



San Francisco Health Network
Laguna Honda Hospital
and Rehabilitation Center

Laguna Honda Hospital Update

Board of Supervisors

September 26, 2023



Recertification Status Update

Our Recertification into the Medicaid Provider Program

- The California Department of Public Health and Department of Health Care Services recertified Laguna Honda Hospital in the Medicaid Provider Program.
- More than 95% of residents are supported by Medicaid.
- This recertification was the direct result of our team proving, in multiple rigorous surveys, that we meet the highest standards for resident care and safety, fire life safety and operations.



Recertification Status Update



Application for Medicare Recertification

- Based on the CMS directive, LHH submitted a *change of information* application for Medicare recertification on August 23.
- CMS then directed a different application be submitted and LHH prepared to submit the new application.
- On September 15, 2023, LHH submitted the new application, thanks to the work, dedication, and commitment to continuous improvement.
- **As of now, we are subject to a full survey by CMS, which could happen at any time, and without notice.**
- Our goal is to demonstrate to CMS that we meet the highest standards of resident care and safety, fire life safety and operations.



Recertification Status Update



Our Commitment to Excellence

- Throughout the recertification process, we have remained dedicated to our residents.
- Their health, safety, and wellbeing are our top priority.
- We remain confident that Laguna Honda is the best place for our residents to receive care.
- We will continue to demonstrate that we are a new and different Laguna Honda Hospital and have sustained the significant improvements that have been made.





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