File No. 120778

Committee Item No. _____
Board Item No. 51

COMMITTEE/BOARD OF SUPERVISORS
AGENDA PACKET CONTENTS LIST

Committee _____ Date _____

Board of Supervisors Meeting Date 07/24/12

Cmte	Board	
☐	☐	Motion
☐	☒	Resolution
☐	☐	Ordinance
☐	☐	Legislative Digest
☐	☐	Budget Analyst Report
☐	☐	Legislative Analyst Report
☐	☐	Introduction Form (for hearings)
☐	☐	Department/Agency Cover Letter and/or Report
☐	☐	MOU
☐	☐	Grant Information Form
☐	☐	Grant Budget
☐	☐	Subcontract Budget
☐	☐	Contract/Agreement
☐	☐	Award Letter
☐	☐	Application
☐	☐	Public Correspondence

OTHER (Use back side if additional space is needed)

☐ ☐ _____
☐ ☐ _____
☐ ☐ _____

Completed by: Nicole Lyshorn Date 7/19/12
Completed by: _____ Date _____

An asterisked item represents the cover sheet to a document that exceeds 20 pages. The complete document is in the file.

FILE NO. 120778 RESOLUTION NO.

[Adoption of the Distributed Consortia-Based Option for the California Health Benefit Exchange Board Call Center]

Resolution calling on the California Health Benefit Exchange Board (HBEX) to adopt the Distributed Consortia-Based Option (Option 4) for the HBEX Call Center.

WHEREAS, The stated goal of the Patient Protection and Affordable Care Act is to increase access to health care for currently uninsured and underinsured Americans; and

WHEREAS, California is leading the way in the implementation of the Affordable Care Act by establishing a state-based benefits exchange and planning to implement the Medicaid expansion outlined in the Act; and,

WHEREAS, HBEX is currently considering plans to develop a web portal and call center to facilitate enrollment and is considering four different options for the design and operation of the call center; and,

WHEREAS, HBEX is committed to providing a "no wrong door" approach to enrollment of newly eligible Californians into Medi-Cal by maximizing outreach and providing as many avenues for enrollment as possible; and,

WHEREAS, California's counties are currently delegated the responsibility for determining eligibility and enrolling clients into Medi-Cal by state statutes (Welfare and Institutions Code 14154(d), §14153, §10823); and,

WHEREAS, Counties have demonstrated their resilience in maintaining functional Medi-Cal eligibility and enrollment operations despite drastic cuts to County budgets since the onset of the recession; and,

WHEREAS, Counties currently operate well-integrated call centers and IT systems to facilitate enrollment staffed by knowledgeable and professional staff who know the particulars of the Medi-Cal system; and,

WHEREAS, Counties have already begun preparing for the influx of new Medi-Cal enrollees and are already planning to expand capacity to be ready for January 1, 2014; and

WHEREAS, Building off of the existing County call center infrastructure will provide the HBEX with the most cost-effective means of building an integrated call center in the shortest amount of time; now, therefore, be it

RESOLVED, That the San Francisco Board of Supervisors officially urges the California Health Benefit Exchange Board to adopt the Distributed Consortia-Based Option (Option 4) for the HBEX Call Center.

Print Form

Introduction Form

By a Member of the Board of Supervisors or the Mayor

Time stamp
or meeting date

I hereby submit the following item for introduction (select only one):

☐ 1. For reference to Committee: _____
An ordinance, resolution, motion, or charter amendment.

☒ 2. Request for next printed agenda without reference to Committee.

☐ 3. Request for hearing on a subject matter at Committee: _____

☐ 4. Request for letter beginning "Supervisor _____ inquires"

☐ 5. City Attorney request.

☐ 6. Call File No. _____ from Committee.

☐ 7. Budget Analyst request (attach written motion).

☐ 8. Substitute Legislation File No. _____

☐ 9. Request for Closed Session (attach written motion).

☐ 10. Board to Sit as A Committee of the Whole.

☐ 11. Question(s) submitted for Mayoral Appearance before the BOS on _____

Please check the appropriate boxes. The proposed legislation should be forwarded to the following:

☐ Small Business Commission ☐ Youth Commission ☐ Ethics Commission

☐ Planning Commission ☐ Building Inspection Commission

Note: For the Imperative Agenda (a resolution not on the printed agenda), use a different form.

Sponsor(s):

Supervisor John Avalos

Subject:

Adoption of the Distributed Consortia-Based Option for the California Health Benefit Exchange Board Call Center

The text is listed below or attached:

Signature of Sponsoring Supervisor: _____

For Clerk's Use Only:

120778

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