File No. 120688

Committee Item No. 2
Board Item No. _____

# COMMITTEE/BOARD OF SUPERVISORS

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**Committee: Public Safety** **Date:** July 26, 2012

**Board of Supervisors Meeting** **Date:**

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**OTHER: (Use back side if additional space is needed)**

| | | |
|---|---|---|
| ☒ | ☐ | Community Response Network 2012 Summer Coverage Plan. |
| ☐ | ☐ | |
| ☐ | ☐ | |
| ☐ | ☐ | |

**Completed by:** Dena Braley **Date:** July 20, 2012
**Completed by:** **Date:**

An asterisked item represents the cover sheet to a document that exceeds 25 pages.
The complete document can be found in the file.

Print Form

# Introduction Form

**By a Member of the Board of Supervisors or the Mayor**

Time stamp
or meeting date

I hereby submit the following item for introduction (select only one):

☐ 1. For reference to Committee: _____
An ordinance, resolution, motion, or charter amendment.

☐ 2. Request for next printed agenda without reference to Committee.

☒ 3. Request for hearing on a subject matter at Committee: Public Safety Committee

☐ 4. Request for letter beginning "Supervisor _____ inquires"

☐ 5. City Attorney request.

☐ 6. Call File No. _____ from Committee.

☐ 7. Budget Analyst request (attach written motion).

☐ 8. Substitute Legislation File No. _____

☐ 9. Request for Closed Session (attach written motion).

☐ 10. Board to Sit as A Committee of the Whole.

☐ 11. Question(s) submitted for Mayoral Appearance before the BOS on _____

Please check the appropriate boxes. The proposed legislation should be forwarded to the following:

☐ Small Business Commission ☐ Youth Commission ☐ Ethics Commission

☐ Planning Commission ☐ Building Inspection Commission

**Note: For the Imperative Agenda (a resolution not on the printed agenda), use a different form.**

**Sponsor(s):**

Supervisor Avalos

**Subject:**

Community Response Network 2012 Summer Coverage Plan

**The text is listed below or attached:**

Signature of Sponsoring Supervisor: _____

For Clerk's Use Only:

120688

# 2012 Summer Coverage Plan

**Community Response Network**

**San Francisco City Departments and Community Partners**

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***The following plan is a product of coordination between City and County of San Francisco Departments, Arriba Juntos, Bayview Hunters Point Foundation, and Community Partners. The plan details specific street violence intervention and crisis response strategies as well as activities in specific "hot spots" for the summer of 2012.***

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***For more information:***

Diana Oliva-Aroche, DCYF Violence Prevention and Intervention Manager: diana@dcyf.org, 415-554-8415
Eddy Lee, Senior Program Planner: elee@dcyf.org, 415-554-8956

# Community Response Network

***Background***

The Community Response Network (CRN) was founded in the Mission District and originated from the Real Alternatives Program (RAP) and CALLES Program-a community based school that started in the 1970's dedicated to rehabilitating and empowering youth at highest risk to get involved with street violence and incarceration. In 2006, the City and County of San Francisco saw a large need to expand street outreach models throughout the city and expand these models to at-risk neighborhoods around the city impacted by street violence, including: Western Addition, Bayview Hunter's Point, Potrero Hill, Visitation Valley and multiple Asian and Pacific Islander communities. The San Francisco CRN street outreach model is known for its specialized teams trained in street outreach work, conflict mediation and de-escalation, and crisis response. The CRN outreach workers are often residents from local "hot zones" and have invaluable knowledge and understanding of the cultural background of the neighborhoods and residents. Moreover, CRN teams conduct regular street outreach during afterschool hours and in the evenings, refer and link youth to services, and provide safe passages for youth to get around the city. Several key services are aligned to work closely with the CRN teams. These include the Crisis Response Services (CRS) Team from the Department of Public Health, UCSF's Wrap Around Project, and multiple case management programs from various non-profit agencies providing evening services at each "hot zone." Crisis Response Services (CRS) offer the mental health service and family case management assistance necessary for victims and families impacted by street violence. UCSF's Wrap Around Project is located at the San Francisco General Hospital and is designed to break the cycle of violent injury in San Francisco. Lastly, the case management programs are situated in each "hot zone" mostly impacted by street violence. Case management programs offer evening and weekend programming in order to provide an alternative to engaging risky activities and behavior. The CRN is a program financially supported through a joint-funders effort, which includes the following departments: The Department of Children, Youth, and Their Families (DCYF), San Francisco Juvenile Probation Department (JPD), and The Department of Public Health (DPH). CRN funding opportunities were distributed via the Violence Prevention and Intervention RFP process. After careful review two agencies were selected to administer the CRN program in the Northwest and Southeast sectors of San Francisco.

***Current CRN Model and Services***

The CRN is a comprehensive street outreach and crisis response model that embraces a collaborative approach to prevent and respond to youth-to-youth related violence in several San Francisco high-risk and high-need neighborhoods. Its success is a result of coordinated efforts between city departments and community-based agencies. These key stakeholders provide the vision and planning of the actual CRN efforts and often support the additional long term service needed in order to achieve successful outcomes.

Lead agencies administering the CRN programs are Arriba Juntos and the Bayview Hunters Point Foundation. These agencies were selected to conduct street outreach and crisis response services, targeting youth and young adults 14 to 24 years old. Arriba Juntos provides services for the Northwest Community Response Network (NWCRN) which supports the following geographic

locations: Mission, Western Addition, Tenderloin, SOMA, Excelsior, and all other Asian & Pacific Islander-related coverage. The Bayview Hunters Point Foundation provides services for the Southeast Community Response Network (SECRN), with the following geographic coverage: Bay View Hunters Point, Visitacion Valley, Potrero Hill, Alemany, and Ocean View.

The CRN delivers street outreach and crisis response services in areas mostly impacted by street violence. The street outreach component provides street level intervention and prevention through late night outreach, daily canvassing of schools in SFPD identified "hotspots", and CRN identified corridors to defuse potential violent situations. The CRN also provide referrals to other agencies in DCYF's Violence Prevention and Intervention portfolio to provide support services, i.e. case management, G.E.D preparation, conflict resolution, job readiness, etc.

The crisis response component is a collaborative response with the Department of Public Health's Crisis Response Services (CRS) to scenes where youth and young adults are involved as either victims or perpetrators of homicides. The CRN is required to rotate on-call staff to ensure a response 24 hours a day requests from CRS, SFPD, and other neighborhood contacts. The CRN's provide support to CRS and assist in supporting the family and friends of the victim. The CRN and CRS work together to assure families are receiving ongoing family support and aftercare services. In addition, the CRN's crisis response component works with UCSF's Wrap Around Project located at San Francisco General Hospital (SFGH) to provide onsite support for recovering victims of stabbings and shootings. Along with collaborating with the CRN, Crisis Responsive Services also works closely with other existing trauma services which include the San Francisco General Hospital Trauma Center, and the Victim Services Unit (DA's office).

Each regional CRN is also required to provide crisis response, deescalate street violence, homicide, stabbings, and shootings. They are considered to be experts on street violence trends and leverage community relationships to deescalate youth-to-youth related violence and prevention retaliation.

## 2012 Summer Coverage Plan

The 2012 Summer Coverage Plan describes the specific activities and plans for street outreach efforts in San Francisco. The plan details the roles and responsibilities of each community based partner and city department from June-August, 2012. The plan covers all the main geographical areas of San Francisco, which includes targeted "hot spots" (otherwise known as targeted areas of high incidences of homicides and violence as identified by SFPD), SFUSD summer schools and community based agencies. However, please note the plan is not exclusive to CRN, the CRN interagency strategy allows multiple community based organizations to interact with and coordinate services with several City Departments including the Juvenile Probation Department (JPD), Adult Probation Department (APD), San Francisco Police Department (SFPD), Department of Public Health (DPH), District Attorney's Victims Services Unit, and others as necessary.

Annually the CRN's, city departments, community based organizations, and service providers convene to coordinate efforts and strategize solutions to curtail any violence that may occur during the summer season. This convening, also known as, the *Summer Coverage Retreat* attempts to actively consult with its stakeholders about summer services, leveraging resources,

neighborhood support, and identifying gaps and solutions. The 2012 Summer Coverage plan, strategies, and CBO information is a product of the Summer Coverage Retreat and partner feedback. ***(See Appendix E and F for notes)***

## Northwest Community Response Network (NWCRN)

The NWCRN will provide its street outreach and crisis response to the following areas: Mission, Western Addition, Tenderloin, SOMA, Excelsior, and all other Asian & Pacific Islander-related neighborhoods. All street outreach and crisis response efforts will specifically include the following summer schools for the San Francisco Unified School District (SFUSD): Galileo, Lowell, Mission, John O'Connell, James Denman High Schools, Everett, as well as Marina Middle Schools. Covering all areas of San Francisco will be done in collaboration with multiple city departments and community based organizations.

### *2012 NWCRN Summer Scheduling*

All NWCRN 2012 summer work scheduling will begin at 10:30 am and end at 9:30 pm, Monday through Friday, except 1st and 3rd Fridays when the team will conduct midnight outreach. There will be 3-4 days per week of neighborhood-specific outreach, 2-3 days of territory wide outreach. The School Outreach Team will be active from 3pm to 5pm, The Late Night Team starts at 5pm and there will be an hour of overlap. *24 Hour Crisis Response Service every Thursday, Friday, and Saturday nights.*

NWCRN will have a two prong approach that will include a School Outreach Team and Late Night Outreach Team. The Late Night Outreach Team has strong connections to the community and can move freely within the hot-zones. There will be two geographical teams: 1) Tenderloin and Chinatown and 2) Western Addition. The teams introduce themselves to the community and maintain a presence in the neighborhood. There will be an assessment of summer school programs and the mapping of summer schools and addressing transportation issues on MUNI. School Outreach and Late Night Teams will continue to collaborate with Crisis Response Services and be on call 24 hours a day and 7 days a week to address issues. ***(See Appendix A, subject to change)***

*Some activities NWCRN will be supporting and sponsoring are:*

- 3rd Friday BBQ on both sides of the Mission (switch between sides)
- Citywide mural Project
- Various outings
- Dragon Boat at Lake Merced

## Southeast Community Response Network (SECRN)

The SECRN will provide its street outreach and crisis response to the following areas: Bay View Hunters Point, Visitacion Valley, Potrero Hill, Alemany, and Ocean View. All street outreach and crisis response efforts include supporting the transportation from the Southeast sectors to the Northwest area for summer schools e.g. Galileo, Lowell, Mission, John O'Connell High schools, as well as James Denman, Everett, and Marina Middle Schools. The SECRN will support Marshall High

School during the summer. Citywide coverage on a daily 24 hour schedule will be achieved in collaboration with multiple city departments and community based organizations.

***2012 SECRN Summer Scheduling***

All SECRN 2012 summer work schedules will begin at 10:00 am and end at 8:00 pm, Monday through Friday. Staff will be stationed within the neighborhoods of: Potrero Hill, West Point, Harbor, Alice Griffith, and Sunnydale neighborhoods.

There will be two Street Outreach Teams that will be deployed between the hours of 10:00 am and 8:00 pm (the schedule be the similar to the regular year). There will be a on-call Crisis Response Outreach Team with 2 evening priority groups: 1) Double Rock and 2) West Point (focus on Third Street and Sunnydale). Ad-hoc street outreach will be based on neighborhood request and response. ***(See Appendix B, subject to change)***

*Some activities SECRN will be supporting and sponsoring are:*

- Friday Night Live: BBQs, games, and raffles in neighborhoods
- Various outings throughout the summer that will include other neighborhood CBOs
- Basketball tournament
- PlayStation/Xbox tournament

**Northwest and Southeast CRN Collaborations**

NWCRN and SECRN will coordinate joint Street Outreach efforts and response especially in neighborhoods with shared coverage (i.e. South of Market, Tenderloin, Excelsior and Outer Mission). They are currently consulting on staff approaches and shared resources for these coverage needs. In addition, they will also heighten coordination with SFPD's District Captain's informing them of regional outreach schedules, staff information, vehicle information, and interacting with officers during the late night shift.

| **2012 Summer CRN Street Outreach and Violence Prevention Strategies** | |
|---|---|
| **1. Crisis Response:**<br><br>**A. CRN and CRS Partnership:** Case Presentations<br>**B. SFPD Partnership:**<br>Ongoing communication with neighborhood Captains<br>Weekly or Biweekly conference call check in with SFPD and CRNs<br><br>**2. Street Outreach:**<br>• Targeted zone outreach to specific corridors and "hot spot" neighborhoods<br>• Late night canvassing<br>• Defusing and deescalating any potential violence | **3. School and Evening Groups:**<br>• Priority Groups at Harbor, Sunnydale, Double Rock, Plaza East and Bernal Dwellings Public Housing Sites<br><br>**4. Service Referrals and Coordination:**<br>• Case management Provider Meetings at SOMA/TL, Western Addition, Mission, and Bayview Hunter's Point led by key case management agencies<br>• Westside / DPH - Mental Health Services Food Program - Raised Money for Family<br>• Support groups at HOMEY (SOMA/TL), Arriba Juntos (16th corridor), Horizons |

| | |
|---|---|
| • (19th corridor) and Brothers Against Guns (Westpoint)<br>• Lower Fillmore / MO-Magic<br><br>5. **Referrals to Youth Employment:**<br>• Job Opportunities - JUMA, Petal Rev., Bowling Internship, Boxing Gym (Program for High Risk Youth?)<br>• Received close to 30 Slots with DPW<br><br>6. **Community Events:**<br>• 3rd Friday BBQ on both sides (Switch) on Mission Outings<br>• Rotate Friday for Neighborhood BBQ<br>• Building beside AJ - Put on Citywide Mural Project<br>• Encouraging community service events. Dragon Boat at Lake Merced (Wednesday Practice) | • MTAP Linkages Van Ness Corridor Collaborate with Morning Group: Reading Program 9-1 (TBD)<br><br>7. **Field Trips:**<br>• Movies<br>• Bowling<br>• Amusement Parks: Great America, Santa Cruz, Six Flags<br>• Pismo Beach<br>• Camping<br><br>8. **Public Housing Interventions:**<br>• CRN will also be working with various public housing sites to bring violence prevention services |

***Summer CRN Citywide Partnership Check-In Meetings:***

CRN Citywide Partnership Check-In Meetings will occur throughout the summer: 6/6/12, 7/11/12, and 8/1/12 from 10:00 am–12:00 pm (Dates subject to change, Location TBA).

***CRN Contact Information:***

NWCRN centralized crisis response phone number is 415-297-6019. Program Director: **Ricardo Acosta**, who can be reached at 415-672-3660. NWCRN is located at 1850 Mission St.

SECRN centralized crisis response phone number is 415-716-2696. Program Director: **Thomas Taper,** who can be reached at 415-571-1252. SECRN is located at 2610 Bayshore Blvd.

***CRN Contract Monitoring:***

**Diana Oliva-Aroche**, Violence Prevention and Intervention Policy & Planning Manager, 415-554-8415, Diana@dcyf.org

**Eddy Lee**, Senior Program Planner, 415-554-8956, elee@dcyf.org
DCYF is located at 1390 Market St., Ste 900, San Francisco, Ca, 94102

***DPH Contact Information:***

**Charlie Morimoto**, DPH Assistant Deputy Director, charles.morimoto@dph.org, 415-255-3750
San Francisco Department of Public Health is located at 1380 Howard Street, 4th Floor, San Francisco, CA 94103

**Annette Quiett**, Program Director, Crisis Response Services (CRS), Annette.Quiett@sfdph.org
Community Behavioral Health Services, 3801 3rd Street, suite 400, San Francisco, CA 94124

## Community Based Partners (Northwest, Southeast, and Citywide)

*2012 Summer Resources and Services*

| Agency | Summer Services/ Description | Capacity/ Requirements | Contact |
|---|---|---|---|
| | ***Northwest Sector Neighborhood Resources*** | | |
| **Communities in Harmony Advocating for Learning and Kids (CHALK)** | 1. Outreach Worker and Youth Line Staff positions<br>2. Reset Program for youth ages 17-24<br>3. Youth Grant Making Program<br>4. Boxing Straight Forward summer program | 1. Application period open from May 7- 31, open to youth ages 14-24, positions year-round, Must be SF resident and successfully complete paid training, 10 hours per week<br>2. Collaboration w/ Mission Learning Center and JumpStart, Participants must be on probation and have no sex convictions, Targets youth interested in working with children as career path<br>3. Funds available year-round for projects created in the summer, six month to year-long grants up to $10k, Youth can apply for funds repeatedly<br>4. Starts in June | Stephanie Lara<br>415-677-6949<br>lara@chalk.org |
| **Columbia Park Boys and Girls Club (Serves Citywide)** | 1. Case management services<br>2. Summer teen staff program (MYEEP)<br>3. Provides safe passage and safe haven<br>4. Life skills, relationship building and money management classes<br>5. Friday teen late night (movies, beach field trips, indoor soccer, basketball)<br>6. License clinical social worker as resource on sight | | Julio Nazario<br>415-983-3903<br>jnazario@kidsclub.org |
| **Community Youth Center (CYC)** | 1. High School Summer program (educational workshops, yoga, arts etc)<br>2. MYEEP<br>3. CAL Work family- Employment program<br>4. Trips with NWCRN | Please visit www.cycsf.org for more information | Sarah Wan<br>415-775-2636<br>sarahw@cycsf.org x 218 |

| Agency | Summer Services/ Description | Capacity/ Requirements | Contact |
|---|---|---|---|
| ***Northwest Sector Neighborhood Resources*** | | | |
| **Homies Organizing in the Mission to Empower Youth (HOMEY)** | 1. Safe Haven<br>2. Street outreach<br>3. Kalpuli Leadership program<br>4. Recording Studio<br>5. Native Graphix Silk Screening | Please visit www.homeysf.org for more information | Roberto Alfaro<br>415-861-1600<br>roberto@homeysf.org |
| **Instituto Familiar de la Raza (IFR)** | 1. Classes and workshops on Trauma Recovery Services<br>2. Workshops on womanhood concepts and gender role empowerment Afterschool arts program<br>3. Drumming circle<br>4. Parent groups<br>5. Mayan/Yucateco program | Please visit: www.ifrsf.org for more information | Jesus Yanez<br>415-229-0500<br>jyanez@ifrsf.org |
| **Larkin Street Services** | 1. Youth Stipend Program<br>2. Youth workforce programs (Higher Up program, includes intake)<br>3. GED program, Recording studio, animation classes<br>4. Shelter Program (homeless youth)<br>5. Youth Internship Program | Please visit www.larkinstreetyouth.org for more information | Jamie Fountain<br>415-673-0911 x 211<br>jfountain@larkinstreetyouth.org |
| **Vietnamese Youth Development Center (VYDC)** | 1. MYEEP site for T.L, SOMA and Giants House<br>2. SYEP, Site<br>3. Day Camp<br>4. Digital Media workshops,<br>5. Friday night (6-8) hang out<br>6. Agency wide activities for those in program | Please visit www.vydc.org for more information | Jonell Molina<br>415-771-3917<br>jonell@vydc.org |

| Agency | Summer Services/ Description | Capacity/ Requirements | Contact |
|---|---|---|---|
| | ***Southeast Sector Neighborhood Resources*** | | |
| **Bayview Hunters Point Foundation Youth Services** | 1. Family Resources<br>2. College and Career Development<br>3. Program for females | 1. Visit agency for resources/ services<br>2. Development, resume building etc., Ages 12-25, starts in May, Focus on job readiness and health, particularly for girls on probation | Julia Barboza<br>Julia.barboza@bayviewci.org<br><br>John Nauer<br>415-822-1585<br>John.nauer@bayviewci.org |
| **California Lawyers for the Arts** | 1. 16-20 hour summer arts program | 1. Youth ages 14-17, funded by stipend, Application process is open now and youth being interviewed, Programming includes digital: performing and other arts, also cultural events and complimentary workshops on job development | Jill Roisen<br>415-775-7200 x 102<br>Jill.roisen@calawyersforthearts.com |
| **Communities in Harmony Advocating for Learning and Kids (CHALK)** | 1. Outreach Worker and Youth Line Staff positions<br>2. Reset Program for youth ages 17-24<br>3. Youth Grant Making Program<br>4. Boxing Straight Forward summer program | 1. Application period open from May 7- 31, open to youth ages 14-24, positions year-round, Must be SF resident and successfully complete paid training, 10 hours per week<br>2. Collaboration w/ Mission Learning Center and JumpStart, Participants must be on probation and have no sex convictions, Targets youth interested in working with children as career path<br>3. Funds available year-round for projects created in the summer, six month to year-long grants up to $10k, Youth can apply for funds repeatedly<br>4. Starts in June | Stephanie Lara<br>415-677-6949<br>lara@chalk.org |

| Agency | Summer Services/ Description | Capacity/ Requirements | Contact |
|---|---|---|---|
| ***Southeast Sector Neighborhood Resources*** | | | |
| **Conscious Youth Media Crew** | 1. Youth Summit with SFPD<br>2. Industry standards on recording/shooting media | 1. May 19, 12 pm to 5pm, establish rapport with new SFPD Captains, "perceptions" is the theme<br><br>2. Youth ages 16-23, Online: www.cymc415.org, $600 stipend after 10 weeks participation, Applications from May 10 to July 10- program starts July 10th, on Howard between 8th and 9th Street | Jose Luis Mejia<br>415-621-5353<br>joseluismejia@live.com |
| **Potrero Hill Neighborhood House** | 1. All day summer programs | 1. Please visit site for available services | Sharon Johnson<br>415-826-8080<br>Sjohns35@aol.com |
| **Youth Clean Up (Y-CUP)** | 1. Cycles of paid work for youth ages | 1. 12-18, $6.50/hour, three hours on Saturdays and Sundays | Sean McGrew<br>sean.mcgrew@sfgov.org |

| Agency | Summer Services/ Description | Capacity/ Requirements | Contact |
|---|---|---|---|
| | ***Citywide Neighborhood Resources*** | | |
| **JCYC/ MYEEP** | 1. MYEEP | Please visit www.myeep.org for more information | Alvin Woo<br>415-202-7903<br>Alvin@myeep.org |
| **Truancy Assessment Resource Center (TARC)** | 1. Case management to chronic and habitual truants<br>2. Case management and referral<br>3. Education support in schools<br>4. Parent educational school system navigation<br>5. July/August work with youth to prepare them for start of school<br>6. Collaborate with YMCA and FRC in getting offerings to be sent out | 1. Services offered on regular school calendar | Tacing Parker<br>415-437-1700 x 11<br>sftruancy@yahoo.com |
| **UCSF Wrap around project** | 1. Case management, mental health services, services referral | 1. Continuous services provided | Michael Texada<br>mtexada@sfghsurg.ucsf.edu<br>415-206-4482 |
| **Westside Mental Health Services** | 1. 6 week summer program (Learning and enrichment component, life skills and health education services)<br>2. Mental health case management | Please visit www.westside-health.org for more information | Kia Wallace<br>431-8252<br>kwallace@westside-health.org |
| **YouthWorks** | 1. All day summer programs | 1. Programs for youth up to age 24 | Jerome Anderson<br>415-202-7911<br>Youthworks.org |

## City and County of San Francisco Department Partners

The CRN's have developed a network of public safety partners that each play a critical and unique role in the neighborhoods served by the CRN. Through monthly strategy meeting, the CRN's and City and County of San Francisco public partners seek to strengthen the systematic, programmatic and policy resolve to reduce violence and homicides in San Francisco. Each department will have a main contact to coordinate public safety efforts with CRN Program Directors and Outreach Workers.

### *Adult Probation Department (APD)*

The San Francisco Adult Probation Department (APD) will be working closely with the CRN on clients that are either on probation or parole. Currently, APD has a unit specific to transitional aged youth (ages 18-25) where probation officers concentrate on specific needs and services. It also aims towards reductions in sentencing; connecting probationers with schools and programs; and working diligently with probationers to maintain case requirements. The 18-25 Unit will work closely with the CRN since the targeted population overlaps. Specifically, Probation Officers will be able to contact CRN workers to assist with clients and their rehabilitation process. The CRN will also be presenting information workshops to APD staff, including topics such as its street outreach approach, referral processes, outreach hours and any other relevant programmatic details.

Furthermore, APD stated a desire to work more closely with the CRN in order to provide more referrals and to assist its 18-25 population in their rehabilitation process. APD is willing to case conference on any individual cases. APD will also be available to staff events where its targeted population is attending.

The main contact for any APD related questions is Tina Gilbert, Division Director of the Specialized Supervision Division, 415-553-1723, Tina.Gilbert@sfgov.org

### *Department of Children, Youth and Their Families (DCYF)*

The Department of Children, Youth and Their Families (DCYF) is the funder for the Southeast and Northwest CRN's. The CRN is one of sixty-two violence prevention programs overseen by DCYF. DCYF oversees and monitors CRN contracts. In addition, DCYF supports the policy and planning aspects of the CRN efforts. DCYF supports CRN in building partnerships to improve citywide violence prevention efforts.

The main point of contact is Diana Oliva-Aroche, Violence Prevention and Intervention Policy and Planning Manager, 415-554-8415, Diana@dcyf.org

### *Department of Public Health (DPH) Crises Response Services (CRS)*

The Department of Public Health (DPH) collaborates with the CRN in providing behavioral health services to high at-risk individuals, and their families. Specifically, the Crisis Response Services (CRS) is responsible for working closely with the CRN in order to provide family and adult

case management services. SFPD notifications of homicides are also communicated via the CRS. The CRS is the party responsible for informing the CRN of all street and/or gang related homicides. The CRS collaborates with the CRN to respond to a homicide scene. Crisis Response Services include:

1. Help with funeral and burial services
2. Private and confidential counseling
3. Escort to and from appointments
4. Immediate support to schools, daycares, community organizations, businesses and other agencies after violent events
5. Support groups for adults and children
6. Help in connecting to other services

The main point of contact is Charlie Morimoto, DPH Assistant Deputy Director, charles.morimoto@dph.org and;

Program Director, Crisis Response Services (CRS) Annette Quiett, Annette.Quiett@sfdph.org and the CRS 24-hour crisis number is 415-970-3800

***Office of the District Attorney (DA)***

The Office of the District Attorney (DA) prosecutes crime and provides services to victims of crime. The District Attorney's Office has initiated numerous initiatives to connect their office with San Francisco's diverse communities and break the cycle of crime:

1. The Truancy Reduction Initiative
2. The Back on Track Reentry Initiative
3. The Community ADA Initiative
4. Changing the Odds for Youth program
5. Neighborhood Courts
6. Hate Crimes Reduction Initiative

*Other collaborative efforts include: Reentry Council of the City and County of San Francisco, CRN, Juvenile Justice Coordinating Council, Disproportionate Minority Contact Committee, Citywide Truancy Planning*

The main point of contact is TBD due to recent transition.

***Juvenile Probation Department (JPD)***

The Juvenile Probation Department (JPD) will continue to work more closely with all CRNs to provide access to comprehensive community based services to provide rehabilitative services for youth. Juvenile Probation Department Probation Officers will continue to support SFPD efforts to identify and apprehend juveniles who continue to participate in or perpetrate violent behavior.

The main point of contact is Chief William Siffermann, William.Siffermann@sfgov.org, 415-753-7556

***Municipal Transportation Agency (MTA/MTAP)***

The Municipal Transportation Agency (MTA) Muni Transit Assistance Program (MTAP) goals and objectives are to diffuse acts of violence, vandalism and assist the MUNI operators with the American Disability Act. MTAP is currently working with Middle and High Schools to assist school staff and students with safety on MUNI bus lines and bus stops to insure that all MUNI passengers are safely monitored and provide safe passage for students as well as the general public. MTAP staff continues to meet with City departments as well as community leaders throughout the City of San Francisco.

MTAP will continue to provide safety on all troubled bus routes. MTAP will also focus on covering all schools vulnerable to violence. A list of routes and schools will be made available during the academic school year. MTAP staff are also trained and prepared to respond to any crisis or violent incidents that may occur around school areas and bus stops. MTAP will work closely with the police officers detailed to MTA the Muni Response Team (MRT), School Resource Officers (SRO) and the school security (T-10) and other school staff to respond to incidences on school campuses and in hotspots (congested transfer points).

The Transit Assistants (TA) are assigned a daily school route and a bus line to monitor. At the school sites TAs check in with school staff to inform them that they will be monitoring their school to load school trippers as well as regular buses and to assist them in any way they can with MUNI activity. After the school runs are completed the TAs are assigned to help load at congested bus stops and ride trouble bus lines.

The main point of contact is Sululagi Palega, MTAP Manager, 415-554-7154, Sululagi_Palega@ci.sf.ca.us.

***San Francisco Police Department (SFPD)***

The San Francisco Police Department (SFPD) will be partnering with the CRN to respond to crisis and incidences of homicides that involve high at-risk priority groups. Chief Greg Suhr and DCYF Director Maria Su will be finalizing a Memorandum of Understanding that will thoroughly detail the partnership and any related activities. Chief of Police Gregory Suhr and Commander Mike Biel will also invite the CRN to take part of a monthly meeting with multiple departments working on violence reduction and violence prevention strategies.

District Captains directly interface with CRN Program Directors and line staff for increased coordination. The CRN's will interface and provide detailed information on late night canvassing schedules, vehicles used, and line staff assigned. This heightened information sharing is especially increased during the summer due to the potential peaks of activity and incidents. District Captain information is provided below:

The main point of contact is Chief of Police Gregory Suhr, 415-553-1551, chiefsuhr@sfgov.org and; Commander to be assigned

| [illegible] | [illegible] | [illegible] |
|---|---|---|
| Central | **Stephen Tacchini** | sfpd.central.station@sfgov.org |
| Southern | **Charlie Orkes** | sfpd.southern.station@sfgov.org |
| Bayview | **Paul Chignell** | sfpd.bayview.station@sfgov.org |
| Mission | **Robert Moser** | sfpd.mission.station@sfgov.org |
| Northern | **Ann Mannix** | sfpd.northern.station@sfgov.org |
| Park | **Denis O'Leary** | sfpd.park.station@sfgov.org |
| Richmond | **Keith Sanford** | sfpd.richmond.station@sfgov.org |
| Ingleside | **Daniel Mahoney** | sfpd.ingleside.station@sfgov.org |
| Taraval | **Curtis Lum** | sfpd.taraval.station@sfgov.org |
| Tenderloin | **John Joseph Garrity** | sfpd.tenderloin.station@sfgov.org |

***San Francisco Unified School District (SFUSD)***

The San Francisco Unified School District (SFUSD) will be working with CRN to support students that are involved in high at-risk activities. The CRN will also be available to mediate any serious conflicts. CRN will be required to check in to all schools before entering campuses and will be encouraged to work closely with Wellness Centers. SFUSD will also provide a list of principals, assistant principals and security officers for CRN staff to contact in case of any urgent coordination.

The main point of contact is Executive Director of Student Support Services, Claudia Anderson, Andersonc@sfusd.edu.

## City and County of San Francisco Department Summer Plans

| Agency | Summer opportunities/ Description | Capacity/ Requirements | Contact |
|---|---|---|---|
| | ***City Departments and Key Stakeholders*** | | |
| **Adult Probation Department**<br><br>**Juvenile Probation Department** | **APD:**<br><br>1. Learning center<br>2. 18-25, GED learning center<br>3. 5 Keys Charter school, education program to get their GED<br>4. Cognitive behavior group (to be formed)<br><br>**JPD:**<br><br>1. Early Morning Studies Academy | **APD:**<br><br>1. Have assigned probation officer<br>2. Anyone can come in<br>3. 18-25 youth on probation<br>4. Funding available for services for juveniles on probation<br>5. Work with unit of 420 youth ages 18-25<br>6. Supplement current services: GED classes, computer skills courses, resume help<br><br>**JPD:**<br><br>1. Look for announcements<br>2. Upon violation of probation, probation officer can enroll into school, there are also parent programs as well<br>3. Will have Probation Officer serve as liaison for community | Jessica Fort<br>415-553-1914<br>Jessica.Fort@sfgov.org<br><br>Fred Collier<br>415-753-7665<br>fredcollier@sfgov.org |
| **Office of Employment and Workforce Development (OEWD)** | 1. SYEP<br>2. RAMP<br>3. GED PLUS | 1. Summer Youth Employment Program<br>2. Must attend orientation application process, transitional employment, 8 sessions, 7 week job readiness program, then go into 6-18 month transitional employment ($100 wk)<br>3. Don't have a GED or high school diploma, funding three different agencies openings at YGC primarily with young people involved in detention but not a requirement | Rhonda Simmons<br>415-581-2315<br>rhonda.simmons@sfgov.org |

| Agency | Summer opportunities/ Description | Capacity/ Requirements | Contact |
|---|---|---|---|
| | ***City Departments and Key Stakeholders*** | | |
| **San Francisco Housing Authority** | 1. Midnight Basketball League | 1. Please contact SFHA | Kyle Pederson<br>415-715-3179<br>pedersenk@SFHA.ORG |
| **Department of Public Works** | **1. * See appendix C (for full list)** | **2. * See appendix C** | Mike Fernandez<br>mike.fernandez@sfgov.org |
| **Department of Recreation and Parks** | 1. Job opportunities through WorkReation funded by DCYF (150 teens in the summer, 30 school year), application process has already wrapped up as it was in January<br>2. Lifeguarding<br>3. Get through www.sfreconline.org<br>4. Rec and Park also offers scholarships for participation in their programs | 1. Please visit www.sfreconline.org | Sean McGrew<br>Sean.mcgrew@sfgov.org |
| **San Francisco Police Department** | 1. San Francisco Police Activity League<br>2. Cadet Program<br>3. Wilderness Program<br>4. Deployment of police resources<br>5. Gun Stop<br>6. Youth/ Client harassment | 1. Variety of sports options, sfpal.org<br>2. 14-20 yrs old, receives police training, opportunity to mentor<br>3. 11-18, trip to wilderness<br>4. Every Thurs there is citywide planning to use resources effectively<br>5. Anonymous informant program to arrest those who possess a illegal firearm, 575-4444<br>6. If client/ high risk youth are harassed by GTF communicate this with their probation officer as there is consistent communication | Lt. Miller<br>James.miller875@sfgov.org |
| **San Francisco Unified School District** | ***See Appendix D** | | |

*Appendix A:*

# Northwest Community Response Network

1850 Mission Street · San Francisco, CA 94103 Phone: (415) 487-7831 · Fax: (415) 863-9314 · Email: info@arribajuntos.org

## EARLY OUTREACH AND EVENING INTERVENTION SCHEDULE, SUMMER 2012

| HOURS | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY |
|---|---|---|---|---|---|
| 10:30 AM<br>11:00 AM<br>11:30 AM | **Crisis Response Follow-Up and Admin Office Hours** | **Crisis Response Follow-Up and Admin Office Hours** | **Crisis Response Follow-Up and Admin Office Hours** | **Crisis Response Follow-Up and Admin Office Hours** | |
| 12:30 PM<br>1:00 PM<br>2:00 PM<br>2:30 PM<br>3:30 PM | **AFTER SCHOOL OUTREACH AND SAFE PASSAGE SUPPORT**<br>**School Schedule To Be Determined by SFUSD Summer School Schedule and CRN Needs Assessment** → | | | NW Full Staff Meeting ↓ | **Neighborhood Specific Outings and Community BBQ/ Activities/Marches to Promote Peace, Unity, and Social Consciousness** |
| 5:00 PM<br>6:00 PM<br>7:00 PM | **NEIGHBORHOOD BASED OUTREACH & VISIBILITY EFFORTS**<br>TL/SOMA, Western Addition & Mission As Needed ↓ | TL/SOMA, Western Addition & Mission As Needed ↓ | TL/SOMA, Western Addition & Mission As Needed ↓ | TL/SOMA, Western Addition & Mission As Needed ↓ | **NW-Regional FOOT OUTREACH with Evening Outreach Team Rotating Neighborhoods** |
| 8:00 PM | **COMMUNITY OUTREACH & CBO/PRIORITY GROUP SUPPORT & SAFE PASSAGES**<br>(OPEN) | HOMEY Safe Passage Everett GED CLASS and Safe Passages | (OPEN) | HORIZON Support & Ella Hill Hutch Evening Group | Mission/WA Rides Chinatown YMCA and other CRN Groups |
| 9:30 PM | **LATE NIGHT OUTREACH AND COMMUNITY HOT-SPOTS**<br>TL/SOMA, Western Addition & Mission As Needed | TL/SOMA, Western Addition & Mission As Needed | TL/SOMA, Western Addition & Mission As Needed | TL/SOMA, Western Addition & Mission As Needed | **Late Night CALLES**<br>1st and 3rd Fridays Midnight Outreach in the Mission |
| | **DATA ENTRY, PROGRAM REPORTS, AND SHUT DOWN** | | | | |

# SE CRN WEEKLY OUTREACH SCHEDULE

## TEAM ONE

| | Monday | Tuesday | Wednesday | Thursday | Friday |
|---|---|---|---|---|---|
| TIME | Combined Outreach | Team One | Combined Outreach | Team One | Combined Outreach |
| 12:00- 1:00 | Staff Meeting | Staff Meeting | Staff Meeting | Staff Meeting | Staff Meeting |
| 1:15- 2:15 | Har./W.P./Oakdale | Har./W.P./Oakdale | Har./W.P./Oakdale | Har./W.P./Oakdale | Har./W.P./Oakdale |
| 2:30- 3:30 | School Support | School Support | School Support | School Support | School Support |
| 3:30- 6:00 | T-Line/3rd Street | T-Line/3rd Street | T-Line/3rd Street | T-Line/3rd Street | T-Line/3rd Street |
| 6:15- 8:00 | P.H./Debriefing | Wa. Valley/Debriefing | Alameny/Debriefing | Double Rock/Debriefing | Lakeview/Debriefing |

# SE CRN WEEKLY OUTREACH SCHEDULE

**TEAM TWO**

| | Monday | Tuesday | Wednesday | Thursday | Friday |
|---|---|---|---|---|---|
| TIME | **Combined Outreach** | **Team One** | **Combined Outreach** | **Team One** | **Combined Outreach** |
| 12:00- 1:00 | Staff Meeting | Staff Meeting | Staff Meeting | Staff Meeting | Staff Meeting |
| 1:15- 2:15 | Alemany/Lakeview | Alemany/Lakeview | Alemany/Lakeview | Alemany/Lakeview | Alemany/Lakeview |
| 2:30- 3:30 | School Support | School Support | School Support | School Support | School Support |
| 3:30- 6:00 | Hur./W.P./Outdude | Hur./W.P./Outdude | Hur./W.P./Outdude | Hur./W.P./Outdude | Hur./W.P./Outdude |
| 6:15-8:00 | Lakeview/Debriefing | Alemany/Debriefing | Double Rock/Debriefing | Vis. Vally/Debriefing | P.H./Debriefing |

**Lunch will be taken within 4 hours of start time. Two breaks should be taken during the day.**

***Summer Jobs and Beyond- Youth Employment Survey (DPW)***

| Name of Program | Start/End Dates | Total Cost of Program | Total Number of Youth Served | Ages of Youth Served | Eligibility Criteria | What Type of Jobs will youth be doing (clerical, landscaping, recreational, etc.)? | Will youth be paid a wage or stipend? If so, how much? | Will you have any partnerships or contracts/grants with CBOs to do this work? If so, please list. | What are the possibilities to expand this program? |
|---|---|---|---|---|---|---|---|---|---|
| **Summer Internship Program** | May 2012-September 2012 | | 68 Total:<br>50 for IDC<br>18 for BDC | 18+ | College Student in good standing | Working side by side with Engineers, Architects, and Landscape Architects designing projects; and construction managers inspecting infrastructure and building projects | Hourly Salary ranging from $23/hour to $26/hour | No | Annual Program |
| **Youth Works** | October 2012- May 2012 (school year session); June 2012 - August 2012 (summer session) | | 7 Total:<br>5 for IDC<br>1 for PMs<br>1 for City Hall | 16-19 | SF Resident; Attend HS in SF entering 10th, 11th, or 12th grade; have time to work a minimum of 7 hours/week (during school year session) and 10 hours/week (during summer session) | Working side by side with Assigned Sections doing various task such as clerical work, and assisting engineers/architects/administrative staff with projects | Minimum wage: $10.24/hr | | Annual Program |
| **Project Pull** | June 11 - August 3, 2012 (8-weeks summer program) | $3,500 per student per summer | 4 Total:<br>2 for IDC<br>1 for BDC<br>1 for BSM | 15-19 | SF Resident/Student in SF entering Jr/Sr. year in H.S. or entering 1st year of College; minimum of 2.75 GPA | Working side by side with Assigned Sections doing various task such as clerical work, and assisting engineers/architects/administrative staff with projects | Wage: $11/hr | | Summer Annual Program |

| Summer Jobs and Beyond - Youth Employment Survey (DPW) | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| **Name of Program** | **Start/End Dates** | **Total Cost of Program** | **Total Number of Youth Served** | **Ages of Youth Served** | **Eligibility Criteria** | **What Type of Jobs will youth be doing (clerical, landscaping, recreational, etc.)?** | **Will youth be paid a wage or stipend? If so, how much?** | **Will you have any partnerships or contracts/grants with CBOs to do this work? If so, please list.** | **What are the possibilities to expand this program?** |
| **Summer Youth and Young Adult Employment Program** | May 2012 - August 2012 | $325,000 | 120 Total:<br>120 for BSES | 16-24 | Youth must be from local underserved communities. | Landscaping, cleaning in the public right of way alongside city staff | Wage: $11/hr | Yes. The contract is in process, the previous award was with Mission Neighborhood Center. | With additional funds the program could include additional participants; however the duration is limited to summer due to required time commitment. |
| **5380 Engineering Student Trainee I** | As-needed | varies depending on need | 5 Total:<br>5 for BSM | 18+ | Applicant must be in an Engineering, Architecture, Landscape Architecture, Planning, Surveying, IT/GIS Program at a Community College or University. An applicant can be employed up to six (6) months after graduation, or return to an undergraduate program or be in a graduate program. | Provide support to in-house Engineering · Architecture · Landscape Architecture · Planning · Surveying · GIS staff. | $ 22.5875/hr | No | There is no need for expansion at this time. Hiring is based on the needs of the Bureau as opportunities arise. |

SFUSD SAN FRANCISCO PUBLIC SCHOOLS

**Summer School 2012**
**555 Franklin Street • San Francisco, California 94102**
**Phone: (415) 241-6310; (415) 241-6478**
**Brent Stephens, Executive Director, Elementary**
**Helen Ying, Executive Director, High School**

# HIGH SCHOOL SUMMER PROGRAM

## 9th & 10 Grade Credit Recovery/ELD

| WHEN | TIME | SUMMER SCHOOL SITE | ATTENDING SCHOOLS | ELIGIBLE STUDENTS | COURSES OFFERRED |
|---|---|---|---|---|---|
| June 11 – July 16, 2012 | 8:00 – 1:15 Approximate time depending on bus schedules for Special Education | GALILEO | Galileo | **First time** 9th and 10th grade students who need to make up a failed class<br><br>9th to 11th grade English Learners who need additional ELD | English 1 and 2 (9th and 10th Grade)<br>ELD 1 – 6<br>Algebra 1 and 2<br>Geometry 1 and 2<br>Biology 1 and 2 |
| | | LOWELL | Lowell, Balboa, June Jordan, SOTA, Academy of Arts | | |
| | | MARSHALL | Marshall, Burton, SF International | | |
| | | WALLENBERG | Wallenberg, Washington | | |

Lincoln, Mission, O'Connell, ISA will be offering their own summer school programs.
Ida B Wells: Counselor will determine site placement

**SPECIAL EDUCATION STUDENTS:**
All eligible Special Education students – Extended School Year (ESY) are being assigned to summer school programs by EPC. Parents will receive assignment letters. **Counselors should not be assigning schools or courses on SIS for Special Education students.** The only exception is for RSP students who take general education classes and need to take credit recovery classes.

## SUMMER GRADUATES PROGRAM

| WHEN | TIME | SUMMER SCHOOL SITE | ATTENDING SCHOOLS | ELIGIBLE STUDENTS | CONTACT |
|---|---|---|---|---|---|
| June 11 – July 16, 2012 | 8:00 – 1:15 | GALILEO | All high schools | 12th grade students, potential May 2012 graduates, who have failed a graduation requirement | Katie Pringle<br>415-379-7721 |

*Appendix E*

## City Partnerships: Summer and Beyond

***2012 Summer Coverage Retreat Notes: City Partner Panel***

| ***What are some of your summer opportunities for youth and young adults (10-25, especially for the at-risk population)?*** | | |
|---|---|---|
| **Police** | **DPW** | **Recreation & Park** |
| **Lt. James Miller (Gang Task Force)** | **Mike Fernandez (Summer Employment Program)** | **Sean McGrew (supervises 9 pools and the skate parks)** |
| • Fishing program, camping program, citywide programming through community services<br>• Individual stations also offer specific activities with youth, e.g. Mission station runs soccer with local kids<br>• The interaction between stations and youth who are at or in risk is higher in the summer as a violence prevention strategy for younger youth<br>• Also see the young adults who are more in risk who want to get out of the life but don't know how, the police also focus on those youth as well and try to refer those youth to jobs or other opportunities | • Summer internship program for college students, also YouthWorks (funded by DCYF) and Project Pull (funded by PUC)<br>• La Tierra (MNC), 120 youth ages 16-24, contracted through MNC, try to get youth from as many areas as possible | • Job opportunities through WorkReation funded by DCYF (150 teens in the summer, 30 school year), application process has already wrapped up as it was in January<br>• Lifeguarding<br>• Get through www.sfreconline.org<br>• Rec and Park also offers scholarships for participation in their programs<br><br>Sean.mcgrew@sfgov.org |
| ***What do you see are some ways you and/or your department can help coordinate with community based agencies to help reduce violence this summer and beyond?*** | | |
| • Reach out more to the CRN's including issuing a bulletin to the department to describe the role of the CRN<br>• Finding that there is less violence and less retaliatory shootings right away. Sometimes the retaliation comes later than in the past and sometimes not at all<br>• SFPD feels that the CRN has been a factor in this decrease. The police have respect for the work of the CRN and feel like they are a major factor in keeping violence from happening | • Main focus of the work is maintaining the streets etc. they have events like the neighborhood clean team events in all neighborhoods each year, partner with community organizations to ensure that they are at the best areas and are involving community groups | • One way to work together better: folks can approach specific staff at a pool or recreation centers to connect to folks within their community, organizational accounts can be set up an account to allow for participants to access services and programs. They also offer scholarships both for individuals and organizations |
| ***Collaboration beyond the summer (elaboration)*** | | |
| • Same approach as in the past | • Department is always looking for new projects and work with CBO's particularly to beautify and uplift the community, they also help CBO's get grants, expanding their public outreach staff | • Rec. and Parks focuses more on working collaboratively more than in the past, Camp Mather partnership, they are open to other ideas |

## Panel Q&A

What are the qualifiers to get on and off the gang wall?

- Each station has a wanted wall, gang wall, or most criminally active wall.
- Stations prioritize the most wanted for that wall
- To get off the wall those people need to stop what they're doing
- SFPD gets a lot of video and will use that to try to identify people through their wall

What is the strategy for multiple gang members in the DPW program and how do you deal with that?

- MNC gathers information about their participants and tries to gain information about allegiances
- Haven't had many issues around it, but recognize that it's a potential problem
- Try to use case managers who know the youth
- Rely on the vigilance of staff on site

Does the DPW program lead to any permanent job opportunities?

- Depends on interests of participants
- Program provides an introduction to city work and a potential connection, but is only funded for the summer and doesn't provide transition to permanent jobs
- Rec & Park: no permanency track, but lifeguards are in demand, make a good wage, and gain experience that they can use at other pools

What is the timeline for Rec & Park programming?

- Registration deadline for summer programs is May 12th
- Typically plan summer programming six months in advance, with applications accepted three weeks prior
- WorkReation applications issued in January

Mission Station: diversionary programs for juveniles and parents/victims?

- Parents of victims: provide to support to the best of their ability and try to stay in contact
- Program through the DA provides resources and funds
- Mission Station: starting an outreach program for gang members to line them up with summer jobs, and a school outreach officer will take youth on trip to DC

When will summer schedule be out for swimming pools, and will recreational swim times increase for summer?

- Schedule should be in place the second week of May
- Recreational swim hours always increase in summer, but times are vary at each pool

*Appendix F*

## Community Based Partners: Summer and Beyond

***2012 Summer Coverage Retreat Notes: Challenges and Needs***

| Area of focus | Challenges | *Potential resources/ solutions:* |
|---|---|---|
| | ***Northwest Sector Challenges and Needs*** | |
| **Service Gaps** | 1. Economics, jobs, truancy<br>2. Many generations and races<br>3. School district involvement/education<br>4. Root causes of violence (mental health)<br>5. Tenderloin is a rogue area and not as family affected, but how do we help existing services in the area? | ***Reoccurring community meetings to help determine how to serve youth and families and also* coordinate summer services:**<br><br>1. Rec & Park's Westside Community Meeting – Western Addition<br>2. Mission Peace Collaborative – Mission<br>3. SOMA/Tenderloin – Third neighborhood<br>4. Western Addition Case management Providers Meeting |
| **Youth Crime** | 1. Tenderloin/SOMA has crime from Oakland and Richmond<br>2. Young people angry and have been through problems that last generations - need restoration<br>3. Youth can't move freely in Western Addition due to turf issues<br>4. Kids on the street during the day, more interaction with TARC, SFPD<br>5. Youth need jobs<br>6. More acute problem for undocumented youth<br>7. Services needed that focus on youth and their families<br>8. Youth need models of successful multi-cultural groups<br>9. Youth need jobs, family-oriented services, better relationship with SFPD, and more CRN services in SOMA/Tenderloin | 1. Services need to start with youth ages 0-5<br>2. Collaboration with Jumpstart or other services that interact with families and help mitigate trauma affecting youngest kids<br>3. Access to services Early education, child care, and SFUSD as early as possible<br>4. Encourage local hiring<br>5. Streamline jobs at sites to decrease amount of travel for youth<br>6. Access to substance abuse/treatment that incorporates families<br>7. Healing circles/restorations<br>8. Youth need better relationship with SFPD, more Safe House access, and more CRN services in SOMA/Tenderloin<br>9. SFPD involvement at schools and with CBOs in non-confrontational way<br>10. Tours of SFPD stations<br>11. Increase TARC coordination<br>12. Huckleberry and Larkin need more space<br>13. Commitment to bring people together in SOMA/TL for monthly collaborative<br>14. CBOs in NWCRN should pool resources and put on events<br>15. CRN as example of multicultural team promoting peace<br>16. Coordinate multi-racial field trips<br>17. Promote ethnic unity via messaging<br>18. Coordinate west side case management and schools<br>19. Personalize blocks within neighborhoods<br>20. Weeklong program: CYC kids will adopt a block |

| Area of focus | Challenges | *Potential resources/ solutions:* |
|---|---|---|
| | ***Southeast Sector Challenges and Needs*** | |
| **Lakeview Neighborhood** | 1. Youth tend to not leave the area for programming and youth from other neighborhoods don't want to go there<br>2. Lack of organizations providing services to youth and families and youth have to be referred to programs in other neighborhoods<br>3. Youth hesitant about using Muni due to shooting on the bus<br>4. Lakeview/OMI should escort youth to programs<br>5. Lakeview's location makes it difficult to designate as a hotspot<br>6. People come from other neighborhoods to commit crimes | 1. OMI will offer summer youth employment that will bring in kids from other neighborhoods<br>2. California Lawyers for the Arts has served OMI/Lakeview in the past<br>3. CRN coverage in Lakeview from 5pm to 8pm<br>4. Build relationships, target intervention and focus on youth who are likely to have issues<br>5. Anybody dealing with VPI needs to understand the dynamics of neighborhoods |
| **SFPD** | 1. Need to rekindle partnerships<br>2. Staffing issues impacting police stations | 1. Talk to station Captains about opportunities<br>2. Need a community/police intermediary to walk the streets<br>3. Need family service referrals and mobility services |
| **Hotspots** | 1. Randolph, Balboa BART station, Stonestown bus shelter, Ocean Ave, San Jose and 19th Ave | 1. Perhaps have outreach workers ride BART, and M and 54 bus lines<br>2. CRN and Lakeview need to find time to collaborate and share information |
| **Rec & Park** | 1. Not enough outreach to Bayview/HP youth<br>2. Rec & Park's need for more lifeguards not helpful because kids scared to or don't know how to swim | 1. Instead should offer more play time that doesn't require swimming ability |

**Southeast Events in Late May and Early June**

- DPW Summer Youth Day on May 29, 2012
- Scholarship Fair at Martin Luther King HS on May 19, 2012 (call Lillian, 831-2717 for more info)
- CRN's to hold end of summer picnic to bring all neighborhoods and programs together

END

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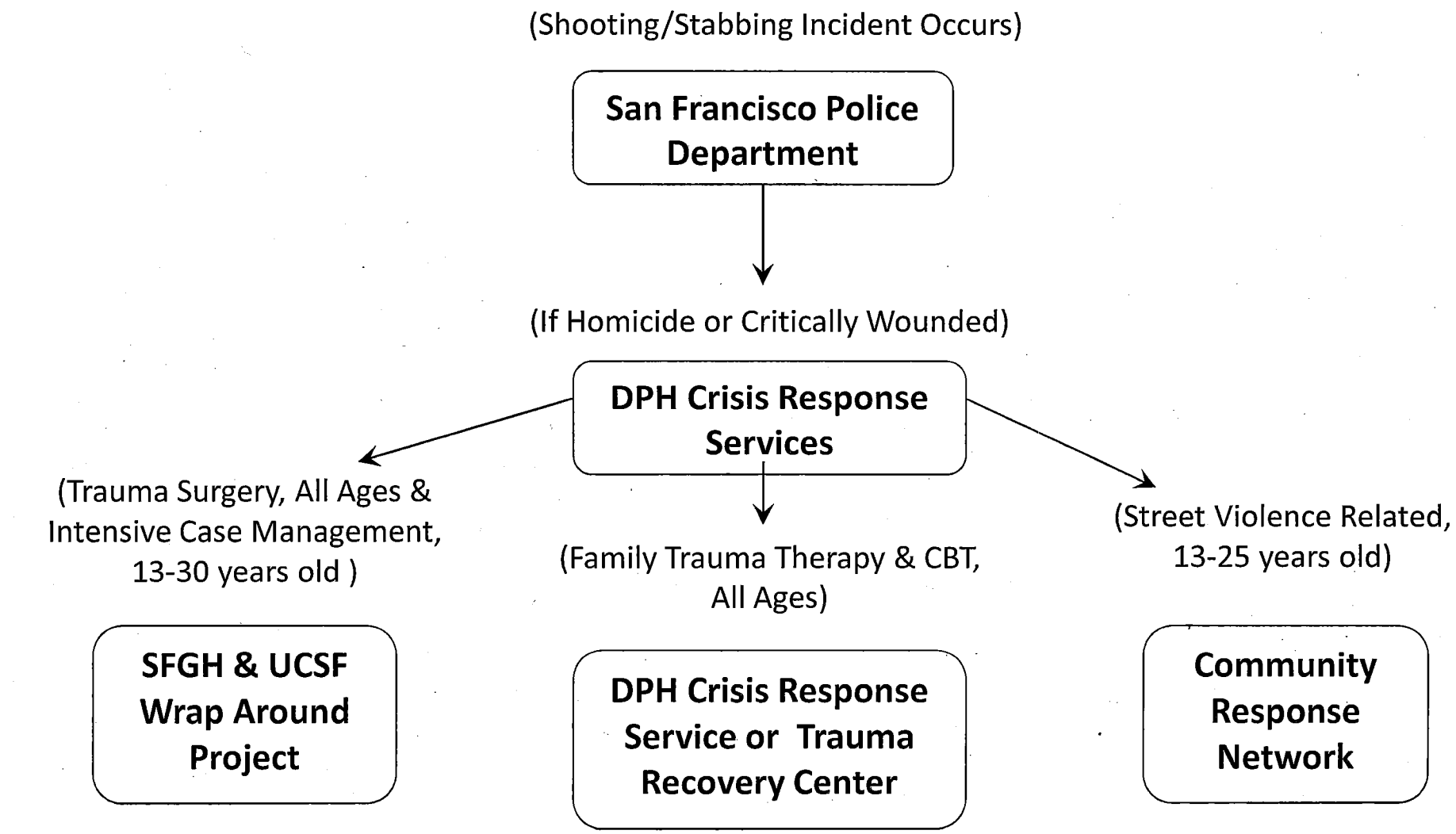
# San Francisco City and County
# Citywide Crisis Response Notification