DEPARTMENT OF PUBLIC HEALTH FY 2019-2021 BUDGET

June 14, 2019

6/14/19

VISION MAKING SAN FRANCISCO

THE HEALTHIEST PLACE ON EARTH



Safety & Security Health Impact

Service Experience Workforce

Financial Stewardship

Equity

ALIGN create value fo

We create value for our communities

IMPROVE

We challenge ourselves to continuously improve

ENABLE

We respect our staff and lead with humility

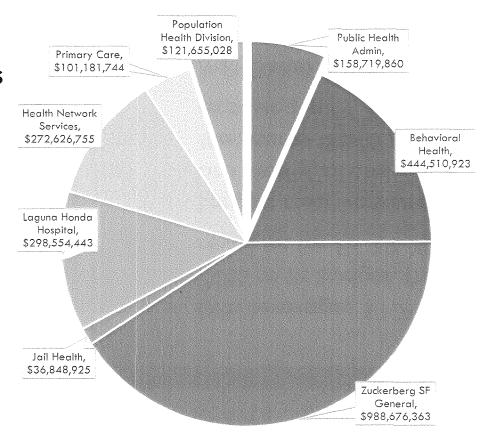
PROTECTING AND PROMOTING HEALTH AND WELL-BEING FOR ALL IN SAN FRANCISCO

Strategic Goals for FY 2019-2021 include:

- Focusing on Financial Stewardship
- Providing healthcare services for vulnerable residents
- Increasing workforce and health equity
- Improving data systems and analytics

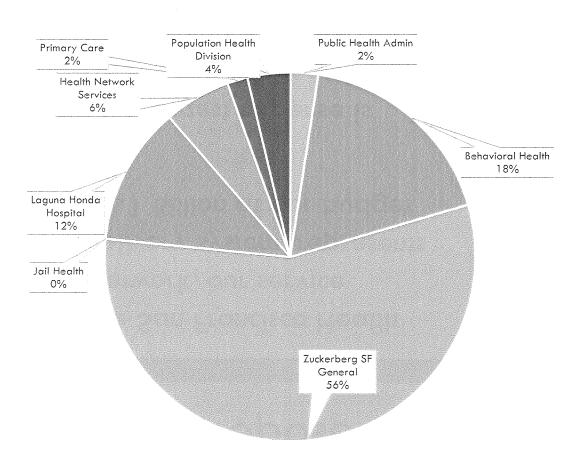
DPH's Proposed Budget is \$2.4 Billion

- The San Francisco Health
 Network, our service
 delivery system, represents
 \$2.1 Billion of our budget
- Our largest expense is salary and fringes which is \$1.3 billion followed by \$792 million for professional services



Revenues & Financial Stewardship

19-20 DPH Revenues by Division



- DPH leverages \$1.7 billion,70% of its budget, fromrevenues for FY 19-20
- Largest revenue sources
 are Medi-Cal and
 Medicare \$875 M
 expected in FY 18-19
- Met General Fund
 reduction targets through
 increased revenues no
 service reductions
- State and federal policy changes can impact future revenues

Budgeted Positions and Filled Positions

- 6,866 Budgeted FTE 2018-2019
- 6,653 (97%) filled
- New FTE for FY 19-20:
 - 2.0 FTE Office of Equity
 - 2.0 FTE Mental Health Reform
 - 3.0 FTE Contracts staffing
 - 1.0 FTE –Behavioral health clinician for Healthy Streets
 Operations Center
 - 1.0 FTE Grant funded social worker to support treatment & reduce recidivism

- 1.0 FTE Liaison for families and victims of violence
- 1.0 FTE Healthworker IV to coordinate care in medical homes
- 1.0 FTE Project manager for primary care capital renovations
- 2.0 FTE Dental hygienists to apply oral sealants

Serving Vulnerable Populations: Behavioral Health Investments - \$50 M over 2 years

- Over 200 new BH Treatment Beds
 - 52 residential treatment beds
 - 64 behavioral health respite and assisted living beds
 - 72 substance use residential step-down units
 - 14 MH rehabilitation beds at St. Mary's Healing Center
- \$4.5 M in one-time funding to preserve existing residential services
- \$0.5 M ongoing to maintain sufficient payments rates for residential care
- \$0.8 M for Shelter Health for two years
- \$0.5 M ongoing for Medical Respite/Sobering Center operations
- \$0.87 M for Mental Health Reform Project

Increasing Workforce and Health Equity - New Office of Equity

- Improve community and staff engagement and inclusion
- Establish Department-wide equity measures and outcomes
- Align and coordinate Department's work with other city departments
- Consultation and oversight of racial equity plans in all areas
- Oversight of executive workgroup setting department equity strategy
- Oversight of staff workgroup aligning equity implementation
- Development of a health equity skills fellowship with support from GARE to increase staff expertise
- Policy development to advance equity workplace culture,
 community engagement and service quality

Increasing Workforce and Health EquityContinuing Initiatives

Black African American Health Initiative:

- Disparity-closure goals for all clinical sections oversight by new equity staff
- Continued training on cross-racial communication for managers

HopeSF Community Wellness Program

- Expanded linkage between HopeSF sites and Primary Care, Behavioral Health and Population Health
- Opening the Alice Griffith and Potrero Hill sites with additional nursing and outreach staff

Trauma Informed System (TIS)

 Promotes organizational change by understanding the effects of stress & trauma on individuals, families, communities and organizations

- After years of planning, we will go live with Wave 1 of Epic, our new integrated Electronic Health Record on August 3rd
- This transformative replacement will be a single system that combines clinical, billing and reporting functions
- □ Benefits include:
 - Improved and shared access to clinical data and reporting to improve patient care and outcomes
 - Improved clinical billing by unifying systems, improving efficiency and increasing accuracy
 - Single system replaces multiple legacy systems

Performance Measures

1.0

DPH uses a variety of performance measures to assess quality of care, safety, care experience and satisfaction, workforce, financial stewardship and equity.

Promoting Health

- New HIV diagnosis
- Hep C treatment
- Access to healthy foods

Research

- Meth treatment
- Innovations in HIV Prevention

Client Satisfaction

Mental health and substance use treatment clients who are satisfied with quality of services

Clinical Outcomes

- Black/African American patients with blood pressure control
- Assisted Outpatient Treatment clients who avoided hospitalization and jail
- Buprenorphine starts

Standard Outcome Objectives in Behavioral Health Contracts

- Child and Adolescent Needs and Strength Assessment
- Adult Needs and Strengths Assessment

Medi-Cal Value Based Payments

30 Day & 7 Day All Cause Readmission Rates& Discharges at ZSFG

Questions?