

**BOARD of SUPERVISORS**



City Hall  
1 Dr. Carlton B. Goodlett Place  
Room 244  
San Francisco, CA 94102-4689  
Tel. No. (415) 554-5184  
Fax No. (415) 554-5163  
TDD/TTY No. (415) 554-5227

February 13, 2025

Tim Wentworth, Chief Executive Officer  
Walgreens/Walgreens Boots Alliance, Inc.  
108 Wilmot Road  
Deerfield, IL 60015

Re: Board of Supervisors Resolution No. 034-25

Dear Mr. Wentworth:

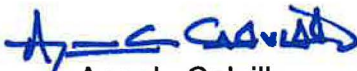
On January 28, 2025, the Board of Supervisors of the City and County of San Francisco adopted Resolution No. 034-25 (Urging Walgreens to Reconsider Store Closures in San Francisco), which was enacted on February 7, 2025.

The Board of Supervisors directs the Clerk of the Board to forward the following document to your attention:

- One copy of Resolution No. 034-25 (File No. 250063)

If you have any questions or require additional information, please contact the Office of the Clerk of the Board at (415) 554-5184, or by e-mail: [board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org).

Sincerely,

  
Angela Calvillo  
Clerk of the Board

ll:jw:ak:ams

- c. Members of the Board of Supervisors; Supervisors Shamann Walton, Jackie Fielder, Connie Chan, Chyanne Chen, Myrna Melgar, Joel Engardio, Stephen Sherrill, Danny Sauter, Rafael Mandelman  
Adam Thongsavat, Mayor's Liaison to the Board of Supervisors  
Andres Power, Mayor's Policy Director

1 [Urging Walgreens to Reconsider Store Closures in San Francisco]

2  
3 **Resolution urging Walgreens to reconsider store closures in San Francisco and to**  
4 **prioritize alternative solutions to maintain their presence in San Francisco, particularly**  
5 **in vulnerable neighborhoods that face significant challenges in accessing healthcare**  
6 **and essential services.**

7  
8 WHEREAS, Walgreens has been a vital part of San Francisco's retail and healthcare  
9 landscape, providing essential goods, pharmacy services, and health support to the city's  
10 diverse communities for decades; and

11 WHEREAS, Walgreens is the one of the largest retail pharmacy chains with  
12 approximately 8,500 locations across the United States and an additional 4,000 locations  
13 across the Europe, and Latin America; and

14 WHEREAS, In 2024, Walgreens filled about 796 million prescriptions in the United  
15 States, including vaccinations; and

16 WHEREAS, According to Walgreen's Fiscal Year 2024 Earnings, 2024 sales increased  
17 6.2% to up to \$147.7 billion USD covering retail pharmacy sales in the United States,  
18 international retail, and wholesale operations compared to 2023; and

19 WHEREAS, Walgreens recently announced 1,200 nationwide closures over the next  
20 three fiscal years due to profitability challenges, including stores unable to cover the costs of  
21 leases; 12 stores in San Francisco are scheduled to close by the end of February 2025; and

22 WHEREAS, The list of planned closures include: 1201 Taraval Street, 3201 Divisadero  
23 Street, 1363 Divisadero Street, 825 Market Street, 1750 Noriega Street, 1524 Polk Street,  
24 1301 Franklin Street, 1189 Potrero Avenue, 135 Powell Street, 1630 Ocean Avenue, 5280  
25 Geary Boulevard, and 5300 3rd Street; and

1 WHEREAS, The planned closures of Walgreens stores in San Francisco  
2 disproportionately affect vulnerable populations, low-income residents, including seniors,  
3 individuals with disabilities, and residents of neighborhoods with limited access to alternative  
4 pharmacy services; and

5 WHEREAS, These closures exacerbate existing challenges in neighborhoods already  
6 facing barriers to basic services; and

7 WHEREAS, According to the study "Association Between Pharmacy Closures and  
8 Adherence to Cardiovascular Medications Among Older US Adults," published on the  
9 National Library of Medicine, pharmacy closures lead to health risks associated with older  
10 adults failing to take medication; and

11 WHEREAS, According to the study, "Assessment of Pharmacy Closures in the United  
12 States from 2009 Through 2015," published on the Journal of American Medical Association,  
13 found that pharmacies at greatest risk for closures are those with large customer base on  
14 public insurance, which have lower reimbursement rates than private plans; and

15 WHEREAS, The National Community Pharmacists Association found that the  
16 expansion of large drug retail chains have contributed to the decline and closure of  
17 independent pharmacies, reducing competition, and limiting options for consumers; and

18 WHEREAS, The closure of these stores will exacerbate existing inequities in  
19 healthcare access and will create pharmacy deserts, leaving many San Franciscans without  
20 convenient access to medications and essential health products; and

21 WHEREAS, The closures will have significant economic and social impacts, including  
22 job losses for Walgreens employees and diminished vitality of neighborhood commercial  
23 corridors; and

1 WHEREAS, The City and County of San Francisco recognizes the importance of  
2 maintaining accessible healthcare services and retail options as part of its commitment to  
3 equity, public health, and community well-being; and

4 WHEREAS, The City and County of San Francisco must commit to addressing the  
5 needs of all residents, particularly those in historically underserved communities; and

6 WHEREAS, Walgreens has previously demonstrated a willingness to collaborate with  
7 communities to address their concerns and adapt business strategies in a way that supports  
8 local needs; now, therefore, be it

9 RESOLVED, That the San Francisco Board of Supervisors strongly urges Walgreens  
10 to reconsider its decision to close the affected stores and prioritize alternative solutions to  
11 maintain their presence in San Francisco, particularly in vulnerable neighborhoods that face  
12 significant challenges in accessing healthcare and essential services; and, be it

13 FURTHER RESOLVED, That the San Francisco Board of Supervisors calls on  
14 Walgreens to engage collaboratively with city officials, community leaders, and impacted  
15 residents to develop strategies that sustain pharmacy access and support neighborhood  
16 vitality; and, be it

17 FURTHER RESOLVED, That the San Francisco Board of Supervisors hereby directs  
18 the Clerk of the Board to transmit a copy of this resolution to the leadership of Walgreens  
19 Boots Alliance, Inc., including the Walgreens CEO, and strongly urges them to act swiftly to  
20 reconsider this matter to prevent disruptions to community health and well-being.



**City and County of San Francisco**  
**Tails**  
**Resolution**

City Hall  
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**File Number:** 250063

**Date Passed:** January 28, 2025

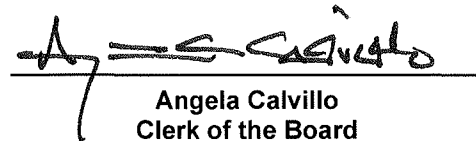
Resolution urging Walgreens to reconsider store closures in San Francisco and to prioritize alternative solutions to maintain their presence in San Francisco, particularly in vulnerable neighborhoods that face significant challenges in accessing healthcare and essential services.

January 28, 2025 Board of Supervisors - ADOPTED

Ayes: 11 - Chan, Chen, Dorsey, Engardio, Fielder, Mahmood, Mandelman, Melgar, Sauter, Sherrill and Walton

File No. 250063

**I hereby certify that the foregoing  
Resolution was ADOPTED on 1/28/2025 by  
the Board of Supervisors of the City and  
County of San Francisco.**

  
Angela Calvillo  
Clerk of the Board

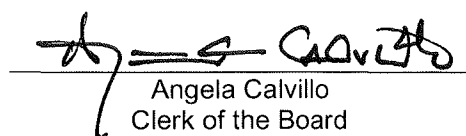
Unsigned

  
Daniel Lurie  
Mayor

02/07/2025

  
Date Approved

I hereby certify that the foregoing resolution, not being signed by the Mayor within the time limit as set forth in Section 3.103 of the Charter, or time waived pursuant to Board Rule 2.14.2, became effective without her approval in accordance with the provision of said Section 3.103 of the Charter or Board Rule 2.14.2.

  
Angela Calvillo  
Clerk of the Board

02/07/2025

  
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February 13, 2025

Christine M. Dugger  
Regional Director, State and Local Government Relations  
Walgreens Co.  
108 Wilmot Road, MS #1844  
Deerfield, IL 60015

Re: Board of Supervisors Resolution No. 034-25

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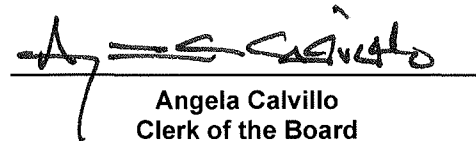
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January 28, 2025 Board of Supervisors - ADOPTED

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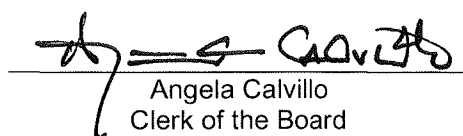
Unsigned

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Daniel Lurie  
Mayor

02/07/2025

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Date Approved

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02/07/2025

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Date