

Report Title [Publication Date]	F#	Finding (text may be duplicated due to spanning and multiple respondent effects)	Respondent Assigned by CGJ [Response Due Date]	Finding Response (Agree/Disagree)	Finding Response Text
Strengthen Our Behavioral Health Services [October 1, 2020]	F1	High staff vacancy rates inhibit the ability to care for individuals with mental illness and substance abuse disorders.	Director of Public Health [November 30, 2020]		
Strengthen Our Behavioral Health Services [October 1, 2020]	F1	High staff vacancy rates inhibit the ability to care for individuals with mental illness and substance abuse disorders.	Director of Public Health [November 30, 2020]		
Strengthen Our Behavioral Health Services [October 1, 2020]	F2	The shortage of Intensive Case Managers is chronic.	Director of Public Health [November 30, 2020]		
Strengthen Our Behavioral Health Services [October 1, 2020]	F2	The shortage of Intensive Case Managers is chronic.	Director of Public Health [November 30, 2020]		
Strengthen Our Behavioral Health Services [October 1, 2020]	F3	Lengthy and inefficient hiring protocols are contributing to a shortage of Intensive Case Managers.	Director of Public Health [November 30, 2020]		
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Strengthen Our Behavioral Health Services [October 1, 2020]	F4	The position of Director of Behavioral Health has been filled with five different individuals in five years.	Director of Public Health [November 30, 2020]		
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Strengthen Our Behavioral Health Services [October 1, 2020]	F5	BHS' scale of operation in terms of staff count, budget size, and public impact are not reflected in its deeply nested reporting position in DPH.	Director of Public Health [November 30, 2020]		
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Strengthen Our Behavioral Health Services [October 1, 2020]	F6	Regularly published DPH reports are not consistently published on the department web site.	Director of Public Health [November 30, 2020]		
Strengthen Our Behavioral Health Services [October 1, 2020]	F7	DPH Headquarters at 101 Grove St. provides no public directory of offices and services.	Director of Public Health [November 30, 2020]		
Strengthen Our Behavioral Health Services [October 1, 2020]	F8	DPH website provides no public directory of phone numbers.	Director of Public Health [November 30, 2020]		
Strengthen Our Behavioral Health Services [October 1, 2020]	F1	High staff vacancy rates inhibit the ability to care for individuals with mental illness and substance abuse disorders.	Director of Human Resources [November 30, 2020]		
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Strengthen Our Behavioral Health Services [October 1, 2020]	R2 [for F1-F3]	By June 2021, fill 50% of ICM vacancies in 21 days or less.	Director of Public Health [November 30, 2020]		
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Strengthen Our Behavioral Health Services [October 1, 2020]	R3 [for F4, F5]	By March 2021, engage the Budget and Legislative Analyst or other external consultancy to examine the policy and practice of executive placement and compensation for the Director of Behavioral Health.	Director of Public Health [November 30, 2020]		
Strengthen Our Behavioral Health Services [October 1, 2020]	R4 [for F4, F5]	By September 2021, in light of the study findings, redesign and realign the position of BHS in the organizational structure as a direct report to the Director of Health.	Director of Public Health [November 30, 2020]		

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Strengthen Our Behavioral Health Services [October 1, 2020]	R4 [for F4, F5]	By September 2021, in light of the study findings, redesign and realign the position of BHS in the organizational structure as a direct report to the Director of Health.	Director of Public Health [November 30, 2020]		
Strengthen Our Behavioral Health Services [October 1, 2020]	R5 [for F6]	By September 2021, ensure discipline surrounding regular document and event reporting to ensure timely, accurate web access	Director of Public Health [November 30, 2020]		
Strengthen Our Behavioral Health Services [October 1, 2020]	R6 [for F7]	By September 2021, provide local site directories for public notice	Director of Public Health [November 30, 2020]		
Strengthen Our Behavioral Health Services [October 1, 2020]	R7 [for F8]	By September 2021, publish direct contact information of offices and service personnel to enhance public access to DPH services.	Director of Public Health [November 30, 2020]		
Strengthen Our Behavioral Health Services [October 1, 2020]	R1 [for F1-F3]	By March 2021, re-evaluate the hiring process for ICM's in light of the success of the expedited strategy for hiring registered nurses executed in March 2020. Leverage it to inform a redesign of existing policy	Director of Human Resources [November 30, 2020]		
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