



Social Impact Partnership Program Audit Hearing

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Chief of Staff
SFPUC**



SFPUC Goals and Objectives

- Concur with all recommendations of the Audit;
- Committed to implementing all recommendations in 2022;
- Transparent and accountable Social Impact Partnership Program centered in Community;
- Bring updated Social Impact Partnership Program to Commission and Board for formal authorization;
- Dedicated to perpetual improvements to improve concrete, specific challenges.



SFPUC Actions to Date

- Publicly committed to continuing Social Impact Partnership Program;
- Contacted all firms requesting all required documentation;
- Working with City Attorney's Office to:
 - Update RFP language, inserting notices that we would be updating details of Social Impact Partnership Program language;
 - Update the Conflict of Interest Form for panelists;
 - Create templates aligned with the language of the Audit to ensure consistent messaging and communications to firms and the public.



SFPUC Immediate Next Steps

- Prepare a comprehensive assessment of all past program reporting documentation;
- Adjust the points structure in competitive solicitations so that firms' Social Impact Partnership Program submittals will receive bonus points;
- Strengthen proactive communication with firms to ensure full delivery of Social Impact Partnership Program commitments;
- Engage with consultants and SFPUC IT Dept. to improve data systems and strengthen recordkeeping.



Additional Actions to Complete in 2022

- Increase transparency through publishing a dashboard with data on delivery of commitments;
- Make expressly clear in competitive solicitations that SFPUC will not direct contractor commitments;
- Incorporate remedies and liquidated damages into contract language to hold firms accountable;
- **Develop comprehensive, clear, and consistent policies and procedures for the Social Impact Partnership Program;**
- **Obtain formal authorization for Social Impact Partnership Program policies and procedures from SFPUC Commission and Board**

Thank you