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[Language Sensitive and Culturally Sensitive Services]
URGING ALL CITY AND COUNTY OF SAN FRANCISCO DEPARTMENTS TO PROVIDE SERVICES AND MATERIALS IN VARIOUS LANGUAGES TO REFLECT SAN FRANCISCO'S LANGUAGE AND CULTURAL DIVERSITY.

WHEREAS, San Francisco's population is one of the most diverse in the United States, with more than 25 languages spoken; and,

WHEREAS, In order to be effective, City services need to be provided in a manner which is both culturally and linguistically sensitive; and,

WHEREAS, In some instances, bilingual information is the difference between life and death; and

WHEREAS, Cultural and linguistic sensitivity takes many forms, including bilingual staff, bilingual materials and culturally appropriate settings; now, therefore, be it;

RESOLVED, That the Board of Supervisors of the City and County of San Francisco urges all City departments to provide services and materials in various languages to reflect San Francisco's language and cultural services.



City and County of San Francisco

City Hall
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102-4689

Tails

Resolution

File Number: 990174

Date Passed:

Resolution urging all City and County of San Francisco departments to provide services and materials in various languages to reflect San Francisco's language and cultural diversity.

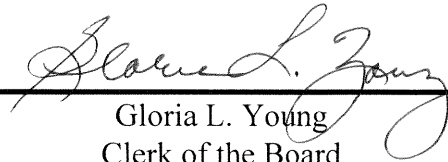
February 8, 1999 Board of Supervisors — ADOPTED

Ayes: 10 - Ammiano, Becerril, Bierman, Brown, Kaufman, Leno, Newsom, Teng,
Yaki, Yee

Absent: 1 - Katz

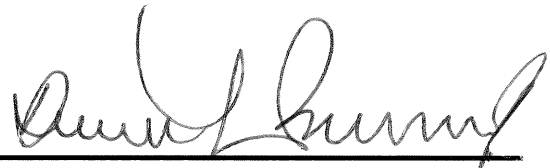
File No. 990174

I hereby certify that the foregoing Resolution was ADOPTED on February 8, 1999 by the Board of Supervisors of the City and County of San Francisco.


Gloria L. Young
Clerk of the Board

FEB 19 1999

Date Approved


Mayor Willie L. Brown Jr.

File No. 990174 continued...