



RECOVERY SURVIVAL NETWORK
Helping those who want to help themselves

RSN Housing Stats

Norma

- 385 individuals referred to program
- 139 clients housed in program
- Out of 121 exited clients, 49 clients successfully completed the program by obtaining permanent or stable housing and by timing out of the program and transitioning to other APD funded, residential or supportive based housing
- Exited clients saved \$222,379.63 while programming

CW

- 321 individuals referred to program
- 140 clients housed in program
- Out of 128 exited clients, 41 clients successfully completed the program by obtaining permanent or stable housing and by timing out of the program and transitioning to other APD funded, residential or supportive based housing
- Exited clients saved \$121,945.19 while programming



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RSN Client Success Story

Hello my name is Derrick Sutton. I am 21 years old. I moved to San Francisco 2 years ago in 2020. I was trying to build a new life here and then later I found myself in serious legal trouble. I felt my life was over, I spent 2 years fighting a case that could have cost me my life over one bad choice. I was desperate, I felt lost and I had nobody to support me. I was introduced to the Norma Hotel by my case manager, Mr. Oscar Peña from Hunter's Point Youth. Once I moved there, I had immense amounts of support from everyone and they helped me understand everything going on that I didn't.

I was required to work, I was taught to save money, and completed everything asked of me at the Norma, it helped me be able to turn the tide of my case. I was told my case could be dismissed after almost 2 years as long as I completed the Make It Right Program which could take some time. My case manager Daisy, Ms. Eliza, and Mr. Marvin were all there to help me when I needed them and supported me every step of the way, and I thank them for it.

I completed all the different requirements of the Make It Right Program and was able to have my case dismissed. There were so many times I felt that I wasn't gonna make it but they believed in me more than I did myself. I remember so many nights, when I would stay up, constantly stressing myself wondering if I'd die in a prison cell. In the morning, I would speak to my case manager Daisy and we would talk things through, which seems small but to me it was huge because it helped me, I would leave feeling peaceful.

I would like to thank Ms. Branner as she has always been great as what she does, she taught me life skills through the class that she teaches, she also granted me an extension which Ms. Daisy helped me with in order for me to have a safe place to stay until the conclusion of my court case. As I prepared to leave for home, I realized how I went through a major point in life alone. I fought and beat that case with no family support or any help available to me except what the Norma has always provided, which was support, understanding, and help with planning the next steps to take. This help was not just given to me but to everyone who comes in and out of the Norma.

My story isn't the best, nor is the worst, but I made it back home, I am safe, I am doing very well. I have learned things that I will be able to apply to life which will keep me on the path that I am on, I am grateful that I learned all of this now versus later in life. I want to thank the Norma and everyone who works there. Not only do they do their job, they go above and beyond for those who are really trying to change and better their life like myself. If it wasn't for the Norma I don't know where I'd be today. Again thank you for helping me change my life.

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