

Item #	Priority	RFP Reference	Description	Hours	New Hours	Change	Estimated Cost	Tarrytown Development Group	Prerequisite
1	Included	4.3.1	Utilize GeoFencing for sectors, beats, RPP and other areas as defined by SFMTA for alerts and reporting	0			-	Enforcement	New HHs and CitySight Software implementation
2	Low	4.3.1	Validate scofflaw and parking permit status in real-time and download to handheld	40			5,200	Enforcement	New HHs and CitySight Software implementation
3	Medium	4.4	Allow Enforcement management to monitor and identify the exact location of handhelds at all times	64			8,320	Enforcement	New HHs and CitySight Software implementation
4	High	5.5.e	If a vehicle is towed, the Handheld shall be integrated with the SFMTA tow vendor's vehicle management software so that tow information can be transferred from the Handheld at the time of an approved tow directly to the tow vendor's software	120			15,600	Enforcement	New HHs and CitySight Software implementation
5	Low	6.2	eTIMS® Fleet Portal: (Setup fleet system). Analysis, Development, Testing, Implementation (Create account based system for participants to look-up and pay invoices online)	120			15,600	eTIMS Product	CPMS Replatforming
6	High	6.23	Issue a document to the customer that details the terms of the work credit or payment plan including Citation numbers, dollar amount, and deadline for completion.	40			5,200	eTIMS Product	CPMS Replatforming
7	Low	5.2	Plate Level Notes - Each case file shall provide a comments section that allows the User the ability to input notes and attach reference records. There shall be no limit to the amount of text that can be inputted by the User. The User must have the capability of entering notes at both the ticket level and the plate level.	40			5,200	eTIMS Product	CPMS Replatforming
8	Low	8.4	Contractor shall, through the CPMS, support tracking and transmitting tow waivers electronically to the tow vendor.	0			-	eTIMS Product	CPMS Replatforming
9	Low	8.6	Allow for transmission of letters by e-mail if customer agrees via online system. Email notifications shall be tracked by the system within each electronic case file and responses from notification recipients shall be recorded and retained within the associated electronic case file.	340			44,200	eTIMS Product	CPMS Replatforming
10	Medium	8.7	Administrative Hearing Scheduling	80			10,400	Client Support	Ongoing Service
11	Low	5.3	Returned Check Items. Send customizable correspondence to the customer advising them of the consequences and penalties applied because of the returned check transaction.	80			10,400	eTIMS Product/ Client Support	CPMS Replatforming
17	High	Value Added	eTIMS® RPP 2.0: Analysis, Development, DBA, Testing, Implementation (RPP renewals and new accounts with document upload capabilities.)	100			13,000	eTIMS Product	CPMS Replatforming
18	Low	New	Handheld Integration with SFMTA's data warehouse & meter vendors	67	67		8,710	Enforcement	New HHs and CitySight Software implementation
19	High	New	Add Driveaway Indicator to handheld and automatically generate Driveaway letters		-		-	Enforcement	New HHs and CitySight Software implementation
20	Medium	New	Store GPS coordinates of meter #'s and use those coordinates on meter citations	94	94		12,220	Enforcement	New HHs and CitySight Software implementation

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21	High	New	Pull Meter table from SFMTA's API instead of sending the meter list to Conduent	134	134		17,420	Enforcement	New HHs and CitySight Software implementation
22	Medium	New	Handheld Software for Fare Evasion Officers				-	Enforcement	New HHs and CitySight Software implementation
23	Low	New	Real-time LPR integration with RPP & Scofflaw Files	67	67		8,710	Enforcement	New HHs and CitySight Software implementation and new LPR equipment
24	Routine	New	Dealer Plate Report				-	Client Support	CPMS Replatforming
25	Low	New	Upload Image Capability to RPP	40	40		5,200	eTIMS Product	CPMS Replatforming
26	High	New	Sales of 1 day visitor permits online	148	148		19,240	eTIMS Product	CPMS Replatforming
27	Routine	New	Online Refund Portal				-	eTIMS Product	CPMS Replatforming
28	Routine	New	New Notices		-		-	Client Support	Collections Agreement established
29	Routine	New	Next Action Logic Changes			-	Required at transition	Client Support	Collections Agreement established
30	Routine	New	Integration with Collections Vendor			-	Required at transition	Client Support	Collections Agreement established
31	High	New	Installment Payment Plan: a) Contractor shall upgrade the installment payment plan module to allow SFMTA to set variable time limits, minimum payments and temporary penalty reductions. b) The CPMS shall produce monthly status reports and generate monthly billing and account status reports to be sent via e-mail or U.S. mail to customers. c) Accounts not meeting minimum payment requirements shall be removed from the system.	403		52,390	High	eTIMS Product	CPMS Replatforming