



City and County of San Francisco

Juvenile Probation Department

Web Filtering Software

Rules Committee Meeting

October 28, 2024

Technology Description

- **The tool** allows us to uniformly filter out certain websites across an entire group to only allow web searches relating to the young persons academic/training/vocational studies (e.g., during time of use of computer for online course/online training).
- **The tool** enables the Department to protect the safety of young people residing in the Juvenile Justice Center, who are under our care, by preventing access to content that may be harmful in the interest of public safety and the residents' well-being.

Authorized Use Cases

Web filtering software shall be used to:

- monitor internet usage of young people residing at Juvenile Justice Center so that only content that is appropriate is viewed;
- configure and apply web filters across devices to enforce safe web searches;
- ensure that firewalls are not bypassed or hacked for unintended use of Department's network.

Data Lifecycle Summarized

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| Type of Data Collected | <ul style="list-style-type: none">• Destination websites (no PHI, PII). |
| Who Has Access to That Data | <ul style="list-style-type: none">• Authorized Staff at the Juvenile Justice Center. |
| Who is the Data Shared with Outside of Dept | <ul style="list-style-type: none">• Shared with justice partners pursuant to an ongoing investigation and/or court proceeding including Police Department, District Attorney, Public Defender. |
| How Long Data is Retained by Dept | <ul style="list-style-type: none">• Retention of juvenile records guided by state law.• Records retention period varies depending on circumstances of young person's case. |
| How is Data Disposed | <ul style="list-style-type: none">• Shred documents that contain data when the retention period ends.• Sealed records: instruct vendors to remove all identifiers from the data, if applicable. |

Other Notes

- **Standard Procurement**
 - *Tech Marketplace* (TMP): CRA, DT CIO, 19B reviews
- **Privacy is Protected**
 - Technology only captures the destination websites: no user data, no keystrokes, no PII/PHI.

PSAB Meeting Dates

- PSAB Meetings Attended:
 - 01/25/2024
 - 02/22/2024
 - PSAB Recommended Approval on 02/22/2024
- COIT Meetings Attended:
 - 03/21/2024
 - COIT Recommended Approval on 03/21/2024

Questions