

File No. 100854

Committee Item No. 3

Board Item No. _____

COMMITTEE/BOARD OF SUPERVISORS

AGENDA PACKET CONTENTS LIST

Committee: Public Safety

Date: July 19, 2010

Board of Supervisors Meeting

Date _____

Cmte Board

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| <input type="checkbox"/> | <input type="checkbox"/> | Budget Analyst Report |
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| <input checked="" type="checkbox"/> | <input type="checkbox"/> | Department/Agency Cover Letter and/or Report |
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OTHER

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| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>System Improvement Plan **</u> |
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Completed by: Victor Young

Date July 15, 2010

Completed by: Victor Young

Date _____

An asterisked item represents the cover sheet to a document that exceeds 25 pages. The complete document is in the file.

1 [Approval of the San Francisco Child and Family Services Review - System Improvement
2 Plan for the San Francisco Human Services Agency and Juvenile Probation Departments]

3 **Resolution approving San Francisco's Child and Family Services Review - System**
4 **Improvement Plan, a strategic plan that: 1) outlines how San Francisco will improve**
5 **prioritized outcomes for children, youth, and families; 2) serves as the operational**
6 **agreement between the county and state; and 3) includes plans for utilizing Child**
7 **Abuse Prevention, Intervention, and Treatment; Community Based Child Abuse**
8 **Prevention; and Promoting Safe and Stable Families revenues to prevent child**
9 **maltreatment.**

11
12 WHEREAS, San Francisco is committed to protecting children from abuse and neglect,
13 supports a range of child abuse prevention and intervention services to prevent and mitigate
14 child maltreatment, and recognizes the need for continued collaboration and integration
15 among agencies and programs providing these services; and

16 WHEREAS, the California Department of Social Services, Children and Family
17 Services Division, oversees the California Outcomes and Accountability System (COAS),
18 formerly known as the California Children and Family Services Review (C-CFSR), to monitor
19 and assess the quality of services provided on behalf of maltreated children; and

20 WHEREAS, the California Department of Social Services, Office of Child Abuse
21 Prevention makes available State revenue under the Child Abuse Prevention, Intervention,
22 and Treatment program; and

23 WHEREAS, the Office of Child Abuse Prevention allocates federal revenue under the
24 Child Abuse Prevention Intervention and Treatment, Community Based Child Abuse
25 Prevention, and Promoting Safe and Stable Families programs; and

1 WHEREAS, the San Francisco Human Services Agency administers the funding from
2 the Child Abuse Prevention, Intervention and Treatment, Community-Based Child Abuse
3 Prevention and Promoting Safe and Stable Families programs to provide local services; and

4 WHEREAS, the San Francisco Board of Supervisors designated the San Francisco
5 Child Abuse Prevention Council as the local child abuse prevention council as described by
6 Welfare & Institutions Code Sections 18982, and participation of the Child Abuse Council is
7 integral to the development of the System Improvement Plan; and

8 WHEREAS, San Francisco faces key challenges relating to recurrence of
9 maltreatment, reducing reentries of children into foster care, and the timely adoption of foster
10 children who cannot be reunified safely with their parents, and the utilization of least restrictive
11 placement options for juvenile offenders; and

12 WHEREAS, the development of the System Improvement Plan incorporated input from
13 parent advocates, foster parents, community-based family support organizations, court
14 appointed special advocates, public agency partners including San Francisco Department of
15 Public Health and Community Behavioral Health Services, and staff from the San Francisco
16 Human Services Agency child welfare program and the San Francisco Juvenile Probation
17 Department; and

18 WHEREAS, the development of the System Improvement Plan also included focused
19 analysis of child welfare data, which found that the number of children in foster care has been
20 reduced by half in the last decade and the racial disproportion of children entering foster care
21 for the first time has decreased dramatically, and the System Improvement Plan includes
22 strategies to sustain these outcome improvements; and

23 WHEREAS, the San Francisco Board of Supervisors passed Resolution No. 44-10
24 approving Self Assessment, a needs assessment for Child Welfare and Juvenile Probation
25 Placement which informed the System Improvement Plan; and

1 WHEREAS, the System Improvement Plan meets the requirements specified by the
2 California Department of Social Services, Children and Family Services Division and the
3 Office of Child Abuse Prevention, and requires approval by the Board of Supervisors; and
4 now, therefore, be it

5 RESOLVED, that the Board of Supervisors for the City and County of San Francisco
6 approved the Child Welfare and Juvenile Probation System Improvement Plan from May 15,
7 2010, through May 15, 2013, and authorizes the San Francisco Human Services Agency to
8 submit the System Improvement Plan to the California Department of Social Services,
9 Children and Family Services Division, and the Office of Child Abuse Prevention.

City and County of San Francisco



Gavin Newsom, Mayor

Human Services Agency

Department of Human Services
Department of Aging and Adult Services

Trent Rhorer, Executive Director

RECEIVED
BOARD OF SUPERVISORS
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BY PC

June 17, 2010

Ms. Angela Calvillo, Clerk of the Board
Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102-4689

Dear Ms. Calvillo,

Attached is a proposed resolution for Board of Supervisors' approval, which is required by the California Department of Social Services, as well as an attachment of the System Improvement Plan for child welfare and the juvenile probation placement unit.

Every three years the California Department of Social Services requires counties to work with community partners to review the full scope of child welfare and juvenile probation placement services and to develop a strategic plan to address prioritized outcomes. This year the state has integrated this strategic plan with the plan to expend state funding for child abuse prevention funding, including the Child Abuse Prevention, Intervention, and Treatment; Community Based Child Abuse Prevention; and Promoting Safe and Stable Families programs. This strategic plan is compiled in a document known as the Child and Family Services Review – System Improvement Plan.

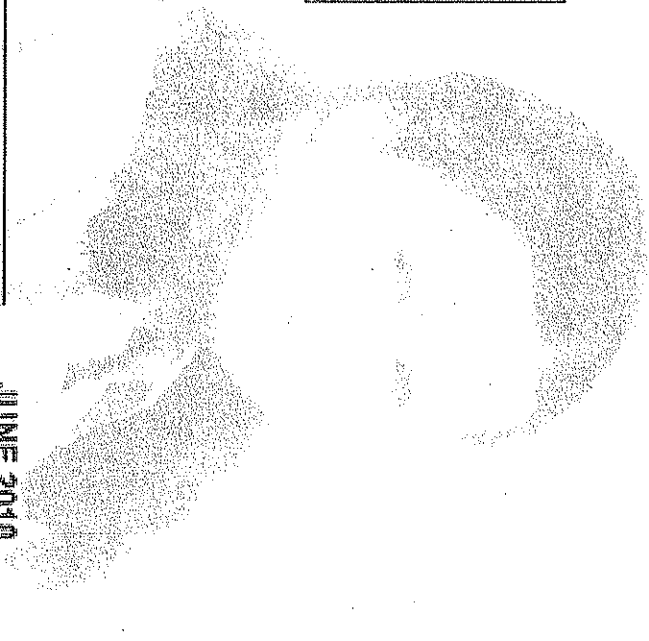
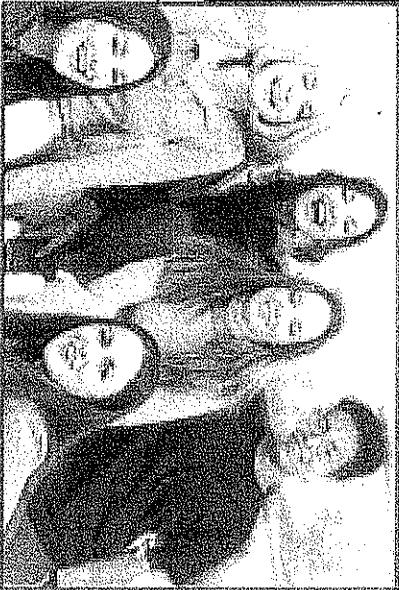
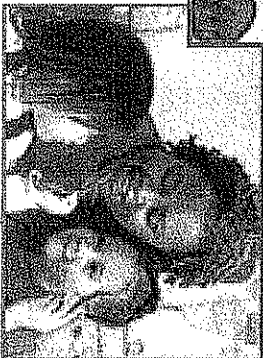
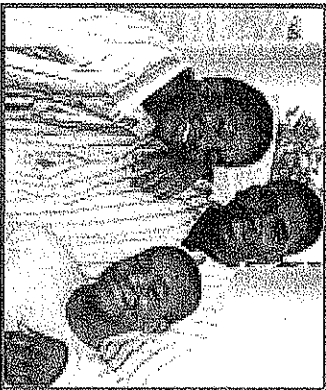
The current resolution requests approval of the System Improvement Plan, which covers the period between May 15, 2010 and May 15, 2013. The System Improvement Plan accompanies the resolution. The following person may be contacted in this matter: Liz Crudo, 557-6502.

Sincerely,

A handwritten signature in dark ink, appearing to read "Trent Rhorer", with a long horizontal flourish extending to the right.
Trent Rhorer
Executive Director

AB636 Child Welfare Services

System Improvement Plan



JUNE 2010

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I. Self Improvement Plan Introduction and Narrative

The System Improvement Plan (SIP) outlines strategies that the San Francisco Human Services Agency (SF-HSA) and San Francisco Juvenile Probation Department (SF-JPD) plan to implement over the next three years to improve outcomes for children and families. The SIP is one of three components of an evaluation and planning process mandated by AB636, the Children Welfare System Improvement and Accountability Act of 2001.

AB 636 mandates that every county undergo a self assessment, qualitative case review process, and system improvement plan every three years. It shifts child welfare services to a more outcomes-based system and promotes key reforms, such as partnering more actively with the community, sharing responsibility for child safety, strengthening families, and assuring the fairness and equity of service delivery and outcomes. SF-HSA and SF-JPD must analyze, in collaboration with key partners, performance on critical child welfare outcomes and develop plans to build on systemic strengths and overcome weaknesses.

In June, 2008, the State All County Information Notice (01-41-08) introduced new guidelines to integrate the SIP with the Child Abuse Prevention, Intervention and Treatment (CAPIT), Community-Based Prevention (CBCAP), and Promoting Safe and Stable Families (PSSF) Three Year Plan. Consequently this document reflects a broad continuum of strategies to improve outcomes, from early intervention and prevention strategies through aftercare supports.

This 2010 SIP marks the beginning of a third triennial cycle for SFHSA and Probation, and incorporates the findings of the 2009 Self-Assessment and the Peer Quality Case Review (PQCR) as mandated by AB636. The PQCR was completed in May 2009 by both SF-HSA and SF-JPD. In interviews with peers from selected counties, child welfare staff identified strategies to address the issue of timeliness to adoption and related concurrent planning efforts, and Juvenile Probation staff identified strategies to prevent placement and promote utilization of least-restrictive levels of care. The Self-Assessment, which outlines system strengths and areas for improvement, was also completed in 2009 through a community planning process.

San Francisco's SIP focuses on four areas for outcome improvement:

- Reduce the rate of recurrence of maltreatment
- Reduce reentry for children who come back into foster care within a year of reunification
- Increase timeliness to adoption
- Utilize least restrictive levels of care for youth in Juvenile Probation

Given the alarming overrepresentation of children of color in foster care and juvenile probation, especially African American, Native American, and Latino -- San Francisco views improvement efforts from the lens of racial disproportion. SF-HAS and SF-JPD remain engaged in a number of initiatives and projects to improve disproportion and ensure positive outcomes for children and families, like the California Disproportionality Breakthrough Series, Family-to-Family, Connected by 25, and the California Permanency for Youth Project. The SIP matrix identifies strategies that can mitigate disparity.

A. Local Planning Bodies:

Since San Francisco's initial SIP in 2004, community, public, and private agency partners have constituted the San Francisco's Child Welfare and Juvenile Probation Core Team, which has played a critical role in the development and implementation. Many of the same members have participated in development of previous CAPIT plans, allowing for smooth integration of the two processes this year. The Core Team has met eight times since September 2009 to discuss outcomes and related policies and practices. Additional presentations and consultations on the SIP were held with: the Juvenile Court Presiding Judge, the Honorable Patrick J. Mahoney; the director of San Francisco Department of Public Health's family behavioral health services, Sai-Ling Chan-Sew; Foster Parents United Board members; and the First 5 all-grantee meeting which included numerous representatives from OCAP-funded Family Resource Centers and community-based agencies. A series of staff meetings elicited input on efforts to improve outcomes and restructure the child welfare services to be more community-based.

B. SIP Summary

Process Description

As described in the introduction to this document, the Core Team from the Self Assessment reconvened to continue its work in developing the Self Improvement Plan. The findings to the Self Assessment and PQCR were integrated into the SIP through a series of four meetings of the core team. The first was an introduction and review of the Self Improvement Plan process and beginning discussion of child welfare outcomes. The second and third meetings continued the review of child welfare outcomes, and the fourth meeting focused on juvenile probation outcomes. The core team reviewed and prioritized potential strategies for meeting outcomes. SF-HSA and SF-SF-JPD presented what it believed were the outcomes most in need of improvement and sought feedback from the core team. By consensus, the team agreed. The strategies to be used to achieve those outcomes were decided upon in the final meeting of the core team, when strategies were brainstormed for each outcome and participants voted on the most promising. The following section details the relationship between the findings of the PQCR and Self Assessment and the strategies of the SIP.

The SIP process also shaped how the CBCAP/PSSF/CAPIT funding will be utilized over the next three years. Community partners representing agencies utilizing OCAP funds participated in each phase. Resulting critical strategies to improve AB636 outcomes include the prevention and intervention services offered by Family Resource Centers, ranging from information and referral to Differential Response, which are supported by OCAP funds. Center participation in family team meetings such as Team Decision Making Meetings, provision of evidence-based parent education, visitation supervision, and intensive case management activities prevent re-entry. Parent education can also be helpful for families involved in the Juvenile Probation system. Finally, for those children who cannot be reunified, recruitment and adoption strategies, in part supported by OCAP funding, are critical to achieving timely permanency.