

BOARD of SUPERVISORS



City Hall  
1 Dr. Carlton B. Goodlett Place, Room 244  
San Francisco 94102-4689  
Tel. No. (415) 554-5184  
Fax No. (415) 554-5163  
TDD/TTY No. (415) 554-5227

## MEMORANDUM

TO: Chief William Scott, Police Department  
Mary Ellen Carroll, Executive Director, Dept. of Emergency Management  
Dr. Matt Wayne, Superintendent, SFUSD (waynem@sfusd.edu)

FROM: Victor Young, Assistant Clerk *Victor Young*

DATE: March 20, 2024

SUBJECT: LEGISLATION INTRODUCED

The Board of Supervisors' Rules Committee received the following proposed hearing:

File No. 240244

Hearing to examine concerning response time delays from departments providing emergency services and the quality of engagement with school sites following 911 emergencies, given prior incidents of threats to students' safety and wellbeing; and requesting the San Francisco Police Department, Department of Emergency Services, and San Francisco Unified School District to report.

If you have comments or reports to be included with the file, please forward them to Victor Young at the Board of Supervisors, City Hall, Room 244, 1 Dr. Carlton B. Goodlett Place, San Francisco, CA 94102 or by email at: [victor.young@sfgov.org](mailto:victor.young@sfgov.org).

cc. Lisa Ortiz, Police Department  
Lili Gamero, Police Department  
Rima Malouf, Police Department  
Diana Oliva-Aroche, Police Department  
Carl Nicita, Police Department  
Olivia Scanlon, Dept. of Emergency Management  
Michelle Busse, Dept. of Emergency Management  
Laura Melgarejo, SFUSD ([melgarejol1@sfusd.edu](mailto:melgarejol1@sfusd.edu))  
Chris Armentrout, SFUSD ([armentroutc@sfusd.edu](mailto:armentroutc@sfusd.edu))  
Marin Trujillo, SFUSD ([trujillocm@sfusd.edu](mailto:trujillocm@sfusd.edu))  
Mele Lau Smith SFUSD ([mausmithm@sfusd.edu](mailto:mausmithm@sfusd.edu))



# City and County of San Francisco

## Master Report

City Hall  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102-4689

**File Number:** 240244      **File Type:** Hearing      **Status:** Pending Committee Action

**Enacted:** \_\_\_\_\_ **Effective:** \_\_\_\_\_

**Version:** 1      **In Control:** Rules Committee

**File Name:** Hearing - Emergency Response Times and Quality of Engagement with School Sites      **Date Introduced:** 03/12/2024

**Requester:** \_\_\_\_\_ **Cost:** \_\_\_\_\_ **Final Action:** \_\_\_\_\_

**Comment:** \_\_\_\_\_ **Title:** Hearing to examine concerning response time delays from departments providing emergency services and the quality of engagement with school sites following 911 emergencies, given prior incidents of threats to students' safety and wellbeing; and requesting the San Francisco Police Department, Department of Emergency Services, and San Francisco Unified School District to report.

**Sponsor:** Ronen

### History of Legislative File 240244

Ver	Acting Body	Date	Action	Sent To	Due Date	Result
1	President	03/12/2024	RECEIVED AND ASSIGNED	Rules Committee		

## Introduction Form

*(by a Member of the Board of Supervisors or the Mayor)*



I hereby submit the following item for introduction (select only one):

- 1. For reference to Committee (Ordinance, Resolution, Motion or Charter Amendment)
- 2. Request for next printed agenda (For Adoption Without Committee Reference)  
*(Routine, non-controversial and/or commendatory matters only)*
- 3. Request for Hearing on a subject matter at Committee
- 4. Request for Letter beginning with "Supervisor  inquiries..."
- 5. City Attorney Request
- 6. Call File No.  from Committee.
- 7. Budget and Legislative Analyst Request (attached written Motion)
- 8. Substitute Legislation File No.
- 9. Reactivate File No.
- 10. Topic submitted for Mayoral Appearance before the Board on

The proposed legislation should be forwarded to the following (please check all appropriate boxes):

- Small Business Commission       Youth Commission       Ethics Commission
- Planning Commission       Building Inspection Commission       Human Resources Department

General Plan Referral sent to the Planning Department (proposed legislation subject to Charter 4.105 & Admin 2A.53):

- Yes                       No

*(Note: For Imperative Agenda items (a Resolution not on the printed agenda), use the Imperative Agenda Form.)*

Sponsor(s):

Subject:

Long Title or text listed:

Signature of Sponsoring Supervisor:

**From:** [Ferrigno, Jennifer \(BOS\)](#)  
**To:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#)  
**Cc:** [BOS Legislation, \(BOS\)](#); [Ronen, Hillary \(BOS\)](#)  
**Subject:** Introduction Form: Hearing - Emergency Response Times and Quality of Engagement with School Sites following 911 Calls and Requests for Emergency Services  
**Date:** Tuesday, March 12, 2024 2:20:42 PM  
**Attachments:** [Introduction Form - Hearing on Emergency Response Times and Quality of Engagement with School Sites following 911 Calls and Requests for Emergency Services.pdf](#)

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Dear Clerks,

Supervisor Ronen has requested a hearing to be assigned to the Government Audit and Oversight Committee. I have attached the introduction form. Supervisor Ronen's digital signature serves in place of a wet signature. Let me know if you need anything further from me on this request.

Thank you!

Jennifer Ferrigno

.....  
Jennifer Ferrigno, Legislative Aide  
San Francisco District 9 | Supervisor Hillary Ronen  
jennifer.ferrigno@sfgov.org | c. 415.307.0232  
(she/her/ella)

**From:** [Ferrigno, Jennifer \(BOS\)](#)  
**To:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#)  
**Cc:** [BOS Legislation, \(BOS\)](#); [Ronen, Hillary \(BOS\)](#)  
**Subject:** Re: Introduction Form: Hearing - Emergency Response Times and Quality of Engagement with School Sites following 911 Calls and Requests for Emergency Services  
**Date:** Tuesday, March 12, 2024 4:02:00 PM

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Apologies, I have a correction. Supervisor Ronen would like this assigned to the Rules Committee. Thank you!

Take care,

Jen

.....  
Jennifer Ferrigno, Legislative Aide  
San Francisco District 9 | Supervisor Hillary Ronen  
jennifer.ferrigno@sfgov.org | c. 415.307.0232  
(she/her/ella)

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**From:** Ferrigno, Jennifer (BOS)  
**Sent:** Tuesday, March 12, 2024 2:20 PM  
**To:** Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>; Somera, Alisa (BOS) <alisa.somera@sfgov.org>  
**Cc:** BOS Legislation, (BOS) <bos.legislation@sfgov.org>; Ronen, Hillary (BOS) <hillary.ronen@sfgov.org>  
**Subject:** Introduction Form: Hearing - Emergency Response Times and Quality of Engagement with School Sites following 911 Calls and Requests for Emergency Services

Dear Clerks,

Supervisor Ronen has requested a hearing to be assigned to the Government Audit and Oversight Committee. I have attached the introduction form. Supervisor Ronen's digital signature serves in place of a wet signature. Let me know if you need anything further from me on this request.

Thank you!

Jennifer Ferrigno

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jennifer.ferrigno@sfgov.org | c. 415.307.0232  
(she/her/ella)

**From:** [Ferrigno, Jennifer \(BOS\)](#)  
**To:** [BOS Legislation, \(BOS\)](#); [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#)  
**Cc:** [Ronen, Hillary \(BOS\)](#)  
**Subject:** Re: Introduction Form: Hearing - Emergency Response Times and Quality of Engagement with School Sites following 911 Calls and Requests for Emergency Services  
**Date:** Thursday, March 14, 2024 8:36:42 AM

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Thank you, just one typo and apologies for not catching, please add an ' after students to read **students'** for plural possessive. Thanks!

Thank you!

Take care,

Jen

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Jennifer Ferrigno, Legislative Aide  
San Francisco District 9 | Supervisor Hillary Ronen  
jennifer.ferrigno@sfgov.org | c. 415.307.0232  
(she/her/ella)

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**From:** BOS Legislation, (BOS) <bos.legislation@sfgov.org>  
**Sent:** Wednesday, March 13, 2024 6:33 PM  
**To:** Ferrigno, Jennifer (BOS) <jennifer.ferrigno@sfgov.org>; BOS Legislation, (BOS) <bos.legislation@sfgov.org>; Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>; Somera, Alisa (BOS) <alisa.somera@sfgov.org>  
**Cc:** Ronen, Hillary (BOS) <hillary.ronen@sfgov.org>  
**Subject:** RE: Introduction Form: Hearing - Emergency Response Times and Quality of Engagement with School Sites following 911 Calls and Requests for Emergency Services

Hi Jennifer,

Per your request, the hearing title has been updated to the following:

**Hearing to examine concerning response time delays from departments providing emergency services and the quality of engagement with school sites following 911 emergencies, given prior incidents of threats to students safety and wellbeing; and requesting the San Francisco Police Department, Department of Emergency Services, and San Francisco Unified School District to report.**

Regards,

*Arthur Khoo*

Office of the Clerk of the Board  
San Francisco Board of Supervisors  
1 Dr. Carlton B. Goodlett Place, Room 244

San Francisco, CA 94102  
(415) 554-4447 | (415) 554-5163  
[arthur.khoo@sfgov.org](mailto:arthur.khoo@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

***Disclosures:** Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.*

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**From:** Ferrigno, Jennifer (BOS) <jennifer.ferrigno@sfgov.org>  
**Sent:** Wednesday, March 13, 2024 2:59 PM  
**To:** BOS Legislation, (BOS) <bos.legislation@sfgov.org>; Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>; Somera, Alisa (BOS) <alisa.somera@sfgov.org>  
**Cc:** Ronen, Hillary (BOS) <hillary.ronen@sfgov.org>  
**Subject:** Re: Introduction Form: Hearing - Emergency Response Times and Quality of Engagement with School Sites following 911 Calls and Requests for Emergency Services

Hi Arthur,

Please see edits in red and strikeouts below.

Take care,

Jen

.....  
Jennifer Ferrigno, Legislative Aide  
San Francisco District 9 | Supervisor Hillary Ronen  
[jennifer.ferrigno@sfgov.org](mailto:jennifer.ferrigno@sfgov.org) | c. 415.307.0232  
(she/her/ella)

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**From:** BOS Legislation, (BOS) <[bos.legislation@sfgov.org](mailto:bos.legislation@sfgov.org)>  
**Sent:** Wednesday, March 13, 2024 2:51 PM  
**To:** Ferrigno, Jennifer (BOS) <[jennifer.ferrigno@sfgov.org](mailto:jennifer.ferrigno@sfgov.org)>; Calvillo, Angela (BOS) <[angela.calvillo@sfgov.org](mailto:angela.calvillo@sfgov.org)>; Somera, Alisa (BOS) <[alisa.somera@sfgov.org](mailto:alisa.somera@sfgov.org)>  
**Cc:** BOS Legislation, (BOS) <[bos.legislation@sfgov.org](mailto:bos.legislation@sfgov.org)>; Ronen, Hillary (BOS) <[hillary.ronen@sfgov.org](mailto:hillary.ronen@sfgov.org)>  
**Subject:** RE: Introduction Form: Hearing - Emergency Response Times and Quality of Engagement with School Sites following 911 Calls and Requests for Emergency Services

Hello,

Please confirm that the hearing titles and the departments requested to report are correct:

[Hearing - Emergency Response Times and Quality of Engagement with School Sites]

**Hearing to examine concerning response time delays from departments providing emergency services and the quality of engagement with school sites following 911 emergencies, given prior incidents of threats to the students safety and wellbeing; and requesting the San Francisco Police Department, Department of Emergency Services, and San Francisco Unified School District to report.**

Regards,

*Arthur Khoo*

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**Sent:** Tuesday, March 12, 2024 4:02 PM  
**To:** Calvillo, Angela (BOS) <[angela.calvillo@sfgov.org](mailto:angela.calvillo@sfgov.org)>; Somera, Alisa (BOS) <[alisa.somera@sfgov.org](mailto:alisa.somera@sfgov.org)>  
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**Subject:** Re: Introduction Form: Hearing - Emergency Response Times and Quality of Engagement with School Sites following 911 Calls and Requests for Emergency Services

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Jen

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