



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Heluna Health Seventh Amendment

San Francisco Board of Supervisors | Budget and Finance Committee

Oct. 27, 2021

<http://hsh.sfgov.org>



Proposed Amendment Details

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- **Resolution:** Approve the **7th amendment** to the contract agreement between HSH and Heluna Health for street outreach and case management services through SFHOT.
- **Term:**
 - Current term: August 14, 2014 to November 30, 2021
 - Amended term: August 14, 2014 – **June 30, 2023**
- **Amount not to exceed:** Increase contract amount by **\$12,685,125** for total not to exceed amount of **\$51,819,067.**



Heluna Health: Services Provided

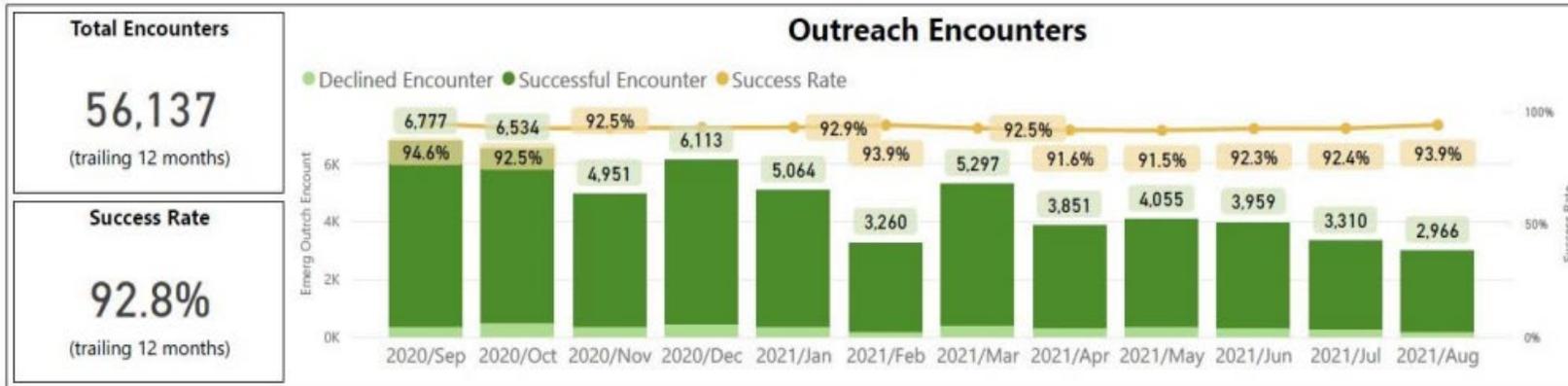
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SFHOT provides street **outreach** and **case management** to people experiencing unsheltered homelessness **citywide**, seven days a week.

- Connects clients to services, including: Coordinated Entry Primary Assessments, shelter, **housing**, and **medical care**.
- Assists clients to enroll in **mainstream benefits**.
- Distributes **outreach tools** like water, hygiene kits, & food/snack packs.
- Partnerships with **Library, Recreation and Parks**, and **EMS-6**.



Heluna Health: FY20-21 Highlights



🔑 In FY20-21:

- Placed **3,381** clients into shelter (including hotels and Safe Sleep) and **86** clients into housing.
- **362** Coordinated Entry Primary Assessments conducted.
- Provided **29,294** outreach tools.
- **163 unique clients** served through Case Management.
 - Over 90% of case management clients enrolled in at least **1 mainstream benefit** and identified a **housing pathway** through Coordinated Entry or CAAP.

🔑 Calls **from** people are more successful than calls **about** people.



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Questions?

Thank you.

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