

1 [Administrative Code - Airport Surveillance Technology Policy]

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3 **Ordinance approving the Airport Surveillance Technology Policy governing the use of**

4 **the Transportation Network Company Virtual Queue technology.**

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6 NOTE: **Unchanged Code text and uncodified text** are in plain Arial font.

7 **Additions to Codes** are in *single-underline italics Times New Roman font*.

8 **Deletions to Codes** are in ~~strikethrough italics Times New Roman font~~.

9 **Board amendment additions** are in double-underlined Arial font.

10 **Board amendment deletions** are in ~~strikethrough Arial font~~.

11 **Asterisks (* * * *)** indicate the omission of unchanged Code subsections or parts of tables.

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13 Be it ordained by the People of the City and County of San Francisco:

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15 Section 1. Background.

16 (a) Terms used in this ordinance shall have the meaning set forth in Administrative

17 Code Chapter 19B (“Chapter 19B”).

18 (b) Chapter 19B regulates City Departments’ acquisition and use of Surveillance

19 Technology. Under Section 19B.2(a), a Department must obtain Board approval by ordinance

20 of a Surveillance Technology Policy before: (1) seeking funds for Surveillance Technology; (2)

21 acquiring or borrowing new Surveillance Technology; (3) using new or existing Surveillance

22 Technology for a purpose, in a manner, or in a location not specified in a Surveillance

23 Technology Policy ordinance approved by the Board in accordance with Chapter 19B; (4)

24 entering into agreement with a non-City entity to acquire, share, or otherwise use Surveillance

25 Technology; or (5) entering into an oral or written agreement under which a non-City entity or

entity regularly provides the Department with data or information acquired through the

entity’s use of Surveillance Technology.

(c) Under Administrative Code Section 19B.2(b), the Board of Supervisors may approve a Surveillance Technology Policy ordinance under Section 19B.2(a) if: (1) the Department seeking Board approval under subsection (a) creates a Surveillance Technology Policy and Surveillance Impact Report for the Surveillance Technology to be acquired or used; and (2) at a public hearing at which Committee on Information Technology (“COIT”) considers the Surveillance Technology Policy, COIT recommends that the Board of Supervisors adopt, adopt with modifications, or decline to adopt the Surveillance Technology Policy for the Surveillance Technology to be acquired or used.

(d) The Airport submitted a Surveillance Technology Policy for the Transportation Network Company Virtual Queue technology to COIT. On December 4, 2025, COIT and its Privacy and Surveillance Advisory Board (“PSAB”) conducted one public hearing at which they considered Airport Surveillance Impact Reports and the Surveillance Technology Policy for the Transportation Network Company Virtual Queue technology.

(e) On December 4, 2025, COIT voted to recommend the Transportation Network Company Virtual Queue Policy to the Board for approval.

(f) The Surveillance Technology Policy is available in Board File No. _____.
COIT recommended that the Board approve the Surveillance Technology Policy.

(g) This ordinance sets forth the Board's findings in support of the Surveillance Technology Policy and its approval of the Policy.

Section 2. Transportation Network Company Virtual Queue Technology.

(a) The Airport is seeking to obtain and develop software to implement the Airport's Transportation Network Company Virtual Queue technology ("TNCvq").

(b) The Airport will use TNCvq for: (1) providing a text message based virtual queue system to manage the Transportation Network Company staging lot supply; (2) assisting with

1 overall ground transportation planning; (3) monitoring driver compliance with their respective
2 operating permit and the Airport's Rules and Regulations, including using the technology to
3 issue citations, suspensions, and prohibitions from service; (4) verifying driver identity; and (5)
4 ensuring that only authorized and approved drivers and vehicles are allowed to service the
5 Airport.

6 (c) The Surveillance Technology Policy further describes the technology.

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8 Section 3. Findings and Approval of the Policy.

9 (a) The Board of Supervisors hereby finds that the benefits that the TNCvq Policy
10 authorizes outweigh the costs and risks; that the TNCvq Policy will safeguard civil liberties
11 and civil rights; and that the uses and deployments of the TNCvq, as set forth in the TNCvq
12 Policy, will not be based upon discriminatory or viewpoint-based factors or have a disparate
13 impact on any community or Protected Class.

14 (b) The Board of Supervisors hereby approves the TNCvq Policy.

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16 Section 4. Effective Date.

17 This ordinance shall become effective at 12:00 a.m. on the 31st day after enactment.
18 Enactment occurs when the Mayor signs the ordinance, the Mayor returns the ordinance
19 unsigned or does not sign the ordinance within ten days of receiving it, or the Board of
20 Supervisors overrides the Mayor's veto of the ordinance.

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25 APPROVED AS TO FORM:
DAVID CHIU, City Attorney

1 By: /s/ Andrew A. Angeles
2 ANDREW A. ANGELES
3 Deputy City Attorney

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