

1. What trends are we seeing in terms of new small businesses opening? How does this compare to pre-COVID levels?
 - a. What are the rates of businesses closing vs new business applications?
2. What role does your department currently play in the process of opening a new small business? What changes have been adopted as a result of COVID to streamline processes and services for those seeking permits and other necessary forms?
3. Proposition H, passed by voters last year, was intended to speed up the process of opening a small business and provide increased flexibility to businesses. What has been the impact of Prop H? How many businesses have benefited from this new system and how are we measuring the success of Prop H? Are there additional changes that we should consider making to build on Prop H?
4. To start a small business, there are numerous City Departments that are involved in the approval and permitting process. What efforts have been made to consolidate the process and increase coordination between departments to speed up and simplify the process?