

From: [Kelly Flynn](#)
To: [Jalipa, Brent \(BOS\)](#)
Cc: [DorseyStaff \(BOS\)](#)
Subject: Support for Files 260677 & 260764
Date: Tuesday, July 14, 2026 10:49:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To: Brent Jalipa, Clerk - Budget & Finance Committee
Re: Support for Files 260677 & 260764

I live in western SOMA and have witnessed the good work of SOMA West Community Benefit District (CBD)'s safety ambassador program. The Department of Homelessness and Supportive Housing (HSH) began funding these CBD safety ambassadors in HSH's effort to be good neighbors. Since the program began in 2015, these ambassadors have conducted 2,217 welfare checks, responded to 2,448 instances of loitering, and made 483 encampment contacts.

I urge you to vote in favor of HSH's request to release their reserve funding so that this successful program can be increased and expanded as part of the City's implementation of its official Good Neighbor Policy.

Thank you,

Kelly Flynn
District 6 Homeowner & Resident

From: [Nikhil Gowda](#)
To: [Jalipa, Brent \(BOS\)](#)
Subject: vote in favor of HSH's request to release their reserve funding
Date: Tuesday, July 14, 2026 10:03:07 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear budget committee,

As a resident of western SOMA, I am writing to express my strong support for the SOMA West Community Benefit District (CBD) safety ambassador program.

The Department of Homelessness and Supportive Housing (HSH) began funding these safety ambassadors as part of its commitment to being a constructive member of our community. Since the program's inception in 2015, these ambassadors have achieved significant results, including conducting 2,217 welfare checks, responding to 2,448 instances of loitering, and making 483 encampment contacts.

I urge you to vote in favor of HSH's request to release their reserve funding. This will allow this successful program to expand as part of the City's implementation of its official Good Neighbor Policy.

Thank you for your time and consideration.

Sincerely,

Nikhil Gowda

From: [Lara Hashimoto](#)
To: [Chan, Connie \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Sauter, Danny \(BOS\)](#); [Walton, Shamann \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Mahmood, Bilal \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Fielder, Jackie \(BOS\)](#); [Sherrill, Stephen \(BOS\)](#); [Wong, Alan \(BOS\)](#); [Chen, Chyanne \(BOS\)](#); [ChanStaff \(BOS\)](#); [DorseyStaff \(BOS\)](#); [SauterStaff \(BOS\)](#); [WaltonStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#); [Modi, Kunal \(MYR\)](#); [Lurie, Daniel \(MYR\)](#); [Cohen, Emily \(HOM\)](#); [Schneider, Dylan \(HOM\)](#); [MahmoodStaff](#); [WongStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [SherrillStaff](#); [ChenStaff](#); [FielderStaff](#)
Cc: [Helene Sautou](#); [Tracy Everwine](#)
Subject: Release reserve funds to support Mid-Market CBD ambassador and after-hours security
Date: Tuesday, July 14, 2026 3:06:21 PM
Attachments: [Screenshot 2026-07-14 at 2.49.57 PM.png](#)
[Screenshot 2026-07-14 at 2.50.25 PM.png](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

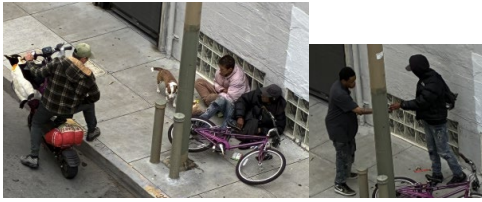
Budget and Finance Committee

I am a homeowner and resident of Tehama St between 5th and 6th St in the Mid-Market neighborhood since 2009. The mid-market neighborhood has declined significantly under the weight of the city placing a disproportionate number of shelters, SROs and supportive services at or near 6th St thereby concentrating the city's drug addicts and their dealers, mentally unstable and homeless people into this neighborhood. As a result, my neighborhood has declined from a dynamic, socioeconomically diverse and eclectic SF neighborhood to a zombie land of 62.2% commercial office vacancies (SF Standard July 6, 2026), high crime and overtaken at night by an open air drug market serving hundreds of addicts daily.

Prior to the availability of 24/7 Mid-Market CBD ambassadors or Urban Alchemy, there was omnipresent open drug use and loitering around KNOX SRO located at 6th and Tehama (across from Hope House), drug activity and homeless loitering at the TNDC's affordable living and SF MOSSO apartment alcoves at 5th and Tehama as well as the sidewalk bulb-out at 448 Tehama. Walking to and from home was a daily challenge. When Hope House first opened, the Salvation Army director complained to me about deplorable Tehama St conditions and the rampant open drug use that was creating a nearly impossible setting for its abstinence program.

As residents, we were reporting 311 cases and called the police every day. However, open drug use, intoxicated drug addicts lying across sidewalks, mentally unstable people intimidating residents, people urinating in public are considered Priority C. This means the police take hours to show up, if at all, resulting in constant neighborhood chaos. Tehama and 6th consistently ranked in the top 15 for number of SFPD calls.

This daily scene described above was transformed by having MMCBD ambassadors and after-hours security. We now have a reliable resource to call for rapid response. Here is last night's snapshot to illustrate the value of MMCBD ambassadors. A group sat down across from my home and started doing drugs while others passed by to get drugs. Later in the evening a mentally unstable person was yelling obscenities and being aggressive to pedestrians (click [here](#)).



I called MMCBD after hours security who showed up in under 10 minutes. The police would have taken an average of 80 minutes to show up, longer at night.

MMCBD ambassadors and after-hours security know the hot spots on Tehama St and proactively monitor these sites before the need for residents to call them or the police.

Today, Tehama and 6th is ranked #32 for number of SFPD calls.

Based on my testimonial and significant reduction in SFPD calls, I urge the Budget and Finance Committee to recognize the value 24/7 ambassador resource provides to a beleaguered mid-market neighborhood by prioritizing the release of funds for this essential service.

Regards,

Lara Hashimoto

From: [Reese Isbell](#)
To: [Jalipa, Brent \(BOS\)](#)
Subject: safety ambassador funding, item 16
Date: Tuesday, July 14, 2026 5:00:54 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

I live in western SOMA and have witnessed the good work of SOMA West Community Benefit District (CBD)'s safety ambassador program. The Department of Homelessness and Supportive Housing (HSH) began funding these CBD safety ambassadors in HSH's effort to be good neighbors. Since the program began in 2015, these ambassadors have conducted 2,217 welfare checks, responded to 2,448 instances of loitering, and made 483 encampment contacts.

I urge you to vote in favor of HSH's request to release their reserve funding so that this successful program can be increased and expanded as part of the City's implementation of its official Good Neighbor Policy.

reese

Reese Aaron Isbell, MPP
Local Matters
415-812-6209
reese.isbell@gmail.com
www.linkedin.com/in/reeseaaronisbell