

**From:** [cynthia.servetnick@gmail.com](mailto:cynthia.servetnick@gmail.com)  
**To:** [Chan, Connie \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Melgar, Myrna \(BOS\)](#)  
**Cc:** [Mayor London Breed](#); [Ronen, Hillary \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Angulo, Sunny \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [Jalipa, Brent \(BOS\)](#); [Executive Committee](#)  
**Subject:** BOS Budget & Finance Committee, Item 6 – Extending Sunset Date of Contracting Waivers for Homeless Services  
**Date:** Tuesday, February 13, 2024 11:32:48 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Honorable Committee Members Chan, Mandelman and Melgar:

I am concerned about Item 6 on the Board of Supervisors Budget & Finance Committee Agenda for February 14, 2023, "Extending the Sunset Date of Contracting Waivers for Homeless Services." I do not think the City should waive competitive bidding requirements for homeless services providers unless they are in good standing, have passed required performance audits, and are compliant with San Francisco Municipal Code, Administrative Code, Chapter 12L.

In accordance with the 2022–2023 San Francisco Civil Grand Jury's investigation of San Francisco's Department of Homelessness and Supportive Housing (HSH) contracting practices with community-based organizations (CBOs), the following recommendations have not been met:

- HSH, working with the Controller's Office and the Homelessness Oversight Commission, needs to develop a set of contract performance outcomes that will be consistently applied across all contracts for the provision of homelessness services and that will link directly to HSH's Home By the Bay strategic goals.
- HSH needs to include, in all contracts for the provision of homelessness services, measures to facilitate tracking the outcome of the services provided across all homelessness subpopulations identified in the Home By the Bay plan, including the chronically homeless.
- HSH, working with the Controller's office, needs to develop standards for program and contract monitoring designed to increase on-site program monitoring; improve evaluation of, collaboration with, and support for CBOs; and minimize burdens on CBOs by consolidating overall contract and program monitoring visits from multiple agencies to the extent possible.
- HSH, working with the City Controller and the City Administrator, needs to augment the City Performance Scorecard for Homelessness Benchmarking to provide regular reports on progress made in reducing homelessness for all subpopulations of homeless identified in the Home By the Bay strategic plan, including the chronically homeless.

As a neighbor, I am particularly concerned about Urban Alchemy's poor track record in handling outreach for the 711 Post Project. See:

<https://sfstandard.com/2023/06/02/urban-alchemy-worker-fired-gun-san-francisco-street-promotion>

<https://www.sfchronicle.com/sf/article/urban-alchemy-worker-used-illegal-gun-sf-18131320.php>

<https://www.sfchronicle.com/sf/article/urban-alchemy-worker-charged-attempted->

[murder-17792018.php](#)

<https://www.ktvu.com/news/urban-alchemy-worker-accused-of-brandishing-a-knife>

<https://www.citywatchla.com/neighborhood-politics/26621-is-urban-alchemy-up-to-the-job-critics-say-no>

Further, I do not think the City should fund any homeless facilities that allow residents to have weapons. Employees should only be permitted to have weapons if they are properly trained and licensed.

Sincerely,

Cynthia Servetnick

**From:** [Board of Supervisors \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS Legislation, \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Entezari, Mehran \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** FW: Strongly SUPPORTING BOS Agenda Item #10 [De-Appropriation and Appropriation General City Responsibility - APEC 2023 Project - MTA and OEWD \$3,500,000 - FY 2023-2024] File #240057  
**Date:** Tuesday, February 27, 2024 9:42:30 AM

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Dear Supervisors,

Please see the below communication regarding Item 10, File NO. 231129, on today's agenda.

**231129 - Administrative Code - Extending Sunset Date of Contracting Waivers for Homeless Services**

Thank you,

Eileen McHugh  
Executive Assistant  
Office of the Clerk of the Board  
Board of Supervisors  
1 Dr. Carlton B. Goodlett Place, City Hall, Room 244  
San Francisco, CA 94102-4689  
Phone: (415) 554-7703 | Fax: (415) 554-5163  
[eileen.e.mchugh@sfgov.org](mailto:eileen.e.mchugh@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

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**From:** aeboken <aeboken@gmail.com>  
**Sent:** Tuesday, February 27, 2024 5:21 AM  
**To:** BOS-Supervisors <bos-supervisors@sfgov.org>; BOS-Legislative Aides <bos-legislative\_aides@sfgov.org>; Chow, Albert <president@sf-pops.com>; Tang, Katy (ECN) <katy.tang@sfgov.org>  
**Subject:** Strongly SUPPORTING BOS Agenda Item #10 [De-Appropriation and Appropriation General City Responsibility - APEC 2023 Project - MTA and OEWD \$3,500,000 - FY 2023-2024] File #240057

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

TO: Board of Supervisors members

cc: Katy Tang, Office of Small Business

FR: Eileen Boken, President  
Sunset-Parkside Education and Action Committee (SPEAK)

RE: BOS Agenda Item #10 [De-Appropriation and Appropriation General City Responsibility - APEC 2023 Project - MTA and OEWD \$3,500,000 - FY 2023-2024 File #240057

Position: Strongly supporting

SPEAK is not only strongly urging the Board of Supervisors to support this legislation but is also strongly urging the Office of Small Business to appropriate funds for the Taraval merchants affected by the years long L-Taraval project.

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Sent from my Verizon, Samsung Galaxy smartphone



**From:** [Thao Jones-Hill](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** Ordinance 231129 - Public Comment - Opposition to this ordinance - please file  
**Date:** Monday, February 26, 2024 9:47:34 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

My name is Thao Jones-Hill. I live in San Francisco, and am active with my neighborhood, Lower Nob Hill.

I'm writing in opposition because of everything that's been swirling around [Ordinance 231129](#) and extending contracts without requiring competitive bidding.

First of all, my husband Jack was on his way to work just this morning, and while he was walking across Civic Center, he noticed that there was a man laying on the ground and another person who likely knew him was panicking and trying to give him CPR. Jack is a physician assistant and is trained on life saving procedures when overdose is involved. From observing him he suspected he was overdosing because of the color of his skin and so he introduced himself to the other person who was trying to help him, took the man's pulse and observed that he had both a pulse and was breathing. So, he suggested to the other man to place him on his side in the "recovery position". Then, from out of the blue, someone with an Urban Alchemy jacket stormed over and started screaming at Jack telling him to get out of the way. Jack told him he was a trained professional and the UA man yelled at him something like "I don't give a fuck who you are get out of the way", and then the UA guy started giving the man in crisis compressions on his chest. Jack informed him that he had a pulse so that wasn't necessary, and the guy threatened Jack verbally so Jack just walked away. Jack was afraid that maybe the first man helping had given him narcan but the UA guy also had narcan in his hand, ready to give it to the man in crisis, but since he was yelling and threatening Jack, Jack simply just walked away. I hope the individual in crisis is ok. The UA staff person clearly did not know what he was doing, was panicking, didn't assess the situation properly... and that is just disturbing. Disturbing that an unqualified person working for UA is being paid by the City and County of San Francisco to further injure someone who is already in crisis.

The reason why I am writing in opposition to this Ordinance is because I know something about how a City can both follow public procurement and public contracting policies, rules, and procedures - AND do so in an efficient, high quality, and timely manner. This is what I do for a living. And we DON'T solve the problem by removing oversight, transparency, fairness, equity, and competition - which is exactly what you remove when you allow this no bidding emergency contracting workaround to continue to exist.

I would love to share with you some of the work I've done in my professional capacity that is directly related to what the City is experiencing today:

**Washington County, OR, Addressing Homelessness with More Efficient Procurement Process**

<https://opengov.com/customers/washington-county-addressing-homelessness-with-more-efficient-procurement-process/>

## **Orlando, FL Builds Solicitations in Minutes with Automatic Templates and Intelligent Boilerplates**

<https://opengov.com/customers/orlando-fl-builds-solicitations-in-minutes-with-automatic-templates-and-intelligent-boilerplates/>

I also have a network of people who know how to help municipal governments utilize process improvement and modern technology (that doesn't cost an arm and a leg comparatively) to solve EXACTLY the challenges the City is facing... all while remaining completely above board - seeking and finding the best qualified suppliers to deliver critical services in partnership with the City.

I'd love to introduce you to these organizations, people, and technology that currently the City is overlooking because Ordinances like 231129 trick folks into thinking this is the "only way". Maybe it's because they don't know any better or maybe they do and they are just not willing to put in the effort to do what it takes to operate more efficiently and get the maximum value of every tax payer dollar spent. I have also done this exact kind of work for Sacramento County, California and Orange County, California... and in hundreds of other governments.

As was shown to my husband just this morning, people's lives are at stake. There's a much better way. I would love to speak with the board in further detail to share with you some solutions, and to offer a real, working alternative to this (I know you probably already feel this way as well) \*ridiculous\* and wasteful ordinance that's coming up for vote.

Thanks for hearing me out and I look forward to partnering with you. Thank you as always for your service to our beautiful City.

Best, Thao

Thao Jones-Hill  
Lower Nob Hill Neighborhood Alliance  
415-470-2428  
[thao@lowernobhill.org](mailto:thao@lowernobhill.org)



**From:** [Julien DeFrance](#)  
**To:** [Board of Supervisors \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [Souza, Sarah \(BOS\)](#); [Breed, Mayor London \(MYR\)](#); [ChanStaff \(BOS\)](#); [Chan, Connie \(BOS\)](#); [StefaniStaff \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [PeskinStaff \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [EngardioStaff \(BOS\)](#); [Preston, Dean \(BOS\)](#); [PrestonStaff \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [DorseyStaff \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [MelgarStaff \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Ronen, Hillary \(BOS\)](#); [RonenStaff \(BOS\)](#); [Walton, Shamann \(BOS\)](#); [Waltonstaff \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [SafaiStaff \(BOS\)](#); [Sawyer, Jason \(POL\)](#); [SFPD Northern Station, \(POL\)](#); [Info@lowerpolkcbd.org](#); [Lower Neighbors](#); [Chris Schulman](#)  
**Subject:** Concerns around Extending the Sunset Date of Contracting Waivers for Homeless Services.  
**Date:** Sunday, February 25, 2024 2:18:13 PM

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Good afternoon,

**I am concerned about Item 6 on the Board of Supervisor's Budget & Finance Committee Agenda for February 14, 2023, "Extending the Sunset Date of Contracting Waivers for Homeless Services." I do not think the City should waive competitive bidding requirements for homeless services providers unless they are in good standing, have passed required performance audits, and are compliant with San Francisco Municipal Code, Administrative Code, Chapter 12L.**

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agencies to the extent possible.

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Further, I do not think the City should fund any homeless facilities that allow residents to have weapons. Employees should only be permitted to have weapons if they are properly trained and licensed.

Urban Alchemy either needs to be dismantled, defunded or 100% of their staff should be required to pass strict background checks before being able to provide such missions of public safety.

We cannot allow thugs to sympathize with other thugs and let peddlers, drug dealers, shop lifters, doing whatever they are doing right now under their watch.

Sincerely,

JD.