

1 [211 Day - February 11, 2026]

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3 **Resolution declaring February 11, 2026, as 211 Day in the City and County of San**  
4 **Francisco to acknowledge the essential role 211 plays in supporting communities and**  
5 **connecting people to vital resources.**

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7 WHEREAS, 211 is a free, confidential service available twenty-four hours a day, seven  
8 days a week, that connects individuals and families to the essential resources and services  
9 they need, including assistance with housing, food, healthcare, and transportation; and

10 WHEREAS, The 211 network includes more than 200 agencies across the United  
11 States that assist millions of people each year, making it easier for individuals to find help in  
12 times of need; and

13 WHEREAS, 211 specialists are trained to provide compassionate, expert guidance,  
14 empowering individuals to navigate challenging circumstances and access life-changing local  
15 resources; and

16 WHEREAS, The 211 service is celebrated annually nationwide on February 11 as a  
17 reminder of the essential role 211 plays in supporting communities and connecting people to  
18 vital resources; and

19 WHEREAS, 211 Bay Area plays a critical role in disaster response, providing timely  
20 and accurate information to San Francisco residents affected by natural disasters, public  
21 health emergencies, and other crises; and

22 WHEREAS, In 2025, 211 Bay Area helped 13,065 callers in San Francisco access  
23 23,040 referrals, supporting residents in staying housed, meeting basic needs, and  
24 connecting to vital community services; and

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1           WHEREAS, 211 is a critical resource serving residents across San Francisco, and  
2           during recent major power outages, supported individuals and families who were most  
3           affected, including people with disabilities, older adults, and others who rely on electricity for  
4           medical equipment, mobility, communication, or daily care; now, therefore be, it

5           RESOLVED, That the Board of Supervisors of the City and County of San Francisco  
6           encourages all residents to learn more about the resources available through 211 Bay Area  
7           and throughout the Bay Area and to use the service when in need; and, be it

8           FURTHER RESOLVED, That the Board of Supervisors of the City and County of San  
9           Francisco hereby declares February 11, 2026, as 211 Day in San Francisco.

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