## AMENDED IN COMMITTEE 9/18/2025

FILE NO. 250585 RESOLUTION NO.

1	[Board Response - Civil Grand Jury Report - Capacity to Serve: Setting Social Services Nonprofits Up for Success]
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3	Resolution responding to the Presiding Judge of the Superior Court on the findings
4	and recommendations contained in the 2024-2025 Civil Grand Jury Report, entitled
5	"Capacity to Serve: Setting Social Services Nonprofits Up for Success;" and urging the
6	Mayor to cause the implementation of accepted findings and recommendations
7	through his department heads and through the development of the annual budget.
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9	WHEREAS, Under California Penal Code, Section 933 et seq., the Board of
10	Supervisors must respond, within 90 days of receipt, to the Presiding Judge of the Superior
11	Court on the findings and recommendations contained in Civil Grand Jury Reports; and
12	WHEREAS, In accordance with California Penal Code, Section 933.05(c), if a finding or
13	recommendation of the Civil Grand Jury addresses budgetary or personnel matters of a
14	county agency or a department headed by an elected officer, the agency or department head
15	and the Board of Supervisors shall respond if requested by the Civil Grand Jury, but the
16	response of the Board of Supervisors shall address only budgetary or personnel matters over
17	which it has some decision making authority; and
18	WHEREAS, Under San Francisco Administrative Code, Section 2.10(a), the Board of
19	Supervisors must conduct a public hearing by a committee to consider a final report of the
20	findings and recommendations submitted, and notify the current foreperson and immediate
21	past foreperson of the Civil Grand Jury when such hearing is scheduled; and
22	WHEREAS, In accordance with San Francisco Administrative Code, Section 2.10(b),
<ul><li>23</li><li>24</li></ul>	the Controller must report to the Board of Supervisors on the implementation of
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recommendations that pertain to fiscal matters that were considered at a public hearing held
by a Board of Supervisors Committee; and
WHEREAS, The 2024-2025 Civil Grand Jury Report, entitled "Capacity to Serve:
Setting Social Services Nonprofits Up for Success" ("Report") is on file with the Clerk of the
Board of Supervisors in File No. 250584, which is hereby declared to be a part of this
Resolution as if set forth fully herein; and
WHEREAS, The Civil Grand Jury has requested that the Board of Supervisors respond
to Finding Nos. F2, F3, and F4, as well as Recommendation Nos. R2.3, R3.2, and R4.1,
contained in the subject Report; and
WHEREAS, Finding No. F2 states: "Approval Delays Undermine Grant Effectiveness.
The lengthy, uncertain, complex process to award and approve grants drives up costs to the
city; undermines grantees' operations by requiring that they tolerate long funding delays; and
makes it harder for program leads to adapt grants quickly to evolving social needs;" and
WHEREAS, Finding No. F3 states: "Skill and Tooling Shortages Impede the Grant
Process. City departments responsible for making grants, as well as those responsible for
approvals, often do not have enough staff skilled in navigating the grantmaking process, and
do not have appropriate software tools to assist them. This worsens grantmaking delays and
uncertainties and distorts grantmaking practices;" and
WHEREAS, Finding No. F4 states: "Monitoring Doesn't Lead to Timely Corrective
Action. The city's monitoring and audit processes often take multiple years to correct even
serious cases of nonprofit mismanagement, undermining public trust and government
efficiency;" and
WHEREAS, Recommendation No. R2.3 states: "By March 31, 2026, the city should
enact an ordinance specifying procurement policy improvements that apply generally to social

services grantmaking. The ordinance should address:

1 Streamlining processes for nonprofits to qualify to bid for social services grants. 2 Clarifying and reducing the number of reviewers required for social services 3 grants and the time within which they must complete reviews. 4 Clarifying and generalizing sole sourcing authority for appropriate social services 5 grant procurement and accountability for unbiased sole sourcing decisions;" 6 The improvements should be operative by July 1, 2026;" and 7 WHEREAS, Recommendation No. R3.2 states: "By June 1, 2026, the Mayor's Office 8 should present to the Board of Supervisors a budgeting and staffing plan for ensuring 9 procurement efficiency as it applies to social services grants (and if appropriate, other grants 10 and contracts). The plan should identify appropriate funding sources to scale reviewer staffing 11 with demand and address known succession and retention issues for procurement staff;" and 12 WHEREAS, Recommendation No. R4.1 states: "By December 31, 2025, the Board of 13 Supervisors should direct the Budget and Legislative Analyst to prepare a report on the time 14 elapsed from when the Nonprofit Monitoring Program identifies management problems to 15 when the problems are corrected. The report should be published by June 30, 2026;" and 16 WHEREAS, In accordance with California Penal Code, Section 933.05(c), the Board of 17 Supervisors must respond, within 90 days of receipt, to the Presiding Judge of the Superior 18 Court on Finding Nos. F2, F3, and F4, as well as Recommendation Nos. R2.3, R3.2, and R4.1 19 contained in the subject Report; now, therefore, be it 20 RESOLVED, That the Board of Supervisors reports to the Presiding Judge of the 21 Superior Court that they agree with Finding No. F2; and, be it 22 FURTHER RESOLVED, That the Board of Supervisors reports to the Presiding Judge 23 of the Superior Court that they disagree partially with Finding No. F3 for the following reason:

The Board of Supervisors concurs that the City does not have enough overall capacity to

navigate the current grantmaking process. However, the primary burdens causing under

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1	capacity are an overcomplicated grantmaking process and the lack of software tools to assist
2	staff, not understaffing itself; and, be it
3	FURTHER RESOLVED, That the Board of Supervisors reports to the Presiding Judge
4	of the Superior Court that they disagree partially with Finding No. F4 for the following reasons:
5	the Board of Supervisors finds that the current monitoring system supports contractors to
6	comply with City standards a majority of times, but the Board of Supervisors does concur that
7	extraordinary cases of noncompliant and destabilized nonprofits should be more agile to
8	resolve these most serious cases; and, be it
9	FURTHER RESOLVED, That the Board of Supervisors reports that Recommendation
10	No. R2.3 has been implemented through varied ordinances that streamline contracting
11	processes and through operational reforms that the Mayor's Office and the City Attorney's
12	Office continues to implement; and, be it
13	FURTHER RESOLVED, That the Board of Supervisors reports that Recommendation
14	No. R3.2 will not be implemented because it is not warranted to solely discuss staffing
15	increases with regard to ensuring procurement efficiency as it applies to social services grants
16	and the issue should be explored more holistically; and, be it
17	FURTHER RESOLVED, That the Board of Supervisors reports that Recommendation
18	No. R4.1 will not be implemented because it is not warranted given that the Controller's Office
19	conducts annual reports every fiscal year in which the data referenced in this recommendation
20	is already collected and reported; and, be it
21	FURTHER RESOLVED, That the Board of Supervisors urges the Mayor to cause the
22	implementation of the accepted findings and recommendations through his department heads
23	and through the development of the annual budget.

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