

BOARD of SUPERVISORS



City Hall
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco 94102-4689
Tel. No. 554-5184
Fax No. 554-5163
TDD/TTY No. 544-5227

February 1, 2016

The Honorable John K. Stewart
Presiding Judge
Superior Court of California, County of San Francisco
400 McAllister Street, Department 206
San Francisco, CA 94102-4514

Dear Judge Stewart:


The Board of Supervisors' Government Audit and Oversight Committee conducted an additional public hearing on January 14, 2016, to receive updates from various City departments on the status of the continued recommendations from the following 2014-2015 Civil Grand Jury reports:

- *CleanPowerSF At Long Last*
 - ✓ Recommendation No. 4
 - ✓ Motion No. M16-008
- *San Francisco's City Construction Program: It Needs Work*
 - ✓ Recommendation Nos. 6, 8, and 9
 - ✓ Motion No. M16-009
- *Unfinished Business: A Continuity Report on the 2011-12 Report, Déjà Vu All Over Again*
 - ✓ Recommendation Nos. 3, 4, and 5
 - ✓ Motion No. M16-009

The listed Motions are attached for your information and will be used for the annual update report.

If you have any questions, please contact myself or Erica Major at (415) 554-5184.

Sincerely,


Angela Calvillo
Clerk of the Board

c: Pat Kilkenny, Superior Court
Asja Steeves, Civil Grand Jury Coordinator



City and County of San Francisco

City Hall
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102-4689

Certified Copy

Motion

150604 [Follow-Up Board Response - 2014-2015 Civil Grand Jury Report - CleanPowerSF At Long Last]

Motion responding to the 2014-2015 Civil Grand Jury request to provide a status update on the Board of Supervisors' response to the relevant recommendation issued in the 2014-2015 Civil Grand Jury Report, entitled "CleanPowerSF At Long Last." (Government Audit and Oversight Committee)

1/26/2016 Board of Supervisors - APPROVED

Ayes: 11 - Avalos, Breed, Campos, Cohen, Farrell, Kim, Mar, Peskin, Tang, Wiener and Yee

STATE OF CALIFORNIA
CITY AND COUNTY OF SAN FRANCISCO

CLERK'S CERTIFICATE

I do hereby certify that the foregoing Motion is a full, true, and correct copy of the original thereof on file in this office.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the official seal of the City and County of San Francisco.

January 28, 2016

Date

Peggy Nenun
for Angela Calvillo
Clerk of the Board



PREPARED IN COMMITTEE
1/14/2016

FILE NO. 150604

MOTION NO. M16-008

1 [Follow-Up Board Response - 2014-2015 Civil Grand Jury Report - CleanPowerSF At Long
2 Last]

3 **Motion responding to the Civil Grand Jury's request to provide a status update on the**
4 **Board of Supervisors' response to Recommendation No. 4 contained in the 2014-2015**
5 **Civil Grand Jury Report, entitled "CleanPowerSF At Long Last."**

6
7 WHEREAS, The 2014-2015 San Francisco Civil Grand Jury published a report, entitled
8 "CleanPowerSF At Long Last" (Report) on July 16, 2015; and

9 WHEREAS, The Board of Supervisors' Government Audit and Oversight Committee
10 (GAO) conducted a public hearing to hear and respond to the Report on October 1, 2015; and

11 WHEREAS, the Board of Supervisors adopted Resolution No. 384-15 reflecting the
12 GAO responses to the Report on October 6, 2015, a copy of which is on file with the Clerk of
13 the Board of Supervisors in File No. 150605; and

14 WHEREAS, Recommendation No. 4 states: "That San Francisco Public Utilities
15 Commission (SFPUC) integrate the GoSolarSF program into CleanPowerSF to take
16 advantage of their complementary relationship"; and

17 WHEREAS, The Board of Supervisors on October 6, 2015, responded in Resolution
18 No. 384-15 that Recommendation No. 4 "will be implemented for reasons as follows: As the
19 SFPUC's response indicates, CleanPowerSF is designed so that "its customers will be able to
20 access GoSolarSF incentives. [But] the amount of funding CleanPowerSF will contribute to
21 GoSolarSF has not yet been determined." The Board of Supervisors enthusiastically supports
22 this integration and though it cannot predict exactly when the effort will be completed, the
23 Board anticipates it to be one year after the CleanPowerSF rollout in the Spring of 2016, or by
24 May 2017"; and
25

1 WHEREAS, the GAO conducted an additional hearing on January 14, 2016, to receive
2 an update from City departments on Recommendation No. 4; now, therefore, be it

3 MOVED, That Recommendation No. 4 will not be implemented for reasons as follows:
4 Though the Board of Supervisors enthusiastically supports this effort, and though the relevant
5 department, the San Francisco Public Utilities Commission, is actively working to implement it,
6 the restrictive response options imposed by the Civil Grand Jury process prevent the Board
7 from offering an accurate response. The recommendation involves a multi-year effort being
8 conducted outside of the Board's direct authority, and there is no response option for that
9 situation; and, be it

10 FURTHER MOVED, That the Board of Supervisors urges the Mayor to cause the
11 implementation of accepted recommendation through his/her department heads and through
12 the development of the annual budget.



City and County of San Francisco

Tails

Motion: M16-008

City Hall
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102-4689

File Number: 150604

Date Passed: January 26, 2016

Motion responding to the 2014-2015 Civil Grand Jury request to provide a status update on the Board of Supervisors' response to the relevant recommendation issued in the 2014-2015 Civil Grand Jury Report, entitled "CleanPowerSF At Long Last."

October 01, 2015 Government Audit and Oversight Committee - CONTINUED TO CALL OF THE CHAIR

January 14, 2016 Government Audit and Oversight Committee - PREPARED IN COMMITTEE AS A MOTION

January 14, 2016 Government Audit and Oversight Committee - RECOMMENDED

January 26, 2016 Board of Supervisors - APPROVED

Ayes: 11 - Avalos, Breed, Campos, Cohen, Farrell, Kim, Mar, Peskin, Tang, Wiener and Yee

File No. 150604

I hereby certify that the foregoing Motion was APPROVED on 1/26/2016 by the Board of Supervisors of the City and County of San Francisco.


Angela Calvillo
Clerk of the Board



City and County of San Francisco
Certified Copy
Motion

City Hall
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102-4689

150606 [Follow-Up Board Response - 2014-2015 Civil Grand Jury Report - San Francisco's City Construction Program: It Needs Work]

Motion responding to the 2014-2015 Civil Grand Jury request to provide a status update on the Board of Supervisors' response to the relevant recommendations issued in the 2014-2015 Civil Grand Jury Report, entitled "San Francisco's City Construction Program: It Needs Work." (Government Audit and Oversight Committee)

1/26/2016 Board of Supervisors - APPROVED

Ayes: 11 - Avalos, Breed, Campos, Cohen, Farrell, Kim, Mar, Peskin, Tang, Wiener and Yee

STATE OF CALIFORNIA
CITY AND COUNTY OF SAN FRANCISCO

CLERK'S CERTIFICATE

I do hereby certify that the foregoing Motion is a full, true, and correct copy of the original thereof on file in this office.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the official seal of the City and County of San Francisco.

January 28, 2016

Date

Peggy Nevin
for Angela Calvillo
Clerk of the Board



PREPARED IN COMMITTEE
1/14/2016

FILE NO. 150606

MOTION NO. M16-009

1 [Follow-Up Board Response - 2014-2015 Civil Grand Jury Report - San Francisco's City
2 Construction Program: It Needs Work]

3 **Motion responding to the Civil Grand Jury's request to provide a status update on the**
4 **Board of Supervisors; responses to Recommendation Nos. 6, 8 and 9 contained in the**
5 **2014-2015 Civil Grand Jury Report, entitled "San Francisco's City Construction**
6 **Program: It Needs Work."**

7
8 WHEREAS, The 2014-2015 San Francisco Civil Grand Jury published a report, entitled
9 "San Francisco's City Construction Program: It Needs Work" (Report) on July 16, 2015; and

10 WHEREAS, The Board of Supervisors' (BOS) Government Audit and Oversight
11 Committee (GAO) conducted a public hearing to hear and respond to the Report on October
12 1, 2015; and,

13 WHEREAS, The Board of Supervisors adopted Resolution No. 385-15 reflecting the
14 GAO responses to the Report on October 6, 2015, a copy of which is on file with the Clerk of
15 the Board of Supervisors in File No. 150607; and

16 WHEREAS, Recommendation No. 6 states: "The BOS should request the Budget and
17 Legislative Analyst (BLA) or City Services Auditor (CSA) to benchmark the City's design and
18 engineering workforce organizational structure against comparable cities and issue a report";
19 and

20 WHEREAS, The Board of Supervisors on October 6, 2015, responded in Resolution
21 No. 385-15 that Recommendation No. 6 "requires further analysis for reasons as follows: A
22 benchmarking analysis could provide important and helpful insight into best practices for how
23 to improve the organizational structure of the City's design and engineering workforce, and
24 merits further consideration. The Board of Supervisors will confer with their independent
25

1 Budget and Legislative Analyst's office to assess how to best address this recommendation
2 by January 2016"; and

3 WHEREAS, The Board of Supervisors on October 6, 2015, responded in Resolution
4 385-15 that Recommendation No. 8 "requires further analysis for reasons as follows: This
5 recommendation overlaps with recent and existing work of a workgroup of Chapter 6
6 departments. Legislation modernizing Chapter 6 went into effect August 1, 2015, after more
7 than a year of collaboration. The next round of changes, including a shared database to track
8 contractor performance, is being discussed now with a goal of implementation by Summer
9 2016. The Board of Supervisors will confer with their independent Budget and Legislative
10 Analyst's office to assess how to best address this recommendation by January 2016"; and

11 WHEREAS, The Board of Supervisors on October 6, 2015, responded in Resolution
12 385-15 that Recommendation No. 9 "requires further analysis for reasons as follows: This
13 recommendation will be revisited by the Board of Supervisors by January 2016 as part of the
14 ones being considered when further amendments to Chapter 6 of the Administrative Code are
15 brought forward"; and

16 WHEREAS, the GAO conducted an additional hearing on January 14, 2016, to receive
17 an update from City departments on Recommendation Nos. 6, 8 and 9; now, therefore, be it

18 MOVED, That Recommendation No. 6 will not be implemented, for reasons as follows:
19 the Board of Supervisors will request a report back from the City Services Auditor during their
20 next cycle of work planning by the end of the calendar year; and, be it

21 FURTHER MOVED, That Recommendation No. 8 will not be implemented, for reasons
22 as follows: the Board of Supervisors does not have the authority to implement this
23 recommendation, the Board will request a report back from the City Services Auditor during
24 their next cycle of work planning by the end of the calendar year; and, be it
25

1 FURTHER MOVED, That Recommendation No. 9 will not be implemented, for reasons
2 as follows: the Board of Supervisors does not have the authority to implement this
3 recommendation. Although the Board of Supervisors does not have the authority to implement
4 this recommendation, the Board requests the Departments to report on their construction
5 projects by the end of the calendar year; and, be it

6 FURTHER MOVED, That the Board of Supervisors urges the Mayor to cause the
7 implementation of accepted recommendation through his/her department heads and through
8 the development of the annual budget.

9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25



City and County of San Francisco

Tails

Motion: M16-009

City Hall
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102-4689

File Number: 150606

Date Passed: January 26, 2016

Motion responding to the 2014-2015 Civil Grand Jury request to provide a status update on the Board of Supervisors' response to the relevant recommendations issued in the 2014-2015 Civil Grand Jury Report, entitled "San Francisco's City Construction Program: It Needs Work."

October 01, 2015 Government Audit and Oversight Committee - CONTINUED TO CALL OF THE CHAIR

January 14, 2016 Government Audit and Oversight Committee - PREPARED IN COMMITTEE AS A MOTION

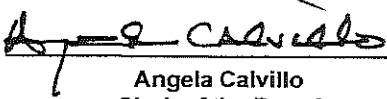
January 14, 2016 Government Audit and Oversight Committee - RECOMMENDED

January 26, 2016 Board of Supervisors - APPROVED

Ayes: 11 - Avalos, Breed, Campos, Cohen, Farrell, Kim, Mar, Peskin, Tang, Wiener and Yee

File No. 150606

I hereby certify that the foregoing Motion was APPROVED on 1/26/2016 by the Board of Supervisors of the City and County of San Francisco.


Angela Calvillo
Clerk of the Board



City and County of San Francisco
Certified Copy
Motion

City Hall
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102-4689

150608 [Follow-Up Board Response - 2014-2015 Civil Grand Jury Report - Unfinished Business: A Continuity Report on the 2011-2012 Report, "Déjà Vu All Over Again"]

Motion responding to the 2014-2015 Civil Grand Jury request to provide a status update on the Board of Supervisors' response to the relevant recommendations issued in the 2014-2015 Civil Grand Jury Report, entitled "Unfinished Business: A Continuity Report on the 2011-2012 Report, 'Déjà Vu All Over Again'." (Government Audit and Oversight Committee)

1/26/2016 Board of Supervisors - APPROVED

Ayes: 11 - Avalos, Breed, Campos, Cohen, Farrell, Kim, Mar, Peskin, Tang, Wiener and Yee

STATE OF CALIFORNIA
CITY AND COUNTY OF SAN FRANCISCO

CLERK'S CERTIFICATE

I do hereby certify that the foregoing Motion is a full, true, and correct copy of the original thereof on file in this office.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the official seal of the City and County of San Francisco.

January 28, 2016

Date

for Reggy Nevins
Angela Calvillo
Clerk of the Board



PREPARED IN COMMITTEE

1/14/2016

FILE NO. 150608

MOTION NO. M16-010

1 [Follow-Up Board Response - 2014-2015 Civil Grand Jury Report - Unfinished Business: A
2 Continuity Report on the 2011-12 Report, Déjà vu All Over Again]

3 **Motion responding to the 2014-2015 Civil Grand Jury request to provide a status**
4 **update on the Board of Supervisors' response to the relevant recommendations issued**
5 **in the 2014-2015 Civil Grand Jury Report, entitled "Unfinished Business: A Continuity**
6 **Report on the 2011-2012 Report, 'Déjà Vu All Over Again'."**

7
8 WHEREAS, The 2014-2015 San Francisco Civil Grand Jury published a report, entitled
9 "Unfinished Business: A continuity Report on the 2011-12 Report, 'Déjà vu All Over Again' "
10 (Report) on July 20, 2015; and

11 WHEREAS, The Board of Supervisors' Government Audit and Oversight Committee
12 (GAO) conducted a public hearing to hear and respond to the Report on October 15, 2015;
13 and

14 WHEREAS, The Board of Supervisors adopted Resolution No. 388-15 reflecting the
15 GAO responses to the Report on October 20, 2015; a copy of which is on file with the Clerk of
16 the Board of Supervisors in File No. 150609; and

17 WHEREAS, Recommendation No. 3 states: "A user satisfaction survey should be sent
18 to all Department of Technology (DT) clients, before the end of 2015 and later in six months
19 after the reorganization, to assess whether the new accountability structure is making a
20 difference for clients"; and

21 WHEREAS, The Board of Supervisors on October 20, 2015, responded in Resolution
22 No. 388-15 that Recommendation No. 3 "has not yet been implemented, but will be
23 implemented in the future for reasons as follows: This is largely beyond the jurisdiction of the
24 Board of Supervisors, but as the department's response indicates, DT plans to distribute an
25

1 initial survey before the end of 2015 with a follow-up survey by the end of FY2015-2016. The
2 Board will conduct a follow-up hearing by January 2016”; and

3 WHEREAS, Recommendation No. 4 states: “The Office of the Controller should
4 develop the skills inventory capability in the eMerge PeopleSoft system to update Information
5 Technology (IT) employee skills by the end of FY2015-2016”; and

6 WHEREAS, The Board of Supervisors on October 20, 2015, responded in Resolution
7 No. 388-15 that Recommendation No. 4 “has not yet been implemented, but will be
8 implemented in the future for reasons as follows: As the Controller’s response indicates, it
9 plans to implement this recommendation within the specified time frame, by the end of
10 FY2015-2016. The Board will conduct a follow-up hearing by January 2016”; and

11 WHEREAS, Recommendation No. 5 states: “DHR (Department of Human Resources)
12 should publicly present the results of its pilot IT hiring process to the Mayor and the Board of
13 Supervisors before the end of Calendar Year (CY) 2015”; and

14 WHEREAS, The Board of Supervisors on October 20, 2015, responded in Resolution
15 No. 388-15 that Recommendation No. 5 “has not yet been implemented, but will be in the
16 future for reasons as follows: As the Department’s response indicates, DHR plans to complete
17 this by the end of FY2015-2016. The Board will conduct a follow-up hearing by January 2016”;
18 and

19 WHEREAS, the GAO conducted an additional hearing on January 14, 2016, to receive
20 an update from City departments on Recommendation Nos. 3, 4 and 5; now, therefore, be it

21 MOVED, That Recommendation No. 3 has been implemented. The Department of
22 Technology sent a user satisfaction survey to all clients in December 2015; and, be it

23 MOVED, That Recommendation No. 4 will not be implemented for reasons as follows:
24 the Board of Supervisors does not have authority to implement this recommendation.

25 Although the Board of Supervisors does not have the authority to implement the

1 recommendation, the Board requests the Department of Technology and the Department of
2 Human Resources to provide a report to the Board with their progress by the end of the
3 calendar year; and, be it

4 MOVED, That Recommendation No. 5 has been implemented. The Department of
5 Human Resources presented the results of its expedited IT hiring project in October 2015.

6 FURTHER RESOLVED, That the Board of Supervisors urges the Mayor to cause the
7 implementation of accepted findings and recommendations through his/her department heads
8 and through the development of the annual budget.

9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25



City and County of San Francisco

Tails

Motion: M16-010

City Hall
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102-4689

File Number: 150608

Date Passed: January 26, 2016

Motion responding to the 2014-2015 Civil Grand Jury request to provide a status update on the Board of Supervisors' response to the relevant recommendations issued in the 2014-2015 Civil Grand Jury Report, entitled "Unfinished Business: A Continuity Report on the 2011-2012 Report, 'Déjà Vu All Over Again'."

October 15, 2015 Government Audit and Oversight Committee - CONTINUED TO CALL OF THE CHAIR

January 14, 2016 Government Audit and Oversight Committee - PREPARED IN COMMITTEE AS A MOTION

January 14, 2016 Government Audit and Oversight Committee - RECOMMENDED

January 26, 2016 Board of Supervisors - APPROVED

Ayes: 11 - Avalos, Breed, Campos, Cohen, Farrell, Kim, Mar, Peskin, Tang, Wiener and Yee

File No. 150608

I hereby certify that the foregoing Motion was APPROVED on 1/26/2016 by the Board of Supervisors of the City and County of San Francisco.

Angela Calvillo
Clerk of the Board