File #250383: Contract Amendment



Bayview Hunters Point Foundation (BVHPF) -Mental Health and Substance Abuse Services

> BOS Budget & Finance Committee May 14, 2025

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SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

Overview of Proposed Contract Amendment #5



Overview:

- Contractor: Bayview Hunters Point Foundation (BVHPF)
- Contract Summary: Provides outpatient mental health services for adults and children, youth, and families, including Educationally Related Mental Health Services (ERMHS). Contracted to serve 221 clients per year across programs.*
- Total Not to Exceed Amount: \$25,711,090
 - Annual amount without contingency: \$2.7M
 - Increase maximum expenditure by \$1,612,381
- Timeline: Total term of July 1, 2018, through June 30, 2028
 - Extend contract term 3 years to June 30, 2028

Summary of Services



Summary: Under the proposed contract, BVHPF would continue to provide:

- Adult Behavioral Health: Integrated mental health services for adults, older adults, and their families, including individual and group therapy, case management, and crisis intervention. (177 clients/year)
- Children Outpatient Program: Outpatient mental health services for children and families, including Educationally Related Mental Health Services (ERMHS), including individual and group therapy, case management, and crisis intervention for youth. (44 clients/year)

Agency Program Oversight



SFDPH is deeply invested in the success of BVHPF and has continued to work closely with the agency to:

- Increase units of service and the number of unduplicated clients served, in support of financial and contract deliverables
- Establish sustainable documentation and productivity monitoring practices

SFDPH actions have included:

- Providing BVHPF with technical assistance and training on documentation standards, practices, and policies; Electronic Health Record (EHR) reporting tools; and productivity tracking tools.
- Maintaining regular meetings with BVHPF to assess progress toward achieving deliverables
- Working closely with access points to ensure flow of referrals to BVHPF
- Working with Educationally Related Mental Health Services (ERMHS) and BVHPF to strategically place staffing resources

As a result of these actions, **BVHPF is now meeting or exceeding deliverables** and has **improved EHR use** and **staff onboarding**.

Agency Financial Status Update



- On October 31, 2024, the Controller's Office placed Bayview Hunter's Point Foundation on Tier 3, Elevated Concern Status, indicating BVHPF was not meeting fiscal and compliance standards.
- This was primarily a result of BVHPF challenges providing cost documentation and severe delays with completing its audited financial statements.
- SFDPH, with the Controller and HSH, is deeply invested in the success of BHVPF. Last year, SFDPH established a corrective action plan to monitor and implement financial stability and performance improvement activities. We are seeing results from these efforts.
- Over the past year, SFDPH has met with BVHPF regularly to provide technical assistance regarding their contract and budget, documentation, Medi-Cal reform (CalAIM) readiness, and billing.
- As of April 2025, **BVHP has made substantial progress on corrective action items** covering invoicing, payroll, budget, fiscal policies, board oversight, subcontracts and documentation.
- Given progress on correction action items, DPH believes the agency's focus on fiscal and compliance standards has improved since Tier 3 designation last October 2024.

Proposed Contract Amendment



- BVHPF, SFDPH and Controller's Office are working hard and see improvements, including:
 - Financial stability
 - Performance
- SFDPH supports continuing to work with BVHPF because of these improvements
- SFDPH requests a reduction in the proposed term extension:
 - Full term: July 1, 2018 December 31, 2026
 - Term extension: June 30, 2025 December 31, 2026 (18 months)
 - Funding amount: Increase by \$4,297,142 for total NTE of \$21,097,142
- DPH requests approval of the proposed amendment with reduced term to 18-month extension.



Conclusion

DPH agrees with BLA recommendations regarding shorter extension of contract. We respectfully request approval of this item as amended. Thank you!