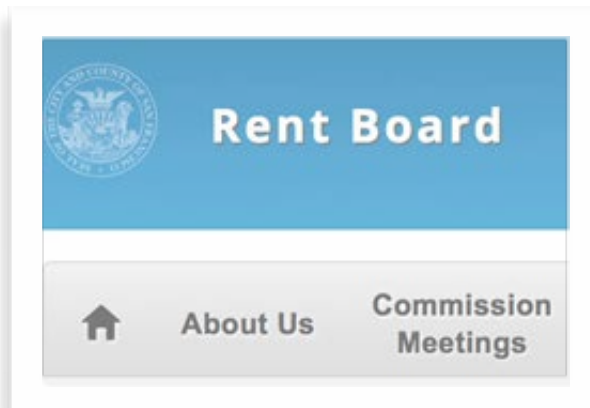




RENT ARBITRATION BOARD BUDGET PRESENTATION FY2021-22 AND FY2022-23



- Residential Eviction Protections Due to Covid-1
- Rent Board Amends the Rules and Regulations Rights of Alternate Board Members
- New Legislation Creates A Housing Inventory A About Their Units



San Francisco Rent Board



MISSION

The Residential Rent Stabilization and Arbitration Board's (RNT) mission is to protect tenants from excessive rent increases and unjust evictions while assuring landlords fair and adequate rents; to provide fair and even-handed treatment for both tenants and landlords through efficient and consistent administration of the law; to promote the preservation of sound, affordable housing; and to maintain the ethnic and cultural diversity that is unique to San Francisco.

STRATEGIC GOALS

- Process Tenant and Landlord Petitions Efficiently
- Provide Effective Information to Tenants and Landlords
- Ensure the Rent Board's Website is Timely and Accessible
- Support Limited English Proficient Communities
- Increase Collaboration with other City Agencies Through Improved Data Sharing





ELIMINATE CORRUPTION AND WASTE

- Maintain communication with staff and commission regarding expectations and requirements.
- Continue working with the Controller on audits and recommendations for improvement.
- Work order with Administrative Services to provide experience and expertise in areas where department lacks such expertise.
- Improve contract and spending oversight working with Controller, Administrative Services and Office of Contract Administration.
- Implement audit reports recommendations.





REBUILD A BETTER CITY

- Continue to provide services to all community members, while focusing on black, latino, asian, LGBTQ, native and other community members that have been most impacted and may have barriers to services.
- Making the changes to housing related laws transparent to tenants, landlords, and other interested parties.
- Leverage the upcoming significant technology changes to not only carry out collection of the Rent Board fee, and the rental housing inventory, but also adding online filing of all documents and petitions, and doing so in a way that is culturally competent.





INNOVATE BY FOCUSING ON IMPACT

- New portal for the collection of the Rent Board fee and the rental housing inventory, will also in a later phase allow the filing of all documents and petitions online.
- Make data more transparent to all parties, including the public and other city departments.
- Have worked with the Office of Civic Innovation and intend to do so again in next phases.





LEGISLATIVE CHANGES

The impact of recent legislative changes will significantly increase the department's workload over the coming years. New legislation requires owners of residential housing units in San Francisco to report certain information to the Rent Board. The Rent Board will use this information to create and maintain a Housing Inventory of all subject units in the city. The Rent Board will then issue a license to the owner, which will be required in order to impose annual and/or banked rent increases. The department is creating a new division called the Housing Inventory and Fee unit to assist it with this new responsibility. It will also begin to work with the City's SF311 Customer Service Center to help serve the needs of its residents. The new legislation applies to approximately 235,000 units within 93,000 parcels in the City. In addition, the department will begin collecting the Rent Board Fee on its own in future years, a function that was carried out by the Tax Collector's Office in prior years.



San Francisco Rent Board



BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	\$9,381,302	\$13,982,121	\$4,600,819	\$14,411,996	\$429,875
Total FTE	35	47	12	50	3



San Francisco Rent Board



PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	Projected	FY21 Target	FY22 Target	FY23 Target
Increase collaboration with other City agencies						
Number of Days to respond to no-fault eviction reports provided to the Planning Department	1.68	0.86	14	14	14	14
Process tenant and landlord petitions efficiently						
Average number of days for Administrative Law Judges to submit decisions for review	20.56	20.84	25	25	25	25
Average number of days needed to process allegations of wrongful evictions	2.02	2.7	2	2	2	2
Provide effective information to tenants and landlords						
Average number of days to post a summary of amendments to the Rent Ordinance and Rules and Regulations on the website	0	3.4	7	7	7	7
Support limited English proficient communities						
Number of discrete documents in languages other than English	607	677	677	643	690	700
Number of locations where translated documents are available	825	900	913	913	925	935





RACIAL EQUITY AND LANGUAGE ACCESS

- Thank you to Shakirah Simley, Director of the Office of Racial Equity, and our department's Racial Equity Action team.
- Develop a hiring and recruitment policy and procedure that aligns with the Citywide Racial Equity Framework and the department's RE Action Plan.
- Strengthen recruitment and hiring strategies to attract and cultivate diverse candidates at all levels of the department.
- Invest in a diverse and equitable talent pool by formalizing robust internship, fellowship, pre-apprenticeship and apprenticeship programs, and provide equal opportunity towards permanent employment.
- Commit to standardized, transparent, and participatory recruiting and onboarding.
- Future phases include retention and promotion, discipline and separation, diverse and equitable leadership, mobility and professional development, organizational culture of inclusion and belonging, and lastly, board and commission.

