

# A 24/7 OPERATION, PUBLIC WORKS:

CLEANS AND RESURFACES STREETS ERADICATES GRAFFITI CONSTRUCTS, MANAGES AND DESIGNS FACILITIES BUILDS CURB RAMPS PLANTS AND NURTURES CITY TREES GRANTS AND ENFORCES PERMITS INSPECTS STREETS AND SIDEWALKS PARTNERS WITH SF NEIGHBORHOODS TRAINS PEOPLE FOR JOBS GREENS THE RIGHT OF WAY EDUCATES OUR COMMUNITIES



Budget Hearing - Clean and Green Streets May 8, 2019

## Cleaning Data by Category

Volume increased 48% from FY 2017 to FY 2018.

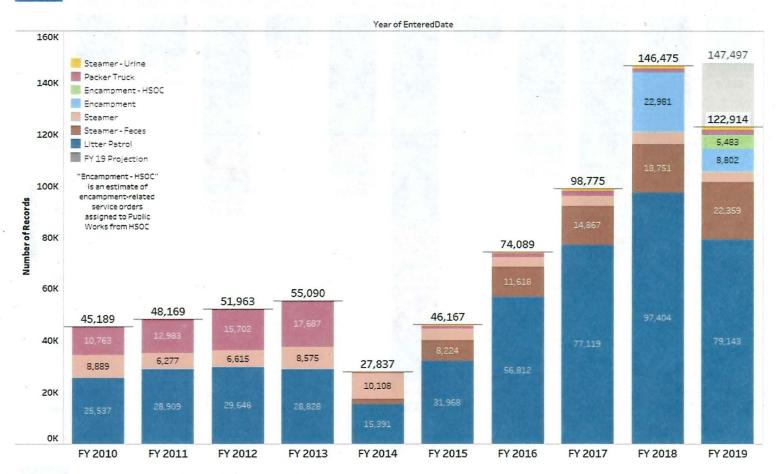
FY 2019 volume is projected to be over 147,000, higher than FY 2018.





#### All Street Cleaning Services - Volume of Service Orders from 311 Source: CMMS and 28Clean; July 2009 - April 2019

Run Date: 5/7/2019



PublicWorksStat San Francisco Public Works

Disclaimer: Public Works does not guarantee the accuracy or completeness of any information provided. Reports are subject to change. If you have any questions and/or suggestions, please contact Alexandra Bidot 1415-554-4883

# Cleaning Data by work zone

We monitor our services by work zone and shift.

Public Works is meeting its 48-hour response time for all three shifts.



Litter Patrol Request - Response Rate and Volume of Service Orders from 311

Details by Shift and BSES Work Zone Source: CMMS; April 2019

crews, Swing, and Night shifts. Swing and Night shifts work in all zones across the City. Run Date 5/6/2019

Day Shift Litter Patrol

Response Rate and Volume by Zone April 2019 public & internal sources Swing Shift Litter Patrol Response Rate and Volume by Zone

April 2019 public & internal sources

Night Litter Patrol

Response Rate and Volume by Zone April 2019 public & internal sources





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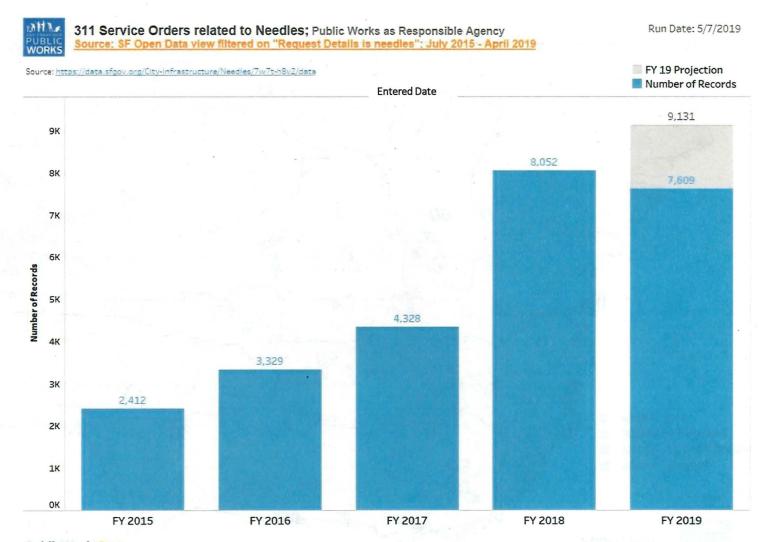
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#### Cleaning Data: Needles

Needle-related service orders received by Public Works from 311 increased by 86% from FY 2017 to FY 2018.

It is projected that Public Works will receive over **9,000** needle-related **service orders** by the end of FY 2019.





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#### Pit Stop Program:

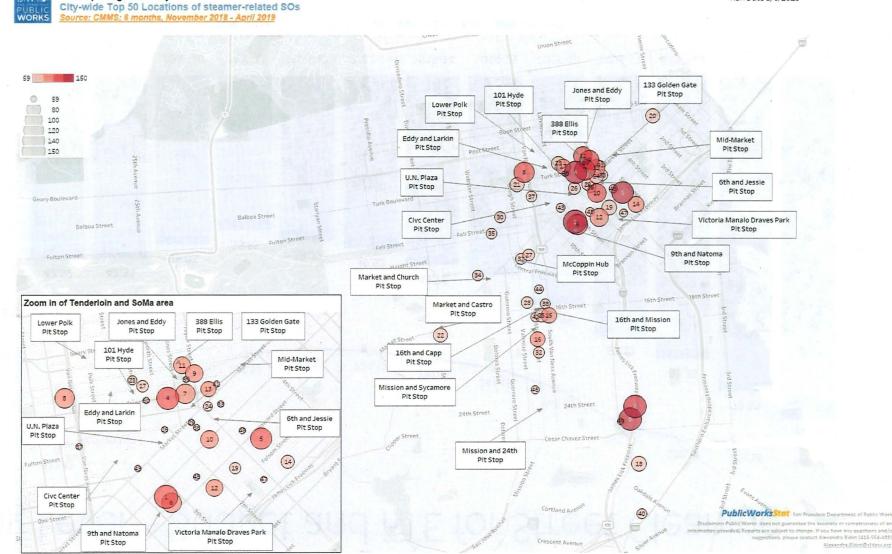
Pit Stop Program Analysis

#### Steamer hot spots map

Top 50 locations citywide with most steamerrelated service orders.

Pit Stops located near these locations are shown. (Not all existing Pit Stops are displayed.)





### Funding Levels – Tree Maintenance Fund

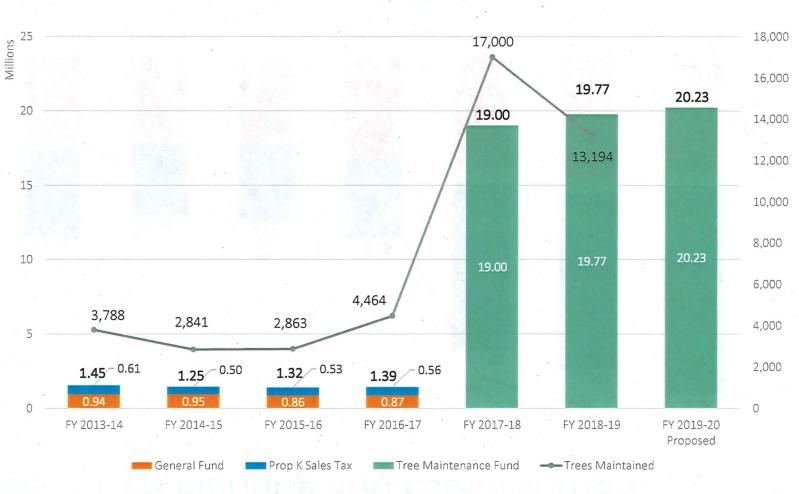
Prop E passed with nearly 80% of the vote.

Funding set-aside for street tree and sidewalk maintenance.

Public Works is responsible for maintenance of the city's 124,000 street trees.

Tree maintenance starts three years after planting a tree.



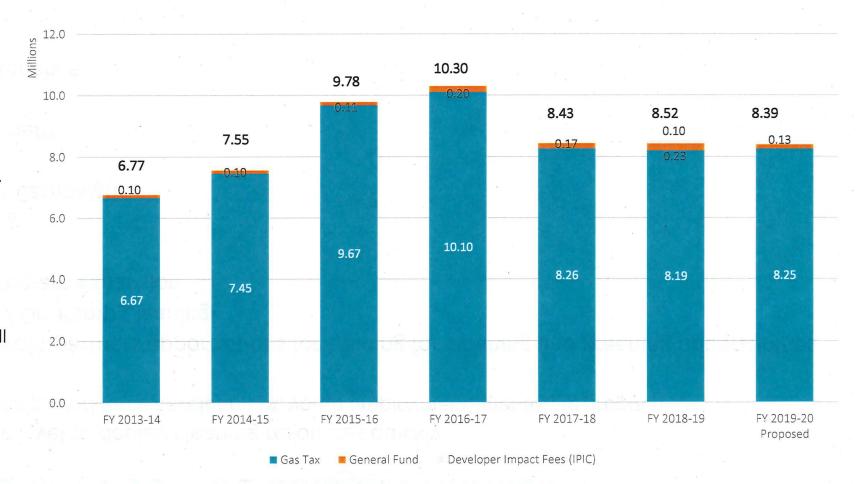


#### Funding Levels – Median Maintenance

There are 3.4M sq. ft. of medians citywide to maintain

New medians of over 111,000 sq. ft.

Recent projects include:
Octavia, Sunset,
Cesar Chavez,
Divisadero,
Masonic, Potrero all new medians







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