

File # 170043
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for.

Presentation to the Budget & Finance Committee

Performance Audit of Senior Services in San Francisco

March 9, 2017

Budget & Legislative Analyst's Office



Audit Scope & Methodology

Scope included an evaluation of:

- Funding sources
- Coordination and duplication of services
- Monitoring of performance and outcomes

Methodology included:

- Review of planning documents and financial reports
- Interviews with key staff from City departments
- Contract review
- Survey of other jurisdictions

Senior Population

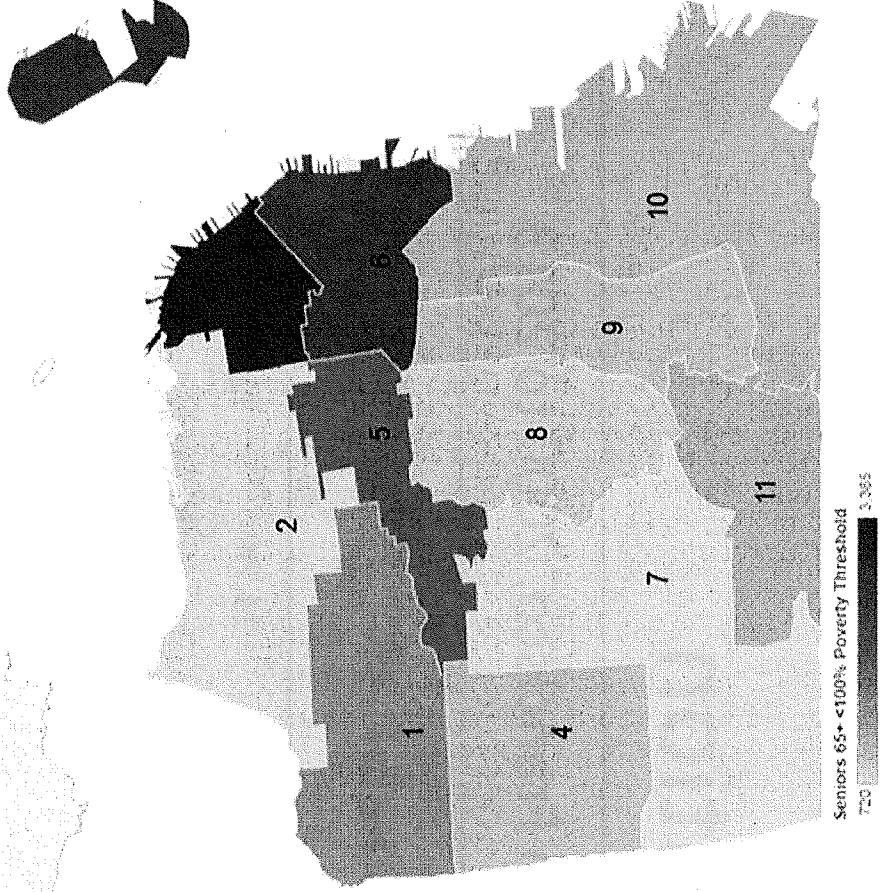
Senior Population in San Francisco, 2000 to 2013

Year	Total Pop City	Total Pop 65+	% of Total Pop	Total 65+ in Poverty	% of 65+ in Poverty
2000	773,733	106,111	13.7%	11,010	10.4%
2006	744,041	109,887	14.8%	11,309	10.3%
2007	764,976	110,880	14.5%	11,500	10.4%
2009	815,358	114,108	14.0%	15,541	13.6%
2011	812,826	112,305	13.8%	14,966	13.3%
2013	837,442	119,132	14.2%	18,474	15.5%

Sources: Census 2000; ACS 2006, 2007, 2009, 2011, 2013

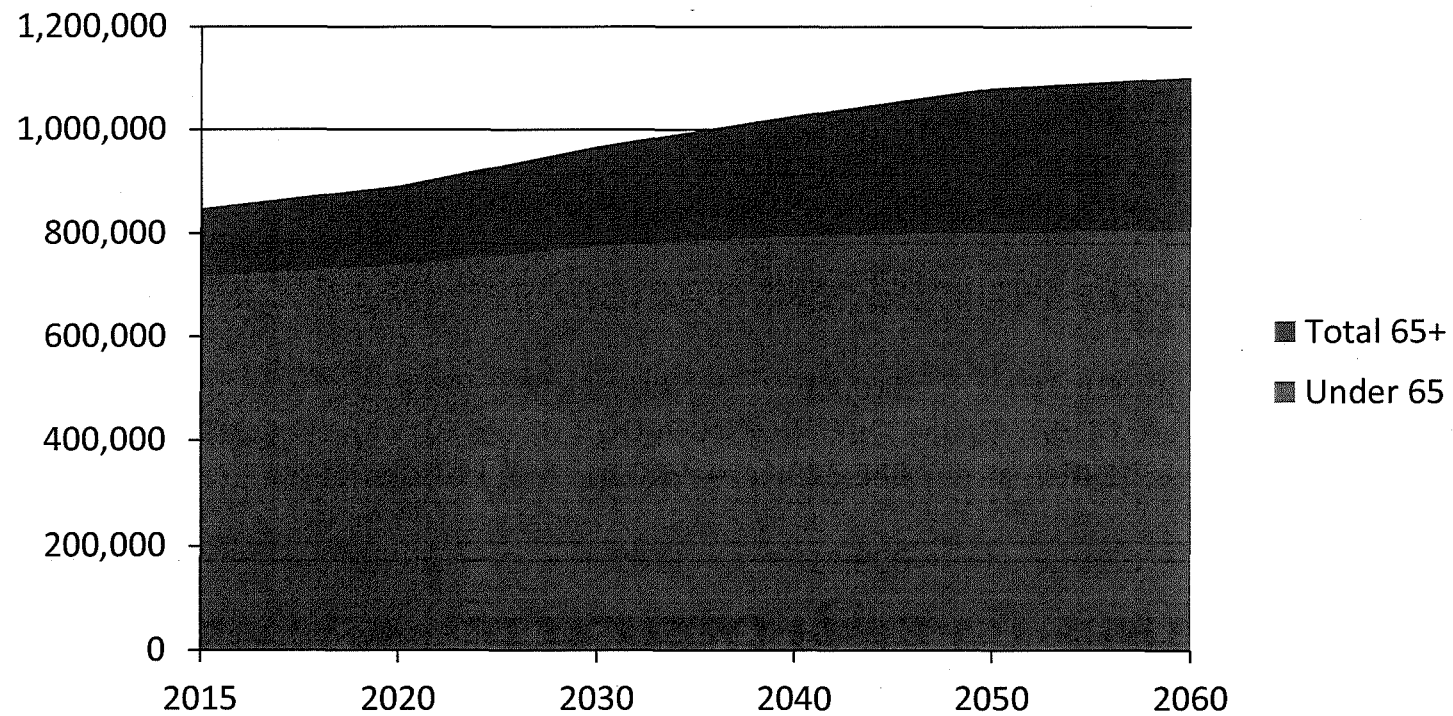
Senior Population

Seniors (65+) Living in Poverty, by District



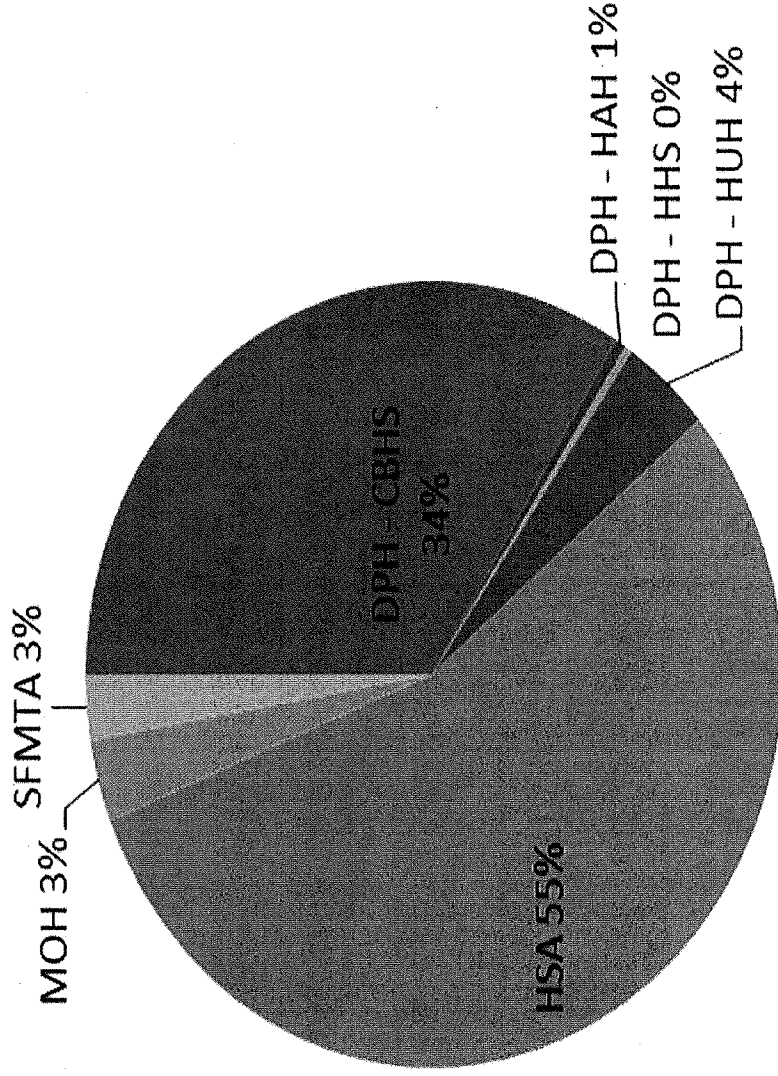
Senior Population

SF Senior Population Projections 2015-2060



Source: CA Department of Finance

Senior Services in SF



Source: Controller's Office

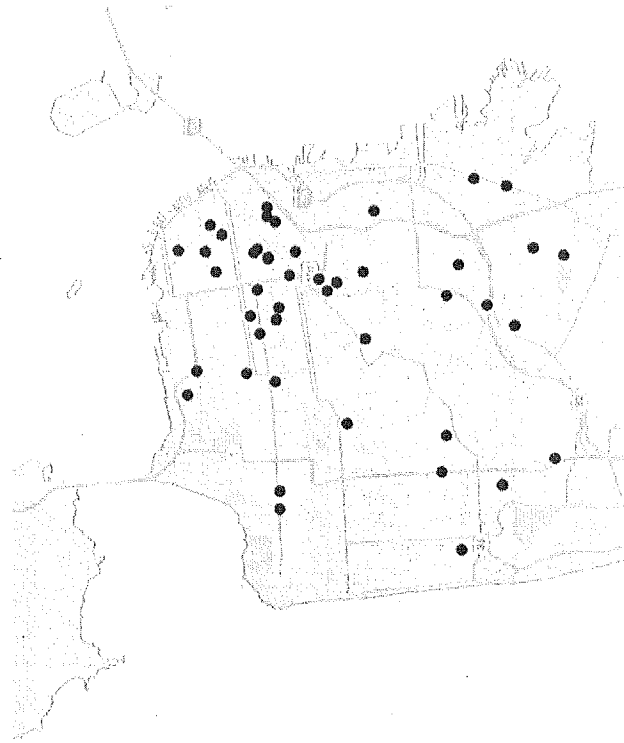


Audit Findings

- Service Gap Analysis
- Contract Awarding
- Contract Monitoring
- Case Management
- Nutrition Programs

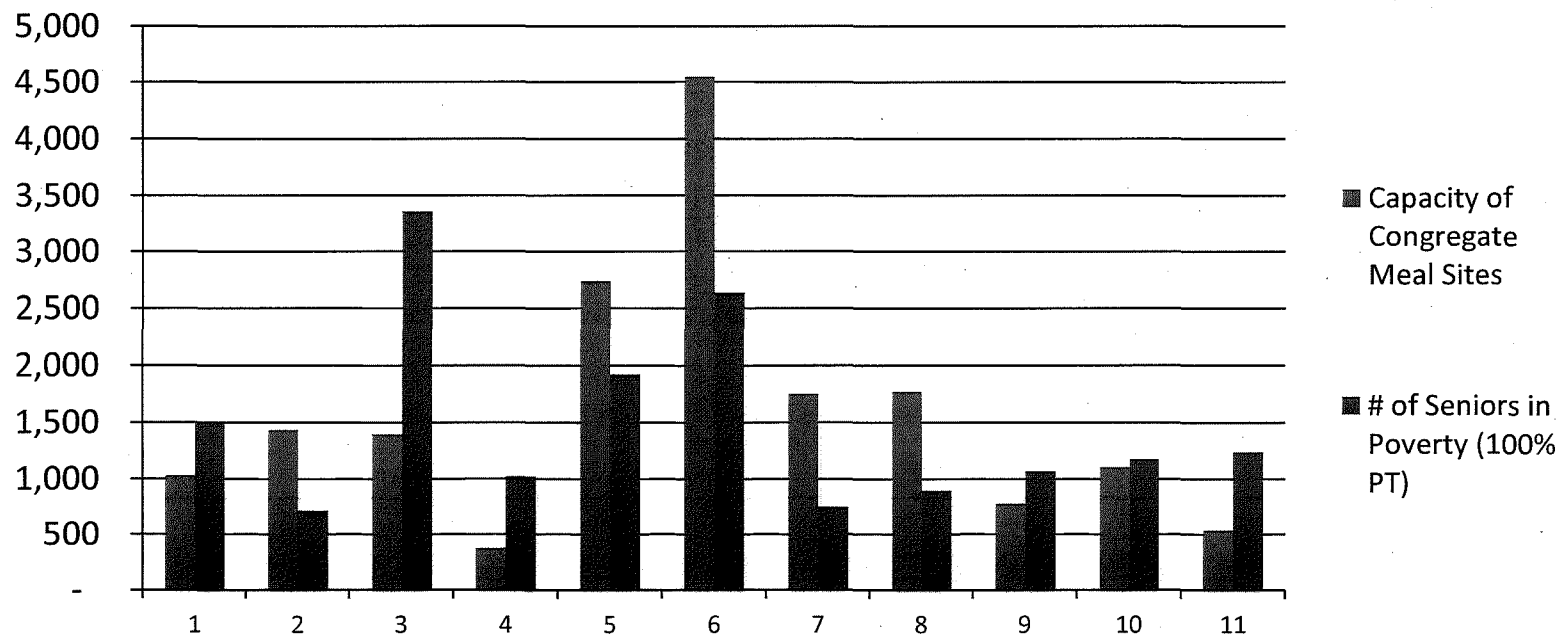
Nutrition Programs

Locations of Congregate Meal Sites

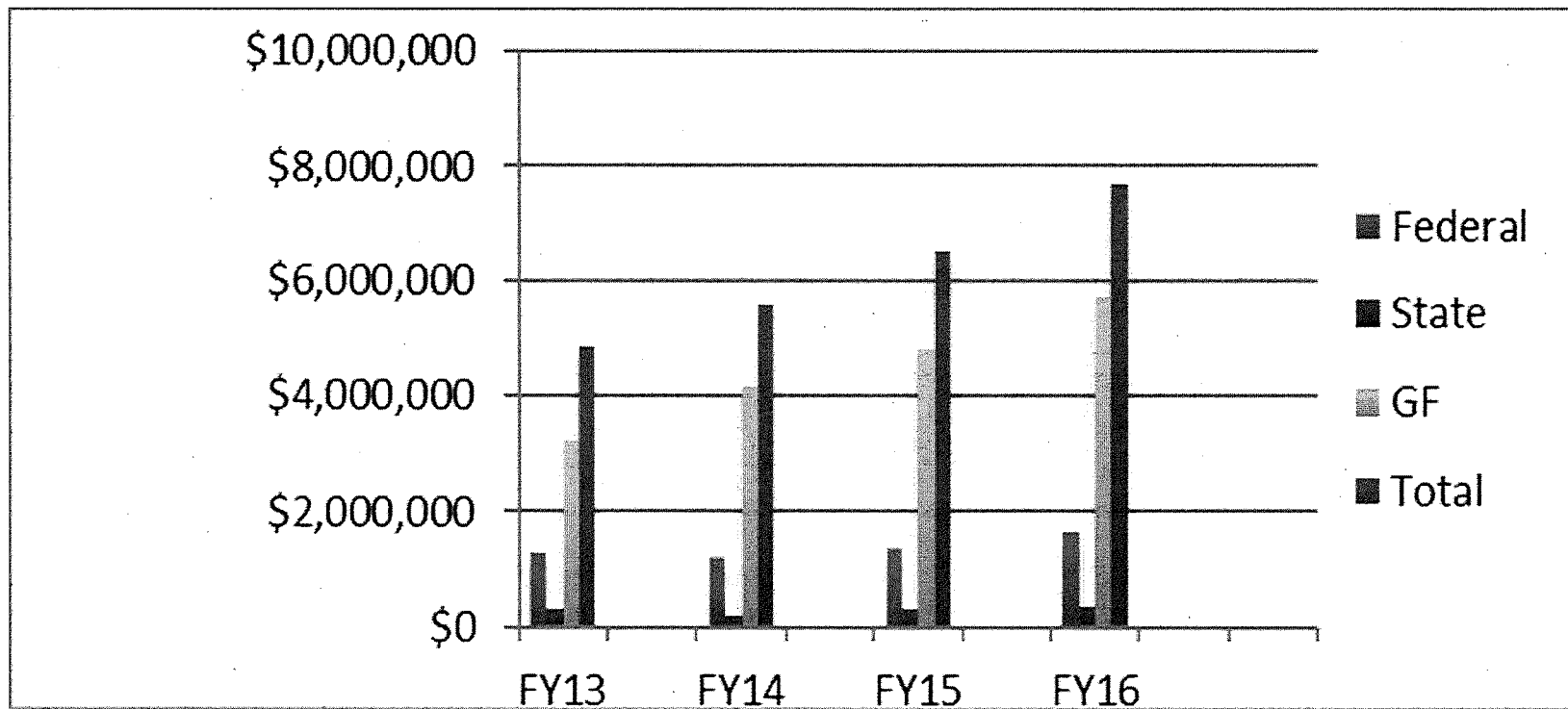


Nutrition Programs

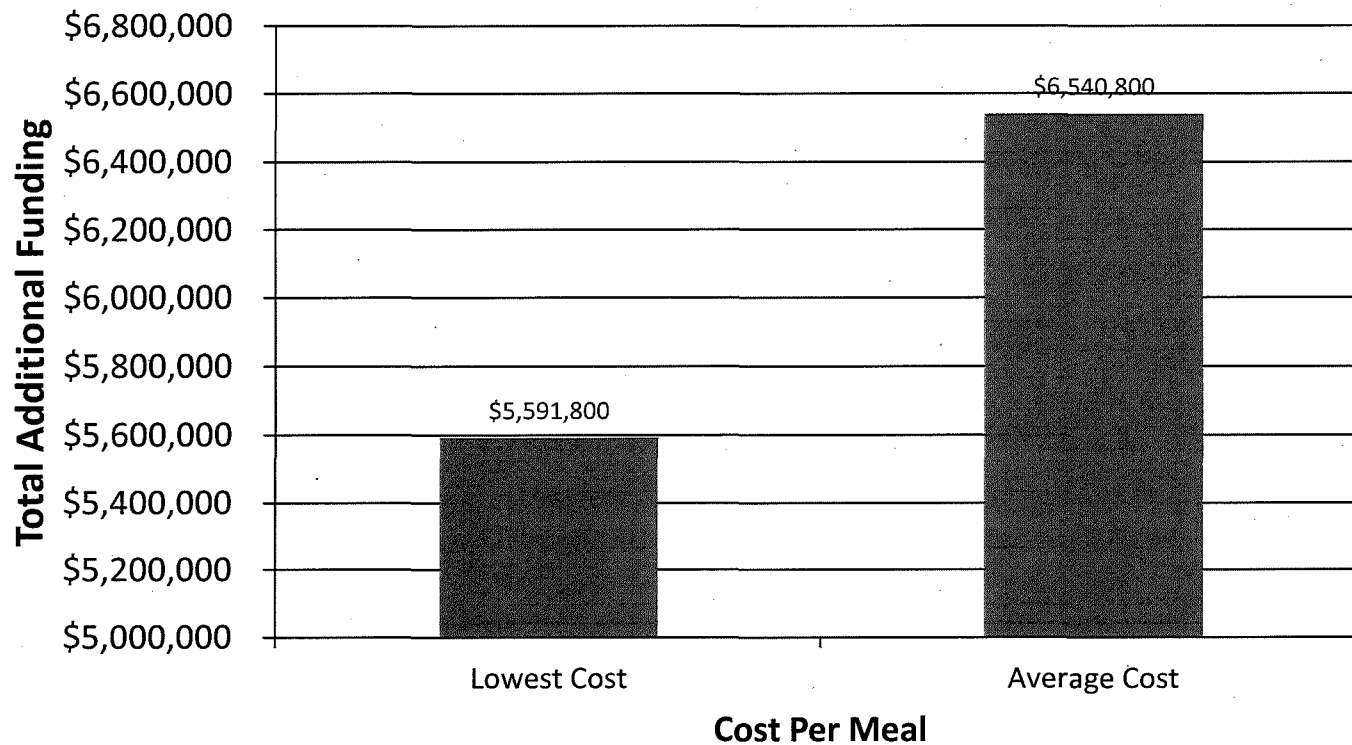
Congregate Meal Sites and Seniors Living in Poverty, by District



Funding for Home Delivered Meals



Funding Needed to Expand Home Delivered Meal Program





Recommendations

- Review the cost effectiveness of the current contracts for home-delivered meals to determine whether opportunities exist to provide meals at a standardized, lower unit cost.
- Determine ways to meet congregate meal needs across the City's districts, including the possible expansion of the CHAMPSS program.



Conclusion

Thank you to the management and staff of the
Department of Aging and Adult Services and the
Human Services Agency.

Questions?

