

San Francisco Recreation & Parks Department

Contract Amendment with ActiveNet

December 3, 2025



Inspire, Connect, Play!

Recreation & Permit Services

- ActiveNet is a comprehensive business software system for public recreation services.
- Serves over **70,000 active customers** for:
 - ✓ recreational program registration
 - ✓ memberships & scholarships
 - ✓ point-of-sale transactions
 - ✓ permits and reservations (*i.e. picnic, community events*)
- *FYI: *it also helps provide financial and metrics reporting*
- Processes over \$20 million in RPD financial transactions annually



Requested Extension

- Current contract expires: **December 31, 2025**
- Without an extension, RPD would need to manually process:
 - Winter recreation program registrations
 - Swim lessons
 - Athletic field & gymnasium bookings
 - Permits and reservations (*i.e. picnic, community events*)
- Requesting a 2-year extension through **December 31, 2027**
- **No change in cost:** \$100,000 annually



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Thank You



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