

# **Tenderloin Plan**

June 11 Update

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# Block by Block Assessment

April 22 assessment identified priority blocks and resource gaps



# Tenderloin Plan: Overview

## ***Policy Recommendations***

- Stakeholder Engagement
- Address Encampments with safe sleeping alternatives
- Criminal activity and drug use
- Social Distancing
- Pedestrian and business access
- Sanitation
- Food & Water
- Hygiene & Safety
- Health

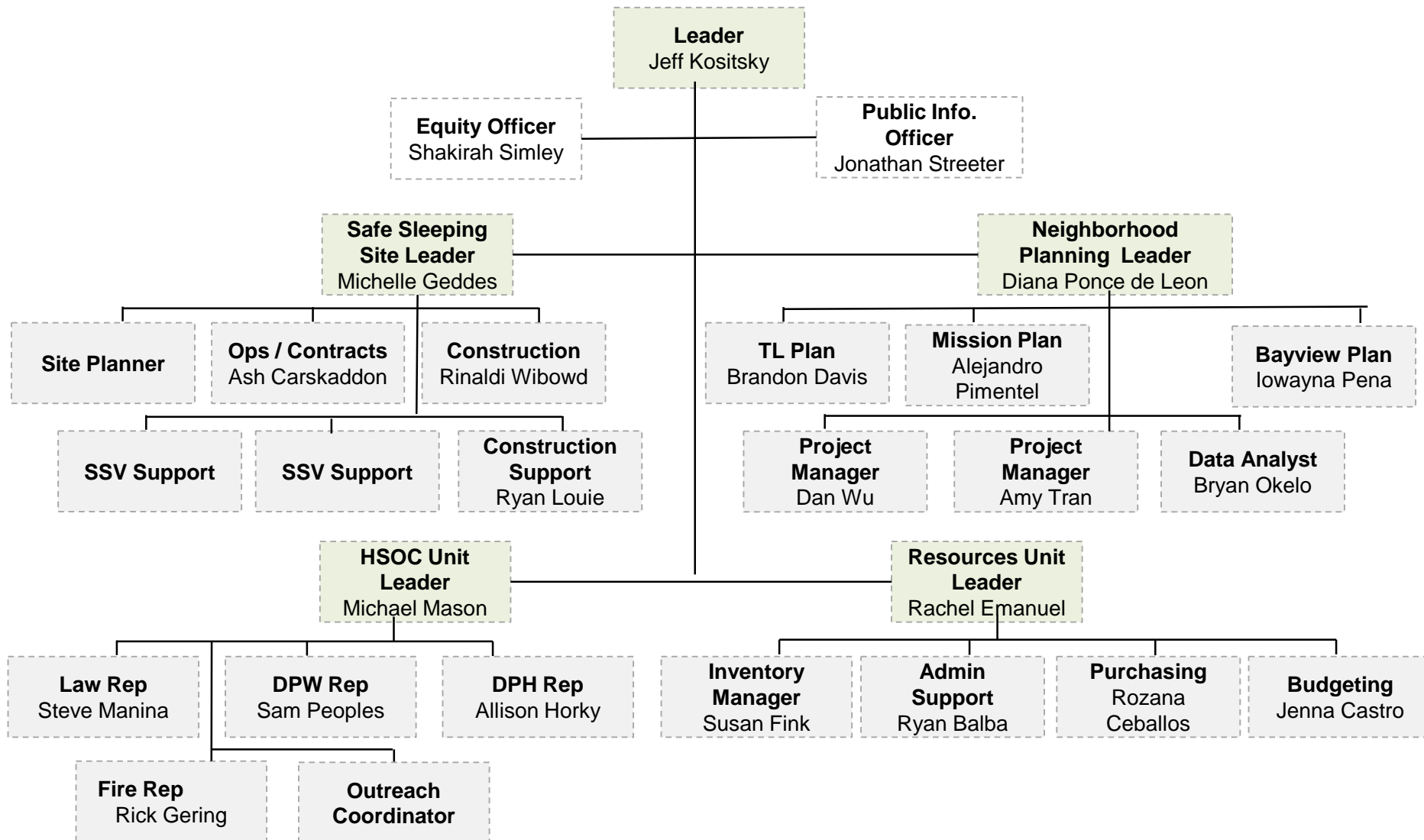
## ***Community Feedback***

- Block-by-block geographical focus
- Direct communication with community partners
- Planning flexibility



# Command Structure

*Healthy Neighborhoods TF within EOC oversees Tenderloin Plan*



# Safe Sleeping – Sites & Hotels

*Over the next 3 weeks, TL Plan will move >300 individuals into hotel rooms.*

## Plan

- Follow DPH guidance on best practices for health and safety in encampments
- Establish sanctioned Safe Sleeping Sites in and outside of the Tenderloin
- Identify and refer vulnerable, unsheltered individuals to SIP Sites
- Develop a clear policy on tents in the neighborhood
- Implement a re-encampment prevention plan

## Progress

- ~ **350** individuals have been relocated from the streets in the Tenderloin into hotel rooms.
- 180 Jones site opened May 26 for **16 tents / 21 individuals**
- Fulton Safe Sleeping Village opened May 13th for ~ **110 individuals** with a full-service 'outdoor shelter operated by Urban Alchemy.

## Next Steps

- Conversion of ~**365** I&Q hotel rooms into SIP sites
- 3 additional I&Q hotel rooms coming online in the next few weeks
- Request to extend Fulton St. Mall safe site
- Exploring Tiny Home expansion
- Establish re-encampment prevention policies and plans.

# Safe Sleeping - Referrals

*Safe sleeping referrals are coordinated with community partners.*

## Plan

- Safe sleeping sites are designed to serve un-housed individuals in their immediate geographical zone.
- Outreach for those sites is conducted by HOT team or the Safe Site operator.
- Hotel referrals work with the Coordinated Entry system and through a community based partner.

## Partners

- HOT Team
- Heluna Health
- Urban Alchemy
- Homeless Youth Alliance
- Glide

## Next Steps

- Daily calls with providers keep community aware of where HOT team is working starting next week.
- Provider Partners will identify and locate vulnerable individuals
- EOC / Healthy Neighborhoods will move individuals into hotel sites.

# Health

*Prioritize testing access, medical outreach for all residents*

## Plan

Establish Tenderloin COVID-19 testing site

Explore opening Day-Use facilities, including use of vacant store fronts

Expand Access to medical services

## Progress

- Temporary mobile testing site tested 16,000 TL residents over 2 weeks
- “Unsheltered Homeless Outreach Program” did medical screenings for 246 individuals; 55 referred for follow-up
- Conducted risk assessment of individual encampments based on density, access to hygiene
- Pre-testing counseling

## Next Steps

- Begin encampment-level testing next week
- Work with community partners to identify ‘permanent’ testing location



# Social Distancing

*Reliance on culturally competent ambassadors*

## Plan

- Follow DPH guidance on social distancing best practices in tents and by individuals
- Work with service providers to create safe processes for standing in lines for services
- Implement visual indicators of appropriate social distancing in key areas
- Shift encampments beyond the borders of the Tenderloin

## Progress

- HOT teams work with unsheltered individuals to provide social distancing
- Visual markers for social distancing at various locations.
- 18 ambassadors by Code TL/Downtown Streets Team were trained on hyperlocal TL region outreach (Grant through OEWD)

## Next Steps

- Continue plan for de-concentrating tents in the Tenderloin using hotel and safe site referral

# Hygiene

*Focus on Pit Stops, hand washing, access to hygiene kits and PPE*

## Plan

- Increase access to hygiene stations and bathrooms based on population & demand
- Improve access to showers
- Distribute masks, hygiene kits, & other supplies regularly

## Progress

- 5 new Pit Stops & 7 new hand-washing stations added
- 6 pre-COVID Pit Stops have expanded hours, now operating 24/7
- HRC Roundtable distributed over 2500 hygiene “care” kits, >20K of masks, culturally competent informational pamphlets
- \$30K in gift cards for residents distributed through testing site

## Next Steps

- Working on procurement for additional restroom units to further expand Pit Stops
- Improve shower access

# Sanitation

*Dramatically increased cleaning schedule*

## Plan

- Distribute and encourage use of garbage bags to unsheltered individuals
- Increase access to garbage and safe syringe disposal
- Address emerging rodent issue through controlling waste and direct mitigation

## Progress

- DPW provides unsheltered individuals with bags for refuse until collected and disposed of
- DPH increased syringe sweep frequency
- DPW staff & HSOC crews clean in the Tenderloin 7 days / week
- Coordinated steam cleaning with the TLCBD
- Recology added a run for garbage pickup at the request of Public Works

## Next Steps

- DPW to meet with TL and Northern Police Stations to coordinate on a sidewalk and alley cleaning plan that includes route and schedule of steam cleaning related to alleys, sidewalks and encampments in TL

# Food & Water

*Last-mile food & water distribution decreases crowding at service sites*

## Plan

- Increase food distribution to food insecure areas
- Minimize food waste
- Establish consistent access to potable water for unsheltered individuals

## Progress

- Six drinking water sites installed; SF PUC ensures cups are available
- Over 300 meals delivered daily through the Meals in Place program.
- Small food pantry delivers 250 bags of groceries daily at 240 Turk

## Next Steps

- Work with Food Bank to identify location for larger food pantry

# Criminal Activity & Drug Use

*Drug dealing, fires create threatening environment for residents*

## Plan

- Follow police guidance on methods to address drug dealing and other concerns
- Work with DPH on increased access to treatment

## Progress

- SFPD has maintained their focus on preventing drug dealing and other criminal activity in the Tenderloin.
- Unsheltered Homeless COVID-19 Outreach team & Street Medicine team

## Next Steps

- Coordinate SFFD, SFPD in focused encampment fire response

# Pedestrian & Business Access

*Emphasis on street or lane closure*

## Plan

- Ensure neighbors have safe, socially distanced access to entrances and exits
- Activate open spaces for family recreation
- Close streets and parking to facilitate safe travel in the neighborhood

## Progress

- HOT team provides daily outreach starting at 7:30 AM to provide a clear pathway to homes and businesses
- Removal of metered parking / addition of k-rail for added space
- Posted No-Parking signs on blocks identified by TL Assessment (awaiting K-rail)
- Community Care Ambassadors Program

## Next Steps

- MTA is exploring closure of the north side of Eddy (100 block).
- Explore parking lane closure on Jones (N/S) and Turk (E-W) for improved pedestrian mobility
- Additional sidewalk space required as in-store retail and outdoor dining resume
- Improve transit access to surrounding recreational space

**Thank You.**