

**City and County of San Francisco**  
Micki Callahan  
Human Resources Director



**Department of Human Resources**  
*Connecting People with Purpose*  
www.sfdhr.org

DATE: May 29, 2020

TO: All City Unions

CC: Supervisor Gordon Mar  
Supervisor Hillary Ronen  
Angela Calvillo, Clerk of the Board of Supervisors

FROM: Carol Isen, Director Employee Relations

RE: **Proposed Charter Amendment – Office of the Public Advocate (BOS File No: 200509)**

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Dear Labor Colleagues,

On May 19, 2020 Supervisors Mar and Ronen introduced a proposed Charter Amendment, to be placed before the voters at the election held on November 3, 2020, which would create the Office of the Public Advocate. Copies of the proposed Charter Amendment and its accompanying digest are enclosed, and more information can be found at the link below:

<https://sfgov.legistar.com/View.ashx?M=F&ID=8450374&GUID=45854789-D2A9-476E-9029-0C8238F9AA34>

The proposed Charter Amendment would: (1) create the Office of the Public Advocate; (2) set the Public Advocate's powers and duties; (3) authorize the Public Advocate to review the administration of City programs and services, including programs for transmitting information to the public and departments' customer service plans, and to receive, investigate, and attempt to resolve complaints regarding City services and programs; (4) authorize the Public Advocate to receive and investigate specified whistleblower complaints; and (5) provide for the Public Advocate's election, removal, and salary.

The City is providing this notice and an opportunity to meet and confer on the proposed Charter Amendment. Due to the COVID-19 pandemic and public health orders, including the shelter-in-place orders, the City offers to meet remotely, by videoconference. The City is available on **June 10, 2020 from 2-3pm** to initiate this process. The Employee Relations Division will send an invitation for the meeting.

Attachments: Charter Amendment – Public Advocate  
(BOS File No: 200509)