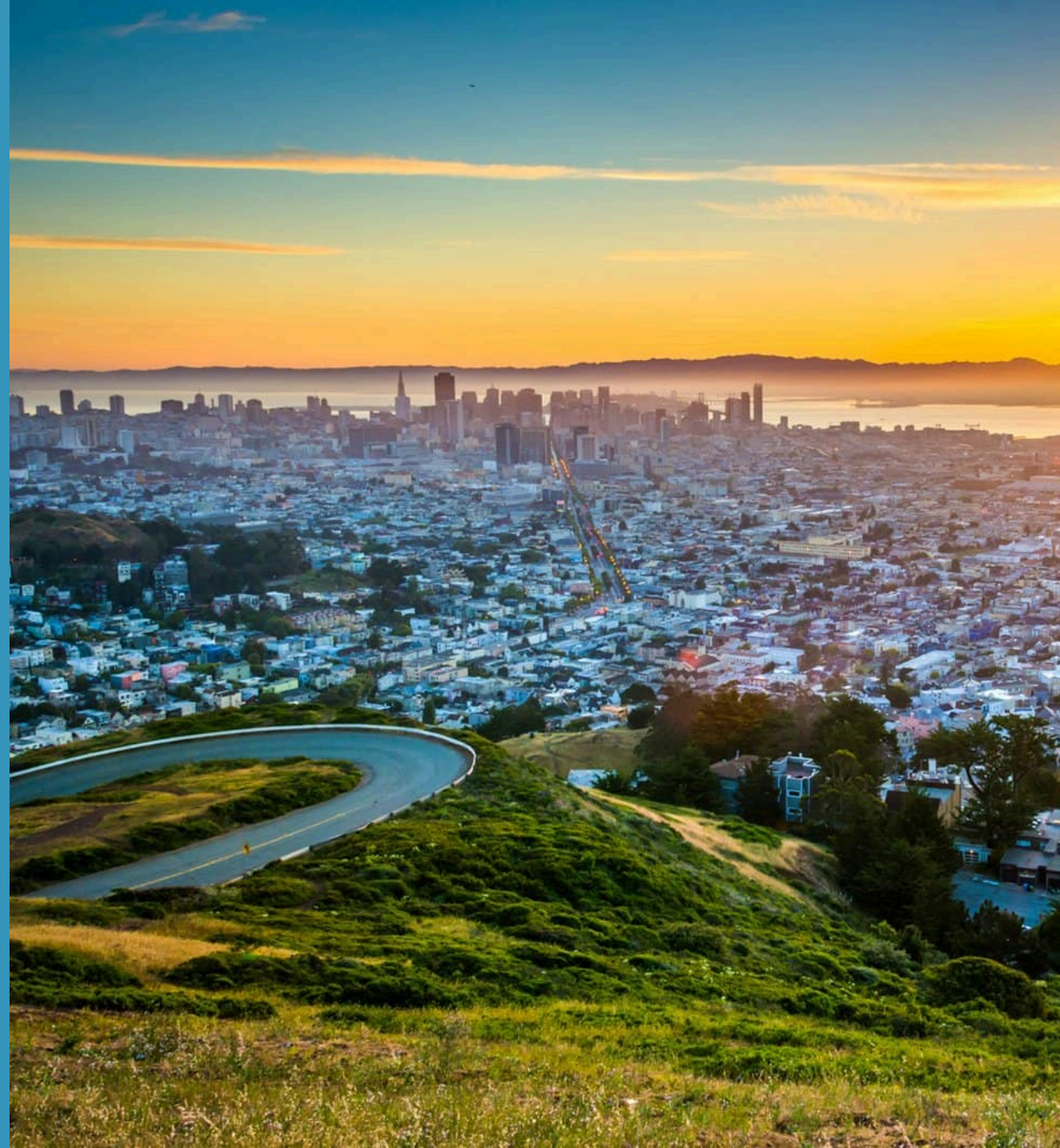


Emergency Rental Assistance Program

Mayor's Office of Housing and
Community Development

Government Audit and Oversight Committee

October 6, 2022



Program Background

Prior to COVID-19

- \$3.8M annually (local and federal sources)
- Served 2,400 households annually

COVID-19 Response & Recovery

- Scaled to \$206M over 19 months (local, state, federal sources)
- Served 20,000 households
- San Francisco received significant capacity and support from state partners

SF ERAP Program Partnerships

Centering Community Needs

- 10 local community-based organizations to distribute funds, many more to help tenants apply
- Multilingual providers
- Significant impact for populations facing disproportionate impacts from COVID-19
 - 93% of households were 0-30% AMI
 - Demographics: 36% Latinx, 16% Black, 13% Asian

Temporary State Partnership

- State program (CA COVID-19 Rent Relief) launched March 2021
- Processed 3/4 of San Francisco's rent relief applications
- The program closed April 1, 2022

Program Components

Outreach

- Multilingual
- Diverse populations
- Center on community needs

Case Management

- Connect households to appropriate resources
- Application support

Verification

- Application review
- Follow-up as needed

Payment Distribution

- Financial assistance
- Compliance with City fiscal and reporting requirements

Addressing the SF ERAP Backlog

Where We Are

- Process 4,500+ pending applications
 - ~2,250 households (attrition rate of almost 50% due to ineligibility, duplicate applications, etc.)
- \$43M still available

Current Environment

Transition from State to City program

CBO capacity challenges

COVID-19 financial impacts continue

Economic uncertainty

Next Generation of SF ERAP

Scale funding for long-term program

- \$20-25M local funds starting in FY23-24
- Funding source: Prop C

Vulnerability Index

- Considers factors such as past homelessness, extremely low-income households, and risk of eviction
- Prioritizes applicants at highest risk of homelessness or displacement

Connect vulnerable households to appropriate housing solutions

- Vouchers (local and federal sources)
- Affordable units

Existing Protections for Tenants

During SF ERAP's focus on the backlog, tenants will continue to be protected

- Emergency ordinance permanently prohibiting evictions due to COVID-19 for rents originally due from July 1, 2022 until the emergency proclamation is terminated
- Tenant Right to Counsel Program - the City's eviction legal defense system
- Emergency rental assistance for those facing eviction in court (even if they do not have a pending application)
- Tenants' rights counseling, mediation and various other tenant assistance programs

Thank You

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