



Presented in Committee - September 27, 2019

Baker Places Continuum of Program Services



Acute Service Residential Programs

Hummingbird Place is a 29-bed navigation model, mental health residential program with an average stay of 14 days. Created as an alternative to hospitalization or emergency psychiatric services and for those individuals who struggle in larger navigation or shelter settings. Entry requirements into Hummingbird Place are purposely designed at a lower threshold than traditional residential settings to be inclusive of individuals who are historically hesitant or ambivalent toward accepting assistance. This facility also provides drop in guest opportunity for up to 25 individuals, 7 days a week, from 10am to 6pm to individuals who are seeking respite from homelessness where they are offered clothing, food, ability to do their laundry, counseling, referral to community services and residential programs within the Baker treatment continuum, including Hummingbird Place, or other providers in the community.

Certified Peer counselors are part of the program team and use their invaluable lived experience to engage clients in transitioning from places such as ZSFGH/PES to Hummingbird and continue to provide support over the length of client stay.

Joe Healy Detoxification Program is a 28 bed residential co-occurring disorder detoxification program with a 7-14 day length of stay and is a DHCS licensed and certified community-based residential detox in San Francisco providing withdrawal management services (WM 3.2) by site licensed and certified clinicians 24 hours a day.

Founded in large part on the fact that many homeless people are reluctant to enter a hospital to detox because the setting is profoundly uncomfortable for them.

The program is Drug Medi-Cal certification by DHCS as well as having Intermittent Medical Services (IMS) Protocols in place.

Grove Street House is a 9 bed licensed crisis stabilization residential program serves individuals in acute distress resulting from a combination of psychiatric and addiction issues. Clients may stay up to 60 days.

While the treatment stay is brief, the treatment model is informed by a social rehabilitation approach, emphasizing individualized treatment planning and group participation in a milieu setting. Medi-Cal Billable Services: Medication Support via nurse practitioner.



Substance Use Disorder Residential Programs

Acceptance Place is a 10 bed licensed and certified transitional SUD residential treatment program with focused treatment strategies developed for gay and bisexual men in early recovery from substances. Services are provided under the social rehabilitation model with cultural sensitivity to the population served. Onsite groups are provided, focusing on substance use rehabilitation, interpersonal and independent living skills, and developing healthy community support systems. Co-occurring disorder capable services provided.

Ferguson Place is a 12 bed licensed and certified transitional SUD residential treatment program which was first of its kind to address HIV/AIDS issues in people with co-occurring substance use and mental health issues in a community based, residential treatment setting. Treatment is provided using a social rehabilitation recovery and wellness approach that uses staff, peers, and community support to enhance self-esteem and community participation. Individual treatment planning and counseling, groups, and structure are provided using a client-centered approach in order to address the diverse needs of participants



Mental Health Residential Programs

All Baker Places Mental Health residential programs are licensed by the California Department of Health Care Services through the Department of Mental Health Services and Community Care Licensing and require DSM-V/ICD-10 diagnosis criteria for admitted clients to demonstrate Medical Necessity for the level of care they are being treated at.

-**Baker Street House** is a 16 bed licensed, transitional residential treatment facility, serving individuals with serious and persistent mental health problems.

-**San Jose Place** is a 11 bed licensed, transitional residential treatment program with a day treatment component focusing on adults who have been diagnosed with co-occurring mental health and substance use disorders.

-**Jo Ruffin Place** is a 16 bed licensed transitional residential treatment program with a day treatment component focusing on adults who have been diagnosed with co-occurring mental health and substance use disorders. The first floor of the program can accommodate ADA needs of referred clients.

-**Robertson Place** is 12 bed licensed transitional residential treatment program with a day treatment component focusing on adults who have been diagnosed with co-occurring mental health and substance use disorders.



Permanent Housing Programs

Assisted Independent Living Program is a supported case management program for people with primary mental health disorders and co-occurring capable which was established to meet the need of clients desiring continued assistance to manage and support their lives. Clients form relationships with other clients and Baker Places provides a flat or apartment where clients can live together permanently while receiving case management treatment services from the staff at the apartment and at our outpatient services center at 170 9th Street. There are 70 individuals residing in apartments across the city.

Baker Supported Living Program is a supported case management program established primarily for people with HIV/AIDS and who may also have substance use and/or mental health disorders. There are 44 clients living in apartments, a two unit flat and some independently across the city. There are two other components to BSLP: Targeted Section 8 housing at our eight bedroom house on Dolores Street and eight Rental Subsidies both managed in collaboration with the SF Housing Authority. Baker Places provides a flat or apartment where clients can live permanently while receiving case management treatment services from the staff at the apartment and at our outpatient services center at 170 9th Street.

Odyssey House is a 10 bed licensed program opened with HUD funding in 1991. This large, fully-restored Victorian home provides permanent housing for African American adults who were formerly institutionalized for extensive periods of time, or who lived on the street for many years. The program is licensed as an Adult Residential Facility (ARF) through DHCS and has 24-hour staffing. It is the only such program in San Francisco. Treatment services are provided on site.