File	No.	180244

Committee Item N	lo.	7
Board Item No.	49	

#### **COMMITTEE/BOARD OF SUPERVISORS**

AGENDA PACKET CONTENTS LIST

<del>-</del>	Government Audit and Oversigh ervisors Meeting:	_		July 18, 2018 July 24, 2018		
Cmte Board						
	Motion Resolution Ordinance Legislative Digest Budget and Legislative Analyst Youth Commission Report Introduction Form Department/Agency Cover Lette MOU Grant Information Form Grant Budget Subcontract Budget Contract/Agreement Form 126 – Ethics Commission Award Letter Application Public Correspondence	•		ort		
OTHER						
	OEWD Presentation - July 18, 20 CBD Annual Report - FY2016-20 CBD Financial Statements - June Referral FYI - March 20, 2018	)17	)17			
•	·	_	-	13, 2018 20, 2018		

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[Fisherman's Wharf and Fisherman's Wharf Portside Community Benefit Districts - Annual Report - FY2016-2017]

Resolution receiving and approving the annual report for the Fisherman's Wharf Community Benefit District and Fisherman's Wharf Portside Community Benefit District for FY2016-2017, submitted as required by the Property and Business Improvement District Law of 1994 (California Streets and Highways Code, Sections 36600 et seq.), Section 36650, and the Districts' management agreements with the City, Section 3.4.

WHEREAS, The Fisherman's Wharf Community Benefit District (the "Fisherman's Wharf CBD") was established by the Board of Supervisors in 2005, and the Fisherman's Wharf Portside Community Benefit District (the "Fisherman's Wharf Portside CBD") was established by the Board of Supervisors in 2006, as described below: and

WHEREAS, Both the Fisherman's Wharf CBD and the Fisherman's Wharf Portside CBD are administered by the same owners' non-profit association, known as the Fisherman's Wharf Association, as described below; and

WHEREAS, On June 7, 2005, in accordance with the Property and Business Improvement District Law of 1994, California Streets and Highways Code Sections 36600 et seq. (the "Act"), as augmented by Article 15 of the San Francisco Business and Tax Regulations Code ("Article 15"), the Board of Supervisors adopted Resolution No. 386-05 expressing the City's intent to form the Fisherman's Wharf CBD; and

WHEREAS, On July 26, 2005, the Board of Supervisors adopted Resolution No. 540-05 establishing the Fisherman Wharf's CBD for a period of 15 years commencing with FY2005-2006; and

WHEREAS, On January 10, 2006, the Board of Supervisors adopted Resolution No. 16-06 authorizing a contract with the Fisherman's Wharf Association for the management and administration of the Fisherman's Wharf CBD (the "Fisherman's Wharf CBD Management Contract") which is on file with the Clerk of the Board of Supervisors in File No. 052026; and

WHEREAS, On October 24, 2006, in accordance with the Act, as augmented by Article 15, the Board of Supervisors adopted Resolution No. 586-06 expressing the City's intent to form the Fisherman's Wharf Portside CBD; and

WHEREAS, On December 12, 2006, the Board of Supervisors adopted Resolution No. 696-06 establishing the Fisherman's Wharf Portside CBD for a period of 14 years commencing with FY2005-2006; and

WHEREAS, On June 19, 2007, the Board of Supervisors adopted Resolution No. 312-07 with the Fisherman's Wharf Association, authorizing a contract with the Fisherman's Wharf Association for the management and administration of the Fisherman's Wharf Portside CBD (the "Fisherman's Wharf Portside Management Contract") which is on file with the Clerk of the Board of Supervisors in File No. 070838; and

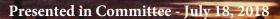
WHEREAS, On March 14, 2017, the Board of Supervisors approved the Fisherman's Wharf CBD's and the Fisherman's Wharf Portside CBD's annual report for FY2015-2016 in Resolution No. 077-17; and

WHEREAS, The Fisherman's Wharf Association has submitted for the Board's receipt and approval an annual report for both the Fisherman's Wharf CBD and Fisherman's Wharf Portside CBD for FY2016-2017 as required by Section 36650 of the Act and Section 3.4 of the Fisherman's Wharf Management Contract and the Fisherman's Wharf Portside Management Contract (the "Annual Report"), which is on

file with the Clerk of the Board of Supervisors in File No. 180244 and is incorporated herein by reference as though fully set forth; and

WHEREAS, Supporting documents, including, but not limited to, a transmittal letter and memorandum report from the City's Office of Economic and Workforce Development, dated February 13, 2018, and documentation from the Fisherman's Wharf Association for the Annual Report is on file with the Clerk of the Board of Supervisors in File No. 180244; now, therefore, be it

RESOLVED, That the Board of Supervisors hereby receives and approves the annual report for the Fisherman's Wharf Community Benefit District and Fisherman's Wharf Portside Community Benefit District for FY2016-2017.



## Fisherman's Wharf **Community Benefit District**



Office of Economic and Workforce Development

#### **Legislative Overview**

## Community Benefit Districts (CBDs) / Business Improvement Districts (BIDs) are governed by:

- State law
  - "1994 Act"
- Local law
  - "Article 15"



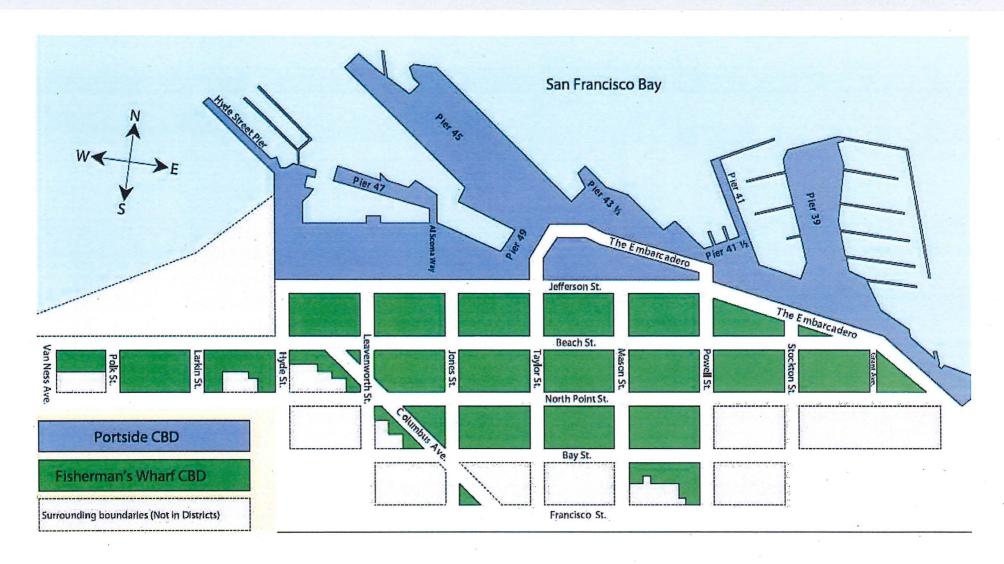
#### **Review Process**

## This resolution covers the Annual Report for FY 2016-2017.

- OEWD ensures that all CBDs/BIDs are meeting their management plans.
- OEWD staff conducts an annual review of Annual Reports and CPA Financial Reviews.
- OEWD provides the Board Supervisors with a summary memo.



#### **Parcel Map**





#### **FWCBD Formation**

FWCBD	Type	Assessment Budget*	Year Established	Expires
Landside	Property-Based	\$ 622,615	2005	luno 20, 2020
Portside	Business-Based	\$ 187,113	2006	June 30, 2020

<sup>\*</sup>budget identified in management plan



#### **FWCBD Operations**

#### Staff

Executive Director - Troy Campbell; Program Manager - Laura Schaefer;
 and Marketing and Communications Manager - Rachel Brown

#### Service Areas

- District Identity and Streetscape Improvements (DISI)
  - The DISI service includes marketing and public relations and street enhancements for the district.
- Street Operations, Beautification and Order (SOBO)
  - The SOBO service area includes street maintenance, beautification, and safety and emergency preparedness
- Administration and Corporate Operations
  - Admin and operations includes oversight of service contract, implementation
    of major projects, staffing the Board of Directors and Committees, and
    general day to day operations.



#### **BENCHMARKS**

#### OEWD's staff reviewed the following budget related benchmarks for FWCBD:

Benchmark 1 – Whether the variance between the budget amounts for each service category was within 10 percentage points from the management plan.

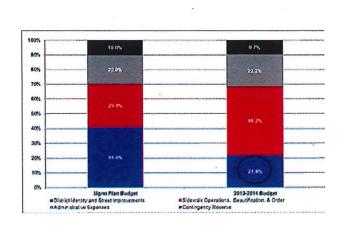
Benchmark 2 – Whether five percent (5%) of Landside's actuals came from sources other than assessment revenue.

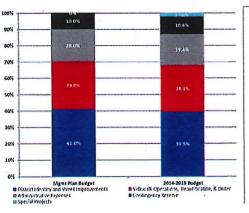
Benchmark 3 - Whether the variance between the budget amounts for each service category was within 10 percentage points from the actuals.

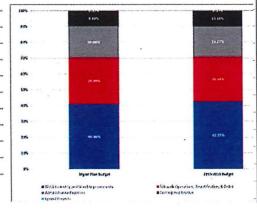
Benchmark 4 - Whether CBD is indicating the amount of funds carried over from the current fiscal year and designating projects to be spent in the upcoming fiscal year.

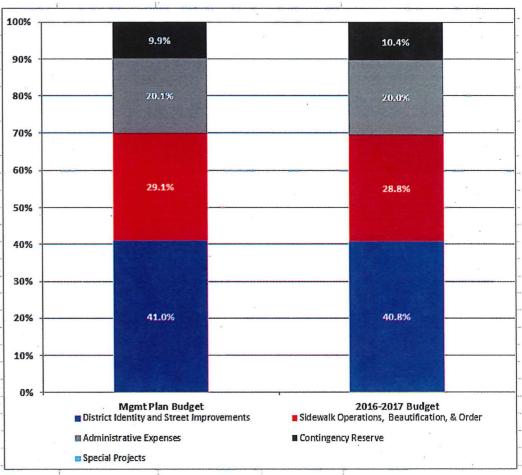


## Management Plan vs. Annual Budgets (Landside)



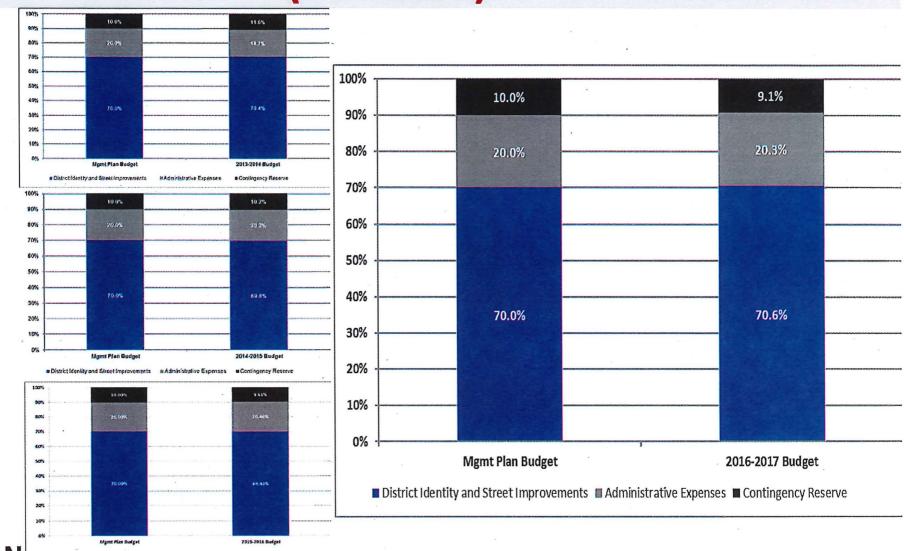




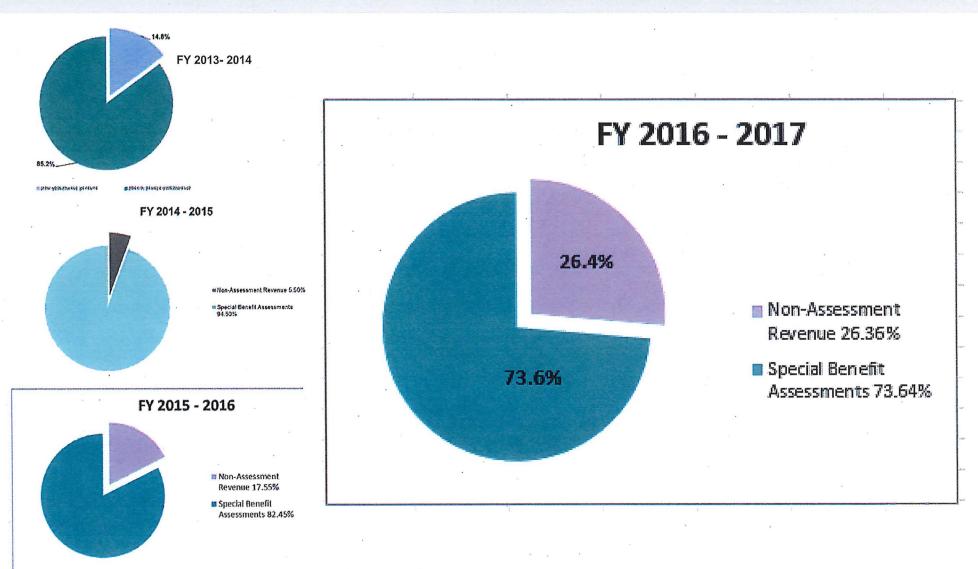




## Management Plan vs. Annual Budgets (Portside)



#### **Assessment Revenue & Other Income (Landside)**





#### **Budget vs Actuals**

LANDSIDE Service Category	FY 2013-2014 Variance Percentage Points	FY 2014-2015 Variance Percentage Points	FY 2015-2016 Variance Percentage Points	FY 2016-2017 Variance Percentage Points
District Identity and Street Improvements	+13.4	+3.21	-4.69%	+8.03%
Sidewalk Operations, Beautification, & Order	-1.3	-3.62	-5.50%	-6.09%
Administrative Expenses	-2.4	06	-1.36%	-4.17%
Contingency Reserve	-9.7%	+.038	+4.49%	-3.04%
Special Projects		+.09	+7.07%	+5.27%



#### **Budget vs Actuals**

PORTSIDE Service Category	FY 2013-2014 Variance Percentage Points	FY 2014-2015 Variance Percentage Points	FY 2015-2016 Variance Percentage Points	FY 2016-2017 Variance Percentage Points
District Identity and Street Improvements	+12.0	+2.26%	-4.70%	+7.06%
Administrative Expenses	-1.0	-2.00%	-2.27%	-4.96%
Special Projects			+11.27%	
Contingency Reserve	-11.0%	26%	-4.30%	-2.10%



#### Carryover

2016-2017 Carryover Disbursement – Landside	\$636,452.00	2016-2017 Carryover Disbursement – Portside	\$174,773.00
Designated Projects for	or FY 16-17	Designated projects f	or FY 16-17
SOBO	\$144,705.00	DISI	\$97,001.00
DISI	\$232,910.00	Administration	\$29,526.00
Administration	\$121,780.00	Contingency	\$48,246.00
Contingency	\$137,057.00	Total Designated	\$174,773.00
Total Designated Amount for FY 16-17  – Landside	\$636,452.00	Amount for FY 16- 17 – Portside	φι/4,//3.00



#### **Recommendations & Findings for FWCBD**

In completing the review of the FWCBD's annual report and financials, OEWD sets forth the following recommendations:

- FWCBD was successful in exceeding its general benefit requirement.
- FWCBD has hosted successful events and has partnered with the broader community to make the Wharf area a destination for locals.
- FWCBD experienced increases in the amount of graffiti, trash, and safety concerns compared to the previous annual report
- FWCBD will sunset on 12/31/2020 OEWD recommends that the CBD begin outlining and preparing for district renewal



#### Conclusion

Fisherman's Wharf CBD has performed well in implementing the service plan of both the Landside and Portside areas:

- Marketed and produced events 4<sup>th</sup> of July, Fleet Week and Wharf Fest
- Increased their partnerships with community stakeholders and municipal agencies.
- Maintained an active board of directors and committee members



## Fisherman's WHAR

#### **COMMUNITY BENEFIT DISTRICT**

Troy Campbell Executive Director



#### **Ambassadors**

The FWCBD has four full time Safety & Cleaning Ambassadors

#### Hospitality

Hospitality Assistance 13,192

Business Contacts Made 11,095

Directions Given 9,243

Street Performer Conflict Resolution 1,036

Escorts Provided 829

Motorists Directions Given 870

#### **Cleaning & District Service**

Trash Removed (lbs) 16,278

Pan & Broom Block Faces 5,135

Graffiti Removed 2,219

Graffiti Stickers Removed 2,074

Street Furniture Cleaned 1,560

Tree Grates Cleaned 1,925

Painting Enhancements 953

#### Safety / Compliance

Sit/Lie 2,556

Public Disturbance/Panhandling 2,048

Drinking in Public 2,145

Camping/Sleeping 1,315

Illegal Dumping 822



### SOBO

Street Operations, Beautification & Order







Published a Leasing & Brokers report and held a brokers open

Maintained tree lights at Joseph Conrad
Park



Partnered with the MTA and fully funded scrims on the Kirkland Bus Yard fence.



Continued work with SF Rec. & Parks to update Joseph Conrad Park



Purchased a Kubota Car and pressure washer for the Ambassador program



#### **PIERsafe**

**Partners In Emergency Readiness** 



Held our 3rd Annual Security Summit

#### ((FOREalert))

Partnered with FOREalert as a district wide safety platform

## PARK SMART!

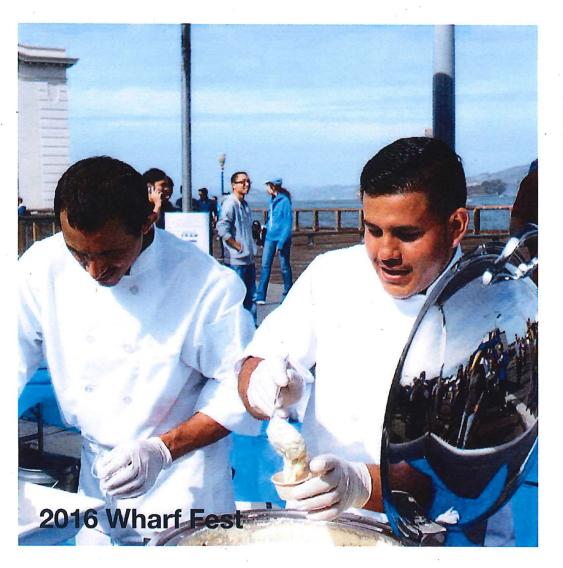
Take ALL of your valuables with you.

Continued to proliferate the PARK SMART! message within the district and the City



Hired off-duty (10b) police officers to supplement the beat officer schedule.

- Hosted NERT, Defensive Tactics, and Situational Awareness Trainings
- Held an annual emergency table top exercise and reviewed ICS protocol
- Worked with neighborhood DA to get convictions and stay away orders for some of the district's repeat offenders.



# Marketing & & District Identity







Hosted Onsie and Holiday Ugly Sweater pub crawls



Produced the Fisherman's Wharf Hospitality & Trade Show



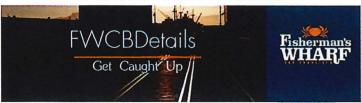
Produced the Wharf Poke Night



Decorated the FW Crab Wheel sign with lights and an "ugly" sweater

#### **Newsletters & Print**

District Newsletter



Travel Industry



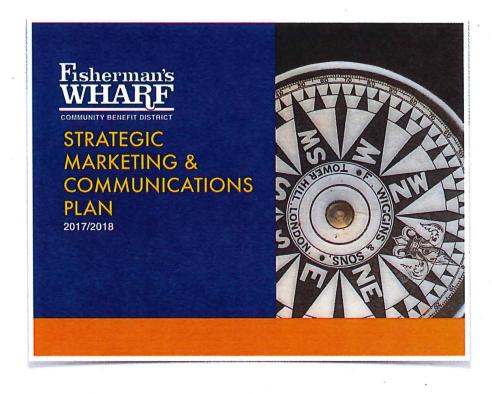
Consumer







#### FWCBD MARKETING PLAN



#### Website & Social Media

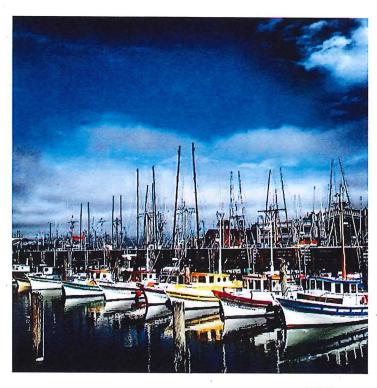




## Data

20,148,052 Visitors

1. 121,059	10/08/16	Saturday of Fleet Week
2. 115,618	09/04/16	Sunday of Labor Day Weekend
3. 107,517	07/23/16	Saturday in July
4. 105,585	09/17/16	Saturday in September
5. 104,380	07/30/16	Saturday in July
6. 101,366	10/01/16	Saturday in October
7. 101,104	08/13/16	Saturday in August
8. 100,053	08/20/16	Saturday in August
9. 98,891	09/24/16	SFFD 150th on Saturday
10. 98,878	08/06/16	Saturday in August
11. 98,070	09/03/16	Saturday of Labor Day Weeken
12. 95,651	08/27/16	Saturday in August
13. 95,248	09/05/16	Labor Day
14. 94,104	07/24/16	Sunday in July
15. 94,050	10/22/16	Wharf Fest Saturday













## Fisherman's WHARF

**COMMUNITY BENEFIT DISTRICT** 

Annual Report

Dear Community Member,

As a member of the Fisherman's Wharf Community Benefit District (FWCBD), it has been a wonderful opportunity to watch and experience the evolution and growth of our organization. It has been an honor to be a part of the Board of Directors for the past nine years and to serve as president over the last year. Our organization has become the community's most powerful advocate and a generator of growth that we did not have before the FWCBD's inception 12 years ago.

The 2016 – 2017 fiscal year has been another exciting and successful year. I want to Ihank our committed staff members Troy Campbell, Laura Schaefer, Rachel Brown, Mike Castro and the Ambassador Team as well as the Fisherman's Wharf community and fellow board members. I have been very fortunate to serve as president and work with so many wonderful people.

Please read through this annual report and discover all that we have accomplished and how we are working to make Fisherman's Wharf an even greater place for our businesses, residents and visitors. I encourage all interested members of our community to get involved and help the growth and evolution of our organization.

Sincerely, Jeff Sears, FWCBD President



#### **Ambasssadors**

The FWCBD's Ambassador Program is a critical program for the district, offering needed support to property; owners and merchants. The ambassadors not only assist visitors with directions and questions, but they also clean and remove graffiti in the district, collect litter, outreach to the district's street population, and aid law enforcement and the Port of San Francisco.

Hospitality Statistics - July 1, 2016 - June 30, 2017

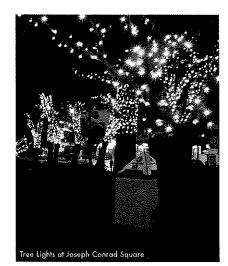
1.	Hospitality Assistance	13.19
2.	Business Contacts Made	11,09
3.	Directions Given	9,243
4.	Street Performer Interaction	1,036
5.	Escorts Provided	829
ĸ	Motorists Directions Given	870

#### Cleaning & District Service Statistics - July 1, 2016 - June 30, 2017

1.	Trash Removed (lbs.)	16,278
	Pan & Broom Block Faces	5,135
3.	Graffiti Removed	2,219
4.	Graffiti Stickers Removed	2,074
5.	Street Furniture Cleaned	1,560
6.	Tree Grates Cleaned	1,925
7.	Paintina Enhancements	953

#### Safety/Compliance Statistics - July 1, 2016 - June 30, 2017

	Sit/Lie Public Disturbance/Panhandling	2,556 2.048
	Drinking in Public	2,048
4.	Camping/Sleeping	1,315
5.	Illegal Dumping	822





#### **SOBO & PIERsafe**

- » Launched our Retail Stratrgy Task Force in January and hired Seifel Consulting to undertake the retail strategy study and produce the final report.
- » Published a detailed Leasing Report for commercial real estate brokers and properly owners.
- » Built the new website fwretailstrategy.com to highlight progress and growth in the district as well as provide data and statistics to help inform property owners and real estate professionals.
- » Installed a new "Welcome to Fisherman's Wharf" sign at the Hyde Street Cable Car turnaround.
- » Refurbished the Fisherman's Wharf sign at the Taylor Street Cable Car turnaround.
- » Maintained and replaced the tree lights at Joseph Conrad Sauare.
- » Created and distributed new information packets for the district addressing rules, regulations, marketing opportunities and how to become more involved in the district.
- » Conducted monthly audit reviews in partnership with DPW and the Port of San Francisco to address streetscape items and cleanliness issues in the District.
- » Continued our partnership with Carducci & Associates and SF Rec. and Parks to approve the design for Joseph Conrad Square.
- Partnered with the MTA and provided funding for a block long scrim installation at the Kirkland Bus Yard.
- » Purchased a Kubota car and pressure washer for the Ambassadors which now allows us the ability to offer sidewalk cleaning services to property owners.
- » The Executive Director served as Co-Chair for the district on Central Station's Community Police Advisory Board.
- » We held monthly SFPD Community Meetings attended by the SFPD Central Station Police Captain, the Deputy District Attorney and the Fisherman's Wharf beat officers.

- Held our 3rd Annual Security and Safety Summit in the spring. The event provides the community with resources and education as well as fostering partnerships between SFPD, the District Attorney's Office, local merchants and private security companies located at the Wharf. A follow up Security Summit was held in November.a
- Held monthly PIERsafe Committee Meetings which focused on Wharf security, safety and emergency preparedness.
- » Weekly tests of the FishNet radio network that engages approximately 18 members that includes hotels, restaurants and other Fisherman's Wharf business interests.
- » Reprinted and distributed the 2016-2017 Essential Emergency Contacts wallet card.
- » Partnered with FOREalert smart phone application to communicate with our constituents, and between our FWCBD Ambassadors and key district security personnel in real time - whether in an emergency, or proactively on a daily basis.
- From July to October the Fisherman's Wharf CBD hired off duty SFPD officers to supplement our beat officers on busy weekends.
- The FWCBD continued to produce and distribute the "Park Smart" campaign graphics (postcards, posters, web) for the citywide initiative to educate visitors to not leave valuables in their cars.
- » Through the efforts of our Ambassadors and continued community participation, the FWCBD works to get convictions and stay away orders for the top 3 worst criminal offenders at Fisherman's Wharf.
- » Hired a Risk Management Consultant, Dr. Peg Jackson, to lead our 2016 emergency preparedness table top exercise.
- Hosted free NERT, Defensive Tactics, and Situational Awareness trainings.

## **Pedestrian Counts**

The FWCBD maintained our Springboard pedestrian and car counting cameras in four locations along Jefferson Street to analyze and monitor foot fall and vehicular traffic in the Wharf.

To the right are the top 15 days for visitation based on footfalls\* counted on Jefferson Street between July 1, 2016 to June 30, 2017.

\*Footfalls equates to the total number of times people walk by one of the

1.	121,059	10/08/16	Saturday of Fleet Week
2.	115,618	09/04/16	Sunday of Labor Day Weekend
3.	107,517	07/23/16	Saturday in July
4.	105,585	09/17/16	Saturday in September
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13.	95,248	09/05/16	Labor Day
14.	94,104	07/24/16	Sunday in July
15.	94,050	10/22/16	Wharf Fest Saturday



# **DISI & Marketing Accomplishments**

#### Event

- » The FWCBD produced the 4th Annual Wharf Fest Steet Fair & Chowder Competition between 10 local restaurants who competed to win the title of either Judges' Choice or People's Choice. 683 tickets to the competition were sold and The FWCBD raised \$17,500 in sponsorship for the event.
- » The FWCBD provided event sponsorship for the 2016 4th of July Celebration and the 2016 Fleet Week airshow.
- » Produced two pub crawls that had a combined attenuace of over 700 people.
- » Partnered with the St. Francis Yacht Club to produce the annual "Holiday Lighted Boat Parade."
- Hosted 200 hotel concierge, Airbnb hosts and tourism influencers at the FWCBD produced Hospitality Trade Show & Neighborhood Walk on April 20, 2017. Forty businesses participated and the estimated ROI of the event was \$193,500 (over 3000%).
- Produced The Wharf's PokéNIGHT, a districtwide event on Thursday, July 28. Forty businesses offered deals on attraction passes, drinks, food, and shopping. Over 2000 attened the event that had an estimated ROI of 450%.
- Partnered with the FWMA on a district holiday party.

#### Promotions

- Wrapped the base of the Crab Wheel Sign in an "Ugly Sweater" to both celebrate the holidays and to bring awareness to Project Homeless Connect and the "Share the Warmth" campaign.
- » Decorated the iconic Fisherman's Wharf Crab Wheel sign with lights for the holiday season.

» Created a social media Valentine's Day campaign that followed the first date planning for Crabecca (a crab) and Sean Leon (a sea lion) who 'met and were matched' on a dating app.

#### Print & Digital Media

- Fisherman's Wharf Pocket Guide Distributed to over 850 locations in California
- » Alaska Airlines Full Page ad with six other Wharf businesses for their in-flight magazine
- » Via Magazine with a map of the distrait showing our top 15 attractions and points of interest
- » Produced and distributed rack cards for the following events: 4th of July, Fleet Week, Merrytime at the Wharf and the Summer of Love.
- » Received a \$120,000 Google Grant for Adwords which allows the FWCBD to create ad campaigns as well as boosting our search ranking on Google, our top referral search engine.
- » Partnered with the Ad Roll retargeting advertising platform to create a first-of-its-kind co-op retargeting program available to district businesses.
- » Added personalized itinerary planning technology to the website, powered by Utrip Pro.
- Tracked the over 7,000 articles published about Fisherman's Wharf, that had a reach of 7 million people and an advertising value of \$66 million.

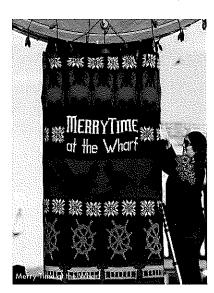
#### Newsletter

- » FWCBDetails monthly community newsletter
- » What's Up Wharf? quarterly consumer newsletter
- » Events & Meetings quarterly travel industry newsletter

# **Advocacy & Other Accomplishments**

#### Social Media & Website

- » VisitFishermansWharf.com | 253,900 Annual Users
- Facebook.com/visitfishermansyharf | 42,169 Likes
- » Twitter @TheWharfSF | 3.046 Followers
- » Instagram @FishermansWhaf | 2,472 Followers
- » The FWCBD is also the account administrator for the Fisherman's Wharf Yelp & Trip Advisor pages.



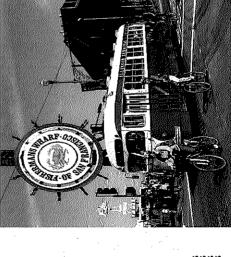
- Fisherman's Wharf was awarded Trip Advisor's Certification of Excellence and the Experts' Choice Award from TripExpert.
- Advocated for extending the Central Subway to the Wharf by partnering with SF NexTstop.
- Built, maintained and promoted an "Online Job Fair" for district merchants during the months of April & June to assist with hiring seasonal employment at the Wharf.
- » Sponsorships by the FWCBD were provided to: Fleet Week, 4th of July Celebration, the Taste of Tel-Hi Fundraiser, FWMA Crab Feed Fundraiser, National Night Out, FWMA Golf Tournament and the Aquarium of the Bay.
- » The FWCBD received a \$25,000 grant from the Office of Economic and Workforce Development which has allowed the FWCBD to hire a consultant for a district retail strategy study and report.
- » Received a grant from OEWD to run a seasonal ambassador program for nearby Lombard Street. This program not only helps this tourist hot spot adjacent to Fisherman's Wharf but also provides additional funds for the FWCBD's ambassador program.
- Continued advocacy, outreach and support for the Jefferson Street Phase 2 Project. The FWCBD continues to assist City departments in writing grants and seeking funding for construction.
- The FWCBD was awarded a \$3,000 Neighborhood Justice Grant from District Attorney George Gascón to help promote the PARK SMARTI message to district visitors.
- Advocacy for the tourism industry through the Clean, Safe and Civil Sidewalk Coalition.

# 2016/17 Financials Indiside Portsides

		Landside + Portside).	Portside	د معدد		Landside	뺼			Port	Portside	,
	Actual	tagbuð		% of Variance	loutsA	tagbu8	Variance	% of Variance	ktval	fegbuð	93 пайапсе	% of Variance
REVENUE												
Assassments-Lundside	718,351	686,400	31,951	š	718,351	686,400	31,951	*	6	•	6	•
kssessments-Portside	219,059	229,600	10,541	35	-		-	- G	242,520	236,590	6,020	36
Grants	182,493	-	182,493	106%	98,120	0	98,120	100%	84,373		84.373	
Special Projects/Lemburd	51,330	-	5,330	100%	51,330	-	5,330	100%		0		
Special Event/Spansorship	19,783	12,100	7,683	63%	14,780	9,000	082'9	82%	5,003	皇	903	22%
interest Sovings/Other	347	0	347	100%	347	Φ.	347	100%	-	63	-	750
Donated Services	144,697	08,180	15,597	195%	92,572	30,400	62,172	205%	52,125	19,790	33,425	77%
TOTAL REPENUE	1,359,578	984,180	375,421	38%	975.572	724,800	250,790	35%	384,020	259 300	124,720	48%
EXPENSE						-						
Sidawalk, Operations & Beautification	221,409	199,000	2,40	<u>%</u>	221,409	199,900	22,409	11%	-		-	8
District identity & Streetscape Improvement	620,173	452,280	167,973	37.8	399,332	282,600	116,732	41%	220,842	169,600	51,242	30%
Administration	184,749	184,600	591	丝	137,349	137,300	\$	*	47,400	47,300	2	85
Special Projects/Lombard	51,330	6	51,330	¥001	51,330	-	51,338	100%	0	•	-	35
Jonnted Services	144,697	49,100	765,597	195%	92,572	30,400	62,772	285%	52,125	18,700	33,425	79%
TOTAL EXPENSES	1,222,359	884,900	337,459	38%	901,992	649,300	252,692	39%	320,367	235,600	194,767	38%
HET INCOME	291/61	99,200	37,962	38%	73,508	75,500	-1,992	*	63,63	23,700	39,953	×691
16/17 CARRYOVER	829,225	-	829,225	100%	649 952	-	649,952	%901	179,273	-	179,273	109%

# 2016/17 Balance Sheet

882.416 20,530 16,000 27,119 4,244 24,570 \$959,029	49,403 80,400 \$129,803	811,276 18,000 \$829,226	\$959,029	49% 21% 26% 16%
CURREN ASSETS CURRENT ASSETS Assumest recheble Commitmentable Commitmentable CONTENDATIONE & EDDINMENT BITABOBLE ASSETS FOTAL ASSETS \$9	UABUITES & COUTY Acciont Popula Assistant received in privane TOTAL CURRENT LIABILITIES \$1	HET ASSES. Unrestided Restided TOTAL FUND BALANCE \$8	Total Liabilities & fund Balance	2016/17 Budgai Disiribution BISS SORO ADMI COMREGENY RESERVE







# 2017/18 Budget

	ebizbno.1	9bizho9	loto]	arterita Ass	_
REYEKUE			******		
Assessments	708,468	230,818	939,286	,	
Events / Spensorships	11,250	3,750	15,000		
Strants	33,750	11,250	45,000		
Donaled Services	30,460	19,700	49,100		
TOTAL REVENUE	783,868	264,518	1,048,386		
EXPERSE				11/2	
Sidemath, Operations & Beautification	205,546	-	205,546		
Distric Identify & Skeetstape Improvement	299,472	181,753	452,044		
Administration	141,694	46,164	187,857		
Bonaled Services	38,486	18,799	49,100	a eja	
<b>Contingency Reserve</b>	70,847	23,082	43,929		
TOTAL EXPENSES	738,959	249,699	988,658		
BUDGET DISTRIBUTION					
1516	*	7 <u>5</u>	\$ <del>\$</del>		
2880	29%	86	22%		
10 Mills	30%	28%	20%		
RESERTES	<u>%</u>	<u>\$</u>	菱		
16/17 CARRYOVER DISBURSEMENT FOR	T FOR 17,	/18			
1510	246,412	101,501	347,913		
2080	144,703	5	144,735		
ADMIN	121,780	29,526	151,306		
Contingency / Reserve	137,057	48,246	185,303		
TOTAL CARRYDVER	649,952	179,273	829,725		

# **Assessment Methodology**

The District is funded through an annual assessmen, for 15 years, from the property owners for both the landside and partiside baundaries of the district. The PWCBD board of Director increased the Landside Assessments by the CPI of 2 2% for the 2012.2013 fixed byser.

LANID-SIDE CAD PROPERTY ASSESSMENTS
For the landside, lines one four property variables that are used in determining
individual assessments. The factors are:
I. Unear footage talevalk frontage!
2. Land area
2. Land area
3. Entire usable building square footage
4. Building use

Retail space, hotels, motels, visitor related Office and Commercial uses, free standing

Tright is emproved in English Missil, lead tead beneungs businesses, general motoritiest hashaned tright is emproved in English. The Brazinesses are expressed on Meet mental practices repeated very of shir motorities then the provision when they are little that is proported to the First of Sam framents of the provision from the provision when they are little that is to provided to the First of Sam framents of midy Farbert only to public indensation. He exercises at these cases the Brazine is 400°Fs.

Čsample: Gross Sules SI, 000,000 x . 6014 = SI, 400 Assessment

The purpose of the Fisherman's Wharf Community Benefit District is to preserve and enhance its vast waterfront landscape and multi-cultural heritage, while integrating modern efficiencies to enrich the experience of visitors from both near and far through Market Research, Brand and Destination Marketing, Sidewalk Operations, Beautification and Order, Traffic and Urban Planning and Emergency Preparedness



Troy Campbell
Executive Director



Laura Schaefer Program Manager



Rachel Brown Marketing & Communications Director



Mike Castro Operations Manager

### 16/17 Board of Directors

PPECIDENT

Jeff Sears, Blazing Saddles

Aline Estournes, NorthPoint Shopping Center SF(RFTARY

Sina von Reitzenstein, PIER 39

Brandy Marts, The Franciscan Restaurant ASST. SECRETARY:

Rodney Fong, The Wax Museum Building ASST TREASURER:

Al Casciato, Bovis Foods IMMEDIATE PAST PRESIDENT:

John Cannizzaro, Jefferson Building, Inc. BOARD MEMBERS:

David Berbey, Portco, Inc.
Gary Burns, Tarantino's
Molly Castles, Jamestown Properties
Hagen Choi, Tower Tours
Chris Connors, Merlin Entertainment
Tom Creedon, Scoma's
Mike Cunningham, Holiday Inn Express
Rebecca Delgado Rotman, Academy of Art University
Jacqueline Douglas, Wacky Jacky Sport Fishing
Tom Escher, Red and White Fleet
Michael Hirsch, The Sheraton Hotel

Carolyn Horgan, Blue and Gold Fleet Brian Huber, MapWest Paul Miller, Bistro Boudin Kathy Paver, PIER 39 Frank Rescino, The Lovely Martha Sport Fishing Tony Smith, Anchorage Square

Jason Williams, Hotel Zephyr

COMMUNITY REPRESENTATIVES:

Jay Edwards, Port of San Francisco Lynn Cullivan, San Francisco Maritime N.H.P.

#### **District Details & Facts**

Year Established
Total Assessed Properties
Total Assessed Businesses
Total Square Blocks
Geographic Size
Population
Jobs
Job Density
Hotel Rooms
Daily Visitation (average)
Peak Visitation

2006, for 15 years 105 Landside 56 Portside 30 143 Acres 5,885 8,334 59 Jobs / Acre 3200+ 24,000 people 150.000

- » Fisherman's Wharf is the number one destination in San Francisco and PIER 39 is the most visited attraction.
- Fisherman's Wharf receives 10-12 million visitors annually.
- » 35% of visitors to Fisherman's Wharf are Bay Area residents.
- » Approximaely \$65.6 million in revenue is generated annually to the City of San Francisco through rents to the Port of San Francisco, payroll, sales, property, hotel and parking taxes.
- There are 11 parking garages and lots at Fisherman's Wharf that generate approximately \$14.2 million in parking revenue taxes that funds the Port and the MTA.



2801 Leavenworth Street, Suite B-16 San Francisco, CA 94133 415.673.3530 | info@visitfishermanswharf.com www.VisitFishermansWharf.com - Visitor Site www.FWCBD.com - Association Site

# Fisherman's Wharf Association of San Francisco

Financial Statements

June 30, 2017 (Reviewed)

Barlow & Hughan LLP CERTIFIED PUBLIC ACCOUNTANTS

JUNE 30, 2017

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STATEMENT OF CASH FLOWS Year ended June 30, 2017		5
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ADDITIONAL INFORMATION		
STATEMENT OF FUNCTIONAL EXPENSES Year ended June 30, 2017		11

# Barlow & Hughan LLP

# Barlow & Hughan LLP

1182 MARKET STREET, SUITE 400 SAN FRANCISCO, CA 94102-4922 TELEPHONE (415) 522-2490

#### INDEPENDENT ACCOUNTANTS' REVIEW REPORT

BOARD OF DIRECTORS FISHERMAN'S WHARF ASSOCIATION OF SAN FRANCISCO SAN FRANCISCO, CALIFORNIA

We have reviewed the accompanying financial statements of the FISHERMAN'S WHARF ASSOCIATION OF SAN FRANCISCO (a California mutual benefit corporation), which comprise the statement of financial position as of June 30, 2017, the related statements of activities and cash flows for the year then ended, and the related notes to the financial statements. A review includes primarily applying analytical procedures to management's financial data and making inquiries of management. A review is substantially less in scope than an audit, the objective of which is the expression of an opinion regarding the financial statements as a whole. Accordingly, we do not express such an opinion.

#### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement whether due to fraud or error.

#### Accountants' Responsibility

Our responsibility is to conduct the review engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. Those standards require us to perform procedures to obtain limited assurance as a basis for reporting whether we are aware of any material modifications that should be made to the financial statements for them to be in accordance with accounting principles generally accepted in the United States of America. We believe that the results of our procedures provide a reasonable basis for our conclusion.

#### Accountants' Conclusion

Based on our review, we are not aware of any material modifications that should be made to the accompanying financial statements in order for them to be in accordance with accounting principles generally accepted in the United States of America.

#### Supplementary Information

The statement of functional expenses on page 11 is presented for purposes of additional analysis and is not a required part of the basic financial statements. This information is the representation of management. We have reviewed the information and, based on our review we are not aware of any material modifications that should be made to the information in order for it to be in accordance with accounting principles generally accepted in the United States of America. We have not audited the information and, accordingly, do not express an opinion on such information.

Backow & Hyhan LLP

San Francisco, California

September 18, 2017

Barlow & Hughan LLP

#### STATEMENT OF FINANCIAL POSITION

JUNE 30, 2017

(See independent accountants' review report)

#### **ASSETS**

CURRENT ASSETS  Cash  Assessments receivable  Grant receivable  Prepaid expenses	\$862,416 20,630 18,000 29,119 930,165
OFFICE FURNITURE AND EQUIPMENT - Net of accumulated depreciation (Note 3)	4,244
INTANGIBLE ASSETS - Net of amortization (Note 4)	24,620
	<u>\$959,029</u>
LIABILITIES	
ACCOUNTS PAYABLE AND ACCRUED LIABILITIES	\$ 49,403
ASSESSMENTS RECEIVED IN ADVANCE	80,400 129,803
NET ASSETS	
UNRESTRICTED	811,226
TEMPORARILY RESTRICTED	
	\$959,029

See notes to financial statements.

# Barlow & Hughan LLP

#### STATEMENT OF ACTIVITIES AND NET ASSETS

#### YEAR ENDED JUNE 30, 2017

(See independent accountants' review report)

	Unrestricted
REVENUES AND SUPPORT	
Special benefit assessments	\$ 960,871
Public support	360,521
Program services	<u>22,615</u>
	1,344,007
OTHER INCOME (EXPENSE)	
Special events - Net of expenses of \$27,377	(2,833)
Interest	347
Net assets released from restriction	3,000
	1,344,521
EXPENDITURES	
Program services	
Landside - District identity and	
street improvements	371,075
Landside - Street operations,	3/1,0/3
beautification and order	221 400
	221,409
Portside - District identity	
and street improvements	216,210
Lombard street visitor services	206,916
Support Services	
General and administrative expenses	206,749
	1,222,359
CHANGE IN NET ASSETS	122,162
FUND BALANCES - Beginning of year	689,064
FUND BALANCES - End of year	<u>\$ 811,226</u>

See notes to financial statements.

Barlow & Hughan LLP
CERTIFIED PUBLIC ACCOUNTANTS
6126

#### STATEMENT OF CASH FLOWS

#### YEAR ENDED JUNE 30, 2017

(See independent accountants' review report)

CASH FLOWS PROVIDED BY OPERATING ACTIVITIES	
Assessments received	\$1,022,464
Cash paid to suppliers and employees	(1,086,930)
Cash received from programs and events	47,159
Grants received	218,824
Interest received	347
Net cash provided by operating activities	201,864
CASH FLOWS FROM INVESTING ACTIVITIES	•
Purchase of equipment	(3,372)
2 d2 01 d4 0 d 0 d 0 d 0 d 0 d 0 d 0 d 0 d 0 d	
NET INCREASE IN CASH	198,492
CAGII Parinning of the	CC3 004
CASH - Beginning of year	<u>663,924</u>
CASH - End of year	<u>\$ 862,416</u>
GUDDI DARBAT DIGGLOGUDU OD MON GAGU AGUITUTUIG	
SUPPLEMENTAL DISCLOSURE OF NON-CASH ACTIVITIES  Value of in-kind contributions used for operations	è 144 607
value of in-kind contributions used for operations	<u>\$ 144,697</u>
<b>≻</b>	
RECONCILIATION OF CHANGE IN NET ASSETS	
TO NET CASH PROVIDED BY OPERATING ACTIVITIES	
Change in net assets	\$ 137,162
Items not requiring cash:	
Depreciation and amortization	6,865
Changes in assets and liabilities:	•
Increase in assessments receivable	(20,630)
Increase in grants receivable	(15,000)
Decrease in accounts receivable	1,823
Increase in prepaid expenses	(21,916)
Increase in accounts payable and accrued	
liabilities	33,160
Increase in assessments received in advance	80,400
NET CASH PROVIDED BY OPERATING ACTIVITIES	\$ 201,864

### Barlow & Hughan LLP

See notes to financial statements.

#### NOTES TO FINANCIAL STATEMENTS

JUNE 30, 2017

(See independent accountants' review report)

#### 1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

#### History and Operations

The Fisherman's Wharf Association of San Francisco (the Association) was incorporated in California on February 23, 2006 as a non-profit public benefit corporation. Its purpose is to provide services to the Fisherman's Wharf Landside and Portside Community Benefit Districts (the Districts). The members of the Landside District include the owners of all parcels of land subject to property tax assessments within the geographic area of Fisherman's Wharf as established on July 26, 2005 by the Board of Supervisors of the City and County of San Francisco. Members of the Portside District include the tenants who have leased property from the Port of San Francisco within the Portside District as established by the Board of Supervisors on December 3, 2006.

Upon formation of each District, its members were subject to multi-year special assessments imposed by the City under the Property and Business Improvement District Law of 1994. Under contracts with the City, the Association receives these special assessments and, in exchange, provides certain services to the members of the Districts. These services include supplemental security services to maintain order, the cleaning and maintenance of sidewalks, the removal of graffiti, the coordination of services provided to the homeless, neighborhood beautification and tree-planting programs, and the organization and funding of special events. The contracts with the City also require that the Association raise a specified level of private donations. Management believes that during the year ended June 30, 2017, the Association has complied with this requirement.

In addition to the special assessment funds, the Association relies on public support, grants, and service revenues to supplement the special assessments and provide services to the Districts and the neighboring areas. During the year the Association received a grant from the City to provide community services under the Lombard Street Visitor Services Program which serves an area adjacent to the Districts.

#### Barlow & Hughan LLP

#### NOTES TO FINANCIAL STATEMENTS

JUNE 30, 2017

(See independent accountants' review report)

#### 1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES - (Continued)

#### History and Operations (Continued)

The annual special assessments imposed by the City will expire on December 31, 2020, unless the Districts are disestablished earlier by a majority vote of its members. The Association's contracts with the City will expire on December 31, 2021, but either would expire upon the disestablishment of the District to which it relates.

#### Basis of Presentation

- The Association reports information regarding its financial position and activities according to three classes of net assets: unrestricted net assets, temporarily restricted net assets, and permanently restricted net assets, based upon the existence or absence of donor-imposed restrictions.
- Grants receivable at the end of the year are recognized as temporarily restricted. Income is also recognized as temporarily restricted if restrictions imposed by the donor will not be satisfied by the end of the current year. At June 30, 2017 the Association had no permanently restricted net assets.
- Income is recognized when the special assessment imposed by the City becomes due and enforceable for collection by the City Assessor. The City and County of San Francisco serves as an agent in collecting and transmitting the assessments.

#### Assessments Receivable

Assessments billed but not transmitted by the City at year end are recorded as receivables, net of an allowance for doubtful accounts based on the Association's historical experience. At June 30, 2017 Management determined that all of the receivables were collectible and therefore no allowance for doubtful accounts was necessary.

Barlow & Hughan LLP

#### NOTES TO FINANCIAL STATEMENTS

JUNE 30, 2017

(See independent accountants' review report)

#### 1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES - (Continued)

#### Use of Estimates

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect certain reported amounts and disclosures. Accordingly, actual results could differ from those estimates.

#### Income Tax Status

The Association qualifies as a tax-exempt organization and is therefore generally exempt from income taxes. Income taxes are payable, however, on revenue from sources unrelated to its tax exempt purpose. There were no such revenues during the year. There were no penalty or interest assessments by any government agency recorded in the financial statements during the year. In addition, the Association has not taken an unsubstantiated tax position that would require provision of a liability under Accounting Standards Codification Topic 740, "Income Taxes."

#### Donated Services

- A number of volunteers have donated significant amounts of their time to the Association. These donated services are not reflected in the financial statements since they do not meet generally accepted criteria for recognition as contributed services.
- A number of organizations have donated services and materials to the Association. The Association also received discounted rental and meeting space to carry on its activities. Management estimates the value of these donations during the year to be \$144,697. This amount was recognized as public support revenue and corresponding expenses were also recognized by the Association.

Barlow & Hughan LLP

#### NOTES TO FINANCIAL STATEMENTS

JUNE 30, 2017

(See independent accountants' review report)

#### 1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES - (Continued)

#### Compensated Absences

Accumulated paid time off is accrued when earned. As of June 30, 2017 the liability for employees for compensated absences was \$6,634. The liability for compensated absences was included among the accrued liabilities of the Association.

#### 2. CASH

Cash at June 30, 2017 consisted of the following:

Cash in checking account \$172,252
Cash deposited in interest-bearing account 690,164

\$862,416

#### 3. OFFICE FURNITURE AND EQUIPMENT

Office furniture and equipment are stated at cost. Depreciation is provided using the straight-line method over five years. Depreciation charged to general and administrative expenses for the year ended June 30, 2017 was \$665.

Office furniture and equipment at June 30, 2017 consisted of the following:

Furniture and equipment \$9,435
Less accumulated depreciation 5,191

\$4,244

#### 4. INTANGIBLE ASSETS

Intangible assets are stated at cost. Amortization is provided using the straight-line method over their estimated useful lives of between three and fifteen years. Amortization charged to general and administrative expenses for the year ended June 30, 2017 was \$6,200.

#### Barlow & Hughan LLP

#### NOTES TO FINANCIAL STATEMENTS

JUNE 30, 2017

(See independent accountants' review report)

#### 4. INTANGIBLE ASSETS - (Continued)

At June 30, 2017 net intangible assets were comprised of the following:

Organization costs	\$ 83,551
Website development costs	35,000
Signage and logos	9,432
	127,983
Less accumulated amortization	103,363
	\$ 24,620

#### 5. RISK AND UNCERTAINTIES

Special benefit assessments are received under a contract with the City and County of San Francisco and represent approximately 70% of the Association's total revenues. Under the terms of the contracts the City can suspend distributions and ultimately terminate the contracts if the Association fails to provide adequate services to the Districts. The contracts expire on December 31, 2021 but either could be terminated at an earlier date if the Fisherman's Wharf Community Landside or the Portside Benefit Districts were disestablished by a vote of more than 50% of the assessed members.

#### 6. CONCENTRATIONS OF CREDIT RISK

At June 30, 2017 the Association had uninsured cash deposits with a bank totaling approximately \$659,000.

#### 7. SUBSEQUENT EVENTS

In preparing these financial statements, the Association has evaluated events and transactions for potential recognition or disclosure through the date the financial statements were available to be issued.

#### Barlow & Hughan LLP

ADDITIONAL INFORMATION

Barlow & Hughan LLP



#### City and County of San Francisco: Office of Mayor Mark Farrell Economic and Workforce Development: Todd Rufo, Director

#### **MEMO**

To: Supervisor Aaron Peskin, District 3

CC: San Francisco Board of Supervisors

From: Chris Corgas, Senior Program Manager

RE: Fisherman's Wharf Community Benefit District (Landside and Portside)

Date: February 13, 2018

This is a memo summarizing the performance of the Fisherman's Wharf Community Benefit District (FWCBD) for both "Landside" and "Portside" and an analysis of their financial statements (based on their audit) for the period between July 1, 2015, and June 30, 2016.

Each year the CBD is required to submit a mid-year report, an annual report, and a CPA Financial Review or Audit. Fisherman's Wharf CBD has complied with the submission of all these requirements. OEWD staff, with assistance from the Controller's Office, reviewed these financial documents to monitor and report on whether they have complied with the rules per the Property and Business Improvement District Law of 1994, California Streets and Highways Code Sections 36600 Et Seq.; San Francisco's Business and Tax Regulations Code Article 15; the Fisherman's Wharf Association management contract with the City; and their Management Plan as approved by the Board of Supervisors in 2005 for Landside and 2006 for Portside.

Also attached to this memo are the following documents:

- 1. Annual Report
  - a. FY 2016 2017
- 2. CPA Financial Review Report
  - a. FY 2016 2017
- 3. Draft resolution from the Office of Economic and Workforce Development

a oewd.org

#### Background

The Fisherman's Wharf Community Benefit District includes two districts - the "Landside" property-based district includes 127 parcels and "Portside" business-based district includes 58 parcels. Landside:

- July 26, 2005: the Board of Supervisors approved the resolution that established the propertybased district called the Fisherman's Wharf Landside Community Benefit District for 15 years (Resolution # 540-05).
- January 10, 2006: the Board approved the contract for the administration and management of the Fisherman's Wharf Community Landside CBD (Resolution # 16-06).
- March 14, 2017: the Board approved the Annual Report for the Fisherman's Wharf Landside CBD (Resolution # 077-17).

#### Portside:

- December 12, 2006: the Board of Supervisors approved the resolution that established the business-based district called the Fisherman's Wharf Portside Community Benefit District for 14 years (Resolution # 696-06).
- June 19, 2007: the Board approved the contract for the administration and management of the Fisherman's Wharf Portside CBD (Resolution # 312-07).
- March 14, 2017: the Board approved the Annual Report for the Fisherman's Wharf Portside CBD (Resolution # 077-17).

#### **Basic Information about Fisherman's Wharf CBD**

Year Established Landside 2005

Portside 2006

Assessment Collection Period Landside: FY 2005-06 to FY 2019-20 (July 1, 2005 to June 30,

2020)

Portside: FY 2006-07 to FY 2019-20 (July 1, 2006 to June 30, 2020)

Services Start and End Date Landside: January 1, 2006 – December 31, 2020

Portside: January 1, 2007 – December 31, 2020

Initial Estimated Annual Budget Landside: \$622,615

Portside: \$187,113

Fiscal Year July 1 – June 30 Executive Director Troy Campbell

Name of Nonprofit Owners' Fisherman's Wharf Association of San Francisco

Association

The current CBD website <a href="http://www.fwcbd.com">http://www.fwcbd.com</a>, includes all the pertinent information about the organization and its programs, a calendar of events, its Management Plan, Mid-Year Report, Annual Report and meeting schedules. It should also be noted that the organization also manages the site <a href="http://www.visitfishermanswharf.com">http://www.visitfishermanswharf.com</a> that is designed specifically for visitors to the district.

#### Summary of Service Area Goals -

#### District Identity and Street Improvements (DISI)

District Identity and Street Improvements service includes marketing and public relations and street enhancements for the district. The Landside CBD Management Plan calls for 41% of the budget to be spent on DISI while the Portside CBD Management Plan calls for 70% of the budget to be spent in this service area.

#### Street Operations, Beautification and Order (SOBO)

Street Operations, Beautification and Order service area includes street maintenance, beautification, and safety and emergency preparedness. FWCBD contracts with Costless Maintenance Service Company (CMSC) Block by Block to provide removal of litter from sidewalks seven days a week year round, annual sidewalk steam cleaning, ongoing power washing and removal of graffiti within 72 hours. Security in the district is provided by two SFPD 10B officers SIX days a week from July to early October. Three full-time and one part-time ambassador provide assistance with directions and questions, communication with law enforcement and the Port of San Francisco, and outreach to homeless on the wharf. The Landside CBD Management Plan calls for 29% of the budget to be spent on SOBO while the Portside CBD Management Plan does not allocate funds for this service area.

#### **Administration and Corporate Operations**

The Landside and Portside CBD Management Plan calls for 20% of the budget to be spent on administration and corporate operations. The FWCBD is staffed by a full-time Executive Director who serves as the point person and advocate for the Fisherman's Wharf CBD. FWCBD board has twenty-five (25) board members who represent the diverse property and business owners in the district. In addition, there are two non-voting community representatives on the board that include the National Park Service, the Fishing Industry, and the Port of San Francisco. The board meets the fourth Thursday of the month. Each committee requires at least one board member serve on the committee or as the chair. The five committees include:

- Marketing/District Identity & Streetscape Improvements The Marketing/District Identity & Streetscape Improvements committee works to promote visitation to Fisherman's Wharf and meets the second Tuesday of the month.
- PIERSafe The PIERsafe committee works to create a safety and emergency preparedness for businesses and residents in the Fisherman's Wharf community and meets the first Thursday of the month. Fisherman Wharf CBD regularly holds trainings, meetings and drills to ensure safety for merchants, workers and visitors on the wharf.
- Sustainability/Zero The Sustainability/Zero Waste committee works to assist businesses and
  residents in reaching the City's goals of becoming 100% sustainable by the year 2020 and meets
  every two months.
- Street Operations, Beautification and Order (SOBO) The SOBO committee works to ensure a clean and safe commercial district and meets the second Tuesday of the month.
- Transportation Improvement The Transportation Improvement committee works to help mitigate traffic congestion and improve vehicle and pedestrian safety and meets every two months.

#### Summary of Accomplishments, Challenges, and Delivery of Service Areas

#### FY 2016 - 2017

#### District Identity and Street Improvements (DISI)

- Secured \$120,000 Google Adwords Grant aimed at boosting CBD search ranking in Google
- Promoted the "12 Days of Wharfmas" through the FWCBD's Facebook page
- Completed a refresh of our branding and updated all print and digital marketing collateral and materials

#### Street Operations, Beautification and Order (SOBO)

Note: The FWCBD 2014-15 Annual Report developed standardized metrics for measuring program performance.

- Safety & Security Services:
  - o Escorts provided 829
  - Street Performer Conflict Resolution 1,036
  - o Quality of Life Sit/Lie 2,556
  - o Drinking in Public 2,145
  - o Illegal Dumping 822
- Visitor/Merchant Services:
  - o Hospitality Assistance 13,192
  - o Directions Given 10,133
  - o Business Contacts Made 11,095
- Cleaning/Maintenance Services
  - o Trash Collected (lbs) 16,278
  - o Graffiti/Stickers Removed 4,293
  - o Pan and Broom Block Faces Covered 5,135
  - o Street Furniture Cleaned 1,560
  - o Tree Grates Cleaned 1,925

#### **Administration and Corporate Operations**

- Awarded Trip Advisor's Certification of Excellence and TripExpert's Experts' Choice Award
- Built, maintained, and promoted an "Online Job Fair" for district merchants to assist with seasonal employment demands
- Advocated for extending Central Subway to Fisherman's Wharf by partnering with SF NexTstop

#### **FWCBD Annual Budget Analysis**

#### OEWD's staff reviewed the following budget-related benchmarks for FWCBD:

BENCHMARK 1: Whether the variance between the budget amounts for each service category
was within 10 percentage points from the budget identified in the Management Plan (Agreement
for the Administration of the "Fisherman's Wharf Community Benefit District", Section 3.9 –
Budget; Agreement for the Administration of the "Fisherman's Wharf Portside Community Benefit
District", Section 3.9 - Budget)

- BENCHMARK 2: Whether five percent (5%) of Landside's actuals came from sources other than assessment revenue (CA Streets & Highways Code, Section 36650(B)(6); Agreement for the Administration of the "Fisherman's Wharf Community Benefit District", Section 3.4 Annual Reports)
- BENCHMARK 3: Whether the variance between the budget amount and actual expenses within a
  fiscal year was within 10 percent (Agreement for the Administration of the "Fisherman's Wharf
  Community Benefit District", Section 3.9 Budget; Agreement for the Administration of the
  "Fisherman's Wharf Portside Community Benefit District", Section 3.9 Budget)
- BENCHMARK 4: Whether FWCBD is indicating the amount of funds to be carried forward into the
  next fiscal year and designating projects to be spent in current fiscal year (CA Streets & Highways
  Code, Section 36650(B)(5))

#### FY 2016-2017

**BENCHMARK 1:** Whether the variance between the budget amounts for each service category was within 10 percentage points from the budget identified in the Management Plan

**ANALYSIS:** <u>FWCBD met this requirement for Portside</u>; <u>FWCBD met this requirement for Landside</u>. See tables below.

#### Landside

Service Category	Management Plan Budget	% of Budget	FY 2016 - 2017 Budget	% of Budget	Variance Percentag e Points
District Identity and Streetscape Improvements	\$255,000.00	40.96%	\$295,640.0 0	40.79%	17%
Public Rights of Way and Sidewalk Operations	\$181,130.00	29.09%	\$208,950.0 0	28.83%	26%
Administrative and Corporate Operations	\$125,000.00	20.08%	\$144,710.0 0	19.97%	-0.11%
Contingency Reserve	\$61,485.00	9.88%	\$75,500.00	10.42%	+0.54%
Special Projects	\$-	0.00%	\$-	0.00%	0.00%
TOTAL	\$622,615.00	100%	\$724,800.5 0	100%	

#### **Portside**

Service Category	Management Plan Budget	% of Budget	FY 2016 - 2017 Budget	% of Budget	Variance Percentage Points
District Identity and Streetscape Improvements	\$130,979.00	70.00%	\$182,935.50	70.55%	+.55%
Administrative and Corporate Operations	\$37,423.00	20.00%	\$52,665.00	20.31%	+0.31%

Contingency and Reserves	\$18,711.00	10.00%	\$23,700.00	9.14%	
TOTAL	\$187,113.00	100%	\$259,300.00	100%	

**BENCHMARK 2:** Whether five percent (5%) of Landside's actuals came from sources other than assessment revenue

**ANALYSIS:** <u>FWCBD met this requirement.</u> Assessment revenue was \$718,351.27 or 73.64% of actuals and non-assessment revenue was \$257,150.05 or 26.36% of actuals. See table below.

Revenue Sources	FY 2016 - 2017 Actuals	% of Actuals
Assessments Revenue	\$718,351.27	
Total Assessment (Special Benefit) Revenue	\$718,351.27	+73.64%
Other	\$51,330.00	+5.26%
Grants	\$98,120.88	+10.06%
Earned Revenue	\$-	0.00%
Contributions and Sponsorships	\$14,779.82	+1.52%
Donations	\$92,572.40	+9.49%
Interest Earned	\$346.95	+0.04%
Total Non-Assessment (General Benefit) Revenue**	\$257,150.05	+26.36%
Total	\$975,501.32	100.00%

**BENCHMARK 3:** Whether the variance between the budget amount and actual expenses within a fiscal year was within 10 percentage points

**ANALYSIS:** <u>FWCBD met this requirement for Landside; FWCBD met this requirement for Portside.</u> See table below.

#### Landside

Service Category	FY 2016- 2017 Budget	% of Budget	FY 2016 - 2017 Actuals	% of Budget	Variance Percenta ge Points
District Identity and Streetscape Improvements	\$295,640.00	40.79%	\$475,404.16	48.82%	+8.03%
Public Rights of Way and Sidewalk Operations,	\$208,950.00	28.83%	\$221,408.82	22.74%	-6.09%
Administrative and Corporate Operations	\$144,710.00	19.97%	\$153,849.05	15.80%	-4.17%
Contingency Reserves	\$75,500.00	10.42%	\$71,835.00	7.38%	-3.04%

Special Projects	\$-	0.00%	\$51,330.00	0.00%	+5.27%
TOTAL	\$724,800.50	100.00%	\$973,827.03	100.00%	

#### **Portside**

Service Category	FY 2016 - 2017 Budget	% of Budget	FY 2016- 2017 Actuals	% of Budget	Variance Percenta ge Points
District Identity and Streetscape Improvements	\$182,935.50	70.55%	\$267,466.54	77.61%	+7.06%
Administrative and Corporate Operations	\$52,665.00	20.31%	\$52,900.43	15.35%	-4.96%
Contingency Reserve	\$23,700.00	9.14%	\$24,252.00	7.04%	-2.10%
TOTAL	\$259,300.00	100%	\$200,867.26	100.00%	

**BENCHMARK 4:** Whether FWCBD is indicating the amount of funds to be carried forward into the next fiscal year and designating projects to be spent in current fiscal year

**ANALYSIS:** FWCBD met this requirement. There is a period between when the City collects assessment payment and when the City disburses the funds to the CBD. As a result, a CBD typically has a fund balance at the end of the fiscal year that is equal to about 6 months of their annual budget. See table below.

#### Landside

FY 2016-17 Carryover Disbursement	\$636,452.00
SOBO	\$144,705.00
DISI	\$232,910.00
Administration	\$121,780.00
Contingency	\$137,057.00
Total Designated amount for Future Years	\$636,452.00

#### **Portside**

FY 2016-2017 Carryover Disbursement	\$174,773.00
Designated Projects for FY 2017-18	
DISI	\$97,001.00
Administration	\$29,526.00

Contingency		\$48,246.00
Total Designated amount for Fut	ure Years	\$174,773.00
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#### **Findings and Recommendations**

For the fiscal year in review, Fisherman's Wharf CBD met all benchmarks mentioned on pages 4 and 5 of this memo. Based off reported metrics, the CBD experienced increases in the amount of graffiti, trash, and safety concerns compared to the previous annual report. FWCBD, once again, hosted successful events and has partnered with the broader community to make the Wharf area a destination for locals.

FWCBD expires on June 30, 2020. OEWD recommends the Executive Director and the governing board begin outlining and preparing for their renewal campaign. OEWD will assist the district with this planning process.

#### Conclusion

Fisherman's Wharf CBD has performed well in implementing the service plan of both the Landside and Portside areas. Fisherman's Wharf CBD has continued to successfully market and produce events such as 4<sup>th</sup> of July, Fleet Week, and Wharfest. Fisherman's Wharf CBD has an active board of directors and committee members; and OEWD believes the Fisherman's Wharf CBD will continue to successfully carry out its mission and service plans.

#### **BOARD of SUPERVISORS**



City Hall
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco 94102-4689
Tel. No. 554-5184
Fax No. 554-5163
TDD/TTY No. 554-5227

#### MEMORANDUM

TO:

Ben Rosenfield, City Controller, Office of the Controller

Todd Rufo, Director, Office of Economic and Workforce Development

FROM:

John Carroll, Assistant Clerk, Government Audit and Oversight

Committee, Board of Supervisors

DATE:

March 20, 2018

SUBJECT:

LEGISLATION INTRODUCED

The Board of Supervisors' Government Audit and Oversight Committee has received the following proposed legislation, introduced by Supervisor Peskin on March 13, 2018:

File No. 180244

Resolution receiving and approving the annual report for the Fisherman's Wharf Community Benefit District and Fisherman's Wharf Portside Community Benefit District for FY2016-2017, submitted as required by the Property and Business Improvement District Law of 1994 (California Streets and Highways Code, Sections 36600 et seq.), Section 36650, and the Districts' management agreements with the City, Section 3.4.

If you have any comments or reports to be included with the file, please forward them to me at the Board of Supervisors, City Hall, Room 244, 1 Dr. Carlton B. Goodlett Place, San Francisco, CA 94102.

Todd Rydstrom, Office of the Controller
Ken Rich, Office of Economic and Workforce Development
Lisa Pagan. Office of Economic and Workforce Development

Print Form

### **Introduction Form**

By a Member of the Board of Supervisors or Mayor



I hereby submit the following item for introduction (select only one):

1. For reference to Committee. (An Ordinance	e, Resolution, Motion or Charter Amendment).	
2. Request for next printed agenda Without Re	eference to Committee.	
3. Request for hearing on a subject matter at C	ommittee.	
4. Request for letter beginning:"Supervisor		inquiries"
5. City Attorney Request.		•
6. Call File No.	from Committee.	
7. Budget Analyst request (attached written mo	otion).	
8. Substitute Legislation File No.		
9. Reactivate File No.		
10. Question(s) submitted for Mayoral Appear	ance before the BOS on	
Please check the appropriate boxes. The propose Small Business Commission	ed legislation should be forwarded to the following  Youth Commission   Ethics Commission	
Planning Commission	Building Inspection Commission	
Note: For the Imperative Agenda (a resolution r		orm
Sponsor(s):	iot on the printed agenda), use the imperative r	orm.
Supervisor Aaron Peskin		
Subject:		
	nd Fisherman's Wharf Portside Community Benefit	District -
The text is listed:		
<del>-</del>	District for fiscal year2016-2017, submitted as requor of 1994 (California Streets and Highways Code, Se	ired by the
Signature of Spo	nsoring Supervisor:	
For Clerk's Use Only		