

BOARD of SUPERVISORS



City Hall  
1 Dr. Carlton B. Goodlett Place, Room 244  
San Francisco 94102-4689  
Tel. No. 554-5184  
Fax No. 554-5163  
TDD/TTY No. 544-5227

---

---

**MEMORANDUM**

---

---

Date: January 29, 2018  
To: Members of the Board of Supervisors  
From: *AC* Angela Calvillo, Clerk of the Board  
Subject: San Francisco Public Utilities Commission (SFPUC)  
CleanPowerSF rates and charges

---

On January 29, 2018, the Office of the Clerk of the Board received the Revised San Francisco Public Utilities Commission CleanPowerSF SuperGreen Rate Premiums & Net Energy Metering Tariff Amendments (Resolution 18-0011, dated January 23, 2018; explanatory documents are attached.)

Under San Francisco Charter Section 8B.125, the SFPUC “shall set rates, fees and charges in connection with providing the utility services under its jurisdiction, subject to rejection – within 30 days of submission – by resolution of the Board of Supervisors. If the Board fails to act within 30 days, the rates shall become effective without further action.”

If you would like to hold a hearing on this matter, please let me know in writing by 5:00pm, Friday, February 2, 2018.





# San Francisco Water Power Sewer

Services of the San Francisco Public Utilities Commission

525 Golden Gate Avenue, 13th Floor  
San Francisco, CA 94102  
T 415.554.3155  
F 415.554.3161  
TTY 415.554.3488

RECEIVED  
BOARD OF SUPERVISORS  
SAN FRANCISCO

2018 JAN 29 AM 9:12

*EB*

January 26, 2018

Ms. Angela Calvillo  
Clerk of the Board of Supervisors  
City Hall, Room 244  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102-4689

RE: Revised San Francisco Public Utilities Commission CleanPowerSF SuperGreen Rate Premiums & Net Energy Metering Tariff Amendments

Dear Ms. Calvillo:

In accordance with section 8B.125 of the Charter of the City and County of San Francisco, the SFPUC "shall set rates, fees and other charges in connection with providing the utility services under its jurisdiction, subject to rejection – within 30 days of submission – by resolution of the Board of Supervisors. If the Board of Supervisors fails to act within 30 days the rates shall become effective without further action."

The SFPUC is submitting the San Francisco Public Utilities Commission's (SFPUC) January 23, 2018, Resolution 18-0011 adopting revised rates for the San Francisco CleanPowerSF Community Choice Aggregation SuperGreen Rate Premiums and Net Energy Metering Tariff with an anticipated effective March 1, 2018.

Please find attached copies of the following documents relating to this rates action by the Commission:

1. Resolution 18-0011
2. SFPUC Agenda Item

Should you have any questions, please contact Eric Sandler, SFPUC Chief Financial Officer, at 415-934-5707.

Sincerely,

Harlan L. Kelly, Jr.  
General Manager

Attachments: a/s

Mark Farrell  
Mayor

Ike Kwon  
President

Vince Courtney  
Vice President

Ann Moller Caen  
Commissioner

Francesca Vietor  
Commissioner

Anson Moran  
Commissioner

Harlan L. Kelly, Jr.  
General Manager

**OUR MISSION:** To provide our customers with high-quality, efficient and reliable water, power and sewer services in a manner that values environmental and community interests and sustains the resources entrusted to our care.





**PUBLIC UTILITIES COMMISSION**  
City and County of San Francisco

RESOLUTION NO. 18-0011

WHEREAS, The San Francisco Board of Supervisors established a Community Choice Aggregation (CCA) program in 2004 (Ordinance 86-04) and has implemented the program called CleanPowerSF through the work of the SFPUC in consultation with the San Francisco Local Agency Formation Commission (Ordinances 146-07, 147-07, and 232-09); and

WHEREAS, The complementary objectives of CleanPowerSF are to reduce greenhouse gas emissions and provide the City's energy consumers with renewable electricity supplies all the while remaining cost competitive with Pacific Gas and Electric Company's (PG&E) products, including, if approved after environmental review, the build-out of local energy resources such as energy efficiency and renewable power projects; and

WHEREAS, The SFPUC intends that CleanPowerSF retail rates be adequate to support program operations, future projects, and a financially independent program, taking into consideration program goals; and

WHEREAS, The Commission adopted a Net Energy Metering (NEM) Tariff (Schedule NEM-CleanPowerSF) for the CleanPowerSF program, which was designed around the following objectives: (1) encourage existing CleanPowerSF customers to install solar generation equipment; (2) encourage existing NEM customers of PG&E to join CleanPowerSF; (3) remain fair to non-participating CleanPowerSF ratepayers; and (4) to provide a simple and clear NEM program; and

WHEREAS, The premium for the CleanPowerSF 100% renewable "SuperGreen" product are proposed to be reduced to \$0.015/kWh above "Green" product rates for residential customers and at \$0.010/kWh above the "Green" product rates for commercial customers; and

WHEREAS, Revisions in CleanPowerSF's "SuperGreen" rates are desirable in order to maintain competitive rates due to changes in comparable PG&E rates; and

WHEREAS, PG&E's rates are authorized by the California Public Utilities Commission (CPUC); and

WHEREAS, In anticipation of the enrollment of an additional 5,600 existing NEM customers in the CleanPowerSF program over the next 12-18 months, staff proposes modifications to the CleanPowerSF NEM program and the NEM-CleanPowerSF schedule to streamline program administration and improve customer retention in the program

WHEREAS, Staff's proposals would modify the existing Schedule NEM-CleanPowerSF to (1) eliminate the current two-tier Net Surplus Compensation (NSC) Rate in favor of a single NSC Rate and discontinue the requirement that customers transfer rights to the Renewable Energy Credits produced to the program; (2) set credit rollover as the default compensation method for NSC, with a check payment available to eligible customers upon request and completion of vendor registration; and (3) clarify that true-ups for NSC determination will only be conducted on customers who have completed at least 10 billing cycles in the program; and



WHEREAS, Pursuant to Charter Section 16.112, a Notice of hearing on the proposal to adopt a schedule of rates was published in the official newspaper on January 8, 2018 through January 12, 2018, and posted on the SFPUC website and at the San Francisco Public Library, as required, for a public hearing on January 23, 2018; and

WHEREAS, Charter section 8B.125 requires the Commission to set rates and charges, subject to rejection by the Board of Supervisors, within 30 days of submission; and

WHEREAS, This rate setting action is statutorily exempt from the California Environmental Quality Act (CEQA) under Public Resources Code Section 21080(b)(8) and CEQA Guidelines Section 15283 (Rates, Tolls, Fares, and Charges); now, therefore be it

RESOLVED, This Commission hereby sets the SuperGreen product rates and charges as presented in Exhibit 1: Schedule of CleanPowerSF Electric Rates and Charges effective March 1, 2018, and these rates will be in effect until replaced or revised; and be it

FURTHER RESOLVED, This Commission hereby sets the SuperGreen product rate premiums as presented in Exhibit 1: Changes to Schedule of CleanPowerSF Electric Rates and Charges effective March 1, 2018, and these rates will be in effect until replaced or revised; and be it

FURTHER RESOLVED, That the Commission directs the General Manager to implement the changes to the NEM-CleanPowerSF schedule as presented in Exhibit 2; and be it

FURTHER RESOLVED, That all other necessary rate adjustments will be conducted consistent with the process established by Charter Section 8B.125; and be it

FURTHER RESOLVED, This Commission hereby finds that adoption of this resolution will establish rates for the purpose of meeting operating expenses, including the recovery of program reserves and allow for CleanPowerSF to be financially stable, and that adoption of the resolution is exempt from environmental review requirements in accordance with California Public Resource Code Section 21080(b)(8); and be it

FURTHER RESOLVED, This Commission directs the General Manager to submit these rates and charges to the Board of Supervisors, as required by Charter Section 8B.125.

*I hereby certify that the foregoing resolution was adopted by the Public Utilities Commission at its meeting of January 23, 2018.*



---

Secretary, Public Utilities Commission





### EXHIBIT 1: Changes to Schedule of CleanPowerSF Electric Rates and Charges

Tariff Title	Applies To Customers on Following PG&E Rate Schedules	Season	Hours Applied	SuperGreen Rate (\$) (Effective as of 7/1/17)	SuperGreen Rate (\$) (Proposed for 3/1/18)	Billing Determinant
Non-Time of Use Residential (E-1)	E1, E1L, EM, EML, ES, ESL, ESR, ESRL, ET, and ETL	Year round	All hours	0.08836	0.08336	kWh
Residential Time of Use (1) (E-6)	E-6	Summer	Peak	0.20640	0.20140	kWh
			Part Peak	0.10379	0.09879	kWh
			Off Peak	0.06190	0.05690	kWh
		Winter	Part Peak	0.08515	0.08015	kWh
Off Peak	0.07364		0.06864	kWh		
Residential Time of Use A (E-TOU A)	E-TOU A	Summer	Peak	0.17209	0.16709	kWh
			Off Peak	0.09670	0.09170	kWh
		Winter	Peak	0.08497	0.07997	kWh
			Off Peak	0.07071	0.06571	kWh
Residential Time of Use B (E-TOU B)	E-TOU B	Summer	Peak	0.19414	0.18914	kWh
			Off Peak	0.09134	0.08634	kWh
		Winter	Peak	0.08757	0.08257	kWh
			Off Peak	0.06881	0.06381	kWh
Experimental Residential Time-of-Use for Electric Vehicles (E-9A and E-9B)	E-9A and E-9B	Summer	Peak	0.19616	0.19116	kWh
			Part Peak	0.09293	0.08793	kWh
			Off Peak	0.05104	0.04604	kWh
		Winter	Part Peak	0.07327	0.06827	kWh
			Off Peak	0.05799	0.05299	kWh
			Peak	0.22057	0.21557	kWh
Electric Vehicle Time-of-Use Service (EV)	EVA, EVB	Summer	Part Peak	0.10123	0.09623	kWh
			Off Peak	0.04602	0.04102	kWh
			Peak	0.07630	0.07130	kWh
		Winter	Part Peak	0.04401	0.03901	kWh
			Off Peak	0.04801	0.04301	kWh
			Peak	0.04801	0.04301	kWh
Residential Multi Meter Standby	EM, S	Year round	Reservation Charge	0.39	0.39	kW
Small General Service (A-1)	A-1 A	Summer	All hours	0.08836	0.08336	kWh
		Winter	All hours	0.10625	0.10225	kWh
Small General Service (A-1TOU)	A-1 B	Summer	Peak	0.07040	0.06640	kWh
			Part Peak	0.12189	0.11789	kWh
			Off Peak	0.09830	0.09430	kWh
		Winter	Part Peak	0.07101	0.06701	kWh
Off Peak	0.09810		0.09410	kWh		
Small General Time-of-Use Service (A-6)	A-6	Summer	Off Peak	0.07724	0.07324	kWh
			Peak	0.35531	0.35131	kWh
			Part Peak	0.11633	0.11233	kWh
		Winter	Off Peak	0.05818	0.05418	kWh
			Part Peak	0.08358	0.07958	kWh
			Off Peak	0.06613	0.06213	kWh
Direct-Current General Service (A-15)	A-15	Summer	All hours	0.10625	0.10225	kWh
		Winter	All hours	0.07040	0.06640	kWh
Medium General Demand Non-Time of Use - Secondary Voltage (A-10A5)	A-10 A	Summer	All hours	0.09543	0.09143	kWh
		Winter	All hours	0.07114	0.06714	kWh
Med. General Demand Non-Time of Use - Primary Voltage (A-10AP)	A-10 A	Summer	Demand	4.88	4.88	kW
			All hours	0.08719	0.08319	kWh
		Winter	All hours	0.06597	0.06197	kWh
			Demand	4.27	4.27	kW
Med. General Demand Non-Time of Use - Transmission (A-10AT)	A-10 A	Summer	All hours	0.07857	0.07457	kWh
		Winter	All hours	0.06008	0.05608	kWh
		Summer	Demand	3.36	3.36	kW



## EXHIBIT 1: Schedule of CleanPowerSF Electric Rates and Charges

Tariff Title	Applies To Customers on Following PG&E Rate Schedules	Season	Hours Applied	Green Rate (\$) (Effective 7/1/17)	SuperGreen Rate (\$) (Effective as of 7/1/17)	SuperGreen Rate (\$) (Proposed for 3/1/18)	Billing Determinant
Medium General Demand Time of Use - Secondary Voltage (A-10BS)	A-10 B	Summer	Peak	0.13611	0.15011	0.14611	kWh
			Part Peak	0.08112	0.09512	0.09112	kWh
			Off Peak	0.05312	0.06712	0.06312	kWh
		Winter	Part Peak	0.06521	0.07921	0.07521	kWh
			Off Peak	0.04819	0.06219	0.05819	kWh
			Demand	4.88	4.88	4.88	kW
Medium General Demand Time of Use - Primary Voltage (A-10BP)		Summer	Peak	0.12586	0.13986	0.13586	kWh
			Part Peak	0.07542	0.08942	0.08542	kWh
			Off Peak	0.04886	0.06286	0.05886	kWh
		Winter	Part Peak	0.06176	0.07576	0.07176	kWh
			Off Peak	0.04592	0.05992	0.05592	kWh
			Demand	4.27	4.27	4.27	kW
Medium General Demand Time of Use - Transmission (A-10BT)	Summer	Peak	0.11377	0.12777	0.12377	kWh	
		Part Peak	0.06700	0.08100	0.07700	kWh	
		Off Peak	0.04177	0.05577	0.05177	kWh	
	Winter	Part Peak	0.05524	0.06924	0.06524	kWh	
		Off Peak	0.04071	0.05471	0.05071	kWh	
		Demand	3.36	3.36	3.36	kW	
Medium General Demand Time of Use - Secondary (E-19S)	E-19	Summer	Peak	0.10568	0.11968	0.11568	kWh
			Part Peak	0.06527	0.07927	0.07527	kWh
			Off Peak	0.03851	0.05251	0.04851	kWh
		Winter	Peak Demand	12.60	12.60	12.60	kW
			Part Peak Demand	3.11	3.11	3.11	kW
			Part Peak	0.05974	0.07374	0.06974	kWh
Medium General Demand Time of Use - Primary (E-19P)		Summer	Off Peak	0.04516	0.05916	0.05516	kWh
			Peak	0.09656	0.11056	0.10656	kWh
			Part Peak	0.05828	0.07228	0.06828	kWh
		Winter	Off Peak	0.03367	0.04767	0.04367	kWh
			Peak Demand	11.26	11.26	11.26	kW
			Part Peak Demand	2.74	2.74	2.74	kW
Medium General Demand Time of Use - Transmission (E-19T)	Summer	Part Peak	0.05311	0.06711	0.06311	kWh	
		Off Peak	0.03974	0.05374	0.04974	kWh	
		Peak	0.06059	0.07459	0.07059	kWh	
	Winter	Part Peak	0.04801	0.06201	0.05801	kWh	
		Off Peak	0.03138	0.04538	0.04138	kWh	
		Peak Demand	12.39	12.39	12.39	kW	
Service to Max Demands >1,000 kW Time of Use - Secondary Voltage (E-20S)	E-20	Summer	Part Peak Demand	3.10	3.10	3.10	kW
			Part Peak	0.05000	0.06400	0.06000	kWh
			Off Peak	0.03722	0.05122	0.04722	kWh
		Winter	Peak	0.09768	0.11168	0.10768	kWh
			Part Peak	0.06092	0.07492	0.07092	kWh
			Off Peak	0.03568	0.04968	0.04568	kWh
Service to Max Demands >1,000 kW Time of Use - Primary Voltage (E-20P)		Summer	Peak Demand	12.21	12.21	12.21	kW
			Part Peak Demand	3.01	3.01	3.01	kW
			Part Peak	0.05558	0.06958	0.06558	kWh
		Winter	Off Peak	0.04191	0.05591	0.05191	kWh
			Peak	0.10163	0.11563	0.11163	kWh
			Part Peak	0.06111	0.07511	0.07111	kWh
Service to Max Demands >1,000 kW Time of Use - Transmission (E-20T)	Summer	Off Peak	0.03620	0.05020	0.04620	kWh	
		Peak Demand	13.41	13.41	13.41	kW	
		Part Peak Demand	3.17	3.17	3.17	kW	
	Winter	Part Peak	0.05578	0.06978	0.06578	kWh	
		Off Peak	0.04232	0.05632	0.05232	kWh	
		Peak	0.06193	0.07593	0.07193	kWh	
Customer-Owned Street and Highway Lighting Customer-Owned Street and Highway Lighting Electroler Meter Rate Outdoor Area Lighting Services (LS-1)	Summer	Part Peak	0.04973	0.06373	0.05973	kWh	
		Off Peak	0.03358	0.04758	0.04358	kWh	
		Peak Demand	15.85	15.85	15.85	kW	
	Winter	Part Peak Demand	3.78	3.78	3.78	kW	
		Part Peak	0.05164	0.06564	0.06164	kWh	
		Off Peak	0.03924	0.05324	0.04924	kWh	
Customer-Owned Street and Highway Lighting Electroler Meter Rate Outdoor Area Lighting Services (LS-1)	LS-2, LS-3, OL-1	Year round	All hours	0.07489	0.08889	0.08489	kWh
Traffic Control Service (TC-1)	TC-1	Year round	All hours	0.06393	0.07793	0.07393	kWh



## EXHIBIT 1: Schedule of CleanPowerSF Electric Rates and Charges

Tariff Title	Applies To Customers on Following PG&E Rate Schedules	Season	Hours Applied	Green Rate (\$) (Effective 7/1/17)	SuperGreen Rate (\$) (Effective as of 7/1/17)	SuperGreen Rate (\$) (Proposed for 3/1/18)	Billing Determinant	
Agricultural Power (AG-1)	AG-1 A	Summer	All hours	0.07721	0.09121	0.08721	kWh	
			Connected Load	1.36	1.36	1.36	kW	
		Winter	All hours	0.05760	0.07160	0.06760	kWh	
	AG-1 B	Summer	All hours	0.08016	0.09416	0.09016	kWh	
			Max Demand	2.03	2.03	2.03	kW	
		Winter	Primary Voltage Disc.	0.76	0.76	0.76	kW	
All hours			0.05767	0.07167	0.06767	kWh		
Agricultural Power, Time-of-Use (AG-4)	AG-4 A, AG-4 D	Summer	Peak	0.13666	0.15066	0.14666	kWh	
			Off Peak	0.04658	0.06058	0.05658	kWh	
			Connected Load	1.35	1.35	1.35	kW	
		Winter	Part Peak	0.05067	0.06467	0.06067	kWh	
			Off Peak	0.03994	0.05394	0.04994	kWh	
			All hours	0.05767	0.07167	0.06767	kWh	
	AG-4 B, AG-4 E	Summer	Peak	0.09955	0.11355	0.10955	kWh	
			Off Peak	0.04860	0.06260	0.05860	kWh	
			Max Demand	2.38	2.38	2.38	kW	
		Winter	Max Peak Demand	2.53	2.53	2.53	kW	
			Primary Voltage Disc. (per Max Demand)	0.59	0.59	0.59	kW	
			Part Peak	0.04685	0.06085	0.05685	kWh	
	AG-4 C, AG-4 F	Summer	Off Peak	0.03660	0.05060	0.04660	kWh	
			Peak	0.11712	0.13112	0.12712	kWh	
			Part Peak	0.05682	0.07082	0.06682	kWh	
			Off Peak	0.03491	0.04891	0.04491	kWh	
			Max Peak Demand	5.84	5.84	5.84	kW	
			Max Part Peak Demand	1.00	1.00	1.00	kW	
		Winter	Primary Voltage Disc. (per Max Peak Demand)	1.01	1.01	1.01	kW	
			Trans. Volt. Disc. Max Peak Demand	1.86	1.86	1.86	kW	
			Trans. Volt. Disc. Max Part-Peak Demand	(0.02)	(0.02)	(0.02)	kW	
			Part Peak	0.04113	0.05513	0.05113	kWh	
			Off Peak	0.03172	0.04572	0.04172	kWh	
			All hours	0.05767	0.07167	0.06767	kWh	
	Large Time-of-Use Agricultural Power (AG-5)	AG-5 A, AG-5 D	Summer	Peak	0.12650	0.14050	0.13650	kWh
				Off Peak	0.05149	0.06549	0.06149	kWh
				Connected Load	3.69	3.69	3.69	kW
			Winter	Part Peak	0.05496	0.06896	0.06496	kWh
				Off Peak	0.04366	0.05766	0.05366	kWh
				All hours	0.05767	0.07167	0.06767	kWh
		AG-5 B, AG-5 E	Summer	Peak	0.12305	0.13705	0.13305	kWh
				Off Peak	0.02686	0.04086	0.03686	kWh
				Max Demand	4.44	4.44	4.44	kW
			Winter	Max Peak Demand	5.56	5.56	5.56	kW
				Primary Voltage Disc. (per Max Demand)	1.39	1.39	1.39	kW
				Trans. Volt. Disc. Max Demand	2.42	2.42	2.42	kW
AG-5 C, AG-5 F		Summer	Part Peak	0.04691	0.06091	0.05691	kWh	
			Off Peak	0.01857	0.03257	0.02857	kWh	
			Peak	0.09760	0.11160	0.10760	kWh	
			Part Peak	0.04712	0.06112	0.05712	kWh	
			Off Peak	0.02832	0.04232	0.03832	kWh	
			Max Peak Demand	10.25	10.25	10.25	kW	
		Winter	Max Part Peak Demand	1.93	1.93	1.93	kW	
			Primary Voltage Disc. (per Max Peak Demand)	2.10	2.10	2.10	kW	
			Trans. Volt. Disc. Max Peak Demand	3.95	3.95	3.95	kW	
			Trans. Volt. Disc. Max Part-Peak Demand	0.00	0.00	0.00	kW	
			Part Peak	0.03396	0.04796	0.04396	kWh	
			Off Peak	0.02541	0.03941	0.03541	kWh	
Standby Service - Secondary and Primary Voltage	5	Year round	Reservation Charge	0.39	0.39	0.39	kW	
			Peak	0.08900	0.10300	0.09900	kWh	
		Summer	Part Peak	0.07317	0.08717	0.08317	kWh	
			Off Peak	0.05246	0.06646	0.06246	kWh	
		Winter	Part Peak	0.07569	0.08969	0.08569	kWh	
			Off Peak	0.05965	0.07365	0.06965	kWh	
	Standby Service - Transmission Voltage	Year round	Reservation Charge	0.32	0.32	0.32	kW	
			Peak	0.07301	0.08701	0.08301	kWh	
			Part Peak	0.05986	0.07386	0.06986	kWh	
		Summer	Off Peak	0.04248	0.05648	0.05248	kWh	
			Part Peak	0.06193	0.07593	0.07193	kWh	
			Off Peak	0.04858	0.06258	0.05858	kWh	
Winter	Part Peak	0.06193	0.07593	0.07193	kWh			
	Off Peak	0.04858	0.06258	0.05858	kWh			
NEM-CleanPowerSF Net Surplus Compensation Rates	NEM-CleanPowerSF	N/A	All hours	0.06930	0.08930	0.08930	kWh	



## Exhibit 2: Changes to CleanPowerSF Net Energy Metering Tariff

### CLEANPOWERSF ELECTRIC SCHEDULE NEM-CLEANPOWERSF NET ENERGY METERING

#### I. APPLICABILITY

- A. This Schedule Net Energy Metering (NEM-CleanPowerSF) is applicable to enrolled CleanPowerSF customers who use a Renewable Electrical Generation Facility.
- B. To be eligible, the CleanPowerSF customer must satisfy the requirements of Pacific Gas and Electric Company's (PG&E) Electric Schedule NEM or NEM2<sup>1</sup>, must take service on a PG&E NEM Tariff Schedule, and install a Renewable Electrical Generation Facility.
- C. This Schedule is available upon request, on a first-come, first-served basis to eligible CleanPowerSF customers that provide PG&E with a completed PG&E NEM Application and comply with all PG&E NEM requirements as described in the following PG&E Electric Schedules: NEMV or NEM2V (Virtual Net Energy Metering), NEMVMASH or NEM2VMSH (Virtual Net Energy Metering for Multifamily Affordable Housing), and Multiple Tariff facilities as described by PG&E Electric Schedule NEM and NEM2.
- D. PG&E NEM Tariff Terms and Conditions Apply. CleanPowerSF NEM customers are also subject to the terms, conditions, and billing procedures of PG&E for services other than electric generation.

#### II. TERRITORY

- A. This schedule is available throughout the City and County of San Francisco.

#### III. DEFINITIONS

- A. "Annual True-up Period" means the twelve month period commencing in May of each year.
- B. "Net Electricity Consumer" means a NEM-CleanPowerSF customer that generates less electricity from its Renewable Electrical Generation Facility during an Annual True-up Period than is delivered by CleanPowerSF to the customer during the same period.
- C. "Net Electricity Generator" means a NEM-CleanPowerSF customer that generates more electricity from its Renewable Electrical Generation Facility during an Annual True-up Period than is delivered by CleanPowerSF to the customer during the same period.

---

<sup>1</sup> For more information see PG&E's NEM tariffs by selecting the "Electric Rate Schedules" link at: <http://www.pg&e.com/tariffs/ERS.SHTML#ERS>





D. "Renewable Electrical Generation Facility" means a facility that generates electricity from a renewable source listed in California Public Resources Code Section 25741(a)(1)<sup>2</sup> and that is:

1. located on the customer's owned, rented, or leased premises;
2. equal to or less than 1 MW (AC) in design capacity;
3. interconnected for parallel operation with the PG&E distribution system; and
4. sized principally to offset part or all of the customer's own on-site electrical requirements.

#### IV. RATES, BILLING, AND ANNUAL TRUE-UP PROCESS

##### A. Rates and Monthly Billing for CleanPowerSF Service

1. Each NEM-CleanPowerSF customer will receive a monthly billing statement reflecting net electricity consumption, charges incurred, credits generated during the current billing period, and remaining generation bill credits from previous billing cycles. The monetary value of any excess generation during a monthly billing cycle shall be calculated as follows:
  - i. For Customers on a Flat Rate Tariff: If during a monthly billing cycle, the quantity of electricity generated by the customer's Renewable Electrical Generation Facility and delivered to CleanPowerSF is greater than the quantity of electricity delivered to the customer by CleanPowerSF, the value of the excess kilowatt-hours (kWh) produced shall be calculated according to the electricity usage charges of the customer's otherwise applicable rate schedule.
  - ii. For Customers on a Time of Use ("TOU") Tariff: If during any TOU period, the quantity of electricity generated by the customer's Renewable Electrical Generation Facility and delivered to CleanPowerSF is greater than the quantity of electricity delivered to the customer by CleanPowerSF, the value of the excess kilowatt-hours (kWh) produced shall be calculated based on the applicable time-of-use rate when the excess kilowatt-hours were produced. The customer will receive a net bill credit if the sum of CleanPowerSF electric generation charges and credits across all applicable TOU periods during the billing cycle is a net positive value.
2. All CleanPowerSF charges under the customer's otherwise applicable rate schedule shall be in effect and all charges shall be due and payable on the due date identified in each billing statement.
  - i. Residential and small commercial NEM-CleanPowerSF customers may elect to receive Annual Billing, under which CleanPowerSF charges for the preceding Annual True-Up Period become due once per year, after the Annual True-Up (see

---

<sup>2</sup> An eligible facility is one that generates electricity by using one of the following methods: biomass; solar thermal; solar photovoltaic; wind; geothermal; fuel cells using renewable fuels; qualifying small hydroelectric generation; digester gas; municipal solid waste conversion; landfill gas; ocean wave; ocean thermal; or tidal current.



Section IV.B below). Eligible small commercial customers are defined as those having a maximum monthly peak demand of less than 20 kilowatts.

3. Any net bill credits reflected on the customer's bill will be carried over for use in subsequent billing period(s) throughout the Annual True-up Period until such credits are exhausted.

#### B. Annual True-Up and Settlement

1. On an annual basis, CleanPowerSF will determine whether a participating customer is a Net Electricity Consumer or a Net Electricity Generator during the preceding Annual True-up Period. For new customers, the Annual True-up Period for the first year will cover the period starting on the date that the customer commenced service under this NEM Schedule through the customer's April billing cycle. In cases where a new customer has received CleanPowerSF NEM service for less than 10 billing

cycles in their first Annual True Up Period, the Annual True Up Period will be extended to the end of the following April billing cycle.

2. When the customer is a Net Electricity Consumer at the end of the Annual True-up Period, any net bill credit balances remaining at that time will be reset to zero for the beginning of the next True-Up Period.
3. When the customer is a Net Electricity Generator at the end of the Annual True-up Period, the customer is eligible to receive Net Surplus Electricity Compensation for any net electricity production during the prior twelve-months.
4. The Net Surplus Electricity Compensation rate for each kilowatt-hour of net electricity production during the True-up Period is:

\$0.0893 per kWh

5. CleanPowerSF will provide Net Electricity Generators their Net Surplus Electricity Compensation at the end of the Annual True-Up Period by bill credit that will apply to future CleanPowerSF charges. In lieu of receiving a bill credit from CleanPowerSF, customers may elect to receive payment by check. Customers electing to receive a check must indicate their preference within 60 days of the first bill following the end of the Annual True-Up Period.

#### C. Renewable Energy Credits and Environmental Attributes

1. The customer will retain ownership of all RECs and environmental attributes associated with its usage of electricity produced by the eligible Renewable Electrical Generation Facility.

### V. RETURN TO PG&E BUNDLED SERVICE

- A. If a NEM-CleanPowerSF customer opts-out of the CleanPowerSF program and returns to PG&E bundled service, that customer may request that CleanPowerSF settle any remaining net generation credits on the account, provided that the request is received within 90 calendar days of the return to PG&E service. The settlement method will be the same as the Annual Settlement process set forth in Section IV.B. If a Net Generator, the customer will be compensated for all net excess electricity received by CleanPowerSF at the applicable Net Surplus Electricity Compensation rate.





## AGENDA ITEM

### Public Utilities Commission

*City and County of San Francisco*

DEPARTMENT Financial Services AGENDA NO. \_\_\_\_\_  
 MEETING DATE January 23, 2018

**Public Hearing: Approve Revised CleanPowerSF SuperGreen Generation Rate Premiums and Modifications to the CleanPowerSF Net Energy Metering Tariff: Regular Calendar**  
**Project Managers:** Charles Perl and Michael Hyams

<p><b>Summary of Proposed Commission Action:</b></p>	<p><b>Public Hearing:</b> Discussion and possible action to approve revised SuperGreen rate premiums for the CleanPowerSF program and proposed modifications to CleanPowerSF’s Net Energy Metering Tariff to be effective March 1, 2018.</p> <p><b>Adoption of the attached resolution would:</b></p> <ol style="list-style-type: none"> <li>(1) Reduce CleanPowerSF’s SuperGreen premium to \$0.015 per kilowatt-hour (kWh) for residential customers and \$0.010 per kWh for commercial customers; and</li> <li>(2) Modify the existing CleanPowerSF Net Energy Metering Tariff (NEM-CleanPowerSF) to: a) eliminate the current two-tier Net Surplus Compensation (NSC) Rate in favor of a single NSC Rate and discontinue the requirement that customers transfer rights to the Renewable Energy Credits produced to the program; b) set credit rollover as the default compensation method for NSC, with a check payment available by request; and c) clarify that true-ups for NSC determination will only be conducted on customers who have completed at least 10 billing cycles in the program.</li> </ol>										
<p><b>Background:</b></p>	<p>The San Francisco Public Utilities Commission (SFPUC) launched the first phase of CleanPowerSF, San Francisco’s Community Choice Aggregation Program on May 1, 2016. Today, CleanPowerSF is serving approximately 80,000 accounts. The program has maintained an opt-out rate of about 3.2%, and has attracted nearly 4,000 upgrades (4.0% of enrolled accounts) to CleanPowerSF’s 100% renewable SuperGreen product.</p> <p>On December 8, 2015, the Commission adopted resolution 15-0268, setting initial CleanPowerSF rates to cover costs and be competitive with comparable Pacific Gas and Electric (PG&amp;E) rates. Through this action, the Commission approved the following not-to-exceed (NTE) rate-setting methodology for <i>initial</i> program rates.</p> <p style="text-align: center;"><b>Table 1</b>  <b>Initial CleanPowerSF Not-to-Exceed Rate-Setting Methodology</b></p> <table style="margin-left: auto; margin-right: auto;"> <tr> <td></td> <td>PG&amp;E Generation Rate(s)</td> </tr> <tr> <td>x</td> <td>100% – 0.25% Rate Discount</td> </tr> <tr> <td>-</td> <td>Power Charge Indifference Adjustments (PCIA)</td> </tr> <tr> <td>-</td> <td>Franchise Fee Surcharge (FFS)</td> </tr> <tr style="border-top: 1px solid black;"> <td>=</td> <td>CleanPowerSF NTE rate(s) for default product</td> </tr> </table> <p>CleanPowerSF initial “Green” rates were set 0.25% below comparable PG&amp;E rates as of March 1, 2016, minus PCIA and FFS. “SuperGreen” rates were set to include a</p>		PG&E Generation Rate(s)	x	100% – 0.25% Rate Discount	-	Power Charge Indifference Adjustments (PCIA)	-	Franchise Fee Surcharge (FFS)	=	CleanPowerSF NTE rate(s) for default product
	PG&E Generation Rate(s)										
x	100% – 0.25% Rate Discount										
-	Power Charge Indifference Adjustments (PCIA)										
-	Franchise Fee Surcharge (FFS)										
=	CleanPowerSF NTE rate(s) for default product										



\$0.02/kWh premium above “Green” rates.

In order to stay competitive with PG&E’s Solar Choice program, the Commission reduced CleanPowerSF’s SuperGreen rate premium for commercial customers from the initial \$0.02/kWh to \$0.014/kWh on April 11, 2017. The reduced SuperGreen rates for commercial customers went into effect on July 1, 2017. The SuperGreen rate premium for Residential customers was not changed from the initial \$0.02/kWh.

On October 12, 2017 PG&E filed a request with the California Public Utilities Commission (California PUC) to significantly reduce its Solar Choice program rate premiums. PG&E’s proposed rate premiums for a select number of rate schedules are provided in Table 2 below.

**Table 2**  
**PG&E’s Proposed Solar Choice Rate Premiums (as proposed in PG&E AL 5158-E)**

	E-1 (Residential)	A-1 (Small Commercial)	A-10 (Medium Commercial)	E-19 (Large Commercial)	E-20 (Industrial)
Existing Rate Premium (\$/kWh)	\$0.02600	\$0.01663	\$0.01482	\$0.01692	\$0.02382
Proposed Rate Premium (\$/kWh)	\$0.01869	\$0.00721	\$0.0006	\$0.00384	\$0.01135

On November 17, 2017 the City and County of San Francisco submitted a letter to the California PUC protesting PG&E’s proposed Solar Choice rates on the grounds that the proposed rates are unlawfully subsidized by non-participating ratepayers. The California PUC is scheduled to make a decision on the Solar Choice rate reduction by March 1, 2018, and CleanPowerSF staff anticipate that PG&E’s Solar Choice premium (comparable to CleanPowerSF’s SuperGreen premium) is likely to decrease. PG&E has stated that it anticipates new Solar Choice rates will go into effect on March 1, 2018. SFPUC staff proposes to reduce the CleanPowerSF SuperGreen rate premiums through the City’s charter-defined legislative route to the proposed levels to remain competitive with PG&E’s anticipated Solar Choice program rates. The proposed rate action is expected to result in a 27% reduction in revenues from SuperGreen premiums or approximately \$137,000.

### **CleanPowerSF’s Net Energy Metering (NEM) Schedule**

NEM is a billing arrangement that allows electricity customers with eligible on-site renewable electrical generating facilities (e.g., solar photovoltaic) to receive credits on their electricity bills for energy these facilities generate and export to the grid. NEM is an important tool for supporting the development of solar and other renewable energy technologies in San Francisco.

On April 11, 2016, the Commission adopted a NEM Tariff for the CleanPowerSF program. The initial CleanPowerSF NEM program was designed around the following objectives: (1) encourage existing CleanPowerSF customers to install solar generation equipment; (2) encourage existing NEM customers of PG&E to join CleanPowerSF; (3) remain fair to non-participating CleanPowerSF ratepayers; and (4) to provide a simple and clear NEM program.

In Fiscal Year (FY) 2016-2017, CleanPowerSF served 727 NEM customers with an estimated total solar capacity of 3,048 DC kW. NEM customers represented 0.95% of all active CleanPowerSF customers during FY 2016-2017. As of April 2016, participating NEM customers generated 8,350 kWh in excess electricity. A total of \$681.65 in net surplus electricity compensation was provided to 23 eligible Net





Generators under the program. A rollover credit was provided to 22 customers, and one customer received a check.

Today, CleanPowerSF is providing service to approximately 2,100 accounts participating on the NEM-CleanPowerSF rate schedule. CleanPowerSF is currently enrolling NEM accounts on a quarterly basis and is scheduled to complete city-wide NEM enrollments by January 2019. Among NEM customers enrolled in CleanPowerSF, 2% have elected to opt-out of the program.

**Proposed Changes to CleanPowerSF Rates and Charges**

***Reduction to the SuperGreen Rate Premium***

Retail rates are set by the Commission pursuant to the authority and provisions set forth by the San Francisco Charter (Section 8B.125). All budgets, rates, fees, and charges presented by staff to the Commission must conform to the SFPUC Ratepayer Assurance Policy, which is guided by six key principles: revenue sufficiency, customer equity, environmental sustainability, affordability, predictability, and simplicity. The rates and charges also conform with CleanPowerSF rate setting policy which additionally emphasize transparency and compliance.

Consistent with the SFPUC Ratepayer Assurance Policy, staff proposes the following CleanPowerSF SuperGreen rate premiums to be effective March 1, 2018.

**Table 3  
Proposed CleanPowerSF SuperGreen Rate Premiums**

	E-1 (Residential)	A-1 (Small Commercial)	A-10 (Medium Commercial)	E-19 (Large Commercial)	E-20 (Industrial)
Existing Rate Premium (\$/kWh)	\$0.020	\$0.014	\$0.014	\$0.014	\$0.014
Proposed Rate Premium (\$/kWh)	\$0.015	\$0.010	\$0.010	\$0.010	\$0.010

SuperGreen rates:

- Commercial rates \$0.010/kWh above Green rates (reduced from \$0.014/kWh)
- Residential rates \$0.015/kWh above Green rates (reduced from \$0.02/kWh)

The result is a reduction of the CleanPowerSF SuperGreen product rate premiums of approximately 25% for Residential customers and 28.5% for Commercial customers. At current participation levels, this change will reduce revenues by \$137,000, but will ensure that CleanPowerSF SuperGreen customer bills will remain competitive to PG&E.

***Modifications to the NEM-CleanPowerSF Schedule***

SFPUC staff have gained valuable experience operating the NEM program since launch in 2016. In anticipation of the enrollment of an additional 5,600 NEM customers over the next 12-18 months, staff proposes several modifications to the CleanPowerSF NEM program and the NEM-CleanPowerSF schedule. SFPUC staff are proposing the following modifications to streamline program administration and improve customer retention.

*Proposal 1: Offer a Single Net Surplus Compensation Rate and Discontinue the Requirement that Customers Transfer the Renewable Energy Credits to the*



*CleanPowerSF Program*

CleanPowerSF currently offers two net surplus compensation (NSC) rates for customers who generate excess electricity over a program year: the default compensation rate of \$0.0693 per kWh and the premium compensation rate of \$0.0893 per kWh for customers who transfer their Renewable Energy Credits (RECs) to the program. CleanPowerSF staff recommends offering a single NSC rate of \$0.0893 per kWh and eliminating the REC transfer option in order to reduce customer confusion about the program and streamline program administration.

The two-tiered NSC rate structure adds an additional layer of complexity for customers and distracts from the positive message that the CleanPowerSF NEM program offers a higher incentive than PG&E. Many NEM customers are uncertain whether they own the RECs produced by their solar PV system. The process to receive the premium incentive involves REC Designation paperwork that a customer would not otherwise have to complete if they were a bundled PG&E customer.

Simplifying the NSC rate structure will streamline the administration of the Annual True-up process by eliminating processing of REC transfer forms, which requires significant staff resources. In addition, CleanPowerSF has determined it has limited ability to make use of the RECs transferred via the NEM program, as customer-sited solar projects typically do not meet basic requirements to qualify for resale (e.g., metering requirements).

Setting the NSC rate at the higher of the two current rates will ensure that customers would not be negatively impacted by this change. Further, it is consistent with City policy to support the development of renewable energy resources in San Francisco and the Ratepayer Assurance Policy principle of Environmental Sustainability.

*Proposal 2: Modify Terms for Net Surplus Compensation Check Issuance*

Under the current NEM tariff, qualifying customers receive a check for their net surplus compensation (NSC) value, unless the customer requests to have their credits rolled over to the following Annual True-up Period. Due to changes in the City's administrative process to issue checks, CleanPowerSF staff recommends modifying the tariff to set credit rollover as the default compensation method, with check payment available by request.

The mechanism by which CleanPowerSF planned to pay out NSC balances, was eliminated during the City's transition to the new PeopleSoft financial system. Under the new system each Net Generator customer must register as a vendor in order to receive a check, preventing CleanPowerSF from automatically issuing checks as prescribed in the original NEM tariff. Staff recommends modifying the tariff to state that by default, NSC will be provided by bill credit that will apply to future CleanPowerSF charges. Customers may receive payment by check by submitting a request within 60 days of the first bill following the end of the Annual True-up Period.

*Proposal 3: Extend Initial True-up Cycle for New Customers*

When CleanPowerSF conducts its Annual True-up in April of each year, customers in their first year of CleanPowerSF NEM service may be subject to an abbreviated True-up cycle and potentially lose generation credits in the process. To ensure that new NEM customers do not prematurely lose generation credits, CleanPowerSF staff recommends only conducting True-ups on customers who have completed at least 10



	<p>billing cycles in the program.</p> <p>CleanPowerSF has taken care to avoid negative financial consequences to NEM customers entering the program. NEM customers are enrolled quarterly, close to their PG&amp;E True-up date, to protect against a premature True-up and potential loss of credit value in the transition to CCA service. Extending the initial True-up cycle for newly enrolled customers is consistent with the goal of easing their transition into the program and ensuring a positive customer experience.</p> <p>Beyond the enrollment phase, this policy change would also benefit new NEM customers who installed renewable energy systems over the course of the program year.</p> <p><b>Public Notice</b></p> <p>Pursuant to Charter Section 16.112, a Notice of Public Hearing on the establishment of a schedule of rates was published in the official newspaper on January 8, 2018 through January 12, 2018, and posted on the SFPUC website and at the San Francisco Public Library, for a public hearing on January 23, 2018, with possible Commission action on this date. If approved by the Commission, these rates and charges will be subject to rejection by the Board of Supervisors (BOS), as provided in Charter section 8B.125, within 30 days following notification to the BOS. These proposed CleanPowerSF rates and charges will become effective March 1, 2018 and will remain effective until revised.</p> <p><b>Financial Analysis</b></p> <p>The proposed SuperGreen premium rate change is expected to reduce SuperGreen premium revenues by approximately \$137,000, or 27%. However, projected incremental revenues will recover projected incremental costs and allow for a contribution to program reserves.</p> <p>The financial impact of eliminating the two-rate structure for Net Surplus Compensation in the CleanPowerSF NEM program is expected to be minimal. Staff projects that eliminating the default NSC rate in favor of a single NSC rate at the premium level is estimated to increase costs to CleanPowerSF by about \$24,000 per year, at full citywide enrollment.</p> <p><b>Rate Fairness Board</b></p> <p>On January 19, 2018, SFPUC staff presented the proposed CleanPowerSF SuperGreen rate premiums and proposed modifications to the CleanPowerSF NEM Tariff to the Rate Fairness Board (RFB).</p> <p><b>Board of Supervisors</b></p> <p>Pursuant to Charter Section 8B.125, Commission action adopting rates and charges, including provisions for future periodic adjustments, is subject to rejection by the Board of Supervisors within 30 days of submission to the BOS.</p>
--	--

**Environmental Review**

CEQA Exemption language being worked on by BEM



<b>Result of Inaction:</b>	CleanPowerSF's SuperGreen customer bills may significantly exceed those of PG&E Solar Choice customers if PG&E reduces rates in March for its Solar Choice program as anticipated, and SuperGreen rates remain the same. This could cause a reduction in the number of customers that sign up for the SuperGreen program. In addition, without the proposed modifications to CleanPowerSF's NEM program, there may be increased opt-out of the CleanPowerSF program from existing NEM customers as CleanPowerSF completes citywide enrollment over the next 12-18 months.
<b>Recommendation:</b>	SFPUC staff recommends that the Commission adopt the attached resolution.
<b>Attachments:</b>	<ol style="list-style-type: none"> <li>1. SFPUC Resolution</li> <li>2. Presentation</li> <li>3. Statutory Exemption</li> <li>4. Environmental Review Officer's concurrence message</li> </ol>





# **PUBLIC UTILITIES COMMISSION**

City and County of San Francisco

RESOLUTION NO. \_\_\_\_\_

WHEREAS, The San Francisco Board of Supervisors established a Community Choice Aggregation (CCA) program in 2004 (Ordinance 86-04) and has implemented the program called CleanPowerSF through the work of the SFPUC in consultation with the San Francisco Local Agency Formation Commission (Ordinances 146-07, 147-07, and 232-09); and

WHEREAS, The complementary objectives of CleanPowerSF are to reduce greenhouse gas emissions and provide the City's energy consumers with renewable electricity supplies all the while remaining cost competitive with Pacific Gas and Electric Company's (PG&E) products, including, if approved after environmental review, the build-out of local energy resources such as energy efficiency and renewable power projects; and

WHEREAS, The SFPUC intends that CleanPowerSF retail rates be adequate to support program operations, future projects, and a financially independent program, taking into consideration program goals; and

WHEREAS, The Commission adopted a Net Energy Metering (NEM) Tariff (Schedule NEM-CleanPowerSF) for the CleanPowerSF program, which was designed around the following objectives: (1) encourage existing CleanPowerSF customers to install solar generation equipment; (2) encourage existing NEM customers of PG&E to join CleanPowerSF; (3) remain fair to non-participating CleanPowerSF ratepayers; and (4) to provide a simple and clear NEM program; and

WHEREAS, The premium for the CleanPowerSF 100% renewable "SuperGreen" product are proposed to be reduced to \$0.015/kWh above "Green" product rates for residential customers and at \$0.010/kWh above the "Green" product rates for commercial customers; and

WHEREAS, Revisions in CleanPowerSF's "SuperGreen" rates are desirable in order to maintain competitive rates due to changes in comparable PG&E rates; and

WHEREAS, PG&E's rates are authorized by the California Public Utilities Commission (CPUC); and

WHEREAS, In anticipation of the enrollment of an additional 5,600 existing NEM customers in the CleanPowerSF program over the next 12-18 months, staff proposes modifications to the CleanPowerSF NEM program and the NEM-CleanPowerSF schedule to streamline program administration and improve customer retention in the program

WHEREAS, Staff's proposals would modify the existing Schedule NEM-CleanPowerSF to (1) eliminate the current two-tier Net Surplus Compensation (NSC) Rate in favor of a single NSC Rate and discontinue the requirement that customers transfer rights to the Renewable Energy Credits produced to the program; (2) set credit rollover as the default compensation method for NSC, with a check payment available to eligible customers upon request and completion of vendor registration; and (3) clarify that true-ups for NSC determination will only be conducted on customers who have completed at least 10 billing cycles in the program; and

WHEREAS, Pursuant to Charter Section 16.112, a Notice of hearing on the proposal to adopt a schedule of rates was published in the official newspaper on January 8, 2018 through



January 12, 2018, and posted on the SFPUC website and at the San Francisco Public Library, as required, for a public hearing on January 23, 2018; and

WHEREAS, Charter section 8B.125 requires the Commission to set rates and charges, subject to rejection by the Board of Supervisors, within 30 days of submission; and

WHEREAS, This rate setting action is statutorily exempt from the California Environmental Quality Act (CEQA) under Public Resources Code Section 21080(b)(8) and CEQA Guidelines Section 15283 (Rates, Tolls, Fares, and Charges); now, therefore be it

RESOLVED, This Commission hereby sets the SuperGreen product rates and charges as presented in Exhibit 1: Schedule of CleanPowerSF Electric Rates and Charges effective March 1, 2018, and these rates will be in effect until replaced or revised; and be it

RESOLVED, This Commission hereby sets the SuperGreen product rate premiums as presented in Exhibit 1: Changes to Schedule of CleanPowerSF Electric Rates and Charges effective March 1, 2018, and these rates will be in effect until replaced or revised; and be it

FURTHER RESOLVED, That the Commission directs the General Manager to implement the changes to the NEM-CleanPowerSF schedule as presented in Exhibit 2; and be it

FURTHER RESOLVED, That all other necessary rate adjustments will be conducted consistent with the process established by Charter Section 8B.125; and be it

FURTHER RESOLVED, This Commission hereby finds that adoption of this resolution will establish rates for the purpose of meeting operating expenses, including the recovery of program reserves and allow for CleanPowerSF to be financially stable, and that adoption of the resolution is exempt from environmental review requirements in accordance with California Public Resource Code Section 21080(b)(8); and be it

FURTHER RESOLVED, This Commission directs the General Manager to submit these rates and charges to the Board of Supervisors, as required by Charter Section 8B.125.

*I hereby certify that the foregoing resolution was adopted by the Public Utilities Commission at its meeting of January 23, 2018.*

---

*Secretary, Public Utilities Commission*



## EXHIBIT 1: Changes to Schedule of CleanPowerSF Electric Rates and Charges

Tariff Title	Applies To Customers on Following PG&E Rate Schedules	Season	Hours Applied	SuperGreen Rate (\$) (Effective as of 7/1/17)	SuperGreen Rate (\$) (Proposed for 3/1/18)	Billing Determinant
Non-Time of Use Residential (E-1)	E1, E1L, EM, EML, ES, ESL, ESR, ESRL, ET, and ETL	Year round	All hours	0.08836	0.08336	kWh
Residential Time of Use (1) (E-6)	E-6	Summer	Peak	0.20640	0.20140	kWh
			Part Peak	0.10379	0.09879	kWh
			Off Peak	0.06190	0.05690	kWh
		Winter	Part Peak	0.08515	0.08015	kWh
			Off Peak	0.07364	0.06864	kWh
Residential Time of Use A (E-TOU A)	E-TOU A	Summer	Peak	0.17209	0.16709	kWh
			Off Peak	0.09670	0.09170	kWh
		Winter	Peak	0.08497	0.07997	kWh
			Off Peak	0.07071	0.06571	kWh
Residential Time of Use B (E-TOU B)	E-TOU B	Summer	Peak	0.19414	0.18914	kWh
			Off Peak	0.09134	0.08634	kWh
		Winter	Peak	0.08757	0.08257	kWh
			Off Peak	0.06881	0.06381	kWh
Experimental Residential Time-of-Use for Electric Vehicles (E-9A and E-9B)	E-9A and E-9B	Summer	Peak	0.19616	0.19116	kWh
			Part Peak	0.09293	0.08793	kWh
			Off Peak	0.05104	0.04604	kWh
		Winter	Part Peak	0.07327	0.06827	kWh
			Off Peak	0.05799	0.05299	kWh
Electric Vehicle Time-of-Use Service (EV)	EVA, EVB	Summer	Peak	0.22057	0.21557	kWh
			Part Peak	0.10123	0.09623	kWh
			Off Peak	0.04602	0.04102	kWh
		Winter	Peak	0.07630	0.07130	kWh
			Part Peak	0.04401	0.03901	kWh
			Off Peak	0.04801	0.04301	kWh
Residential Multi Meter Standby	EM, S	Year round	Reservation Charge	0.39	0.39	kW
			All hours	0.08836	0.08336	kWh
Small General Service (A-1)	A-1 A	Summer	All hours	0.10625	0.10225	kWh
		Winter	All hours	0.07040	0.06640	kWh
Small General Service (A-1TOU)	A-1 B	Summer	Peak	0.12189	0.11789	kWh
			Part Peak	0.09830	0.09430	kWh
			Off Peak	0.07101	0.06701	kWh
		Winter	Part Peak	0.09810	0.09410	kWh
			Off Peak	0.07724	0.07324	kWh
Small General Time-of-Use Service (A-6)	A-6	Summer	Peak	0.35531	0.35131	kWh
			Part Peak	0.11633	0.11233	kWh
			Off Peak	0.05818	0.05418	kWh
		Winter	Part Peak	0.08358	0.07958	kWh
			Off Peak	0.06613	0.06213	kWh
Direct-Current General Service (A-15)	A-15	Summer	All hours	0.10625	0.10225	kWh
		Winter	All hours	0.07040	0.06640	kWh
Medium General Demand Non-Time of Use - Secondary Voltage (A-10AS)	A-10 A	Summer	All hours	0.09545	0.09145	kWh
		Winter	All hours	0.07114	0.06714	kWh
Summer		Demand	4.88	4.88	kW	
Summer		All hours	0.08719	0.08319	kWh	
Med. General Demand Non-Time of Use - Primary Voltage (A-10AP)		Winter	All hours	0.06597	0.06197	kWh
		Summer	Demand	4.27	4.27	kW
Med. General Demand Non-Time of Use - Transmission (A-10AT)		Summer	All hours	0.07857	0.07457	kWh
		Winter	All hours	0.06008	0.05608	kWh
		Summer	Demand	3.36	3.36	kW



## EXHIBIT 1: Schedule of CleanPowerSF Electric Rates and Charges

Tariff Title	Applies To Customers on Following PG&E Rate Schedules	Season	Hours Applied	Green Rate (\$) (Effective 7/1/17)	SuperGreen Rate (\$) (Effective as of 7/1/17)	SuperGreen Rate (\$) (Proposed for 3/1/18)	Billing Determinant
Medium General Demand Time of Use - Secondary Voltage (A-10BS)	A-10 B	Summer	Peak	0.13611	0.15011	0.14611	kWh
			Part Peak	0.08112	0.09512	0.09112	kWh
			Off Peak	0.05312	0.06712	0.06312	kWh
		Winter	Part Peak	0.06521	0.07921	0.07521	kWh
			Off Peak	0.04819	0.06219	0.05819	kWh
			Demand	4.88	4.88	4.88	kW
Medium General Demand Time of Use - Primary Voltage (A-10BP)		Summer	Peak	0.12586	0.13986	0.13586	kWh
			Part Peak	0.07542	0.08942	0.08542	kWh
			Off Peak	0.04886	0.06286	0.05886	kWh
		Winter	Part Peak	0.06176	0.07576	0.07176	kWh
			Off Peak	0.04592	0.05992	0.05592	kWh
			Demand	4.27	4.27	4.27	kW
Medium General Demand Time of Use - Transmission (A-10BT)	Summer	Peak	0.11377	0.12777	0.12377	kWh	
		Part Peak	0.06700	0.08100	0.07700	kWh	
		Off Peak	0.04177	0.05577	0.05177	kWh	
	Winter	Part Peak	0.05524	0.06924	0.06524	kWh	
		Off Peak	0.04071	0.05471	0.05071	kWh	
		Demand	3.36	3.36	3.36	kW	
Medium General Demand Time of Use - Secondary (E-19S)	E-19	Summer	Peak	0.10568	0.11968	0.11568	kWh
			Part Peak	0.06527	0.07927	0.07527	kWh
			Off Peak	0.03851	0.05251	0.04851	kWh
			Peak Demand	12.60	12.60	12.60	kW
			Part Peak Demand	3.11	3.11	3.11	kW
		Winter	Part Peak	0.05974	0.07374	0.06974	kWh
Off Peak			0.04516	0.05916	0.05516	kWh	
Medium General Demand Time of Use - Primary (E-19P)		Summer	Peak	0.09656	0.11056	0.10656	kWh
			Part Peak	0.05828	0.07228	0.06828	kWh
			Off Peak	0.03367	0.04767	0.04367	kWh
			Peak Demand	11.26	11.26	11.26	kW
			Part Peak Demand	2.74	2.74	2.74	kW
	Winter	Part Peak	0.05311	0.06711	0.06311	kWh	
Off Peak		0.03974	0.05374	0.04974	kWh		
Medium General Demand Time of Use - Transmission (E-19T)	Summer	Peak	0.06059	0.07459	0.07059	kWh	
		Part Peak	0.04801	0.06201	0.05801	kWh	
		Off Peak	0.03138	0.04538	0.04138	kWh	
		Peak Demand	12.39	12.39	12.39	kW	
		Part Peak Demand	3.10	3.10	3.10	kW	
	Winter	Part Peak	0.05000	0.06400	0.06000	kWh	
Off Peak		0.03722	0.05122	0.04722	kWh		
Service to Max Demands >1,000 kW Time of Use - Secondary Voltage (E-20S)	E-20	Summer	Peak	0.09768	0.11168	0.10768	kWh
			Part Peak	0.06092	0.07492	0.07092	kWh
			Off Peak	0.03568	0.04968	0.04568	kWh
			Peak Demand	12.21	12.21	12.21	kW
			Part Peak Demand	3.01	3.01	3.01	kW
		Winter	Part Peak	0.05558	0.06958	0.06558	kWh
Off Peak			0.04191	0.05591	0.05191	kWh	
Service to Max Demands >1,000 kW Time of Use - Primary Voltage (E-20P)		Summer	Peak	0.10163	0.11563	0.11163	kWh
			Part Peak	0.06111	0.07511	0.07111	kWh
			Off Peak	0.03620	0.05020	0.04620	kWh
			Peak Demand	13.41	13.41	13.41	kW
			Part Peak Demand	3.17	3.17	3.17	kW
	Winter	Part Peak	0.05578	0.06978	0.06578	kWh	
Off Peak		0.04232	0.05632	0.05232	kWh		
Service to Max Demands >1,000 kW Time of Use - Transmission (E-20T)	Summer	Peak	0.06193	0.07593	0.07193	kWh	
		Part Peak	0.04973	0.06373	0.05973	kWh	
		Off Peak	0.03358	0.04758	0.04358	kWh	
		Peak Demand	15.85	15.85	15.85	kW	
		Part Peak Demand	3.78	3.78	3.78	kW	
	Winter	Part Peak	0.05164	0.06564	0.06164	kWh	
Off Peak		0.03924	0.05324	0.04924	kWh		
Customer-Owned Street and Highway Lighting Customer-Owned Street and Highway Lighting Electrolier Meter Rate Outdoor Area Lighting Services (LS-1)	LS-2, LS-3, OL-1	Year round	All hours	0.07489	0.08889	0.08489	kWh
Traffic Control Service (TC-1)	TC-1	Year round	All hours	0.06393	0.07793	0.07393	kWh





## EXHIBIT 1: Schedule of CleanPowerSF Electric Rates and Charges

Tariff Title	Applies To Customers on Following PG&E Rate Schedules	Season	Hours Applied	Green Rate (\$) (Effective 7/1/17)	SuperGreen Rate (\$) (Effective as of 7/1/17)	SuperGreen Rate (\$) (Proposed for 3/1/18)	Billing Determinant	
Agricultural Power (AG-1)	AG-1 A	Summer	All hours	0.07721	0.09121	0.08721	kWh	
			Connected Load	1.36	1.36	1.36	kW	
		Winter	All hours	0.05760	0.07160	0.06760	kWh	
	AG-1 B	Summer	All hours	0.08016	0.09416	0.09016	kWh	
			Max Demand	2.03	2.03	2.03	kW	
		Primary Voltage Disc.	0.76	0.76	0.76	kW		
	Winter	All hours	0.05767	0.07167	0.06767	kWh		
		Peak	0.13666	0.15066	0.14666	kWh		
		Off Peak	0.04658	0.06058	0.05658	kWh		
Agricultural Power, Time-of-Use (AG-4)	AG-4 A, AG-4 D	Summer	Connected Load	1.35	1.35	1.35	kW	
			Part Peak	0.05067	0.06467	0.06067	kWh	
			Off Peak	0.03994	0.05394	0.04994	kWh	
		Winter	Peak	0.09955	0.11355	0.10955	kWh	
			Off Peak	0.04860	0.06260	0.05860	kWh	
			Max Demand	2.38	2.38	2.38	kW	
	AG-4 B, AG-4 E	Summer	Max Peak Demand	2.53	2.53	2.53	kW	
			Primary Voltage Disc. (per Max Demand)	0.59	0.59	0.59	kW	
			Part Peak	0.04685	0.06085	0.05685	kWh	
		Winter	Off Peak	0.03660	0.05060	0.04660	kWh	
			Peak	0.11712	0.13112	0.12712	kWh	
			Part Peak	0.05682	0.07082	0.06682	kWh	
	AG-4 C, AG-4 F	Summer	Off Peak	0.03491	0.04891	0.04491	kWh	
			Max Peak Demand	5.84	5.84	5.84	kW	
			Max Part Peak Demand	1.00	1.00	1.00	kW	
			Primary Voltage Disc. (per Max Peak Demand)	1.01	1.01	1.01	kW	
			Trans. Volt. Disc.	1.86	1.86	1.86	kW	
			Max Peak Demand					
		Winter	Trans. Volt. Disc.	(0.02)	(0.02)	(0.02)	kW	
			Max Part-Peak Demand					
			Part Peak	0.04113	0.05513	0.05113	kWh	
			Off Peak	0.03172	0.04572	0.04172	kWh	
			Peak	0.12650	0.14050	0.13650	kWh	
			Off Peak	0.05149	0.06549	0.06149	kWh	
	Large Time-of-Use Agricultural Power (AG-5)	AG-5 A, AG-5 D	Summer	Connected Load	3.69	3.69	3.69	kW
				Part Peak	0.05496	0.06896	0.06496	kWh
			Winter	Off Peak	0.04366	0.05766	0.05366	kWh
				Peak	0.12305	0.13705	0.13305	kWh
		AG-5 B, AG-5 E	Summer	Off Peak	0.02686	0.04086	0.03686	kWh
				Max Demand	4.44	4.44	4.44	kW
Max Peak Demand				5.56	5.56	5.56	kW	
Winter			Primary Voltage Disc. (per Max Demand)	1.39	1.39	1.39	kW	
			Trans. Volt. Disc.	2.42	2.42	2.42	kW	
			Max Demand					
AG-5 C, AG-5 F		Summer	Part Peak	0.04691	0.06091	0.05691	kWh	
			Off Peak	0.01857	0.03257	0.02857	kWh	
			Peak	0.09760	0.11160	0.10760	kWh	
			Part Peak	0.04712	0.06112	0.05712	kWh	
			Off Peak	0.02832	0.04232	0.03832	kWh	
			Max Peak Demand	10.25	10.25	10.25	kW	
		Winter	Max Part Peak Demand	1.93	1.93	1.93	kW	
			Primary Voltage Disc. (per Max Peak Demand)	2.10	2.10	2.10	kW	
			Trans. Volt. Disc.	3.95	3.95	3.95	kW	
			Max Peak Demand					
			Trans. Volt. Disc.	0.00	0.00	0.00	kW	
			Max Part-Peak Demand					
			Part Peak	0.03396	0.04796	0.04396	kWh	
			Off Peak	0.02541	0.03941	0.03541	kWh	
Standby Service - Secondary and Primary Voltage	S	Year round	Reservation Charge	0.39	0.39	0.39	kW	
			Peak	0.08900	0.10300	0.09900	kWh	
		Summer	Part Peak	0.07317	0.08717	0.08317	kWh	
			Off Peak	0.05246	0.06646	0.06246	kWh	
		Winter	Part Peak	0.07569	0.08969	0.08569	kWh	
			Off Peak	0.05965	0.07365	0.06965	kWh	
	Standby Service - Transmission Voltage	S	Year round	Reservation Charge	0.32	0.32	0.32	kW
				Peak	0.07301	0.08701	0.08301	kWh
			Summer	Part Peak	0.05986	0.07386	0.06986	kWh
				Off Peak	0.04248	0.05648	0.05248	kWh
			Winter	Part Peak	0.06193	0.07593	0.07193	kWh
				Off Peak	0.04858	0.06258	0.05858	kWh
NEM-CleanPowerSF Net Surplus Compensation Rates	NEM-CleanPowerSF	N/A	All hours	0.06930	0.08930	0.08930	kWh	



## **Exhibit 2: Changes to CleanPowerSF Net Energy Metering Tariff**

### **CLEANPOWERSF ELECTRIC SCHEDULE NEM-CLEANPOWERSF NET ENERGY METERING**

#### **I. APPLICABILITY**

- A. This Schedule Net Energy Metering (NEM-CleanPowerSF) is applicable to enrolled CleanPowerSF customers who use a Renewable Electrical Generation Facility.
- B. To be eligible, the CleanPowerSF customer must satisfy the requirements of Pacific Gas and Electric Company's (PG&E) Electric Schedule NEM or NEM2<sup>1</sup>, must take service on a PG&E NEM Tariff Schedule, and install a Renewable Electrical Generation Facility.
- C. This Schedule is available upon request, on a first-come, first-served basis to eligible CleanPowerSF customers that provide PG&E with a completed PG&E NEM Application and comply with all PG&E NEM requirements as described in the following PG&E Electric Schedules: NEMV or NEM2V (Virtual Net Energy Metering), NEMVMASH or NEM2VMSH (Virtual Net Energy Metering for Multifamily Affordable Housing), and Multiple Tariff facilities as described by PG&E Electric Schedule NEM and NEM2.
- D. PG&E NEM Tariff Terms and Conditions Apply. CleanPowerSF NEM customers are also subject to the terms, conditions, and billing procedures of PG&E for services other than electric generation.

#### **II. TERRITORY**

- A. This schedule is available throughout the City and County of San Francisco.

#### **III. DEFINITIONS**

- A. "Annual True-up Period" means the twelve month period commencing in May of each year.
- B. "Net Electricity Consumer" means a NEM-CleanPowerSF customer that generates less electricity from its Renewable Electrical Generation Facility during an Annual True-up Period than is delivered by CleanPowerSF to the customer during the same period.
- C. "Net Electricity Generator" means a NEM-CleanPowerSF customer that generates more electricity from its Renewable Electrical Generation Facility during an Annual True-up Period than is delivered by CleanPowerSF to the customer during the same period.

---

<sup>1</sup> For more information see PG&E's NEM tariffs by selecting the "Electric Rate Schedules" link at: <http://www.pg&e.com/tariffs/ERS.SHTML#ERS>



- D. “Renewable Electrical Generation Facility” means a facility that generates electricity from a renewable source listed in California Public Resources Code Section 25741(a)(1)<sup>2</sup> and that is:
1. located on the customer’s owned, rented, or leased premises;
  2. equal to or less than 1 MW (AC) in design capacity;
  3. interconnected for parallel operation with the PG&E distribution system; and
  4. sized principally to offset part or all of the customer’s own on-site electrical requirements.

#### **IV. RATES, BILLING, AND ANNUAL TRUE-UP PROCESS**

##### **A. Rates and Monthly Billing for CleanPowerSF Service**

1. Each NEM-CleanPowerSF customer will receive a monthly billing statement reflecting net electricity consumption, charges incurred, credits generated during the current billing period, and remaining generation bill credits from previous billing cycles. The monetary value of any excess generation during a monthly billing cycle shall be calculated as follows:
  - i. For Customers on a Flat Rate Tariff: If during a monthly billing cycle, the quantity of electricity generated by the customer’s Renewable Electrical Generation Facility and delivered to CleanPowerSF is greater than the quantity of electricity delivered to the customer by CleanPowerSF, the value of the excess kilowatt-hours (kWh) produced shall be calculated according to the electricity usage charges of the customer’s otherwise applicable rate schedule.
  - ii. For Customers on a Time of Use (“TOU”) Tariff: If during any TOU period, the quantity of electricity generated by the customer’s Renewable Electrical Generation Facility and delivered to CleanPowerSF is greater than the quantity of electricity delivered to the customer by CleanPowerSF, the value of the excess kilowatt-hours (kWh) produced shall be calculated based on the applicable time-of-use rate when the excess kilowatt-hours were produced. The customer will receive a net bill credit if the sum of CleanPowerSF electric generation charges and credits across all applicable TOU periods during the billing cycle is a net positive value.
2. All CleanPowerSF charges under the customer’s otherwise applicable rate schedule shall be in effect and all charges shall be due and payable on the due date identified in each billing statement.
  - i. Residential and small commercial NEM-CleanPowerSF customers may elect to receive Annual Billing, under which CleanPowerSF charges for the preceding Annual True-Up Period become due once per year, after the Annual True-Up (see

---

<sup>2</sup> An eligible facility is one that generates electricity by using one of the following methods: biomass; solar thermal; solar photovoltaic; wind; geothermal; fuel cells using renewable fuels; qualifying small hydroelectric generation; digester gas; municipal solid waste conversion; landfill gas; ocean wave; ocean thermal; or tidal current.



Section IV.B below). Eligible small commercial customers are defined as those having a maximum monthly peak demand of less than 20 kilowatts.

3. Any net bill credits reflected on the customer's bill will be carried over for use in subsequent billing period(s) throughout the Annual True-up Period until such credits are exhausted.

#### B. Annual True-Up and Settlement

1. On an annual basis, CleanPowerSF will determine whether a participating customer is a Net Electricity Consumer or a Net Electricity Generator during the preceding Annual True-up Period. For new customers, the Annual True-up Period for the first year will cover the period starting on the date that the customer commenced service under this NEM Schedule through the customer's April billing cycle. In cases where a new customer has received CleanPowerSF NEM service for less than 10 billing

cycles in their first Annual True Up Period, the Annual True Up Period will be extended to the end of the following April billing cycle.

2. When the customer is a Net Electricity Consumer at the end of the Annual True-up Period, any net bill credit balances remaining at that time will be reset to zero for the beginning of the next True-Up Period.
3. When the customer is a Net Electricity Generator at the end of the Annual True-up Period, the customer is eligible to receive Net Surplus Electricity Compensation for any net electricity production during the prior twelve-months.
4. The Net Surplus Electricity Compensation rate for each kilowatt-hour of net electricity production during the True-up Period is:

\$0.0893 per kWh

5. CleanPowerSF will provide Net Electricity Generators their Net Surplus Electricity Compensation at the end of the Annual True-Up Period by bill credit that will apply to future CleanPowerSF charges. In lieu of receiving a bill credit from CleanPowerSF, customers may elect to receive payment by check. Customers electing to receive a check must indicate their preference within 60 days of the first bill following the end of the Annual True-Up Period.

#### C. Renewable Energy Credits and Environmental Attributes

1. The customer will retain ownership of all RECs and environmental attributes associated with its usage of electricity produced by the eligible Renewable Electrical Generation Facility.

### V. RETURN TO PG&E BUNDLED SERVICE

- A. If a NEM-CleanPowerSF customer opts-out of the CleanPowerSF program and returns to PG&E bundled service, that customer may request that CleanPowerSF settle any remaining net generation credits on the account, provided that the request is received within 90 calendar days of the return to PG&E service. The settlement method will be the same as the Annual Settlement process set forth in Section IV.B. If a Net Generator, the customer will be compensated for all net excess electricity received by CleanPowerSF at the applicable Net Surplus Electricity Compensation rate.







December 28, 2017

Mr. Chris Kern, Senior Environmental Planner  
 Environmental Planning Division  
 San Francisco Planning Department  
 1650 Mission Street, Suite 400  
 San Francisco, CA 94103

RE: CEQA Statutory Exemption Request  
 Proposal to Adopt Revised SuperGreen  
 Generation Rate Premiums and Modifications  
 to Net Energy Metering Tariff of CleanPowerSF

Dear Chris:

The San Francisco Public Utilities Commission (SFPUC) proposes adoption of revised SuperGreen generation rate premiums and modifications to Net Energy Metering Tariff of CleanPowerSF. The SFPUC Bureau of Environmental Management requests Environmental Planning (EP) concurrence that the proposed adoption of rates and charges is statutorily exempt under CEQA.

The SFPUC recommends the proposed adoption of the fees and charges by the Commission is statutorily exempt from the California Environmental Quality Act (CEQA) under Public Resources Code Section 21080(b)(8) and CEQA Guidelines Section 15273 (Rates, Tolls, Fares, and Charges) related to the establishment, modification, structuring, restructuring, or approval of rates, tolls, fares, or other charges.

**CleanPowerSF Program Description**

CleanPowerSF was approved by the San Francisco Board of Supervisors (BOS) under Resolution Number 348-12 on September 28, 2012 and has been in operation since May 1, 2016. It has provided greener electricity generation and related services to residential and commercial consumers. On December 8, 2015, the Commission adopted resolution 15-0268, setting initial CleanPowerSF rates to cover costs and be cost-covering and competitive with comparable Pacific Gas and Electric (PG&E) rates.

**London Breed**  
 President of  
 the Board of  
 Supervisors and  
 Acting Mayor

**Ike Kwon**  
 President

**Vince Courtney**  
 Vice President

**Ann Moller Caen**  
 Commissioner

**Francesca Viotor**  
 Commissioner

**Anson Moran**  
 Commissioner

**Harlan L. Kelly, Jr.**  
 General Manager





On April 11, 2017, the Commission reduced CleanPowerSF's SuperGreen rate premium for commercial customers from the initial \$0.02/kWh to \$0.014/kWh above Green rates, which went into effect on July 1, 2017. The SuperGreen rate premium for Residential customers was not changed from the initial \$0.02/kWh above Green rates.

On April 11, 2016, the Commission adopted a Net Energy Metering (NEM) Tariff for the CleanPowerSF program. The initial CleanPowerSF NEM program was designed around the following objectives: (1) encourage existing CleanPowerSF customers to install solar generation equipment; (2) encourage existing NEM customers of PG&E to join CleanPowerSF; (3) remain fair to non-participating CleanPowerSF ratepayers; and (4) to provide a simple and clear NEM program.

### **Proposed Revised CleanPowerSF Rates and Charges**

The SFPUC intends to maintain affordable program rates that are sufficient to support CleanPowerSF's operating expenses, power procurement, and the establishment of adequate reserves. The proposed revised rates will reduce CleanPowerSF's SuperGreen premium to \$0.015 per kilowatt-hour (kWh) above Green rates for residential customers and \$0.010 per kWh above Green rates for commercial and industrial customers. The result is a reduction of the CleanPowerSF SuperGreen product rate premiums of approximately 25% for Residential customers and 28.5% for Commercial customers. The proposal will also modify the existing NEM Tariff to: a) eliminate the current two-tier Net Surplus Compensation (NSC) Rate in favor of a single NSC Rate and discontinue the requirement that customers transfer rights to the Renewable Energy Credits produced to the program; b) set credit rollover as the default compensation method for NSC, with a check payment available by request; and c) clarify that true-ups for NSC determination will only be conducted on customers who have completed at least 10 billing cycles in the program. Consistent with Section 8B.125 of the City's Charter, the SFPUC Rates Policy and the CleanPowerSF rate-setting policy, the proposed CleanPowerSF electric rates and charges will be sufficient to cover all projected program costs. If approved by the Commission, these rates and charges will be subject to rejection by the BOS.




Timothy Johnston, MP, Environmental Planner,  
Environmental Planning Division, San Francisco Planning Department  
CEQA Exemption Request  
Proposal to Adopt Revised SuperGreen Generation Rate Premiums and  
Modifications to Net Energy Metering Tariff of CleanPowerSF  
December 28, 2017  
Page 3

CleanPowerSF will develop program and strategies to encourage build-out of local energy resources, consistent with the policies of the Commission and the Board of Supervisors, however, no decisions about projects to implement local build-out will be made until reviews required under the California Environmental Quality Act (CEQA) are completed.

**CEQA COMPLIANCE/RECOMMENDATION**

The SFPUC recommends the proposed adoption of revised SuperGreen generation rate premiums and modifications to NEM Tariff of CleanPowerSF is statutorily exempt from environmental review under Public Resources Code Section 21080(b)(8) and CEQA Guidelines Section 15273 (Rates, Tolls, Fares, and Charges), Subsection (a)(1) which provides a statutory exemption from CEQA for the establishment, modification, structuring, restructuring, or approval of rates, tolls, fares, or other charges by public agencies for the purposes of meeting operating expenses.

Sincerely,

 Scott Matherson for IPT

Irina P. Torrey, AICP, Bureau Manager  
Bureau of Environmental Management

Cc:

Cheryl Taylor, Principal Analyst – Special Projects, Financial Services  
Timothy Johnston, MP, Environmental Planner, Environmental Planning  
Division, San Francisco Planning Department  
Lawrence Truong, Environmental Project Manager, SFPUC Bureau of  
Environmental Management



**From:** [Kern, Chris \(CPC\)](#)  
**To:** [MacPherson, Scott](#)  
**Cc:** [Johnston, Timothy \(CPC\)](#)  
**Subject:** RE: CEQA StatEx request: Proposal to Adopt Revised Supergreen Generation Rate Premiums  
**Date:** Wednesday, January 03, 2018 9:04:47 AM

---

The San Francisco Planning Department concurs with SFPUC's determination that the proposed adoption of revised supergreen generation rate premiums and modifications to net energy metering tariff are exempt from environmental review pursuant to CEQA Guidelines section 15273.

**Chris Kern, Principal Planner**  
**Environmental Planning Division**  
San Francisco Planning Department  
1650 Mission Street, Suite 400, San Francisco, CA 94103  
**Direct:** 415-575-9037 | [www.sfplanning.org](http://www.sfplanning.org)  
[San Francisco Property Information Map](#)

---

**From:** MacPherson, Scott [mailto:[smacpherson@sfgwater.org](mailto:smacpherson@sfgwater.org)]  
**Sent:** Thursday, December 28, 2017 10:32 AM  
**To:** Kern, Chris (CPC)  
**Cc:** Johnston, Timothy (CPC)  
**Subject:** CEQA StatEx request: Proposal to Adopt Revised Supergreen Generation Rate Premiums

Hi Chris,

Attached for your review is a Statutory Exemption Request for the Proposal to Adopt Revised Supergreen Generation Rate Premiums and Modifications to Net Energy Metering Tariff of CleanPowerSF. Please feel free to contact me if you have any questions. To meet our agenda calendar schedule, we request that you review this by January 10<sup>th</sup>.

Thanks,  
Scott

Scott MacPherson  
Office: (415) 551-4525 | [smacpherson@sfgwater.org](mailto:smacpherson@sfgwater.org)

**San Francisco Water, Power, and Sewer** | Services of the San Francisco Public Utilities Commission  
Bureau of Environmental Management  
525 Golden Gate Avenue, 6<sup>th</sup> Floor  
San Francisco, CA 94102







San Francisco  
Water  
Power  
Sewer

# CleanPowerSF Rate Proposal: *SuperGreen Rate Premiums and Net Energy Metering Tariff Modifications*

*Michael Hyams and  
Charles Perl*

January 23, 2018

**CleanPowerSF**

*Same Service • Clean Energy*





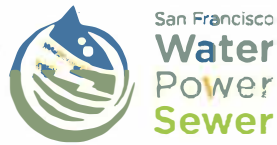
San Francisco  
**Water**  
**Power**  
**Sewer**

# Agenda

---

1. Background
2. Changes Since Last Rate Action
3. Proposed SuperGreen Rate Premium
4. Proposed Net Energy Metering Program Changes
5. Proposed Rate Action





## Background: Rate Proposal Objectives

---

- Lower Clean PowerSF SuperGreen rate premiums to remain competitive with comparable PG&E Solar Choice rates
- Changes to Net Metering Program to streamline and simplify the program and process





# Background: Rate Setting Policy

---

- December 8, 2015 the Commission adopted a CleanPowerSF rate setting policy, consistent with the Charter (Section 8B.125)
- On September 12, 2017 the Commission adopted a Ratepayer Assurance Policy
- CleanPowerSF rates are set consistent with these policies that emphasize:
  - Revenue Sufficiency
  - Customer Equity
  - Environmental Sustainability
  - Affordability
  - Predictability
  - Simplicity
  - Transparency
  - Compliance







# Background: CleanPowerSF Initial Rates

- The Commission also adopted rates for program launch using the Not-to-Exceed rate setting methodology presented to the RFB on April 17, 2015:
  - PG&E Generation Rate(s)
  - Power Charge Indifference Adjustment (PCIA)
  - Franchise Fee Surcharge (FFS)

---

  - = CleanPowerSF NTE rate(s) for default “Green” product
- CleanPowerSF “Green” rates set 0.25% below PG&E rates as of March 1, 2016 minus PCIA and FFS
- “SuperGreen” \$0.02/kWh premium over “Green” rates





## Background: Rate Actions Since Program Launch

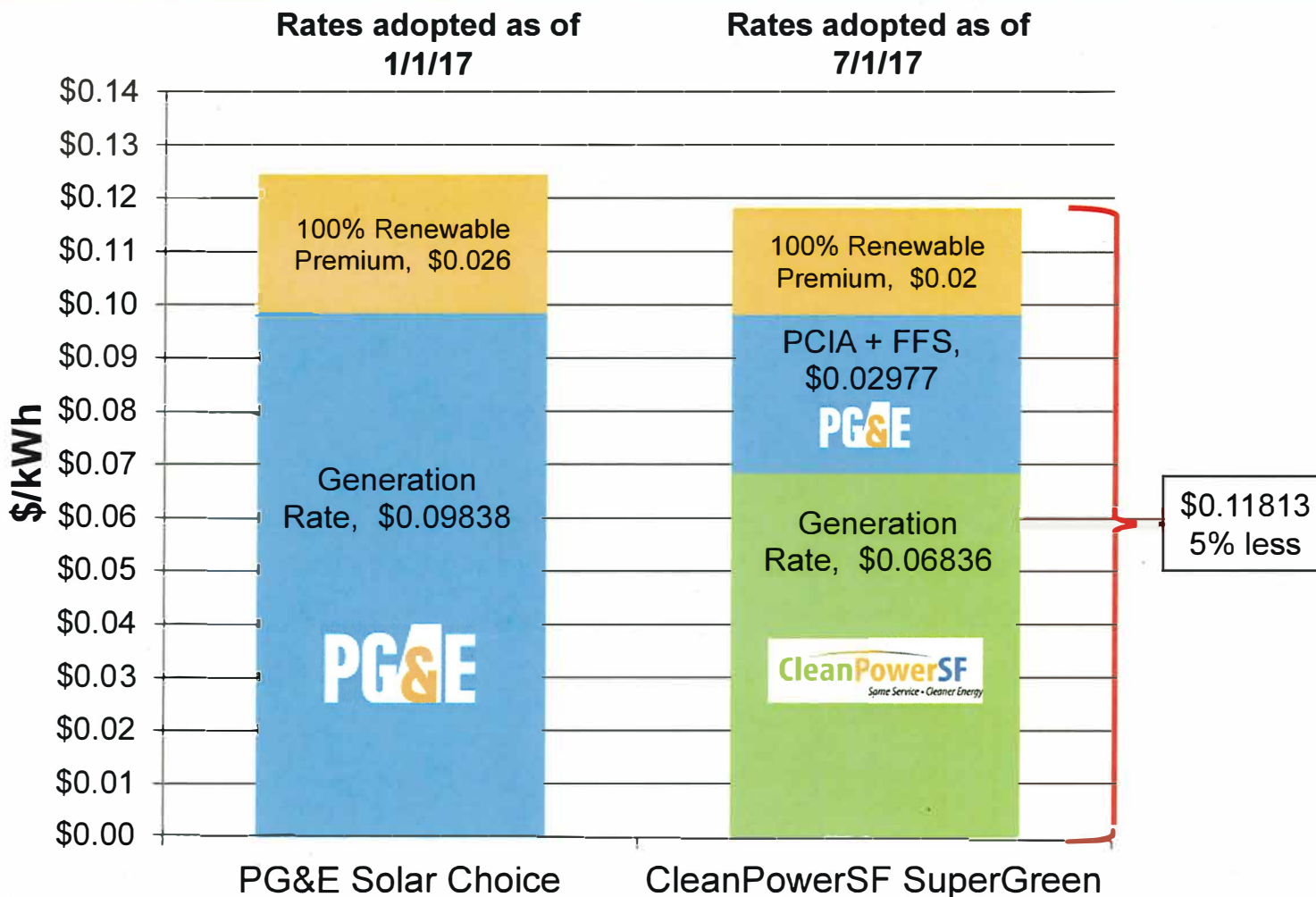
---

- May 2016
  - Adopted a Net Energy Metering Tariff for customers with on-site renewable generation (Schedule NEM-CleanPowerSF)
  - Adopted new residential Time-of-Use rates to mirror those put in place by PG&E (E-TOU)
- April 2017
  - Reduced both Green and SuperGreen product rates for FY2016-2017
    - SuperGreen Rates for Commercial accounts reduced to \$0.014/kWh
    - SuperGreen rates for Residential accounts remained the same at \$0.02/kWh





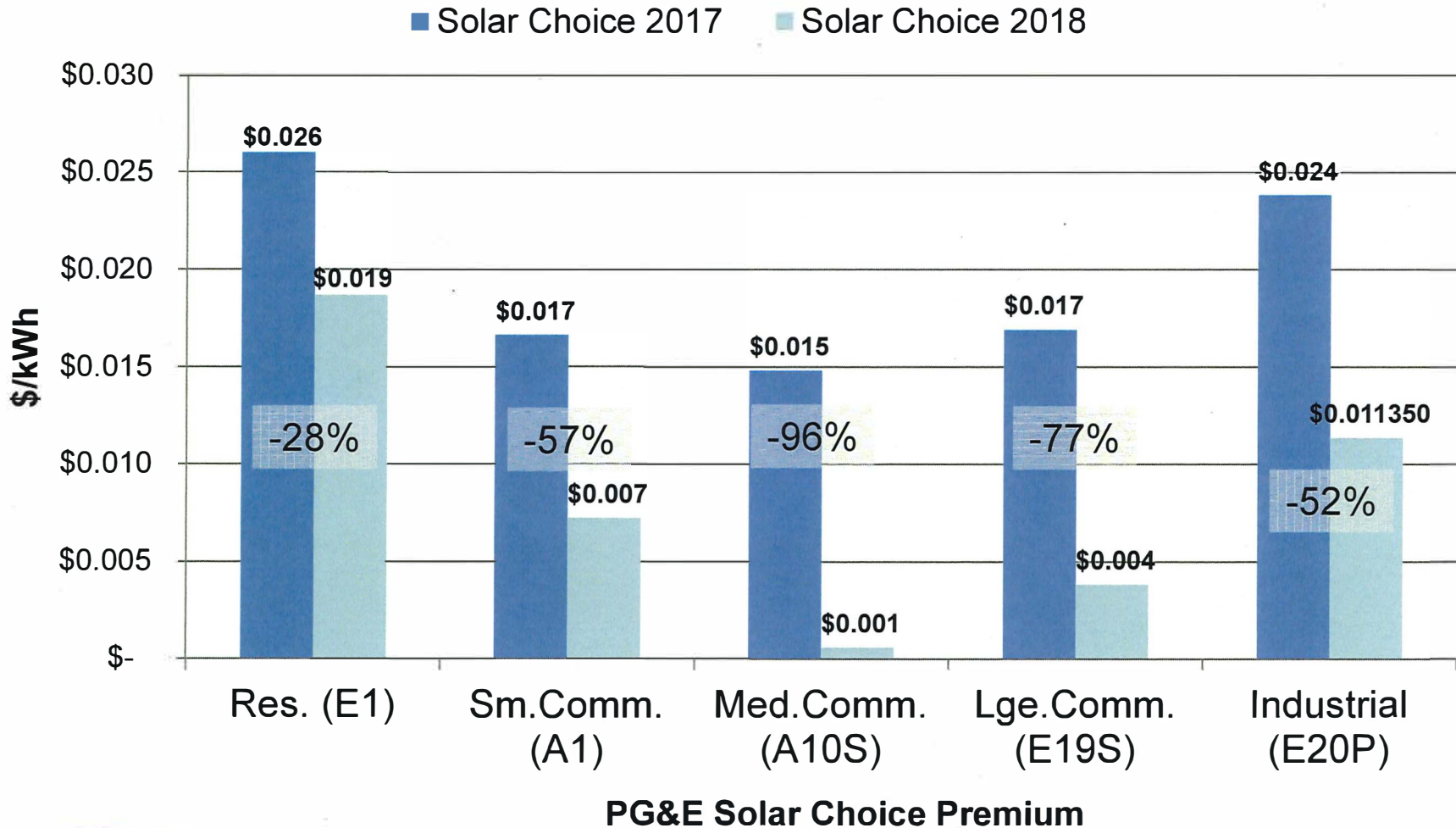
# Background: Current CleanPowerSF SuperGreen Rates (Residential)







# Changes Since Last Rate Action: Proposed PG&E Solar Choice Premiums

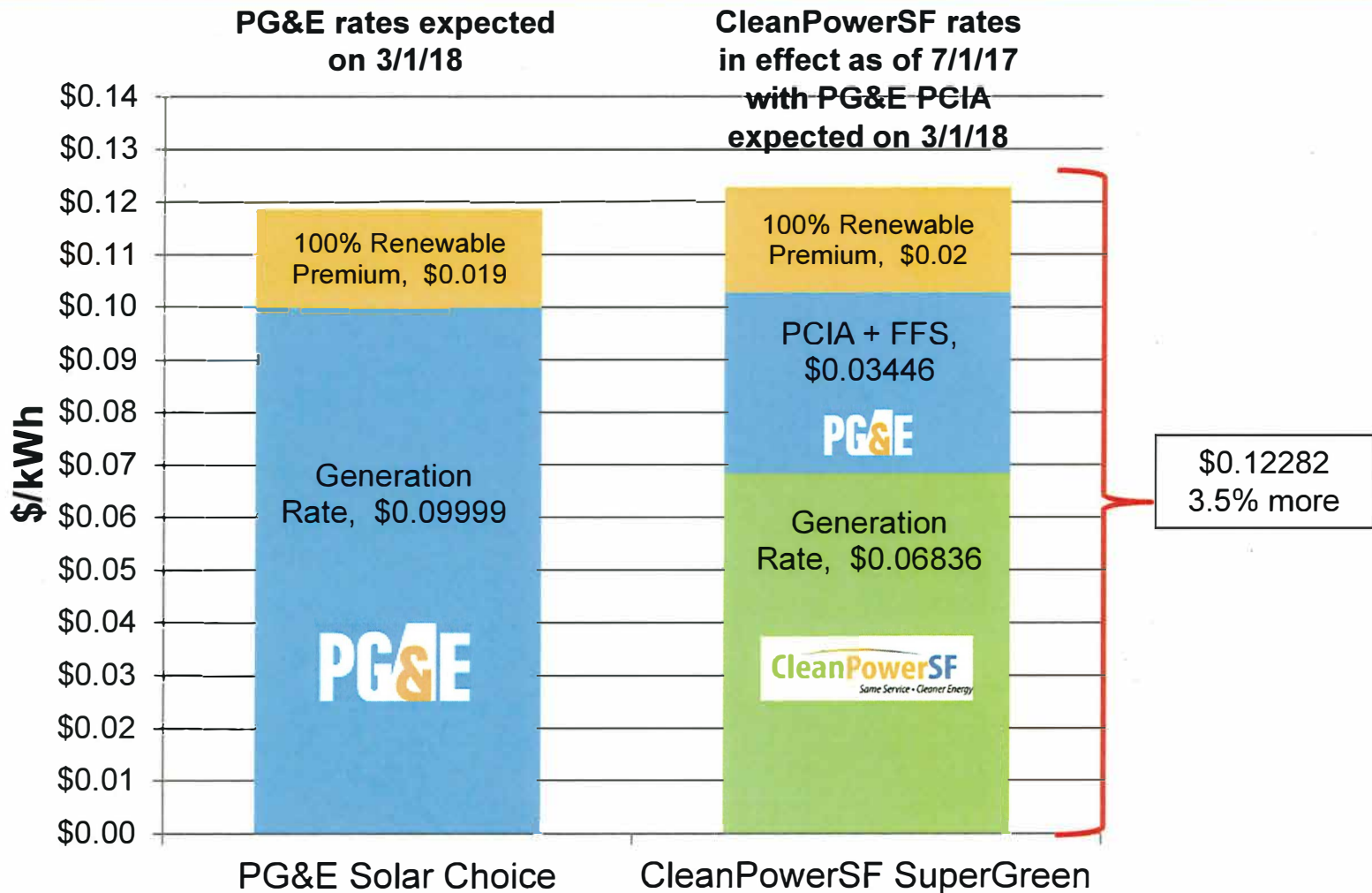








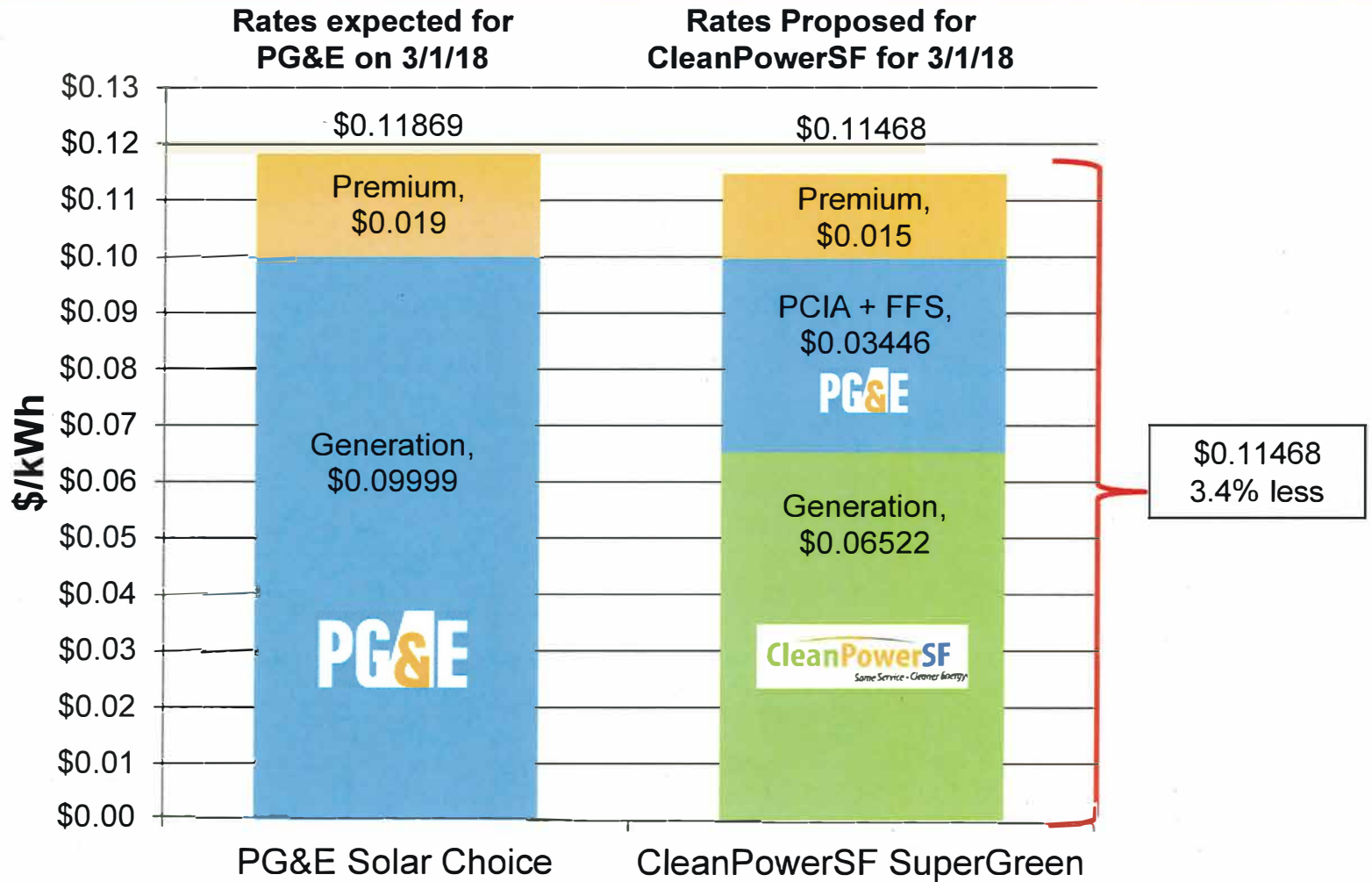
# Changes Since Last Rate Action: Proposed PG&E Solar Choice Rate Premiums







# Proposed CleanPowerSF Rates SuperGreen Rate Premium (Residential)



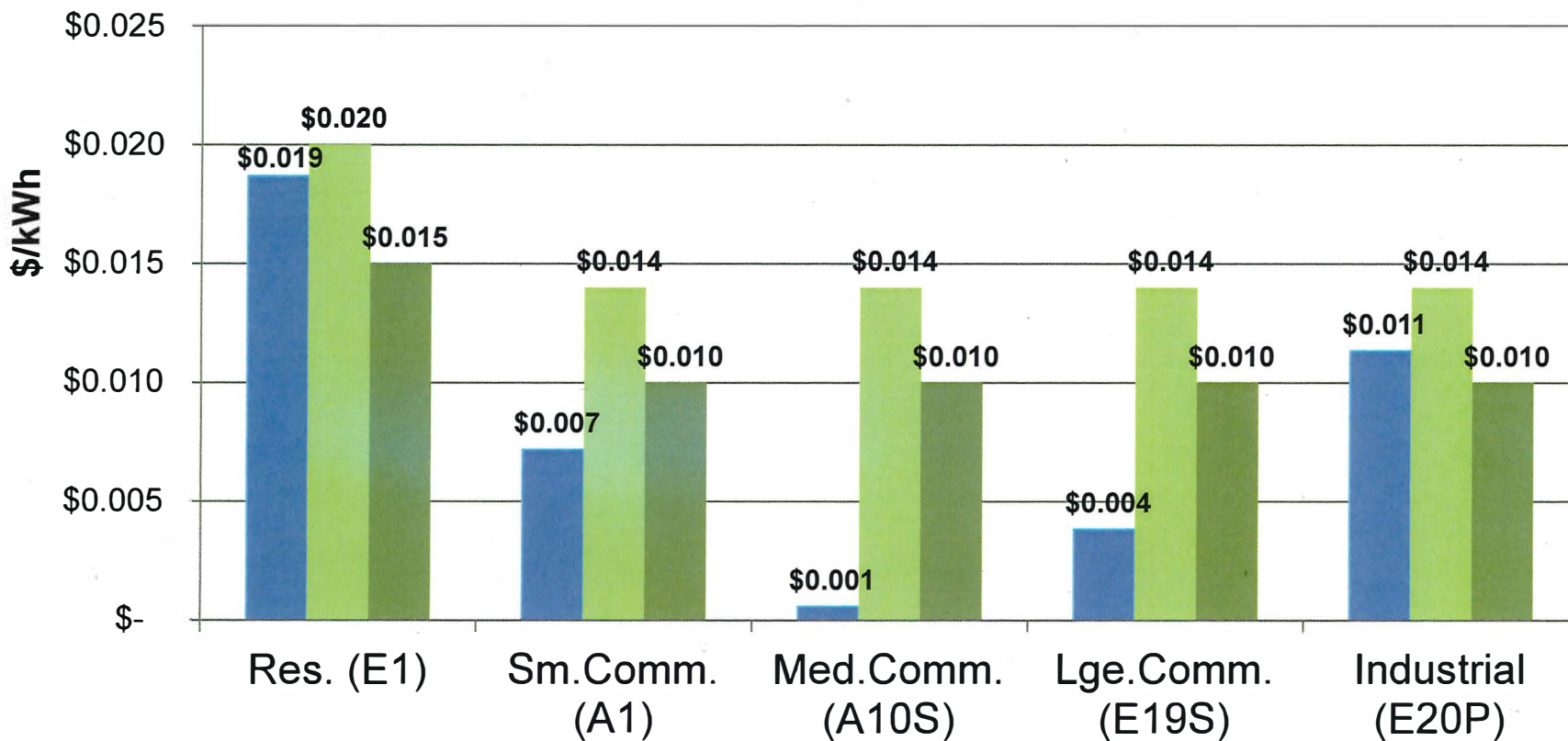




# Proposed CleanPowerSF Rates

## SuperGreen Rate Premium v. PG&E Solar Choice

■ Solar Choice Proposal (3/1/2018) ■ SuperGreen (7/1/17) ■ SuperGreen Proposal (3/1/18)







# Proposed Net Energy Metering Program Changes

- Simplify program and offer a single Net Surplus Compensation (NSC) Rate
  - Use higher of two rates (\$0.0893 per kWh) to encourage the development of renewable energy
- Provide NSC as bill credit by default
  - Customer may request a check within 60 days of receiving annual True-Up bill (May)
  - CleanPowerSF will notify customers with a balance of \$100 or more
- Roll-over credit balances for new customers with less than 10 months in the CleanPowerSF NEM program
  - Customers with <10 months NEM participation at the true-up date will be trued up the following year









# Proposed Rate Action

---

## SuperGreen Premium

- Reduce Residential Premium to \$0.015/kWh
- Reduce Commercial Premium to \$0.01/kWh
- Make new SuperGreen rates effective 3/1/18

## Net Energy Metering

- Offer one Net Surplus Compensation (NSC) Rate
- Provide NSC as bill credit by default. Customers may request a check within 60 days of receiving True-Up bill
- Roll-over credit balances for customers in program less than 10 months





San Francisco  
**Water**  
**Power**  
**Sewer**

# Discussion

---





BOS-11

**Mchugh, Eileen (BOS)**

---

**From:** Reports, Controller (CON)  
**Sent:** Tuesday, January 30, 2018 2:05 PM  
**To:** Calvillo, Angela (BOS); Mchugh, Eileen (BOS); BOS-Legislative Aides; BOS-Supervisors; Howard, Kate (MYR); Leung, Sally (MYR); Whitehouse, Melissa (MYR); Tucker, John (MYR); Hussey, Deirdre (MYR); Tsang, Francis; Elliott, Jason (MYR); Steeves, Asja (CON); Rose, Harvey (BUD); Newman, Debra (BUD); Campbell, Severin (BUD); Docs, SF (LIB); CON-EVERYONE; MYR-ALL Department Heads; CON-Finance Officers; Blackman, Sue (LIB); Herrera, Luis (LIB); Lambert, Michael (LIB); McClure, Randle (LIB); jon@ccgresearch.com; carolc@ccgresearch.com; gmetcalf@spur.org; bob@sfchamber.com; jballesteros@sanfrancisco.travel; corona.omar94@gmail.com; Alyssa.Pereira@chron.com; Caille.Millner@chron.com; Steve.Rubenstein@chron.com  
**Subject:** Issued: San Francisco Public Library Patron Use Analysis - Fiscal Year 2017-18

This report analyzes San Francisco Public Library open hours system-wide, and describes patterns of visitor traffic and computer use during open hours across all days of the week at all 27 branch libraries and the Main Library. Overall, while the current system-wide open hours are 21 percent above the minimum required, open hours coverage varies little between branches, despite large variations in visitor traffic, and significant gaps in open hours coverage contribute to busy days and times. Busy hours at the start or end of the day suggest latent demand for earlier opening and later closing times on some days. Library staff and commissioners should consider addition or reallocation of open hours to better serve patrons.

To view the full report, please visit our Web site at: <http://openbook.sfgov.org/webreports/details3.aspx?id=2534>  
This is a send-only e-mail address.

For questions about the report, please contact Ryan Hunter at [ryan.hunter@sfgov.org](mailto:ryan.hunter@sfgov.org)

Follow us on Twitter @SFController

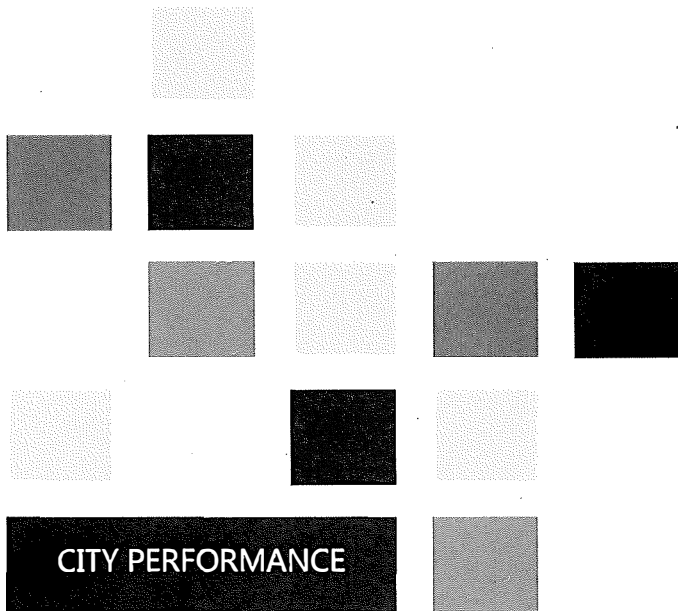
(2)



# San Francisco Public Library Patron Use Analysis

Fiscal Year 2017-18

This report analyzes Library open hours system-wide and describes patterns of visitor traffic and computer use during open hours across all days of the week at all 27 branch libraries and the Main Library. Overall, while the current open hours are 21 percent above the minimum required, significant gaps in coverage contribute to busy days and times. Library staff and commissioners should consider addition or reallocation of open hours to better serve patrons.



January 30, 2018

City & County Of San Francisco  
Office of the Controller  
City Services Auditor

## About City Performance

The City Services Auditor (CSA) was created in the Office of the Controller through an amendment to the San Francisco City Charter that was approved by voters in November 2003. Within CSA, City Performance ensures the City's financial integrity and promotes efficient, effective, and accountable government.

City Performance Goals:

- City departments make transparent, data-driven decisions in policy development and operational management.
- City departments align programming with resources for greater efficiency and impact.
- City departments have the tools they need to innovate, test, and learn.

### City Performance Team:

Deric Licko, *Project Analyst*  
Ryan Hunter, *Project Manager*  
Peg Stevenson, *Director*



### Public Library Project Sponsors:

Luis Herrera, *City Librarian*  
Michael Lambert, *Deputy City Librarian*  
Randy McClure, *Chief Analytics Officer*



For more information, please contact:

Deric Licko  
Office of the Controller  
City and County of San Francisco  
(415) 554-7518 | [Deric.Licko@sfgov.org](mailto:Deric.Licko@sfgov.org)



## Executive Summary

The San Francisco City Charter (Charter) requires that the San Francisco Public Library (Library) maintain a minimum of 1,211 system-wide service hours per week, conduct a comprehensive assessment of needs to modify service hours as appropriate at least once every five years, and establish a community input process to provide feedback for determining service hours, including a mandated public hearing in each supervisorial district. To support this assessment, the City Performance unit of the Controller's Office (City Performance) analyzed existing open hours across the Library system as well as visitor traffic and computer login data for all open hours at each location.

### FINDINGS

- 1.1 The Library exceeds the minimum number of required open hours. The Charter requires a minimum of 1,211 open hours, and the current system-wide total of 1,460 open hours is approximately 21 percent above this floor.
- 1.2 Overall hours coverage varies little between branches, despite large variations in visitor traffic. All branches are open for either 50 or 55 hours, despite large variations in average hourly visitor traffic, and the Library could likely better serve more patrons by either reallocating existing hours or by prioritizing new hours at the busier branches.
- 1.3 Busy hours at the start or end of the day suggest latent demand. The opening hour is often busy for many libraries, especially when that opening hour is later than 10 a.m. Similarly, the closing hour is often busy on days when a library closes at 5 or 6 p.m. compared to days when it closes later in the evening. Hours with heavy use at the start or end of day suggest latent demand (e.g., patrons waiting for the library to open or rushing to get to the library before it closes) and that patrons would benefit from earlier or later open hours on those days.
- 1.4 Gaps in the system-wide open hours footprint likely restrict library use for patrons that work during the regular business day and contribute to busy days and times. Two-thirds of total system open hours and 85 percent of non-weekend open hours occur during the 9 a.m. to 6 p.m. business day, and no library is open before 9 a.m. While the Library's existing system-wide open hours coverage "footprint" (refer to Figure 5 on p. 14) serves many patrons well, it likely makes it difficult for patrons that work during the business day to visit a library during the week and contributes to busy days and times. For example, all branch libraries are open only four hours on Sundays and five hours on Fridays, and these days have the highest average hourly visitor traffic of the week. Further, no library is open on Monday, Friday or weekend evenings after 6 p.m., and the closing hour on these days is generally busy. Dense use on Fridays and Sundays, and in early evening closing hours, suggests that some patrons are adjusting their schedules to visit the library during open hours and would benefit from expanded

open hours on these days.

- Evenings after 7 p.m. generally have the lightest use system-wide. Visitor traffic at most branch libraries drops off substantially after 7 p.m. Although fewer patrons use these later evening hours, these hours likely serve a different patron population than daytime hours. Other times of light use vary from branch to branch.

## RECOMMENDATIONS

- Consider allocating any future additional open hours to specific priority areas. If the Library devotes staff and budget resources to a further expansion of open hours, prioritizing open hours in the following areas would reduce gaps in system-wide coverage and alleviate high demand on some days and times at specific libraries:
  - Extend open hours on Sundays and Fridays. Visitor traffic is consistently high from opening to closing at most libraries on these days, likely due to a combination of high demand and libraries being open fewer hours in the day, and extending opening and closing times on these days would likely benefit the largest number of patrons.
  - Extend opening and closing times on other days at locations demonstrating latent demand. Usage is consistently high at the existing 5 p.m. and 6 p.m. closing hours, and many libraries are busy in the opening hour. Extending opening and closing times at some locations would likely alleviate some of this latent demand and would give more choice for library patrons to use a library outside of the existing open hours on more days. The Library should use the visitor traffic and computer login data sheets in Appendix A to support these decisions.
- Consider reallocating existing open hours within and across branch libraries. Instead of or in combination with adding more system-wide open hours, the Library could reallocate current open hours to reduce gaps in system-wide coverage and alleviate high demand on some days and times at specific libraries. The Library should use the visitor traffic and computer login data sheets in Appendix A to support these decisions, and should consider geography when reallocating open hours. Specifically, the Library should consider the following:
  - Reallocate open hours within branches. The June 2017 open hours expansion included 85 additional open hours at 15 branch libraries, all within the existing system-wide open hours coverage footprint. The open hours at these and other branches could potentially be reallocated to both address high-demand times and expand the existing coverage footprint.
  - Reallocate open hours from some low-traffic branches to high-traffic branches or the Main Library. The Main Library and most of the busiest branches received no additional open hours in June 2017, and the Library should consider reallocating some open hours to these libraries to alleviate high demand and potentially expand the coverage footprint. As part of this

reallocation, the Library should consider expanding branch open hours beyond 55 per week at some of the busiest libraries in the system.

☐ Conduct further analysis into usage patterns. Upcoming infrastructure improvements will allow the Library to analyze the effects of changing hours on patron usage in nearly real time. The Library should use this data to further analyze patron usage to better enable the Library to effectively add or reallocate open hours:

- o Monitor the effect on visitor traffic of the June 2017 open hours expansion. The June 2017 expanded open hours likely alleviated some of the high demand at some locations, and the Library should consider the effect of these new open hours especially where open hours were added adjacent to high-use hours. Any further changes to open hours in 2018 and beyond should be monitored to determine whether they are having the intended effect.
- o Pilot hours outside the coverage window. The current data allows for insight about usage within and at the edges of the current coverage footprint, but is less useful for gauging potential demand further outside existing hours. Piloting longer hours, especially before the business day, would give insight into whether those times might better serve some patrons. Similarly, the Library should review usage patterns as part of any pilot reallocation of open hours designed to reduce coverage gaps and expand the system-wide coverage footprint.

# Table of Contents

Executive Summary .....	3
Findings .....	3
Recommendations .....	4
Table of Contents .....	6
Introduction .....	7
Methodology .....	7
Findings .....	9
1. The Library exceeds the minimum number of required open hours .....	9
2. Overall hours coverage varies little between branches, despite large variations in visitor traffic .....	9
3. Busy hours at the start or end of the day suggest latent demand .....	10
4. Gaps in the system-wide open hours footprint likely restrict library use for patrons that work during the regular business day and contribute to busy days and times .....	13
5. Evenings after 7 p.m. generally have the lightest use system-wide .....	16
Recommendations .....	18
1. Allocate any new open hours to specific priority areas .....	18
1a. Expand open hours on Sundays and Fridays .....	18
1b. Extend opening and closing times on more days at locations demonstrating latent demand .....	18
2. Consider reallocating existing open hours within and across branch libraries .....	18
2a. Reallocate open hours to reduce coverage gaps and expand system-wide coverage footprint .....	19
2b. Reallocate open hours from some low-traffic branches to high-traffic branches or the Main Library .....	21
3. Conduct further analysis into usage patterns .....	21
3a. Monitor the effect on visitor traffic of the June 2017 open hours expansion .....	21
3b. Pilot hours outside the coverage window .....	21
Appendix A: Library Usage by Location .....	22
Appendix B: Library Visitors by Location .....	52
Appendix C: Library Location Open Hours .....	53

---

# Introduction

The San Francisco Public Library (Library) system consists of the Main Library and 27 branch libraries located throughout the City of San Francisco (City), organized into five geographical districts. The Library is governed by the Library Commission. In 2007, voters reauthorized the Library Preservation Fund, which amends the City Charter to provide a funding baseline for the Library through fiscal year 2023-24 and to require that the Library Commission:

- 1. Maintain a minimum of 1,211 system-wide service hours per week
- 2. Conduct a comprehensive needs assessment at least once every five years to modify service hours as appropriate
- 3. Establish a community input process to provide feedback for determining service hours, including a mandated public hearing in each supervisorial district

The last assessment was conducted in fiscal year 2012-13, and the current assessment must be completed by June 30, 2018. The overall goals of the assessment are to use a data-driven approach to gather information on Library visitors and use, to identify days and times of high and low use at specific library locations, and to position open hours to best serve the needs of the public and their respective communities.

The assessment includes analysis of existing open hours across the Library system and analysis of visitor traffic and computer use at each of the 28 library locations. The assessment also includes a separate analysis of survey results from a patron survey and a Library staff survey, to be provided in a report prepared by the City's contracted professional survey consultant.

---

# Methodology

City Performance compiled and analyzed Library data on visitor traffic and computer logins to present a composite view of library use at each hour for each library location.

## Visitor Traffic Analysis

The Library collected visitor traffic data over 12 two-week intervals from September 2014 to October 2016.<sup>1</sup> Library staff recorded counts from automated gate counters located at library entrances at opening, after the first 15 minutes, at the beginning of each hour during the day,

---

<sup>1</sup> The visitor traffic data was collected prior to the June 2017 expansion of open hours, so no data is available for these hours.

15 minutes prior to closing, and at closing. This data allows for analysis of overall visitor traffic by hour at each location.<sup>2</sup>

### Computer Login Analysis

The Library collected two types of computer use data:

- Login data for physical library terminal computers was collected every day at each library location from January 2017 to July 2017 via automated library systems that record login time and duration of use whenever a patron uses a Library computer.
- Connections to the Library Wi-Fi network were recorded daily by automated systems from July to November 2017<sup>3</sup>

This data allows for estimation of the number of Library patrons using computer services in any given hour at each location.<sup>4</sup>

Heatmaps and charts showing hourly visitor traffic and computer/Wi-Fi logins at each open hour for each of the 27 branch locations and the Main Library as well as averages across all 27 branch locations are presented in Appendix A.

### Library System Open Hours Analysis

The assessment also included analysis of Library system open hours by time of day and day of week to present a comprehensive visual overview of the Library system-wide open hours coverage “footprint” during the week and identify specific gaps in coverage.

---

<sup>2</sup> The visitor traffic counts include both “ins” and “outs”, as the automated gate counters at libraries cannot distinguish a patron entering or exiting. Thus, for any given hour it is not possible to determine the number of discrete library visitors. However, total daily visitor traffic can be divided by 2 to derive the total number of visitors per day and an hourly average (e.g., if visitor traffic is counted at 500 in a day and the library is open for 5 hours the total number of visitors is  $500 / 2 = 250$  and the hourly average is  $250 / 5 = 50$  visitors). Further, for purposes of this analysis, all visitor traffic in the first 15 minutes of opening is assumed to be “ins” and all traffic in the last 15 minutes is assumed to be “outs.” Thus, for these time intervals, if traffic is counted at 20 then the assumption is that it is 20 visitors, not 10 visitors, during that time.

<sup>3</sup> The Wi-Fi data and some of the computer login data was collected after the expansion of open hours at some locations in June 2017, but only hours that have visitor traffic data were included in the analysis.

<sup>4</sup> The Wi-Fi login data has some important limitations for use in assessing Library open hours. First, the Wi-Fi is available outside the building at some branches, making it impossible to determine if a user is inside or outside the library when making a connection. Second, the Wi-Fi is also available during hours the libraries are closed. Third, Wi-Fi logins record only the start of a session and therefore under-count usage late in the day. Nevertheless, this data can be useful as a supplement to the visitor traffic data to provide a more comprehensive view of library use at different hours of the day and week.

# Findings

## 1. THE LIBRARY EXCEEDS THE MINIMUM NUMBER OF REQUIRED OPEN HOURS

The Charter requires a minimum of 1,211 open hours, and the Library's current system-wide total of 1,460 open hours is approximately 21 percent above this floor. In June 2017, the Library added an additional 85 open hours at a total of 15 branch libraries, including adding an additional day of service at nine libraries,<sup>5</sup> resulting in all branch libraries now being open seven days per week with a minimum of 50 hours per week.<sup>6</sup>

## 2. OVERALL HOURS COVERAGE VARIES LITTLE BETWEEN BRANCHES, DESPITE LARGE VARIATIONS IN VISITOR TRAFFIC

All branches are open for either 50 or 55 hours, despite large variation in average hourly visitor traffic, and neither the Main Library nor most of the busiest branch libraries received any additional open hours in the June 2017 expansion of open hours. The Library could likely serve more patrons by either reallocating some existing hours or by prioritizing new hours at the busier branches.

Of the busiest five branches by average hourly visitors, only North Beach (ranked number five) received additional open hours in June 2017, and of the top 10 branches only three received more hours. Conversely, seven of the 10 branches with the lowest average hourly traffic received more hours.<sup>7</sup> Appendix B summarizes all library locations by visitors per hour, with weekly open hours and whether additional hours were added in June 2017.

Many of the libraries with lower usage were previously closed one day per week, and the expansion of hours ensures that all branches are now open seven days per week. Appendix C shows the current weekly open hours for all libraries. In some cases, hours were expanded at branches in historically underserved communities or for other community-specific reasons. These equity goals should be considered together with the goal of serving more patrons, as increasing the overall number of patrons served may have equity benefits as well. The Library should analyze how to maintain desired levels of service at all branches while also serving as many patrons as possible.

---

<sup>5</sup> Previously, seven branch libraries were closed on Sundays and two libraries were closed on Mondays.

<sup>6</sup> Previously, some branch libraries were open 45 hours per week, some 50 hours, and some 55 hours. The Main Library is open 60 hours per week.

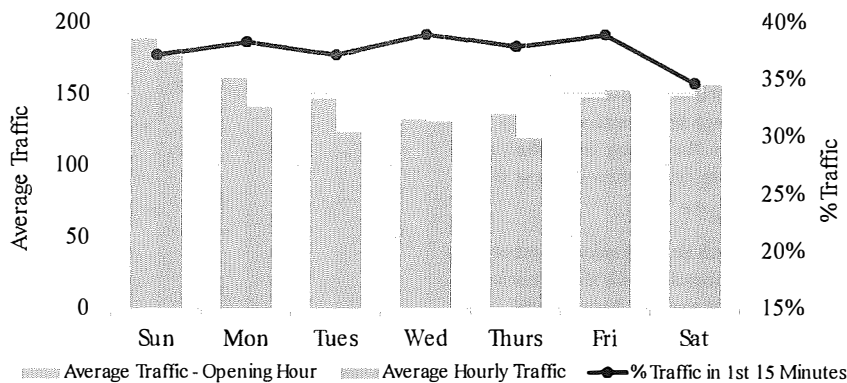
<sup>7</sup> The three busiest branches have 157, 144 and 130 average hourly visitors, and the three least busy branches, which all received additional hours, have 37, 34 and 21 average hourly visitors.

### 3. BUSY HOURS AT THE START OR END OF THE DAY SUGGEST LATENT DEMAND

The opening hour is often busy for many libraries, especially when that opening hour is later than 10 a.m. Similarly, the closing hour is often busy on days when a library closes at 5 or 6 p.m. compared to days when it closes later in the evening. Hours with heavy use at the start or end of day suggest latent demand (e.g., patrons waiting for the library to open or rushing to use it before it closes), and patrons would benefit from earlier or later hours on those days.

Figure 1 shows average visitor traffic at the opening hour across all 27 branches compared to average hourly traffic for that day together with the percentage of opening hour traffic occurring in the first 15 minutes.

**Figure 1: Libraries are Generally Busy at the Opening Hour, with a Disproportionate Share of Traffic in the First 15 Minutes of Opening**



Opening hours at branches tend to be busier than the average hour, and 38 percent of opening hour traffic across all branches occurs in the first 15 minutes (25 percent of an hour).<sup>8</sup> The busy opening hour and first 15 minutes suggests that many library patrons are lined up outside waiting for the library to open and thus would likely benefit from earlier opening times. Further, the percentage of traffic in the opening hour is slightly higher than 38 percent on average for opening hours at noon or 1 p.m., suggesting that when the library opens later than 10 a.m. an even greater proportion of patrons are lined up waiting for the library to open.

Figure 2 shows a comparison of visitor traffic at the Mission and Merced branches, and demonstrates how shifting hours earlier might alleviate latent demand:

<sup>8</sup> This analysis assumes that a greater proportion of visitor traffic in the opening hour is 'ins' and that all traffic in the first 15 minutes is 'ins.' Thus, the total number of visitors is significantly higher on average in the opening hour compared to the daily average, as the traffic total would not be simply divided by 2 to get the number of visitors, as it is for daily totals.



- 11 Both branches open at the same time on Friday, but Mission opens at 1 p.m. on Monday and Merced opens at 10 a.m.
- 12 Both branches have similar relative traffic densities on Friday opening hour, but Mission is relatively busier during the later opening hour on Monday.

Figure 2: Opening Hour is Busier Later in the Morning; Closing Hour is Busier Earlier in the Evening<sup>9</sup>

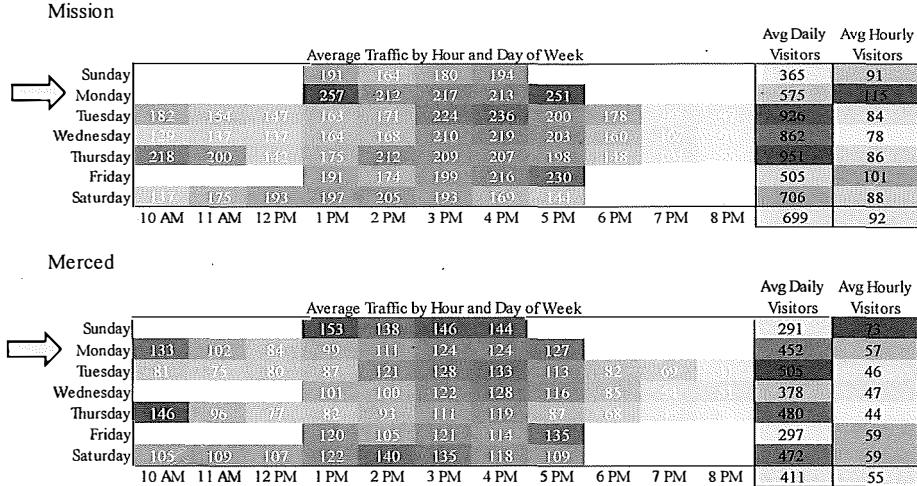


Figure 2 also shows an example of relatively dense use at the closing hour on days the library closes at 5 or 6 p.m. and demonstrates how later open hours on some days might also alleviate latent demand. Both Mission and Merced branches are busy at the 5 p.m. hour on Mondays and Fridays, when the branch closes at 6 p.m., but relatively less busy at that time on other weekdays when the library is open until 9 p.m. This suggests that some patrons may be rushing to use these libraries before closing at 6 p.m. on Mondays and Fridays and that patrons would benefit from later closing hours on these days.

Libraries are also generally busier when open fewer hours in the day. Although the total number of visitors is generally lower on the days that libraries are open fewer hours, the high average hourly visitor traffic shows that more patrons are using the library in each open hour. Figure 3 shows the average visitor traffic across all branches and at the Main Library.

<sup>9</sup> Hourly 'traffic' includes both 'ins' and 'outs.' Darker colored areas on the heatmaps indicate higher traffic volume during that hour relative to the traffic for that branch, and white areas indicate hours the library is closed. 'Avg Daily Visitors' is the sum of average daily visitor traffic divided by 2 and 'Avg Hourly Visitors' is the 'Avg Daily Visitors' total divided by the number of open hours that day, showing the average total number of discrete visitors per day and the average discrete visitors per open hour. The shading in these columns visually represents the relative rank of the visitor traffic for that day within the week, which allows for easy identification of the days with high and low visitor traffic as well as the days with high and low average hourly visitors.

Figure 3: Overall Denser Use on Days When Libraries are Open Fewer Hours in the Day

All Branches

Average Traffic by Hour and Day of Week										Avg Daily Visitors	Avg Hourly Visitors		
Sunday				188	165	168	183				352	88	
Monday	124	100	93	146	149	177	172	167			563	70	
Tuesday	146	121	104	113	140	165	164	146	113		678	62	
Wednesday	189	160	168	129	137	166	164	144	100		718	65	
Thursday	149	113	99	108	129	154	153	138	107		652	59	
Friday				147	131	169	159	153			379	76	
Saturday	146	154	154	165	169	167	160	134			624	78	
	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM	567	71

Main Library

Average Traffic by Hour and Day of Week										Avg Daily Visitors	Avg Hourly Visitors		
Sunday				1208	1030	1070	1122	1249			2,839	568	
Monday		1066	1036	1278	1226	1116	1070	1057	1087		4,467	558	
Tuesday	810	909	1064	1273	1230	1168	1057	1085	1075	790	719	5,595	509
Wednesday	936	1152	1295	1479	1381	1281	1203	1151	1100	776	708	6,232	567
Thursday	815	964	1067	1246	1264	1196	1156	1100	1018	756	628	5,605	510
Friday				1401	1223	1155	1083	1105	1052			3,510	585
Saturday		950	907	1038	1163	1120	1127	1109	934			4,174	522
	9 AM	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	4,632	545

Denser use on days with fewer open hours system-wide, especially on Sundays and Fridays, suggests that patrons are adjusting their schedules to visit the library during days with limited open hours.<sup>10</sup> Expanding the coverage footprint to include additional open hours coverage on Sundays and Fridays would likely benefit many Library patrons.

The Library should use the visitor traffic and computer login data sheets provided in Appendix A to support any decisions regarding modification of open hours. Further, because busy hours at each branch are also driven by program schedules, the presence of schools, and other branch-specific factors, library management should also consult with branch managers to inform reallocation of existing hours and/or scheduling of additional hours.<sup>11</sup>

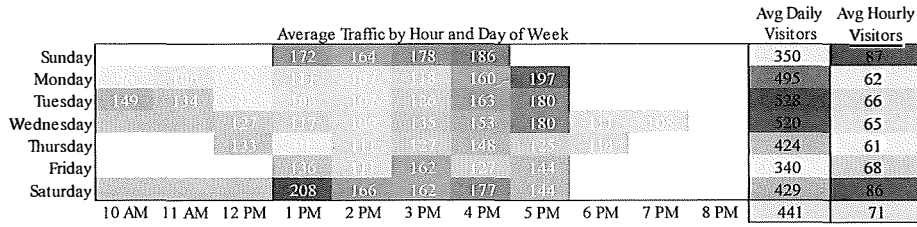
New open hours on Sunday at nine libraries and on Saturday mornings at seven libraries may have alleviated some of the high weekend demand at some branches. For example, Figure 4 shows that Ingleside branch library had the highest average hourly traffic in the Saturday opening hour during the period that the traffic data was collected, but the opening time was changed in June 2017 to 10 a.m. from 1 p.m. Thus, the Library should analyze the effect of earlier opening times like this one on hourly and total visitor traffic.

<sup>10</sup> The high average hourly visitor traffic on Wednesday mornings shown in the 'All Branches' summary in Figure 3 is overstated because only 6 out of 27 branch libraries were open in the 10 a.m. and 11 a.m. hours and these 6 branches are some of the busiest branches in the Library system (e.g. Richmond branch).

<sup>11</sup> For example, on Tuesdays at 10 a.m. many branches show a major spike in traffic that is likely due to special programming (e.g., story time) rather than latent demand.

Figure 4: New Open Hours May Have Alleviated High Visitor Traffic<sup>12</sup>

Ingleside



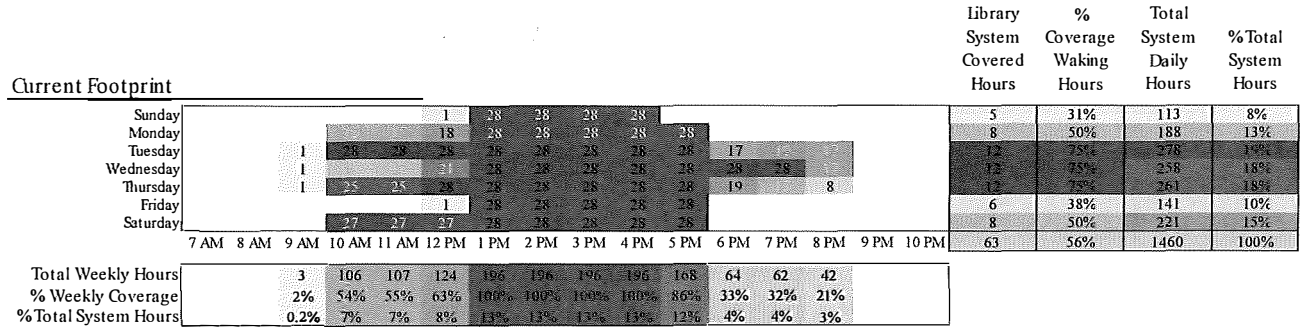
#### 4. GAPS IN THE SYSTEM-WIDE OPEN HOURS FOOTPRINT LIKELY RESTRICT LIBRARY USE FOR PATRONS THAT WORK DURING THE REGULAR BUSINESS DAY AND CONTRIBUTE TO BUSY DAYS AND TIMES

Although the Library maintains more open hours than required by the Charter, the coverage footprint has significant gaps. Figure 5 presents an overview of the Library’s system-wide open hours coverage footprint, showing the number of libraries open during each “waking hour” (7 a.m. to 11 p.m.) each day of the week.<sup>13</sup> Figure 5 also shows the total number of system open hours broken out by hour of the day and day of the week, as well as the relative share of total system open hours in each day and at each hour across the system.

<sup>12</sup> The gray shaded areas indicate expanded open hours as of June 2017.

<sup>13</sup> For the purposes of this analysis, “waking hours” are defined as hours where more than 50 percent of the population is engaged in non-sleeping activities according to the Bureau of Labor Statistics (BLS). BLS data available at <https://www.bls.gov/tus/#tables>.

Figure 5: Library System-Wide Open Hours Coverage Footprint<sup>14</sup>



<sup>14</sup> The white areas indicate that no library is open during that time and the darker colored areas indicate that more libraries are open during that hour. The colored areas also show the actual number of libraries open (the orange numbers indicate expanded open hours as of June 2017). In the summary columns on the right side of the chart and in the summary rows below the open hours, the darker colored areas indicate more open hours coverage. Columns at right show density of coverage by day of the week; rows at bottom show density of coverage by hour of the day.

Overall, at least one library in the system is open during 56 percent of all “waking hours,” including 100 percent coverage in the core 1 p.m. to 5 p.m. period.<sup>15</sup> However, the footprint still shows coverage gaps:

- 15.1 Tuesdays, Wednesdays and Thursdays have high coverage, but Fridays are at 38 percent and Sundays are at 31 percent.
- 15.2 All libraries are closed on Friday and Sunday mornings, and on Monday, Friday and weekend evenings.
- 15.3 The 9 a.m. hour is covered only by the Main Library three days per week, resulting in only 2 percent coverage of total possible system hours at that time.
- 15.4 No branch library opens before 10 a.m. or closes after 9 p.m., and the 8 p.m. hour has only 21 percent coverage.
- 15.5 Two-thirds of total system open hours (and 85 percent of weekday system hours) occur during the 9 a.m. to 6 p.m. business day.
- 15.6 Less than one-third of total possible system evening hours after 6 p.m. are covered.<sup>16</sup>

The concentration of open hours during the 9 a.m. to 6 p.m. business day likely serves many types of patrons well, such as school or community groups, people who are unemployed or employed in non-traditional hours, or people who care for children during the day. However, these hours potentially make it difficult for patrons who normally work these hours to visit a library during the week, especially if they also have commitments at home in the early evening on weekdays.

Expanding the coverage footprint to include coverage of more open hours or denser coverage of some open hours could improve access for these patrons and potentially alleviate high demand at other times. According to Library staff, most peer library systems concentrate open hours in the 9 a.m. to 6 p.m. business day, and administrative considerations make expansion beyond those hours challenging. Further research would be needed to determine whether benefits to patrons would justify the administrative difficulty of such an expansion.

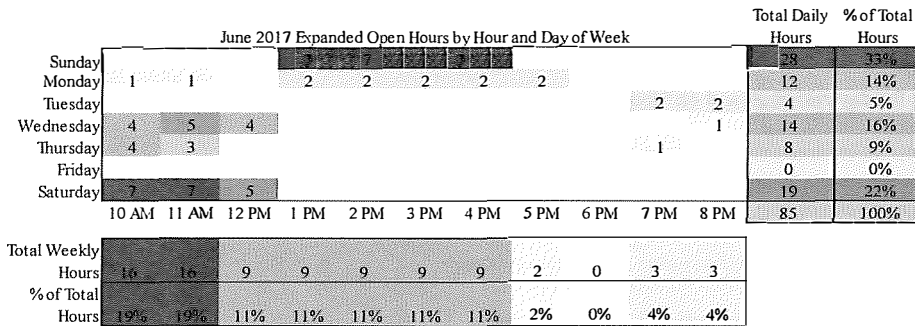
The June 2017 open hours expansion added 85 system hours, primarily to mornings and afternoons. Although forty-seven hours (55 percent) were added on weekends, which are generally high-use days, the Library did not expand the system-wide coverage footprint. Figure 6 shows hours added in 2017.

---

<sup>15</sup> In all cases where only one library is open it is the Main Library.

<sup>16</sup> 28 libraries at 7 days per week = 196 possible library open hours for any given hour of the day. So, for the 9 a.m. hour,  $3 / 196 = 2$  percent, and for the 6 p.m., 7 p.m. and 8 p.m. hours combined,  $(64+62+42) / (196*3) = 29$  percent.

Figure 6: June 2017 Expanded Open Hours Are Primarily Morning and Afternoon Hours, and Did Not Expand the Coverage Footprint



### 5. EVENINGS AFTER 7 P.M. GENERALLY HAVE THE LIGHTEST USE SYSTEM- WIDE

Visitor traffic and computer logins at most branch libraries drop off substantially after 7 p.m. Other times of light use vary from branch to branch.

As shown previously in Figure 3, average hourly visitor traffic across all branches is generally high at the closing hour on days when a library closes in the early evening, at 5 p.m. or 6 p.m. (e.g., Weekends, Mondays and Fridays), but drops off significantly after 6 p.m. and is lightest in the 7 p.m. and 8 p.m. hours.<sup>17</sup> Figure 7 shows a similar decline in computer logins after 7 p.m. across all branches and at the Main Library.

<sup>17</sup> The higher average hourly visitor traffic in the 8 p.m. hour on Wednesdays shown in the 'All Branches' summary is overstated because only 8 out of 27 branch libraries were open during this time (compared to 13 in the 7 p.m. hour), and several of these 8 branches are some of the busier branches in the Library system (e.g., Richmond branch).

Figure 7: Computer Logins Decline Sharply In the Late Evenings<sup>18</sup>

All Branches

Average Logins by Hour and Day of Week*										Avg Daily Logins	Avg Hourly Logins		
Sunday				68	75	77	68				287	72	
Monday	51	49	49	62	68	78	80	71			492	61	
Tuesday	57	60	61	65	74	87	92	86	66	61		66	
Wednesday	47	49	56	66	78	90	92	86	71	55		66	
Thursday	51	57	61	67	77	89	91	84	66	60		66	
Friday				65	74	90	92	80			402		
Saturday	51	61	66	73	78	79	75	61			545	68	
	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM	559	69

Main Library

Average Logins by Hour and Day of Week										Avg Daily Logins	Avg Hourly Logins		
Sunday				610	705	741	688	557			3,301	660	
Monday		652	685	751	752	757	744	732	622		5,674	709	
Tuesday	600	651	729	822	831	847	838	861	863	596	471	742	
Wednesday	665	793	878	931	914	883	869	867	813	628	471	741	
Thursday	582	685	735	821	839	841	830	865	846	645	471	741	
Friday				749	817	828	806	792	682		4,674		
Saturday		605	576	636	682	713	735	645	599		4,999	625	
	9 AM	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	6,790	728

Although fewer patrons use these later evening hours, they likely serve a different patron population than daytime hours. Late evening hours may be the only times that some patrons are able to visit a library during the week due to work or other commitments. Further, because most end-of-day traffic consists of “outs” rather than “ins” and fewer patrons are likely to begin computer sessions close to closing time, the traffic and login numbers may understate the actual number of patrons using the libraries after 7 p.m.<sup>19</sup>

The Main Library is only open until 8 p.m., and although it is also generally less busy when closing after 6 p.m. the decline in usage is less significant than at the branches, suggesting that a relatively higher proportion of visitor traffic occurs at the Main Library after 7 p.m. than at the branches, and that patrons would benefit from later open hours at the Main Library.

<sup>18</sup> “Logins” include both logins to Library computers as well as logins to the Library Wi-Fi from personal devices. Similar to the visitor traffic heatmaps, the darker colored areas on the heatmaps indicate higher login volume during that hour relative to the logins for that branch, and the white areas indicate hours the library is closed. The columns on the right are daily and hourly averages, with the color shading representing the relative rank of the day to other days in the week.

<sup>19</sup> Across all branches 29 percent of visitor traffic in the last 15 minutes are “outs”, meaning that the total number of visitors is greater than traffic divided by 2.

# Recommendations

## 1. ALLOCATE ANY NEW OPEN HOURS TO SPECIFIC PRIORITY AREAS

Although the Library well exceeds its minimum number of open hours, service gaps remain that result in high visitor traffic demand on certain days of the week and times of day. Additional open hours would likely alleviate much of this demand and would better serve Library patrons, but adding additional hours would result in additional costs. If the Library devotes staff and budget resources to a further expansion of open hours, the following areas would reduce gaps in system-wide coverage and alleviate high demand on some days and times at specific libraries:

### 1a. Expand open hours on Sundays and Fridays.

Visitor traffic is consistently high from opening to closing at most libraries on these days, likely due to a combination of high demand and the libraries being open fewer hours in the day. Extending opening and closing times on these days would likely benefit the largest number of library patrons.

### 1b. Extend opening and closing times on more days at locations demonstrating latent demand.

Usage is consistently high at the existing 5 p.m. or 6 p.m. closing hours, and many libraries are busy in the opening hour. Extending opening and closing times at some locations would likely alleviate some of this latent demand and would give more choice for library patrons to use a library outside of the existing open hours on more days.

The Library should use the visitor traffic and computer login data sheets provided in Appendix A to support these decisions. Because busy hours at each branch are also driven by program schedules, the presence of schools, and other branch-specific factors, library management should also consult with branch managers to inform scheduling of additional hours.

## 2. CONSIDER REALLOCATING EXISTING OPEN HOURS WITHIN AND ACROSS BRANCH LIBRARIES

Expanding hours would result in additional costs that may or may not be feasible for the Library to expend. However, even without adding more system-wide open hours, the Library could use the following strategies to reallocate current open hours at some locations to improve system-wide coverage and serve more patrons:



## 2a. Reallocate open hours to reduce coverage gaps and expand system-wide coverage footprint.

The June 2017 open hours expansion included 85 additional open hours, primarily in the mornings and afternoons, all within the existing coverage footprint. The expanded hours at these and other branches could potentially be reallocated to both address high-demand times and expand the existing coverage footprint.

Figure 8 on the following page shows the existing footprint and two example reallocations of the existing 1,460 open hours: a moderate expansion that achieves 68 percent waking hours coverage and a broader expansion that achieves 78 percent coverage (compared to the current 56 percent coverage).

City Performance is not recommending that the Library specifically adopt either of these expanded footprints. Rather, they demonstrate strategies that the Library might employ to expand the current footprint and alleviate latent demand, including:

- 1. Reallocating open hours to Monday evenings, and Sunday and Friday mornings and evenings, to address specific high-demand times.
- 2. Opening two branch libraries earlier than 10 a.m. Monday through Thursday.
- 3. Opening one library at 8 a.m. three days per week to allow some patrons to visit a library before the start of the business day.
- 4. Spreading the current morning and evening hours equally across the week to provide coverage on Friday mornings and Monday and Friday evenings.
- 5. Staggering opening and closing times across branches on Sundays and Fridays to expand the footprint on those days.

City Performance has not conducted a cost-benefit analysis of these changes, and understands that even without adding hours some of these reallocation strategies would present administrative considerations, including: changes to staff schedules, increased overhead costs, reduced time for library staff meeting times, and a greater complexity of scheduling across the system. Nevertheless, the Library should weigh these challenges against the benefits to patrons of providing more comprehensive open hours coverage.

If the Library adopts strategies to expand the coverage footprint, it should consider geography when reallocating open hours. The library should consider branches near one another as a cluster and aim to have at least one library in that cluster open during each weekday morning and evening. The Library should strive to ensure that if a patron's local or preferred branch is not open, another nearby location would be open, as patrons who live near several branches may adjust their behavior to use one branch or the other depending on open hours. Thus, these geographic clusters should be based on where patrons live and work, rather than on the 11 supervisorial districts or the Library's five administrative districts and should also consider other factors such as the location of major transit hubs.

Figure 10: Current Coverage Footprint and Example Reallocations of Existing Open Hours to Expand the Footprint<sup>20</sup>

Current Footprint													Library System Covered Hours	% Coverage Waking Hours	Total System Daily Hours	% Total System Hours				
Sunday													5	31%	113	8%				
Monday													8	50%	188	13%				
Tuesday													12	73%	278	19%				
Wednesday													12	73%	258	18%				
Thursday													12	73%	261	18%				
Friday													6	38%	141	10%				
Saturday													8	50%	221	15%				
	7 AM	8 AM	9 AM	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM	9 PM	10 PM	63	56%	1460	100%
Total Weekly Hours	3	106	107	124	196	196	196	196	168	64	62	42								
% Weekly Coverage	2%	54%	55%	63%	100%	100%	100%	100%	86%	33%	32%	21%								
% Total System Hours	0.2%	7%	7%	8%	13%	13%	13%	13%	12%	4%	4%	3%								

Example Reallocation - Moderate Expansion													Library System Covered Hours	% Coverage Waking Hours	Total System Daily Hours	% Total System Hours				
Sunday													6	38%	140	10%				
Monday													11	69%	204	14%				
Tuesday													12	73%	272	18%				
Wednesday													12	73%	231	17%				
Thursday													12	73%	271	19%				
Friday													7	44%	156	11%				
Saturday													8	50%	176	12%				
	7 AM	8 AM	9 AM	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM	9 PM	10 PM	68	61%	1460	100%
	11	85	86	119	196	196	196	196	182	81	66	46								
	6%	43%	44%	61%	100%	100%	100%	100%	91%	41%	34%	23%								
	1%	6%	6%	8%	13%	13%	13%	13%	12%	6%	5%	3%								

Example Reallocation - Broad Expansion													Library System Covered Hours	% Coverage Waking Hours	Total System Daily Hours	% Total System Hours				
Sunday													8	50%	168	12%				
Monday													12	73%	227	16%				
Tuesday													13	81%	290	16%				
Wednesday													13	81%	272	16%				
Thursday													13	81%	272	16%				
Friday													8	49%	202	14%				
Saturday													8	50%	176	12%				
	7 AM	8 AM	9 AM	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM	9 PM	10 PM	78	70%	1460	100%
	3	11	98	102	124	196	196	196	182	182	72	60	38							
	2%	6%	50%	52%	63%	100%	100%	100%	93%	93%	37%	31%	19%							
	0.2%	1%	7%	7%	8%	13%	13%	13%	12%	12%	5%	4%	3%							

<sup>20</sup> Numbers in black indicate no change from existing open hours, numbers in red indicate reduced open hours, numbers in green indicate added hours. City Performance is not recommending that the Library specifically adopt either of these expanded footprints; rather, they demonstrate strategies that the Library might employ to expand the current open hours footprint and alleviate latent demand.

## 2b. Reallocate open hours from some low-traffic branches to high-traffic branches or the Main Library.

The Main Library and most of the busiest branches received no additional open hours in June 2017, and the Library should consider reallocating some open hours to these libraries to alleviate high demand and potentially expand the coverage footprint. As part of this reallocation, the Library should consider expanding branch open hours beyond 55 per week at some of the busiest libraries in the system. The Library should use the visitor traffic and computer login data sheets provided in Appendix A to support these decisions.

## 3. CONDUCT FURTHER ANALYSIS INTO USAGE PATTERNS.

Upcoming infrastructure improvements will allow the Library to distinguish between visitor traffic “ins” and “outs” and will enable the Library to analyze the effects of changing hours on patron usage in nearly real time.<sup>21</sup> Any changes made to open hours in 2018 and beyond should be monitored to determine whether they are having the intended effect.

### 3a. Monitor the effect on visitor traffic of the June 2017 open hours expansion.

The June 2017 expansion included additional hours on weekends and in some cases added hours adjacent to existing hours with high latent demand. Thus, there hours likely alleviated some of the high demand at some locations, and the Library should consider the effect of these new open hours especially where open hours were added adjacent to high-use hours. The Library should also reevaluate the allocation of any new hours between mornings and evenings to ensure that new hours were added most effectively. This analysis would better enable the Library to propose additional open hours, or reallocate existing hours most effectively.

### 3b. Pilot hours outside the coverage window.

The current data allows for insight about usage within and at the edges of the current coverage footprint, but is less useful for gauging potential demand further outside existing hours. For example, it is difficult to draw conclusions about how patrons might use the library before the business day or late at night. Piloting longer hours, especially before the business day, would give insight into whether those times might better serve some patrons, and the Library should monitor and analyze patron usage as part of any such pilot. Similarly, the Library should review usage patterns as part of any pilot reallocation of open hours designed to reduce coverage gaps and expand the system-wide coverage footprint.

---

<sup>21</sup>The Library is currently implementing SenSource (<https://www.sensourceinc.com/>), a new patron counter system that uses state-of-the-art technology to track patron “ins” and “outs.” As of December 2017, this technology has been installed in 15 locations at the Main Library, and it will be fully implemented across the entire system by June 2018. SenSource will provide real-time data and analytics about facilities usage, and will save significant staff time from manually recording daily and hourly gate counts during assessment periods.

# Appendix A: Library Usage by Location

City Performance prepared heatmaps and charts showing hourly visitor traffic and computer/Wi-Fi logins at each open hour for each of the 27 branch locations and the Main Library as well as averages across all 27 branch locations. This data allows for analysis of overall visitor traffic, and for estimation of the number of Library patrons using computer services, by hour at each location. The Wi-Fi data and some of the computer login data was collected after the expansion of open hours at some locations in June 2017, but only hours that have visitor traffic data were included in the analysis.

The visitor traffic counts include both “ins” and “outs”, as the automated gate counters at libraries cannot distinguish a patron entering or exiting. Thus, for any given hour it is not possible to determine the number of discrete library visitors. However, total daily visitor traffic can be divided by 2 to derive the total number of visitors per day and an hourly average (e.g., if visitor traffic is counted at 500 in a day and the library is open for 5 hours the total number of visitors is  $500 / 2 = 250$  and the hourly average is  $250 / 5 = 50$  visitors). “Logins” include both logins to Library computers as well as logins to the Library Wi-Fi from personal devices.

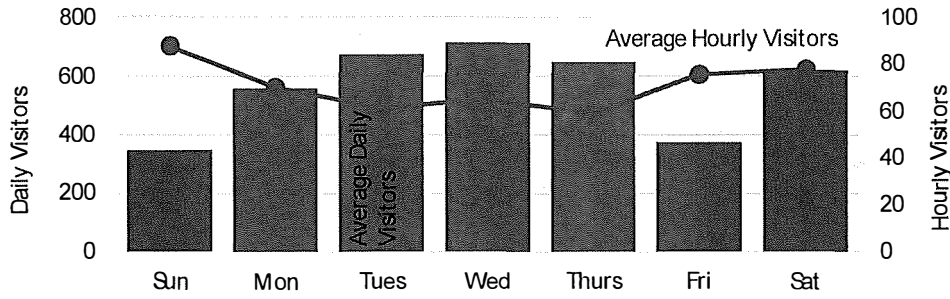
The Wi-Fi login data has some important limitations for use in assessing Library open hours. First, the Wi-Fi is available outside the building at some branches, making it impossible to determine if a user is inside or outside the library when making a connection. Second, the Wi-Fi is also available during hours the libraries are closed. Third, Wi-Fi logins record only the start of a session and therefore under-count usage late in the day. Nevertheless, this data can be useful as a supplement to the visitor traffic data to provide a more comprehensive view of library use at different hours of the day and week.

The darker colored areas on the heatmaps indicate higher traffic/login volume during that hour relative to the logins for that branch, and the white areas indicate hours the library is closed. The gray shaded areas indicate expanded open hours as of June 2017.

Average daily and hourly visitors/logins is also displayed in the column/line chart, with daily visitors/logins represented by the colored columns corresponding to the primary (left) vertical axis and hourly visitors/logins represented by the line corresponding to the secondary (right) vertical axis.

# All Branches

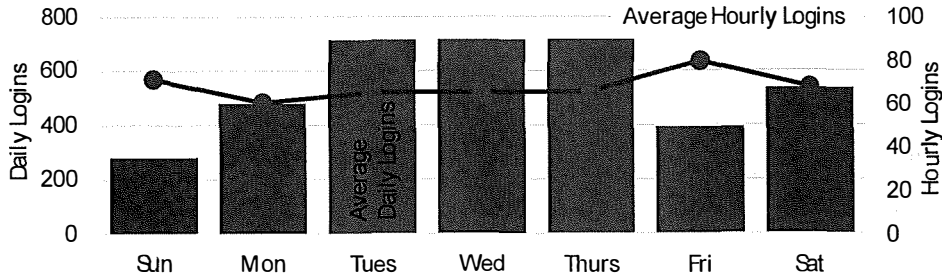
## Visitor Traffic



Average Traffic by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				188	165	168	183				
Monday	124	100	89	146	149	177	172	167			
Tuesday	146	121	104	115	140	165	164	146	112	72	72
Wednesday	189	160	108	129	137	166	164	144	100	86	69
Thursday	149	113	99	108	129	154	153	138	102	75	85
Friday				147	131	169	159	153			
Saturday	146	154	154	165	169	167	160	134			

## Computer and WiFi Logins

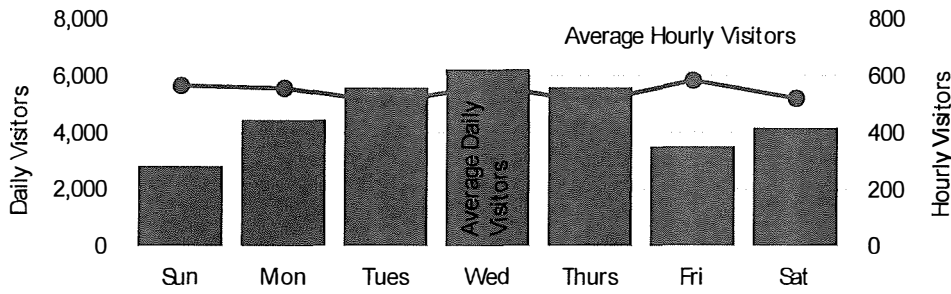


Average Logins by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				67	74	76	68				
Monday	40	47	48	61	68	77	79	69			
Tuesday	50	59	60	64	73	87	90	84	64	50	36
Wednesday	46	48	54	66	78	89	90	85	70	54	39
Thursday	51	56	60	66	77	89	90	83	64	48	37
Friday				64	74	90	91	79			
Saturday	60	60	65	73	77	79	75	61			

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours no branch is open.

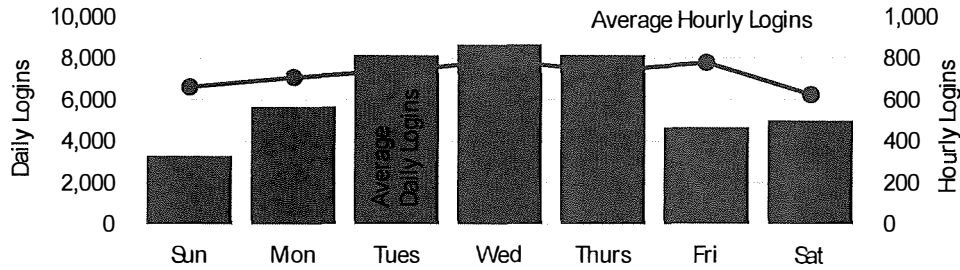
Visitor Traffic



Average Traffic by Hour and Day of Week

Day	9 AM	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM
Sunday				1208	1030	1070	1122	1249			
Monday		1066	1036	1278	1226	1116	1070	1057	1087		
Tuesday	810	909	1064	1273	1230	1168	1057	1085	1075	799	719
Wednesday	936	1152	1295	1479	1381	1281	1203	1151	1100	776	708
Thursday	815	964	1067	1246	1264	1196	1156	1100	1018	756	628
Friday				1401	1223	1155	1083	1105	1052		
Saturday		950	907	1038	1163	1120	1127	1109	933		

Computer and WiFi Logins

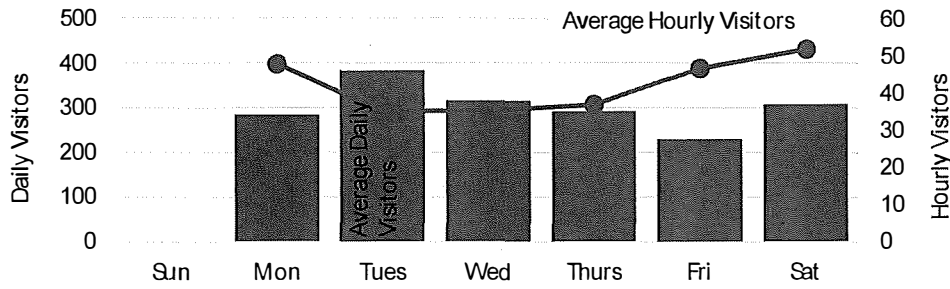


Average Logins by Hour and Day of Week

Day	9 AM	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM
Sunday				814	709	746	692	559			
Monday		632	685	751	752	757	744	732	622		
Tuesday	600	651	729	822	831	847	838	861	863	646	471
Wednesday	663	793	878	931	914	883	869	867	813	628	486
Thursday	582	685	735	821	839	841	830	865	846	643	452
Friday				749	817	828	806	792	682		
Saturday		505	576	636	682	713	735	643	509		

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed.

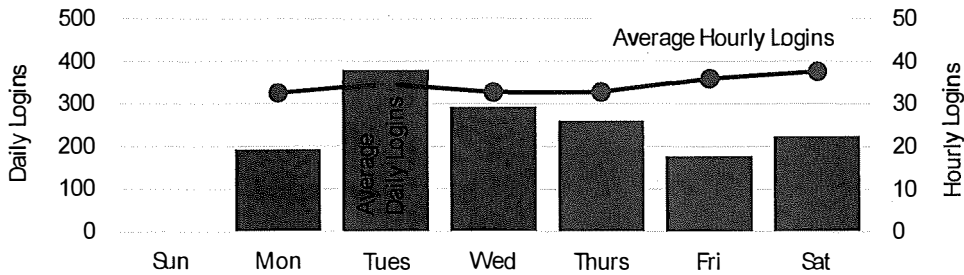
Visitor Traffic



Average Traffic by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday											
Monday			80	85	96	115	101	96			
Tuesday	71	57	58	70	86	101	91	88	65	47	45
Wednesday			73	77	74	94	95	87	53	43	40
Thursday	68	56	62	71	84	82	82	83			
Friday				103	83	97	90	92			
Saturday			96	93	102	118	105	107			

Computer and WiFi Logins

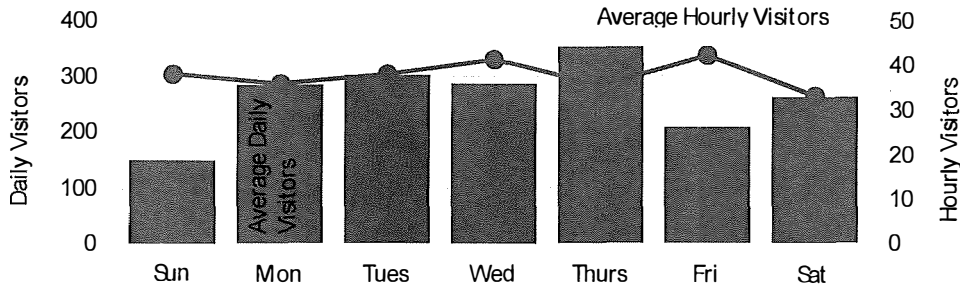


Average Logins by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday											
Monday			25	29	33	36	39	33			
Tuesday	25	30	37	40	42	48	44	39	34	25	11
Wednesday			15	32	36	43	48	43	35	27	10
Thursday	29	31	26	33	38	38	36	32			
Friday				34	41	38	36	31			
Saturday			31	41	44	41	40	30			

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017 (dark gray area indicates eliminated hour).

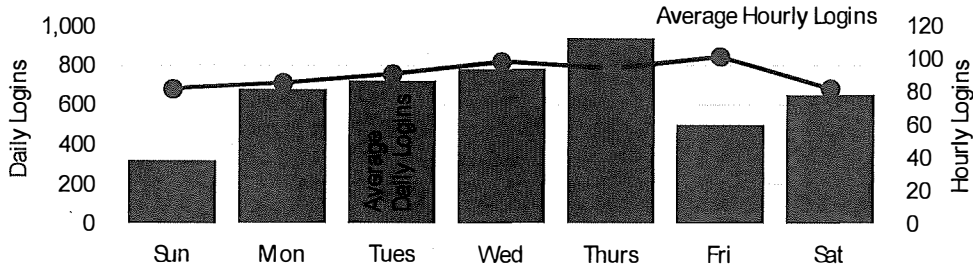
Visitor Traffic



Average Traffic by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				87	69	66	83				
Monday	69	70	80	64	73	81	90	94			
Tuesday	88	89	73	89	77	84	81	93			
Wednesday				97	82	97	100	86	94	94	
Thursday	79	82	80	75	76	74	86	74	66	67	
Friday				82	78	84	86	92			
Saturday	70	71	66	65	72	75	61	65			

Computer and WiFi Logins



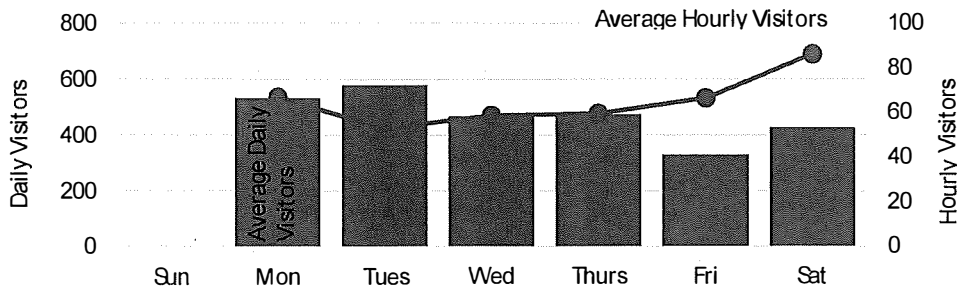
Average Logins by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				83	85	83	77				
Monday	107	80	80	76	85	92	114	115			
Tuesday	81	79	79	85	85	100	122	121			
Wednesday			73	84	77	123	123	115	104	85	
Thursday	107	74	89	92	93	96	120	127	103	85	
Friday				91	95	106	111	105			
Saturday	73	75	87	88	87	87	88	76			

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.



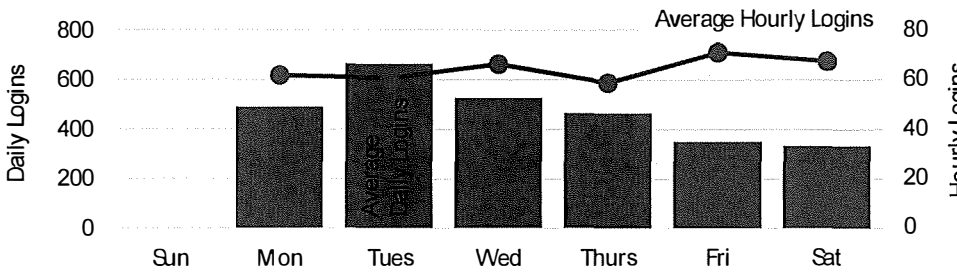
Visitor Traffic



Average Traffic by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday											
Monday	129	89	143	131	129	136	170	147			
Tuesday	104	101	95	106	123	121	159	129	96	66	78
Wednesday				165	111	138	151	128	115	80	57
Thursday	146	96	90	111	96	134	136	148			
Friday				145	118	126	129	149			
Saturday				191	168	167	175	163			

Computer and WiFi Logins

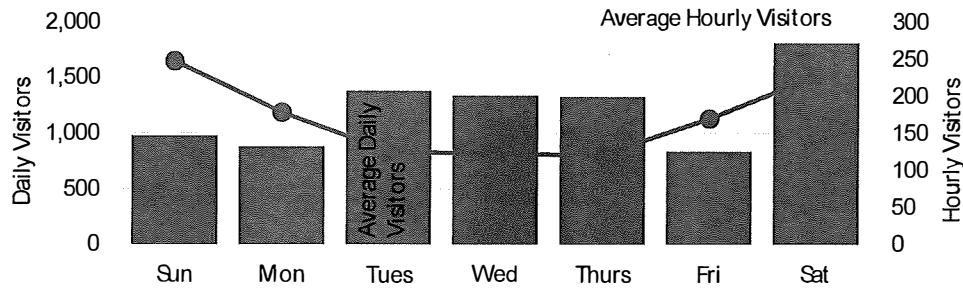


Average Logins by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday											
Monday	44	51	59	64	60	67	81	69			
Tuesday	43	51	55	60	65	68	80	87	70	55	42
Wednesday				67	66	64	77	88	75	59	37
Thursday	49	52	57	64	60	61	63	66			
Friday				64	66	70	81	75			
Saturday				67	65	69	75	62			

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

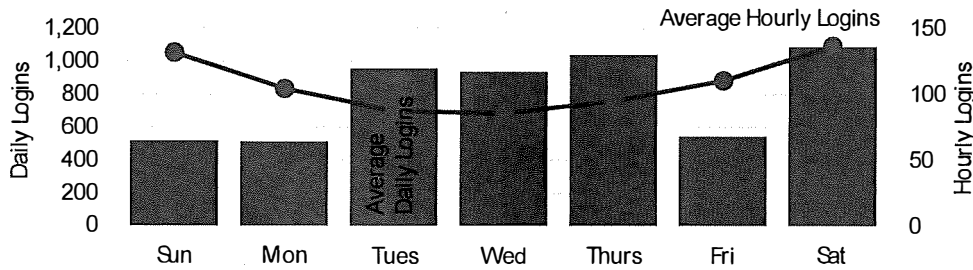
Visitor Traffic



Average Traffic by Hour and Day of Week\*

	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				526	492	461	501				
Monday				400	316	365	364	341			
Tuesday	260	217	223	277	342	374	349	300	191	200	146
Wednesday	325	213	210	269	297	352	332	290	181	171	141
Thursday	282	203	221	276	290	364	346	284	181	172	133
Friday				356	292	346	350	356			
Saturday	355	396	457	515	553	523	489	353			

Computer and WiFi Logins

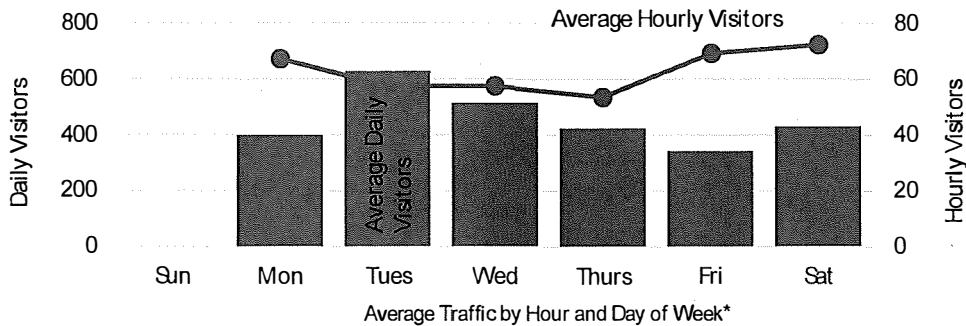


Average Logins by Hour and Day of Week\*

	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				125	142	146	115				
Monday				84	102	118	125	95			
Tuesday	52	61	70	81	99	125	144	123	83	88	57
Wednesday	81	81	79	88	107	123	125	105	76	80	52
Thursday	61	74	83	93	115	145	137	119	86	73	62
Friday				81	101	129	140	104			
Saturday	87	116	131	155	169	177	156	106			

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

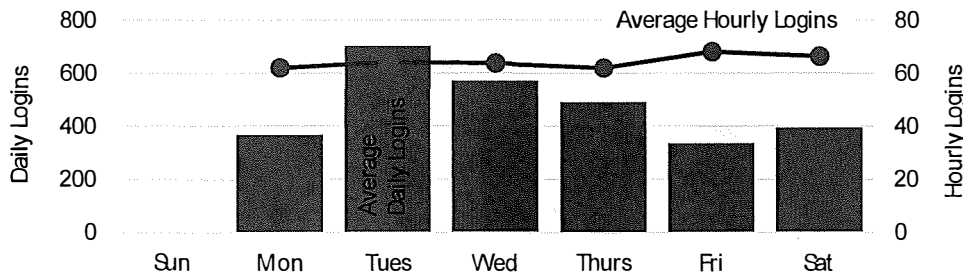
Visitor Traffic



Average Traffic by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday											
Monday			124	114	135	147	152	138			
Tuesday	193	137	105	112	127	140	127	114	91	62	50
Wednesday			126	138	151	138	139	123	97	69	57
Thursday	106	76	100	98	111	118	128	121			
Friday				174	128	123	136	132			
Saturday			144	143	159	143	153	126			

Computer and WiFi Logins

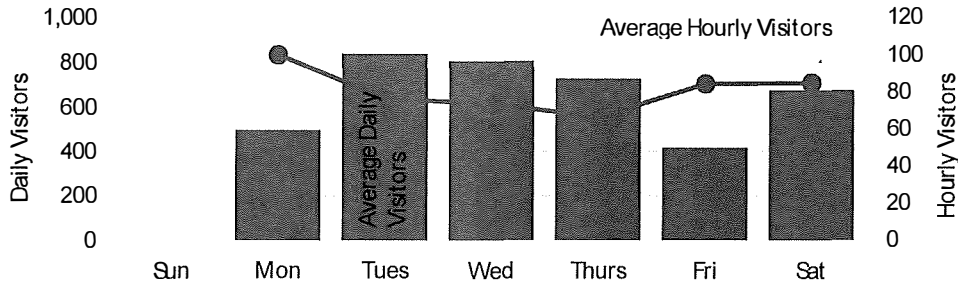


Average Logins by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday											
Monday			61	58	57	66	67	63			
Tuesday	50	60	59	58	71	75	84	84	65	58	46
Wednesday			55	62	68	66	72	75	69	62	44
Thursday	49	53	52	62	65	76	77	68			
Friday				64	66	69	73	70			
Saturday			67	69	72	68	64	58			

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

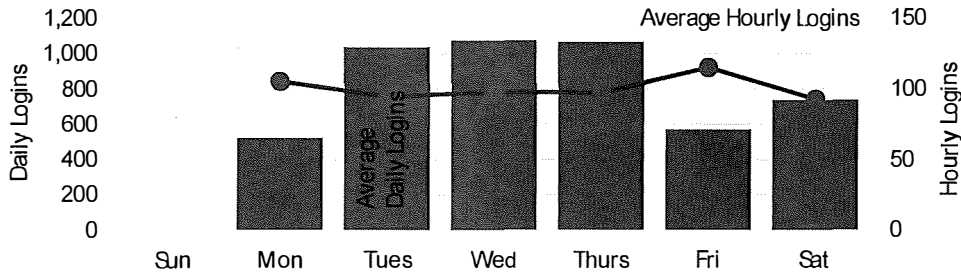
Visitor Traffic



Average Traffic by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				222	202	203	196				
Monday				199	162	206	220	216			
Tuesday	164	156	152	145	178	190	194	194	150	90	53
Wednesday	139	145	115	140	151	221	233	188	130	81	75
Thursday	128	125	125	122	148	182	192	170	119	70	75
Friday				163	135	169	198	181			
Saturday	151	172	183	179	174	186	168	148			

Computer and WiFi Logins

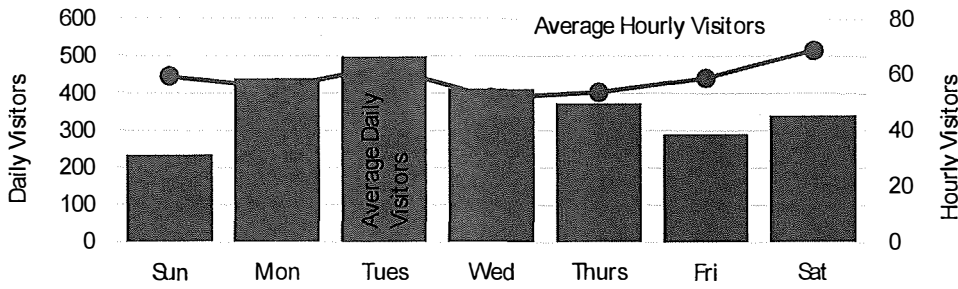


Average Logins by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				94	105	109	93				
Monday				108	111	112	106	91			
Tuesday	55	83	87	92	103	115	133	128	101	79	58
Wednesday	76	84	87	99	112	127	143	122	98	79	56
Thursday	69	76	87	100	108	128	141	123	102	83	55
Friday				82	101	127	144	124			
Saturday	72	83	98	102	105	110	100	75			

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

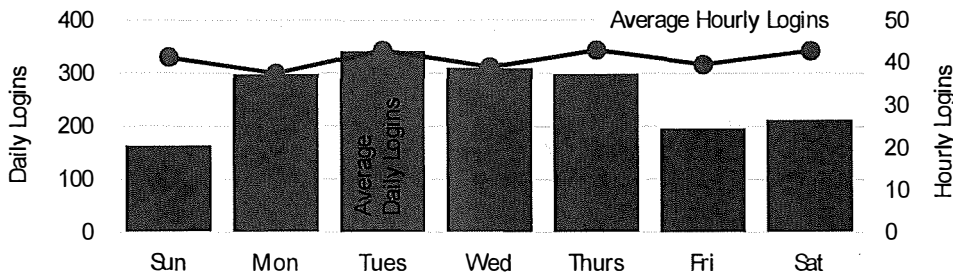
Visitor Traffic



Average Traffic by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				128	101	111	136				
Monday	83	70	118	93	102	136	186	145			
Tuesday	193	138	92	86	106	114	152	130			
Wednesday			80	75	109	122	129	137	95	74	
Thursday			101	88	105	106	128	120	109		
Friday				129	98	122	120	125			
Saturday				162	116	143	137	131			

Computer and WiFi Logins

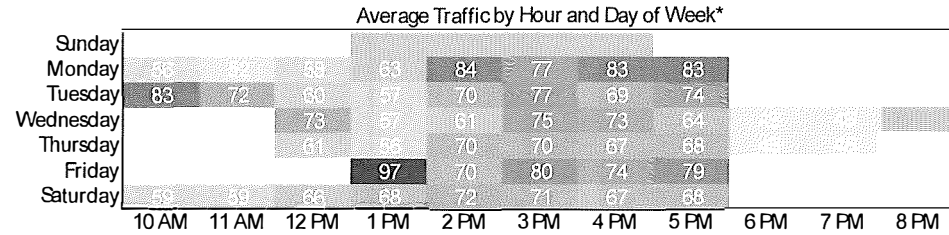
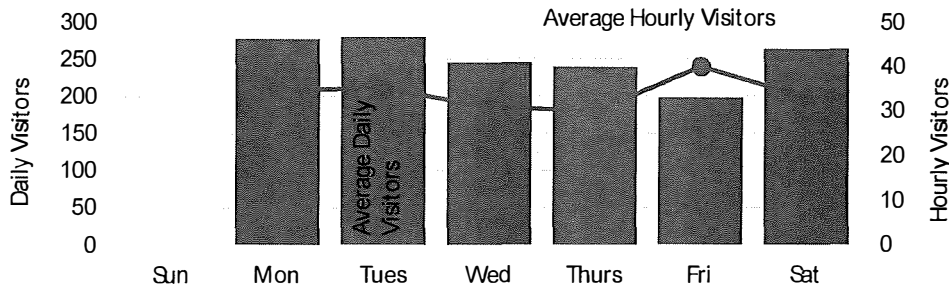


Average Logins by Hour and Day of Week\*

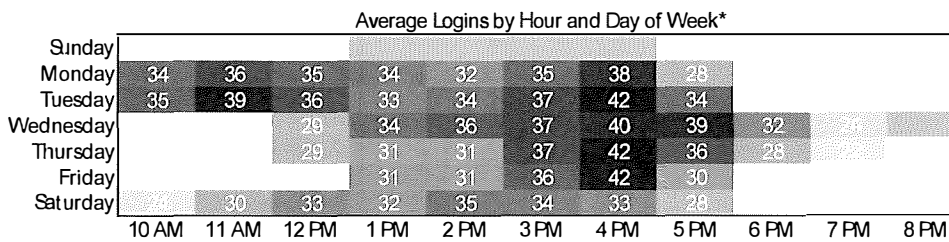
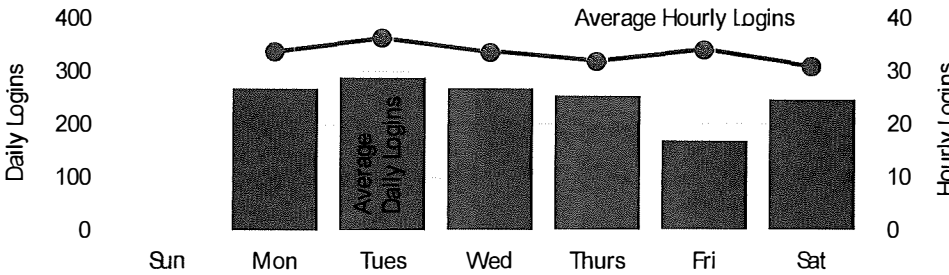
Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				40	41	45	40				
Monday	33	33	35	32	36	46	53	39			
Tuesday	40	44	37	36	40	50	53	42			
Wednesday			28	32	39	48	52	47	41		
Thursday			37	43	42	52	57	42	30		
Friday				29	36	49	47	38			
Saturday				43	48	49	42	32			

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

Visitor Traffic

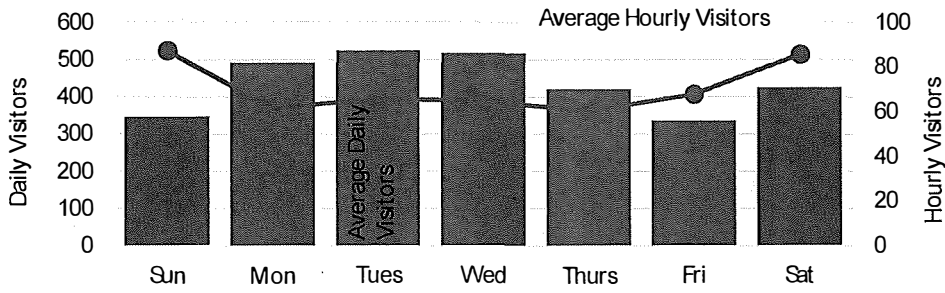


Computer and WiFi Logins



\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

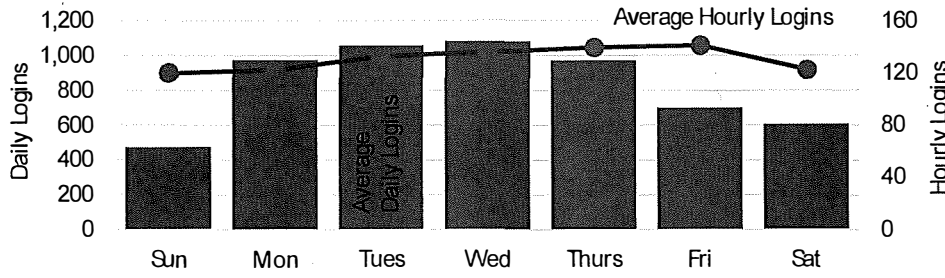
Visitor Traffic



Average Traffic by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				172	164	178	186				
Monday	55	100	113	111	107	118	160	197			
Tuesday	149	134	127	100	107	126	163	180			
Wednesday			127	117	100	135	153	180	111	138	
Thursday			133	111	111	127	148	125	114		
Friday				136	141	162	127	144			
Saturday				208	166	162	177	144			

Computer and WiFi Logins

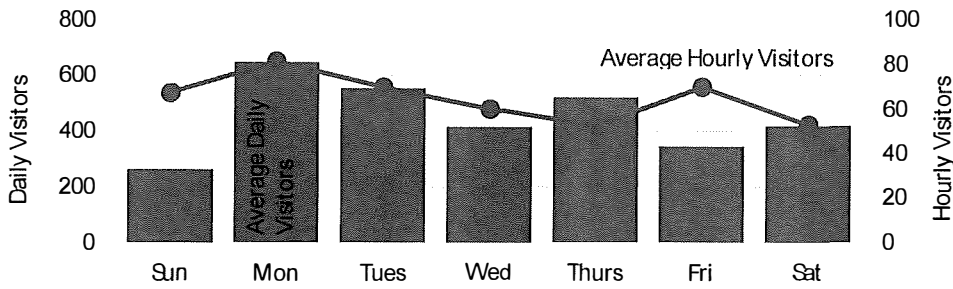


Average Logins by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				126	127	113	116				
Monday	99	112	120	126	132	137	134	123			
Tuesday	62	123	140	115	141	156	164	144			
Wednesday			124	139	142	156	167	155	124	134	
Thursday			121	117	141	152	160	153	136		
Friday				123	134	137	164	149			
Saturday				129	130	123	121	111			

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

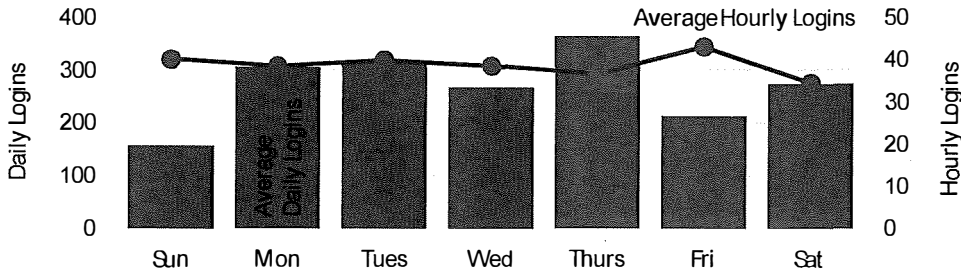
Visitor Traffic



Average Traffic by Hour and Day of Week\*

Sunday											
Monday	302	224	185	150	119	129	142				
Tuesday	185	159	101	101	135	157	164	113			
Wednesday				154	134	154	147	123	72	11	
Thursday	191	180	97	129	111	146	123	105	24	17	
Friday				149	127	164	124	136			
Saturday	116	161	97	63	167	116	109	85			
	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM

Computer and WiFi Logins



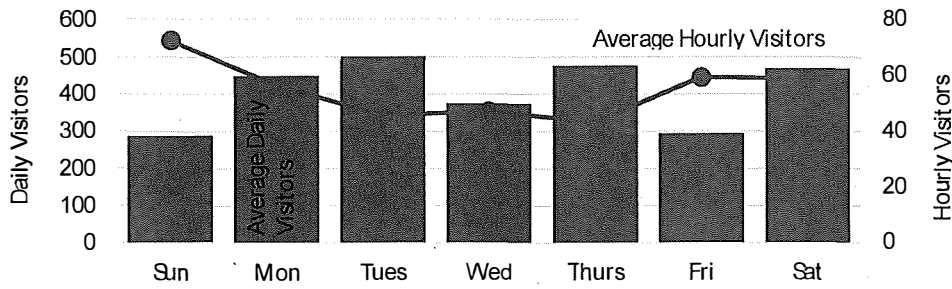
Average Logins by Hour and Day of Week\*

Sunday											
Monday	35	41	37	39	41	43	37				
Tuesday	34	43	35	30	40	55	46	36			
Wednesday				33	43	54	52	39	28	24	
Thursday	31	37	32	35	41	52	51	38	25	24	
Friday				31	39	60	48	36			
Saturday	15	31	36	37	42	41	37	26			
	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.



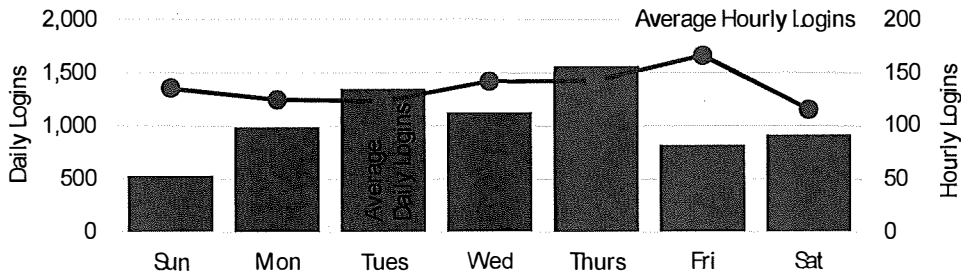
Visitor Traffic



Average Traffic by Hour and Day of Week\*

Sunday				153	138	146	144				
Monday	133	102	84	99	111	124	124	127			
Tuesday	81	75	80	87	121	128	133	113	82	69	41
Wednesday				101	100	122	128	116	85	64	51
Thursday	146	96	77	82	93	111	119	87	68	45	35
Friday				120	105	121	114	135			
Saturday	105	109	107	122	140	135	118	109			
	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM

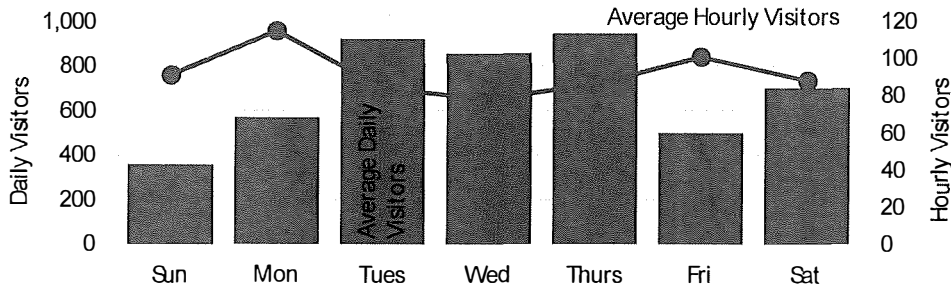
Computer and WiFi Logins



Sunday				123	137	143	141				
Monday	102	105	118	123	127	143	153	137			
Tuesday	88	101	115	115	136	165	166	152	132	107	85
Wednesday				129	151	171	164	162	142	112	106
Thursday	104	128	135	150	160	183	169	171	151	117	108
Friday				137	148	189	181	179			
Saturday	102	102	107	120	130	129	132	121			
	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

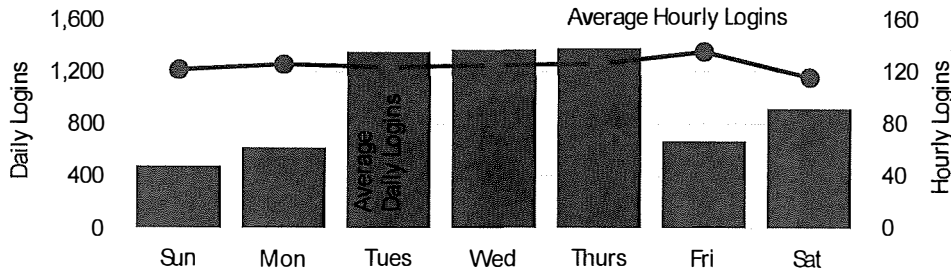
Visitor Traffic



Average Traffic by Hour and Day of Week\*

Sunday				191	164	180	194			
Monday				257	212	217	213	251		
Tuesday	182	154	147	163	171	224	236	200	178	93
Wednesday	128	137	137	164	168	210	219	203	160	98
Thursday	218	200	142	175	212	209	207	198	148	94
Friday				191	174	199	216	230		
Saturday	137	175	193	197	205	193	169	144		
	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM

Computer and WiFi Logins

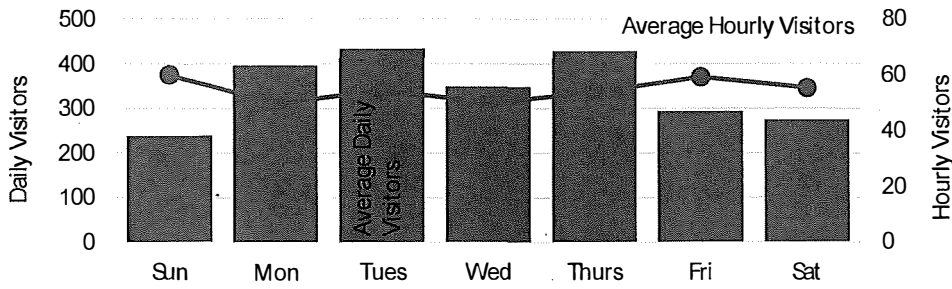


Average Logins by Hour and Day of Week\*

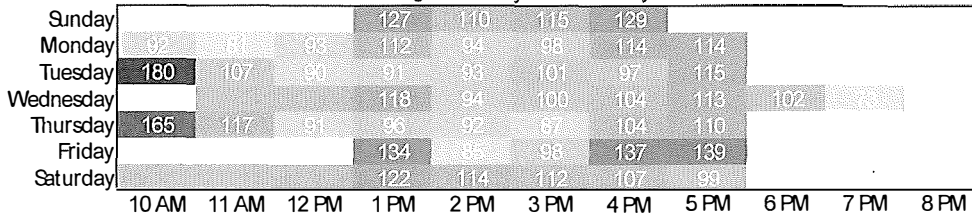
Sunday				124	124	124	117			
Monday				96	125	121	135	153		
Tuesday	71	89	98	112	117	146	156	188	171	133
Wednesday	75	80	107	109	114	148	159	174	166	140
Thursday	85	89	97	109	127	150	152	183	173	132
Friday				105	124	149	154	146		
Saturday	70	103	119	129	126	141	118	108		
	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

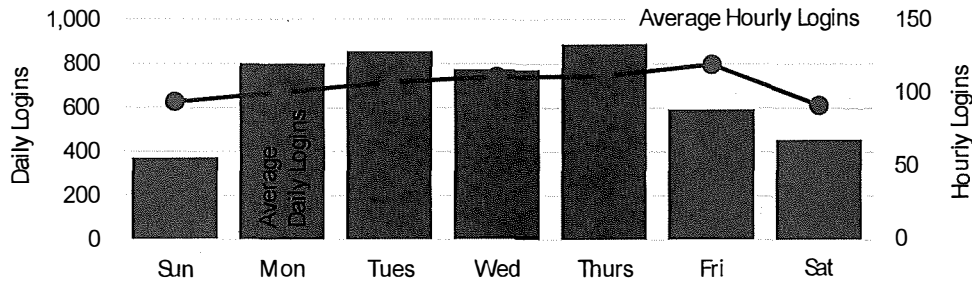
Visitor Traffic



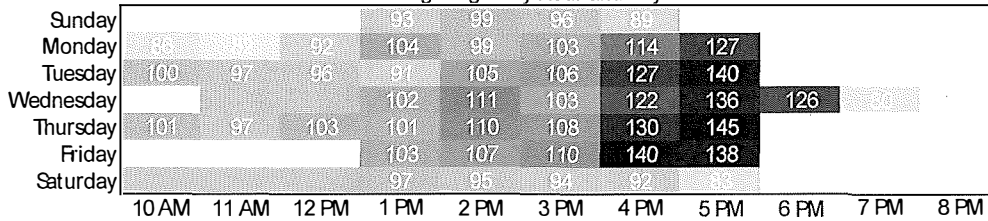
Average Traffic by Hour and Day of Week\*



Computer and WiFi Logins

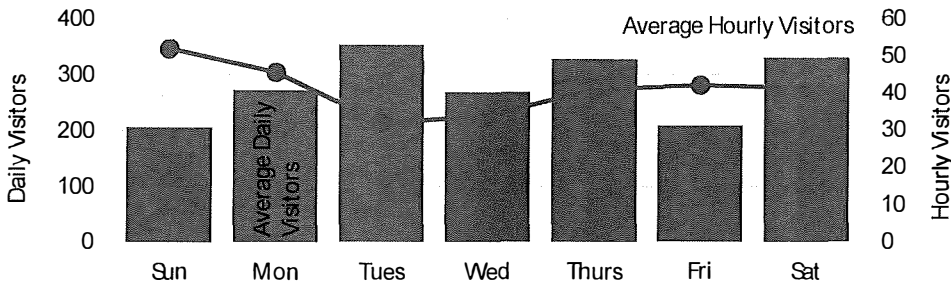


Average Logins by Hour and Day of Week\*



\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

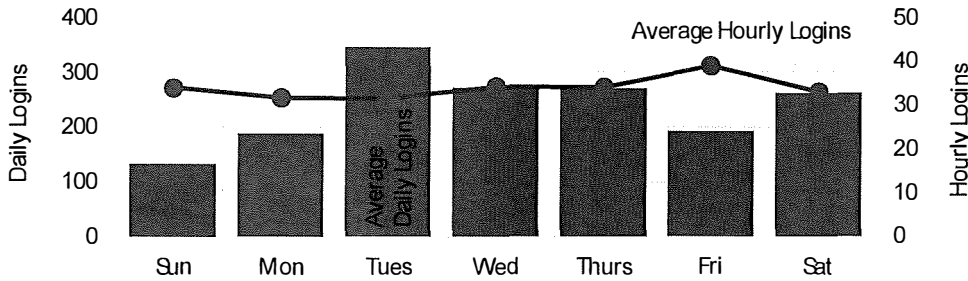
Visitor Traffic



Average Traffic by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				103	92	95	127				
Monday			82	70	82	89	112	115			
Tuesday	72	53	59	80	74	87	92	80	51	47	75
Wednesday				82	66	83	107	76	48	39	42
Thursday	125	78	67	55	70	89	92	92			
Friday				91	82	78	94	78			
Saturday	76	85	78	83	85	89	91	80			

Computer and WiFi Logins

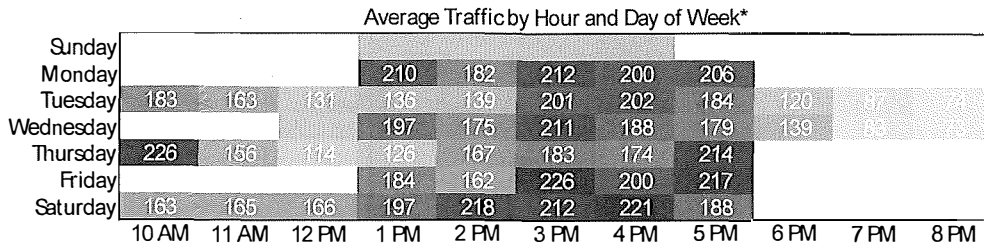
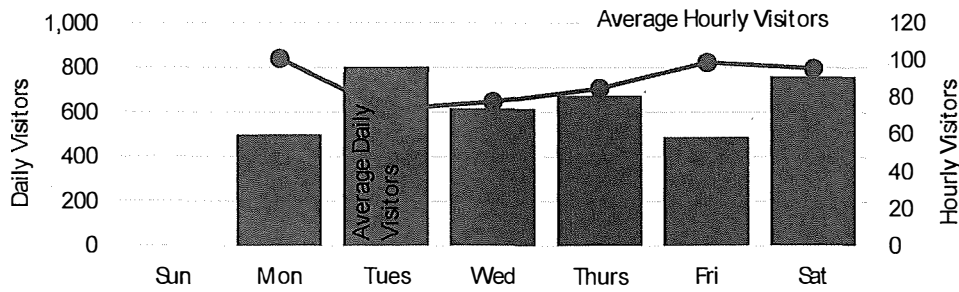


Average Logins by Hour and Day of Week\*

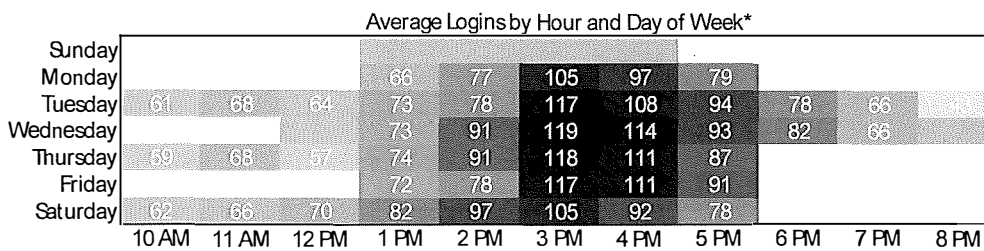
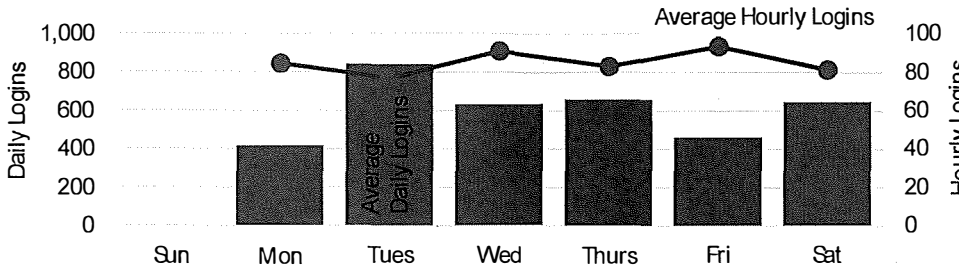
Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				29	35	38	34				
Monday				25	35	34	40	31			
Tuesday	32	26	32	35	39	41	45	36	28	24	43
Wednesday				29	42	45	44	32	32	27	23
Thursday	30	32	31	32	33	39	44	30			
Friday				35	37	50	42	31			
Saturday	27	29	33	33	37	38	36	29			

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

Visitor Traffic

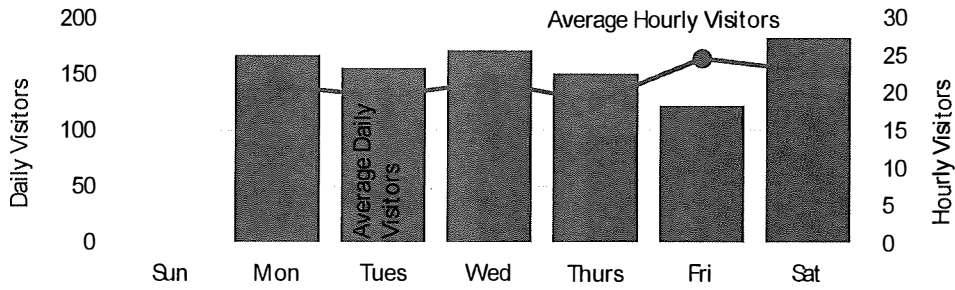


Computer and WiFi Logins

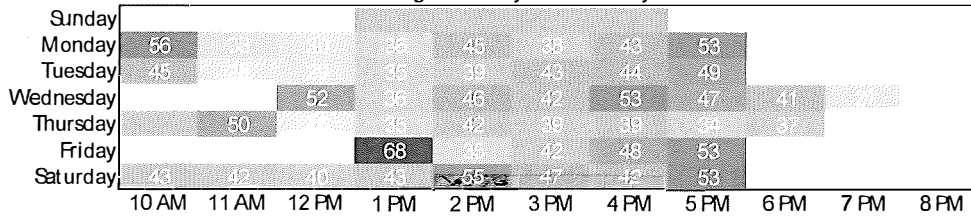


\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

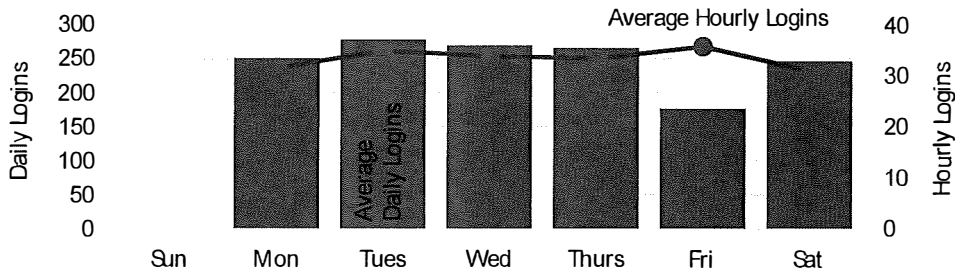
Visitor Traffic



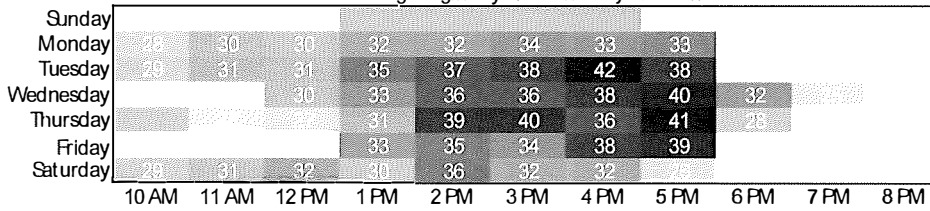
Average Traffic by Hour and Day of Week\*



Computer and WiFi Logins

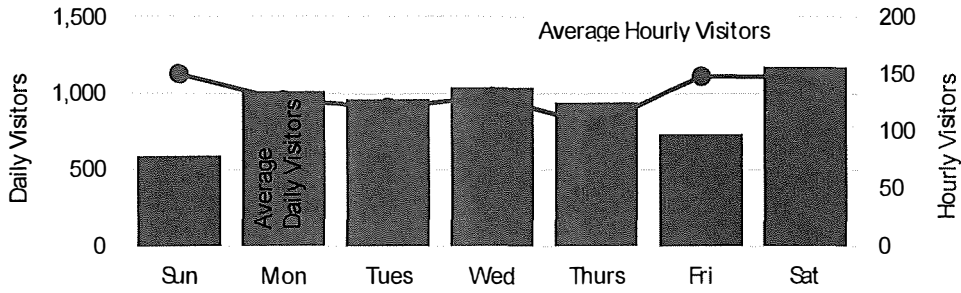


Average Logins by Hour and Day of Week\*



\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

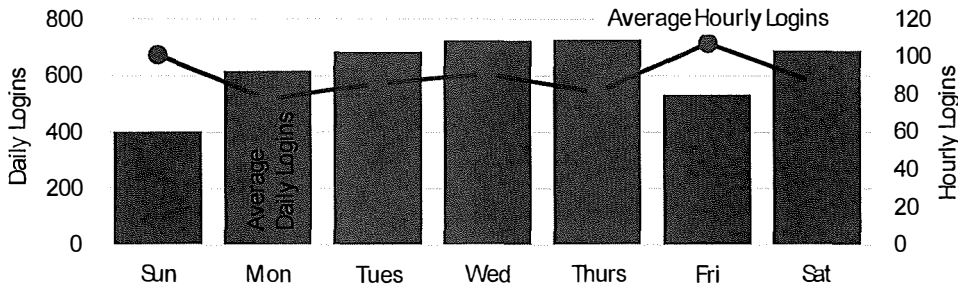
Visitor Traffic



Average Traffic by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				286	282	314	325				
Monday	298	196	243	243	214	486	293	273			
Tuesday	278	173	194	131	230	408	319	274			
Wednesday				262	229	474	360	320	207	124	117
Thursday			100	127	193	433	334	291	172	106	107
Friday				167	186	485	359	290			
Saturday	231	268	279	311	376	357	333	214			

Computer and WiFi Logins

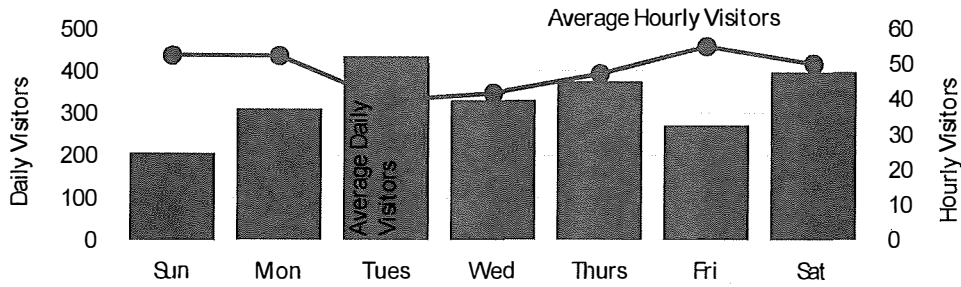


Average Logins by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				83	107	113	104				
Monday	60	67	53	61	73	131	112	80			
Tuesday	49	59	66	62	76	154	135	100			
Wednesday				63	85	164	137	105	75	60	41
Thursday			54	82	149	129	97	72	61	47	
Friday				57	75	166	142	98			
Saturday	62	62	80	96	102	106	95	71			

\* Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

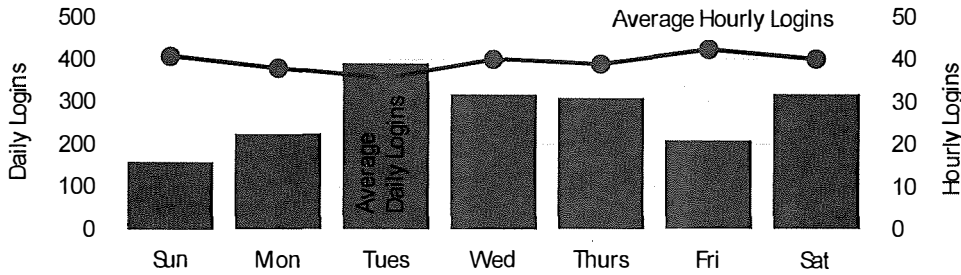
Visitor Traffic



Average Traffic by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				105	91	97	129				
Monday			99	91	105	112	107	116			
Tuesday	76	79	89	87	92	102	112	94	68	66	77
Wednesday				107	102	101	102	85	73	48	52
Thursday	99	93	85	87	94	96	99	104			
Friday				115	103	115	99	119			
Saturday	80	103	101	94	103	100	110	111			

Computer and WiFi Logins



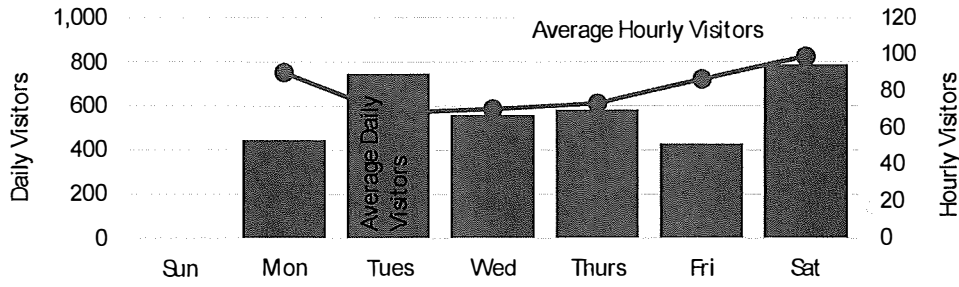
Average Logins by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				40	42	44	39				
Monday			36	36	38	45	41	37			
Tuesday	31	34	36	41	41	42	40	39	37	32	25
Wednesday				41	41	46	45	46	35	37	30
Thursday	39	43	40	36	38	40	41	34			
Friday				41	46	48	43	35			
Saturday		38	37	39	45	50	51	34			

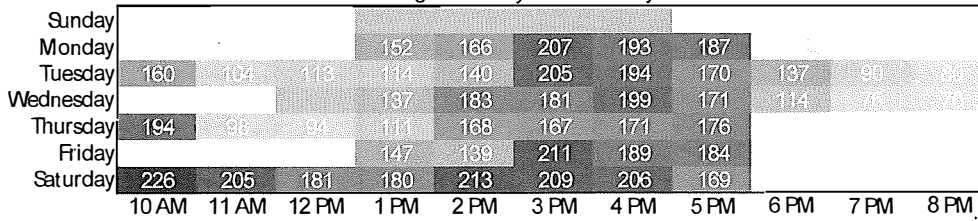
\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours of June 2017.



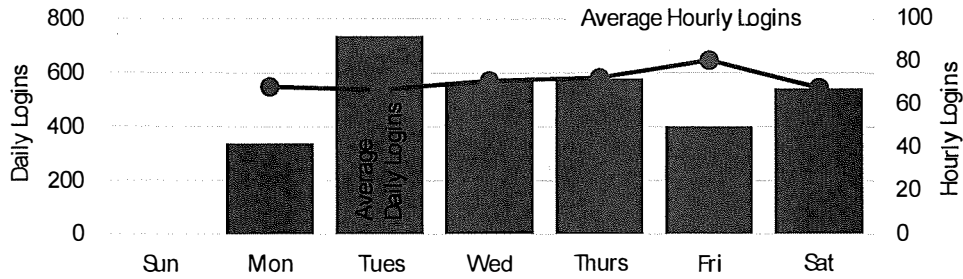
Visitor Traffic



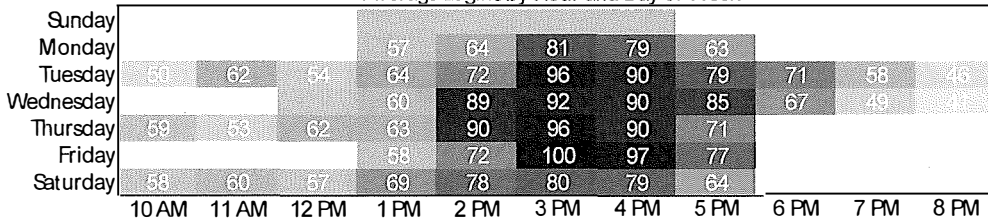
Average Traffic by Hour and Day of Week\*



Computer and WiFi Logins

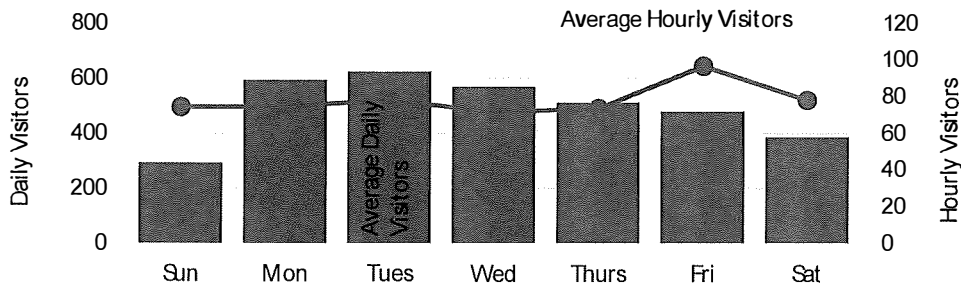


Average Logins by Hour and Day of Week\*



\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

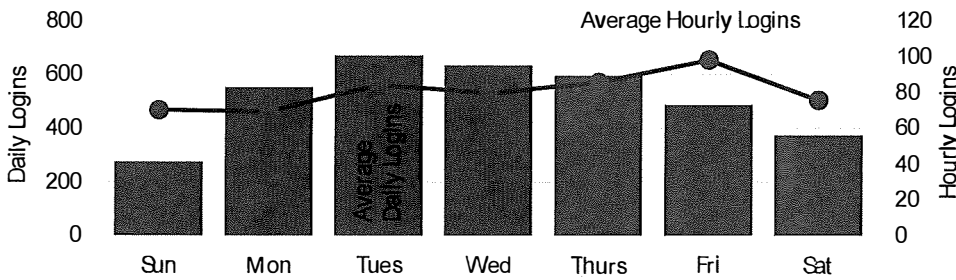
Visitor Traffic



Average Traffic by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				161	145	134	156				
Monday	126	112	155	159	194	239	201	173			
Tuesday	114	117	165	111	241	251	191	157			
Wednesday			85	95	193	239	198	176	80		
Thursday			85	81	193	239	181	160	59		
Friday				111	209	267	222	159			
Saturday				162	147	164	156	153			

Computer and WiFi Logins

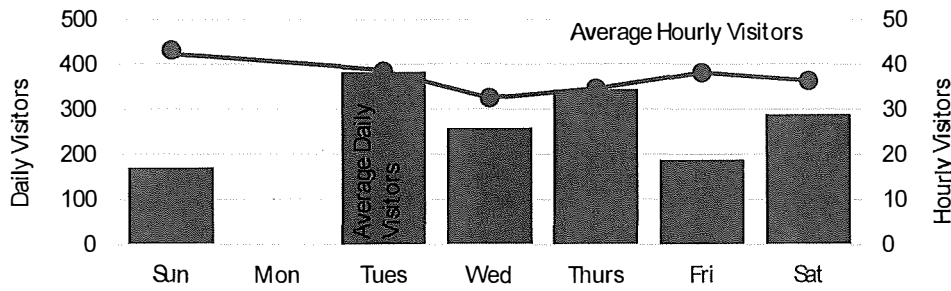


Average Logins by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				66	75	77	65				
Monday	48	53	63	62	88	90	85	69			
Tuesday	58	59	71	80	100	112	108	88			
Wednesday			62	78	103	111	104	90	59		
Thursday			65	67	101	112	106	93	58		
Friday				103	105	109	100	75			
Saturday				74	84	81	80	61			

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

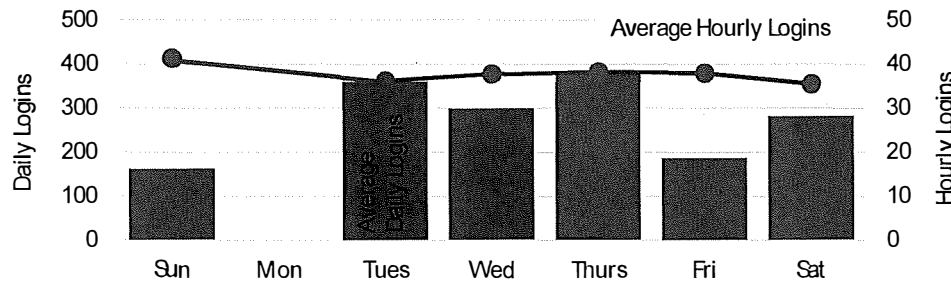
Visitor Traffic



Average Traffic by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				80	79	85	102				
Monday											
Tuesday	61	49	58	91	90	92	109	118	66	39	
Wednesday			56	53	68	69	89	75	60	53	
Thursday	101	90	63	53	59	63	89	82	56	32	
Friday				77	63	78	88	76			
Saturday	51	57	73	83	83	78	78	79			

Computer and WiFi Logins

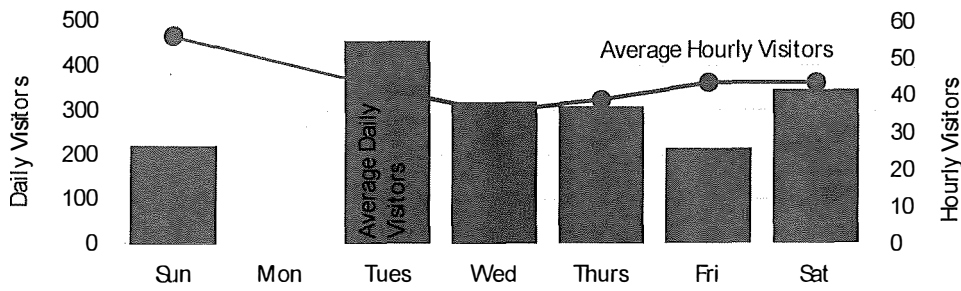


Average Logins by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				34	45	46	40				
Monday											
Tuesday	27	31	32	39	44	41	46	44	35	26	
Wednesday			31	36	40	43	44	42	33	32	
Thursday	31	35	35	39	46	48	46	44	34		
Friday				30	41	41	41	38			
Saturday	27	27	33	33	40	47	44	37			

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

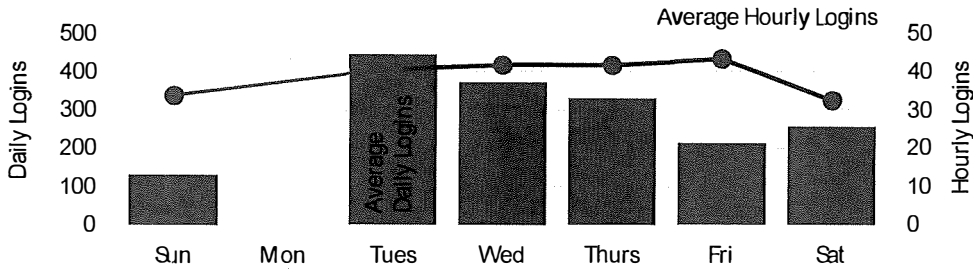
Visitor Traffic



Average Traffic by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				114	96	114	128				
Monday											
Tuesday	116	97	82	85	92	104	121	87	60	42	35
Wednesday			61	85	104	94	100	77	55	48	35
Thursday	81	75	65	71	84	85	89	74			
Friday				92	76	97	92	78			
Saturday	71	70	91	101	97	102	93	71			

Computer and WiFi Logins

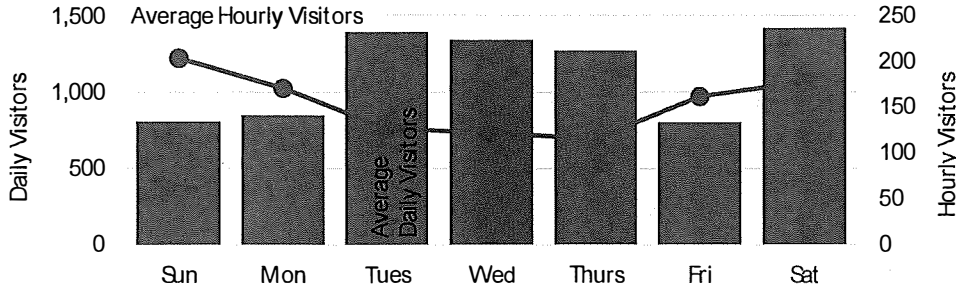


Average Logins by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				32	37	36	30				
Monday											
Tuesday	40	39	40	42	44	50	54	49	37	30	24
Wednesday			32	45	54	57	55	47	36	29	21
Thursday	48	43	36	42	43	45	42	35			
Friday				38	43	53	47	36			
Saturday			31	35	37	38	39	32			

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

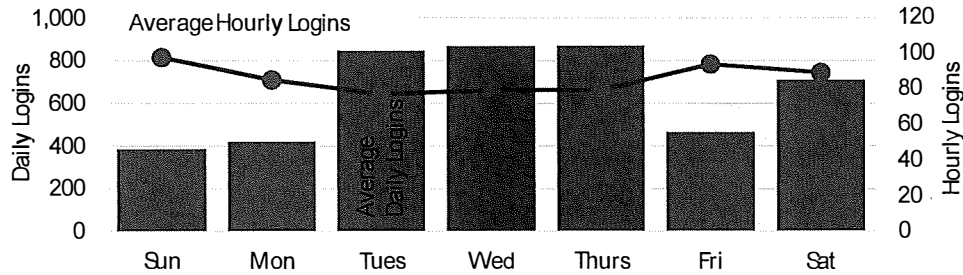
Visitor Traffic



Average Traffic by Hour and Day of Week \*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				501	370	379	382				
Monday				386	332	350	337	305			
Tuesday	276	273	268	297	302	328	335	267	200	131	122
Wednesday	308	270	232	260	281	342	326	264	191	140	162
Thursday	274	254	209	266	293	305	311	251	185	150	100
Friday				323	291	360	341	305			
Saturday	338	362	353	386	398	387	355	271			

Computer and WiFi Logins

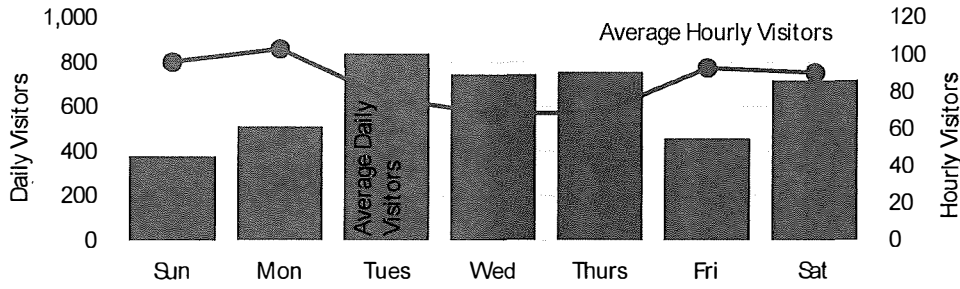


Average Logins by Hour and Day of Week \*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				95	102	102	93				
Monday				75	84	93	100	75			
Tuesday	67	78	73	83	90	97	98	90	77	61	38
Wednesday	64	77	81	84	90	105	105	95	72	61	40
Thursday	64	77	79	83	88	102	100	93	78	67	46
Friday				78	93	109	105	85			
Saturday	63	79	83	88	111	114	101	76			

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

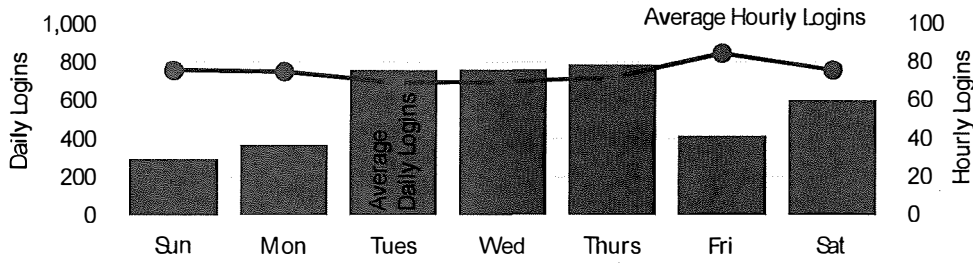
Visitor Traffic



Average Traffic by Hour and Day of Week\*

	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				214	190	179	188				
Monday				209	236	199	201	190			
Tuesday	204	151	122	145	191	201	202	191	133	77	75
Wednesday	126	100	114	145	203	189	197	158	121	81	85
Thursday	169	120	111	137	178	176	193	165	121	87	87
Friday				189	194	192	182	173			
Saturday	190	156	184	203	199	193	181	143			

Computer and WiFi Logins

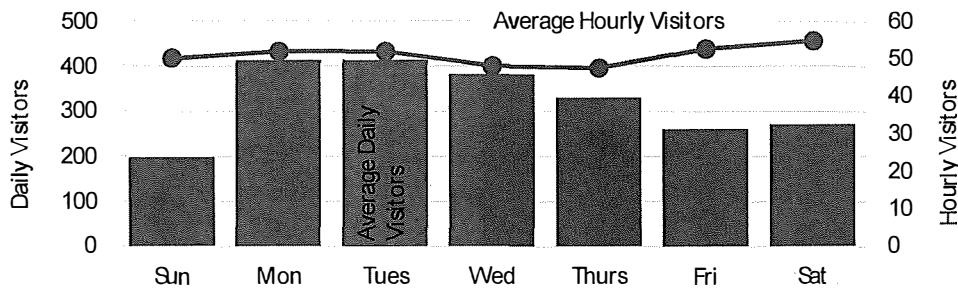


Average Logins by Hour and Day of Week\*

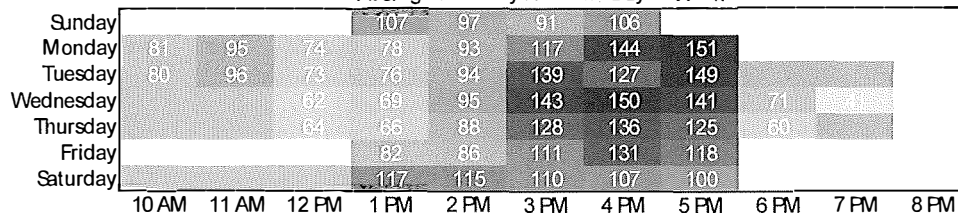
	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				72	81	81	70				
Monday				62	79	80	81	73			
Tuesday	58	60	55	64	92	94	89	91	72	54	60
Wednesday	53	55	61	70	88	85	90	96	77	54	60
Thursday	59	62	59	69	92	90	91	91	80	61	69
Friday				65	94	85	95	84			
Saturday	70	82	78	84	82	76	75	61			

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

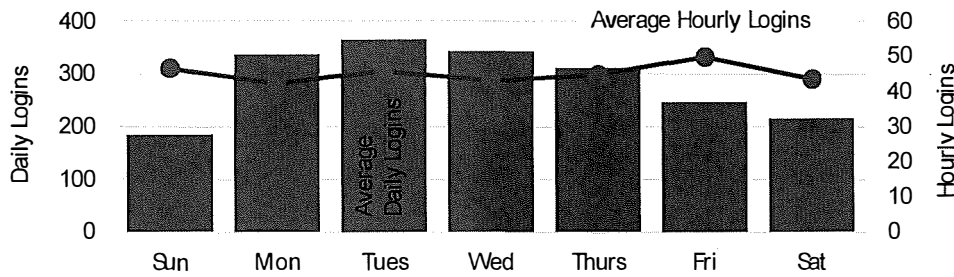
Visitor Traffic



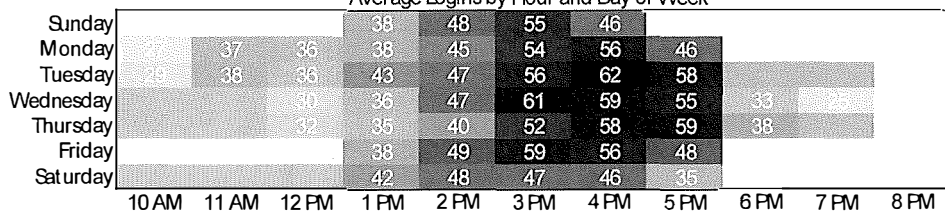
Average Traffic by Hour and Day of Week\*



Computer and WiFi Logins

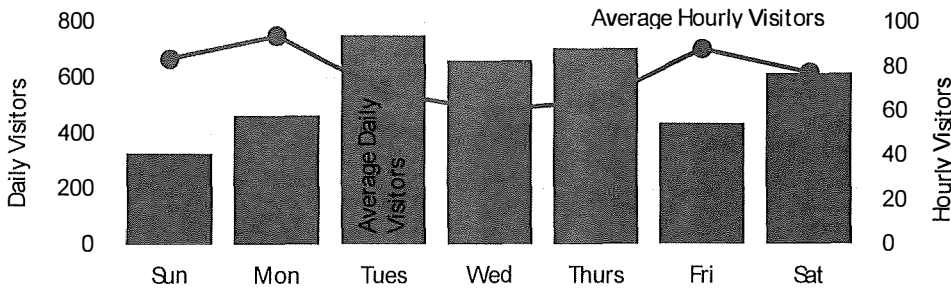


Average Logins by Hour and Day of Week\*



\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

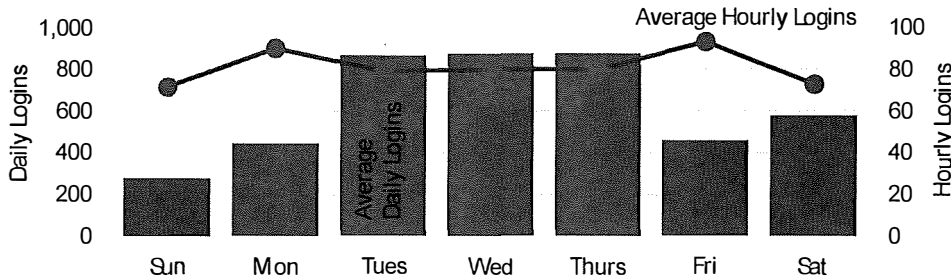
Visitor Traffic



Average Traffic by Hour and Day of Week\*

Sunday				166	158	167	180				
Monday				187	193	198	174	187			
Tuesday	169	150	100	127	168	203	186	146	115	70	35
Wednesday	109	87	100	126	156	188	183	150	113	101	119
Thursday	154	126	97	111	136	189	191	149	119	74	52
Friday				152	159	214	195	158			
Saturday	147	150	131	175	174	173	165	123			
	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM

Computer and WiFi Logins



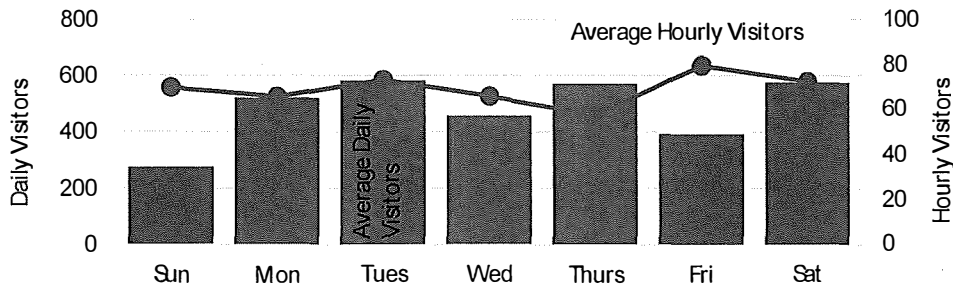
Average Logins by Hour and Day of Week\*

Sunday				70	73	77	67				
Monday				84	88	94	91	94			
Tuesday	61	66	65	77	79	104	113	117	95	57	39
Wednesday	56	60	65	69	89	118	110	106	100	63	48
Thursday	53	55	61	69	88	103	110	112	101	68	49
Friday				62	72	102	118	112			
Saturday	52	63	76	84	79	84	77	69			
	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.



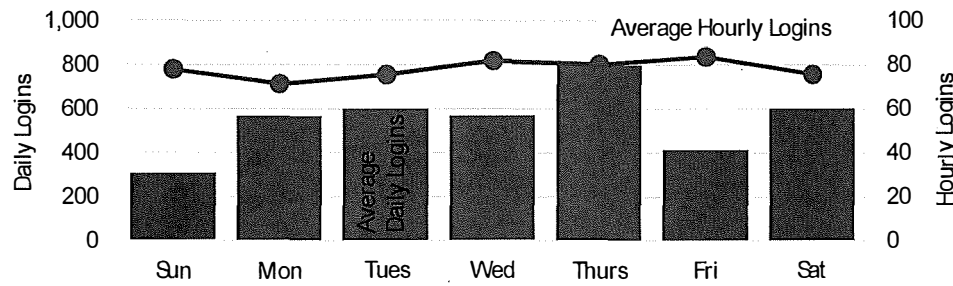
Visitor Traffic



Average Traffic by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				162	135	125	137				
Monday	100	85	104	141	130	173	174	142			
Tuesday	181	149	118	140	124	150	172	140			
Wednesday				156	134	185	173	135	77	100	
Thursday	108	93	102	119	124	163	172	122	80	100	
Friday				176	137	186	163	134			
Saturday	159	181	145	154	144	136	131	113			

Computer and WiFi Logins



Average Logins by Hour and Day of Week\*

Day	10 AM	11 AM	12 PM	1 PM	2 PM	3 PM	4 PM	5 PM	6 PM	7 PM	8 PM
Sunday				72	79	86	76				
Monday	56	59	66	69	74	84	94	72			
Tuesday	58	69	67	73	80	85	93	80			
Wednesday				70	96	89	96	93	75	75	
Thursday	67	69	78	81	88	102	112	86	80		
Friday				74	78	101	91	76			
Saturday	63	72	80	79	81	83	81	67			

\*Hourly 'traffic' includes both 'ins' and 'outs'; 'logins' include both Library computers and patron personal devices; darker colored areas indicate higher traffic/login volume; white areas indicate hours library is closed; gray areas indicate expanded open hours as of June 2017.

## Appendix B: Library Visitors by Location

Library	Average Hourly Visitors <sup>22</sup>	Average Weekly Visitors <sup>23</sup>	Current Weekly Open Hours	New Hours in 2017
Main	545	32,724	60	0
Chinatown	157	8,629	55	0
Richmond	144	7,919	55	0
Ortega	130	6,518	50	0
Mission	89	4,884	55	0
North Beach	86	3,872	50	5
Sunset	81	4,449	55	0
Excelsior	80	4,399	55	0
Parkside	80	3,587	50	5
Portola	78	3,489	50	5
West Portal	73	3,992	55	0
Ingleside	69	3,094	50	5
Western Addition	68	3,408	50	0
Marina	64	3,199	50	0
Bernal Heights	63	2,835	50	5
Eureka Valley	62	2,766	55	10
Glen Park	58	2,616	50	5
Mission Bay	54	2,434	50	5
Merced	52	2,872	55	0
Visitacion Valley	51	2,290	55	10
Park	47	2,356	50	0
Presidio	42	1,881	50	5
Anza	41	1,826	50	5
Noe Valley	40	1,985	50	0
Bayview	37	1,867	55	5
Potrero	37	1,648	50	5
Golden Gate Valley	34	1,512	50	5
Ocean View	21	954	50	5
System-wide	85	4,429	1,460	85

<sup>22</sup> Data does not include June 2017 expanded hours.

# Appendix C: Library Location

## Open Hours

Library	Sun	Mon	Tues	Wed	Thurs	Fri	Sat
Anza	1-5	12-6	10-9	1-9	10-6	1-6	10-6
Bayview	1-5	10-6	10-8	10-8	10-8	1-6	10-6
Bernal Heights	1-5	10-6	10-9	12-9	10-6	1-6	1-6
Chinatown	1-5	1-6	10-9	10-9	10-9	1-6	10-6
Eureka Valley	1-5	10-6	10-9	10-9	10-6	1-6	10-6
Excelsior	1-5	1-6	10-9	10-9	10-9	1-6	10-6
Glen Park	1-5	10-6	10-6	12-8	10-7	1-6	10-6
Golden Gate	1-5	10-6	10-6	12-9	12-8	1-6	10-6
Ingleside	1-5	10-6	10-6	10-8	12-7	1-6	10-6
Main	12-5	10-6	9-8	9-8	9-8	12-6	10-6
Marina	1-5	10-6	10-6	1-8	10-8	1-6	10-6
Merced	1-5	10-6	10-9	1-9	10-9	1-6	10-6
Mission	1-5	1-6	10-9	10-9	10-9	1-6	10-6
Mission Bay	1-5	10-6	10-6	11-8	10-6	1-6	10-6
Noe Valley	1-5	12-6	10-9	1-9	10-6	1-6	10-6
North Beach	1-5	1-6	10-9	12-9	10-6	1-6	10-6
Ocean View	1-5	10-6	10-6	12-8	10-7	1-6	10-6
Ortega	1-5	10-6	10-6	1-9	12-9	1-6	10-6
Park	1-5	12-6	10-9	1-9	10-6	1-6	10-6
Parkside	1-5	1-6	10-9	12-9	10-6	1-6	10-6
Portola	1-5	10-6	10-6	12-8	10-7	1-6	10-6
Potrero	1-5	1-6	10-8	12-8	10-8	1-6	10-6
Presidio	1-5	1-6	10-9	12-9	10-6	1-6	10-6
Richmond	1-5	1-6	10-9	10-9	10-9	1-6	10-6
Sunset	1-5	1-6	10-9	10-9	10-9	1-6	10-6
Visitacion Valley	1-5	10-6	10-8	10-8	10-8	1-6	10-6
West Portal	1-5	1-6	10-9	10-9	10-9	1-6	10-6
Western Addition	1-5	10-6	10-6	1-8	10-8	1-6	10-6



## Mchugh, Eileen (BOS)

---

**From:** Reports, Controller (CON)  
**Sent:** Wednesday, January 24, 2018 3:43 PM  
**To:** Calvillo, Angela (BOS); Mchugh, Eileen (BOS); BOS-Supervisors; BOS-Legislative Aides; Elliott, Jason (MYR); Howard, Kate (MYR); Whitehouse, Melissa (MYR); Steeves, Asja (CON); Rose, Harvey (BUD); Campbell, Severin (BUD); Newman, Debra (BUD); Rose, Harvey (BUD); Docs, SF (LIB); CON-EVERYONE; MYR-ALL Department Heads  
**Subject:** Issued: Report on the Status of Civil Grand Jury Recommendations FY15-16

As required by the San Francisco Administrative Code, Section 2.10, the Office of the Controller (Controller) has updated the implementation status of the San Francisco Civil Grand Jury's recommendations. The Controller tracks each recommendation until the respondent indicates that an agreed-to-be-implemented recommendation is fully implemented or abandoned because it is no longer reasonable or warranted. The updates for fiscal years 2012-13 through 2015-16 are posted on the Controller's website, located at <http://sfcontroller.org/status-civil-grand-jury-recommendations>.

This is a send-only e-mail address.

For questions about the report, please contact Chief Audit Executive Tonia Lediju at [Tonia.Lediju@sfgov.org](mailto:Tonia.Lediju@sfgov.org) or 415-554-5393 or the CSA Audits Unit at 415-554-7469.





**CITY AND COUNTY OF SAN FRANCISCO**  
**OFFICE OF THE CONTROLLER**

**Ben Rosenfield**  
**Controller**  
**Todd Rydstrom**  
**Deputy Controller**

January 24, 2018

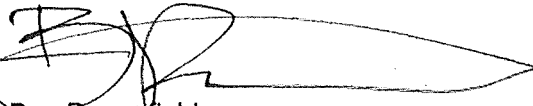
Board of Supervisors  
City and County of San Francisco  
City Hall, Room 244  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102

President and Members:

As required by the San Francisco Administrative Code, Section 2.10, the Office of the Controller (Controller) has updated the status of the implementation of the recommendations of the San Francisco Civil Grand Jury.

The Controller will continue to track the Civil Grand Jury's recommendations until the respondent indicates that an agreed-to-be-implemented recommendation is fully implemented or abandoned because it is no longer reasonable or warranted. The updates for fiscal years 2012-13 through 2015-16 are posted on the Controller's website, located at <http://sfcontroller.org/status-civil-grand-jury-recommendations>.

Respectfully submitted,



Ben Rosenfield  
Controller

cc: Mayor  
Civil Grand Jury  
Budget Analyst  
Public Library





## Mchugh, Eileen (BOS)

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 2:42 PM  
**To:** BOS-Supervisors  
**Subject:** FW: URGENT letter for the public record - tomorrow's fur sales ban meeting  
**Attachments:** Fur ban letter to Board of Supervisors F.pdf

**From:** Fleur Dawes [mailto:fleur@idausa.org]  
**Sent:** Tuesday, January 23, 2018 2:01 PM  
**To:** Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
**Subject:** URGENT letter for the public record - tomorrow's fur sales ban meeting

Dear Board of Supervisors

Please find attached a statement from In Defense of Animals for the public record in support of the fur sales ban being discussed tomorrow. In Defense of Animals is a charity that was founded in the Bay Area over 30 years ago and represents over 250,000 members in advocating for animals, people and the environment.

Please confirm receipt.

Very best

Fleur Dawes  
Communications Director  
e: [fleur@idausa.org](mailto:fleur@idausa.org) s: fleur.dawes



In Defense of Animals  
t: (415) 448-0048 ext. 222  
c: (415) 879-6879  
3010 Kerner Boulevard  
San Rafael, CA  
<http://www.idausa.org>  
<https://www.facebook.com/indefenseofanimals>  
<https://twitter.com/IDAUSA>





# IN DEFENSE OF ANIMALS

January 23, 2018

San Francisco Board of Supervisors  
1 Dr Carlton B Goodlett Pl #244, San Francisco, CA 94102  
San Francisco, CA 94102

## **RE: In Support of a Fur Sales Ban in San Francisco**

Dear Supervisors,

In Defense of Animals is an international animal protection nonprofit that has been based in the Bay Area for over 30 years. We represent over 250,000 supporters, and we urge you to ban cruel fur sales in San Francisco.

San Francisco is the home of the peace movement and is named after St. Francis of Assisi, the patron saint of animals and the natural environment. The City should honor its history and ongoing commitment to peace, animals, and the environment by protecting the most vulnerable from cruelty and violence.

San Francisco is getting ready to make a very important decision this week: whether to ban the sale of cruel fur products. Animals brutally maimed in savage traps and suffering in torturous fur farms need your urgent support right now!

The fur industry confines and kills over 50 million animals every year, including dogs and cats. Many of the animals, like foxes, rabbits, and minks are kept in small cages for their entire lives, severely limiting their natural activities. They often go insane from stress and boredom.

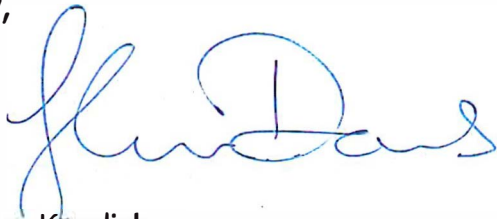
The brutal end to their lives often comes as they are gassed to death or anally and vaginally electrocuted in order to prevent damage to their skins. Other animals, like coyotes, are trapped in the wild where they are separated from their children and endure days of suffering before they are bludgeoned or shot to death.

Not only is fur cruel and unnecessary, it is processed into garments using caustic and often toxic chemicals such as formaldehyde and chromium 33, which are listed as carcinogenic and hazardous to human health.

Given the inherent cruelty of fur, progressive cities such as West Hollywood and Berkeley have passed bans on fur products. Gucci, Michael Kors, and other designers have recently prohibited the use of fur in their fashion lines. And, just a few days ago, the nation of Norway committed to ending its fur production, becoming the latest of a dozen countries to pass similar restrictions.

Please do the right thing and pass this vital legislation. The animals are counting on us to condemn cruel fur to the history books.

Sincerely,

A handwritten signature in blue ink, appearing to read "Fleur Dawes". The signature is fluid and cursive, with a large initial "F" and "D".

Dr. Marilyn-Kroplick  
President  
In Defense of Animals

P.P. Fleur Dawes, Communications Director

## Mchugh, Eileen (BOS)

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 10:11 AM  
**To:** BOS-Supervisors  
**Subject:** FW: MUNI fare enforcement

**From:** Richard So [mailto:sulequan@gmail.com]  
**Sent:** Tuesday, January 23, 2018 8:23 AM  
**To:** Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
**Subject:** MUNI fare enforcement

Hi,

Why can't San Francisco find an effective way to crack down on people riding MUNI without paying?

I rarely take the bus, but around 7:45 am yesterday I took the 22-Fillmore from Geary Blvd. to 18th St at Minnesota St. I saw at least 30 people get on the bus without swiping a Clipper card.

Could we get some enforcement? This is not rocket science. Just make the fines large enough (at least \$500 or \$1,000) and pay inspectors on commission. My wife takes the bus home from work every weekday and has never seen an inspector check if people have paid the fare.

You could number seats and standing areas and let people report violators anonymously by text (if you have inspectors available to check a bus quickly enough).

You could even set up a camera system (with some programming) that can detect when people don't pay and alert inspectors to check a bus if there are a large number of people who didn't pay.

Best regards,

Richard So



**Mchugh, Eileen (BOS)**

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Monday, January 22, 2018 4:03 PM  
**To:** BOS-Supervisors; Somera, Alisa (BOS); Young, Victor  
**Subject:** FW: "Budget Set-Asides and Baselines" Charter Amendment

# 171310

---

**From:** Barbara McMahan [mailto:barbara@barbaramcmahan.com]  
**Sent:** Monday, January 22, 2018 3:09 PM  
**To:** Fewer, Sandra (BOS) <sandra.fewer@sfgov.org>; Safai@sfgov.org; Yee, Norman (BOS) <norman.yee@sfgov.org>; Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>; Tang, Katy (BOS) <katy.tang@sfgov.org>; Farrell, Mark (BOS) <mark.farrell@sfgov.org>; Breed, London (BOS) <london.breed@sfgov.org>; Kim, Jane (BOS) <jane.kim@sfgov.org>; Sheehy, Jeff (BOS) <jeff.sheehy@sfgov.org>; Ronen, Hillary <hillary.ronen@sfgov.org>; Cohen, Malia (BOS) <malia.cohen@sfgov.org>; Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
**Cc:** Mike Dennis <mike@computertherapist.biz>  
**Subject:** "Budget Set-Asides and Baselines" Charter Amendment

Dear Supervisors,

My name is Barbara McMahan, and I am a San Francisco resident. I wish to express my OPPOSITION to the charter amendment that threatens the Library Preservation Fund. The Fund has created a strong Library that we can rely on to meet our needs without the threat of budget cuts that the Library suffered in the past. The free resources of the Library are essential to our community. I support the voters' choice to maintain funding as it is for the San Francisco Public Library. I urge you to vote NO on the charter amendment on Wednesday, January 24, 2018.

Thank you,

Barbara McMahan

1695 18th Street #307

San Francisco, CA 94107

(0)





## **Mchugh, Eileen (BOS)**

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Monday, January 22, 2018 1:31 PM  
**To:** BOS-Supervisors  
**Subject:** FW: CPUC Notification - Verizon Wireless - Haight Ashbury 023  
**Attachments:** CPUC Notification - Verizon Wireless - Haight Ashbury 023.pdf

**From:** West Area CPUC [mailto:WestAreaCPUC@VerizonWireless.com]  
**Sent:** Monday, January 22, 2018 1:29 PM  
**To:** CPC.Wireless <CPC.Wireless@sfgov.org>; Administrator, City (ADM) <city.administrator@sfgov.org>; Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
**Cc:** GO159Areports@cpuc.ca.gov; West Area CPUC <WestAreaCPUC@VerizonWireless.com>  
**Subject:** CPUC Notification - Verizon Wireless - Haight Ashbury 023

This is to provide your agency with notice according to the provisions of General Order No. 159A of the Public Utilities Commission of the State of California ("CPUC"). This notice is being provided pursuant to Section IV.C.2.

If you prefer to receive these notices by US Mail, please reply to this email stating your jurisdiction's preference.

Thank you





January 22, 2018

Ms. Anna Hom  
Consumer Protection and Enforcement Division  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102  
[GO159Areports@cpuc.ca.gov](mailto:GO159Areports@cpuc.ca.gov)

RE: Notification Letter for Haight Ashbury 023  
San Francisco-Oakland, CA / GTE Mobilnet of California Limited Partnership / U-3002-C

---

This is to provide the Commission with notice according to the provisions of General Order No. 159A of the Public Utilities Commission of the State of California ("CPUC") for the project described in Attachment A.

A copy of this notification letter is also being provided to the appropriate local government agency for its information. Should there be any questions regarding this project, or if you disagree with any of the information contained herein, please contact the representative below.

Sincerely,

Melinda Salem  
Engr IV Spec-RE/Regulatory  
15505 Sand Canyon Avenue, Irvine, CA 92618  
[WestAreaCPUC@VerizonWireless.com](mailto:WestAreaCPUC@VerizonWireless.com)

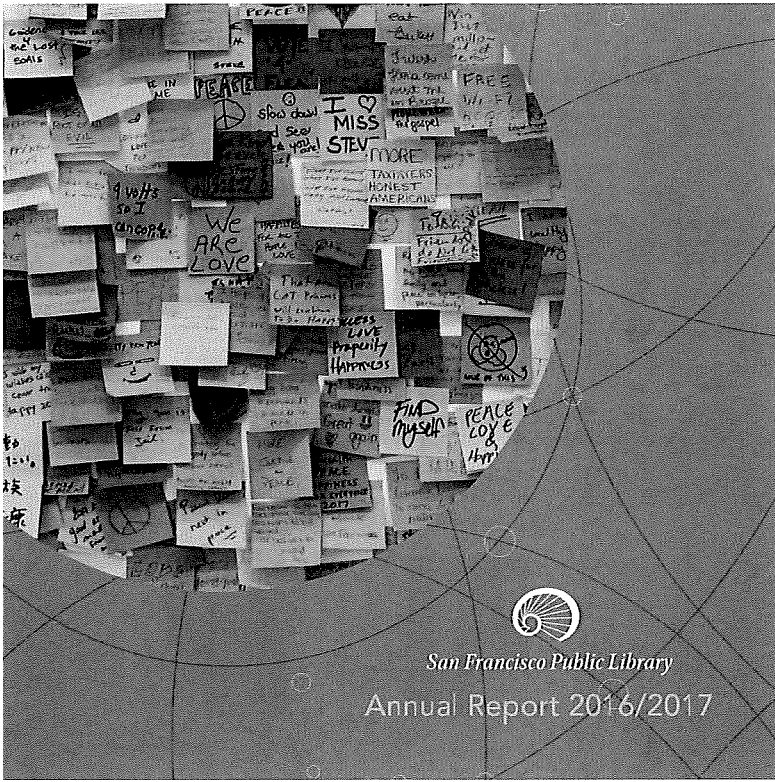


# CPUC Attachment A

Initial Build (new presence for Verizon Wireless)

JURISDICTION	WIRELESS PLANNER	CITY ADMINISTRATOR	CLERK OF THE BOARD	COUNTY
City of San Francisco	<a href="mailto:CPC.Wireless@sfgov.org">CPC.Wireless@sfgov.org</a>	<a href="mailto:city.administrator@sfgov.org">city.administrator@sfgov.org</a>	<a href="mailto:Board.of.Supervisors@sfgov.org">Board.of.Supervisors@sfgov.org</a>	San Francisco

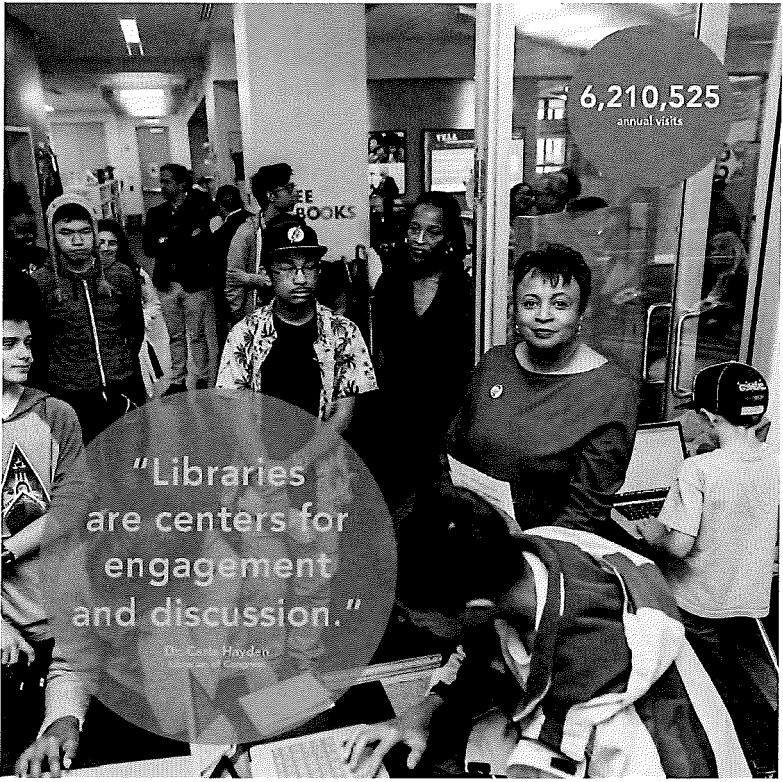
Site Address	Site APN	Site Coordinates (NAD 83)	Project Description	Number & type of Antennas	Tower Design	Tower Appearance (RAD Center)	Tower Height (in feet)	Size of Building or NA	Type of Approval	Approval Issue Date	Approval Effective Date
799 Clayton St San Francisco, CA 94117	N/A - public right-of-way	37° 46' 01.40" N 122° 26' 53.30" W	Install (1) (N) antenna on top of (E) SFMTA pole, (2) (N) MRRU's, FCC signage, and associated equipment on pole. Install fiber vault below grade at the base of the pole.	(1) 23.5" Commscope canister antenna	SFMTA pole	Antenna at RAD center 31'-7"	29'-5"	N/A	Encroachment permit	12/20/2017	12/20/2017



San Francisco Public Library

Annual Report 2016/2017





Dear friends,

This year the Library played a critical role in our community. Whether it was our All Our Welcome initiative, the We Love Diverse Books campaign, the No Shadow Without Light series, Middle Eastern Heritage Month or our many other programs on current topics, the Library served as a safe and neutral space for ongoing dialogue on the issues and challenges facing our nation.

We're very fortunate in San Francisco, our City and library are thriving. With the help of Mayor Lee, we added an additional open day to many of our 27 branches. Now all San Francisco libraries are open seven days a week.

With these new hours comes our commitment to provide all members of our community equal access to knowledge, skills, culture, accurate information, fun and shared experiences. This Annual Report highlights the efforts we've taken this year to make this a reality.

We couldn't have done this without our creative, dedicated and hard-working staff. They're the people greeting you at the desk, ordering books, stocking shelves, teaching tech classes, organizing programs and doing all that it takes to make our library the world-class system that it is.

As always, we thank Friends of the San Francisco Public Library for their ongoing support. Their mantra this year was "Libraries deliver Democracy" and we couldn't agree more.

And most importantly, we want to thank you—our patrons, card holders, volunteers, visitors and partners—all of you who use and support our Library every day.

*Luis Herrera*

City Librarian Luis Herrera



*Mary Wardell*

Library Commission President  
Dr. Mary Wardell



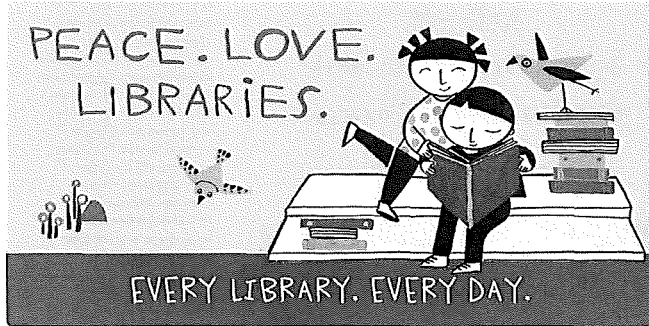
## Come visit – everyday!

Starting June 17, 2017 all San Francisco public libraries are open seven days per week. Just in time for summer reading and programs, the Library added an additional, permanent, day of service at nine branch libraries: Anza, Bernal Heights, Eureka Valley/Harvey Milk Memorial, Golden Gate Valley, North Beach, Ocean View, Parkside, Potrero and Presidio branches.

In addition, Bayview/Linda Brooks-Burton, Glen Park, Ingleside, Mission Bay, Portola and Visitacion Valley branches gained additional hours during the week. With the extra hours, all San Francisco neighborhood libraries are open a minimum of 50 hours each week, with some open 55 hours per week. The San Francisco Main Library is open 60 hours each week.

"Libraries are essential to so many members of our communities, families, seniors, students and children. I'm excited that we expanded the libraries' hours this year, providing more activities and more learning opportunities for all our residents across San Francisco."

Mayor Edwin Lee  
San Francisco



2 - SFPL Annual Report 2016/2017





### Talking to Kids About Race

The Library designed a new series of progressive programs to help parents, educators, and caregivers talk to kids about race. Young people are exposed to issues surrounding race, racism, bias and privilege in their daily lives, especially this year, through the media and the 2016 presidential campaign. Parents and caregivers are often left explaining difficult topics to their children while still trying to understand them themselves.

Librarian of Congress Dr. Carla Hayden introduced the first workshop that helped families and educators reflect on their own understanding of race and learn developmentally supportive language to use with youth. The second program provided advice on how to raise children to be proud of who they are and support them to be empowered and resilient.



San Francisco Public Library

# All Are Welcome

Immigrant Services

[sfpl.org/citizenship](http://sfpl.org/citizenship)

Todos son bienvenidos

歡迎光臨

Всем добро пожаловать!

Malugod Namin Kayong Tinatanggap

أهلاً وسهلاً جميعاً



San Francisco Public Library celebrates values of open and equal access and the important role that libraries play in a strong democracy. "All Are Welcome" programs were co-presented by the San Francisco Immigrant Legal & Education Network and included ten "Know Your Rights" workshops that outlined the latest immigration policies (held in English, Spanish and Chinese) and "Become an Immigrant Ally" programs, covering how current executive policies are affecting the immigrant community. Additional programs included resources and volunteer opportunities on how to make a difference in your community and conversational English language groups. The Library partnered with the Office of Civic Engagement and Immigrant Affairs and the Human Rights Commission on programs supporting our diverse community.



# Celebrating Diversity

**"In this era where there is so much strife, it is great to emphasize positive aspects of the cultures of the Middle East."**

Library Patron  
Middle Eastern Heritage Celebration

**17,816**  
programs

The Library is an essential resource to the City's diverse communities, offering an equitable and safe space for people of all ages and abilities to gather, share knowledge and grow. We welcome and celebrate all people, and this fiscal year we filled our libraries with programs and events that were particularly responsive, timely and informative. Folks of all ages, abilities, backgrounds and means gathered for heritage celebrations that included cooking classes, film screenings, art exhibits and programs that showcase the rich array of San Francisco performance art and creative crafting.

Middle Eastern Heritage

Made in SF

We Love Diverse Books

LIVE! At the Library

**15%**  
more  
adult programs

¡VIVA! Latino/Hispanic Heritage

Black History Month

Asian Pacific Heritage

Pride! SF

6 - SFPL Annual Report 2016/2017



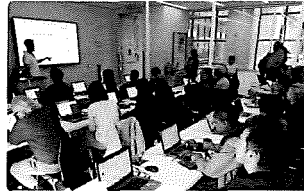


## Community Connections

Programming is the lifeblood of the library. Whether it's author talks, story times, craft workshops, films, computer classes, research sessions, cooking demonstrations, music performances or another type of entertaining and educational event, our programs bring the community together. To expand our reach and enhance our offerings, we partner with organizations and agencies across the Bay Area, such as SFMOMA, Fine Arts Museums of San Francisco, Academy of Sciences, National Park Service, Alamo Drafthouse Cinema, Bay Area Discovery Museum, Chronicle Books and the San Francisco Ballet.



Pennies to Plans financial workshops:  
626 participants, 85 workshops, 20 topics



27 branch open houses



137% increase in annual programming from 2008 to 2017

More than 1,500 programs a month

15% more adult programs than last year

# Sparking Imagination

## Drag Queen Storytime

In celebration of PRIDE month, the Library partnered with RADAR Productions to bring three Drag Queen Story Hours to our libraries in June, featuring Panda Dulce, Honey Mahogany and Yves St. Croissant. For the first time, these crowd pleasing family events were held at the Main Library and the Bernal Heights branch—places where families don't usually see this type of program—in addition to returning to the Eureka Valley/Harvey Milk Memorial branch.

2,980  
class visits


12,731  
youth programs

4,144  
storytimes

## Read Aloud Day

Fifty years ago the Summer of Love swept through San Francisco, and Chronicle Books, a local publisher and the Library's Summer Stride partner, was born. The Library celebrated Chronicle Books' 50th anniversary on June 29, 2017 with a special picture book storytime featuring authors and staff from Chronicle Books reading alongside our librarians and local heroes at all 28 library locations.

## SCHOLAR CARD

A student's  to academic success!

Determined to break barriers to access and support student learning, we teamed up with the San Francisco Unified School District to provide every student with a full access library card and clean slate for pre-existing fines. Launched in the final six weeks of the school year, during National Library Week, 15,513 students received Scholar Cards including 3,633 new library users from at-risk populations. Astoundingly, 19 schools requested cards for all students.



READ.  
EXPLORE.  
CONNECT.

- 43% increase in participation
- 73% increase in time spent reading and learning
- 25% more programs
- 63% were first time participants
- 90% read more this year
- 82% visited a local park
- 63% learned something new this summer
- 48% participated in activities at the library
- 27% more raffle entries

# SUMMER STRIDE 2017

Summer Stride is an incredible partnership between the National Park Service, Chronicle Books and the San Francisco Public Library. In addition to summer reading, Summer Stride brought fun, adventure and amazing new worlds to San Francisco families. There were community shuttles to parks, Ranger talks in the libraries, StoryWalks (children's book pages on signs along park trails), park information on "trailheads" in the branches, teen volunteers, free lunches and much more. Programs centered on STEM learning, and weekly raffle prizes and scorecards encouraged summer reading. Artwork by Lizi Boyd tied all the different parts of this summer 2017 extravaganza together.

1,135  
free programs

26,731  
sum of readers

32,325  
program attendees



14+ million minutes spent reading and learning

825 programs for 26,266 youth participants

915 teens volunteered for 9694 hours

28 ranger talks

9 free shuttles to local national parks

7 library trailheads





# THE MIX

AT SFPL

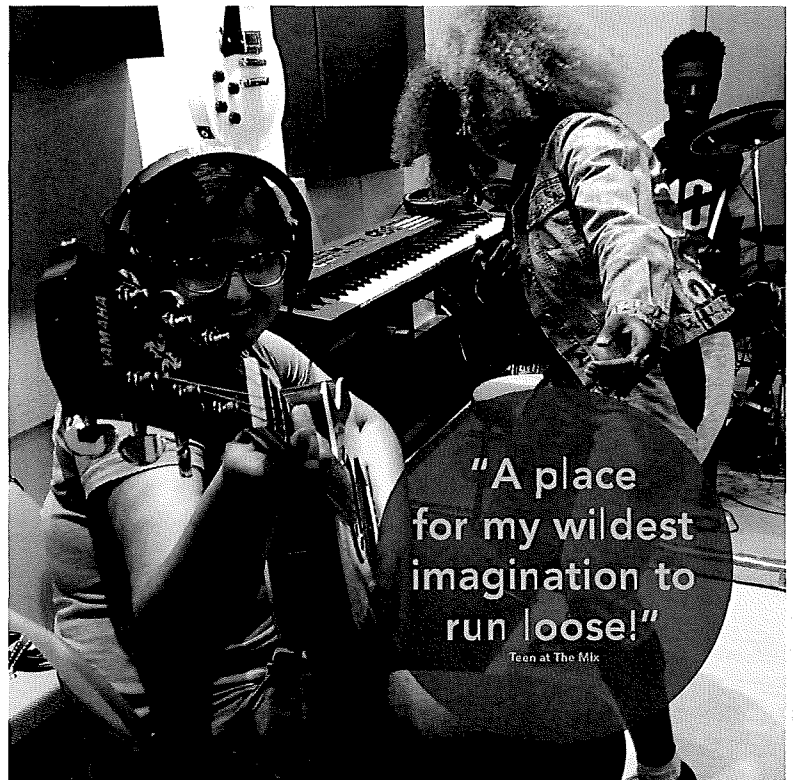
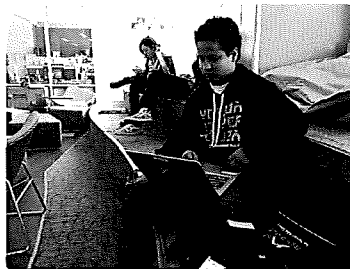
The Mix connects the varied realms of teen life—personal interest, academic and employment opportunities, peer culture—in a rich, teen-centered educational space. Programs are teen interest driven: video and audio production, makerspace tinkering, coding, gaming and game design, performance, literacy (storytelling, poetry, and reading) and personal development. In addition to more formal programs, the space offers opportunities for self-led maker activities as well as peer-led culinary and art programs.

**899**  
teen programs

As The Mix open hours expanded to seven day service this year, the program offerings expanded. New opportunities included Open Mic nights, additional video production classes, 3D printing instruction and music lessons.

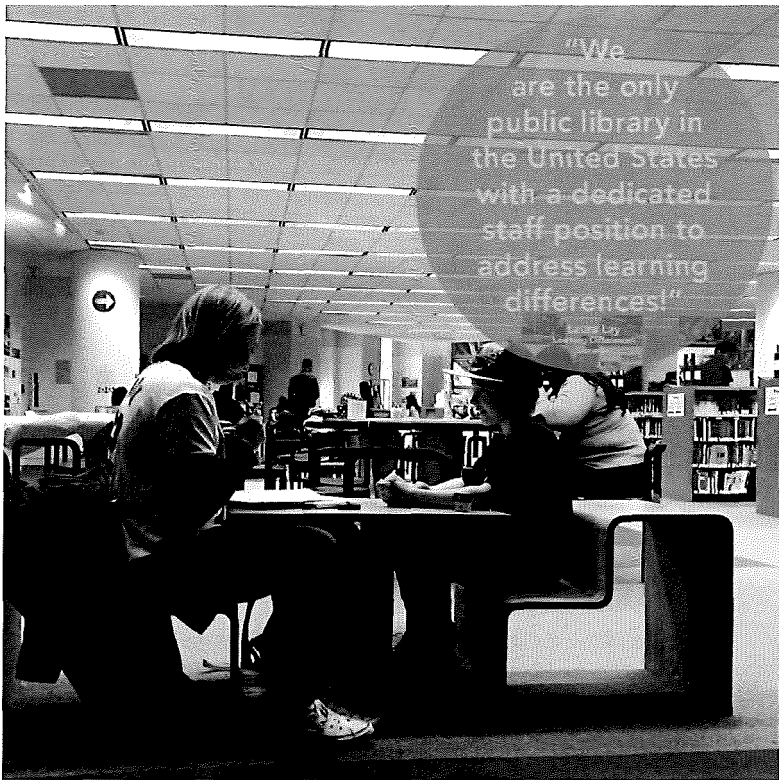
**83,705**  
teens served

**4,467**  
teens attending programs



**"A place for my wildest imagination to run loose!"**

Teen at The Mix



The  
**BRIDGE** at Main

LEARNING RESOURCES + CLASSES + PEOPLE WHO CAN HELP

6,332 people attended classes and programs,  
from computer basics to coding, to improv  
to math help to book groups  
140 adult learners received help with their reading  
and writing

1,345 visits to the Veterans Resource Center  
2 new one-on-one tutoring programs were launched  
33 students enrolled in the library's Career Online  
High School program and 7 high school graduates



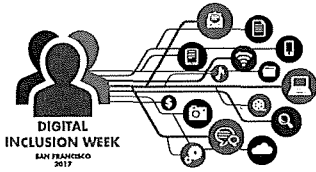
"Hassan graduated from one of the most difficult schools in Morocco, but still needed a U.S. high school diploma. Hassan's steadfast commitment to making a better place for himself, his family and his community is part of the reason why I come to work with a big smile."

Jimmy Tran, library technician



FOG Readers is a new program to help struggling readers. Studies indicate that students who fall behind when they start reading rarely catch up—but we change that by using a highly structured program based on the Orton-Gillingham methodology. The program breaks down reading and spelling into smaller skills involving letters and sounds. Volunteer tutors work with students in grades 1 – 4, using sight, hearing, touch and movement to help learners connect language with letters and sounds.

# Digital Literacy



The first citywide Digital Inclusion Week, in collaboration with more than 20 partners, promoted online access and technology skill building to bridge the digital divide. More than 2,000 people participated in nearly 60 learning opportunities at 20 locations throughout the City. The Library held 43 free tech-training programs, from basic computer skills to advanced coding classes, throughout the library system and cohort locations.

**2.3M**  
eBooks & eMedia  
circulated (+24%)

New online resources:

- Rare Book Hub
- New York Times Digital
- Foundation Center Databases

**5,638**  
people access  
SFPL WiFi daily

## TECH'D OUT San Francisco Public Library

Tech'd Out, a new laptop lending program, allows borrowers to check out laptops and mobile hotspots, putting useful tools into the hands of library users who need them most. Thirty-two electronic bundles, consisting of an HP laptop and mobile hotspot, are available for checkout for three weeks at the Main Library and Ocean View, Bayview and Visitation Valley branches.





## Caring for the Community

Since its inception in 2009, the Library's social service team has grown from a single social worker to a team of eight, including a social worker, a team leader and six health and safety associates (HASAs). Their focus and commitment is to serve library patrons in need of assistance, particularly those who are indigent or experiencing homelessness and related issues such as mental illness, chronic health issues and substance abuse. In addition HASAs receive opportunities for professional development, as many of them have been homeless. They can take peer counseling training and progress in their career of helping others.

The social service team has made great partnerships with other community organizations including Lava Mae and Project Homeless Connect. Lava Mae is a nonprofit organization that provide mobile showers in front of the Main Library every Tuesday. It also hosts Pop-Up Care Village, a gathering of organizations that provide free medical care, haircuts, clothing, food and more, every other month outside of the Main Library. Each of these events serve an average of 350 individuals.

"You are the 'finders'. You found me at the library and connected me with veteran services. I am no longer homeless because of you."

Library patron

"You saved my life. I lost my job and became homeless because of a traumatic event. You helped me here at the library. I love my home and I am now teaching about nutrition in the community."

Library patron

**832\*** Library patrons assessed by the social worker

**6,721\*** Library patrons provided resources by the Health and Safety Associates

**14** Library patrons placed in temporary or permanent housing or reunited with loved ones

**14** Library patrons case-managed by SFPL social service team

**350** Average daily number of visitors served at Pop-Up Care Village events at the Main Library

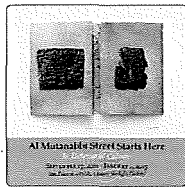
\*not unique numbers, includes repeat patron interactions



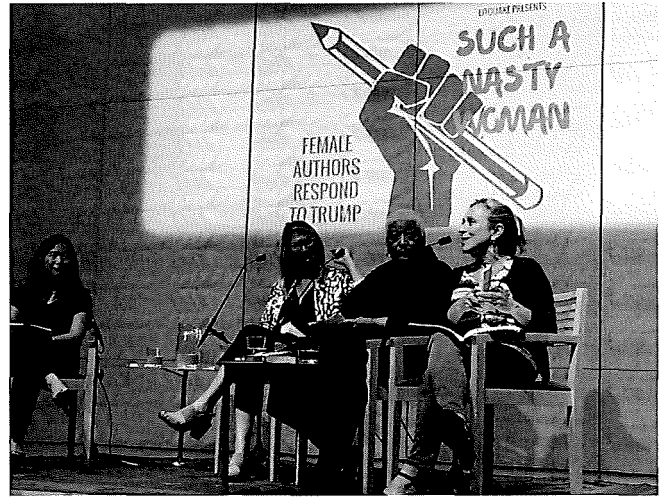
# Illuminating our Culture

From portraits of people exiting homelessness into housing, to a detailed remembrance in words and pictures of the Obama presidency, the libraries' rich array of exhibitions aimed to illuminate and inspire. As a free institution dedicated to welcoming all, the Library serves an important role in providing a free cultural outlet that includes space for local community arts organizations to exhibit images and artwork of importance to residents' interests while also highlighting key library collections. Our two art galleries at the Main Library saw more than 20,000 visitors this year and exhibits were also placed on other floors of the Main Library and at our branches.

- Al Mutanabi Street Starts Here: In Defense of Culture
- Alcatraz Florilegium: Artwork From the Gardens of Alcatraz
- Patient No More: People with Disabilities Securing Civil Rights
- Home Away From Home: Little Palestine by the Bay
- Everyone Deserves a Home: Portraits of Homelessness
- San Francisco Neon: Survivors and Lost Icons
- Black Matters: AfroSolo Annual Arts Exhibition
- Barack Obama: A Legacy of Hope
- Bombs Away! Humor Goes to War
- Reclaiming Earth: Works by Women Eco Artists



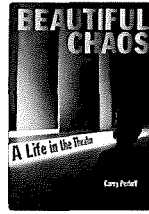
The Library is a safe and neutral space for ongoing dialogue on the issues and challenges facing our nation. With our partner Litquake we hosted a series called No Shadow Without Light, bringing diverse authors and poets together to speak to our nation's fear, anger and unrest. The series included journalists, cartoonists, women writers, immigrant authors and environmental activists.



# ONECITY ONEBOOK

## San Francisco Reads

**Beautiful Chaos** A Life in the Theater written by Carey Perloff, the artistic director of San Francisco's legendary American Conservatory Theater, was this year's One City One Book. A creative choice, the memoir explores Perloff's life as a woman in a male-dominated profession, as a wife and mother, a playwright, director, producer, arts advocate, and resident in San Francisco. Published by City Lights Books, the memoir is a compelling story for readers interested in the inside scope about actors and celebrity, as well as an entertaining romp into how live and innovative theater gets made today. Library programs featured films on the acting life, a behind-the-scenes peek at A.C.T.'s costume shop, a manifesto on the state of live theater in the Bay Area and delightful and engaging panels and conversations.



"I love unifying the City around a single work of literature—something that we are all reading, that we can all talk about. That is a very San Francisco thing!"  
Denn Harris, executive director for Creativity and the Arts at San Francisco Unified School District

## ON the SAME PAGE



## What We're Sharing: Top Titles

### Adult Books

Tao Bao Bao Jan / 淘寶寶鑒 by Dayan  
Hillbilly Elegy. A Memoir of a Family and Culture in Crisis by J.D. Vance  
The Underground Railroad by Colson Whitehead

### Teen Books

Miss Peregrine's Home for Peculiar Children by Ransom Riggs  
Madeleine L'Engle's A Wrinkle in Time. The Graphic Novel adapted and illustrated by Hope Larson  
Catching Fire by Suzanne Collins

### Juvenile Books

Are You Ready to Play Outside? by Mo Willems  
I Really Like Stop! by Mo Willems  
Should I Share My Ice Cream? by Mo Willems



### Audiobooks

Hamilton. The Revolution by Lin-Manuel Miranda, Jeremy McCarter  
The Girl on the Train by Paula Hawkins  
All The Light We Cannot See by Anthony Doerr

### Adult/Teen DVD/Blu-Ray

Star Wars. Episode VII: The Force Awakens  
Jason Bourne  
Deadpool

### Juvenile DVD/Blu-Ray

Zootopia  
Finding Dory  
The Secret Life of Pets

### CDs

Hamilton: Original Broadway Cast Recording by Lin-Manuel Miranda  
Lemonade by Beyoncé  
25 by Adele



# WE WANT YOU BACK

Fine Forgiveness Program Jan. 3 – Feb. 14, 2017

More than **10,000** patrons had their fines forgiven

**5,067** patrons had their borrowing privileges restored

Fines forgiven:  
**\$329,797**

**699,563** total items returned

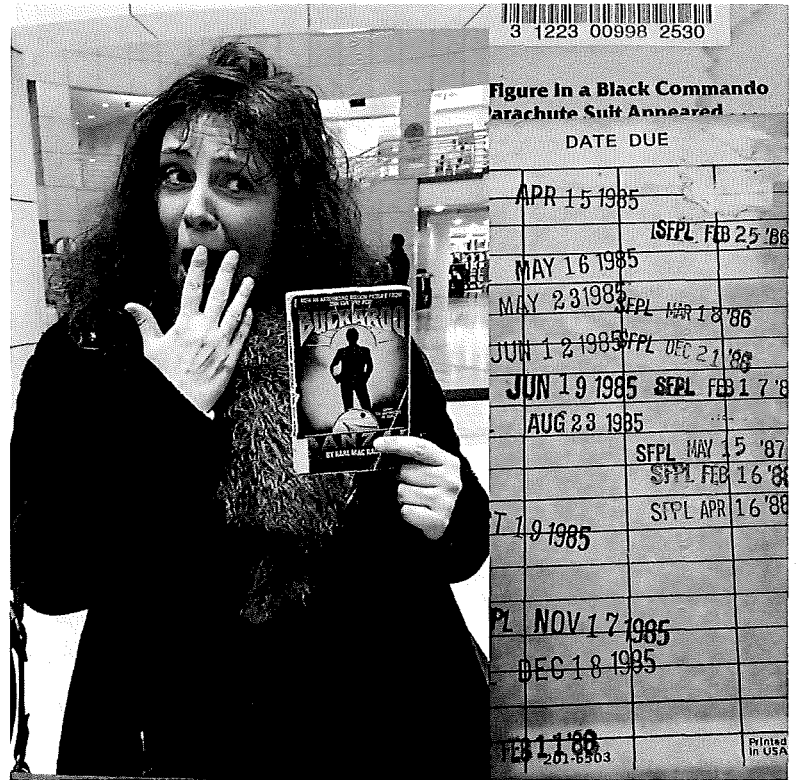
12,246 items returned more than 60 days overdue

Value of long overdue items:  
**\$236,490**

**100** years past due — most overdue

"I love books, I love libraries and I love the memory of my great grandmother."  
Webb Johnson upon returning a book that was 100 years past due, originally checked out by his late great grandmother

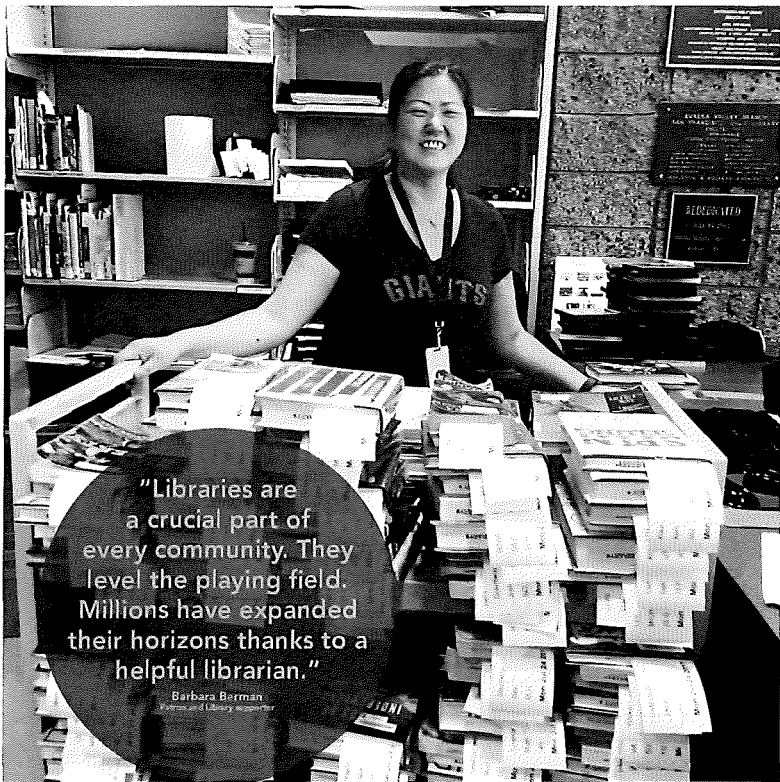
25 • SFPL Annual Report 2016/2017



3 1223 00998 2530

DATE DUE	
APR 15 1985	
	ISFPL FEB 25 '86
MAY 16 1985	
MAY 23 1985	ISFPL MAR 18 '86
JUN 12 1985	ISFPL DEC 21 '85
JUN 19 1985	ISFPL FEB 17 '88
AUG 28 1985	
	ISFPL MAY 15 '87
	ISFPL FEB 16 '88
	ISFPL APR 16 '88
7 19 1985	
PL NOV 17 1985	
DEC 18 1985	
DEC 11 '88	
201-5503	

Printed in USA



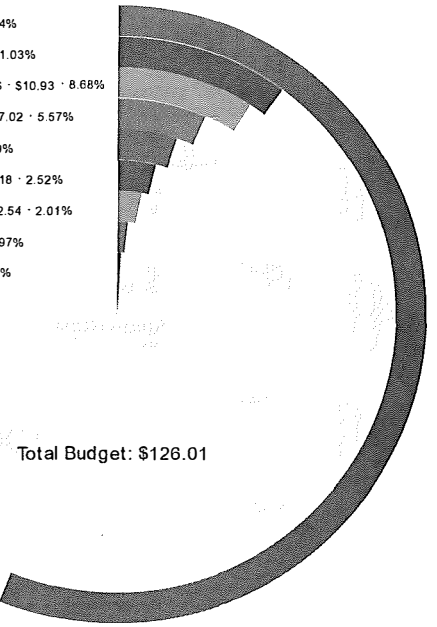
"Libraries are a crucial part of every community. They level the playing field. Millions have expanded their horizons thanks to a helpful librarian."

Barbara Berman  
Director of Library Operations

## Budget

in Millions

Labor	· \$81.83	· 64.94%
Collections	· \$13.90	· 11.03%
Services of Other Departments	· \$10.93	· 8.68%
Non-personnel Services	· \$7.02	· 5.57%
Capital	· \$4.77	· 3.79%
Materials & Supplies	· \$3.18	· 2.52%
Debt Service Payments	· \$2.54	· 2.01%
Equipment	· \$1.23	· .97%
Reserves	· \$ .62	· .49%



Total Budget: \$126.01

# FRIENDS *of the* SAN FRANCISCO PUBLIC LIBRARY

Friends of the San Francisco Public Library are a member-supported, nonprofit organization that advocates, fundraises, and provides critical support for the San Francisco Public Library. They provide opportunities to invest in the success of the Library as well as literary and education initiatives by donating funds or by donating time through volunteering. The Friends raise money and their voices to ensure a first-class public library for San Francisco.

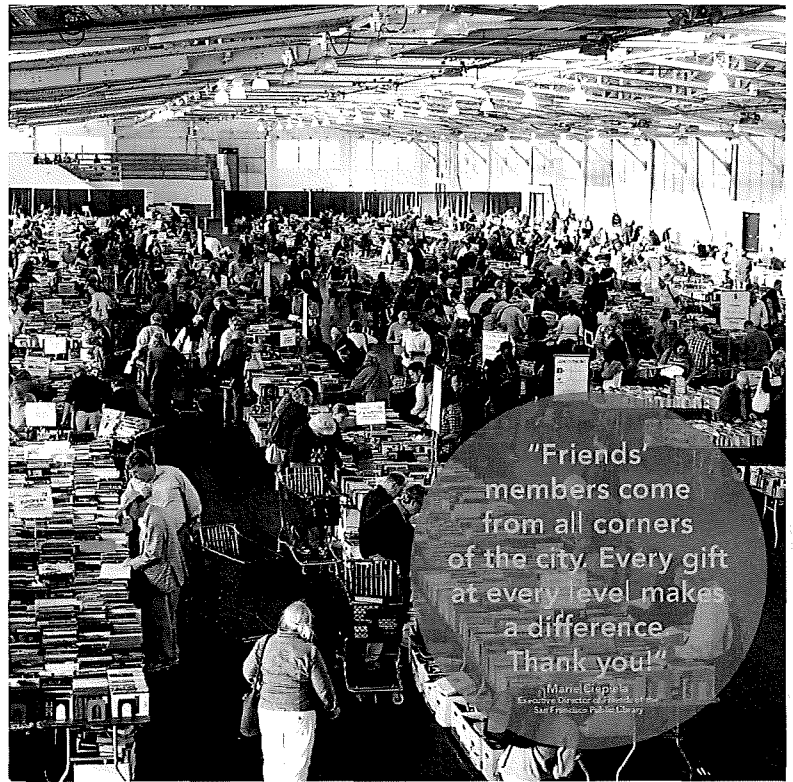
This year, Friends awarded up to \$763,355 in grants for library programs and resources.

Friends' philanthropic support is spread throughout all areas of the Library including adult, children and teen programming, exhibitions, professional development, marketing, special collections, affinity centers, digital inclusion and grants to branches. Friends also provides fiscal management of those philanthropic funds.

Friends' donors speak with their hearts and their wallets to guarantee we have a welcoming and free public library for all.

Libraries  
deliver  
democracy.

**\$763,355**  
Friends grants to the Library



"Friends' members come from all corners of the city. Every gift at every level makes a difference. Thank you!"

Manuel Chapela  
Executive Director of Friends of the  
San Francisco Public Library



## Library Commission

The San Francisco Public Library Commission is a seven-member commission appointed by the Mayor of San Francisco. The Commission sets policy and is responsible for the library budget for the San Francisco Public Library system. Commissioners serve a four-year term.

Dr. Mary Wardell Ghirarduzzi, President

Susan Mall, Vice-President

Zoe Dunning, Commissioner

John Lee, Commissioner

Teresa Ono, Commissioner

## Library Management Team

Luis Herrera, City Librarian

Michael Lambert, Deputy City Librarian

Donna Marion, Human Resources Director

Maureen Singleton, Chief of Finance

Roberto Lombardi, Facilities Director

Thomas Fortin, Chief of Main

Cathy Delneo, Chief of Branches

Laura Lent, Chief of Collections & Technical Services

Michael Liang, Chief of Information Technology

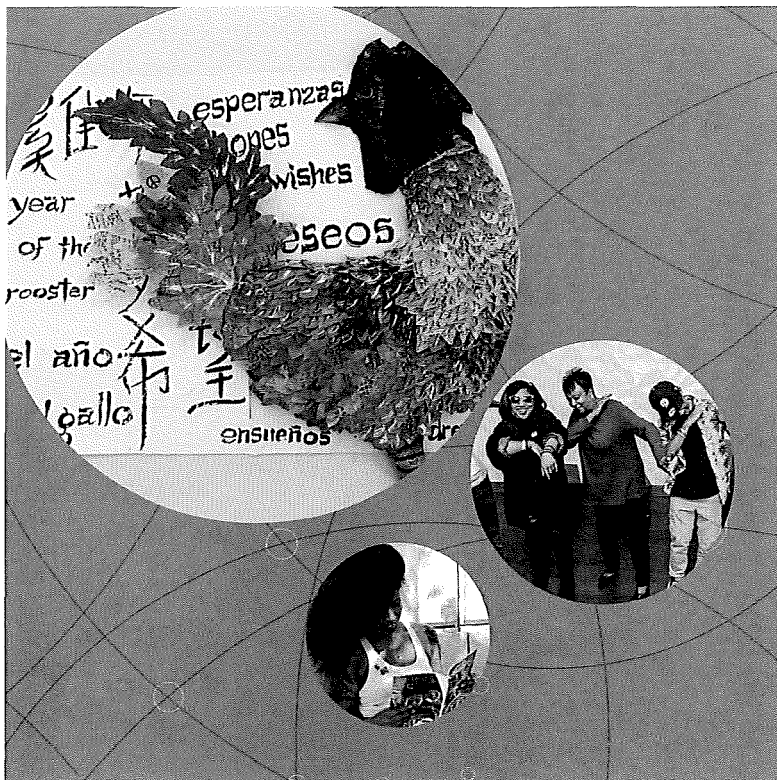
Michelle Jeffers, Chief of Community Programs  
& Partnerships

Randle McClure, Chief Analytics Officer

### On our covers:

In 2017, I #HopeWishDream

Our "Express Yourself" PostIt note wall, erected in January 2017 in the Main Library, invited the public to share their New Year's hopes, wishes and dreams. The notes were turned into a Year of the Rooster sculpture to serve as a reminder that the Library is a welcoming and safe place for all people.







**Mchugh, Eileen (BOS)**

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 30, 2018 11:04 AM  
**To:** BOS-Supervisors; Somera, Alisa (BOS)  
**Subject:** FW: Help Stop Privacy-Threatening RFID Installation at SF Public Library  
**Attachments:** pw-Jan28-2018Cover-Letter-to-Suprs-re-RFID-at-SFPL--1-29-18.doc; pw-Letter-to-Suprs-re-RFID-at-SFPL--1-29-18.doc

-----Original Message-----

From: Library Users Association [mailto:libraryusers2004@yahoo.com]  
Sent: Monday, January 29, 2018 9:56 AM  
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
Subject: Help Stop Privacy-Threatening RFID Installation at SF Public Library

(Clerk, please distribute to each Supervisor -- Thanks!)

Dear Supervisors:

Please see attached letters. The one dated today should be provided first, followed by the one dated July 2017.

Thank you for your attention to this.

Sincerely yours,

Peter Warfield  
Executive Director  
Library Users Association  
415/ 7 5 3 - 2 1 8 0





# Library Users Association

P.O. Box 170544, San Francisco, CA 94117-0544

Tel./Fax (415) 753-2180

January 29, 2018

Board of Supervisors

City Hall

San Francisco

By email: Board.of.Supervisors@sfgov.org

Subject: **Please Help Stop Privacy-Threatening RFID at SFPL --by Rejecting Budget for RFID**

Dear Supervisors:

Following up on the Public Comment we made at last week's meeting of your Board, I ask you to commit to rejecting the funding for RFID that City Librarian Luis Herrera has included in the upcoming Library budget because the technology is toxic to patron privacy, has many other problems -- and is opposed, as it was some 12 years ago, by ACLU-NC and EFF (American Civil Liberties Union of Northern California and Electronic Frontier Foundation, both headquartered in San Francisco).

For your information, I enclose a letter we sent to your body and its members dated July 18, 2017.

Please note: RFID has many more problems than its threat to the privacy of library users, and the interference with intellectual freedom that library ethics understand can be a result of lack of privacy.

RFID is expensive to install, and raises day-to-day costs of tagging books and other materials, compared to a well-working bar code system. It is also unreliable in a variety of ways, particularly regarding the security of library materials.

We plan to provide you with additional information in the near future, and in the meantime would be glad to answer any questions you may have as we have studied the matter, and published a number of letters and articles in library journals and elsewhere.

We ask you to commit to rejecting funding, should the Library Commission, and the Mayor's office subsequently, approve any funding.

Thank you for your attention to this.

Sincerely yours,

Peter Warfield  
Executive Director  
Library Users Association  
415/ 7 5 3 - 2 1 8 0

ltrltrEA29



# Library Users Association

P.O. Box 170544, San Francisco, CA 94117-0544

Tel./Fax (415) 753-2180

July 18, 2017

Board of Supervisors  
City Hall  
San Francisco

By email: Board.of.Supervisors@sfgov.org

Subject: **Requesting Your Query or Other Action re Plans for Privacy-threatening  
RFID at San Francisco Public Library**

Dear Supervisors:

Library Users Association is concerned that privacy-threatening RFID (Radio Frequency Identification technology) may be coming to the San Francisco Public Library (SFPL) – and will come if City Librarian Luis Herrera’s December 2016 letter to the Library Commission is implemented -- and we ask you to consider querying or otherwise obtaining documented information about the Library’s plans, with a view toward ensuring that RFID installation does not happen.

Our concerns with the privacy threats are shared by many people, including the American Civil Liberties Union (ACLU) and Electronic Frontier Foundation (EFF), which earlier this year sent City Librarian Luis Herrera a joint letter opposing any installation. They strongly opposed installation of RFID in patron materials -- as they had done more than 10 years ago -- because of the threats to patron privacy.

*And your body – the Board of Supervisors – already rejected any funding for RFID at the Library in 2004 and 2005, despite the Library Commission’s unanimous votes and support from Mr. Herrera.*

In 2004, Mr. Herrera recommended, and the Library Commission unanimously approved, a request to fund RFID -- but Library Users Association, working with ACLU and EFF launched a successful public education campaign that resulted in the Supervisors explicitly rejecting such funding two years in a row. Until now, the Library had given up trying after those two failures.

But recently --in December, 2016 -- the Library Commission had an RFID item on the agenda -- presumably for discussion, although neither “discussion” nor “action” was indicated. Follow-up information was promised, but the subject never came up again.

*Now, despite library management assertions that no money is in the budget for RFID, we are nonetheless concerned that the Library administration may try to use funding from some obscure budget line to install RFID, or to use some sort of gift(s) for that purpose. Such a maneuver happened some three years ago when the administration installed privacy-threatening BiblioCommons software as its “New” catalog -- without ever explicitly putting it on any agenda, without publicly discussing it, and without getting approval for it from the Library Commission.*

It is important to note that BiblioCommons has brand-new features that represent both a radical change in how the formerly-standard catalog works and others that have nothing to do with basic catalog functions – such as the ability to comment on materials and to communicate directly with other patrons who have commented on materials (‘social media’ features).

*We wrote a column in the Bay Area Reporter about some of those privacy threats, “Privacy Concerns Abound over BiblioCommons”, and vigorously articulated some of the threats at the Library Commission. As an apparent result, there were some improvements, though not enough in our opinion.*

(See our column at url: <http://tinyurl.com/BiblioCommonsCritique> or at [http://ebar.com/openforum/opforum.php?sec=guest\\_op&id=497](http://ebar.com/openforum/opforum.php?sec=guest_op&id=497).)

Details of changes since publication of our article: The Library Commission asked for some assurances and got some “clarifications” from the vendor -- which changed both (a)the way the product works and (b)the explanations provided to the public about how the software works. The vendor created two versions of the Privacy Statement and Terms of Use, one for the United States and one for the rest its multi-national markets, and slightly improved -- apparently -- its procedure to censor and remove patron comments about materials. But under the company’s “Terms of Use,” the company continues to have “right to use this [patron-provided] content broadly” and “may, at our discretion, disable and/or terminate the BiblioCommons accounts of users who violate these [company-determined and changeable at any time] Terms of Use.”

We note that despite City Librarian Luis Herrera’s constantly-repeated assurances about the importance of privacy -- *Mr. Herrera was willing to ditch confidentiality for teens and others in his request to the Commission for changes to the Library’s privacy policy -- to accommodate BiblioCommons installation.* His December 1, 2014 memo to the Commission read in part:

**“In particular SFPL patrons’ personal information and any content associated with their BiblioCommons account may be disclosed to satisfy any applicable law and/or to enforce the Terms of Use, including investigation of potential violations. The other noteworthy difference relates to BiblioCommons treatment of minors’ accounts in that BiblioCommons may disclose borrowing history of minors to parents upon proof of identity and allow parents to delete the minor’s BiblioCommons account.”**  
(Emphasis added)

(See Herrera’s 12/1/14 memo at this url:  
<https://sfpl.org/pdf/about/commission/PrivacyStatementmemo120114.pdf>.)

(See BiblioCommons Terms of Use at this url: <https://sfpl.bibliocommons.com/info/terms>)

We note that the administration’s strategy of ‘backing into’ a BiblioCommons acquisition without any public awareness or discussion (and it was also a \$500,000 no-bid contract now totaling close to \$1 million with a three-year extension) – may be the same for RFID currently as it was with BiblioCommons three years ago: work out all the details beforehand and only bring it to the Commission when it is a fait accompli and the only request is to approve weakening of the Library’s Privacy Policy.

Mr. Herrera’s 12-12-16 RFID letter to the Commission about BiblioCommons is at this url:  
<https://sfpl.org/pdf/about/commission/RFIDmemo121516>.

We can provide a more detailed history, and additional links to background documents.

We would be very glad to meet with you or discuss any thoughts or questions about this.

Thank you for your attention to this, and we hope you will send a prompt query so as to obtain a prompt and preferably written answer that the Library will not install RFID. We also hope you may do this, if possible, prior to final approval of the Library’s next budget.

Sincerely yours,

Peter Warfield  
Executive Director  
Library Users Association  
415/ 7 5 3 - 2 1 8 0

ltrltrDG-18B

**Mchugh, Eileen (BOS)**

---

**From:** acook32@aol.com  
**Sent:** Thursday, January 25, 2018 11:24 AM  
**To:** Board of Supervisors, (BOS)  
**Subject:** Vote against London Breed Questionable  
**Attachments:** Ltr London Breed.docx

Honorable Supervisors:

Just a note to express my disappointment with your choice of candidate for acting Mayor.



## Mchugh, Eileen (BOS)

---

**From:** Paul n <pnisbett@hotmail.com>  
**Sent:** Thursday, January 25, 2018 10:19 AM  
**To:** Breed, London (BOS)  
**Cc:** Board of Supervisors, (BOS)  
**Subject:** Wishing you success

Hi Supervisor Breed,

I start by saying I'm a 50 something white man.

I was sorry to see you were not allowed to see out your trial run as mayor until June. There were good points on both sides of the debate but to me it made sense see if you were any good as mayor for 6 months. The other supervisors voted for you to lead them for a reason and were aware that you becoming mayor was a remote possibility . When it happened ,they voted you out .Ridiculous.

Maybe because I'm an old white guy,I don't think gender or race should have any influence on the decision .It should be can she do the job well?

I think you can.

What disappointed me was Ron Conway's support of you. This is is guy is scum with an out sized ego and influence.

He thinks he can buy his way through SF politics. I don't think that is what you are about at all. You should distance yourself from him and Slick Willie. You are better than that.

Good luck in the general election.

By the way ,please don't add me to any email lists!  
thanks,  
Paul Nisbett



## **Mchugh, Eileen (BOS)**

---

**From:** Allen Jones <jones-allen@att.net>  
**Sent:** Wednesday, January 24, 2018 8:46 PM  
**To:** Board of Supervisors, (BOS)  
**Subject:** In all fairness...

Attention All Members of the San Francisco Board of Supervisors,

For those calling for a "fair" election by promoting a "caretaker" mayor, I ask:  
What is so fair about 4 White politicians conspiring to oust one Black politician?

Peskin (W)  
Ronen (W)  
Farrell (W)  
Sheehy (W)

Breed (B)

<http://goodneighborcoalition.org>

Allen Jones  
[\(415\) 756-7733](tel:(415)756-7733)  
[jones-allen@att.net](mailto:jones-allen@att.net)

*The Only thing I love more than justice is the freedom to fight for it.*  
*--AllenJones--*

## Mchugh, Eileen (BOS)

---

**From:** Tiffany Delloue <tdelloue@gmail.com>  
**Sent:** Wednesday, January 24, 2018 8:16 PM  
**To:** Board of Supervisors, (BOS)  
**Subject:** Disappointment

I am greatly disappointed by your decision to remove London Breed as acting mayor. The concern that she held an unfair advantage over other candidates on the mayoral election is laughable at best. I welcome evidence that an African American woman has ever had an advantage over a white male. That the appointed is indeed that, and a venture capitalist representing one of the wealthiest neighborhoods in the city is disheartening, and frankly disgusting.

Bring back the values of true San Franciscans: equity, people first, community.

Tiffany Delloue



## **SFWPC Support for Female Interim Mayor**

2017 was a momentous year for women in San Francisco and across the country. In the women's community, we witnessed tremendous victories in the historic Women's March, the #MeToo movement and the record-breaking elections of women of color and LGBTQ candidates last November.

We also faced losses, including the tragic and sudden death of Mayor Ed Lee, our city's first Asian American mayor and a fearless advocate for women in San Francisco.

In this critical moment, the San Francisco Women's Political Committee (SFWPC) strongly urges the Board of Supervisors to uphold its democratic process and appoint an experienced woman leader as interim mayor.

While we understand the important political implications of this appointment, we believe gender parity should be a key goal of your nomination. We know that female perspectives are essential to good public policy and we urge you to ensure that women's voices are represented citywide — particularly in executive leadership.

With the appointment of interim mayor, the Board has an opportunity to shift the gender balance in our city's leadership. While San Francisco has a rich history of promoting women who go on to lead our country, we are disappointed that still, our city has only had **one** woman mayor — Dianne Feinstein — who took office after the assassination of Mayor George Moscone.

Our organization is deeply concerned that the names being floated for interim mayor have overwhelmingly been men. This is emblematic of a larger problem of women being overlooked as credible candidates when positions of leadership become available, particularly in the public arena. We believe this must change.

Whether the Board considers a woman currently in elected office, such as a member of the Board of Supervisors or Assessor-Recorder Carmen Chu, or women administrators such as City Administrator Naomi Kelly, County Clerk Catherine Stefani, or former elected officials like Supervisor Sophie Maxwell, there is a wealth of strong, experienced women leaders to choose from. The San Francisco Women's Political Committee urges the Board of Supervisors to appoint a female leader as interim mayor.

Thank you for your consideration.

Sincerely,

### **SFWPC Board of Directors**

Kelly Akemi Groth, President  
Jen Longley, Vice President  
Sharon Chung, PAC Co-Chair  
Lia Azul Salaverry, PAC Co-Chair  
Iris Wong, Communications Chair

Christine Randolph, Membership Chair  
Diane Le, Events Chair  
Frances Hsieh, Advisory Board Co-Chair  
Jaynry Mak, Advisory Board Co-Chair

## Mchugh, Eileen (BOS)

---

**From:** Elsbeth Beller <elsbee50@aol.com>  
**Sent:** Wednesday, January 24, 2018 12:26 PM  
**To:** Board of Supervisors, (BOS)  
**Subject:** Removal of London Breed from interim mayor.

I am extremely disappointed that last night the Board of Supervisors decided to remove London Breed from her role of interim mayor. Replacing an African American woman with a white man smells all the way to Albany where I live. After Mayor Moscone was assassinated the then Board President Diane Feinstein became Mayor and served San Francisco capably yet you decided to prevent London Breed this opportunity to serve for 6 months. I am a retired white RN who reads the newspaper and I am not at all reluctant to speak against shameful behavior. Please explain your actions.  
Elsbeth Beller

## Mchugh, Eileen (BOS)

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 2:14 PM  
**To:** BOS-Supervisors; BOS Legislation, (BOS)  
**Subject:** FW: Letter from SFWPC: Urging BOS to Support Female Interim Mayor  
**Attachments:** SFWPC Support for Female Interim Mayor.pdf

**From:** Kelly Groth [mailto:kelly@sfwpc.org]  
**Sent:** Tuesday, January 23, 2018 1:53 PM  
**To:** Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
**Subject:** Letter from SFWPC: Urging BOS to Support Female Interim Mayor

Dear Clerk of the Board,

Please see a letter from the San Francisco Women's Political Committee urging the Board of Supervisors to appoint a female interim mayor at today's board meeting.

Thank you,  
Kelly

Kelly Akemi Groth  
*President*  
San Francisco Women's Political Committee  
[Facebook](#) | [Twitter](#)

## Mchugh, Eileen (BOS)

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 12:54 PM  
**To:** BOS-Supervisors; BOS Legislation, (BOS)  
**Subject:** FW: Please retain London Breed as acting mayor

**From:** tamibryant@aol.com [mailto:tamibryant@aol.com]  
**Sent:** Tuesday, January 23, 2018 12:10 PM  
**To:** Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>; Breed, London (BOS) <london.breed@sfgov.org>; Cohen, Malia (BOS) <malia.cohen@sfgov.org>; Fewer, Sandra (BOS) <sandra.fewer@sfgov.org>; Kim, Jane (BOS) <jane.kim@sfgov.org>; Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>; Yee, Norman (BOS) <norman.yee@sfgov.org>; Farrell, Mark (BOS) <mark.farrell@sfgov.org>; Safai, Ahsha (BOS) <ahsha.safai@sfgov.org>; Tang, Katy (BOS) <katy.tang@sfgov.org>; Sheehy, Jeff (BOS) <jeff.sheehy@sfgov.org>; Ronen, Hillary <hillary.ronen@sfgov.org>  
**Cc:** tamibryant@aol.com  
**Subject:** Please retain London Breed as acting mayor

Please forgive my brief note, but I cannot attend in person, so I'm composing this on my break. As a high school senior, I was impacted by the assassinations of Moscone and Milk, I was still adjusting to the loss of my People's Temple classmates the week before. Moscone spoke at their memorial, and a few days later was gone too. As Board President, Feinstein was acting, and then interim mayor as the charter called for. I am URGING you to retain President Breed as acting mayor per the charter and past precedent. To do otherwise would be a disservice to San Franciscans. If the charter is flawed, then correct it, but at another time. It is incredibly cynical to do it as we have an acting Mayor serving after the tragic death of our last mayor. Please take this as my testimony in support of London Breed as acting Mayor. I cannot stress how unseemly it is to do otherwise.  
San Franciscan  
Tami Bryant

Sent from AOL Mobile Mail

## **Mchugh, Eileen (BOS)**

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 10:44 AM  
**To:** BOS-Supervisors; BOS Legislation, (BOS)  
**Subject:** FW: Please appoint a caretaker Mayor today

**From:** SF League of Pissed Off Voters [mailto:theleaguesf@gmail.com]

**Sent:** Tuesday, January 23, 2018 10:12 AM

**To:** Breed, London (BOS) <london.breed@sfgov.org>; Cohen, Malia (BOS) <malia.cohen@sfgov.org>; Farrell, Mark (BOS) <mark.farrell@sfgov.org>; Fewer, Sandra (BOS) <sandra.fewer@sfgov.org>; Kim, Jane (BOS) <jane.kim@sfgov.org>; Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>; Ronen, Hillary <hillary.ronen@sfgov.org>; Safai, Ahsha (BOS) <ahsha.safai@sfgov.org>; Sheehy, Jeff (BOS) <jeff.sheehy@sfgov.org>; Tang, Katy (BOS) <katy.tang@sfgov.org>; Yee, Norman (BOS) <norman.yee@sfgov.org>

**Cc:** Roxas, Samantha (BOS) <samantha.roxas@sfgov.org>; Lloyd, Kayleigh (BOS) <kayleigh.lloyd@sfgov.org>; BreedStaffAB (BOS) <breedstaffab@sfgov.org>; Chan, Yoyo (BOS) <yoyo.chan@sfgov.org>; Chicuata, Brittini (BOS) <brittini.chicuata@sfgov.org>; Kittler, Sophia (BOS) <sophia.kittler@sfgov.org>; Karunaratne, Kanishka (BOS) <kanishka.karunaratne@sfgov.org>; Kelly, Margaux (BOS) <margaux.kelly@sfgov.org>; Montejano, Jess (BOS) <jess.montejano@sfgov.org>; Boilard, Chelsea (BOS) <chelsea.boilard@sfgov.org>; Pagoulatos, Nick (BOS) <nick.pagoulatos@sfgov.org>; Yu, Angelina (BOS) <angelina.yu@sfgov.org>; Lee, Ivy (BOS) <ivy.lee@sfgov.org>; Duong, Noelle (BOS) <noelle.duong@sfgov.org>; Lopez, Barbara (BOS) <barbara.lopez@sfgov.org>; Angulo, Sunny (BOS) <sunny.angulo@sfgov.org>; Hepner, Lee (BOS) <lee.hepner@sfgov.org>; Rubenstein, Beth (BOS) <beth.rubenstein@sfgov.org>; Goossen, Carolyn (BOS) <carolyn.goossen@sfgov.org>; Morales, Carolina (BOS) <carolina.morales@sfgov.org>; Beinart, Amy (BOS) <amy.beinart@sfgov.org>; Lee, Judy (BOS) <judy.lee@sfgov.org>; Meyer, Catherine (BOS) <cathy.mulkeymeyer@sfgov.org>; Sandoval, Suhagey (BOS) <suhagey.sandoval@sfgov.org>; Justin.Jones@sfgov.org; Hamilton, Megan (DAT) <megan.hamilton@sfgov.org>; Barnes, Bill (ADM) <bill.barnes@sfgov.org>; Summers, Ashley (BOS) <ashley.summers@sfgov.org>; Law, Ray (ADM) <ray.law@sfgov.org>; Mohan, Menaka (BOS) <menaka.mohan@sfgov.org>; Maybaum, Erica (BOS) <erica.maybaum@sfgov.org>; Low, Jen (BOS) <jen.low@sfgov.org>; Choy, Jarlene (BOS) <jarlene.choy@sfgov.org>; Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>; Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>

**Subject:** Please appoint a caretaker Mayor today

Dear Supervisors,

We are writing in support of the hearing to appoint a successor Mayor. We ask that you appoint a caretaker Mayor, someone who is not running for Mayor in June.

San Francisco tried once and failed to have a true caretaker Mayor. This is why we have a short list of super-qualified and capable women (mostly women of color) who we'd most definitely support as an interim caretaker Mayor:

- Nadia Sesay, head of the Successor to the Redevelopment Agency, former head of the Office of Public Finance
- Naomi Kelly, San Francisco's City Administrator
- Angela Calvillo, veteran Clerk of the Board of Supervisors
- Micki Callahan, Director of Human Resources
- Monique Zmuda, retired Deputy Controller



They all have broad experience at high levels of San Francisco government and could keep the City running until the voters can elect a new Mayor in June.

There is precedent for the Board of Supervisors to appoint an interim/successor Mayor: after the death of George Moscone and the resignation of Gavin Newsom. And even though the Board can delay appointing a successor and temporarily leave the Board President in place as Acting Mayor, that person continues to hold three positions, including head of both legislative and executive branches, with major obligations at both district and citywide levels. That's why the Board of Supervisors voted to appoint Dianne Feinstein as successor Mayor, on December 5, 1978--eight days after she became Acting Mayor following the death of George Moscone. She resigned from her seat on the Board of Supervisors, and went on to win the election in November 1979.

We believe an interim process is the best way to build trust in our government and limit political shadiness. We would feel this way regardless of who was Board President or running for Mayor.

We urge you to appoint a caretaker Mayor today.

Love,  
The League

The League of Pissed Off Voters is a bunch of political geeks in a torrid but troubled love affair with San Francisco. We're blessed to live in America's most progressive city, but we're cursed to live in a city where most of the youth who grow up here can't afford to live here. Frisco has its own dark history of injustice: redevelopment, environmental racism, the "old boys" network. All of us lucky enough to enjoy the San Francisco magic owe it to our City to fight to keep it diverse, just, and healthy.

## Mchugh, Eileen (BOS)

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 10:12 AM  
**To:** BOS-Supervisors; Somera, Alisa (BOS); Young, Victor  
**Subject:** FW: Interim Mayor

**From:** Scott Bravmann [mailto:[het.pakhuis@yahoo.com](mailto:het.pakhuis@yahoo.com)]  
**Sent:** Tuesday, January 23, 2018 9:15 AM  
**To:** Board of Supervisors, (BOS) <[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org)>  
**Subject:** Interim Mayor

Dear Members of the Board of Supervisors:

I am writing to urge you to select an interim mayor who will serve only until the voters of San Francisco have had our chance to choose our mayor in the upcoming June election.

San Franciscans, including most if not all of the elected office holders at the city, state and federal level, have expressed a great deal of concern over the consolidation of power in Washington DC, enabled by multiple systems including gerrymandering, voter disenfranchisement, the electoral college, rule changes, dark money and an utter lack of attention to what most people in this country say they want.

If the Board fails to ensure an open, transparent, fair and unbiased process for allowing the voters to elect a new mayor from a range of candidates, then you will be doing locally no less than what continues to occur nationally. There are many individuals who are well qualified to service as interim mayor. Selecting one of them would maintain the necessary separation between the executive and legislative branches of our local government.

Sincerely,

Scott Bravmann

## Mchugh, Eileen (BOS)

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 9:32 AM  
**To:** BOS-Supervisors; BOS Legislation, (BOS)  
**Subject:** FW: Interim Mayor

**From:** Fred Rinne [mailto:fredrinne@yahoo.com]  
**Sent:** Monday, January 22, 2018 11:12 PM  
**To:** Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
**Subject:** Interim Mayor

To who it may concern:

I'm Fred Rinne, a longtime San Franciscan living in Mission Terrace and I feel strongly that we need a clean slate and a fresh start for Mayor. Thus I recommend appointment of an interim mayor, someone who is NOT running for the Mayor's office and NOT currently on the Board of Supervisors.

Thank you for your time,

Fred Rinne

San Francisco

## Mchugh, Eileen (BOS)

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 9:32 AM  
**To:** BOS-Supervisors; BOS Legislation, (BOS)  
**Subject:** FW: Caretaker Mayor

-----Original Message-----

From: prettyfngood [mailto:prettyfngood@gmail.com]  
Sent: Monday, January 22, 2018 10:34 PM  
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
Subject: Caretaker Mayor

Dear San Francisco Board of Supervisors, I'm writing as a long time resident of San Francisco to endorse a "caretaker" mayor.

I have watched many of my friends, neighbors, coworkers gentrified out of San Francisco. I, myself am hanging on by a thread.

I know that this is occurring as a direct result of Ed Lee's disastrous policies and President Breed's terrible leadership. Ms Breed has made it clear that she intends to continue Mayor Lee's policies and I feel that this would be disastrous for our city.

I implore you to appoint a caretaker Mayor until a true Progressive Mayor can be voted in. The urgency for this change can not come soon enough.

Best Regards,  
James Freake  
94102

Sent from my iPhone

## Mchugh, Eileen (BOS)

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 9:31 AM  
**To:** BOS-Supervisors; BOS Legislation, (BOS)  
**Subject:** FW: Interim Mayor

-----Original Message-----

From: Kirk Linn-DeGrassi [mailto:kirkclinn@gmail.com]  
Sent: Monday, January 22, 2018 9:56 PM  
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
Subject: Interim Mayor

As a resident of District 5, we voted for London Breed to Serve our District for a full term. While the passing of Ed Lee was not expected we also remember that she was originally appointed by the mayor to fill out a term of someone else. We have not been given the opportunity for someone to be our supervisor for a full two terms. But we also have not sadly been given the same opportunity for the Mayor. I humbly ask for a Caretaker to be approved by the Board of Supervisors so that London Breed shall she lose the race for Mayor be able to return to her duly elected term in office instead of being able to replace herself with someone not elected by the voters. I suggest that you pick someone that is within City Hall that was Not Voted on that will sign a sworn affidavit to not Run For Mayor and relinquishes the right to title use after.

Kirk Linn  
150 Haight Street  
SF, CA

## Mchugh, Eileen (BOS)

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 9:29 AM  
**To:** BOS-Supervisors; BOS Legislation, (BOS)  
**Subject:** FW: Interim Mayor

**From:** Allyson Eddy Bravmann [mailto:gezelligsf@gmail.com]  
**Sent:** Monday, January 22, 2018 9:25 PM  
**To:** Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
**Subject:** Interim Mayor

Dear Members of the Board,

I write to respectfully ask that you choose an interim mayor who will be a “caretaker” — someone who is not running for mayor in June and not on the Board currently. The passing of Mayor Lee should not be used as a vehicle to advance political ambitions, and the Board can stop those cynical ploys by selecting an interim mayor who will serve the City until the June election.

Sincerely,  
Allyson Eddy Bravmann

## Mchugh, Eileen (BOS)

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 9:28 AM  
**To:** BOS-Supervisors; BOS Legislation, (BOS)  
**Subject:** FW: BOS items 46 - 48 Successor Mayor - should NOT be someone who is running for Mayor

**From:** Kathy Howard [mailto:kathyhoward@earthlink.net]  
**Sent:** Monday, January 22, 2018 4:52 PM  
**To:** Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>; Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>; Safai, Ahsha (BOS) <ahsha.safai@sfgov.org>; Ronen, Hillary <hillary.ronen@sfgov.org>; Kim, Jane (BOS) <jane.kim@sfgov.org>; Sheehy, Jeff (BOS) <jeff.sheehy@sfgov.org>; Tang, Katy (BOS) <katy.tang@sfgov.org>; Cohen, Malia (BOS) <malia.cohen@sfgov.org>; Farrell, Mark (BOS) <mark.farrell@sfgov.org>; Yee, Norman (BOS) <norman.yee@sfgov.org>; Fewer, Sandra (BOS) <sandra.fewer@sfgov.org>  
**Subject:** BOS items 46 - 48 Successor Mayor - should NOT be someone who is running for Mayor

Dear Supervisors,

I suggest that the Successor Mayor should NOT be someone who is running for that office. Giving that position to a current candidate or leaving Supervisor/Mayor Breed in that position for the duration, confers an unfair advantage.

Surely in this city of almost 900,000 people, there is someone who could do that job for the next few months. If you don't know anyone, then ask the public to submit names -- it would be interesting to learn about all the capable people who live in our city.

Sincerely,  
Katherine Howard  
42nd Avenue

## **Mchugh, Eileen (BOS)**

---

**From:** Name Withheld <namewithheld123@outlook.com>  
**Sent:** Tuesday, January 23, 2018 9:23 AM  
**To:** Board of Supervisors, (BOS)  
**Subject:** Supervisor Breed stated publicly that she deliberately broke federal law  
**Attachments:** HVNA - 28 July 2016 - Breed comments.m4a

Since not a single member of the board responded to this when I sent it two weeks ago, I will try again.

On July 28, 2016, while speaking at a public meeting of the Hayes Valley Neighborhood Association, London Breed announced that she skirted federal guidelines regarding access to public housing. She stated bluntly: “We broke the law. ... We did not follow federal guidelines.” The attached audio file includes her statement (at approximately 3 minutes 25 seconds). In addition to members of the public, Captain Jaimerena of Northern Station, at least one other police officer, a couple of DPW employees, and a staff member from, I believe, the Department of Homelessness and Supportive Housing program were in attendance. Before making her statement, she asked the police officers to cover their ears and, afterward, said “we may get in trouble someday.”

I do not believe it is in the best interest of the City and County of San Francisco, or any of its residents, to have a public official willfully disregard federal housing guidelines.

I am sending this to the other ten members of the Board of Supervisors since Supervisor Breed is your colleague on the Board as well as Board President and Acting Mayor. I request that you give careful thought to Breed’s admission as you consider candidates for interim or caretaker mayor.

Because the issue warrants investigation, I am cc-ing a number of individuals and organizations who might have their own reasons to follow up on this matter. I may also elect to send this information to other parties. Out of concerns about retaliation, I am submitting this anonymously.



## **Mchugh, Eileen (BOS)**

---

**From:** Maria Schulman <maria.schulman@gmail.com>  
**Sent:** Tuesday, January 23, 2018 3:27 AM  
**To:** Board of Supervisors, (BOS)  
**Subject:** Elect an Interim Mayor

Please elect an Interim Mayor tomorrow.

Pick somebody who is not a mayoral candidate. Tom Ammiano would be good.

Signed,

Maria Schulman  
118 Connecticut Street  
San Francisco CA 94107

## Mchugh, Eileen (BOS)

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 8:19 AM  
**To:** BOS-Supervisors; BOS Legislation, (BOS)  
**Subject:** FW: Elect an Interim Mayor

-----Original Message-----

From: Maria Schulman [mailto:maria.schulman@gmail.com]  
Sent: Tuesday, January 23, 2018 3:27 AM  
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
Subject: Elect an Interim Mayor

Please elect an Interim Mayor tomorrow.

Pick somebody who is not a mayoral candidate. Tom Ammiano would be good.

Signed,

Maria Schulman  
118 Connecticut Street  
San Francisco CA 94107

**Mchugh, Eileen (BOS)**

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Monday, January 29, 2018 5:20 PM  
**To:** BOS Legislation, (BOS)  
**Subject:** FW: Various issues for the BoS at meeting 1.30.2018

---

**From:** Dennis Hong [mailto:dennisj.gov88@yahoo.com]  
**Sent:** Friday, January 26, 2018 4:08 PM  
**To:** Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
**Cc:** Kim, Jane (BOS) <jane.kim@sfgov.org>; Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>  
**Subject:** Various issues for the BoS at meeting 1.30.2018

Good evening Honorable Members of the San Francisco Board of Supervisors.

Here are a few more of my thoughts for your upcoming Board meeting of Jan 30, 2018. My name is Dennis Hong, I a long time resident and still a resident for more than 70+ years of San Francisco, currently living in District 7, formally District 3.

I'm in full support of Items 20 and 21,

#20-Resolutions# 180098 "Declaration of Support - XXIII Winter Olympics -

PyeongChang, the Republic of Korea)".

AND

#21-Resoulation# 80099 (Enoch Yee-Ching Fung ay for Feb 2, 2018).

Don't forget my opposition to renaming the Columbus day #171138. Please find another day for this. Any day because that's reserved for Christopher Columbus.

I look forward to continuing to work with all of you in 2018. If anyone has any questions, please do not hesitate to contact me at [dennisj.gov88@yahoo.com](mailto:dennisj.gov88@yahoo.com)

Sincerely, Dennis

**Mchugh, Eileen (BOS)**

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Monday, January 22, 2018 8:24 AM  
**To:** BOS-Supervisors; Somera, Alisa (BOS); Young, Victor  
**Subject:** FW: PLEASE DO NOT VOTE Yes ON THE MEASURE THAT WOULD take away Columbus or Italian Heritage Day in SF

**From:** Franca Marchetti [mailto:francaimarchetti@gmail.com]  
**Sent:** Sunday, January 21, 2018 10:41 PM  
**To:** Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
**Subject:** PLEASE DO NOT VOTE Yes ON THE MEASURE THAT WOULD take away Columbus or Italian Heritage Day in SF

I will be 70 this year and for as long as I can remember there has been a Columbus Day or Italian Heritage Day in SF.

Please do not take away that special day to so many of us away!

thank you

Franca Marchetti



## Mchugh, Eileen (BOS)

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Monday, January 22, 2018 9:38 AM  
**To:** BOS-Supervisors; Somera, Alisa (BOS); Young, Victor  
**Subject:** FW: Heritage Day

-----Original Message-----

**From:** Yolanda Machi [mailto:yoshops@aol.com]  
**Sent:** Monday, January 22, 2018 9:36 AM  
**To:** Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
**Subject:** Heritage Day

PLEASE, do not eliminate this particular day. It is MY HERITAGE. I am a proud, native San Franciscan, who has looked forward to this day, every year. I sincerely hope this proposal will not pass at your meeting, tomorrow, January 23.

Our city has so many other needs that need to be taken care of.

Yolanda Machi

Sent from my iPhone

PS - Every year for over 10 years my sister Lisa and I got up at 4:30- a.m. on Columbus Day to celebrate sunrise with Native Americans on Alcatraz Island, the Indigenous Peoples' Celebration. Who was there but everyone in our diversified community? The same diversity you find at every Italian Heritage Day Parade. Do not pit one community another. Doing so undermines our San Francisco values.



## **Mchugh, Eileen (BOS)**

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Monday, January 22, 2018 12:47 PM  
**To:** BOS-Supervisors; Somera, Alisa (BOS); Young, Victor  
**Subject:** FW: Please Find Another Day, Not Columbus Day, for Indigenous Peoples Day

---

**From:** Marc Bruno [mailto:marcabruno@yahoo.com]  
**Sent:** Monday, January 22, 2018 11:48 AM  
**To:** Safai, Ahsha (BOS) <ahsha.safai@sfgov.org>  
**Cc:** Sandoval, Suhagey (BOS) <suhagey.sandoval@sfgov.org>; Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
**Subject:** Please Find Another Day, Not Columbus Day, for Indigenous Peoples Day

### **Supervisor Ahsha Safai, District 11**

**<Ahsha.safai@sfgov.org>**

1 Dr. Carlton B. Goodlett Place, Room 244

San Francisco, Ca 94102-4689

Attn: Suhagey Sandoval, Legislative Aide

**<Suhagey.Sandoval@sfgov.org>**

January 22, 2018

Dear Supervisor Safai and Fellow Board Members,

As a North Beach resident who has lived in the City for over 35 years, I support the designation of the second Monday in October as "**Columbus Day**," as currently designated in the San Francisco Administrative Code.

I oppose changing the name of this day to "Indigenous People's Day" or any name that ignores the significant, long-standing contribution of Italian Americans to our City's history, financial vitality and cultural life. If the Board sees fit to designate an "Indigenous Peoples Day" I ask that such recognition be assigned to any one of the other 364 days of the year, other than the second Monday in October.

There is no reason Columbus Day cannot be left intact, indigenous peoples' day assigned another day of the year. To take away one culture's traditional heritage day in favor of another's is to do what so many in the Bay Area accuse "those people in Washington D.C." of doing: Creating artificial Us and Them categories that lead to strife and misunderstanding.

San Francisco is better than that. And more tolerant. With this in mind, I respectfully ask you and your fellow Board Members to help keep our Italian American heritage alive by keeping Columbus Day intact.

Sincerely,

Marc Bruno  
15 Nobles Alley  
SF CA 94133 (District 3)

## **Mchugh, Eileen (BOS)**

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Monday, January 22, 2018 4:02 PM  
**To:** BOS-Supervisors; Somera, Alisa (BOS); Young, Victor  
**Subject:** FW: Columbus Day

-----Original Message-----

**From:** Mary [mailto:simonam888@gmail.com]  
**Sent:** Monday, January 22, 2018 2:51 PM  
**To:** Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
**Subject:** Columbus Day

Please save this day second Sunday of October it's always been celebrated very important for us, from North Beach Italian heritage.

Sent from my iPhone

## **Mchugh, Eileen (BOS)**

---

**From:** kenneth sproul <sproolay@att.net>  
**Sent:** Tuesday, January 23, 2018 7:59 AM  
**To:** Board of Supervisors, (BOS)  
**Cc:** Franz Cristiani; Alex Kugushev; David Cobb; Chuck Stagliano; Richard De Bono; RONALD DERENZI; David Giannini; Jim Boitano; Alex Kugushev  
**Subject:** Erasing Columbus and history

The idea that Columbus Day should be struck from memory is anchored in ignorance and bigotry and an affront and insult to the Italian community and its place in building San Francisco. From A.P. Gianinni to the local garbage man this city was Italian in its core and Italians have chosen Columbus as a symbol of their identity.

Columbus was an explorer and navigator sailing under the flag of Spain. Any subsequent changes in the the Americas and the lives of the early inhabitants were the result of Spanish rule, not the rule of Columbus, certainly not the Italians. THE much vaunted 'Hispanic' culture is the result of Spanish rule and intermarriage, so to be consistent with banishing Columbus Day the Board should also delete any reference the "Hispanic' in city government as it glorifies Spain's rule. Ken Sproul

## Mchugh, Eileen (BOS)

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 8:09 AM  
**To:** BOS-Supervisors; Somera, Alisa (BOS); Young, Victor  
**Subject:** FW: Erasing Columbus and history

**From:** kenneth sproul [mailto:sproolay@att.net]  
**Sent:** Tuesday, January 23, 2018 7:59 AM  
**To:** Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
**Cc:** Franz Cristiani <fcristiani@sbcglobal.net>; Alex Kugushev <alexkugushev@att.net>; David Cobb <david@cobbwines.com>; Chuck Stagliano <chuckstag@sbcglobal.net>; Richard De Bono <richarddebono@compuserve.com>; RONALD DERENZI <mgderenzi@msn.com>; David Giannini <dtgiannini@gianninilaw.com>; Jim Boitano <jjboitano@comcast.net>; Alex Kugushev <a.kugushev@ilcenacolosf.org>  
**Subject:** Erasing Columbus and history

The idea that Columbus Day should be struck from memory is anchored in ignorance and bigotry and an affront and insult to the Italian community and its place in building San Francisco. From A.P. Gianinni to the local garbage man this city was Italian in its core and Italians have chosen Columbus as a symbol of their identity.

Columbus was an explorer and navigator sailing under the flag of Spain. Any subsequent changes in the the Americas and the lives of the early inhabitants were the result of Spanish rule, not the rule of Columbus, certainly not the Italians. The much vaunted 'Hispanic' culture is the result of Spanish rule and intermarriage, so to be consistent with banishing Columbus Day the Board should also delete any reference the "Hispanic' in city government as it glorifies Spain's rule. Ken Sproul

## **Mchugh, Eileen (BOS)**

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 9:09 AM  
**To:** BOS-Supervisors; Young, Victor; Somera, Alisa (BOS)  
**Subject:** FW: Columbus Day / Italian Heritage Day

**From:** Donna Goldstein [mailto:lchopdg@aol.com]  
**Sent:** Monday, January 22, 2018 4:48 PM  
**To:** Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
**Subject:** Columbus Day / Italian Heritage Day

I have just become aware that Columbus Day may be removed from SF. For as Long as I can remember ( which means a **VERY long time**) there has been a Columbus Day in San Francisco. PLEASE do not take this away. This is a special day for so many of us. What next!!!

Sincerely,  
dg

## Mchugh, Eileen (BOS)

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 9:28 AM  
**To:** BOS-Supervisors; Young, Victor; Somera, Alisa (BOS)  
**Subject:** FW: Columbus Day

-----Original Message-----

From: Cristiani Franz [mailto:fcristiani@sbcglobal.net]  
Sent: Monday, January 22, 2018 7:17 PM  
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
Cc: Chuck Stagliano <chuckstag@sbcglobal.net>; Richard De Bono <richarddebono@compuserve.com>; RONALD DERENZI <mgderenzi@msn.com>; Alex Kugushev <alexkugushev@att.net>; Kenneth Sproul <sproolay@att.net>; James Boitano <jjboitano@comcast.net>; David Giannini <dtgiannini@gianninilaw.com>; Board Jonathan West Member <jonathanwest@yahoo.com>  
Subject: Columbus Day

Are you really going to tear-apart a tradition that has been here for years? The proposal to change the name—and meaning-of a revered date for most San Franciscans is unbelievable and the height of not being in tune with your constituencies.

I am a native San Franciscan and currently the president of Il Cenacolo—an Italian cultural club that has existed here for the last 90 years. I think I speak for all of our 150+ members in expressing astonishment at this totally-for-political-purposes proposal. If you move ahead on this terrible idea, you will suffer the political consequences.

Very truly yours,

Franz Cristiani

**Mchugh, Eileen (BOS)**

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 9:29 AM  
**To:** BOS-Supervisors; Young, Victor; Somera, Alisa (BOS)  
**Subject:** FW: Indigenous People's Day

-----Original Message-----

**From:** AnomalyJane Metcalf [mailto:[anomalyjane@hotmail.com](mailto:anomalyjane@hotmail.com)]  
**Sent:** Monday, January 22, 2018 7:58 PM  
**To:** Board of Supervisors, (BOS) <[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org)>  
**Subject:** Indigenous People's Day

Please change Columbus Day to indigenous Peoples Day!  
Sent from my iPhone

## Mchugh, Eileen (BOS)

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 9:32 AM  
**To:** BOS-Supervisors; Young, Victor; Somera, Alisa (BOS)  
**Subject:** FW: Indigenous Peoples Day

-----Original Message-----

From: Jessica Longo [mailto:jlongo@gmail.com]  
Sent: Tuesday, January 23, 2018 12:08 AM  
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
Subject: Indigenous Peoples Day

Dear Board of Supervisors--

I read about the proposed resolution to honor Indigenous Peoples Day instead of Christopher Columbus Day and was so thrilled that SF was finally making that choice. But today I heard that it might not be happening.

As a resident of District 5 for the past 15 years, I'm writing to let you know that despite my Italian heritage, I am fully supportive of changing Columbus Day to Indigenous Peoples Day.

Christopher Columbus was a tyrant and his actions are nothing to celebrate. As an article from the Huffington Post in 2010 said, "if he was alive today, he would be put on trial for crimes against humanity."

([https://www.huffingtonpost.com/eric-kasum/columbus-day-a-bad-idea\\_b\\_742708.html](https://www.huffingtonpost.com/eric-kasum/columbus-day-a-bad-idea_b_742708.html))

While we cannot change the atrocities that have happened in the past, we can make sure that we no longer honor the man responsible for them.

"Only willful ignorance of the historical record can preserve him today as the enlightened voyager who discovered and brought blessings upon an unknown land."

(<https://www.thenation.com/article/the-invention-of-christopher-columbus-american-hero/>)

Thank you for your time,  
Jessica



## **Mchugh, Eileen (BOS)**

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 10:44 AM  
**To:** BOS-Supervisors; Somera, Alisa (BOS); Young, Victor  
**Subject:** FW: Honor Indigenous People's Day please instead of Columbus Day in SF

-----Original Message-----

From: Phoebe Anne Sorgen [mailto:phoebes0@earthlink.net]  
Sent: Tuesday, January 23, 2018 9:58 AM  
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>; Tang, Katy (BOS) <katy.tang@sfgov.org>; Farrell, Mark (BOS) <mark.farrell@sfgov.org>; Kim, Jane (BOS) <jane.kim@sfgov.org>; MayorLondonBreed@sfgov.org; Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>; Yee, Norman (BOS) <norman.yee@sfgov.org>; Safai, Ahsha (BOS) <ahsha.safai@sfgov.org>; sandra.lee.fewer@sfgov.org; Angela M. Alioto <aliotolawadm@aol.com>; Medina, Jose (POL) <Jose.Medina@sfgov.org>  
Cc: nativecircle@kpfa.org; BFUU SJC Social Justice Cttee <bfuu-sjc@googlegroups.com>  
Subject: Honor Indigenous People's Day please instead of Columbus Day in SF

To the SF Board of Supes,

More and more cities are celebrating Native American resilience and rich culture via Indigenous Peoples Day instead of celebrating their genocide via Columbus Day. Berkeley switched decades ago. What's holding back San Francisco? Italians I know are aware that Columbus abused "Indians" horribly and they are not proud that he was Italian. BASTA! Many Italians, and all conscious San Franciscans, would rather celebrate Indigenous People's Day. CERTO! (By the way, in 1985 I founded an Italian Conversation Club that met at the Steinhart and elsewhere in SF for over 20 years.)

Please vote for this sensible, overdue switch. If you have reservations or concerns, please let us know what they are so we may address them.

Grazie per il vostro servizio alla città bella di San Francisco.

Sinceramente,

Phoebe Sorgen (formerly Ciaffi)  
co-chair BFUU Social Justice Cttee

## Mchugh, Eileen (BOS)

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 10:47 AM  
**To:** BOS-Supervisors; Somera, Alisa (BOS); Young, Victor  
**Subject:** FW: Columbus Day vote

---

**From:** Diana Gable [mailto:dianaggable@gmail.com]  
**Sent:** Tuesday, January 23, 2018 10:21 AM  
**To:** Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
**Subject:** Columbus Day vote

Please do not change Columbus Day to Indigenous Day. It is a slap in the face of people of Italian descent.

The so called Indigenous people – who are they? American Indians? Their customs were pretty blood-thirsty and cruel. They were warring with each other, the winning side taking slaves and killing all of the old people and men. The Blackfoot in Montana used to herd the buffalo down cliffs, resulting in thousands of wounded and dead animals, of which the Blackfoot only took what they could use and left the others in pain and dead.

Before we put the “Indigenous peoples” on a pedestal, their behavior should also be scrutinized.

Sent from [Mail](#) for Windows 10

## Mchugh, Eileen (BOS)

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 10:47 AM  
**To:** BOS-Supervisors; Young, Victor; Somera, Alisa (BOS)  
**Subject:** FW: Erasing Columbus and history

---

**From:** Alex Kugushev [mailto:alexkugushev@att.net]  
**Sent:** Tuesday, January 23, 2018 10:24 AM  
**To:** 'kenneth sproul' <sproolay@att.net>; Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
**Cc:** 'Franz Cristiani' <fcristiani@sbcglobal.net>; 'David Cobb' <david@cobbwines.com>; 'Chuck Stagliano' <chuckstag@sbcglobal.net>; 'Richard De Bono' <richarddebono@compuserve.com>; 'RONALD DERENZI' <mgderenzi@msn.com>; 'David Giannini' <dtgiannini@gianninilaw.com>; 'Jim Boitano' <jjboitano@comcast.net>; 'Alex Kugushev' <a.kugushev@ilcenacolosf.org>  
**Subject:** RE: Erasing Columbus and history

Bad-mouthing Columbus has been a staple of political correctness for three of four decades now. A few years ago a well-thinking professor on the left published a book entitled *1491* - the year before Columbus landed and changed matters for ever. In *1491*, pre-Colombian Indian societies are described as paradise lost. If you believe that, then off-with-Columbus follows. It's all emotion that proliferates in the social "sciences" on our campuses. Time to challenge this version of political correctness.

Alex

---

**From:** kenneth sproul [mailto:sproolay@att.net]  
**Sent:** Tuesday, January 23, 2018 7:59 AM  
**To:** [board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org)  
**Cc:** Franz Cristiani; Alex Kugushev; David Cobb; Chuck Stagliano; Richard De Bono; RONALD DERENZI; David Giannini; Jim Boitano; Alex Kugushev  
**Subject:** Erasing Columbus and history

The idea that Columbus Day should be struck from memory is anchored in ignorance and bigotry and an affront and insult to the Italian community and its place in building San Francisco. From A.P. Gianinni to the local garbage man this city was Italian in its core and Italians have chosen Columbus as a symbol of their identity.

Columbus was an explorer and navigator sailing under the flag of Spain. Any subsequent changes in the the Americas and the lives of the early inhabitants were the result of Spanish rule, not the rule of Columbus, certainly not the Italians. THE much vaunted 'Hispanic' culture is the result of Spanish rule and intermarriage, so to be consistent with banishing Columbus Day the Board should also delete any reference the "Hispanic" in city government as it glorifies Spain's rule. Ken Sproul

honor the explorer with parades on Oct. 8 and Oct. 9, respectively.

Such commemorations do not absolve Columbus of his flaws or imply forgetting his missteps. The explorer, like most historical figures, was far from perfect. But much of the anti-Columbus rhetoric is based on old propaganda from the English and Dutch aimed at demonizing their Spanish-Catholic rivals. In the 1920s, the Ku Klux Klan picked up these mischaracterizations as a way to delegitimize immigrants, particularly Catholics. Those who denigrate Columbus today in the name of “tolerance” only feed this bigoted narrative.

Ms. Mark-Viverito would do well to remember that tributes to Columbus honor not merely one man but the shared Latino heritage of all the Americas.

*Ms. Braceras is a lawyer and writer in Boston.*  
[https://www.wsj.com/articles/without-columbus-there-would-be-no-latinos-1506289157?mod=rss\\_opinion\\_main](https://www.wsj.com/articles/without-columbus-there-would-be-no-latinos-1506289157?mod=rss_opinion_main)

than the Statue of Liberty. The 350-foot statue, a gift to the U.S. from sculptor Zurab Tsereteli, was rejected by New York, Boston, Miami, Cleveland, Fort Lauderdale, Fla., and—maybe the biggest insult—Columbus, Ohio.

Columbus was born in Italy, but he sailed under the Spanish crown. Without Columbus and the Spanish colonization of the Western Hemisphere that followed, Latinos as a people would not exist.

Latin Americans have, thus, long celebrated the day that Columbus landed in the New World as Día de la Raza, or Day of the Race. The word “raza” isn’t meant in a Darwinian or bigoted sense. It refers to what the Mexican thinker José Vasconcelos called the “cosmic race” that incorporates people of all skin colors and physical characteristics in a culture that includes Spanish, native and African traditions. Día de la Raza is a universal celebration of a people and a world made possible because of the courage of Christopher Columbus. By honoring the explorer, Latin Americans honor their own place in the world and proclaim that they, as much as any other people, built the societies of the Western Hemisphere.

Recognizing the importance of Columbus Day to Latinos, President Reagan in 1988 instituted national Hispanic Heritage month, which begins Sept. 15 and culminates just after Columbus Day. Two weeks from now, on Columbus Day weekend, millions of Latinos and Italian-Americans will

- 
- 
- • The collective impulse to tear down statues and rename buildings to meet modern sensibilities is growing stronger by the day. Earlier this month a statue of Christopher Columbus in New York’s Central Park was vandalized with graffiti that read “hate will not be tolerated” and a creepy warning that “#somethingscoming.” The following day, protesters gathered at the city’s Columbus Circle to demand that a statue of the explorer there, which stands atop a 76-foot column, be removed.

Foes of Columbus, including Melissa Mark-Viverito, speaker of New York’s City Council, say the explorer’s likeness is offensive to oppressed peoples. “There obviously has been ongoing dialogue and debate in the Caribbean—particularly in Puerto Rico, where I’m from,” Ms. Mark-Viverito said last month, knocking Columbus for the “oppression and everything he brought with him.”

Ms. Mark-Viverito might want to take a closer look. Puerto Rico celebrates Columbus not once but twice each year: on the federal holiday in October and again on Nov. 19, or Día del Descubrimiento (Discovery Day), which commemorates Columbus’s arrival in Puerto Rico during his second trans-Atlantic voyage.

While folks on the mainland wring their hands over whether to take monuments to Columbus down, Puerto Rico is putting them up. Last year the city of Arecibo inaugurated a Columbus monument taller

It comes from Jennifer C. Braceras; and it was published on the "Opinion Page" of Monday's, September 25, 2017, Wall Street Journal.

Ms. Braceras is a lawyer and writer in Boston.

"Recognizing the importance of Columbus Day to Latinos, President Reagan in 1988 instituted national Hispanic Heritage month, which begins September 15 and culminates just after Columbus Day. Two weeks from now, on Columbus Day weekend, millions of Latinos and Italian-Americans will honor the explorer with parades on October 8 and October 9, respectively."

"Such commemorations do not absolve Columbus of his flaws or imply forgetting his missteps. The explorer, like most historical figures, was far from perfect. But much of the anti-Columbus rhetoric is based on old propaganda from the English and Dutch aimed at demonizing their Spanish-Catholic rivals. In the 1920s, the Ku Klux Klan picked up these mischaracterizations as a way to delegitimize immigrants, particularly Catholics."

"Those who denigrate Columbus today in the name of 'tolerance' only feed this bigoted narrative."

I hope this analysis of the complexities of history will offer not only a more balanced perspective of Columbus but also honor, "the shared Latino heritage of all."



A monument of Christopher Columbus in New York. PHOTO: SACHELLE BABBAR/ZUMA PRESS

*By*

*Jennifer C. Braceras*

Sept. 24, 2017 5:39 p.m. ET

**273 COMMENTS**

•

## Mchugh, Eileen (BOS)

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 12:54 PM  
**To:** BOS-Supervisors; Somera, Alisa (BOS); Young, Victor  
**Subject:** FW: Columbus Day

**From:** Patricia Matthews [mailto:madamematthews@gmail.com]  
**Sent:** Tuesday, January 23, 2018 12:49 PM  
**To:** Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
**Subject:** Columbus Day

Dear Board of Supervisors,

I am proud to be an Italian-American, the first generation in my family born in this country, in San Francisco . I was honored last year by the PIASC in San Mateo, chosen to be Queen Isabella. Italians are proud people, and they love to celebrate their heritage. Please read the article below in the WSJ expressing a unifying and peaceful view. Our country is so divided, fear is rampant, disrespect and bigotry have been sanctioned as their example is demonstrated by the country's leadership. It is time to acknowledge and respect, do more than tolerate but try to appreciate(if not accept) the beautiful diversity of our country, not denying the evils of history, but recognizing the growth of our sensibilities and ethical standards. Let us unite, not break apart communities in the name of tolerance.

Thank you for your attention.  
Patricia Ercoli Matthews

I found this letter very moving and helpful. Today's sensibilities are so different. And who among us "is not far from perfect?" This is a unifying, peace building piece.

Dear Members of the Board of Supervisors,

Please see the full & inspiring "Opinion" letter linked below.



days ago. The confusion in the wording of today's Agenda exacerbates a process that excluded some of the very communities most likely to be effected by the new law.

For this reason alone, I respectfully ask you to delay consideration of Item No. 32 today, until such time that the Short Form and Long Form Title of the motion in the Board's Agenda accurately reflect the proposal, thereby giving San Francisco citizens a fair chance to comment upon it.

Sincerely,

Marc Bruno  
15 Nobles Alley  
San Francisco, CA 94133  
415-434-1528

## **Mchugh, Eileen (BOS)**

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 2:39 PM  
**To:** BOS-Supervisors; Young, Victor; Somera, Alisa (BOS)  
**Subject:** FW: Failure to Give Proper Notice Re Item 32 in Today's BOS Agenda (01.23.18)  
**Attachments:** BOS Agenda 01.23.18.pdf; Item 32, Failure to Notice.pdf

---

**From:** Marc Bruno [mailto:marcabruno@yahoo.com]  
**Sent:** Tuesday, January 23, 2018 11:40 AM  
**To:** Breed, London (BOS) <london.breed@sfgov.org>  
**Cc:** angela.cavillo@sfgov.org; Jalipa, Brent (BOS) <brent.jalipa@sfgov.org>  
**Subject:** Failure to Give Proper Notice Re Item 32 in Today's BOS Agenda (01.23.18)

### **Failure to Give Proper Notice Re Item 32 in Today's BOS Agenda (01.23.18)**

To: San Francisco Board of Supervisors  
1 Dr. Carlton B. Goodlett Place, Room 244  
San Francisco, Ca 94102  
<[London.Breed@sfgov.org](mailto:London.Breed@sfgov.org)> <[BreedStaffAB@sfgov.org](mailto:BreedStaffAB@sfgov.org)>  
Cc: Angela Cavillo, Clerk of the Board & Brent Jalipa, Legislative Clerk  
<[angela.cavillo@sfgov.org](mailto:angela.cavillo@sfgov.org)>, <[brent.jalipa@sfgov.org](mailto:brent.jalipa@sfgov.org)>  
Cc: <[Board.of.Supervisors@sfgov.org](mailto:Board.of.Supervisors@sfgov.org)>

January 23, 2018

Dear Acting Mayor and Board President Breed:

I object to the description provided by the City in today's Board of Supervisors' Agenda, Item No. 32 [Administrative Code - Indigenous Peoples Day] because the description fails to give proper notice to the public of the proposed item.

The description of Item No. 32 is misleading and lacks transparency. No mention is made in the Short or Long-Form Title that the effect of the establishment of this day is to erase the words "Columbus Day" from the administrative code.

As nothing precludes a city government from establishing two holidays, or two celebratory references, on the same day, *not* mentioning the subtraction of the words "Columbus Day" from the Code is confusing. The way the motion is presented in today's Agenda seems to imply that *both* holidays shall be including in the Administrative Code.

This confusion and lack of transparency violates the City's Sunshine Ordinance and other local, state and federal laws guaranteeing a transparent legislative process.

No single Italian American association or group was invited to speak at the Rules Committee or at the Board of Supervisors on this proposal. The Italian Athletic Club, the Italian Cathedral of the West, Sts. Peter and Paul Church, the sponsors of the Italian American Heritage Parade and Italian Community Services were excluded from the process until representatives of these groups were first phoned by the San Francisco Examiner four

## Mchugh, Eileen (BOS)

---

**From:** Board of Supervisors, (BOS)  
**Sent:** Tuesday, January 23, 2018 5:06 PM  
**To:** BOS-Supervisors  
**Subject:** FW: Columbus Day

---

**From:** RONALD DERENZI [mailto:mgderenzi@msn.com]  
**Sent:** Tuesday, January 23, 2018 4:49 PM  
**To:** Cristiani Franz <fcristiani@sbcglobal.net>; Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>  
**Cc:** Chuck Stagliano <chuckstag@sbcglobal.net>; Richard De Bono <richarddebono@compuserve.com>; Alex Kugushev <alexkugushev@att.net>; Kenneth Sproul <sproolay@att.net>; James Boitano <jjboitano@comcast.net>; David Giannini <dtgiannini@gianninilaw.com>; Board Jonathan West Member <jonathanwest@yahoo.com>  
**Subject:** Re: Columbus Day

The Sups only had to change Columbus Day to Italian Heritage Day!

Ron

---

**From:** Cristiani Franz <[fcristiani@sbcglobal.net](mailto:fcristiani@sbcglobal.net)>  
**Sent:** Tuesday, January 23, 2018 3:16 AM  
**To:** [Board.of.Supervisors@sfgov.org](mailto:Board.of.Supervisors@sfgov.org)  
**Cc:** Chuck Stagliano; Richard De Bono; RONALD DERENZI; Alex Kugushev; Kenneth Sproul; James Boitano; David Giannini; Board Jonathan West Member  
**Subject:** Columbus Day

Are you really going to tear-apart a tradition that has been here for years? The proposal to change the name—and meaning-of a revered date for most San Franciscans is unbelievable and the height of not being in tune with your constituencies.

I am a native San Franciscan and currently the president of Il Cenacolo—an Italian cultural club that has existed here for the last 90 years. I think I speak for all of our 150+ members in expressing astonishment at this totally-for-political-purposes proposal. If you move ahead on this terrible idea, you will suffer the political consequences.

Very truly yours,

Franz Cristiani

## **Mchugh, Eileen (BOS)**

---

**From:** Carolyn Lucas <chgolugan@comcast.net>  
**Sent:** Tuesday, January 23, 2018 5:28 PM  
**To:** Board of Supervisors, (BOS)  
**Subject:** Your vote to rename Columbus day

Board of Supervisors:

Shame on you! Columbus Day should have remained. You just spit in the faces of all the Italian-Americans who have contributed so much to our city!

You could have created an "Indigenous People's Day" on some other day on the calendar.

Except for Mr. Peskin, you have done a most reprehensible thing.

Carolyn Lucas

## **Mchugh, Eileen (BOS)**

---

**From:** Mary Robinson <marycrobinson@yahoo.com>  
**Sent:** Tuesday, January 23, 2018 5:49 PM  
**To:** Board of Supervisors, (BOS)  
**Subject:** Indigenious Day

Really? You are taking the celebraton for the Italians and renaming after what? Every immigrant is NOT indigenious....Should we take their recognition away too? Let's send them back where they came from. Isn't your decision preciously that? If you are not native - no recognition...

Lots of trees in the Bay Area are also not indigenious. Should we remove the Eucalyptous? YOU are going too far with your liberal nonsense.

Hey - you forgot the Cavemen - they aren't indigenious either but came in boats from the Phillipines.

M. Robinson

## Mchugh, Eileen (BOS)

---

**From:** JAMES BOITANO <jjboitano@comcast.net>  
**Sent:** Wednesday, January 24, 2018 11:05 AM  
**To:** Board of Supervisors, (BOS); Cristiani Franz  
**Cc:** RONALD DERENZI; David Giannini; Alex Kugushev; Board Jonathan West Member; Chuck Stagliano; Richard De Bono; Kenneth Sproul  
**Subject:** Re: Columbus Day

Really excellent, Franz. Well done. Jim B.

> On January 22, 2018 at 7:16 PM Cristiani Franz <fcristiani@sbcglobal.net> wrote:

>

>

> Are you really going to tear-apart a tradition that has been here for years? The proposal to change the name—and meaning-of a revered date for most San Franciscans is unbelievable and the height of not being in tune with your constituencies.

>

> I am a native San Franciscan and currently the president of Il Cenacolo—an Italian cultural club that has existed here for the last 90 years. I think I speak for all of our 150+ members in expressing astonishment at this totally-for-political-purposes proposal. If you move ahead on this terrible idea, you will suffer the political consequences.

>

> Very truly yours,

>

> Franz Cristiani

## **Mchugh, Eileen (BOS)**

---

**From:** gmarcillac@aol.com  
**Sent:** Wednesday, January 24, 2018 2:32 PM  
**To:** Board of Supervisors, (BOS)  
**Subject:** COLUMBUS DAY

You bunch of liberal misfits are dishonoring Italian Americans that have contributed so much to this City. How dare you!! I'm a born and raised San Francisco resident and am disgusted with the city's leadership that is destroying what San Francisco once was!!!~ If you wanted to do something for the indigent peoples than give them a separate day of the own. Makes sense which you idiots do not have. To hell with you idiots.

Gaston Marcillac

## **Mchugh, Eileen (BOS)**

---

**From:** Cerelli, Richard B CIV USARMY ASC 402 AFSB LRC (US) <richard.b.cerelli.civ@mail.mil>  
**Sent:** Thursday, January 25, 2018 5:43 AM  
**To:** Board of Supervisors, (BOS)  
**Subject:** Columbus Day Change

So you geniuses decided it was okay to change the name of Columbus Day huh?  
My family is from Italy and helped build San Francisco into the once great  
city it was. I am disgusted by your vote and say shame on you. Shame on all  
of you!

So are we changing Chinese New Year? Are we going to change Cinco De Mayo?  
How about Martin Luther King Day?

You have helped me solidify my reasons for leaving the Bay Area and the  
State of California.

Richard B. Cerelli

LEAD PACKING INSPECTOR

LOGISTICS READINESS CENTER  
402nd ARMY FIELD SUPPORT BRIGADE  
TRANSPORTATION HHG, QUALITY CONTROL  
FORT WAINWRIGHT, AK 99703

OFFICE: 907-353-1153  
CELL: 907-388-2132



**Mchugh, Eileen (BOS)**

---

**From:** Dennis Hong <dennisj.gov88@yahoo.com>  
**Sent:** Friday, January 26, 2018 1:29 PM  
**To:** Board of Supervisors, (BOS)  
**Cc:** Peskin, Aaron (BOS); Cohen, Malia (BOS)  
**Subject:** Vote on Admin code - Indigenous Peoples Day set for Jan 30 2018 #171138

For the first time in a long time, it is with a heavy heart that I understand that "Columbus Day" may be soon renamed "Indigenous Peoples Day"; Resolution (?) #171138. OMG only in San Francisco can this happen. With that said, let me ramble on, I do not understand this one. I grew up in North Beach 1944 thru 1974. It's still my best part of town. I miss all the activities down there and yes including all the Italian activities. I just wonder what Christopher Columbus is thinking right now. The renaming "Indigenous Peoples Day" just sounds so awkward / negative. What was the justification for this?

Thank you for hearing me out and ramble on. I still live in San Francisco (District 7) and pay my taxes too. If anyone has any question/s to my not too humble opinion on this matter I can be reached at dennisj.gov88@yahoo.com - I am being optimistic and hope you will vote in my favor and many others out there too. So, lets not do this.

In closing, will this be a national Holiday issue "name", just for district 3 or just in San Francisco as a whole? But then maybe I have been under a rock on this issue.

Sincerely, Dennis

## Mchugh, Eileen (BOS)

---

**From:** Laura Klinkon <laura\_k\_cc@yahoo.com>  
**Sent:** Friday, January 26, 2018 2:52 PM  
**To:** Board of Supervisors, (BOS)  
**Subject:** Dismissal of Columbus Day as Italian-American Day

Gentlemen,

Columbus Day has been celebrated as Italian-American Day in the United States since 1937. That you should essentially kick out the Italian-Americans from that holiday and put Indians in their place is a hypocritical, insulting, and hateful act.

You pride yourself sanctimoniously on hating Columbus' so-called ravages, but you forget, not only the positive attributes of his courage as a navigator and explorer, but his role in Italian-American culture as the first navigator among several generations of "navigators", people who suffered extreme treatment and hardships though they crossed the Atlantic, leaving their homeland with the promise and hope of a better life.

In changing October 12 from Columbus Day to Indigenous Day, you have symbolically kicked out a group of immigrants even longer standing than the Muslim and Hispanics currently being persecuted. Changing the name to Indigenous Day is merely an example of the hypocrisy we presumably "politically correct" Americans seem to love to perpetuate.

We celebrate Thanksgiving Day in honor of our Puritan forefathers' swept-under-the-rug relations with indigenous people, without so much as naming those we are presumably thanking. Of later date, there is Geronimo, who, spending most of his life as an enemy or victim of the American military, has been honored for his fearlessness by American paratroopers by serving the war whoop they yell while jumping. But the instances of hypocrisy are manifold.

In fact, why did you choose "indigenous" instead of American Indian? Probably because it would call attention to the fact that our forefathers obliterated this culture by killing off most of its practitioners. Also, you could have avoided using the Indians' past suffering as an excuse for symbolically undermining another culture, that of Italian-Americans.

Why couldn't you simply have changed the name of this holiday to Italian-American Day, since you felt you had to change it, and made another day "Indigenous"? I hate to say it, but what seems to be truly indigenous, is the hypocrisy and lack of sensitivity towards people who have more often than not, facilitated the progress of America! Hypocrisy, "political correctness," and denial still seems the prevalent way to go.

No congratulations!

Laura Klinkon  
Rochester, NY

## **Mchugh, Eileen (BOS)**

---

**From:** Sal <sal@spamarrest.com>  
**Sent:** Friday, January 26, 2018 8:03 PM  
**To:** Board of Supervisors, (BOS)  
**Subject:** Columbus

San Francisco Supervisors,

You all must be misinformed about how the Italians of San Francisco and throughout the bay area feel about our Christopher Columbus and also trying to change the name of Columbus Ave.

If you need a Street to use, change the name of Bay Street. There more people that come here through out the world would see the statement you are trying to make without offending the Italians.

Think about what your doing, after all, the metal poles are adorned with the Italian colors. I believe because most of the Tourist come to North Beach because of it's Italian Heritage.

Sal Busalacchi  
2154 Mason Street  
San Francisco CA.

## **Mchugh, Eileen (BOS)**

---

**From:** Sue Bartlett <sbartlett07@comcast.net>  
**Sent:** Sunday, January 28, 2018 10:41 AM  
**To:** Board of Supervisors, (BOS)  
**Subject:** Now you need to rename Columbus Ave to indigenous Peoples Ave

It's very important to completely wipe out Columbus, so cancelling Columbus Day is only the first step, now it is VERY important that you rename Columbus Ave and wipe out Any reference to Columbus throughout the city of SF!!! You should also MANDATE the closure all Italian restaurants throughout the city, and open ONLY indigenous people restaurants in SF!

File No:  
171122

**Mchugh, Eileen (BOS)**

---

**From:** Alexander Mullaney <info@omibusinessassociation.com>  
**Sent:** Tuesday, January 23, 2018 3:33 PM  
**To:** Safai, Ahsha (BOS); Board of Supervisors, (BOS)  
**Subject:** Letter of Support for Component of D11 Interim Zoning Controls Proposals  
**Attachments:** OMIBA January 23 D11 Interim Zoning Controls Support Letter.pdf

Attached. Thank you.





## **Ocean View-Merced Heights-Ingleside Business Association**

To whom it may concern,

The Ocean View-Merced Heights-Ingleside Business Association supports the requirement of a Conditional Use process for the conversion of a Commercial Use to a Residential Use in District 11 — and citywide — as proposed in the Interim Zoning Controls - Supervisorial District 11 - Institutional Uses, Certain Personal Service Uses, and Conversion of Commercial to Residential Use.

This issue was discussed at our December meeting. We would like to work with The City to explore incentivizing property owners to revert one-time storefronts. These spaces are vital to small businesses now more than ever and create San Francisco's unique character.

Sincerely,  
OMIBA co-founders Miles Escobedo and Alexander Mullaney

**WEBSITE** [www.omibusinessassociation.com](http://www.omibusinessassociation.com)

**EMAIL** [info@omibusinessassociation.com](mailto:info@omibusinessassociation.com)

**TWITTER** OMIBASF

**FACEBOOK** OMIBASF





BOS-11



# FISCAL YEAR 2016 -2017 **ANNUAL REPORT**

---

CITY AND COUNTY OF SAN FRANCISCO  
COMMISSION AND DEPARTMENT ON THE STATUS OF WOMEN



**LETTER FROM THE COMMISSION PRESIDENT ANDREA SHORTER**

Dear Friends,

While the past year has been incredibly eventful for the Commission, it has been overshadowed by the untimely and tragic loss of our Mayor Edwin M. Lee. He was a champion for gender equity, dating back to 2001 when he headed the Department of Public Works, one of the first city departments we selected for gender analysis. Back then, he convened the first meeting of the DPW Women's Empowerment Group, an employee resource group that continues very energetically today. As Mayor, he made women's empowerment a pillar of his "Shared Prosperity" agenda, launched the Cities for CEDAW Campaign in 2014 and hosted the first Bay Area Women's Summit in 2016. Thanks to his launch speech captured on video and available on our website, there are over 60 cities engaged in the Cities for CEDAW Campaign, breathing new life to the UN Convention on the Elimination of All Forms of Discrimination Against Women, an international bill of rights for women, that the U.S. has still not ratified, remaining the only industrialized U.N. member state not to do so. The Bay Area Women's Summit, featuring such women leaders as Valerie Jarrett, Senior Advisor to President Barack Obama, and former U.S. Treasurer Rosie Rios, attracted over 1200 women and their allies from all walks of life. Importantly, in 2017, Mayor Lee signed into law the first fully paid parental leave ordinance in the nation. So we dedicate this report to the memory of Mayor Edwin M. Lee, our champion for gender equity, and recommit ourselves to this work in his honor.

*Andrea Shorter*

President, San Francisco Commission on the Status of Women



**LETTER FROM DIRECTOR EMILY M. MURASE, PHD**

Dear Friends,

To open this Annual Report that covers July 2016 – June 2017, we pay tribute to Mayor Edwin M. Lee, San Francisco's first Chinese American mayor, and a mayor who prioritized gender equity. Our hearts go out to First Lady Anita Lee who has strongly supported the work of our Commission and Department and to daughters Brianna and Tania whom the Mayor mentioned often in his remarks. We redouble our efforts to achieve gender equity in the workplace and end gender-based violence. Despite concerning developments at the federal level, we have made significant progress in these two primary goals locally: from local and state legislation to improve working conditions for women to securing a major federal grant to improve our response to high lethality domestic violence to new measures to combat human trafficking. We remain a small but mighty department, the only Department on the Status of Women in the country, and I want to acknowledge the tremendous leadership of the Commissioners and my dedicated and tireless staff, including a talented contingent of policy interns and fellows. Onward!

*Emily M. Murase*

Director, San Francisco Department on the Status of Women

## ABOUT THE COMMISSION

The Commission on the Status of Women was established in 1975 to ensure the equitable treatment and foster the advancement of the women and girls in San Francisco through programs, policies and legislation. The Commission is composed of seven members appointed by the Mayor.

In 1994, the Department on the Status of Women was established when voters approved Proposition E which created a permanent Department to carry out the mission and policies of the Commission. In 1998, San Francisco became the first city in the world to adopt a local ordinance reflecting the United Nations Convention on the Elimination of All Forms of Discrimination Against Woman (CEDAW), an international bill of rights for women and girls.



### Commission Members

Andrea Shorter, President  
Debbie Mesloh, Vice President  
Nancy Kirshner-Rodriguez, Commissioner  
Marjan Philhour, Commissioner  
Olga Ryerson, Commissioner  
Carrie Schwab-Pomerantz, Commissioner  
Julie D. Soo, Commissioner  
Breanna Zwart, Commissioner

### Policy Fellows

Hanna Beckman, CORO Fellow  
Richa Dhanju, PhD, Grants Management Fellow  
Arisa Koba, Pacific Asian American Women Bay Area  
Coalition Policy Fellow  
Maggie McHale, Policy Fellow  
Yumi Nguyen, Anita Fong Memorial Fellow  
Allie Walker, GEP Fellow  
Elizabeth Yang, Policy Fellow

### Department Staff

Emily M. Murase, PhD, Director  
Natalie Alvarez, Fiscal Analyst  
Elise Hansell, Grants Associate  
Minouche Kandel, Women's Policy Director  
Herschell Larrick, Management Assistant &  
Commission Secretary  
Elizabeth Newman, Workplace Policy &  
Legislative Director  
Carol Sacco, Associate Director

### Summer 2016 Interns

Yasmin Kouchesfahani, University of San Francisco  
Madeline Murnane, Macalester College  
Nethra Raman, University of California, Santa Barbara  
Katherine Sierchio, The Urban School (high school)

### Summer 2017 Interns

Rachael Cairati, Reed College  
Sarah Small, Wesleyan University  
Corey Smith, Scripps College

### **CEDAW Women's Human Rights Awards/40<sup>th</sup> Anniversary Breakfast**

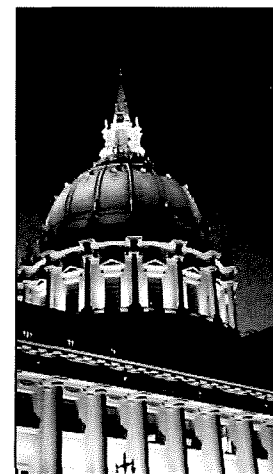
Hosted by the Friends of the Commission on the Status of Women at the Marriott Marquis Hotel, the annual event took place on October 17, 2016. Many thanks to all the Commissioners, Department staff and fellows, as well as the Friends Board of Directors, and volunteers who worked so diligently to make the event a resounding success. Former television host and local celebrity Jan Yanehiro served as the emcee and Amy Logan, President of the US Committee for UN Women, delivered the keynote address that focused on her original research on "honor killings" of women both overseas and within the United States. This year's event showcased CEDAW Honorees, Amelia Ashley-Ward, publisher of the *Sun-Reporter*, Janice Mirikitani, Co-Founder of Glide and former San Francisco Poet Laureate, and Congresswoman Jackie Speier, represented by her Deputy District Director Katrina Rill. The event was attended by numerous elected and appointed officials, including State Senator Mark Leno who presented the Commission and the Friends with framed resolutions from the California Legislature, President of the Board of Supervisors London Breed, Supervisor Scott Wiener, Supervisor Katy Tang, First Lady Anita Lee, City Administrator Naomi Kelly, many Commissioners, and several department heads.



In August, Anna Marks of Oaktown Video came to the Department to film interviews with President Andrea Shorter, Commissioner Nancy Kirshner-Rodriguez, past Commissioners, and members of the Friends Board and produced a 3-minute clip and 30-minute video to mark the 40th anniversary of the Commission. The clip was shown at the CEDAW Women's Human Rights Awards and the full video is available on the Department's website.

### **Domestic Violence Awareness Month**

In October 2016, Mayor Edwin M. Lee, Commissioner Olga Ryerson, and community advocates spoke on the steps of City Hall to mark October as Domestic Violence Awareness Month. Holding homemade signs reflecting the theme of "Many Doors to Safety" created by Department Fellow Maggie McHale, staff members from dozens of social service agencies serving victim/survivors of domestic violence and their families stood together to end domestic violence. Beverly Upton, Executive Director of the Domestic Violence Consortium, presented a large format thank you card to Mayor Lee for his leadership in expanding resources and funding to social service agencies. The kickoff concluded with a stirring performance by the a cappella choir Anacrusis Treble Ensemble from the Ruth Asawa San Francisco School of the Arts. For the fifth year in a row, City Hall was lit purple, the official color of Domestic Violence Awareness month, at sunset.



### High Lethality Domestic Violence Response Team Pilot

The Commission approved the acceptance of the 3-year US Department of Justice Office of Violence Against Women grant in the sum of \$750,000 to pilot a High Lethality Domestic Violence Response team. For this grant, we have partnered with the San Francisco Police Department, the San Francisco District Attorney's Office, the Bayview YMCA, the Glide Women's Program, and La Casa de las Madres to set up a response system based at the Bayview YMCA and supported by the partnering agencies. The pilot project will better identify domestic violence victims at high risk of death or serious injury, connect them to services, and follow-up with the most at-risk cases. San Francisco was just 1 of 3 California counties that were awarded grants out of the total 44 grants awarded nationwide. Grant Management Fellow Richa Dhanju started coordinating this effort, and it is now lead by Grants Associate Elise Hansell, with the support of Women's Policy Director Minouche Kandell and Fiscal Analyst Natalie Alvarez. In May 2017, 130 police officers at Bayview Station were trained in the pilot's approach and the project officially launched in June 2017. The launch was emceed by the Department Director Emily Murase and featured Mayor Edwin M. Lee, Police Chief William Scott, and representatives from the three community grant partners, Chuck Collins of the YMCA of San Francisco, Kathy Black of La Casa de las Madres, and Dr. Kenneth Kim of the Glide Foundation.



*Dr. Emily Murase, Chuck Collins, Police Chief William Scott, Kathy Black, Mayor Edwin M. Lee, and Dr. Kenneth Kim.*

### Legislation

The Department supported 10 bills at the state level that passed into law, and supported 3 local pieces of legislation that were enacted. Some of the State legislation of note: SB 1322 to ensure that minors cannot be arrested for prostitution and are treated as trafficking victims and connected to services; SB 1015 to eliminate the upcoming sunset of the Domestic Workers Bill of Rights; AB 557 to repeal of the Maximum Family Grant rule, one of the legislative priorities for the Department and Commission and part of the Strong California Agenda, which prevented babies born to families on CalWORKS from receiving benefits unless the mother could prove rape, incest, or contraception failure; AB 1978 to address sexual harassment and violence among women workers in the janitorial industry; AB 1731 to create a statewide interagency taskforce on human trafficking; and AB 2589 to link enrollment in California Special Supplemental Nutrition Program for Women, Infants, and Children and provide lactation services and equipment through Medi-Cal. The latter two bills were jointly proposed by the Department and the Department of Public Health. Local legislation ranged from banned salary history questions during the hiring process to close the gender pay gap and supported lactation in the workplace.

**Annual Women’s History Month Awards Ceremony & Reception: “Honoring Trailblazing Women in Labor and Business”**

Women’s History Month launched on March 7, 2017 with the theme of “Honoring Trailblazing Women in Labor and Business.” Since 1996, the San Francisco Commission and Department on the Status of Women, in partnership with the Mayor and Board of Supervisors, mark this month with a public ceremony to recognize the contributions of women in the community. The Board of Supervisors presented to their honorees at the Board Chambers, followed by a reception hosted by the Friends of the Commission, where City Administrator Naomi Kelly presented on behalf of Mayor Edwin M. Lee and District Attorney George Gascón presented to his honoree. We had a dynamic and dedicated group of 20 honorees this year.

Below is the complete list of the honorees.

Linshao Chin  
*Supervisor Norman Yee*

Yolanda Jackson  
*Honored by Mayor Edwin M. Lee*

Olga Miranda  
*Honored by Mayor Edwin M. Lee*

Pamela David  
*Honored by Mayor Edwin M. Lee*

Kate Kendell  
*Honored by Mayor Edwin M. Lee*

Molly Richardson  
*Honored by Supervisor Mark Farrell*

Andrea Ferrucci  
*Honored by Supervisor Ahsha Safai*

Patricia Lanao Molero  
*Honored by Supervisor Aaron Peskin*

Jean Robertson  
*Honored by Supervisor Jeff Sheehy*

Conny Ford  
*Honored by Supervisor Jane Kim*

Sue Lee  
*Honored by Mayor Edwin M. Lee*

Eden Stein  
*Honored by Supervisor Hillary Ronen*

Roma Pauline Guy  
*Honored by President London Breed*

Suzy Loftus  
*Honored by Mayor Edwin M. Lee*

Beverly Upton  
*Honored by District Attorney George Gascón*

Shlomit Heller  
*Honored by Supervisor Sandra Lee Fewer*

Buffy Maguire  
*Honored by Supervisor Katy Tang*

Marnie Webb  
*Honored by Mayor Edwin M. Lee*

Sabrina Hernandez  
*Honored by Supervisor Malia Cohen*

Monique Woodard  
*Honored by Mayor Edwin M. Lee*



**Mayor’s Women’s History Month Closing Ceremony**

President Andrea Shorter, Vice President Debbie Mesloh, Commissioner Carrie Schwab-Pomerantz, and Commissioner Olga Ryerson joined Director Murase and staff at the end of March for the Women’s History Month Celebration hosted by Mayor Edwin M. Lee and City Administrator Naomi Kelly. The event featured a panel moderated by Surina Khan, Executive Director of the Women’s Foundation, with speakers Olga Miranda, President of SEIU Local 87 Janitors Union, County Clerk Catherine Stefani, and former Deputy Director of Community Engagement for President Barack Obama Buffy Wicks.

### **2018 Bay Area Women's Summit Announced**

Mayor Edwin M. Lee announced that a second Bay Area Women's Summit will be held on Tuesday, June 19, 2018 at the Moscone Convention Center. He appointed City Administrator Naomi Kelly and Commission Vice President Debbie Mesloh to co-chair the event. The Summit will again be hosted by Mayor Edwin M. Lee and Oakland Mayor Libby Schaaf, with the addition of San Jose Mayor Sam Liccardo.

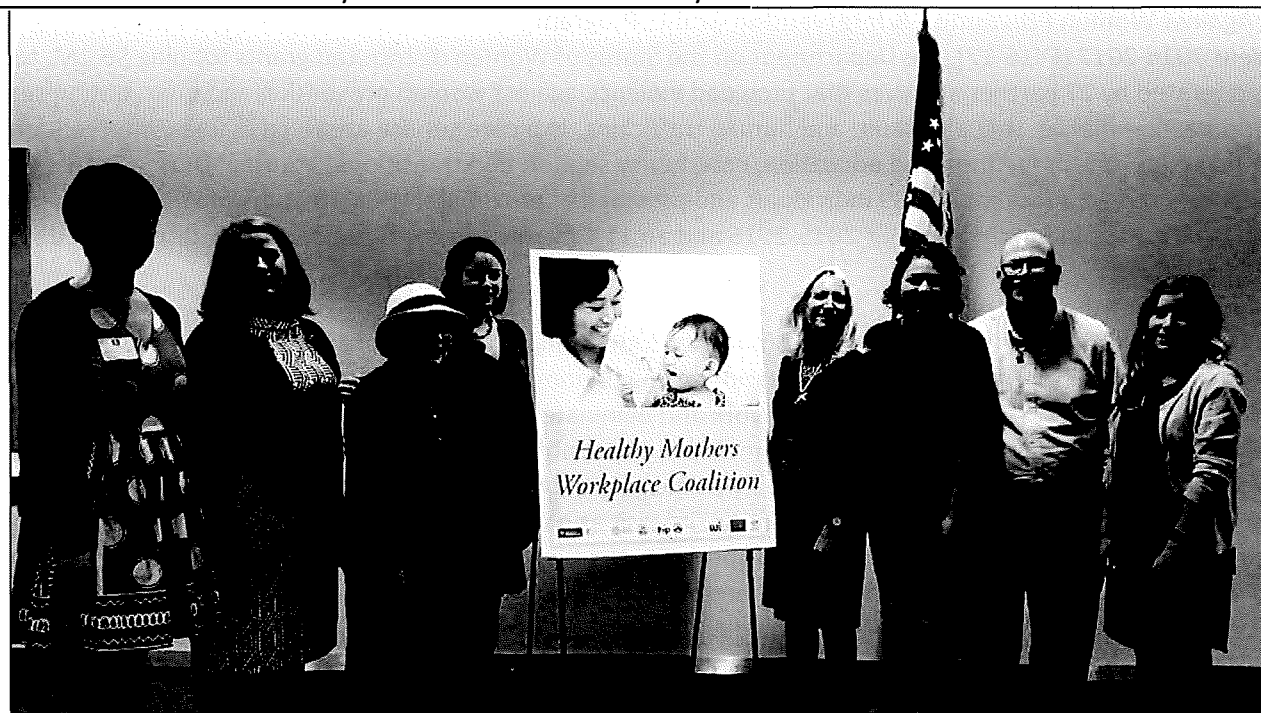
### **UN Commission on the Status of Women, 61st Session, New York, March 2017**

Director Emily Murase and Elise Hansell organized a panel for CSW61 entitled "Healthy Nails, Good Food, and Slavery-free Hospitality in San Francisco and Beyond." We discussed our partnership with the Department of the Environment on the Healthy Nails Program where public health officials are educating nail salon employees about less-toxic products and their labor rights, and the "good food" movement that urges institutions such as school districts and city governments to ensure food purchasing is humane and slavery-free, and we screened our hotel and restaurant worker training videos that were developed as part of the "No Traffick Ahead" campaign. The panel was composed of Professor Katherine Jolluck of Stanford University, Sharan Dhanoa of No Traffick Ahead, and Friends Board Member and Founder/Executive Producer of Career Girls Linda Calhoun. The event was a great success and the audience was very engaged – attendees especially seemed to enjoy the video presentation of the online training.

Commissioner Nancy Kirshner-Rodriguez, Ms. Hansell, Ms. Calhoun, and Director Murase attended the UN Global Compact Women's Empowerment Principles launch of the Gender Gap Analysis Tool. In the past, the San Francisco Gender Equality Principles was based on the Calvert Women's Principles and developed in partnership with Calvert and Verite, a human rights monitoring non-profit. Calvert then conveyed our principles to the UN Global Compact which rebranded them as the Women's Empowerment Principles. The new Gender Gap Analysis Tool is very similar to the Department's self-assessment tool as a means by which companies can evaluate progress on gender equity for free and confidentially, and access resources. In addition to simplifying the self-assessment questions, a major improvement over our tool is the ability for companies to compare their data with other companies in the industry.

### **Healthy Mothers Workplace Coalition**

The Department, with the Healthy Mothers Workplace Coalition, hosted the annual awards program to recognize San Francisco employers with family-friendly workplace policies in September 2016. The Coalition, joined by City Administrator Naomi Kelly, State Senator Scott Wiener and Supervisor Katy Tang, honored 43 employers, including 15 City departments, who received Gold, Silver, or Bronze Awards. The Department improved its work-life balance policies and lactation accommodations this year to rise to Gold Level this year.



*Iris Wong, Allie Walker, Dr. Emily Murase, Elizabeth Newman, Minouche Kandel, Maggie McHale, Herschell Larrick, and Hannah Beckman.*

### **Gender Equality Challenge Forum**

In January 2017, the Department hosted the third Gender Equality Challenge Forum to recognize Bay Area employers for their gender equitable workplace policies and programs and to promote model practices to advance women in the workplace. The event recognized Bank of America, Glassdoor, Latham & Watkins, Morgan Stanley, Moss Adams, Pinterest, PricewaterhouseCoopers, Prologis, Target, and UCSF for practices ranging from women's leadership development programs to services and advocacy for employees experiencing gender-based violence. State Senator Scott Wiener, Assemblymember David Chiu, Supervisor Malia Cohen, and City Administrator Kelly provided remarks along with Gap Inc.'s Vice President of Global Sustainability David Hayer, President of the Bay Area Council Economic Institute Dr. Micah Wienberg, and Calvert Research and Management Analyst Limor Bernstock. It was an exciting full day conference held at Gap Inc. and attended by more than 100 civic, business, and academic leaders.



*Maggie McHale, Yasmin Kouchesfahani, Elise Hansell, Arisa Koba, Minouche Kandel, Elizabeth Newman, Allie Walker, Herschell Larrick, Dr. Emily Murase, Natalie Alvarez, Yumi Nguyen, and Carol Sacco.*

### **Violence Against Women Prevention & Intervention Grants Program**

In Fiscal Year 2016-2017 (FY16-17), the Department on the Status of Women distributed grants totaling \$6.1M, to 39 programs operated by 27 partner agencies that provided violence against women prevention and intervention services, including domestic violence, sexual assault, and human trafficking, in 6 core service areas: crisis lines, intervention and advocacy, legal services, prevention and education, emergency shelter, and transitional housing. During FY16-17, the partner agencies served a total of 23,489 individuals and provided approximately 30,416 hours of supportive services. We saw an 8% increase in funding from FY 2015-2016 and an 11% increase in the number of individuals served.

### **Citywide Non-profit Monitoring**

The goals of the Citywide Non-Profit Fiscal and Compliance Monitoring Committee are in-part, to improve the quality and consistency of the City's fiscal and compliance monitoring of non-profits by standardizing procedures across departments and the decrease the administrative work and eliminate duplication of efforts for both non-profits and City departments. Nonprofit organizations that receive multiple City contracts from multiple City Departments are considered part of the "monitoring pool" and actively participate in the program. Approximately 140 non-profit contractors are reviewed in either a self-assessment or site visit as part of the Citywide Nonprofit and Fiscal Compliance Monitoring Project. Associate Director Carol Sacco represents the Department on the Steering Committee and was responsible for the monitoring visits or self-assessment for the following nine agencies: APA Family Support Services, Bay Area Legal Aid, Community Youth Center, Donaldina Cameron House, Horizons Unlimited of San Francisco, La Casa de las Madres, LYRIC, Mujeres Unidas y Activas, and St. James Infirmary. Non-profits in compliance for at least the past two years, including five funded by the Department, were granted waivers from monitoring.

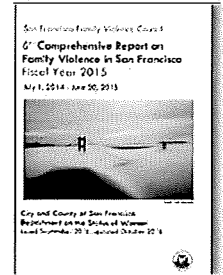


### **Domestic Violence Liaisons Program with Human Resources**

We continued our collaboration with the Department of Human Resources to reach out to city employees experiencing domestic violence. This year, the Department recruited another 35 City employees to participate in the Domestic Violence Liaison program which when combined with 24 of the current liaisons that are continuing brings the total number of liaisons to 59, an increase of almost 15% from last year.

### **Family Violence Council Annual Report**

The Family Violence Council is tri-chaired by three community-based experts in each of these forms of family violence: Domestic Violence, Child Abuse, and Elder Abuse and it has become a key body in coordinating enhanced communication and collaborative efforts among its many partners. The Council recommends and helps implement family violence-related policy changes to the City and issues this report annually. The Department hosts and supports the Council and collects and analyzes the report data. The report remains the only document that provides a broad view of the statistics and trends related to the full spectrum of family violence in San Francisco. *The Report on Family Violence in San Francisco for 2015* was released in the fall of 2016 and is available on our website. The report focuses on data collected on domestic violence, child abuse, and elder and dependent adult abuse in San Francisco for the calendar year of 2015 and includes 9 recommendations for the City to implement in the future.

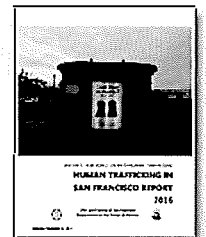


### **Stanford On-line Human Trafficking Training**

Human trafficking—modern day slavery—occurs in nearly every country in the world, and every state in the U.S., and it happens in the San Francisco Bay Area as well. The Department partnered with the Global Freedom Center to create a human trafficking training hosted by Stanford University’s online educational platform. This course provides a basic overview of the issue, aiming to educate individuals on how to identify human trafficking and what to do about it in their own communities. The course is designed for employees, managers, and patrons of restaurants and hotels, with a separate version for each group. It is free and accessible on demand at [laqunita.stanford.edu/courses/](http://laqunita.stanford.edu/courses/).

### **2016 Human Trafficking Report in San Francisco**

In the past few years, San Francisco has increased efforts to recognize and respond to the trafficking of persons in a systematic way. In March 2013, Mayor Edwin M. Lee launched the Mayor’s Task Force on Anti-Human Trafficking to identify gaps in services, improve antitrafficking policies, and bolster the City’s response to human trafficking. The Task Force takes a comprehensive, victim-centered approach and includes partners from law enforcement, social services agencies, and community-based organizations. It focuses on long-term, local solutions to this complex issue that affects the whole community. The Department on the Status of Women staffs the Task Force.



The Task Force is pleased to provide the first *Human Trafficking Report in San Francisco* to capture a full year’s worth of data, covering calendar year 2015 which can be found on our website. This report compiles data from 15 government and community-based agencies, and provides a snapshot of identified human trafficking cases with 499 cases in 2015. The Report also includes program information from the San Francisco Unified School District.

### **Meeting with UN Special Rapporteur on Trafficking in Persons**

Ms. Kandel coordinated a meeting of members of the Mayor’s Task Force on Anti-Human Trafficking with Maria Grazia Giammarinaro, the United Nations Special Rapporteur on Trafficking in Persons. Ms. Giammarinaro was in the United States for a country visit, and issued an End of Visit Statement and highlighted our Task Force in the report for its “broad human rights and victim centered approach to address trafficking and protect sexually exploited peoples, including LGBTI individuals.”

### **Safer Schools Sexual Assault Task Force**

Last year, Supervisor Jane Kim sponsored legislation to create the Safer Schools Sexual Assault Task Force and set out membership requirements for the 10 seats. Members were subsequently appointed and the Task Force began meeting in November 2016. The Ordinance gave the Department on the Status of Women responsibility for providing administrative support and staffing through consultant Julia F. Weber. The duties of the Task Force are to: (1) analyze

State and federal laws regarding campus sexual assault; (2) recommend best practices for colleges and universities in the City to reduce sexual assault, and (3) recommend any steps the City can take, including changes in law or policy, to assist colleges and universities in reducing sexual assault. San Francisco is motivated to address this issue for many reasons. San Francisco is home to a diverse population of over 800,000 people with 23 colleges and universities, with over 105,000 college and university students estimated to be enrolled in schools throughout the City. Preventing and stopping sexual assault before it happens is key to preventing the trauma and long-term consequences that result, including the City and County losing the contributions of students who may withdraw from school or leave the community after an assault. The Task Force will publish a report with recommendations in late 2017.

### WORKING WITH OUR CITY & COUNTY LEADERS AND COMMUNITY PARTNERS: WE CAN DO IT!



*Mayor Edwin M. Lee, Beverly Upton, and Dr. Emily Murase.*

25 VAN NESS AVENUE, SUITE 240  
SAN FRANCISCO, CA 94102

MAIN: 415-252-2570  
FAX: 415-252-2575  
DOSW@SFGOV.ORG

[WWW.SFGOV.ORG/DOSW](http://WWW.SFGOV.ORG/DOSW)



[FACEBOOK.COM/STATUSOFWOMEN](https://FACEBOOK.COM/STATUSOFWOMEN)



[@STATUSOFWOMEN](https://TWITTER.COM/STATUSOFWOMEN)



[YOUTUBE.COM/STATUSOFWOMEN](https://YOUTUBE.COM/STATUSOFWOMEN)



SAN FRANCISCO DEPARTMENT ON THE STATUS OF  
WOMEN