

1 [International Terminal Equipment Maintenance and Operating Agreement Modification - San
2 Francisco Terminal Equipment Company, LLC - Not to Exceed \$21,000,000]

3 **Resolution approving Modification No. 1 to International Terminal Equipment**
4 **Maintenance and Operating Agreement between San Francisco Terminal Equipment**
5 **Company, LLC, and the City and County of San Francisco, acting by and through its**
6 **Airport Commission, to increase vendor services funding by \$3,000,000 to support the**
7 **Patron and Document Verification Services, for a new total not-to-exceed amount of**
8 **\$21,000,000 for the Agreement term expiring June 30, 2021.**

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10 WHEREAS, The City and County of San Francisco, acting by and through its Airport
11 Commission (“City”), owns certain equipment and systems (“Equipment”) for the handling of
12 flights and passengers at San Francisco International Airport; and

13 WHEREAS, By Airport Commission Resolution No. 12-0064 and Board of Supervisor
14 Resolution No. 313-12, adopted on March 20, 2012, and July 31, 2012, respectively, San
15 Francisco Terminal Equipment Company, LLC (“SFOTEC”) was awarded the International
16 Terminal Equipment Maintenance and Operating Agreement (the “Agreement”), commencing
17 July 1, 2012, and expiring June 30, 2021, in amount not to exceed \$18,000,000 for vendor
18 services; and

19 WHEREAS, The Airport seeks to improve passenger wait times during peak operation
20 hours and support U.S. Customs and Border Protection’s ongoing initiatives to transform its
21 operations by installing self-service Automated Passport Control (“APC”) Kiosks to improve
22 and streamline the process for arriving international passengers; and

23 WHEREAS, This new technology allows travelers to effectively complete the required
24 travel documentation by electronically transmitting their passport and flight information,
25 thereby increasing efficiency of passenger processing; and

1 WHEREAS, The Airport recognizes that key elements to implementing and making this
2 new technology successful are customer service assistance and passenger facilitation; and

3 WHEREAS, By Resolution No. 15-0006 adopted January 20, 2015, the Airport
4 Commission approved Modification No. 1 to the Agreement, which increased vendor services
5 funding by \$3,000,000 to expand SFOTEC's existing Patron Assistance and Document
6 Verification Services, under Section 8.03 of the Agreement, for a new total not to exceed
7 amount of \$21,000,000 for the remainder of the Agreement term; and

8 WHEREAS, Modification No. 1 to the Agreement is on file with the Clerk of the Board
9 of Supervisors in File No. 150213, and is hereby declared to be a part of this resolution as if
10 set forth fully herein; now, therefore, be it

11 RESOLVED, That this Board of Supervisors hereby approves Modification No. 1 to
12 International Terminal Equipment Maintenance and Operating Agreement No. 12-0064
13 between San Francisco Terminal Equipment Company, LLC, and the City and County of San
14 Francisco, acting by and through its Airport Commission, by increasing the vendor services
15 funding by \$3,000,000 for a new total not to exceed amount of \$21,000,000; and, be it

16 FURTHER RESOLVED, That within 30 days of the Modification No. 1 being fully
17 executed by all parties, the Airport Commission shall provide a copy of the final contract to the
18 Clerk of the Board for inclusion into the official file.