File No.	130674	Committee Item	No7	
<i>:</i>		 Board Item No.	32	

### **COMMITTEE/BOARD OF SUPERVISORS**

AGENDA PACKET CONTENTS LIST

Committee:	Budget and Finance Committee	Date: 07/24/2013
Board of Su	pervisors Meeting	Date: Jour 30, 201
Cmte Boa	rd	
	Motion Resolution Ordinance Legislative Digest Budget and Legislative Analys Legislative Analyst Report Youth Commission Report Introduction Form Department/Agency Cover Lett MOU Grant Information Form Grant Budget Subcontract Budget Contract/Agreement Form 126 – Ethics Commission Award Letter Application Public Correspondence	ter and/or Report
OTHER	(Use back side if additional sp	ace is needed)
	by: Victor Young by: Victor Young	_DateJuly 19, 2013 Date

[Accept and Expend Gift - Enterprise Zone Hiring Tax Credit Web Application Development - \$16,000]

Resolution authorizing the Office of Economic and Workforce Development to retroactively accept and expend an in-kind gift valued at \$16,000 from Firmstep for the development of the web-based Enterprise Zone hiring tax credit application.

WHEREAS, The Enterprise Zone hiring tax credit is a valuable economic development tool and valuable income tax saving for San Francisco businesses located in the designated zone; and

WHEREAS, The process by which businesses applied for the hiring tax credit was paper based and therefore carried high costs in paper, copying services, mailing and document archival costs encountered by both the business clients and the Office of Economic & Workforce Development; and

WHEREAS, Processing the forms and supporting documentation submitted by employers to establish eligibility for the San Francisco Enterprise Zone hiring tax credit is established under California Administrative Code Title 25, Division 1, Chapter 7, Subchapter 21, Enterprise Zone Program; and

WHEREAS, The Office of Economic & Workforce Development is authorized to charge a fee of \$80 for each form and supporting documentation submitted by an employer to establish eligibility for the San Francisco Enterprise Zone hiring tax credit established under California Administrative Code Title 25, Division 1, Chapter 7, Subchapter 21, Enterprise Zone Program; and

WHEREAS, The Office of Economic & Workforce Development recommends that the San Francisco Board of Supervisors retroactively accept and expend the in-kind gift, valued at \$16,000; and

Mayor Lee BOARD OF SUPERVISORS

Page 1 6/25/2013

WHEREAS, The City recognizes the generosity of Firmstep with sincere appreciation; now, therefore, be it

RESOLVED, That the Board of Supervisors approves the Gift and authorizes the Office of Economic & Workforce Development Director to retroactively accept and expend the inkind Gift, valued at \$16,000, from Firmstep to develop and customize a web-based application for the San Francisco Enterprise Zone hiring tax credit.

Recommended:

Director, Office of Economic & Workforce Development

Approved:

Mayor

Approved:

Controller

Office of Economic and Workforce Development **BOARD OF SUPERVISORS** 

то:			
FROM:			
DATE:	June 24, 2013		
SUBJECT:	Accept and Expend Resol	ution for Subject Grant	
GRANT TITLE:	Enterprise Zone hiring tax credit web application development, \$16,000		
Attached please f	ind the original and 4 copies of	each of the following:	
_x_ Proposed gra	nt resolution; original signed b	y Department, Mayor, Controller	
_x_ Grant informa	ation form, including disability o	hecklist	
_x_ Grant budget	: Firmstep Proposal and In-Kin	d Confirmation Letter	
Grant applica	tion	<i>!</i>	
Grant award	letter from funding agency		
Other (Explai	n):		
Special Timeline	Requirements:		
Departmental re	presentative to receive a cop	by of the adopted resolution:	
Name:		Phone:	
Interoffice Mail A	ddress:		
Certified copy red	quired Yes 🗌	No 🖂	
	s have the seal of the City/County aff most cases ordinary copies without	ixed and are occasionally required by the seal are sufficient).	

(Provided by Clerk of Board of Supervisors)		
	lution Information Form ffective July 2011)	
	visors resolutions authorizing a Department to accept	and
The following describes the grant referred to in the	e accompanying resolution:	
Grant Title: Enterprise Zone hiring tax credit w	veb application development	
Department: Office of Economic and Workford	ce Development	
3. Contact Person: Todd Rufo	Telephone: (415) 554-5694	
4. Grant Approval Status (check one):		
[x] Approved by funding agency	[] Not yet approved	٠
5. Amount of Grant Funding Approved or Applied	I for: \$16,000 (in-kind)	
6a. Matching Funds Required: NA b. Source(s) of matching funds (if applicable): NA	<b>A</b>	
7a. Grant Source Agency: Firmstep b. Grant Pass-Through Agency (if applicable): n/	/a	
8. Proposed Grant Project Summary: Develop ar Enterprise Zone hiring tax credit program.	nd customize a web-based application for the San Fra	ancisco
9. Grant Project Schedule, as allowed in approva	al documents, or as proposed:	
Start-Date: n/a Er	nd-Date: n/a	
10a. Amount budgeted for contractual services: n	/a	
b. Will contractual services be put out to bid? no	/a	
c. If so, will contract services help to further the requirements?	e goals of the Department's Local Business Enterprise	e (LBE
d. Is this likely to be a one-time or ongoing req	uest for contracting out? n/a	
11a. Does the budget include indirect costs?	[] Yes [x] No	
b1. If yes, how much? b2. How was the amount calculated?		
c1. If no, why are indirect costs not included? [] Not allowed by granting agency	[x] To maximize use of grant funds on direct service	es

c2. If no indirect costs are included, what would have been the indirect costs?

**Disability Access Checklist***(Department must forward a copy of all completed Grant Information Forms to the Mayor's Office of Disability)					
13. This Grant is intended for activities at (check all that apply):					
[x] Existing Site(s)[x] Existing Structure(s)[x] Existing Program(s) or Service(s)[] Rehabilitated Site(s)[] Rehabilitated Structure(s)[] New Program(s) or Service(s)[] New Site(s)[] New Structure(s)					
14. The Departmental ADA Coordinator or the Mayor's Office on Disability have reviewed the proposal and concluded that the project as proposed will be in compliance with the Americans with Disabilities Act and all other Federal, State and local disability rights laws and regulations and will allow the full inclusion of person with disabilities. These requirements include, but are not limited to:	S				
1. Having staff trained in how to provide reasonable modifications in policies, practices and procedures;					
2. Having auxiliary aids and services available in a timely manner in order to ensure communication acce	ss;				
<ol> <li>Ensuring that any service areas and related facilities open to the public are architecturally accessible a have been inspected and approved by the DPW Access Compliance Officer or the Mayor's Office on Disability Compliance Officers.</li> </ol>	ind .				
If such access would be technically infeasible, this is described in the comments section below:					
Comments:					
Departmental ADA Coordinator or Mayor's Office of Disability Reviewer:	`				
Eugene T. Flannery (Name)					
Environmental Compliance Manager/ADA Coordinator	•				
(Title)	·				
Date Reviewed: 3-22-13 <u>Cugal: flearnory</u> (Signature Required)					
Department Head or Designee Approval of Grant Information Form:					
Todd Rufo (Name)	•				
OEWD Director (Title)					
Date Reviewed: 5-7(-1) (Signature Required)					

12. Any other significant grant requirements or comments:

# Firmstep

San Francisco EZHTC Process Estimate v1.1

Firmstep

#### **Project Description**

San Francisco have described a need for a web based application that can control the Enterprise Zone credit application process. The process is a process that will be housed entirely within a drupal site, using AchieveForms for the request forms and process control.

#### Process Description - Full Review

This section describes the process the Enterprise Zone Tax Credit Application form. Each step represents a different user role and their actions to complete each step.

- 1. Application
  - a. User logs in and see list of active applications and past inactive applications
  - b. User can choose to submit a new application
    - i. In each application, user can list a number of employees for credit
    - ii. For each employee added to the application, an application fee is added to total payable
    - iii. On submission of form, user is taken to a payment screen to pay for all charges via credit card
- 2. EZHTC Admin Review
  - a. EZHTC Admin logs in and sees list of applications requiring review
  - b. EZHTC Admin can review each application and choose to approve or reject each employee
    - i. If rejected, the EZHTC Admin enters a reason
    - ii. If Approved, a voucher is generated as a pdf
    - iii. On submission, User is notified of all approvals and rejections
    - iv. On Submission, all vouchers are emailed to User

#### **Screen Description**

This section gives a rough description of what each user will see. Once the project starts, San Francisco will have an opportunity to review and request changes to the screens.

- 1. User
  - a. Create new applications
  - b. My active applications (list all)
  - c. My completed applications (list all)
  - d. My Vouchers
- 2. All other roles
  - a. My tasks (list all)
  - b. Reports Link
  - c. Find Application
  - d. Find Voucher

#### Reports

Below is a list of reports that will be configured as part of the application build.

- List details of all active applications
- List details of all approved applications for user selected start and end date
- List details of all dis-approved applications for user selected start and end date
- List details of all applications for user selected User
- List active, approved, dis-approved counts
- Export all request to CSV format for excel viewing

#### **Assumptions**

- A user can submit as many employees as they wish in each form
- User must pay for applications via online credit card payment
- Each stage is a single action (open, complete required and optional fields, submit)
- Process is a simple 2 stage process. Apply and review only.
- Applications are marked as approved or rejected only. No edit option required.

#### **Cost Estimate**

#### Services

- Process Building 2 days
- Site Configuration 2 days
- Report Building 3 days
- Voucher Generation 1 day
- Site Theming 1 day
- Handover and Training—1-day
- Total estimate: (10 days @ \$1,600 (US) per day Discounted to \$0

#### Licence

- AchieveForms Licence \$11,520 per annum
  - Up to 1500 submissions per month
  - Usage will be monitored and if usage exceeds limits, San Francisco will be contacted to discuss usage levels. If appropriate, licence will be increase to 3000 per month at a cost of \$16,000 per annum (prorated for remaining contract)
- AchieveForms Payment Integration \$3,000
- AchieveForms Payment Integration Support and Maintenance \$1,000 per annum

# Firmstep

St John's Innovation Centre
Cowley Road, Cambridge
GP4 0W
User 144 (0)845 467 297
US Tei: 1-800-882-405
Fax: 0870 755 907
Firmstep is a trading name of Business Web Software
Registered by Encland and Weber, No. 4289851

June 13, 2013

Natosha Safo Business Development Manager

Office of Economic & Workforce Development City Hall Room 448 1 Dr. Carlton B. Goodlett Place San Francisco, CA 94102

Dear Natosha,

Please accept this letter as confirmation that the in-kind portion of the EZHTC project has been delivered.

This portion reflected the configuration work needed to build and deploy the EZHTC project. The value for this work was set at \$16,000.00 and has been delivered in full.

Regards

Ross Balharry Firmstep

## Office of the Mayor San Francisco



EDWIN M. LEE Mayor

TO:

Angela Calvillo, Clerk of the Board of Supervisors

FROM:

Mayor Edwin M. Lee A

RE:

Accept and Expend Gift -Enterprise Zone Hiring Tax Credit Web

Application Development - \$16,000

DATE:

June 25, 2013

Attached for introduction to the Board of Supervisors is the resolution authorizing the Office of Economic & Workforce Development to retroactively accept and expend an inkind gift valued at \$16,000 from Firmstep for the development of the web-based Enterprise Zone hiring tax credit application.

I request that this item be calendared in Budget and Finance Committee on July 24<sup>th</sup>, 2013.

Should you have any questions, please contact Jason Elliott (415) 554-5105.

BOARD OF SUPERVISORS
SAMERAHOISCO

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