

[Annual Surveillance Report - Human Services Agency - Call Recording Technology]

**Resolution approving the Human Services Agency's Annual Surveillance Report for call recording technology.**

WHEREAS, Administrative Code, Chapter 19B, Section 19B.2, requires City departments to obtain Board of Supervisors approval by Ordinance of a Surveillance Technology Policy under which the department will acquire and use Surveillance Technology; and

WHEREAS, Administrative Code, Chapter 19B, Section 19B.6(a), requires City departments that received approval for the acquisition of Surveillance Technology under Section 19B.2 to submit to the Board of Supervisors and Committee on Information Technology (COIT), and make available on its website, an Annual Surveillance Report for all Surveillance Technology used by the City Department within 12 months of Board approval of the applicable Surveillance Technology Policy, and on or before November 1 every two years thereafter; and

WHEREAS, If the Department is unable to meet the deadline, the Department may submit a request to COIT for an extension of the deadline, and COIT may extend the deadline for good cause; and

WHEREAS, Each Annual Surveillance Report that City departments submit to the Board of Supervisors shall include a Resolution to accept the report; and

WHEREAS, On June 4, 2024, the Board of Supervisors approved Human Services Agency's (HSA) Surveillance Technology Policy for call recording technology, a copy of which is located in File No. 240048; and

1 WHEREAS, On July 28, 2025, HSA submitted its Annual Surveillance Report to COIT  
2 for its call recording technology; and

3 WHEREAS, On July 31, 2025, HSA requested an extension of the deadline for the  
4 submission of its Annual Surveillance Report; and

5 WHEREAS, On July 31, 2025, COIT approved HSA's extension request for good  
6 cause; and

7 WHEREAS, On August 15, 2025, HSA posted its Annual Surveillance Report on its  
8 website; and

9 WHEREAS, On August 15, 2025, HSA submitted its Annual Surveillance Report to the  
10 Board of Supervisors for review and approval; now, therefore, be it

11 RESOLVED, The Board of Supervisors hereby approves HSA's Annual Surveillance  
12 Report for its call recording technology.



# City and County of San Francisco

## Tails Resolution

City Hall  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102-4689

**File Number:** 250875

**Date Passed:** January 27, 2026

Resolution approving the Human Services Agency's Annual Surveillance Report for call recording technology.

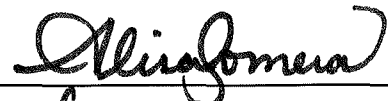
January 12, 2026 Rules Committee - RECOMMENDED

January 27, 2026 Board of Supervisors - ADOPTED

Ayes: 11 - Chan, Chen, Dorsey, Fielder, Mahmood, Mandelman, Melgar, Sauter, Sherrill, Walton and Wong

File No. 250875

I hereby certify that the foregoing  
Resolution was ADOPTED on 1/27/2026 by  
the Board of Supervisors of the City and  
County of San Francisco.

  
f Angela Calvillo  
Clerk of the Board



Daniel Lurie  
Mayor

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Date Approved