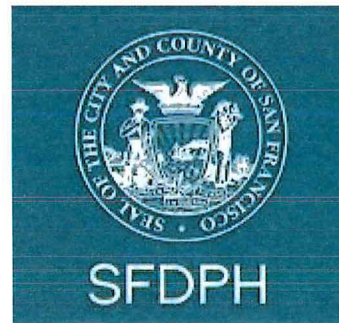


Presented in Committee - April 18, 2019

DPH Wide Sexual Orientation and Gender Identity Data Initiative

Ashley Scarborough, MPH
PRIME Program Coordinator
Executive sponsor:
Ayanna Bennett, MD



Requirements



Local

- ✓ San Francisco City Ordinance passed in 2016, effective 2017

State

- ✓ Legislature AB-959 Lesbian, Gay, Bisexual, and Transgender Disparities Reduction Act approved 2015
- ✓ Senate bill SB219: Long-term care facilities: rights of residents

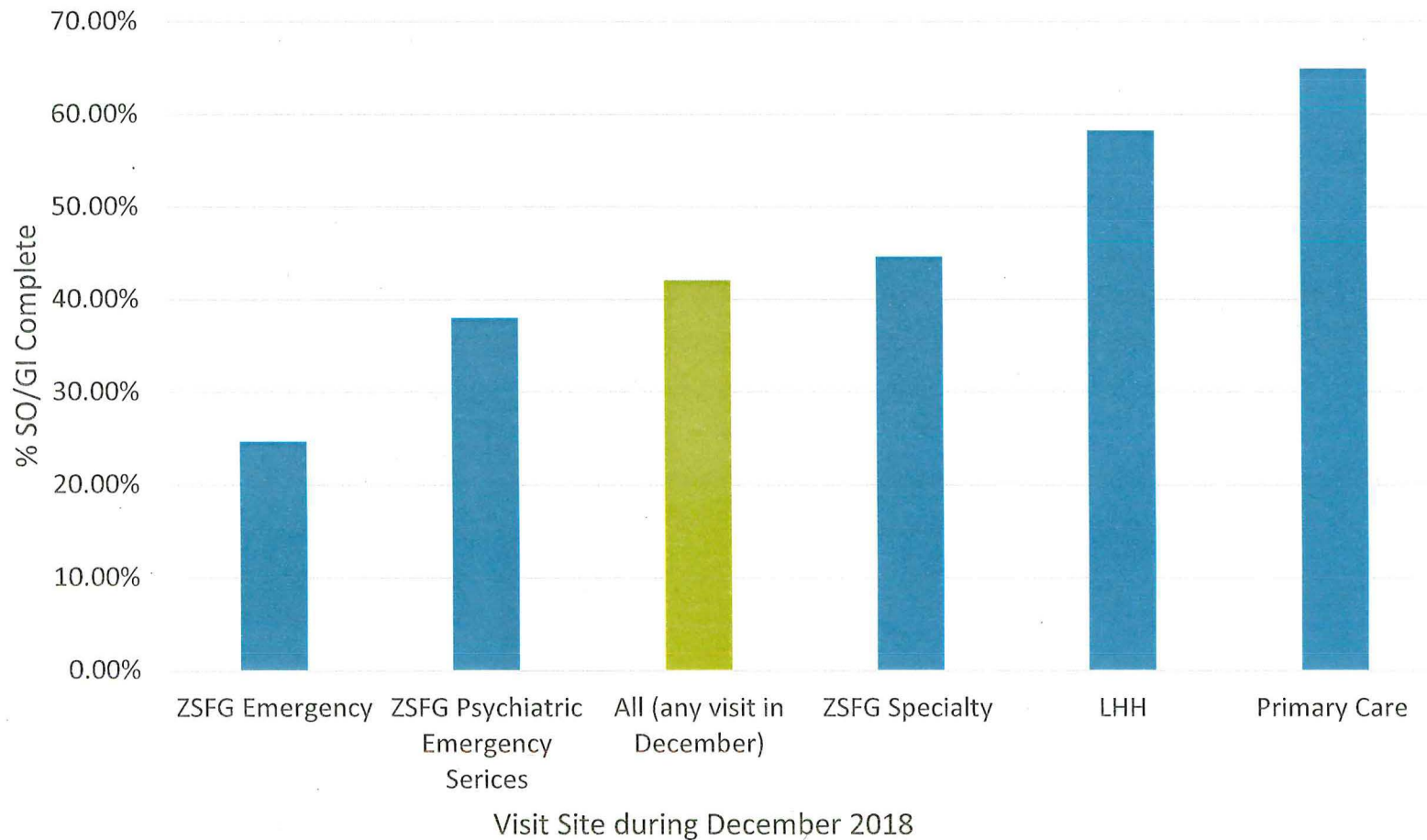
Federal

- ✓ HRSA Uniform Data System changes 2016
- ✓ PRIME – Public Hospital Redesign and Incentives in Medi-Cal

SO/GI Complete

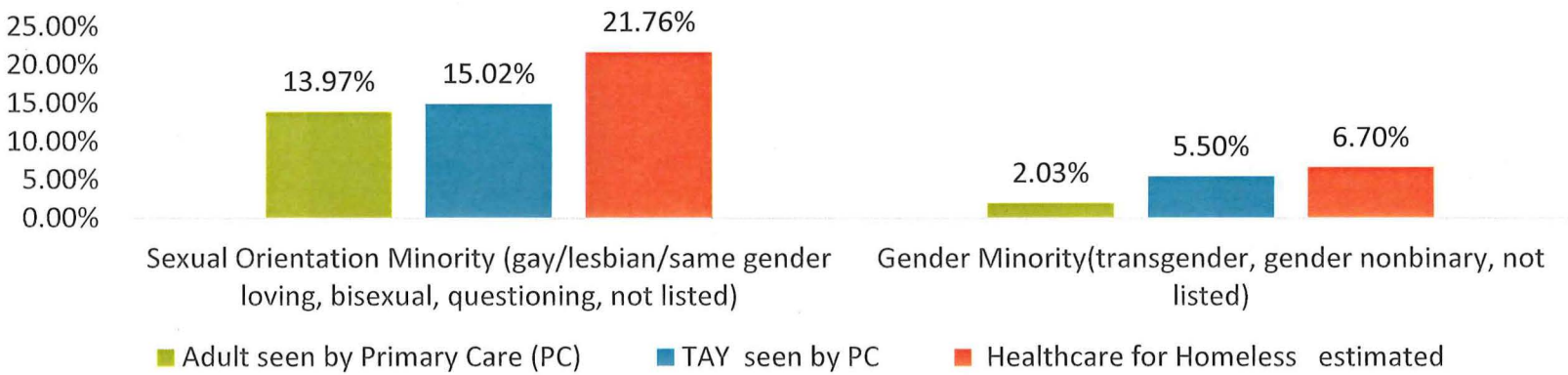


SO/GI Complete (Any with Visit in Month of December, Unduplicated) n=16097





SO/GI Numbers



| Selected Spending on LGBTQ (Lesbian, Gay, Bisexual, Transgender, Queer) populations FY17-18 | |
|---|---------------------|
| Behavioral Health Services – eg Gender Health SF | \$5,071,506 |
| Zuckerburg SF General– eg Gender Affirming Surgery | \$2,600,000 |
| Primary Care– eg Dimensions Clinic | \$1,162,024 |
| HIV-eg Population Health Division special projects for Trans Women | \$14,818,859 |
| Laguna Honda-eg SO/GI training | \$69,183 |
| Estimated FY 17-18 total selected spending | \$23,771,572 |

SO/GI Implementation



LGBTQ Access and Inclusion

- Training
- Communication
- Patient Experience

SO/GI and name and pronoun fields added:

- Electronic Health Records
- Registration
- Access cards (name only)
- Wrist bands, print outs (name and pronoun only)



EPIC → Foundation includes improvements to integration of correct name and pronoun and interoperability of SO/GI data for clinical benefit

SO/GI Training Efforts



| | Training Attendance |
|---|---------------------|
| Primary Care | 294 |
| Zuckerburg San Francisco General | 4580 |
| Laguna Honda Hospital | 2227 |
| Behavioral Health Services | 1945 |
| Population Health Division | 420 |
| Total Training Touches (online and in person) | 9466 |

DPH invested in system wide, mandatory trainings to prepare staff for SO/GI data collection

- Train the trainer method prepared DPH staff to deliver trainings throughout the network
- Training emphasized LGBTQ access and inclusion in addition to SO/GI data collection workflows
- Online and in-person options were made available

SO/GI Year 2 Next Steps

SO/GI SEXUAL ORIENTATION
& GENDER IDENTITY

- Prioritize patient experience and actively respond to patient grievances
- Assist sites not fully rolled out
- Facilitate smooth transfer to EPIC and support new name and pronoun, SO/GI data collection workflows
- Identify and plan to address health disparities among sexual orientation and gender minority populations



LGBTQ and Health



Preliminary Data on Health Differences Among Sexual Orientation and Gender Minority Populations

