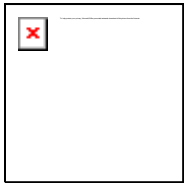


Wong, Jocelyn (BOS)

From: Peter Prows <pprows@briscoelaw.net>
Sent: Wednesday, June 19, 2019 11:31 AM
To: Mchugh, Eileen (BOS); HSHSunshine; Calvillo, Angela (BOS); Ng, Wilson (BOS); GIVNER, JON (CAT); BOS-Legislative Services; Yee, Norman (BOS); Somera, Alisa (BOS)
Subject: RE: Response to Records Request re "incident reports for Navigation Centers"
Attachments: REPLACEMENT Supplemental Production Re Wallace Lee Request 4 - Redactedpdf

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Please also include these documents in the administrative record.



PETER PROWS
155 Sansome Street, Seventh Floor
San Francisco, California 94104
Direct: (415) 402-2708 Cell: (415) 994-8991

From: Peter Prows
Sent: Saturday, June 15, 2019 12:19 AM
To: Mchugh, Eileen (BOS) <eileen.e.mchugh@sfgov.org>; HSHSunshine <HSHSunshine@sfgov.org>; Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>; Ng, Wilson (BOS) <wilson.l.ng@sfgov.org>; GIVNER, JON (CAT) <Jon.Givner@sfcityatty.org>; BOS-Legislative Services <bos-legislative_services@sfgov.org>; Yee, Norman (BOS) <norman.yee@sfgov.org>; Somera, Alisa (BOS) <alisa.somera@sfgov.org>
Subject: Re: Response to Records Request re "incident reports for Navigation Centers"

Please also include these documents in the administrative record.

Heckel, Hank (MYR)

From: Meskan, Brenda (HOM)
Sent: Monday, March 25, 2019 9:04 AM
To: Rachowicz, Lisa (HOM); Streets, Healthy (DEM); Walton, Scott (HOM); Marshall, Kaki (HOM)
Cc: Cannariato, Umecke (HOM)
Subject: Re: Tents on Barneveld - outside Nav Center

This is a SFPD issue first to assess the danger of weapons before HOT ERT is going to address. Please let me know when the area is safe and clear.

Thank you,
brenda



Brenda Meskan, MFT
Encampment Resolution Team Lead
San Francisco Homeless Outreach Team (SFHOT)
San Francisco Department of Homelessness and Supportive Housing

brenda.meskan@sfgov.org | 415.580.8591

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From: Rachowicz, Lisa (HOM)
Sent: Thursday, March 21, 2019 3:58:18 PM
To: Streets, Healthy (DEM); Walton, Scott (HOM); Marshall, Kaki (HOM)
Cc: Cannariato, Umecke (HOM); Meskan, Brenda (HOM)
Subject: FW: Tents on Barneveld - outside Nav Center

Hello all,

Here is additional information on the tent situation outside the Bayshore Navigation Center. This email below and the attached photos outline the interaction and concerns by the storage business owner about issues related to tents, homeless individuals, and damage to his property.

It sounds like the business owner is expecting contact from HSH or another entity to discuss his complaints. Kaki and Scott, how should we move forward with this contact? Please advise if you would like me to reach out directly to this person, or if we should involve Abigail, or another plan.

Thanks,
Lisa



Lisa Rachowicz, LCSW

Navigation Centers Program Manager
San Francisco Department of Homelessness and Supportive Housing
lisa.rachowicz@sfgov.org | [REDACTED] F: 415.355.7408

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From: Artie Gilbert <artieg@fivekeys.org>
Sent: Thursday, March 21, 2019 3:05 PM
To: Rachowicz, Lisa (HOM) <lisa.rachowicz@sfgov.org>
Cc: Lena Miller <lenam@fivekeys.org>; Tony Chase <tonyc@fivekeys.org>
Subject: Fwd: Encampments

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Hi Lisa,

I'm sending you a photo copy of the owner of Stop n Stor on JERROLD AVE & BARNEVELD AVE [REDACTED] work card. Here are several photos of encampments on JERROLD AVE & BARNEVELD AVE. Here are photos of items left by guests. Here is a photo of a tree well with several needle caps. Here are several photos of a burnt down tent along with the damage that the fire from the tent caused to Mr. [REDACTED] property. David came to our facility Thursday 3.14.19 and expressed to me his complaints about the several tents setup on JERROLD AVE & BARNEVELD AVE. He told me that the several tents that are setup on JERROLD AVE & BARNEVELD AVE started when our Navigation Center opened. Mr. [REDACTED] told me that his property caught on fire from the burning tent. David took me on his property to show me the damage from the fire. He said he have several photos of individuals living in tents threatening his employees with weapons and verbally threatening to harm them. David said he would like to work together to get JERROLD AVE & BARNEVELD AVE back. I told David that you will be contacting him.

Best,

Artie

----- Forwarded message -----

From: Artie Gilbert <artieg@fivekeys.org>
Date: Thu, Mar 21, 2019 at 12:44 PM
Subject: Encampments
To: <artieg@fivekeys.org>

Sent from my iPhone



ARTIE GILBERT (he/him)
ASST. DIRECTOR OF OPERATIONS
D: 415.734.3310
F: 415.734.3314
E: artieg@fivekeys.org



A: 70 Oak Grove Street, San Francisco, CA 94107
W: www.fivekeys.org

Heckel, Hank (MYR)

From: Rachowicz, Lisa (HOM)
Sent: Friday, March 22, 2019 11:51 AM
To: Meskan, Brenda (HOM); Cannariato, Umecke (HOM); Streets, Healthy (DEM);
wdolcini@chp.ca.gov
Cc: Marshall, Kaki (HOM); Walton, Scott (HOM)
Subject: RE: Tents around Bryant Navigation Center - 5th and Bryant

Thanks Brenda! This is very helpful!

Take care,
Lisa



Lisa Rachowicz, LCSW

Navigation Centers Program Manager
San Francisco Department of Homelessness and Supportive Housing
lisa.rachowicz@sfgov.org | [REDACTED] F: 415.355.7408

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From: Meskan, Brenda (HOM) <brenda.meskan@sfgov.org>
Sent: Friday, March 22, 2019 11:05 AM
To: Rachowicz, Lisa (HOM) <lisa.rachowicz@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>;
Streets, Healthy (DEM) <healthystreets@sfgov.org>; wdolcini@chp.ca.gov
Cc: Marshall, Kaki (HOM) <kaki.marshall@sfgov.org>; Walton, Scott (HOM) <Scott.Walton@sfgov.org>
Subject: Re: Tents around Bryant Navigation Center - 5th and Bryant

Hi Lisa,

We just resolved this yesterday and took everyone out except for the one woman in the corner up behind the NC. Please allow her to stay as she is not bothering anyone and she is very mentally ill. It will take us some time to engage, and we do not want to lose her. You can barely tell there is someone there and she is "safe" there.

Those 2 tents are from 4th St at Perry and they refused NC. They do not want our help and they were told SFPD would be coming through and may cite them. They moved under the freeway.

In Collaboration,
Brenda



Brenda Meskan, MFT
Encampment Resolution Team Lead
San Francisco Homeless Outreach Team (SFHOT)
San Francisco Department of Homelessness and Supportive Housing

brenda.meskan@sfgov.org | 415.580.8591

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From: Rachowicz, Lisa (HOM)
Sent: Friday, March 22, 2019 10:00 AM
To: Cannariato, Umecke (HOM); Meskan, Brenda (HOM); Streets, Healthy (DEM); wdolcini@chp.ca.gov
Cc: Marshall, Kaki (HOM); Walton, Scott (HOM); wdolcini@chp.ca.gov
Subject: FW: Tents around Bryant Navigation Center - 5th and Bryant

Hi all,

Please see the below info and photos of tents around Bryant Nav Center.

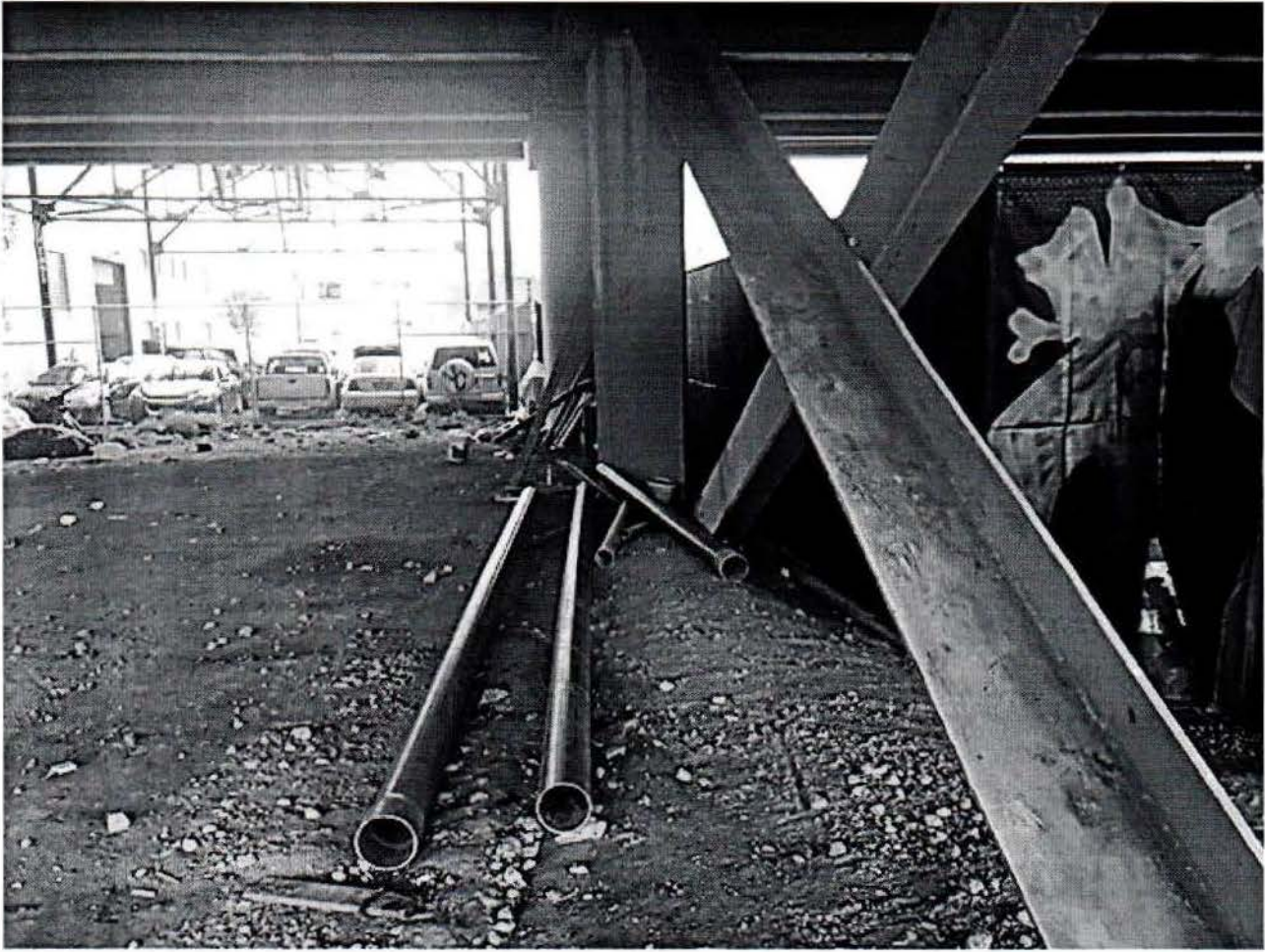
These tents are located in 2 areas, as reported this morning. 2 tents behind the Bryant Nav Center in the CalTrans land area near the auto shop building and 1 pile of possibly abandoned belongings (unclear if someone is sleeping there) leaning up against the back fence behind Bryant Nav Center in the CalTrans land area. Also, several tents (at least 4) in the Circle near Bryant Nav Center between the freeway ramps on 5th.

Contact at Bryant Navigation Center regarding this report is John Warner 415-324-9092.

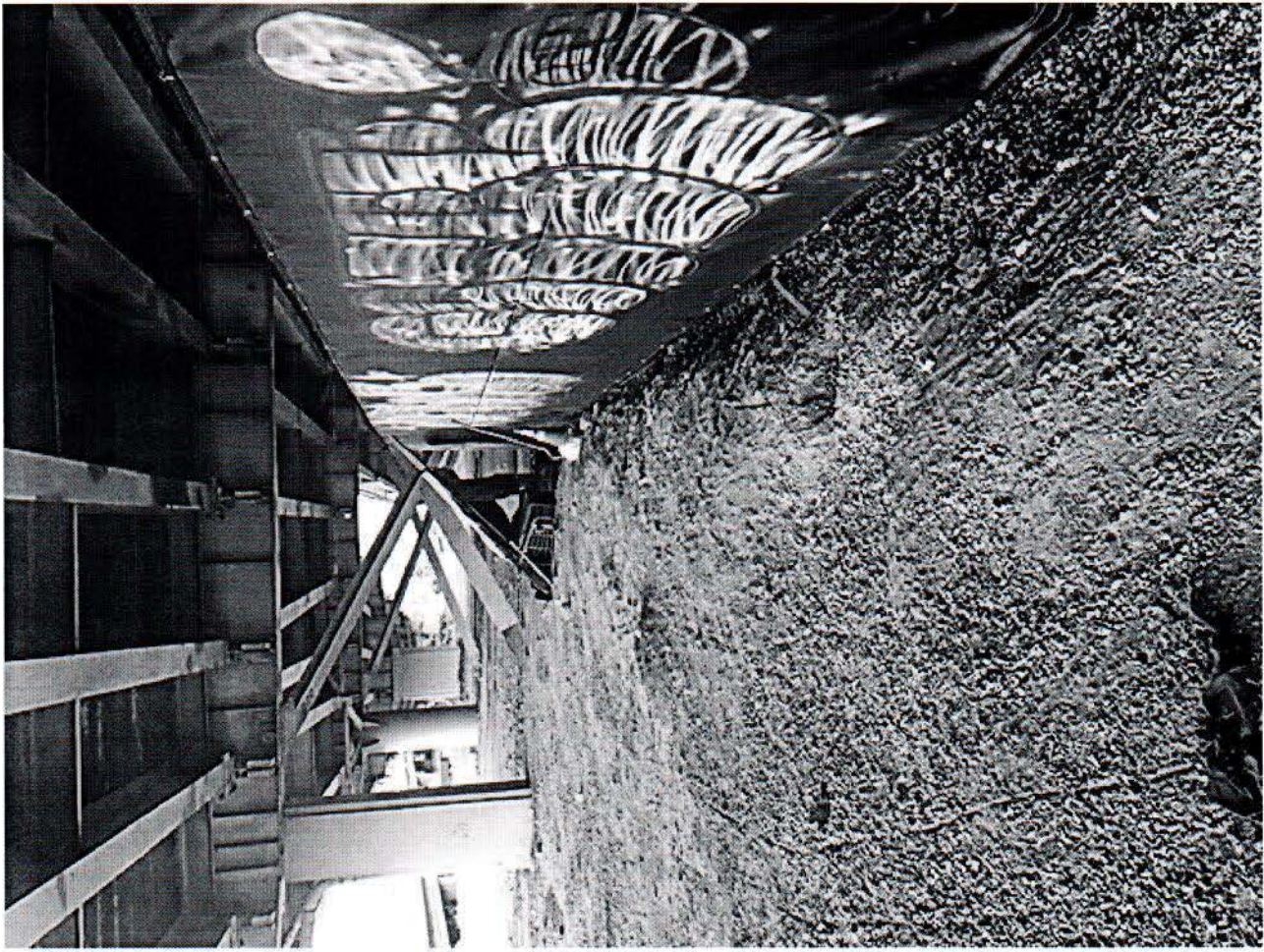
311 reports:

<http://mobile311.sfgov.org/reports/10632741>- For the Circle

<http://mobile311.sfgov.org/reports/10632776>- Behind Bryant Navigation









Thanks for your assistance!

Take care,
Lisa



Lisa Rachowicz, LCSW

Navigation Centers Program Manager
San Francisco Department of Homelessness and Supportive Housing
lisa.rachowicz@sfgov.org | [REDACTED] F: 415.355.7408

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From: John Warner <jwarner@ecs-sf.org>
Sent: Friday, March 22, 2019 9:35 AM
To: Rachowicz, Lisa (HOM) <lisa.rachowicz@sfgov.org>
Subject: FW: Bryant photo




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<http://mobile311.sfgov.org/reports/10632741>- For the Circle

<http://mobile311.sfgov.org/reports/10632776>- Behind Bryant Navigation

let me know if you need any other information

John Warner
Interim Associate Director of Navigation Centers
ECS Navigation Centers
Office number: 415-487-3300 X4423

Work cell: [REDACTED]
<http://www.ecs-sf.org>
Connect with us:   



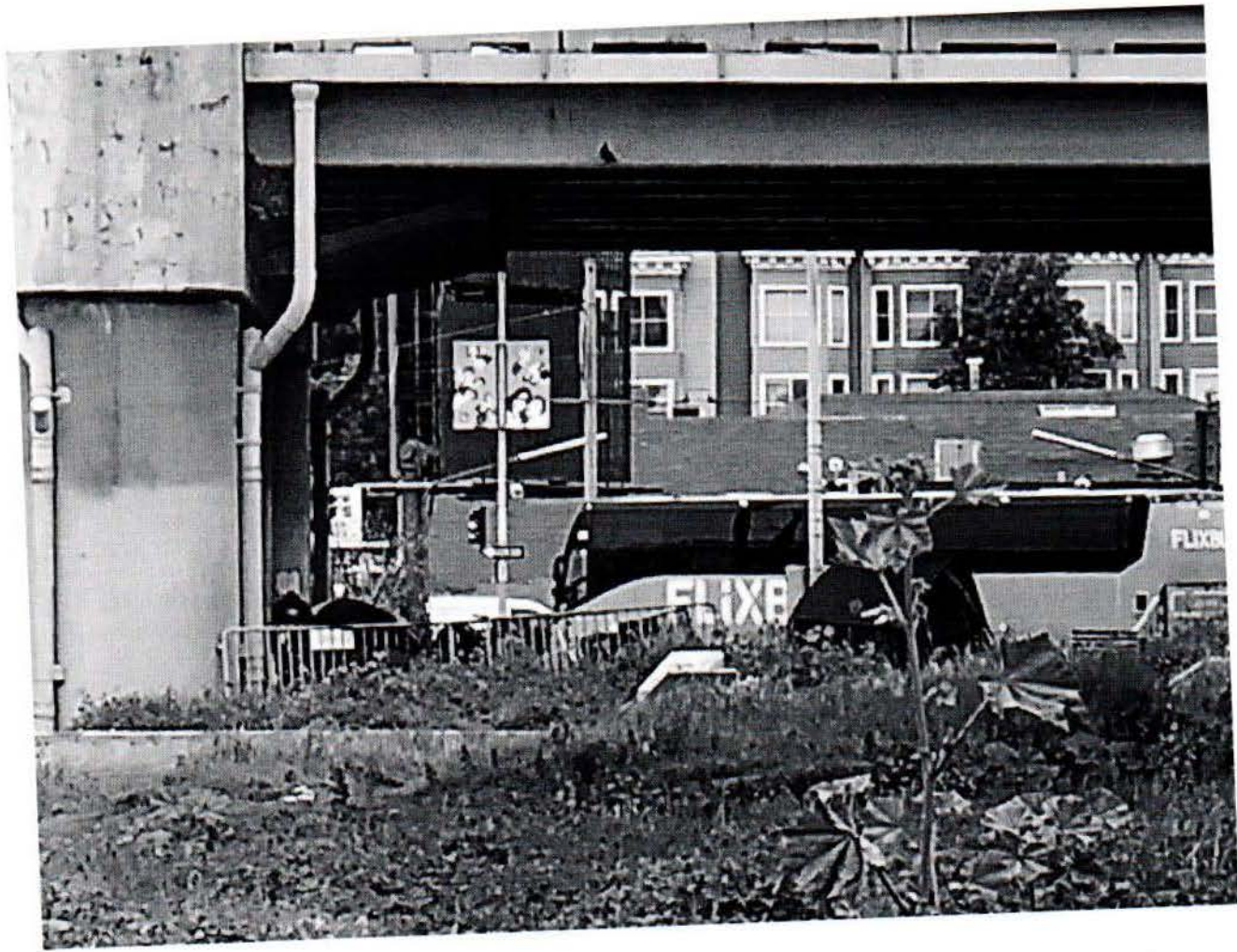
Tickets can be purchased at www.chefsgalasf.org

From: john warner [<mailto:john.warner.3rd@gmail.com>]
Sent: Friday, March 22, 2019 9:22 AM
To: John Warner <jwarner@ecs-sf.org>
Subject: Bryant photo









Sent from my iPhone

Heckel, Hank (MYR)

From: Rachowicz, Lisa (HOM)
Sent: Friday, March 22, 2019 8:47 AM
To: Streets, Healthy (DEM); Marshall, Kaki (HOM); Walton, Scott (HOM)
Cc: Cannariato, Umecke (HOM); Meskan, Brenda (HOM)
Subject: Re: tent report- outside Central Waterfront Nav Center

Here is more info about this tent and homeless individual:

Name: [REDACTED]

DOB: [REDACTED]

The tent is on the sidewalk. Next to the Sheedy business.



Thanks,

Lisa Rachowicz, LCSW
Navigation Centers Program Manager
Department of Homelessness and Supportive Housing
City and County of San Francisco
1360 Mission St.

San Francisco, CA 94102

Cell: [REDACTED]
lisa.rachowicz@sfgov.org

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On Mar 21, 2019, at 4:58 PM, Rachowicz, Lisa (HOM) <lisa.rachowicz@sfgov.org> wrote:

Hi all,

Here is a report from the Central Waterfront Nav Center that there is a tent on Michigan between 24th and 25th. CWNC staff have reported this to 311. The confirmation number from 311 is: 10630280

This person is a former Nav guest and believed to be using drugs in his tent with other current Nav guests. I will report back once I get the individual's name from the program staff.

Thanks,
Lisa

<image005.png>

Lisa Rachowicz, LCSW

Navigation Centers Program Manager

San Francisco Department of Homelessness and Supportive Housing

lisa.rachowicz@sfgov.org | [REDACTED] F: 415.355.7408


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From: John Warner <jwarner@ecs-sf.org>
Sent: Thursday, March 21, 2019 2:26 PM
To: Rachowicz, Lisa (HOM) <lisa.rachowicz@sfgov.org>
Subject: tent report- CWNC

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#10630280- 1 tent around the corner from CWNC. Believed former guest and current guests visiting to use. On Michigan between 24th and 25th.

John Warner
Interim Associate Director of Navigation Centers
ECS Navigation Centers
Office number: 415-487-3300 X4423
Work cell: 

<http://www.ecs-sf.org>
Connect with us: <image001.jpg>  <image003.jpg>

<image004.jpg>

Tickets can be purchased at www.chefsgalasf.org

Heckel, Hank (MYR)

From: Rachowicz, Lisa (HOM)
Sent: Friday, March 22, 2019 8:56 AM
To: John Warner
Subject: Re: tent report- CWNC

Thanks John! This is VERY helpful!

HSOC has the info, so I expect a response today. Most likely it will be SFPD. Please let me know if this tent or the individual is still around CWNC on Monday.

Thanks,

Lisa Rachowicz, LCSW
Navigation Centers Program Manager
Department of Homelessness and Supportive Housing
City and County of San Francisco
1360 Mission St.
San Francisco, CA 94102

Cell: 
lisa.rachowicz@sf.gov

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On Mar 21, 2019, at 6:20 PM, John Warner <jwarner@ecs-sf.org> wrote:

It's on the sidewalk. Next to the Sheedy business.


<image001.jpg>

John Warner

Interim Associate Director of Navigation Centers

ECS Navigation Centers

Office number: 415-487-3300 X4423

Work cell: 

<http://www.ecs-sf.org>

Connect with us: <image002.jpg> <image003.jpg> <image004.jpg>

<image006.jpg>

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From: Rachowicz, Lisa (HOM) [<mailto:lisa.rachowicz@sfgov.org>]
Sent: Thursday, March 21, 2019 4:59 PM
To: John Warner <jwarner@ecs-sf.org>
Subject: RE: tent report- CWNC

Also a photo of the tent and more description of location, if possible.

I really appreciate these reports!

Thanks,
Lisa

<image007.png> **Lisa Rachowicz, LCSW**
Navigation Centers Program Manager
San Francisco Department of Homelessness and Supportive Housing
lisa.rachowicz@sfgov.org | [REDACTED] F: 415.355.7408

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From: John Warner <jwarner@ecs-sf.org>
Sent: Thursday, March 21, 2019 2:26 PM
To: Rachowicz, Lisa (HOM) <lisa.rachowicz@sfgov.org>
Subject: tent report- CWNC

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#10630280- 1 tent around the corner from CWNC. Believed former guest and current guests visiting to use. On Michigan between 24th and 25th.

John Warner
Interim Associate Director of Navigation Centers
ECS Navigation Centers
Office number: 415-487-3300 X4423
Work cell: [REDACTED]

<http://www.ecs-sf.org>
Connect with us: <image002.jpg> <image003.jpg> <image004.jpg>

<image006.jpg>

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Heckel, Hank (MYR)

From: John Warner
Sent: Thursday, March 21, 2019 6:11 PM
To: Rachowicz, Lisa (HOM)
Subject: RE: SECURE: RE: tent report- CWNC

This message was sent securely using Zix®

Here is the name: [REDACTED]

--- Originally sent by lisa.rachowicz@sfgov.org on Mar 21, 2019 4:53 PM ---

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Hi John, thanks for this info! Do you know the individual's name who is the former guest? DOB would also be helpful.

Thanks,

Lisa

Lisa Rachowicz, LCSW

Navigation Centers Program Manager

San Francisco Department of Homelessness and Supportive Housing

lisa.rachowicz@sfgov.org | [REDACTED] F: 415.355.7408

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From: John Warner <jwarner@ecs-sf.org>
Sent: Thursday, March 21, 2019 2:26 PM
To: Rachowicz, Lisa (HOM) <lisa.rachowicz@sfgov.org>
Subject: tent report- CWNC

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

#10630280- 1 tent around the corner from CWNC. Believed former guest and current guests visiting to use. On Michigan between 24th and 25th.

John Warner

Interim Associate Director of Navigation Centers

ECS Navigation Centers

Office number: 415-487-3300 X4423

Work cell 

<http://www.ecs-sf.org>

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Heckel, Hank (MYR)

From: Rachowicz, Lisa (HOM)
Sent: Wednesday, March 20, 2019 5:40 PM
To: Dodge, Sam (DPW); Lena Miller
Cc: Matthews, Valerie (POL); Lazar, David (POL); artieg@fivekeys.org; tonyc@fivekeys.org; Stringer, Larry (DPW); Elyse Graham; Walton, Scott (HOM)
Subject: RE: Bayshore Navigation center

Hi Lena,

HSH has established a protocol for reporting tents in the area of Nav Centers. The process begins with your team reporting any tents seen in the area to 311 and to myself. Photos are very helpful. Reporting this info allows me to know that this is an ongoing problem for your program. I send this information to both SFHOT and the Healthy Streets Operations Center (HSOC) to determine the system response. HSOC and SFHOT are very responsive, as long as they have specific and real-time information.

Please, in the future, reach out to me directly about these types of concerns. HSH has established relationships with all of these city partners, and we have a forum at HSOC to work on these issues together. In addition, your Navigation Center is also part of a larger system of Nav Centers, and we would like to tailor our response to these issues towards that whole system. Reaching out to myself at HSH first will allow us to take a system's approach to these issues, and to inform you of any protocols/resources that are already in place.

I am happy to discuss this further with you directly, as I know how important community relationships are for your program. Let's try to touch base tomorrow on a phone call.

Thanks,
Lisa



Lisa Rachowicz, LCSW

Navigation Centers Program Manager
San Francisco Department of Homelessness and Supportive Housing
lisa.rachowicz@sfgov.org | [REDACTED] F: 415.355.7408

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From: Dodge, Sam (DPW) <sam.dodge@sfdpw.org>
Sent: Wednesday, March 20, 2019 5:06 PM
To: Lena Miller [REDACTED]
Cc: Matthews, Valerie (POL) <Valerie.Matthews@sfgov.org>; Rachowicz, Lisa (HOM) <lisa.rachowicz@sfgov.org>; Lazar, David (POL) <David.Lazar@sfgov.org>; artieg@fivekeys.org; tonyc@fivekeys.org; Stringer, Larry (DPW)

<Larry.Stringer@sfdpw.org>

Subject: Re: Bayshore Navigation center

Hi Lena,

I would be happy to be part of that meeting. This sounds like an issue that we can help handle with HSOC. I've included Commander Lazar on this. Given that we are working hard to expand the Navigation Centers at the direction of the Mayor I think this is especially timely and important.

Thanks
Sam Dodge

On Mar 20, 2019, at 3:35 PM, Lena Miller [REDACTED] wrote:

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Greetings

I'm hoping to set up a meeting with community stakeholders in order to develop and establish a process for how we deal with encampments in the immediate vicinity. It's becoming a pretty serious issue, particularly with the storage company across the street. I'm hoping we can deal with the issue proactively before it becomes a larger issue where the community makes the Nav Center a scapegoat for the issues that have historically plagued the area.

Thank you

Lena Miller
Sent from my iPhone

Heckel, Hank (MYR)

From: Meskan, Brenda (HOM)
Sent: Tuesday, March 19, 2019 6:42 PM
To: Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM)
Cc: Streets, Healthy (DEM)
Subject: Re: 311 report

We were there today and I could not see from the inside and I asked the front desk person about whether there were tents in the back and she did not know. I thought HOT just cleared that area? I will add it to the list and try to get to it by Friday.

Brenda



Brenda Meskan, MFT

San Francisco Department of Homelessness and Supportive Housing

brenda.meskan@sfgov.org | 415.580.8591

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From: Cannariato, Umecke (HOM)
Sent: Tuesday, March 19, 2019 10:45:55 AM
To: Rachowicz, Lisa (HOM)
Cc: Streets, Healthy (DEM); Meskan, Brenda (HOM)
Subject: Re: 311 report

Hi Lisa. I would forward them to Health Streets so they can assist with tracking and prioritizing.

I will also ask ERT / Brenda to have her team outreach and assess.

Thanks.

Mecca Cannariato, LCSW, MPA
Outreach Manager
San Francisco Department Homelessness & Supportive Housing
City & County of San Francisco
umecke.cannariato@sfgov.org | phone 415-525-1257

From: Rachowicz, Lisa (HOM)
Sent: Monday, March 18, 2019 6:08:49 PM
To: Cannariato, Umecke (HOM)
Subject: Fwd: 311 report

Hi Mecca, do you know who the best person is for me to forward this info to at HSOC? Should I send it directly to Kaki?

Thanks,

Lisa Rachowicz, LCSW
Navigation Centers Program Manager
Department of Homelessness and Supportive Housing
City and County of San Francisco
1360 Mission St.
San Francisco, CA 94102

Cell: [REDACTED]
lisa.rachowicz@sfgov.org

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Begin forwarded message:

From: John Warner <jwarner@ecs-sf.org>
Date: March 18, 2019 at 2:42:52 PM PDT
To: "Rachowicz, Lisa (HOM)" <lisa.rachowicz@sfgov.org>
Cc: John Ouertani <jouertani@ecs-sf.org>
Subject: 311 report

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#10616531- Report about two tents in "the circle" by Bryant

#10616564- Report about these behind Bryant Nav/storage. There is a concern that the platform could be used to gain entry to storage.





John Warner
Interim Associate Director of Navigation Centers
ECS Navigation Centers
Office number: 415-487-3300 X4423
Work cell: [REDACTED]
<http://www.ecs-sf.org>

Connect with us:   



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