

**AMENDMENT NUMBER SIX
TO
THE HOUSING AND HOMELESSNESS INCENTIVE PROGRAM AGREEMENT
BETWEEN
SAN FRANCISCO HEALTH AUTHORITY dba SAN FRANCISCO HEALTH PLAN
AND
SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH**

This Amendment Number Six (“Amendment”) to the Housing and Homelessness Incentive Program Agreement (“Agreement”) between San Francisco Health Authority doing business as the **San Francisco Health Plan** (“Health Plan” or “MCP”), and the **City and County of San Francisco** (“City”), a municipal corporation, acting by and through the **San Francisco Department of Public Health** (“HHIP Grantee”), referenced collectively as parties and individually as party, is effective July 1, 2025.

RECITALS

WHEREAS, Health Plan and HHIP Grantee previously entered into a Housing and Homelessness Incentive Program Agreement (“Agreement”); and

WHEREAS, pursuant to Section 7 of the Agreement, the parties desire to execute this Amendment Number Six to incorporate a new grant for the purposes of Implementing Closed Loop Referrals Through Findhelp; and

WHEREAS, the parties wish to amend the Agreement to reflect these changes.

NOW, THEREFORE, in consideration of the mutual promises set forth below, the Parties agree to amend the Agreement as follows:

1. **Exhibit A-6 (Implementing Closed Loop Referrals Through Findhelp)**, is added to the Agreement attached hereto and incorporated herein by this reference.

[Remainder of page is left blank intentionally.]

IN WITNESS WHEREOF, the Parties have executed this Amendment as of the date first hereinabove written.
Except as modified above, all terms and conditions of the Agreement, as previously amended, shall remain the same.

San Francisco Health Plan

Signed by:
Signature: Jenn Moore
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Print Name: Jenn Moore
Title: Chief Operating Officer
Date: 8/26/2025

**City and County of San Francisco acting by and through
the San Francisco Department of Public Health**

Approved
Signed by:
By: Naveena Bobba
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Print Name: Naveena Bobba
Title: Deputy Director Of Health
Date: 08/25/2025 | 5:00 PM PDT

Approved as to Form:
David Chiu
City Attorney
Signed by:
By: Arnulfo Medina
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Arnulfo Medina
Deputy City Attorney
Date: 08/25/2025 | 1:35 PM PDT

Initial
TB
Recommended By: TB 08/25/2025 | 2:48 PM PDT
Tangerine Brigham
SFHN Chief Operating and Strategy Officer

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EXHIBIT A-6
Implementing Closed Loop Referrals Through Findhelp
(HHIP-19)

HHIP is for Medi-Cal only. Unless otherwise defined in this Agreement, all defined terms shall have the meanings set forth in the DHCS HHIP All Plan Letter 22-007.

Under the Program, MCP will advance funds (See Section 6 (Total Grant Amount)) as a grant to assist MCP with meeting HHIP metrics and/or performance goals. If the Agreement between MCP and HHIP Grantee is terminated for any reason, HHIP Grantee understands and agrees that it will repay all unspent grant funds pursuant to Section 4 (Term and Termination) of the Agreement and Section 10 (Recovery and/or Return of Fund Disbursement) of this Exhibit A-6.

1. Grantee Information:

Grantee Name: SF Department of Department of Public Health ("DPH")	Primary Contact for Grant: Name: Bernadette Gates Email: [REDACTED] Phone: [REDACTED]
Grantee Address: [REDACTED] San Francisco, CA 94110	County Served: San Francisco

2. Description of Grant/Investment HHIP Grantee will integrate Findhelp closed-loop referral platform into its electronic health record (EHR). Once the referral is accepted and the member receives services, the information will automatically flow back into the EHR, closing the loop and ensuring visibility into whether the member was successfully connected to needed resources.

3. HHIP Measures to be Impacted: The following HHIP measures are intended to be successfully impacted/achieved by the grant. The HHIP Grantee has reviewed and understands the definitions and expectations of the intended impacted DHCS HHIP metrics below:

Priority Area 1: Partnership and Capacity to Support Referrals for Services	Priority Area 2: Infrastructure to Coordinate and Meet Member Housing Needs	Priority Area 3: Delivery of Services and Member Engagement
☐ 1.1 Engagement with the Continuum of Care (CoC)	☐ 2.1 Connection with street medicine team (<i>DHCS Priority Measure</i>)	☐ 3.3 MCP members experiencing homelessness who were successfully engaged in ECM
☐ 1.2 Connection and Integration with the local Homeless Coordinated Entry System (<i>DHCS Priority Measure</i>)	☐ 2.2 MCP Connection with the local Homeless Management Information System (HMIS) (<i>DHCS Priority Measure</i>)	☐ 3.4 MCP members experiencing homelessness receiving at least one housing related Community Supports (<i>DHCS Priority Measure</i>)
☒ 1.3 Identifying and addressing barriers to providing medically appropriate and cost effective		☐ 3.5 MCP members who were successfully housed (<i>DHCS Priority Measure</i>)

housing-related Community Supports		
☐ 1.4 Partnerships with counties, CoC, and/or organizations that deliver housing services with whom the MCP has a data sharing agreement that allows for timely information exchange and member matching (<i>DHCS Priority Measure</i>)		☐ 3.6 MCP members who remained successfully housed (<i>DHCS Priority Measure</i>)
☐ 1.6 Partnerships and strategies the MCP will develop to address disparities and equity in service delivery, housing placements, and housing retention (aligns with HHAP-3)		

4. HHIP Grantee Deliverables / Reporting: HHIP Grantee will provide Health Plan with a complete grant report of all activities, purchases, and vendor acquired services via email at [REDACTED] based on the below due dates using the most current Health Plan Grant Reporting Template.

- Progress report due on or before May 1, 2026.
- Final report due on or before December 1, 2026.

5. Objectives/Deliverables:

1. By December 5, 2025, HHIP Grantee will collaborate with Findhelp, who will train at least one hundred seventy-five (175) providers on how to use the Findhelp platform.
2. By March 31, 2026, the Findhelp platform will be available to one hundred percent (100%) of HHIP Grantee users through the Epic EHR.
3. By June 30, 2026, at least forty-five (45) referrals will be submitted by HHIP Grantee providers through Findhelp.
4. By June 30, 2026, least one hundred eighteen (118) HHIP Grantee providers will have submitted at least one referral using Findhelp.

6. MCP Responsibilities:

- a. Identify a point of contact to serve as a liaison for HHIP grant.
- b. Participate as necessary in any planning activities, system/program design, or any other necessary meetings to implement activities being funded by the HHIP grant.
- c. Distribute funds to HHIP Grantee based on Disbursement Intervals below.

7. Total Grant Amount: Two hundred fifty thousand dollars and zero cents (\$250,000.00)

8. Effective Date: 11/01/2025 - 11/01/2026

9. Disbursement Intervals: Total Grant Amount as described in Section 7 (Total Grant Amount) will be disbursed within ten (10) business days upon execution of this Amendment.

- 10. Recovery and/or Return of Fund Disbursement:** Health Plan has a right to recover and HHIP Grantee agrees to return all or any unused funds to Health Plan within sixty (60) business days upon notification of the following reasons:
- a. HHIP Grantee fails to carry out the full scope of services outlined in the Agreement.
 - b. HHIP Grantee uses the funds for a different purpose other than those outlined in its application project budget without prior approval.
 - c. HHIP Grantee ceases operations during the grant period.
 - d. HHIP Grantee under the Agreement is terminated with Health Plan before the grant is completed.

HHIP Grantee will have thirty (30) business days to respond to any recoupment request from Health Plan before further action is taken.

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