



# Hospital EMS Report - Diversion, Suspension & Trauma Override

Percentage of hours in each month that a hospital was on Diversion. For ZSFG, this also includes Trauma Override. (+/- 1%)

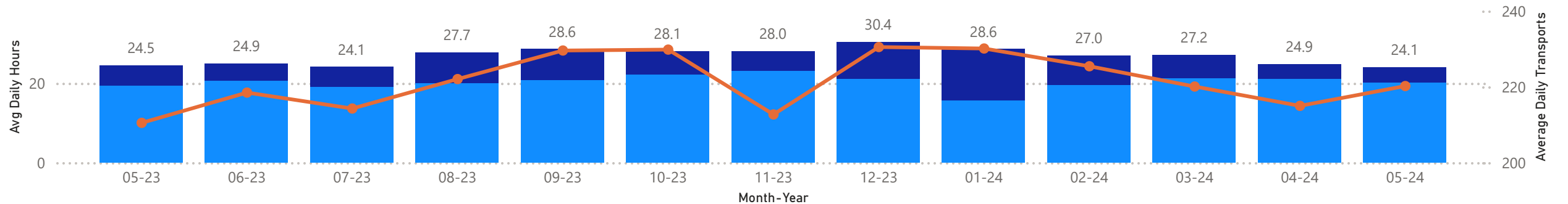
Destination	05-23	06-23	07-23	08-23	09-23	10-23	11-23	12-23	01-24	02-24	03-24	04-24	05-24
Chinese	0.2%	0.8%	0.0%	0.3%	1.6%	1.3%	0.4%	0.4%	0.6%	0.8%	0.8%	1.4%	1.2%
CPMC-Bernal	2.7%	2.9%	4.1%	2.0%	3.2%	5.2%	4.2%	2.8%	2.5%	3.3%	2.3%	5.8%	2.5%
CPMC-Davies	1.1%	3.3%	3.3%	1.3%	1.7%	3.0%	1.7%	2.0%	0.3%	1.9%	2.1%	1.8%	2.9%
CPMC-Van Ness	24.9%	17.3%	18.9%	20.8%	14.7%	13.8%	21.8%	19.1%	16.2%	26.9%	26.6%	19.9%	19.7%
Kaiser SF	12.9%	11.7%	9.7%	16.8%	13.1%	14.8%	16.4%	10.9%	9.4%	6.1%	13.8%	17.0%	15.5%
St. Francis	0.9%	0.7%	0.4%	0.0%	0.8%	1.0%	2.1%	1.4%	1.4%	0.9%	1.1%	0.8%	0.2%
St. Marys	1.8%	3.6%	1.0%	3.0%	3.5%	2.2%	2.5%	2.6%	3.6%	4.7%	3.3%	0.9%	0.7%
UCSF Parnassus	19.9%	25.6%	22.1%	19.3%	20.0%	29.7%	24.6%	26.4%	16.0%	19.4%	23.3%	24.8%	21.1%
VA	0.3%	0.4%	0.0%	0.2%	0.3%	0.6%	0.6%	1.4%		0.5%	0.3%	0.3%	0.5%
ZSFG	37.4%	37.6%	40.8%	51.8%	60.5%	45.7%	42.7%	59.6%	69.3%	47.7%	39.7%	31.1%	36.1%

Percentage of hours in each month that Diversion was suspended (4 hospitals on Diversion simultaneously). (+/- 1%)

Measure	05-23	06-23	07-23	08-23	09-23	10-23	11-23	12-23	01-24	02-24	03-24	04-24	05-24
Diversion Suspended	32.5%	23.3%	31.4%	42.2%	40.9%	32.5%	29.6%	50.3%	66.2%	45.0%	37.2%	25.7%	25.0%

Average daily diversion hours by month (left y-axis) is compared with average daily transports by month (right y-axis).

Diversion Category ● ED ● Trauma Override ● Average Daily Transports





# Hospital EMS Report - EMS Transports

Total ambulance transports by month. Does not include IFT or other non-911 transports.

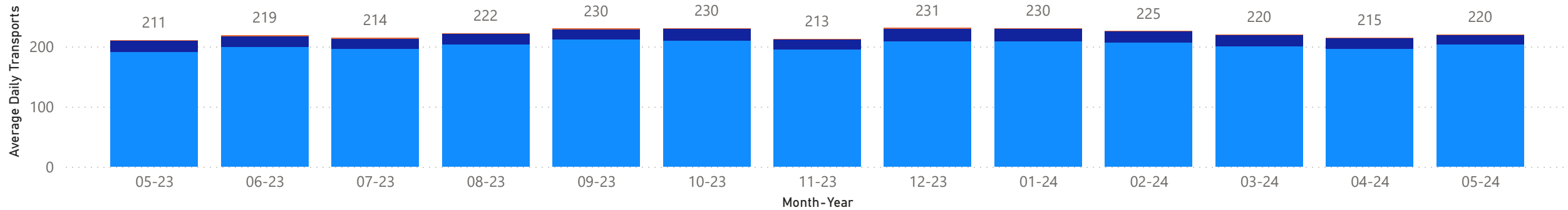
Destination	05-23	06-23	07-23	08-23	09-23	10-23	11-23	12-23	01-24	02-24	03-24	04-24	05-24	Total
Chinese	130	130	120	132	141	145	141	157	169	118	130	125	145	1783
CPMC-Bernal	688	700	693	786	791	777	689	839	835	730	701	711	716	9656
CPMC-Davies	323	337	349	378	375	427	346	420	400	349	363	330	339	4736
CPMC-Van Ness	832	886	923	945	994	1055	892	1072	1030	834	873	938	921	12195
Kaiser SF	591	538	565	595	582	579	549	603	677	583	553	509	598	7522
Kaiser South SF	48	64	21	23	69	45	35	48	49	55	80	74	63	674
Seton	67	80	87	104	124	96	77	114	89	87	60	59	55	1099
St. Francis	898	902	953	972	964	981	886	1014	1062	964	987	843	927	12353
St. Marys	497	526	517	575	543	626	534	669	605	589	618	539	609	7447
UCSF Mission Bay	88	88	85	105	117	116	105	90	104	111	118	107	106	1340
UCSF Parnassus	815	807	831	923	905	860	822	890	964	846	853	727	864	11107
VA	104	108	105	85	75	110	76	76	92	78	93	76	90	1168
ZSFG	1401	1301	1345	1210	1159	1241	1174	1102	992	1134	1316	1357	1332	16064
<b>Total</b>	<b>6482</b>	<b>6467</b>	<b>6594</b>	<b>6833</b>	<b>6839</b>	<b>7058</b>	<b>6326</b>	<b>7094</b>	<b>7068</b>	<b>6478</b>	<b>6745</b>	<b>6395</b>	<b>6765</b>	<b>87144</b>

Total Transport Volume: Change Since Previous Month

**5.8%**

## Average Daily Transports by Month-Year and Disposition (All Destinations)

Disposition ● Code 2 ● Code 3 ● Multiple Patients (Unknown Dispo)





# Hospital EMS Report - Ambulance Patient Offload Time (APOT-1)

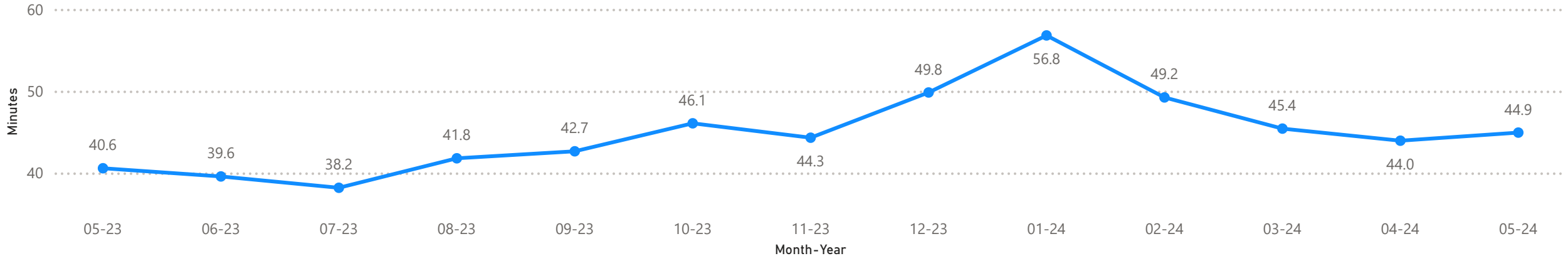
90th percentile APOT-1 times per month. APOT-1 is the interval between arrival at-hospital and transfer of patient care to Emergency Department staff, and is computed using standardized specifications outlined by the California EMS Authority.

Destination	05-23	06-23	07-23	08-23	09-23	10-23	11-23	12-23	01-24	02-24	03-24	04-24	05-24	Past Year
Chinese	24.8	23.0	23.5	25.3	23.3	24.9	29.0	30.6	26.1	31.4	30.2	36.7	26.6	<b>27.4</b>
CPMC-Bernal	42.6	41.4	45.0	41.7	41.9	57.0	55.0	52.4	51.2	45.2	45.1	42.6	40.8	<b>46.0</b>
CPMC-Davies	40.3	35.6	39.4	32.7	36.2	40.0	35.2	46.3	47.3	40.7	40.5	40.8	41.5	<b>40.0</b>
CPMC-Van Ness	55.4	42.6	44.9	58.5	52.5	53.4	55.8	57.2	83.6	70.2	61.3	49.0	50.7	<b>56.4</b>
Kaiser SF	48.2	42.3	42.0	63.6	50.9	54.4	50.2	67.9	79.1	60.9	67.9	45.4	56.3	<b>55.9</b>
St. Francis	30.1	29.1	28.4	31.2	35.1	34.7	34.0	42.2	39.5	40.1	37.8	34.9	42.0	<b>35.6</b>
St. Marys	33.9	34.0	33.0	40.0	44.8	45.3	35.0	42.5	45.4	44.8	42.8	37.9	33.7	<b>39.4</b>
UCSF Mission Bay	24.3	23.5	30.1	19.9	21.4	28.8	20.7	23.4	27.5	24.5	23.1	26.0	24.9	<b>23.8</b>
UCSF Parnassus	45.1	50.9	46.3	48.8	47.2	49.5	54.0	63.5	76.1	60.9	55.7	61.6	63.3	<b>55.7</b>
VA	25.2	20.3	22.8	21.7	18.0	23.0	29.5	20.0	22.6	21.6	27.6	22.4	23.6	<b>22.8</b>
ZSFG	39.3	39.8	35.6	35.4	40.5	40.0	38.9	38.6	37.7	39.8	39.7	38.5	39.0	<b>38.7</b>
<b>System-Wide</b>	<b>40.6</b>	<b>39.6</b>	<b>38.2</b>	<b>41.8</b>	<b>42.7</b>	<b>46.1</b>	<b>44.3</b>	<b>49.8</b>	<b>56.8</b>	<b>49.2</b>	<b>45.4</b>	<b>44.0</b>	<b>44.9</b>	<b>45.0</b>

System-Wide 90th%  
APOT-1: Change Since  
Previous Month

**2.3%**

System-Wide 90th Percentile APOT-1

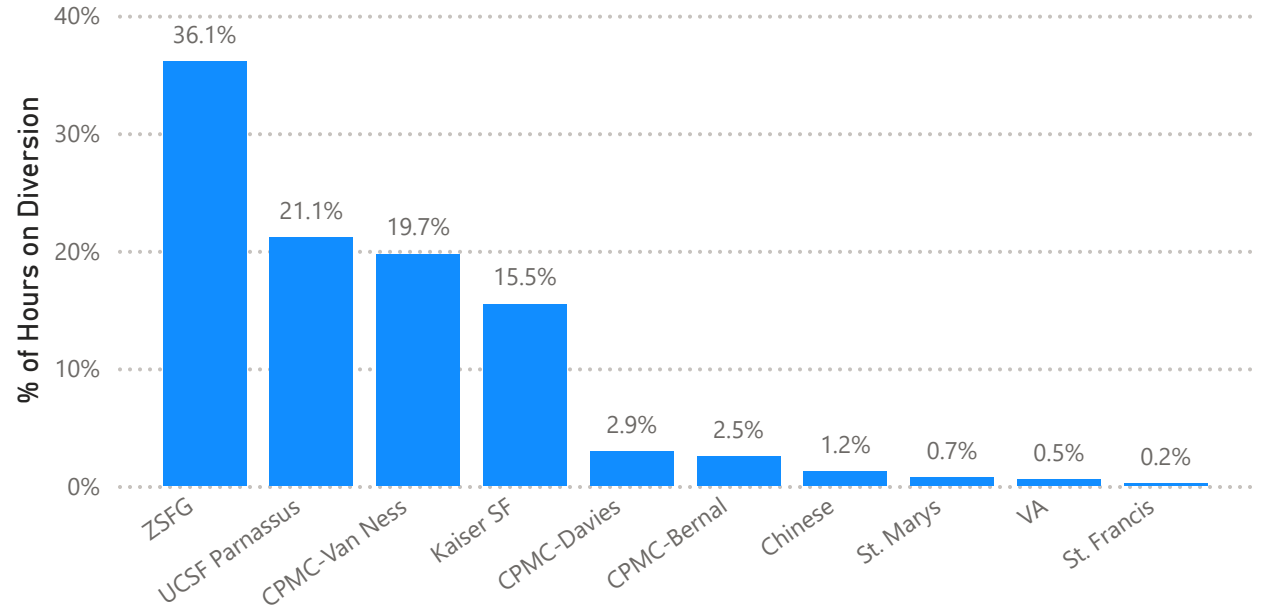




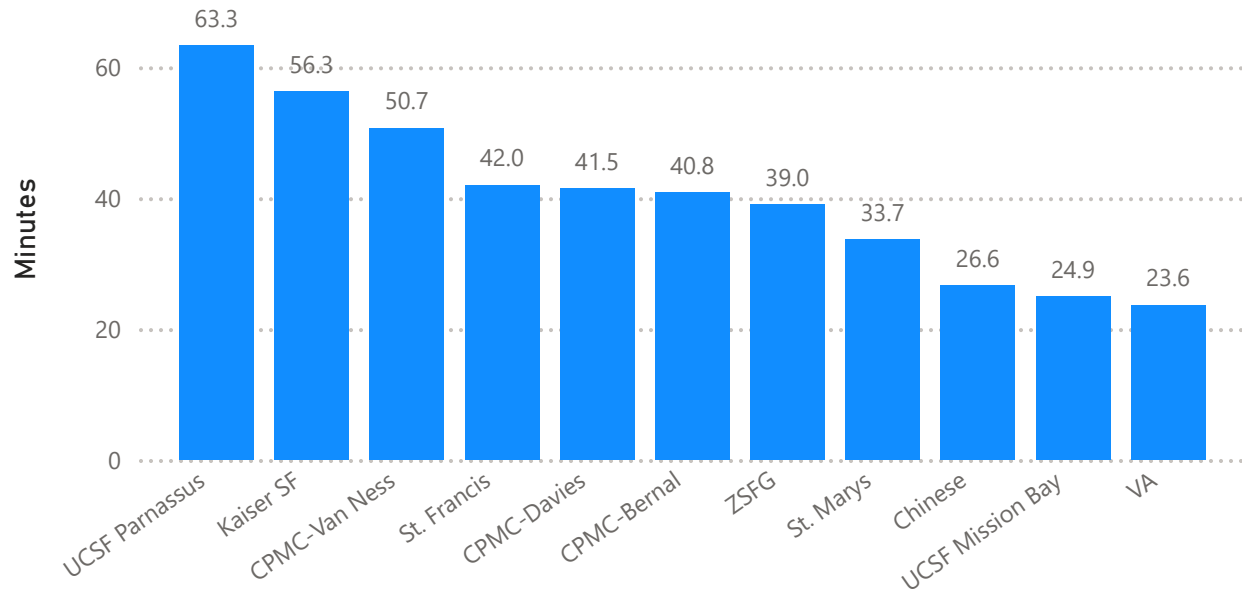
# Hospital EMS Report - Current-Month Summary

The graphs on this page compare Diversion, APOT-1, and total EMS transport metrics for each of San Francisco's 10 adult-receiving hospitals during the most recent month covered in this report.

### Percentage of Total Month Hours Spent on Diversion (or Trauma Override)



### 90th Percentile APOT-1 by Destination



### Percentage of System-Wide Transports Received

