

November 29, 2022

Supervisor Matt Dorsey
San Francisco Board of Supervisors
1 Dr. Carlton B Goodlett Place
City Hall, Room 244
San Francisco, CA 94102

Dear Supervisor Dorsey:

Thank you for your request regarding San Francisco Recovers, your Resolution urging City departments to report information for the Board to scope a comprehensive, coordinated, and sustained citywide strategy to reverse the City's crisis in accidental drug overdose deaths, incentivize and support recovery from drug addiction; and to end overt drug markets, open-air drug scenes, and associated public nuisances and harms to the community.

Attached, we have included a memo that outlines the workforce development system coordinated by the Office of Economic and Workforce Development, our current investments that provide workforce services to individuals in recovery and/or diagnosed with Substance Use Disorder (SUDs), and the cost to provide workforce services to additional community members in recovery and/or diagnosed with SUDs.

Please let us know should you have any questions in respect to the attached memo or additional requests.

Thank you,




Joshua Arce
Director of Workforce Development
Office of Economic and Workforce Development


CC: Stephanie Cabrera, Assistant Clerk
San Francisco Board of Supervisors

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MEMORANDUM

TO: Supervisor Matt Dorsey

CC: Stephanie Cabrera, Assistant Clerk

FROM: Joshua Arce, Director of Workforce Development

DATE: November 29, 2022

SUBJECT: **San Francisco Office of Economic and Workforce Development - Workforce Division Response to San Francisco Recovers Legislation**

OEWD System Background

The San Francisco Office of Economic and Workforce Development (OEWD) is the coordinator of San Francisco's Workforce Development System, and provides direct support for 85 different community-based organizations funded to serve over 12,000 participants in FY 2022-23. OEWD offers a full range of job and career services through job centers, training programs, and an online jobs portal. There are 26 job centers located throughout the City that connect San Francisco residents to job opportunities, job training, and resources. Some job centers offer career services just for people with special needs, such as veterans, people with disabilities, immigrants or refugees, LGBTQI community members, and people experiencing homelessness. These job centers are called Specialized Job Centers. Toolworks and PRC are Specialized Job Centers that are part of our workforce ecosystem and deliver services to individuals in recovery and individuals diagnosed with Substance Use Disorder (SUDs).

Toolworks

Toolworks is a non-profit organization dedicated to providing the tools and resources that promote independence, equality and personal satisfaction for individuals with disabilities. Toolworks serves as the OEWD Disability Coordinator which synchronizes outreach and employer engagement for our workforce programming specifically for individuals experiencing disabilities. They also provide job search and placement assistance to persons with disabilities, inclusive of individuals in recovery and individuals diagnosed with SUDs. Other workforce services Toolworks provides includes Bakeworks (culinary) and workforce recyclability training (waste-sorting not funded by OEWD) programs. Additionally, Toolworks provides wraparound services such as workforce barrier removal and career counseling.

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PRC

PRC provides services to individuals with HIV/AIDS, SUDs, and individuals in recovery or experiencing mental health issues. Their services include emergency financial assistance for short-term security; legal representation for access to basic income and healthcare benefits; and residential treatment, supportive housing, and employment training for longer-term social rehabilitation. PRC partners with OEWD to provide direct employment services such as career assessment and navigation, job search, and placement assistance for the aforementioned population. Other workforce services PRC provides include computer literacy programming and Lift Up – peer to peer occupational training – for black San Franciscans (not funded by OEWD).

Job Training for Individuals Diagnosed with Substance Use Disorder (SUDs)

Toolworks and PRC enrolled over 200 individuals into workforce services in FY 21-22, and placed over 150 of those individuals into jobs.

Toolworks Workforce Enrollment Costs

The cost per enrollment for Toolworks is approximately \$2,326. Below, please find a table that reflects the estimated cost to provide additional workforce services with Toolworks, provided that Toolworks has the capacity to take on additional enrollments.

Enrollments	Cost
50	\$ 116,300.00
75	\$ 174,450.00
100	\$ 232,600.00
150	\$ 348,900.00

PRC Workforce Enrollment Costs

The cost per enrollment for PRC is approximately \$1,530. Below, please find a table that reflects the estimated cost to provide additional workforce services with PRC, provided that PRC has the capacity to take on additional enrollments.

Enrollments	Cost
50	\$ 76,500.00
75	\$ 114,750.00
100	\$ 153,000.00
150	\$ 229,500.00

With the additional investments outlined above and service provider capacity, we can serve additional community members. The respective organizations are community partners that have helped us advance our workforce and economic recovery goals at OEWD to support workers that were most impacted by the COVID-pandemic. We look forward to hearing back from your office on how we can further support San Francisco Recovers.

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