

**AMENDMENT NUMBER THREE  
TO  
THE SERVICES AGREEMENT  
BETWEEN  
SAN FRANCISCO HEALTH PLAN  
AND  
SAN FRANCISCO HEALTH NETWORK**

This Amendment Number Three (“Amendment”) to the Services Agreement (“Agreement”) between San Francisco Health Authority, a local governmental entity doing business as the **San Francisco Health Plan** (“Health Plan” or “SFHP”), and the City and County of San Francisco (“City”), a municipal corporation, acting by and through the San Francisco Department of Public Health (“SFDPH”), doing business as the **San Francisco Health Network** (“Community Supports Provider” or “SFHN”), is effective January 1, 2023. SFHP and Community Supports Provider are collectively referred to as “Parties” or individually as “Party”.

**RECITALS**

**WHEREAS**, SFHP and Community Supports Provider have entered into an Agreement to provide Community Supports to eligible Members; and

**WHEREAS**, the Parties wish to incorporate to the Agreement an exhibit describing the grant monies awarded to Community Supports Provider for the expansion of Community Supports and related services; and

**WHEREAS**, the Parties agree to amend the Agreement to reflect the change.

**NOW, THEREFORE**, in consideration of the mutual promises set forth below, the Parties agree to amend the Agreement as follows:

1. Exhibit D, Incentives Payment Program, and its attachments are incorporated into the Agreement.

[Remainder of page is left blank intentionally.]

**IN WITNESS WHEREOF**, the Parties have executed this Amendment as of the date first hereinabove written.

Except as modified above, all terms and conditions of the Agreement, as previously amended, shall remain the same.

**San Francisco Health Plan**

**San Francisco Health Network**

DocuSigned by:  
*Nina Maruyama*  
Signature \_\_\_\_\_  
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DocuSigned by:  
*Naveena Bobba*  
Signature \_\_\_\_\_  
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Print Name Nina Maruyama

Print Name Naveena Bobba

Title Chief Officer Compliance & Regulatory Affairs

Title Deputy Director of Health

Date 6/22/2023

Date 06/20/2023 | 6:27 PM PDT

Approved as to Form:  
David Chiu  
City Attorney

DocuSigned by:  
*Adam Radtke*  
By: \_\_\_\_\_  
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Adam Radtke  
Deputy City Attorney  
06/20/2023 | 12:09 PM PDT

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**EXHIBIT D**  
**INCENTIVES PAYMENT PROGRAM**

Health Plan will provide Community Supports Provider a grant in exchange for support and deliverables to support capacity and infrastructure building activities and interventions that will improve Enhanced Care Management (ECM) and/or Community Supports in populations of focus among SFHP members. These funds are intended for activities that support the CalAIM incentive Payment Program (IPP) and the implementation and expansion of ECM and Community Supports. Specific activities and outcomes to be achieved, and their respective reporting requirements will be specified in the individual grant descriptions, attached herein as Attachments to this Exhibit D.

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**Attachment D-1**  
**SFDPH Department of Homelessness and Supportive Housing (HSH) Consulting**

**Grant Description:** These funds are intended to support the following activities by the San Francisco Department of Homelessness and Supportive Housing (HSH) as outlined in the SFDPH/HSH IPP grant application and the four (4) milestones listed below, for the following services:

- HSH IT Upgrades for Medi-Cal Compliance (Consulting Services)
- HSH Data Exchange with MCPs and/or SFDPH (Consulting Services)
- Project Management and Coordination Capacity (Staffing)

**Milestones**

- Milestone 1: Consulting services to perform a review of Medi-Cal IT security requirements
  - Suggested deliverable date: **March 31, 2023**
- Milestone 2: Completion of report on security gaps and needs analysis
  - Suggested deliverable date: **March 31, 2023**
- Milestone 3: Completion of report on potential solutions
  - Suggested deliverable date: **May 30, 2023**
- Milestone 4: Begin implementation of solutions
  - Suggested deliverable date: **June 30, 2023**

This funding agreement is effective from October 3, 2022 to June 30, 2023. Funds are not required to be spent by June 30, 2023 and project(s) may be completed after June 30, 2023. However, Provider must submit a detailed execution plan of the project(s) with mutually agreed upon intervals for status reports, no later than June 30, 2023.

SFHP will distribute the full payment disbursement of three hundred forty-one thousand dollars (\$341,000.00) to SFDPH within five (5) business days of executing this amendment.

Receipt of these funds indicates that the Community Supports Provider will implement and comply with the grant, as set forth in the approved grant application.

**Reporting**

SFDPH will provide SFHP with a brief grant report of completed activities and purchases and vendor acquired services via email at CALAIMECMILOS@sfhp.org by July 31, 2023 using the report template below. A final report of completed activities shall be provided to SFHP upon project completion(s).

**Grant Reporting Template**  
**SFDPH Department of Homelessness and Supportive Housing (HSH) Consulting**

**Instructions:** Please complete the form below. Email to CALAIMECMILOS@sfhp.org by July 31, 2023.

<b>Organization Name</b>	
<b>Contact Name</b>	
<b>Contact Email</b>	
<b>Contact Phone Number</b>	
<b>Funding Amount</b>	\$341,000.00
<b>Project Description Changes, if any.</b>  Please describe any major changes to the project, objectives from what your organization proposed in its initial application.	
<b>Milestone 1</b>	
- Has this objective been met? If not, please explain.	
- Outcome:	
- What barriers (if any) did you face in achieving the objective?	
<b>Milestone 2</b>	
- Has this objective been met? If not, please explain.	
- Outcome:	

- What barriers (if any) did you face in achieving the objective?	
<b>Milestone 3</b>	
- Has this objective been met? If not, please explain.	
- Outcome:	
- What barriers (if any) did you face in achieving the objective?	
<b>Milestone 4</b>	
- Has this objective been met? If not, please explain.	
- Outcome:	
- What barriers (if any) did you face in achieving the objective?	
<b>Comments:</b>	

**Attachment D-2**  
**Carelink**

**Grant Description:** These funds are intended to support the following activities by the San Francisco Department of Public Health (SFDPH) as outlined in the DPH/HSB IPP grant application and the two milestones listed below, for the following services.

- Technical Infrastructure Building and Implementation of CareLink
- CareLink Client Summary Trainings to Build Capacity

Milestones:

- Milestone 1: Increase the number of CBOs with access to CareLink
- Milestone 2: Increase the number of CareLink users and provide training to these users.

This funding agreement is effective from September 12, 2022 to June 30, 2023. Funds are not required to be spent by June 30, 2023 and the project(s) may be completed after June 30, 2023. However, Provider must submit to SFHP a detailed execution plan of the project(s) with mutually agreed upon intervals for status reports, no later than June 30, 2023.

SFHP has distributed the full payment disbursement of three hundred sixteen thousand eight hundred dollars (\$316,800.00) to SFDPH on March 1, 2023.

Receipt of these funds indicates that the Community Supports Provider will implement and comply with the grant, as set forth in the approved grant application.

**Reporting**

Community Supports Provider will provide SFHP with the attached report of completed activities and purchases and vendor acquired services via email at [CALAIMECMILOS@SFHP.ORG](mailto:CALAIMECMILOS@SFHP.ORG) by July 31, 2023 using the report template below. A final report of completed activities shall be provided to SFHP upon project completion(s).

**Grant Reporting Template**  
**Carelink**

**Instructions:** Please complete the form below. Email to [CALAIMECMILOS@sfhp.org](mailto:CALAIMECMILOS@sfhp.org) by July 31, 2023.

<b>Organization Name</b>	
<b>Contact Name</b>	
<b>Contact Email</b>	
<b>Contact Phone Number</b>	
<b>Funding Amount</b>	\$316,800.00
<b>Project Description Changes, if any.</b>  Please describe any major changes to the project, objectives from what your organization proposed in its initial application.	
<b>Milestone 1</b>	
- Has this objective been met? If not, please explain.	
- Outcome:	
- What barriers (if any) did you face in achieving the objective?	
<b>Milestone 2</b>	
- Has this objective been met? If not, please explain.	
- Outcome:	

- What barriers (if any) did you face in achieving the objective?	
<b>Comments:</b>	