

**ZUCKERBERG  
SAN FRANCISCO GENERAL**  
Hospital and Trauma Center

# San Francisco Sexual Assault Services

## Medical and Mental Health Management of Sexual Assault and Abuse

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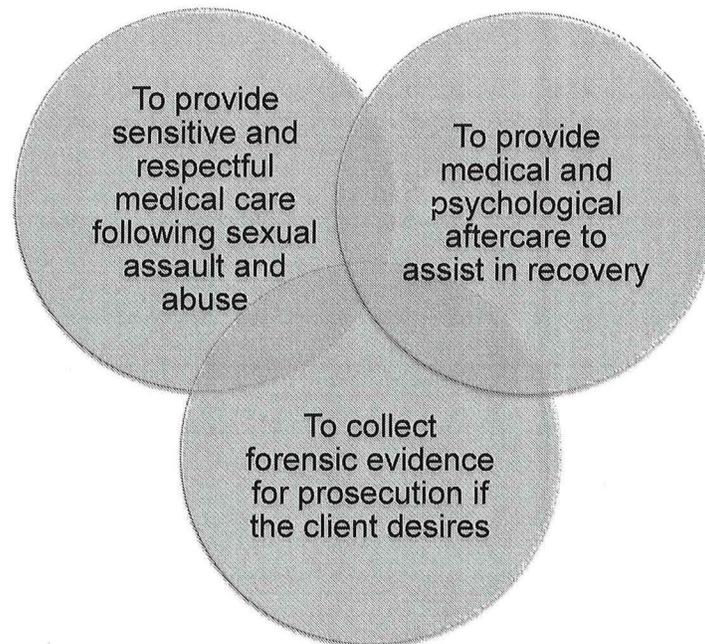
April 25, 2018



**San Francisco Department  
of Public Health**

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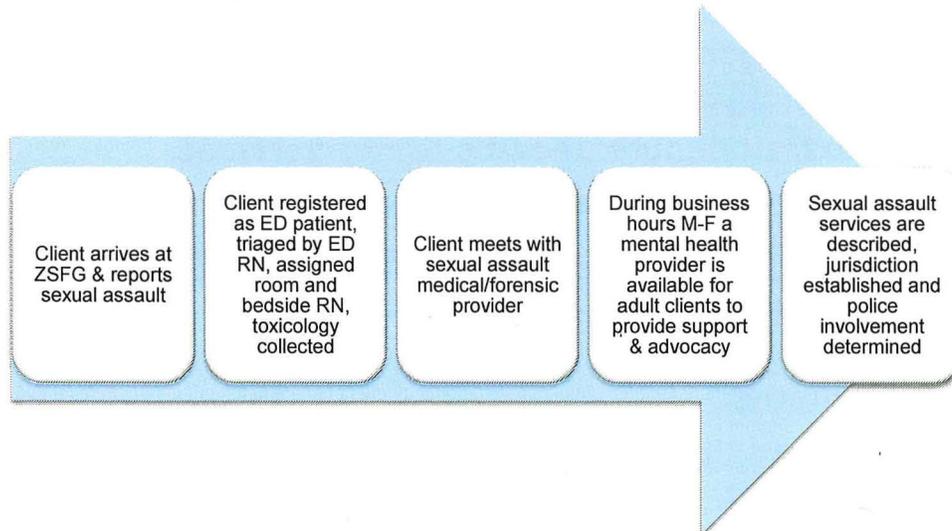
# Our Mission



# Our Services

- Medical examination and treatment
- STD, HIV and pregnancy prophylaxis
- Forensic evidence collection and forensic interviewing if indicated
- Trauma-focused mental health & case management
- Link to primary care, legal assistance & other social and support services

# Pathway to Services



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# Feedback Process

- ZSFG document on “Consumer grievance and complaint procedure” is provided
- Division of Trauma Recovery Services has a policy and procedure specific to our services
  - All complaints are addressed promptly
- Survey of SA survivors seeking their feedback
- Recent improvements
  - Samples for toxicology screen taken within 30 minutes
  - Area used in ED for SA survivors was moved to a quieter, more private area

# Program Summary

- 5634 sexual assault survivors served from 2001-2017
- In 2016/2017, served 401 survivors (21% more than 15/16)
  - 72% female
  - 15% African American, 14% Latino, 7% Asian/Pacific Island, 35% White, 9% Other, 22% declined to state
  - 200 received mental health services (16% more than 15/16)
  - Our data shows a significant decrease in PTSD and depression and an increase in quality of life following mental health treatment
- Systematic data collection to evaluate services and track productivity since 2001