

File No. 250237

Committee Item No. 1

Board Item No. _____

COMMITTEE/BOARD OF SUPERVISORS

AGENDA PACKET CONTENTS LIST

Committee: Government Audit and Oversight

Date: April 17, 2025

Board of Supervisors Meeting:

Date: _____

Cmte Board

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| <input type="checkbox"/> | <input type="checkbox"/> | Motion |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | Resolution |
| <input type="checkbox"/> | <input type="checkbox"/> | Ordinance |
| <input type="checkbox"/> | <input type="checkbox"/> | Legislative Digest |
| <input type="checkbox"/> | <input type="checkbox"/> | Budget and Legislative Analyst Report |
| <input type="checkbox"/> | <input type="checkbox"/> | Youth Commission Report |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | Introduction Form |
| <input type="checkbox"/> | <input type="checkbox"/> | Department/Agency Cover Letter and/or Report |
| <input type="checkbox"/> | <input type="checkbox"/> | MOU - FY2022-2024 - Clean |
| <input type="checkbox"/> | <input type="checkbox"/> | MOU - FY2022-2024 - Redline |
| <input type="checkbox"/> | <input type="checkbox"/> | Grant Information Form |
| <input type="checkbox"/> | <input type="checkbox"/> | Grant Budget |
| <input type="checkbox"/> | <input type="checkbox"/> | Subcontract Budget |
| <input type="checkbox"/> | <input type="checkbox"/> | Contract / DRAFT Mills Act Agreement |
| <input type="checkbox"/> | <input type="checkbox"/> | Form 126 – Ethics Commission |
| <input type="checkbox"/> | <input type="checkbox"/> | Award Letter |
| <input type="checkbox"/> | <input type="checkbox"/> | Application |
| <input type="checkbox"/> | <input type="checkbox"/> | Public Correspondence |

OTHER

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| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>FYI Referral 031825</u> |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <u>PAM 040925</u> |
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Prepared by: Monique Crayton

Date: April 11, 2025

Prepared by: _____

Date: _____

Prepared by: _____

Date: _____

1 [Urging the Mayor to Rescind or Drastically Reform Family Shelter Length of Stay Limits and
2 work with HSH to Develop Policies that Minimize Harm to Families]

3 **Resolution urging the Mayor to rescind or drastically reform the family shelter length of**
4 **stay policy and work with the Department of Homelessness and Supportive Housing**
5 **(HSH) and the Board of Supervisors to develop reforms that avoid placing undue stress**
6 **on families, while improving flow in the system, including increasing shelter and**
7 **housing options to address family homelessness.**

8
9 WHEREAS, HSH had a 90-day shelter stay limit policy in place pre-pandemic; and

10 WHEREAS, HSH paused this policy during the pandemic to better safeguard the
11 physical, mental and emotional health and safety of families; and

12 WHEREAS, HSH reinstated the length of stay policy in December 2024, for all shelters,
13 with the intent of creating flow in the system and to motivate families to work on their family
14 success plans and to work towards a timely exit to homelessness, without changing
15 conditions to meet the needs; and

16 WHEREAS, The reinstated 90-day shelter stay policy for homeless families has caused
17 needless fear and anxiety for families in shelter, due to systemic failures in the system, extant
18 barriers to housing such as lack of credit history, and delays in the construction of affordable
19 housing, that are no fault of their own; and

20 WHEREAS, Physicians have documented a variety of medical and mental health
21 issues in shelter clients, both adults and especially children, who have received shelter
22 eviction notices, which have led to educational challenges in school-aged youth, many of
23 whom are San Francisco Unified School District (SFUSD) students; and

1 WHEREAS, SFUSD social workers, community school coordinators, teachers and
2 principals have expressed concern for the wellbeing of their students who are living in shelters
3 and are at risk of eviction due to the length of stay policies; and

4 WHEREAS, HSH and family shelter providers have acknowledged larger systemic
5 problems preventing flow in the family shelter system, including many significant issues with
6 coordinated entry and access points, an extreme shortage of case managers, and
7 fundamentally, a severe lack of shelter beds, permanent supportive housing and affordable
8 housing options that are appropriate for families; and

9 WHEREAS, A rising percentage of families in the shelter system face tremendous
10 barriers to exiting homelessness through no fault of their own; and

11 WHEREAS, There has been no readily available data to suggest that the problem of
12 flow in the family shelter system can be attributed to pervasive refusals to leave shelter; and

13 WHEREAS, Adults in the family shelter system have consistently conveyed to their
14 case manager and elected officials that they are eager to find work and affordable housing
15 commensurate with their income to provide stability for their children, and that they do not
16 wish to stay long-term raising their children in a shelter setting; and

17 WHEREAS, HSH has stated that case managers should be offering and informing the
18 families of their right to request 30-day extensions, and submit a grievance should that
19 extension be denied; and

20 WHEREAS, In practice, shelter providers have not consistently informed families of
21 their right to request 30-day extensions, or that they can submit an official grievance; and

22 WHEREAS, In practice, shelter providers have great discretion in granting 30-day
23 extensions; and

24 WHEREAS, HSH, upon review, has overturned the majority of eviction decisions by
25 shelter providers under this 90-day shelter stay policy, after discovering the providers did not

1 follow protocol, and in some cases did not account for families making progress towards an
2 exit to homelessness; and

3 WHEREAS, These policies are causing great harm, leaving families and their children
4 in a daily state of insecurity and fear, and evictions result in sending children back to the
5 streets, only to end up back on the shelter waitlist again; and

6 WHEREAS, This policy will result in children without a safe place to sleep; now
7 therefore, be it

8 RESOLVED, That the Board of Supervisors urges the Mayor to rescind or drastically
9 reform the current 90-day family shelter stay policy; and be it

10 FURTHER RESOLVED, That the Board of Supervisors urges the Mayor, HSH and the
11 Mayor's staff to work with the Board, shelter providers, homeless families, and community
12 organizations to produce a shelter stay policy that does not put undue stress on families, and
13 that creates incentives for all actors in the shelter system to work together to exit families to
14 viable housing; and be it

15 FURTHER RESOLVED, That the Board of Supervisors urges the City of San Francisco
16 to increase the number of shelter beds and permanent supportive housing placements to
17 shelter all families currently at risk of being evicted under this new policy and families on the
18 shelter waitlist; and be it

19 FURTHER RESOLVED, That the Board of Supervisors urges the Mayor to consider
20 applying the same model of the Mayor's Family Homelessness Prevention Pilot recently
21 announced, to remove barriers to exits to homelessness for families currently in the shelter
22 system, including legal assistance, safety net resources, subsidies, and employment support,
23 to remove barriers to exits to homelessness, to create genuine flow in the shelter system.

BOARD of SUPERVISORS



City Hall
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco 94102-4689
Tel. No. (415) 554-5184
Fax No. (415) 554-5163
TDD/TTY No. (415) 554-5227

MEMORANDUM

TO: Adam Thongsavat, Liaison to the Board of Supervisors
Shireen McSpadden, Executive Director, Department of Homelessness
and Supportive Housing

FROM: Monique Crayton, Assistant Clerk, Public Safety and Neighborhood
Services Committee, Board of Supervisors

DATE: March 18, 2025

SUBJECT: LEGISLATION INTRODUCED

The Board of Supervisors' Public Safety and Neighborhood Services Committee has received the following proposed legislation, introduced by Supervisor Jackie Fielder on March 11, 2025:

File No. 250237

Resolution urging the Mayor to rescind or drastically reform the family shelter length of stay policy and work with the Department of Homelessness and Supportive Housing (HSH) and the Board of Supervisors to develop reforms that avoid placing undue stress on families, while improving flow in the system, including increasing shelter and housing options to address family homelessness.

If you have any comments or reports to be included with the file, please forward them to me at the Board of Supervisors, City Hall, Room 244, 1 Dr. Carlton B. Goodlett Place, San Francisco, CA 94102.

CC:
Office of Chair Dorsey
Office of Supervisor Fielder
Aly Bonde, Mayor's Office
Dylan Schneider, Department of Homelessness and Supportive Housing
Emily Cohen, Department of Homelessness and Supportive Housing
Bridget Badasow, Department of Homelessness and Supportive Housing

President, District 8
BOARD of SUPERVISORS



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RAFAEL MANDELMAN

PRESIDENTIAL ACTION

Date: 4/9/25

To: Angela Calvillo, Clerk of the Board of Supervisors

Madam Clerk,
Pursuant to Board Rules, I am hereby:

☐ Waiving 30-Day Rule (Board Rule No. 3.23)

File No. _____

(Primary Sponsor)

Title. _____

☒ Transferring (Board Rule No 3.3)

File No. 250237

Fielder

(Primary Sponsor)

Title. Urging the Mayor to Rescind or Drastically Reform Family Shelter
Length of Stay Limits and work with HSH to Develop Policies that

From: Public Safety & Neighborhood Services Committee

To: Government Audit & Oversight Committee

☐ Assigning Temporary Committee Appointment (Board Rule No. 3.1)

Supervisor: _____ Replacing Supervisor: _____

For: _____ Meeting
(Date) (Committee)

Start Time: _____ End Time: _____

Temporary Assignment: ☒ Partial ☐ Full Meeting


Rafael Mandelman, President
Board of Supervisors

Introduction Form

(by a Member of the Board of Supervisors or the Mayor)

I hereby submit the following item for introduction (select only one):

- ☒ 1. For reference to Committee (Ordinance, Resolution, Motion or Charter Amendment)
- ☐ 2. Request for next printed agenda (For Adoption Without Committee Reference)
(Routine, non-controversial and/or commendatory matters only)
- ☐ 3. Request for Hearing on a subject matter at Committee
- ☐ 4. Request for Letter beginning with "Supervisor [] inquires..."
- ☐ 5. City Attorney Request
- ☐ 6. Call File No. [] from Committee.
- ☐ 7. Budget and Legislative Analyst Request (attached written Motion)
- ☐ 8. Substitute Legislation File No. []
- ☐ 9. Reactivate File No. []
- ☐ 10. Topic submitted for Mayoral Appearance before the Board on []

The proposed legislation should be forwarded to the following (please check all appropriate boxes):

- ☐ Small Business Commission ☐ Youth Commission ☐ Ethics Commission
- ☐ Planning Commission ☐ Building Inspection Commission ☐ Human Resources Department

General Plan Referral sent to the Planning Department (proposed legislation subject to Charter 4.105 & Admin 2A.53):

- ☐ Yes ☐ No

(Note: For Imperative Agenda items (a Resolution not on the printed agenda), use the Imperative Agenda Form.)

Sponsor(s):

Fielder, Chen, Melgar, Walton

Subject:

[Urging the Mayor to Rescind or Drastically Reform Family Shelter Length of Stay Limits and Directing HSH and the Mayor to Develop Policies that Minimize Harm to Families]

Long Title or text listed:

Resolution urging the Mayor to rescind or drastically reform the family shelter length of stay policy and directing HSH and the Mayor's office to work with the Board of Supervisors to develop reforms that avoid placing undue stress on families, while improving flow in the system, including increasing shelter and housing options to address family homelessness; to be referred to the GAO Committee.

Signature of Sponsoring Supervisor: [s/ Jackie Fielder]