

From: [Ken Horan](#)
To: [Board of Supervisors, \(BOS\)](#)
Subject: re hotel extensions file number 220703
Date: Monday, July 18, 2022 5:00:19 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Empty the damned hotels now. They're filled with unaccountable, uncontrollable people who are an ongoing hazard to everyone in the vicinity.

Show some respect to the hard working, tax paying citizens of SOMA. How would you like these people living in your neighborhood?

From: [Mark Andrus](#)
To: [Board of Supervisors, \(BOS\)](#)
Subject: re hotel extensions file number 220703
Date: Monday, July 18, 2022 3:04:38 PM

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Empty the damned hotels now. They're filled with unaccountable, uncontrollable people who are an ongoing hazard to everyone in the vicinity.

-Mark

From: [Reese Isbell](#)
To: [Board of Supervisors, \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Mar, Gordon \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)
Cc: [Breed, Mayor London \(MYR\)](#); [Paulino, Tom \(MYR\)](#); [Jalipa, Brent \(BOS\)](#); [Rhorer, Trent \(HSA\)](#); [McSpadden, Shireen \(HOM\)](#); [Carroll, Maryellen \(DEM\)](#); [Cohen, Emily \(HOM\)](#); [Simmons, Noelle \(HOM\)](#); [Kaplan, Daniel \(HSA\)](#)
Subject: proposed extensions of HSA's hotel booking agreements
Date: Monday, July 18, 2022 4:56:52 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

President Walton and Supervisors:

I write regarding the proposed extension legislation, File #220703, Item #29 on the agenda for July 19, 2021 of the Board of Supervisors, which would authorize the Human Services Agency (HSA) to once again extend their hotel booking agreements.

I reside next to two of the current hotels and have witnessed the complete lack of support to the neighborhood's public safety and cleanliness. The security provided for the hotels by HSA, highlighted by the HSH spokesperson at the Budget & Finance Committee hearing last week as 24/7, is limited to 'on-site'. 'On-site' means the security does not, and refuses to, attend to any matters outside of the perimeter of the hotel's land, even when it's directly at the entryways.

Fentanyl drug dealers continue to congregate outside of these hotels' perimeters, preying on the homeless residents inside. The dealers are surrounding these hotels because they now have easy City-supported access to them. Neighborhood residents and businesses are simply told to 'call the police' or other City departments while HSA and the Department of Homelessness and Supportive Housing (HSH) do nothing about the drug markets and remarkably unsafe conditions generated in the neighborhood.

The recent addition, referenced by HSH staff at the Budget & Finance hearing last week, of 'street ambassadors who patrol areas around the SIP hotels... to create a new sense of neighborhood safety' are not in fact working on public safety for the neighborhood. They are providing outreach to those on the street; they are not security ambassadors. Outreach to people on the street is indeed a noble activity, however, it does not address the need for security and public safety measures those of us in the neighborhood have been calling for regarding the safety of the neighborhood itself.

Further, the dealers have food delivered directly outside these hotels, by their own caterers, which they share with the City's sheltered individuals in order to entice them to buy/use. These food deliveries, and additional paraphernalia by all of those now congregating around the hotels, lead to large piles of trash all over the neighborhood-- which HSA and HSH also do nothing about.

In the specific case of my neighborhood's Americana hotel, HSA continued to allow open-air drug markets to operate over the last year on the actual City-run property of the hotel via the parking spaces on Minna. Only recently, given our neighborhood's public outcry, did HSA then 'resolve' the situation by building a fence to block the parking spaces. The drug dealers

still operate, and have their meals catered, directly in front of the fence. The fence only serves to keep the dealers and their operations off the City-run property directly.

These comments and concerns expressed are not regarding the issue of homelessness generally or the individuals experiencing it. I write to speak to the ongoing lack of attention by the City, through these HSA contracts, to the surrounding neighborhoods they are entering.

I urge the Board, and the City, to address the public safety concerns of the neighborhoods where these contracts are held, or not extend the contracts. I also urge the City to take responsibility for the physical, financial, and emotional damages they have made to the residents, businesses, and neighborhoods surrounding the City-contracted hotels.

Thank you,

Reese Aaron Isbell
588 Minna, Unit 301
San Francisco, CA 94103

From: [Reese Isbell](#)
To: [Board of Supervisors, \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Mar, Gordon \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)
Cc: [Breed, Mayor London \(MYR\)](#); [Paulino, Tom \(MYR\)](#); [Jalipa, Brent \(BOS\)](#); [Rhorer, Trent \(HSA\)](#); [McSpadden, Shireen \(HOM\)](#); [Carroll, Maryellen \(DEM\)](#); [Cohen, Emily \(HOM\)](#); [Simmons, Noelle \(HOM\)](#); [Kaplan, Daniel \(HSA\)](#); [Scott, William \(POL\)](#); [Lazar, David \(POL\)](#); [Fong, Daryl \(POL\)](#); [Tullock, Cristel \(ADP\)](#); [Falvey, Timothy \(POL\)](#); [Martin, Luke \(POL\)](#); [Izaguire, Romina](#); [Kosta, Christopher \(POL\)](#); [SFPD Southern Station, \(POL\)](#); [Adami, Steve \(ADP\)](#); [Pletsch, Destiny \(ADP\)](#); [Cedric Akbar](#); [hadrianmal@yahoo.com](#); [Beth Stokes](#); [Chris Callandrillo](#); [Bruss, Andrea \(MYR\)](#)
Subject: Neighborhood petition re proposed extensions of HSA's hotel booking agreements
Date: Monday, July 18, 2022 9:35:01 PM
Attachments: [Neighborhood Petition July 2022.pdf](#)

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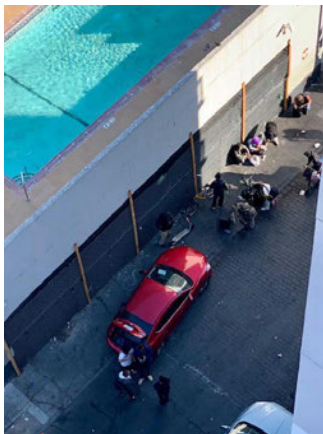
President Walton and Supervisors:

Please see the attached Neighborhood Petition signed by 70 neighbors, residents, small businesses, renters, home owners, property managers, housing organizations, and local community-based groups in the neighborhood surrounding the Americania Hotel and the Good Hotel in South of Market.

The petition is regarding the proposed extension legislation, File #220703, Item #29 on the Board's agenda, which would authorize the Human Services Agency (HSA) to once again extend their hotel booking agreements.

Additionally, I've attached a photo from today. This is actually a relatively smaller version of the ongoing open air drug markets which persist in front of the fence of the Americania hotel. The fence was built to keep the drug markets from continuing on the City-run hotel's parking spaces.

The neighborhood still has the drug markets, while HSH and HSA have simply walled themselves, and their sense of responsibility, off from them.



reese

From: [Joseph Mark Andrus](#)
To: [Board of Supervisors, \(BOS\)](#)
Subject: hotel extensions file number 220703
Date: Monday, July 18, 2022 5:01:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To elaborate on my earlier comment: the proper place to house addicts is NOT in the middle of SOMA a block from sixth street. The two hotels have created a great center of drug-trafficking activity, and are providing residents an easy and ample supply of fentanyl and other harmful substances.

Proper location of this type of facility is well outside a population center, in a restricted environment where these people can actually recover from their addictions rather than be preyed upon by drug dealers in the city.

I would fully support any bond issue to create such a facility. I understand the area around Hetch Hetchy has a good deal of city-owned land that would be well-suited to the type of isolated treatment/recovery facility that would actually help rather than further harm the residents and everyone nearby.

-Mark

> On Jul 18, 2022, at 3:04 PM, Mark Andrus <djmarksf@gmail.com> wrote:

>

> Empty the damned hotels now. They're filled with unaccountable, uncontrollable people who are an ongoing hazard to everyone in the vicinity.

>

> -Mark

From: [Reese Isbell](#)
To: [Board of Supervisors, \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Mar, Gordon \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)
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Subject: proposed extensions of HSA's hotel booking agreements
Date: Monday, July 18, 2022 4:56:52 PM

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President Walton and Supervisors:

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I reside next to two of the current hotels and have witnessed the complete lack of support to the neighborhood's public safety and cleanliness. The security provided for the hotels by HSA, highlighted by the HSH spokesperson at the Budget & Finance Committee hearing last week as 24/7, is limited to 'on-site'. 'On-site' means the security does not, and refuses to, attend to any matters outside of the perimeter of the hotel's land, even when it's directly at the entryways.

Fentanyl drug dealers continue to congregate outside of these hotels' perimeters, preying on the homeless residents inside. The dealers are surrounding these hotels because they now have easy City-supported access to them. Neighborhood residents and businesses are simply told to 'call the police' or other City departments while HSA and the Department of Homelessness and Supportive Housing (HSH) do nothing about the drug markets and remarkably unsafe conditions generated in the neighborhood.

The recent addition, referenced by HSH staff at the Budget & Finance hearing last week, of 'street ambassadors who patrol areas around the SIP hotels... to create a new sense of neighborhood safety' are not in fact working on public safety for the neighborhood. They are providing outreach to those on the street; they are not security ambassadors. Outreach to people on the street is indeed a noble activity, however, it does not address the need for security and public safety measures those of us in the neighborhood have been calling for regarding the safety of the neighborhood itself.

Further, the dealers have food delivered directly outside these hotels, by their own caterers, which they share with the City's sheltered individuals in order to entice them to buy/use. These food deliveries, and additional paraphernalia by all of those now congregating around the hotels, lead to large piles of trash all over the neighborhood-- which HSA and HSH also do nothing about.

In the specific case of my neighborhood's Americana hotel, HSA continued to allow open-air drug markets to operate over the last year on the actual City-run property of the hotel via the parking spaces on Minna. Only recently, given our neighborhood's public outcry, did HSA then 'resolve' the situation by building a fence to block the parking spaces. The drug dealers

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These comments and concerns expressed are not regarding the issue of homelessness generally or the individuals experiencing it. I write to speak to the ongoing lack of attention by the City, through these HSA contracts, to the surrounding neighborhoods they are entering.

I urge the Board, and the City, to address the public safety concerns of the neighborhoods where these contracts are held, or not extend the contracts. I also urge the City to take responsibility for the physical, financial, and emotional damages they have made to the residents, businesses, and neighborhoods surrounding the City-contracted hotels.

Thank you,

Reese Aaron Isbell
588 Minna, Unit 301
San Francisco, CA 94103

From: [Reese Isbell](#)
To: [Board of Supervisors, \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Mar, Gordon \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)
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Subject: Neighborhood petition re proposed extensions of HSA's hotel booking agreements
Date: Monday, July 18, 2022 9:35:01 PM
Attachments: [Neighborhood Petition July 2022.pdf](#)

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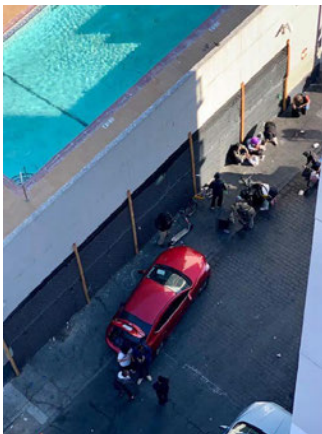
President Walton and Supervisors:

Please see the attached Neighborhood Petition signed by 70 neighbors, residents, small businesses, renters, home owners, property managers, housing organizations, and local community-based groups in the neighborhood surrounding the Americania Hotel and the Good Hotel in South of Market.

The petition is regarding the proposed extension legislation, File #220703, Item #29 on the Board's agenda, which would authorize the Human Services Agency (HSA) to once again extend their hotel booking agreements.

Additionally, I've attached a photo from today. This is actually a relatively smaller version of the ongoing open air drug markets which persist in front of the fence of the Americania hotel. The fence was built to keep the drug markets from continuing on the City-run hotel's parking spaces.

The neighborhood still has the drug markets, while HSH and HSA have simply walled themselves, and their sense of responsibility, off from them.



reese

NEIGHBORHOOD PETITION
JULY 2022

We are the neighbors, residents, small businesses, renters, home owners, property managers, housing organizations, and local community-based groups in the neighborhood surrounding the Americana Hotel and the Good Hotel in South of Market (herein designated as NEIGHBORHOOD).

NEIGHBORHOOD Petition calling on San Francisco's Mayor and Board of Supervisors to require the Human Services Agency (HSA) and Department of Homelessness and Housing Services (HSH) to take responsibility for, and properly address, the ongoing health and public safety crisis surrounding the Americana Hotel and the Good Hotel.

WHEREAS, the City and County of San Francisco, through HSA and HSH, set upon the noble goals of providing housing for homeless individuals and families in Shelter In Place (SIP) hotels in order to curtail the COVID pandemic in 2020 and finding permanent housing options following move-outs of the hotels, but continue to ignore the resulting NEIGHBORHOOD public health and safety crisis; foist these problems onto other City departments and the NEIGHBORHOOD; and continually delay the decommissioning of these hotel programs through extended contracts (currently in its fourth extension request before the Mayor and Board of Supervisors);

WHEREAS, HSA and HSH addressing the issue of the COVID crisis is notable, HSA and HSH continue to ignore the Fentanyl crisis these HSA and HSH programs and services have brought into and exacerbated in the NEIGHBORHOOD they have entered; and

WHEREAS, the so-called 'on-site' security HSA and HSH have at the hotels is limited to within the hotel's perimeters; does not address or curtail any security needs which occur directly outside, even at the entrances or in the parking spaces of the hotels; and is therefore not actual security support for anyone but their own staff and SIP hotel residents; does not respond to the security concerns of the NEIGHBORHOOD by telling the NEIGHBORHOOD to 'call the police' for anything outside the boundary of the hotel; and still allows 91 deaths throughout the City's hotels, including many overdoses of Fentanyl retrieved from the street directly outside the hotel buildings; and

WHEREAS, HSH's recent hiring of 'neighborhood safety ambassadors' who have been promoted by HSA and HSH as giving their support for the NEIGHBORHOOD, is witnessed in actuality to be more focused in offering food and services to those found using, camping, and congregating on the street— including giving food to the drug dealers themselves— but is not focused on addressing directly the ongoing public safety concerns of the NEIGHBORHOOD; and

WHEREAS, the building of a fence at the Americana Hotel in response to the public outcry over the ongoing open-air drug markets on City-run hotel parking spaces simply allowed HSA and HSH to alleviate their sense of responsibility rather than actually address the open-air drug

markets these hotels have attracted and which has led to the dealers, users, and others still congregating directly in front of the fence; and

WHEREAS, the open-air drug markets create huge trash piles all over the surrounding streets and private properties with needles and drug paraphernalia, human waste, and food paraphernalia delivered through catered operations by drug bosses via the inside of trunks of cars parked directly in front of the hotels which the dealers consume but also use to entice SIP hotel residents to buy and use drugs, and which HSA and HSH push responsibility onto the NEIGHBORHOOD and other City departments ('call DPW' or 'call your CBD') for cleaning up and sanitizing street conditions; and

WHEREAS, the resulting damage to the NEIGHBORHOOD includes property damage to the SIP hotels for which they are already filing claims against the City, but also includes property damage, vandalism, and tagging to NEIGHBORHOOD buildings whose costs are currently being born by the NEIGHBORHOOD; and

WHEREAS, the resulting crisis outside the hotels have created unsafe conditions for the NEIGHBORHOOD with physical altercations between dealers and users congregating outside the hotels, physical altercations with NEIGHBORHOOD members which have included threats with guns, knives, machetes, axes, dogs and other weapons; and

WHEREAS, the ongoing crisis outside the hotels have brought upon financial devaluation and monetary costs to NEIGHBORHOOD businesses, properties, and individual pocket-books including the increased need to pay for our own private security operations; and

WHEREAS, the ongoing crisis outside the hotels and throughout all parts of the NEIGHBORHOOD has inflicted heavy personal and emotional tolls upon NEIGHBORHOOD members;

WHEREAS, the resulting noise from the open-air drug markets, users, and others who congregate around the SIP hotels include decibel levels beyond City acceptable standards at all hours of the day and night; now therefore, be it

RESOLVED, HSA and HSH, and the City and County of San Francisco, must take responsibility for, and meaningfully address, the public health and safety crisis surrounding the Americana Hotel and Good Hotel; and

FURTHER RESOLVED, HSA and HSH must directly fund through their own departmental budgets public health and safety operations for the NEIGHBORHOOD; and

FURTHER RESOLVED, must meet with, support, and fund collective efforts in working with the NEIGHBORHOOD on such public health and safety actions; and

FURTHER RESOLVED, HSA and HSH must support and coordinate with, rather than foist responsibility onto, the San Francisco Police Department (SFPD), Department of Public Works (DPW), 311 Services, Adult Probation Department (APD), SOMA West and Mid-Market Community Benefit Districts (CBDs), and the NEIGHBORHOOD; and

FURTHER RESOLVED, HSA and HSH must follow any decommissioning of their programs and services at the hotels with funding and support for the health and public safety of the NEIGHBORHOOD for at least one year after said decommissioning; and

FURTHER RESOLVED, HSA and HSH must set acceptable standards for public health and safety with any neighborhood they enter with their programs and services in the future.

Signed by the NEIGHBORHOOD:

Reese Aaron Isbell
Rudy Corpuz
Trish Watson
John Wong
Fred Mallas Foote
Lauren Mallas
Liang Huang
Mary Yao
Ethel J. Johnson
Shaun Yuen
William Beyers
Sheng Yang
Jessie S.
Greg Brueggemann
Erasmus Rivera
Justin Mancherje
Meshari Alsweel
Verilyn J. de Vera
Marilyn de Vera
Manuel de Vera, Jr.
Felix de Vera
Leticia de Vera
Lori Higa
Tracy Bayne
Christopher Bayne
Erina Buckley
Ephraim Basco
Alesia Panajota

Ciaran Harty
Matthew Harty
Adam Mesnick
Loren Masangcay
Domingo Masangcay
Manuel Masangcay
Dolores Viray
Yukie Phung
Nora Olano
Irene Abad
Monica Nacional
Princess Jardinero
Sydney Lucas
Mary Jane Zambrano
Marison Zambrano
John Mike Masangcay
Charles Fermin
Finn Conway
Hong Phung
Lin Phung
Vi Phung
Nhi Phung
Cecilia Yang
Angelica Masangcay
Epifania Pangilinan
Anne De Ocampo
Michael Angelo Ruiz
Maverick Ruiz

Community Groups &
Businesses

United Playaz
West Bay Pilipino Multi
Service Center
Deli Board
Tamara Freedman, owner
of Spot Design
Mark Sackett -TheBoxSF
Adam Stokes, Property
Manager, OneEleven
Owners Association
Daniel Nguyen, Manager,
278 homes, SOMA
Residences
Sackett Design LLC
Desi Danganan- Kultivate
Labs
Denise Paulson, Compass
Gerardo Chirichigno,
Compass
Mid-Market Community
Benefit District
SOMA West Community
Benefit District

From: [Reese Isbell](#)
To: [Ronen, Hillary](#); [Mar, Gordon \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)
Cc: [DorseyStaff \(BOS\)](#); [Breed, Mayor London \(MYR\)](#); [Paulino, Tom \(MYR\)](#); [Jalipa, Brent \(BOS\)](#); [Rhorer, Trent \(HSA\)](#); [McSpadden, Shireen \(HOM\)](#)
Subject: proposed extensions of HSA's hotel booking agreements
Date: Tuesday, July 12, 2022 10:46:25 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Budget & Finance Committee

Chair Ronen & Supervisors Mar and Safai:

I write regarding the proposed extension legislation, File #220703, Item #7 on the agenda for July 13, 2021 for the Budget & Finance Committee, which would authorize the Human Services Agency (HSA) to once again extend their hotel booking agreements.

I reside next to two of the current hotels and have witnessed the complete lack of support to the neighborhood's public safety and cleanliness. The security provided for the hotels by HSA is limited to 'on-site'. The security does not, and refuses to, attend to any matters outside of the perimeter of the hotel's land, even when it's directly at the entryways.

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In the specific case of my neighborhood's Americana hotel, HSA continued to allow open-air drug markets to operate over the last year on the actual City-run property of the hotel via the parking spaces on Minna. Only recently, given our neighborhood's public outcry, did HSA then 'resolve' the situation by building a fence to block the parking spaces. The drug dealers still operate, and have their meals catered, directly in front of the fence.

These comments and concerns expressed are not regarding the issue of homelessness generally or the individuals experiencing it. I write to speak to the ongoing lack of attention by the City, through these HSA contracts, to the surrounding neighborhoods they are entering.

I urge the Committee, and the City, to address the public safety concerns of the neighborhoods where these contracts are held, or not extend the contracts. I also urge the City to take responsibility for the physical, financial, and emotional damages they have made to the

residents, businesses, and neighborhoods surrounding the City-contracted hotels.

Thank you,

Reese Aaron Isbell
588 Minna, Unit 301
San Francisco, CA 94103

From: [Liang](#)
To: [Jalipa, Brent \(BOS\)](#)
Subject: Americana hotel and good hotel public safety concern
Date: Wednesday, July 13, 2022 5:34:04 AM

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Hi dear city official,

I write regarding the proposed extension legislation, File #220703, Item #7 on the agenda for July 13, 2021 for the Budget & Finance Committee, which would authorize the Human Services Agency (HSA) to once again extend their hotel booking agreements.

Regarding Budget & Finance Committee's July 13th Agenda, Item #7, File 220703, the Human Services Agency and Department of Homelessness and Supportive Housing have continually not addressed the clear public safety concerns of, and resulting damages made to, the neighborhoods of these contracted hotels.

I live right next to the two hotels on minna and 7th. The amount of illegal drug dealing and the criminals pose significant public safety concerns to me and my community.

I personally have been chased by these: drug dealers with an axe!

Yelled at and thrown food!

Saw a gun and knife fight on the street . Machetes were drawn!

Endless nights of loud music played by people dealing and using drugs openly on the street in front of the hotels!

Trash everywhere every single day!

I moved to soma 1 year ago and has been regretting it ever since. Please do something ! To secure the area! Simply extending the hotel lease would not solve anything!

Best

Sent from my iPhone