

Residential Rent Stabilization and Arbitration Board

Budget Presentation FY 22-23 & FY 23-24

May 18, 2022

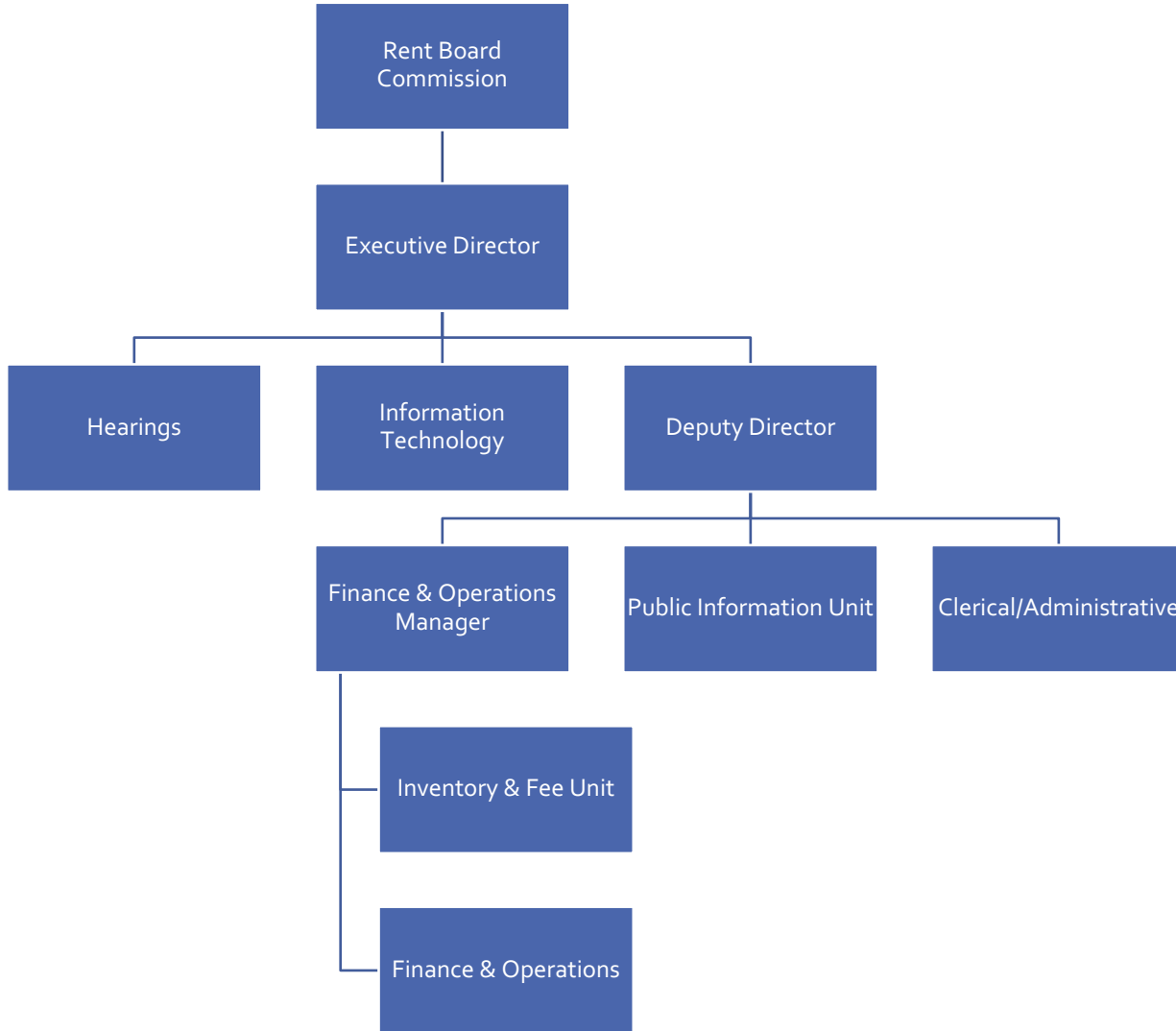
Rent Board Mission

Protect tenants from excessive rent increases and unjust evictions while assuring fair and adequate rents; to provide fair and even-handed treatment for both tenants and landlords through efficient and consistent administration of the law; to promote the preservation of sound, affordable housing; and to maintain the ethnic and cultural diversity that is unique to San Francisco.

Rent Board Budget Data Summary

	2021-22	2022-23		2023-24	
	Original Budget	Proposed Budget	Change from 21-22	Proposed Budget	Change from 22-23
Total Expenditures	13,982,121	16,294,283	2,312,162	14,404,630	(1,889,653)
Total FTE	47	50	3	50	0

Organizational Structure



Rent Board Core Services & New Mandates

- **Improving core service delivery/back to basics**
 - Racial Equity – hiring & recruitment
 - Fill vacancies, increase staffing
 - Technology expansion and improvement
 - Increase efficiency in data sharing
 - Counseling, mediations, hearings
- **Accountability & equity in programming, services, and spending**
 - Racial Equity – external stakeholders
 - Implement Housing Inventory
 - Increase outreach
 - Focus on small property owners

Rent Board Staffing

- Budgeted approximately 37 positions in the past years
- FY 22-23 budgeted at 50 positions
- Growth driven by implementation and administration of Housing Inventory, Fee, extension of Just Cause provisions
- Strong focus on recruitment and hiring in FY 22-23
 - Support:
 - Core work
 - Racial Equity
 - Housing Inventory

Public Information

Communication with the public

- Website
 - Chinese, Spanish, Filipino, English
- Call Center
 - Cantonese, Mandarin, and Spanish-speaking staff
 - Language Line for all other languages
 - Average 3500 calls per month
 - New mandate implementation: 7000 calls per month
- In-Office Counter
- 250 Vital Documents in Chinese and Spanish
 - 150+ in Filipino
- Partnership with SF 311 Customer Service Center
- Grants administration through MOHCD

Racial Equity Focus

- Equitable recruitment and hiring plan drafted in 2021, current implementation
- Dedicated position to support departmental Racial Equity initiatives
 - External, community-based focus
- Equity lens focused on Housing Inventory outreach
 - Special attention to LEP and senior populations
 - Data to inform housing trends across the City

Questions?

Thank you to the Budget & Appropriations Committee and staff.