



City and County
of San Francisco

Relocation Assistance Programs


Rules Committee | March 18, 2024




Overview

- Since 2005, San Francisco has helped over **11,000 households** experiencing, or at risk of homelessness reunite with support networks and stable homes outside the city.
- There are currently **two City programs** that offer relocation assistance, which under the proposed Ordinance will become **permanent programs** under the umbrella of "**Homeward Bound**".
- The City also administers a low-barrier, **temporary emergency response program** that offers relocation assistance services as part of the **Drug Market Agency Coordination Center (DMAACC)**. This program is jointly administered by HSA and HSH.

Relocation Assistance Program Details

	HSH Problem Solving Relocation Assistance	CAAP Relocation Assistance (HSA)	Journey Home (DMACC)
Who is Served	Unhoused people with income up to 50% AMI .	County Adult Assistance Program housed or unhoused clients.	Temporary program that is part of DMACC. Serves unhoused people and/or people with substance use disorders .
Where to Access	HSH Access points, family shelters and five community locations .	CAAP Office at 1235 Mission Street .	Referrals from outreach teams, law enforcement, etc.

Program Detail (Cont.)

	HSH Problem Solving Relocation Assistance	CAAP Relocation Assistance (HSA)	Journey Home (DMACC)
Launch Date	Summer 2022 as part of HSH's Problem Solving services.	April 2023 to expand on HSH's relocation assistance services.	Sept. 2023 as part of the city's Drug Market Agency Coordination Center.
Avg. Cost per Client	\$365	\$481	\$238

Relocation Assistance Data

Since **July 1, 2022**, the city has supported **525 people** reconnect with family or friends outside of San Francisco.

FY 2022-23:

Problem Solving Relocation Assistance

339

CAAP Relocation Assistance

5

Journey Home

n/a

FY 2023-24 FYTD:

142

12

27



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Thank you.