



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

# SIP Hotels: Updates on Rehousing

Board of Supervisors | Budget and Finance Committee

October 27, 2021

<http://hsh.sfgov.org>



# Shelter-in-Place (SIP) Hotels: Overview

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- Since SIP hotels opened in April 2020, the sites have served **3,709 guests**.
  - At highest capacity, **25 SIP hotels** were opened with **2,288** hotel rooms.
  - As of October 25, 2021, **729 guests** in SIP hotels have been rehoused since the SIP program started.
  - San Francisco stood up **19%** of non-congregate shelter rooms statewide.
- HSH to work with **SIP guests** and **service providers** to:
  - rehouse as many guests as possible into permanent housing.
  - demobilize hotels in a **thoughtful** and **client-centered way**.



# SIP Hotels: Demographics

## Demographic information of 3,709

### SIP guests:

- **Age:**
  - 45% guests above 55, 3% guests TAY (18-24)
- **Gender:**
  - 62% male, 31% female, 2% trans female, 1% gender non-conforming
- **Sexual Orientation:**
  - 70% straight, 5% gay/lesbian, 4% bisexual, 1% questioning/unsure
- **Ethnicity:** 18% Hispanic/Latinx

Race	Percent
Black or African American	39%
White	36%
American Indian or Alaska Native	4%
Asian	4%
Multi-racial	3%
Native Hawaiian or Other Pacific Islander	2%
Incomplete Data	12%



# Services Offered at SIP Hotels

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- Wellness checks and health screenings
- Harm reduction services
- IHSS and nursing support services
- Referrals and linkages to Access Points and public benefits
- Exit planning
- Laundry and janitorial services
- Meals
- Security and de-escalation



# Policy Changes: Delta Variant

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In response to the **delta variant** and extension of **FEMA funding through December 31, 2021**, the following policy changes were implemented in August 2021:

- **Paused all exits** of guests from **SIP hotels to congregate facilities** until the end of the calendar year.
- HSH will **rehouse all COVID-vulnerable guests** who entered the SIP system, including those who entered the program after November 2020.



# Policy Changes

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- HSH has slowed the SIP demobilization the process to **ensure the safety** of COVID-vulnerable guests in SIP hotels.
- The final wind-down of the SIP system will be **extended to September 2022**.
  - HSH projecting increased costs of **\$67 million** with this extension.
  - FEMA reimbursement expected to cover \$46 million of the cost increase, **leaving \$21 million** for the City to fund from other sources.



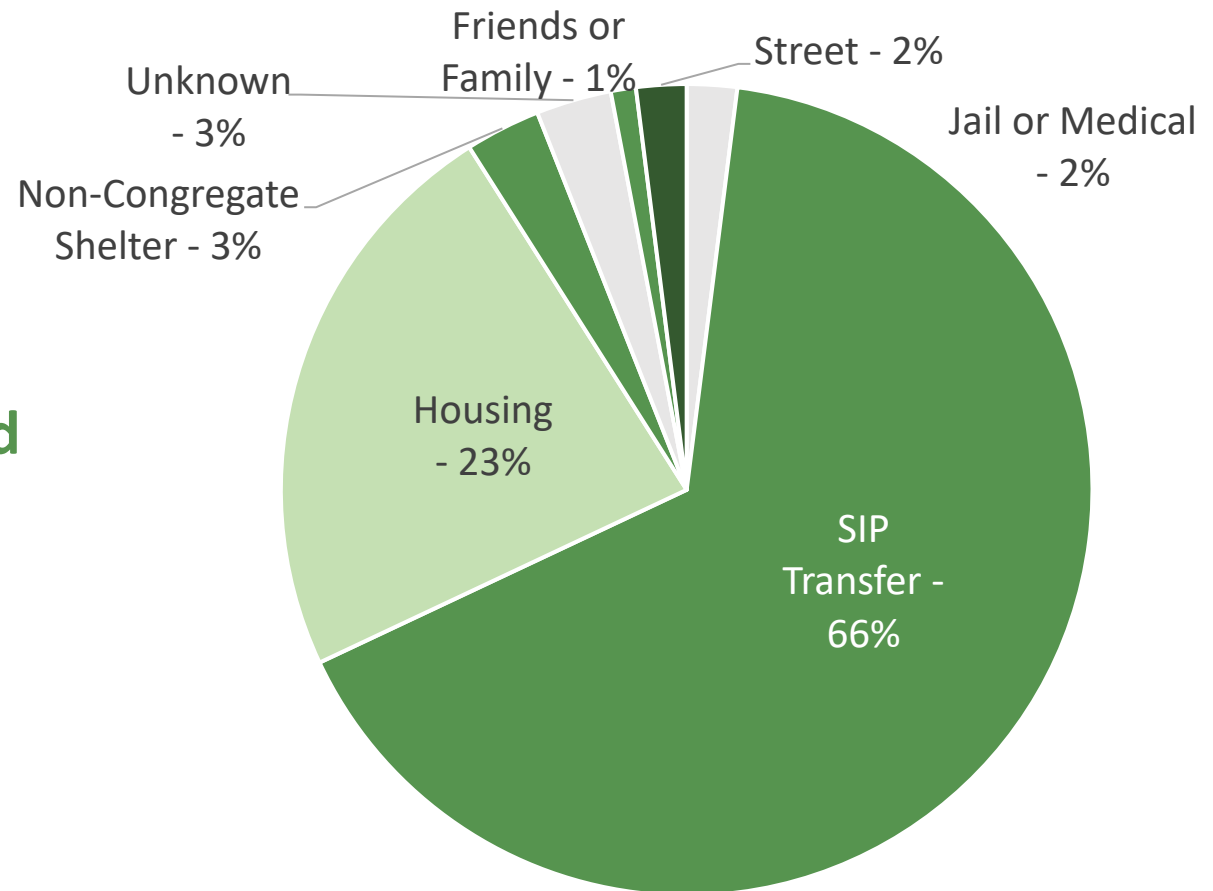
# SIP Rehousing Demobilization Updates

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- HSH has demobilized **seven** SIP Hotels as of October 25, 2021.

- Majority of guests placed in **rehousing options** or **transferred to another SIP hotel** to await rehousing placement.

- See chart for exit data from five most recent demobilizations.





# Importance of Continued Demobilization

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- Continuing to rehouse and demobilize is critical to support **permanent exits from homelessness**.
- To meet our timeline, HSH will rehouse **35 to 40 guests weekly**.
- As of Oct. 22, only **~4%** of rooms in SIP hotels were **vacant**. All SIP units are needed to support existing SIP guests awaiting housing placement.
- Demobilization frees up **provider capacity** to support the Homelessness Response System's **expanding system of care**, including expansion of housing resources.





# Demobilizations and Cost

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- New program budget (with extending the program by 5 months until September 2022) adds **\$21 million** for the City to fund from other sources.
  - Cost will **fully transfer to City** to pull from other funding sources when FEMA funding ends on 12/31/21.
  - Project Roomkey funds can help cover costs, but only until June 30, 2022
  - Estimate assumes current winddown timeline and no unforeseen damages.
- Backfilling or slower demobilizations will lead to more City spending on SIPs instead of more **permanent solutions**
  - Opportunity cost: **\$7,000** to operate **one hotel room** for **one month**.



# Looking Ahead: Planned Demobilizations

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- 16 HSH-run SIP sites are still in operation (1 DPH site)
  - **2 more demobilizations** planned for 2021 calendar year – approx. 190 guests.
  - Remaining **14 HSH demobilizations** planned for 2022, increasing in cadence throughout the year.
  - Lease extensions at some hotels will be needed.
- Providers and guests given **90 days notice** before site closes.
  - Guests referred to rehousing options before the demobilization starts.



# Thank you to all our partners.

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- Episcopal Community Services
- Larkin Street Youth Services
- Urban Alchemy
- Community Forward
- Hospitality House
- Five Keys
- Dolores Street
- Catholic Charities
- We Hope
- Providence Foundation
- Safe House
- Bayview Hunters Point Foundation
- Bay Area Community Services
- Code Tenderloin
- Community Housing Partnership
- St. Vincent de Paul
- United Council of Human Services
- Heluna Health
- City agencies: primarily HSA, DPH, and the COVID Command Center
- Disaster Service Workers



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Thank you.

Questions?

<http://hsh.sfgov.org>