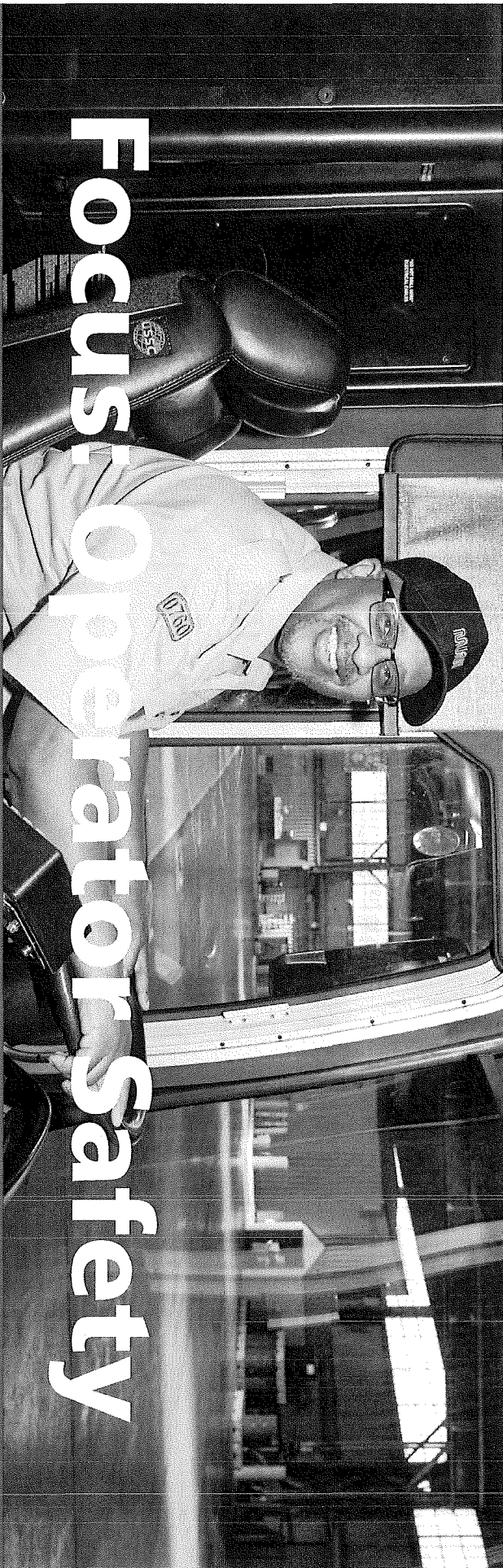




SFMTA



Focus: Operator Safety

**Glenn Mar, Sustainable Streets Division:
Security, Investigations and Enforcement**

San Francisco Board of Supervisors, April 24, 2019

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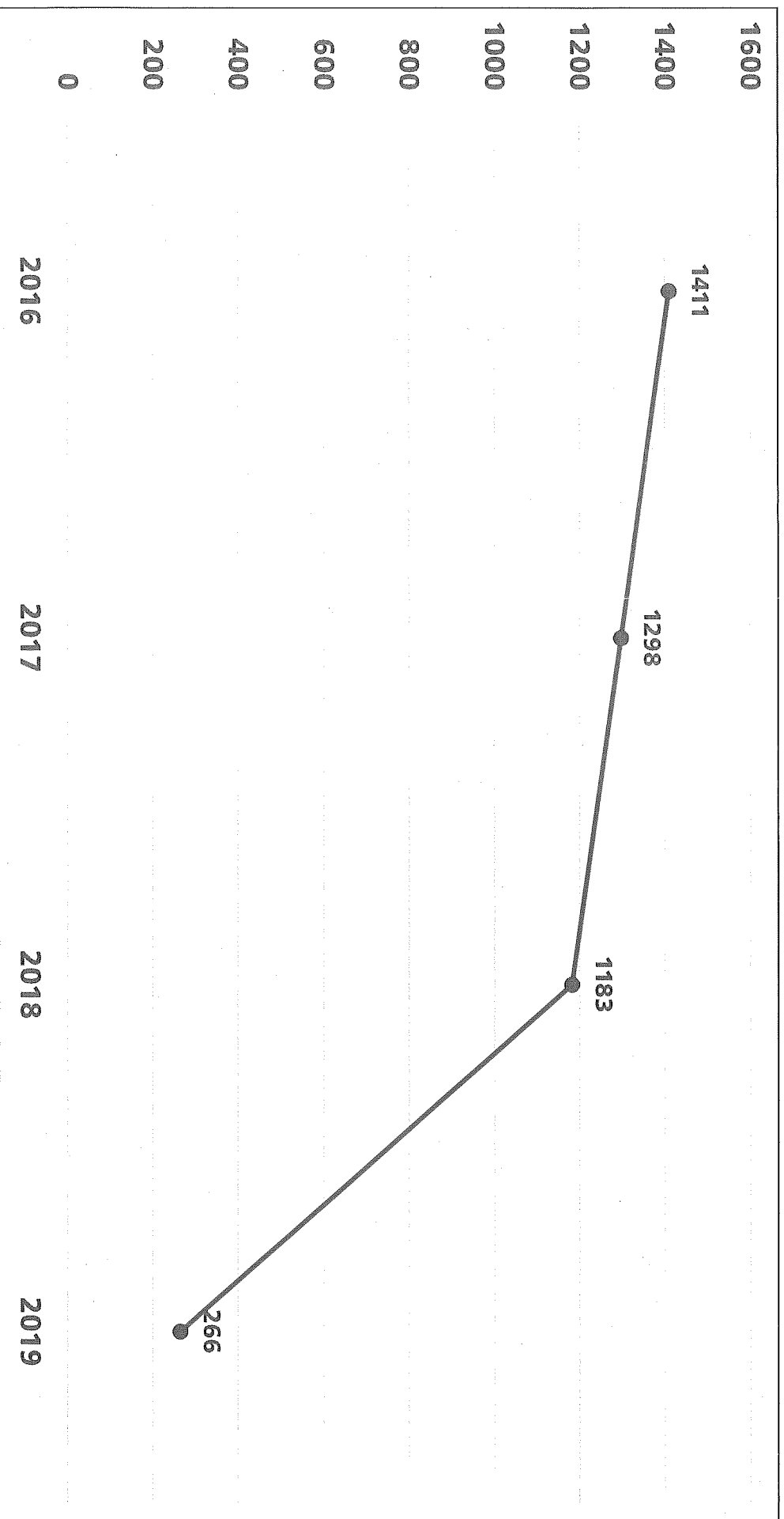
Scope of Service

On any given weekday, our Muni operators carry more than 720,000 patrons, providing mobility for residents of, and visitors to, San Francisco

- SFMTA employees serve with distinction and play a vital role in our city, often under extremely challenging circumstances
- Safety, including safety for our employees, will ALWAYS be our first priority



Total Crimes on Muni: Down Dramatically



SFPD CAU Data Source: MUNI Reports prepared by
SFPD's Crime Analysis Unit 4/22/19



Barriers for Operators: Bus

- For increased safety, SFMTA has installed operator barriers on all:
 - Buses
 - Trolley Coaches
- Installation of barriers to the remainder of SFMTA fleet were completed on April 15, 2019
- The barrier is split into two components
 - Upper door
 - Lower door



Barriers for Operators: LRV

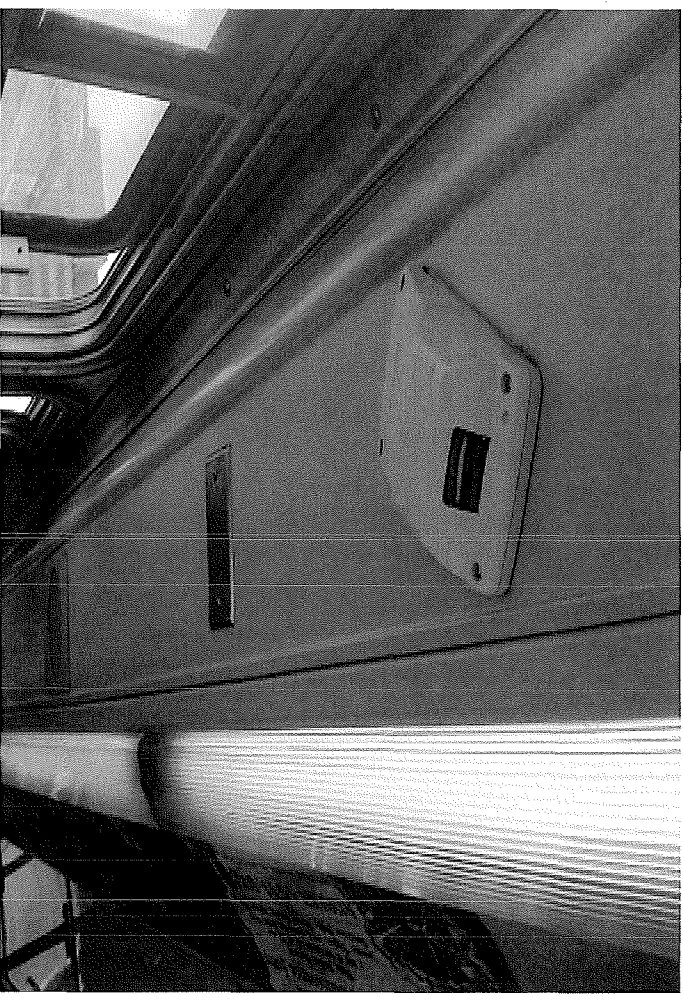
- LRV's already have a built in barrier
- Cable Cars do not have any barriers installed due to the configuration of the car
- Historic fleet do not have any barriers, must retain their historical integrity

DOOR CLOSED



Real Time Video

- All revenue vehicles have cameras:
 - Bus
 - Trolley
 - LRV
- Currently, we are not able to view real time video from revenue vehicles that are in the field (mobile)
- Real time video is only available from fixed cameras at SFMTA facilities (bus, trolley and LRV yards, Revenue Division)



- Pilot program on two vehicles to test real time video capabilities utilizing WiFi and or cellular

Real Time Video

\$2.6 million budgeted for video modernization project which includes:

- Updating the backend management system to operate on a single platform (software)
- Real time video from mobile revenue vehicles (software and hardware)
- Real time video from mobile revenue vehicles when operator pushes the panic button



Enhancing Operator Safety

High Visibility from:

- SFMTA Transit Fare Inspectors (TFI)
- SFPD Muni Response Team (MRT)
- SFPD Muni Surge Team (MST)

Plainclothes Enforcement from:

- SFPD Muni Task Force (SFMTA)



