

## **Citywide Affordable Housing Loan Committee**

San Francisco Mayor's Office of Housing and Community Development  
Department of Homelessness and Supportive Housing  
Office of Community Investment and Infrastructure

Evaluation of Request for Funding: **Local Operating Subsidy Program (LOSP)  
Contract Renewal**

*Prepared By:* Jackie Tsou

*Loan Committee Date:* April 20, 2018

*Sponsor Name:* Mercy Housing  
*Project Name:* 10<sup>th</sup> & Mission Family Housing  
*Project Address (w. cross street):* 1390 Mission Street at 10<sup>th</sup> Street, San Francisco, CA 94124  
*Number of Units/Beds (specify):* 136 units, including 44 units set aside for homeless families  
Up to \$246,896 for a 6-month Year 1 Budget  
Up to \$9,741,171 through 15-years and 6-months (including Year 1)

### **1. SUMMARY AND BACKGROUND**

Mercy Housing California XIV, a California limited partnership ("Mercy"), an affiliate of Mercy Housing California ("MHC"), is requesting \$9,741,171 in General Funds from the Local Operating Subsidy Program ("LOSP") to subsidize continuing operations for 44 units set aside for formerly homeless families at 10<sup>th</sup> & Mission Family Housing (the "Project" or "10<sup>th</sup> and Mission") for a period of 15 years and six months.

10<sup>th</sup> & Mission, completed in September 2009, consists of 136 units of affordable family housing with 44 LOSP units, supportive housing targeted to formerly chronic homeless families referred by the Department of Homelessness and Supportive Housing ("HSH"). The Project is a 12 story high rise, with the units located on floors 2-12. The unit mix consists of 34 one-bedroom units, 42 two-bedroom units, 59-three bedroom units and 1 three bedroom manager's unit. The ground floor contains the offices for the on-site property management staff, enclosed garage for 24 cars, approximately 2,900 square feet of retail space, a youth activities center of approximately 5,400 square feet, and 7,200 square feet of secured outdoor space for recreation and bicycle storage. The second floor

contains a resident services office and a large multi-purpose room that opens out onto a 6,120 square feet landscaped outdoor courtyard with a play structure.

The Project serves very low-income families with incomes at or below 50% of Area Median Income (“AMI”), and as of the last annual reporting, for 2016, the average AMI of all households served was 43%, while the average across LOSP households was 18% AMI. Catholic Charities CYO is the service provider at the Project. The Project has a separate services contract from HSH, which funds the on-site supportive services, but the operating budget also calls for additional supportive services funding for one FTE Resident Services Coordinator.

The expiring LOSP Grant Agreement with the Project covers a 9-year term, beginning in July 2009 and ending in June 2018, for a total contract amount of \$3,764,871. Over the 9-year term, the Project has operated as forecasted financially and therefore will exhaust its current LOSP contract by the end of June 2018 and will need a new contract to begin in July 2018.

The amount of funds requested was determined by using the current calendar year’s operating budget and then applying MOHCD’s standard underwriting assumptions over a 15½-year projection period. If approved, funds would be disbursed under the contract on an annual basis in accordance with the attached schedule (see Exhibit A), while also taking into account any surplus reported from the prior year. A total of \$246,896 in assistance is budgeted for the first 6 months of operations, or \$493,792 annualized, under the renewed contract. This equates to a monthly per unit subsidy of \$935. This subsidy amount will increase at approximately 3.5% each year during the contract. Though all requested funds would be provided under a single, long-term contract, disbursements thereunder would be subject to annual appropriations by the Board of Supervisors, as is standard for LOSP contracts. Staff recommends approval of this request.

## **2. PROJECT PERFORMANCE COMPARED WITH MOHCD SUPPORTIVE HOUSING AND LOSP PORTFOLIOS**

### 2.1. 2016 Operating Expenses

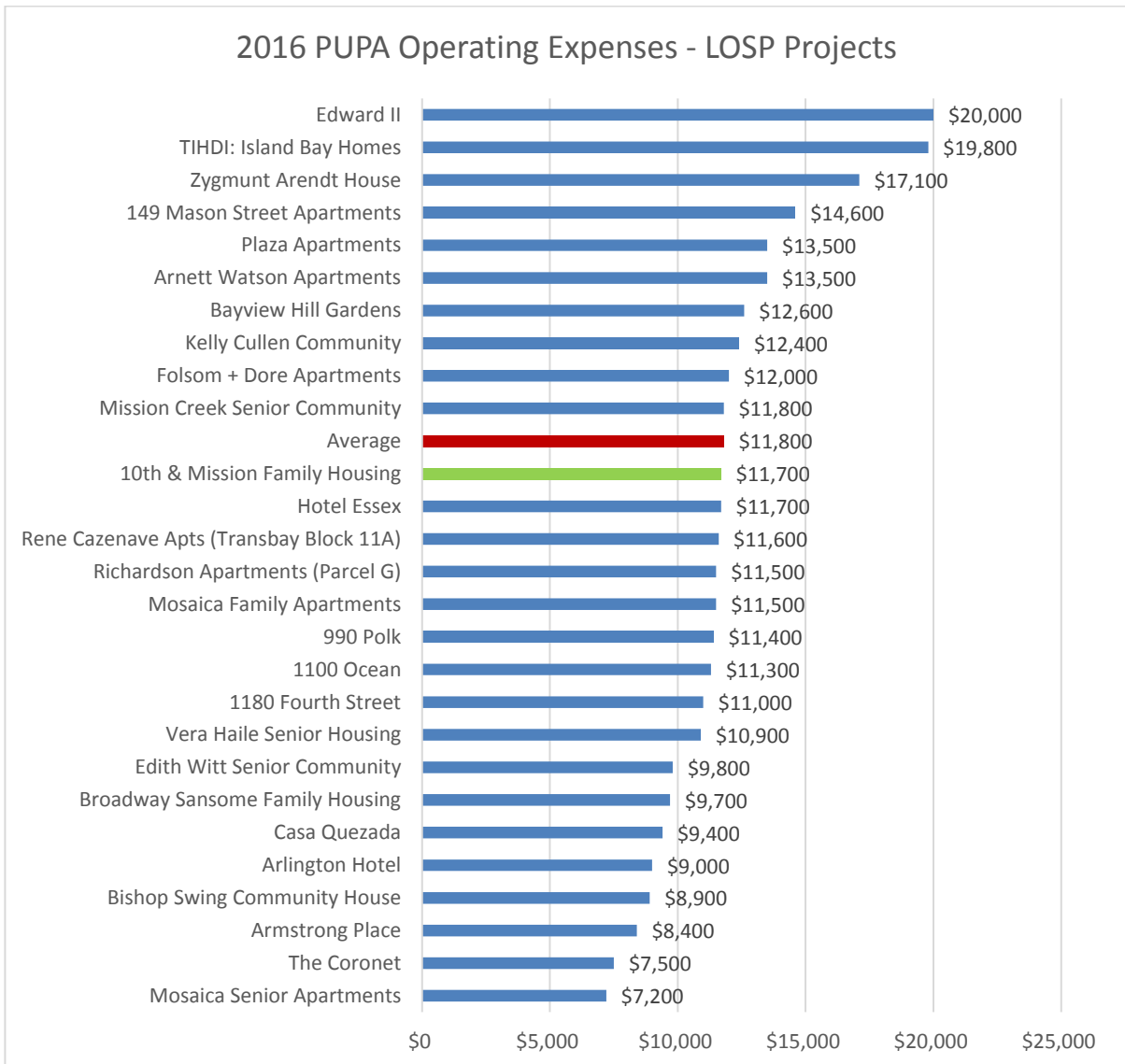
To evaluate the Project’s financial performance, operating expenses from 2016, the most current year for which actual operating expenses have been reported, were compared with the operating expenses of projects in MOHCD’s supportive housing and LOSP portfolios.

During 2016, MOHCD’s portfolio had a total of 102 supportive housing projects. Average total operating expenses for all 102 supportive housing projects (before replacement reserve deposits and hard debt service), averaged \$10,400 per unit per annum (“PUPA”). PUPA operating expenses varied by project size, with PUPA operating expenses higher for smaller buildings and lower for larger buildings.

### Average Operating Expenses Per Unit Per Annum, Supportive Housing Projects, 2016

# Units	# Projects	Avg PUPA Operating Expenses, 2016
100+ units	20	\$9,700
50-99 units	48	\$10,900
1-49 units	34	\$12,300
<b>All</b>	<b>102</b>	<b>\$10,400</b>

Within MOHCD’s LOSP portfolio of 27 projects, operating expenses PUPA ranged from a low of \$7,200k to a high of \$20,000k, and an average of \$11,800. 10<sup>th</sup> & Mission’s 2016 operating expense PUPA, at \$10,700, was just below the LOSP portfolio average.



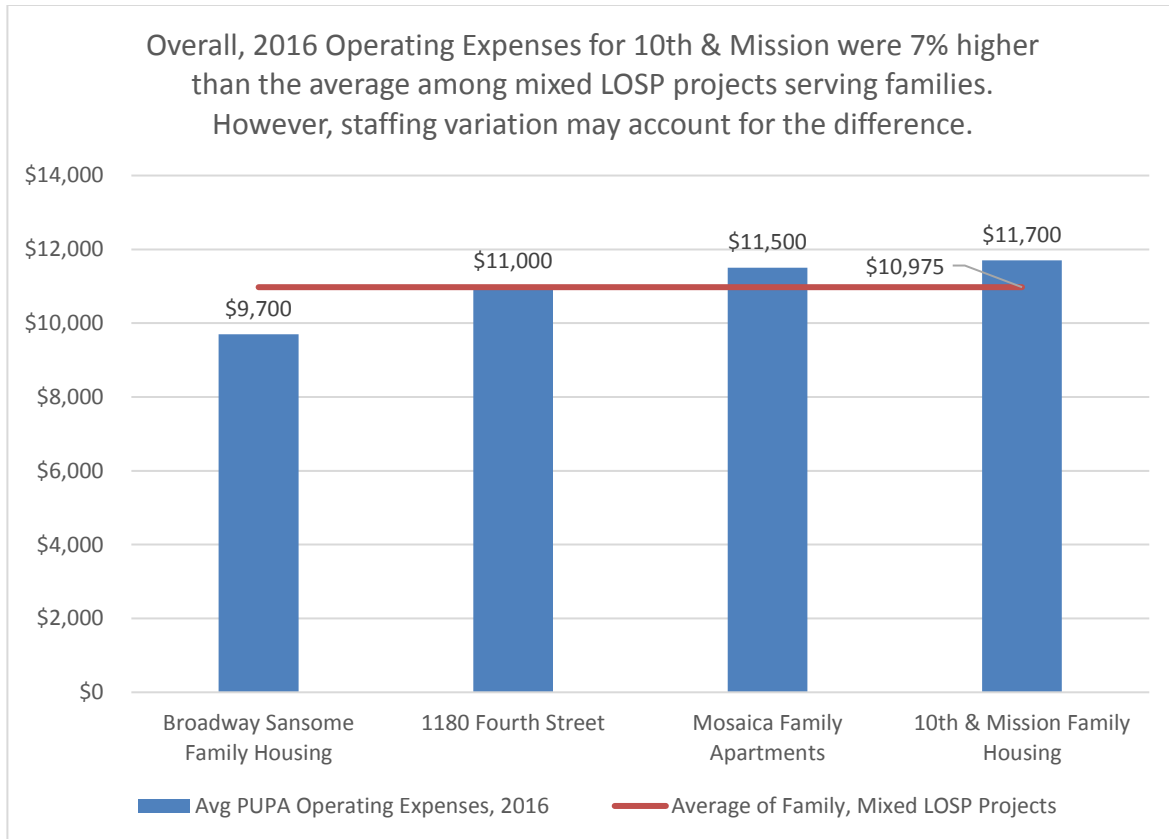
Within the LOSP portfolio, some projects have just 20% set aside for LOSP units, while others are 100% LOSP. Average PUPA operating expenses also varies by the percentage of LOSP units within the building. Buildings with a higher percentage of LOSP units were found to cost more to operate. For the purposes of summarizing data, projects that have 30% or fewer LOSP units are considered the LOSP projects with 20% set aside (20% of units within a project may not calculate out to a whole unit), and 80% or more LOSP units are considered to be 100% LOSP. (Projects typically have at least one manager's unit.)

**Average Operating Expenses Per Unit Per Annum  
by % of LOSP Units, 2016**

<b>% of LOSP Units</b>	<b># Projects</b>	<b>Average PUPA Operating Expenses</b>
80% or more LOSP Units	10	\$12,700
31% - 79% LOSP Units	10	\$12,100
30% or less LOSP Units	7	\$10,200
<b>All</b>	<b>27</b>	<b>\$11,800</b>

Of the 136 units at 10<sup>th</sup> and Mission, 44 units, or 32% the units, are LOSP units; therefore, the Project's 2016 PUPA operating expenses at \$10,700 is within the average of LOSP projects with comparable percentage of LOSP units.

Further, 10<sup>th</sup> & Mission operating expenses were compared with the operating expenses of projects most comparable to it in terms of size and population service. (Note that supportive services funded through the operating budget was not included as not all these projects had supportive services costs funded through the operating budget). Compared with 1180 Fourth Street, Broadway Sansome and Mosaica Family Apartments, 10<sup>th</sup> & Mission operating expenses were approximately 7% higher in 2016. While this may be notable, staffing variation and economies of scale may explain why the average among the comparable projects are lower. For instance, as of 2016, Broadway Sansome and Mosaica Family did not have 24/7 front desk staffing. These positions are costly and not having them would result in lower operating costs. Mosaica Family is situated adjacent to Mosaica Senior, so economies of scale are likely realized when operating the Mosaica Family building.



In sum, operationally, 10<sup>th</sup> & Mission has been performing on par with the LOSP portfolio, and specific comparable projects as well.

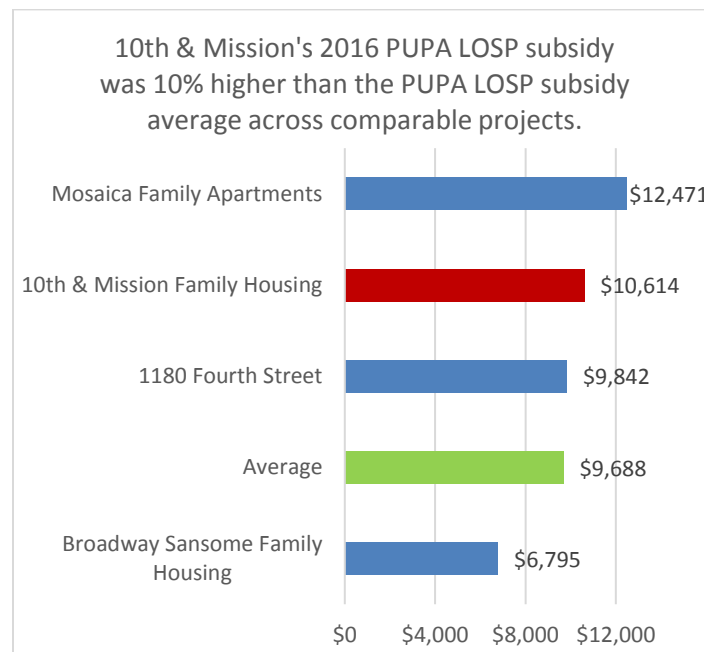
## 2.2. 2016 LOSP Subsidy

The level of LOSP subsidy needed is also a metric in which to evaluate how a project has performed. The annual LOSP subsidy is sized to create a break-even budget, therefore it is closely tied to several factors, such as: 1). operating costs, 2). how operating costs are allocated between LOSP vs non-LOSP units, 3) other subsidy funds available to the LOSP units.

In 2016, the City's LOSP portfolio consisted of 27 projects that varied in size and population served. Some projects are 100% LOSP, some have 20% units set aside as LOSP units, some are a combination of LOSP and other subsidy that results in a 100% permanent supportive housing project. Populations served range from adults, to families, to seniors to TAY. In 2016, the average per unit LOSP subsidy averaged just under \$9,400. Because 10<sup>th</sup> & Mission is a family project, with larger units and therefore higher operating costs, it's not surprising that the 2016 LOSP subsidy for 10<sup>th</sup> & Mission at \$10,600 was higher than the LOSP portfolio average.

Compared with the three other LOSP projects most comparable to 10<sup>th</sup> & Mission in terms of size and population served (1180 Fourth Street, Broadway Sansome and Mosaica Family), the 2016 LOSP subsidy needed at 10<sup>th</sup> & Mission was about 10% higher than the average of all four Projects combined. However, it should be noted that at Broadway Sansome, which reported the lowest LOSP subsidy has a substantially different staffing

model and did not have 24/7 front desk staffing now typical at LOSP properties. Therefore, the average LOSP subsidy across the Family projects with some LOSP units may be skewed to the low side.



In conclusion, based on reported operating costs and LOSP subsidy from the most currently available reports, 10<sup>th</sup> & Mission Family Housing has been operating on par with the LOSP portfolio and comparable projects.

### 3. PROJECT OPERATIONS UNDER THE PROPOSED CONTRACT RENEWAL

The Project is requesting a LOSP contract renewal for a 15-year and 6-month period. The sections below present the income and expense assumptions for the operating budget covering the proposed contract renewal period.

#### 3.1. Allocation between LOSP/Non-LOSP Units

The LOSP program assumes that income and expenses are allocated pro-rata among LOSP/Non-LOSP units. Some items are allowed either an alternative split, or a projected split based on actuals, which is allowed if the sponsor's accounting system is able to track income and expenses at the program level. Sponsors must provide rationale for an alternative or project splits are proposed. At 10<sup>th</sup> & Mission, the pro-rata allocation is 32% LOSP units and 68% non-LOSP units. The sections below will further discuss alternative and proposed splits of specific income and expense line items.

#### 3.2. Annual Operating Income Evaluation

Tenant Rent: Tenants rents are comprised of rents collected from the 84 non-subsidized units, targeted to families up to 50% AMI, the 44 LOSP households who pay 30% of their income on rent, and the 7 Section 8 Voucher tenants who pay 30% of their income on rent. 2016 gross rent was approximately \$1.345M.

Subsidy Type	Number of Units	Average Tenant Paid Rent	Average AMI Rent
None	88	\$1,205	59% AMI
Section 8 Voucher	7	\$323	50% AMI
LOSP	41	\$275	16% AMI

Tenant paid rents are projected to generate \$1,403,700 in 2018, during 2018, the first year of the new proposed LOSP contract. This is a 4% increase over the 2016 gross rent income reported, with LOSP tenant rents increasing at a higher rate than non-LOSP units. Anecdotally, Mercy staff believe that LOSP household incomes have been increasing due to increases to minimum wage.

Section 8 Voucher Rental Subsidy: Several of the non-LOSP units serve households with Section 8 Vouchers. The vouchers moves with tenants and so this subsidy can fluctuate over time as tenants move out. In 2016, the Project had six (6) households with Section 8 Vouchers and average contract rents were \$1,458 on the five (5) 1-bedroom units at \$1,515 on the one 2-bedroom unit. On average, these contract rents were just 70% of the 2016 FMR. The subsidy portion of the contract rents totaled \$84k in 2016. Since then, Mercy requested and received an increase to contract rents, effective September 2017 through March 2018, and the projected 1<sup>st</sup> year budget shows a significant 49% increase up to \$125k. Rental subsidy from the Section 8 Vouchers have been allocated entirely to the non-LOSP units in the past and the proposed operating budget proposes to do the same.

LOSP Subsidy: A total of \$246,896 in assistance is budgeted for the first 6 months of operations, or \$493,792 annualized, under the renewed contract (\$11,222/PUPA and \$932/PUPM) and is shown in the attached operating budget. This is a 5.7% increase in LOSP subsidy from 2016, a 1.9% above the 2017 LOSP subsidy, and is sized to fund a break-even budget, including operating expenses and replacement reserve deposits. Considering that Mercy is proposing to allocate some costs to LOSP units at a level higher than pro-rata (see Section 3.3), this increase is modest due to the increase in LOSP tenant rents since 2016.

Commercial Income: The Project generates income from three of the four commercial spaces on the ground floor of the property. Current tenants include:

1. Cumaica: Coffee shop, rent is \$2.26/SF/month, lease expires September 2019.
2. Back to the Picture: Frame store, rent is \$1.88/SF/month, lease expires September 2020.
3. Samitra Salon: Hair salon, rent is \$2.11/SF/month, lease expires February 2021.
4. Catholic Charities CYO: Child care services, does not pay rent, lease expires November 2019.

For Year One, commercial income is estimated at \$107,000 and is approximately 6% above 2016 commercial income. Commercial income is not allocated to the project until after determination of whether any cash flow remains from commercial operations. See the Allocation of Commercial Surplus Section below for additional details.

Other Income: The property also generates income from laundry and vending. Laundry revenues are estimated at \$35k and to be split pro-rata among the LOSP and non-LOSP units. In the past, the Project has also generated some interest income and income from various tenant charges. However since those sources generate little income and/or fluctuate, they were not included in the income assumptions.

Vacancy: The operating budget assumes a 5% vacancy on the LOSP and non-LOSP units. Historically, vacancy rates have been in the 1-2% range, but the proforma budgets 5% to be conservative and consistent with underwriting standards. Commercial vacancy is also assumed at 5%; however, since leases are in place for all four commercial spaces, vacancy loss would be 0% at least through the end of the lease terms.

Current tenants will be provided an opportunity to extend the lease for an additional five years (either through an option in existing leases or a lease renewal). However, new developments being constructed in the neighborhood and surrounding areas have brought increased competition from larger chains/businesses to the smaller businesses in the neighborhood, including the commercial tenants at the Project. (i.e. Peet's Coffee directly across from Cumaica; Steel & Lacquer across from Samitra Salon).

It is Mercy's desire to retain their existing commercial tenants. However, should they decide not to renew their leases, the current commercial market in the neighborhood is strong, and the spaces would likely garner interest among possible new tenants.

### 3.3. Annual Operating Expenses Evaluation

The annual operating expenses in Year One, before debt service and reserves, are projected at \$1,828,700 or \$13,400 PUPA. This is a 14.5% increase above 2016 operating expenses, largely driven by:

- Project taking an above the line asset management fee for the first time.
- 29% increase to salaries/benefits: No change in staffing occurred between 2016 and 2018. Rather, vacancy in senior property manager position and increase to the minimum wage resulted in the increase between 2016 actuals and 2018 budget.
- 16% increase to utilities: Utility costs have increased year over year in each of the last four years and rates provided by utility companies indicate further increases in 2018. Increases include: 5% to electricity, 7% to water, 14% to sewer, 5% to gas, 14% to garbage.
- 49% increase in taxes & licenses: Assessed value of the property increased dramatically due to households becoming over-income, which resulted in the loss of welfare tax exemption on some units. However, AB 1193 which was passed in 2017 raises the threshold of over-income households in tax credit projects to 140%. Real estate taxes are therefore expected to decline by 2019.

The sections below discuss the expense assumptions in more detail.

Allocation between LOSP/Non-LOSP Units: At the time the original LOSP contract was approved, costs were approved to be split pro-rata part during the 9-year contract period.



Through their experience operating the property over the last 9 years, Mercy has identified several cost categories that have resulted in higher expenditure by the LOSP units. Therefore, Mercy has proposed alternative splits between the LOSP and non-LOSP units for the following expense categories:

<b>Expense Category</b>	<b>Proposed Split</b>	<b>Reason for Alternative Split</b>
Office Salaries (3 FTE Desk clerks)	50% to LOSP (since Assistant Mgr position shares same line item, overall split is 42%)	<ul style="list-style-type: none"> <li>• Non-LOSP units complete re-certifications annually while LOSP units complete 2-4 interim re-certifications annually.</li> <li>• 50% of incidence reports are generated by LOSP units.</li> <li>• 50% of interaction with desk clerks for assistance or other services, are generated by LOSP units.</li> </ul>
Health Insurance & Other Benefits	Also assumes 42% to LOSP per allocation above	<ul style="list-style-type: none"> <li>• Benefits associated with front desk positions in Office Salaries.</li> </ul>
Legal Expenses	50% to LOSP	<ul style="list-style-type: none"> <li>• Historical data from last 2 years confirm that LOSP units require at least half, if not a majority of legal expenses.</li> </ul>
Bad Debts	50% to LOSP	<ul style="list-style-type: none"> <li>• Historical data from last 2 years confirm that LOSP units generated 100% of bad debts.</li> </ul>
Security Payroll/Contract	50% to LOSP	<ul style="list-style-type: none"> <li>• 50% of work orders are generated by LOSP units.</li> <li>• 50% of incidence reports are generated by LOSP units and require emergency response.</li> </ul>

MOHCD has approved LOSP budgets with alternative split allocations, and Mercy has demonstrated that historical performance justifies the proposed alternative split. For bad debt and legal expenses, the Project may report actual expenses by LOSP or non-LOSP unit categories if Mercy's accounting system is able to track these expenses to the unit and program level.

Staffing: The originally approved LOSP budget included staffing for 10.5 FTE, including 24-hour front desk coverage. Positions have changed over time to meet the needs of the Project. Importantly, since the property manager position has been difficult to keep filled, Mercy has a Senior Property Manager that oversees the Project. Also the number of FTE Desk Clerks has decreased with the Assistant Property Manager assuming front desk clerk duties. The proposed staffing plan includes 11.0 FTE for 2018.

<b>Position</b>	<b>Approved FTE</b>	<b>Current FTE</b>	<b>Notes</b>
Senior Property Manager	0.0	1.0	Not included in original LOSP budget; position is currently vacant.
Property Manager	1.0	1.0	Position was vacant for most of 2017 and filled in Q4 2017.
Assistant Property Manager	2.0	2.0	1 FTE has dual role of Assistant Property manager and day shift desk clerk.
Desk Clerk	4.5	3.0	Current FTE count does not include the 1.0 FTE APM that serves as day shift desk clerk. PTO and holidays covered by third party temporary contracts
Maintenance Manager	0.0	1.0	
Maintenance Technician	1.0	2.0	
Janitor	2.0	1.0	
<b>TOTAL</b>	<b>10.5</b>	<b>11.0</b>	<b>1 staff per 12.4 households (estimated 1:43 residents)</b>

Management Fees: HUD’s 2017 Management Fee Schedule, the most recent schedule available, sets a basic fee of \$52 for California, and allows certain add-on fees, with a maximum fee of \$78 PUPM. The 2016 management fee taken by the Project equaled \$67 PUPM. If the 2017 HUD Management Fee Schedule is used, the Year 1 PUPM management fee would be less than the actual 2016 management fee reported of \$67 PUPM. Therefore, Year One management fee of \$72 PUPM is calculated by inflating the 2016 fee by 3.5% annually, as allowed per MOHCD underwriting standards. The fee is estimated to increase 3.5% per year.

Asset Management Fee: The Project will be taking an above the line Asset Management Fee beginning in 2018 at \$20,440, the maximum allowed under MOHCD’s Operating Fees Policy, effective April 1, 2016. This fee is estimated to increase 3.5% annually.

Salaries and Benefits: Salaries and benefits are budgeted at \$414,600 or \$3,000 PUPA, and covers the salary and benefits of the Senior Property Manager, Property Manager, 2 Assistant Property Managers and 3 Desk Clerks. As noted above, Mercy is requesting that the salaries and benefits of the Desk Clerk positions be allocated 50/50 between the LOSP and non-LOSP units. An administrative rent-free unit is excluded from expenses as the income is also excluded. The Year One budget is 28% higher than 2016 actuals due to vacancies in the Senior Property Manager position during part of 2016. Overall staffing has not changed since 2016.

Administration: Administration line items are budgeted at \$99,600, or \$730 PUPA, and cover typical functions such as legal, office expenses, bookkeeping, accounting, and audit expense, advertising and marketing, and any bad debt. Legal Expenses and Bad Debts are allocated directly to LOSP units and estimated at 50% of total costs based on historical data. All other Administration expenses are split pro-rata. Administrative expenses are 9% lower than 2016 expenses.

Utilities: Utilities (gas, water/sewer, common electric) are budgeted at \$317,000, or \$2,300k PUPA and are estimated to increase about 16% above 2016 actuals due to increases to utility rates. Mercy recently installed water aerators and LED lights through the Affordable Community Energy Services Company (ACE), which should result in lower water and electricity costs.

Taxes and Licenses: Taxes are budgeted at \$108,700, or \$ 780 PUPA. The largest component of this expense category is real estate taxes, which includes property taxes and the business improvement district tax. The 2018 budgeted amount is 49% higher than 2016 actuals due to assessed value at the property increasing substantially due to household becoming over-income and the property losing the welfare tax exemption on those units. As of the 2017-18 tax year, 13 households were over-income (over 80% AMI). As noted above, the passage of AB 1193 raises the threshold for over-income households at tax credit projects to 140%. No household was over 140% as of the March 2018 rent roll and so the Project is anticipated to see a large drop in real estate taxes beginning in 2019.

Insurance: Insurance is budgeted at \$135,000, or \$1.0k per unit per year, for property and liability and worker's compensation insurance. Budgeted figures are 1% less than 2016 actuals due to a reduction in rates realized by a recently negotiated insurance policy across the Mercy nation-wide portfolio.

Maintenance and Repair: Maintenance and repair costs in Year One are budgeted at \$527,300, or \$3,900 per unit per year. Maintenance payroll includes 1 FTE Maintenance Manager, 2 FTE Maintenance Technicians and 1 FTE Janitor. The Security Payroll/Contract includes costs for a 3<sup>rd</sup> party security firm to cover desk clerks when desk clerks are out of the office; this is budgeted 50/50 to LOSP and non-LOSP units consistent with the proposed allocation of the Desk Clerks. Other costs, such as Supplies, Contracts, Garbage Removal and HVAC Repairs and Maintenance are split pro-rata. Overall Maintenance and Repairs are budgeted to be 11% above 2016 actuals, this is due in large part to higher maintenance costs as the building ages.

Supportive Services: Supportive services is budgeted at \$80,700 in Year One and covers: one FTE Resident Services Coordinator, who provides on-site case management, crisis intervention services, and specialized services for families with children. This FTE will be paid by the non-LOSP units as HSH's supportive services budget is sized to cover the clinical services attributable to the LOSP units.

Ground Lease: The Project has a Ground Lease with the City which requires annual Base Rent payments of \$20,000. Residual Rent is \$704,500, and payable through available cash flow. Base rent is budgeted for years 1-20 and is allocated pro-rata between LOSP and non-LOSP units.

Replacement Reserve Deposits: Replacement reserve deposits are shown at \$600 per unit per year, or a total of \$81,600. The City requires \$350 PUPA per the 2005 Tax Increment Loan Agreement, but the Partnership Agreement requires the higher amount. Deposits are allocated pro-rata between LOSP and non-LOSP units. The balance of the replacement reserve as of January 2018 is \$1,738,382.

Operating Reserve Deposits: The City requires that the Project maintain an Operating Reserve with a balance of 25% of the prior year's operating expenses including debt

service. As of 2016, the Operating Reserve had a balance of 34% of the prior year's operating expenses and therefore is not required to continue deposits. However, the Project has additional State and investor requirements and is budgeted to continue annual deposits of \$14,750. Deposits are allocated pro-rata between LOSP and non-LOSP units. The operating reserve balance as of January 2018 is \$748,016.

Debt Service: The Project has a Multifamily Housing Program (MHP) loan from HCD, which requires a 0.42% annual debt service payment of \$40,700. This is the Project's only hard debt payment and is allocated pro-rata.

Allocation of Commercial Surplus: Previously, cash flow generated by the Project's commercial activities were allocated annually to LOSP units at whatever percentage needed in order for the Project to break even at the approved annual LOSP contracted amount. In 2016, for instance, 62% of the commercial cash flow, or approximately \$37,000 was allocated to the LOSP units.

One major variation in the proposed operating budget is that the Project would only allocate the pro-rata share of any commercial cash flow, which is consistent with LOSP program policy. The pro-rata allocation would result in 32% of any commercial cash flow generated annually to flow to the LOSP units. For 2018, 32% of commercial cash flow is projected at around \$29,000.

Given the location of the Project and the ongoing development in the mid-Market area, the commercial cash flow generated by the Project helps to subsidize the affordable housing, and especially non-LOSP units. At lease renewal, it has been Mercy's practice to raise rents by no more than 10-15%. Mercy's commercial asset managers indicate that current market lease rates range from \$3-\$4/SF/month, which is approximately 30-60% above current lease rates. Therefore, at lease renewal and at turnover, the commercial spaces would likely generate more income than it does currently.

Partnership Management and Investor Services Fees: A \$20,440 Partnership Management Fee is budgeted for Year one, increasing 3.5% annually through 2025, when the investor is anticipated to exit. A Limited Partner Asset Management Fee of \$2k is budgeted in Year One, and is not inflated annually per MOHCD underwriting standards. Both fees will be taken before the calculation of residual receipts, are split pro-rata between the LOSP and Non-LOSP units, and will end after the 15<sup>th</sup> year of the Partnership (2025).

#### 3.4. 20-Year Cash Flow

The attached 20-Year Cash Flow Projection shows the estimated amount of annual LOSP subsidy that will be needed for the 15-year and 6-month grant period. The projection was made using MOHCD's standard underwriting guidelines, including income line items inflating 2.5% annually, and expense line items inflating 3.5% annually.

With the above assumptions, the proforma shows that the non-LOSP units will run a deficit by 2030, or Year 13 of the new grant contract. Since income increases slower than expenses annually, it can be expected that the Project will not pencil at some point. By Year 13, the project would have operated for 22 years. 2025 is Year 15 of the tax credit compliance period, and during that time, Mercy would likely re-syndicate, rehab the project and financially restructure.

Additionally, given the increased development in the area around 10<sup>th</sup> & Mission, the commercial spaces at the Project will likely generate income above what is forecasted in the attached budget.

#### **4. SUPPORT SERVICES EVALUATION**

Support Services at 10th & Mission Family Housing are provided through a contract between HSH and Catholic Charities. Services are provided to the 44 LOSP family units, as well as to the families who reside in the other 88 affordable housing units, as necessary. The current level of funding is \$296,906 per contract year and the positions funded are one full-time (1 FTE) Program Director, three full-time (3 FTE) Case Managers, one full-time (1 FTE) Employment Coordinator, one full time (1 FTE) Youth Coordinator, one part-time (0.2 FTE) Teacher. The funding provides for services such as: benefits advocacy and assistance, referrals to resources in the community, conflict resolution, and support groups and organized tenant activities that engage the whole family. The contract is monitored on an annual basis, and the program has received satisfactory results in recent years. The contract is currently in the final year of a four year contract, expiring on June 30, 2018, however, it will be renewed for two additional years from July 1, 2018- June 30, 2020.

In addition to the various services provided, monthly collaboration meetings are also held on-site, and attendees at this meeting include property management, services staff, and the HSH program manager. The meetings allow for discussion, brainstorming and planning for working with challenging family situations that may place a family at risk of losing their housing.

Case management has demonstrated active outreach and engagement with residents of the building. They work collaboratively and creatively with property management to engage tenants who appear to be struggling and need additional support to successfully reside in their housing. There has been a 98% housing retention rate amongst the LOSP family units thus far into FY 17-18, and this can be attributed to the strong support that families receive. Recent onboarding of new staff with language skills that reflect the languages spoken by the community have been intentional. As a result, the number of families engaging with services have increased significantly and the services staff have been able to support families even further. Case Management has been an integral and effective tool in keeping tenants housed and providing the support needed.

#### **5. CONCLUSION**

Staff recommends approval of the request in full. 10<sup>th</sup> & Mission Family Housing is a well-staffed, well-run, highly supportive housing project for 44 extremely low income, formerly homeless individuals and families. It is an important resource in the City's array of homeless services and programs, and under Mercy's ownership and management, it merits renewed LOSP funding so that it may continue to serve homeless people well into the future.

If the proposed new 15-year, 6-month LOSP contract is approved, the remaining LOSP subsidy requested for 2018 under the new contract, \$246,896, would be disbursed by August/September 2018, based on the underwriting done for this approval. Pending approval by the City's Budget Office, all disbursements moving forward would happen on a calendar year basis in January each year.

## **6. RECOMMENDED CONDITIONS**

As a condition of financing, MOHCD requires the following:

1. Mercy will make best efforts to bring commercial rents closer to market rents at turnover, or by at least 10-15% above current rates at the lease renewal for existing tenants.
2. In Year 7 of the LOSP contract and one year prior to the Year 15 limited partner investor exit, or 2024, Mercy will consult with MOHCD on their plan to restructure project financing, which may include re-syndication of low income housing tax credits, to address the anticipated shortfalls in the operating budget, beginning in Year 13 (2030).

## **7. LOAN COMMITTEE MODIFICATIONS**

### LOAN COMMITTEE RECOMMENDATION

*Approval indicates approval with modifications, when so determined by the Committee.*

APPROVE.    [ ] DISAPPROVE.    [ ] TAKE NO ACTION.



Kate Hartley, Director  
Mayor's Office of Housing

Date: 4/20/18


APPROVE.    [ ] DISAPPROVE.    [ ] TAKE NO ACTION.



Kerry Abbott, Deputy Director for Programs  
Department of Homelessness and Supportive Housing

Date: 4-20-18

APPROVE.    [ ] DISAPPROVE.    [ ] TAKE NO ACTION.

  
Nadia Sesay, Director  
Office of Community Investment and Infrastructure

Date: 4/20/18

- Attachments:
- A. LOSP Program Description
  - B. 1<sup>st</sup> Year Operating Budget
  - C. 20-year Operating Pro Forma
  - D. LOSP Funding Schedule A

### **Attachment A: LOSP Program Description**

As part of the City and County of San Francisco's effort to address the needs of the growing homeless population, the City has prioritized the development of non-profit owned and operated permanent supportive housing for formerly homeless individuals and families. While capital financing can be leveraged for this population, stakeholders realized these units cannot be feasibly operated at the scale needed if they rely solely on scarce federal or state operating subsidies.

In June 2004, the City launched its *Ten Year Plan to Abolish Chronic Homelessness* (the 2004 10-Year Plan), a multifaceted approach that included a locally funded operating subsidy as a key element and established the Local Operating Subsidy Program (LOSP) in 2006 to support the creation of permanent supportive housing at a large scale. The operating subsidy leverages capital financing by integrating homeless units into Low Income Housing Tax Credit projects without burdening them with operating deficits. LOSP was created by the Mayor's Office of Housing and Community Development (MOHCD) in partnership with the Department of Public Health (DPH) and the Human Services Agency (HSA).

On July 1, 2016, the City's diverse programs addressing homelessness were brought under the new Department of Homelessness and Supportive Housing (HSH), which combines key homeless-serving programs and contracts previously located across several City departments. The new department consolidates the functions of DPH Direct Access to Housing (DAH) and HSA Housing & Homeless programs. San Francisco is developing a Coordinated Entry System (CES) for all homeless populations to best match households to the appropriate intervention and ensure those with the highest needs are prioritized.

Through 15-year grant agreements with MOHCD, which are subject to annual appropriations by the Board of Supervisors, LOSP pays the difference between the cost of operating housing for homeless persons and all other sources of operating revenue for a given project, such as tenant rental payments, commercial space lease payments, or other operating subsidies. HSH refers homeless applicants to the housing units as well as provides services funding to the projects under a separate contract.

This request is a contract renewal of the initial 9-year LOSP grant agreement for 10<sup>th</sup> and Mission Family Housing. As discussed in the Loan Evaluation, MOHCD and HSH have evaluated the Project's performance during the initial contract period and have determined that the property has been well run, and that services provided address the needs of the tenants. Accordingly, MOHCD staff is recommending a renewal of the LOSP grant agreement for a 15-year and 6-month period, beginning in July 2018, when the initial 9-year contract is projected to run out, and for a full 15-year and 6-month period from July 2018 through 2032.

Pending approval by the City's Budget Office, contract periods for LOSP contract renewals will transition from a fiscal year basis to a calendar year basis.



**Attachment B: 1<sup>st</sup> Year Operating Budget**

<b>Application Date:</b>		LOSP Units	Non-LOSP Units	<b>Project Name:</b>	<b>10th and Mission</b>
<b>Total # Units:</b>	<b>136</b>	<b>44</b>	<b>92</b>	<b>Project Address:</b>	<b>1390 Mission Street</b>
<b>First Year of Operations</b> (provide data assuming that Year 1 is a full year, i.e. 12 months of operations):	<b>2018</b>	LOSP/non-LOSP Allocation		<b>Project Sponsor:</b>	<b>Mercy Housing West</b>
		32%	68%		
<b>INCOME</b>	<b>LOSP</b>	<b>non-LOSP</b>	<b>Total</b>	<b>Comments</b>	
Residential - Tenant Rents	128,752	1,273,988	1,402,740	Links from 'Existing Proj - Rent Info' Worksheet	
Residential - Tenant Assistance Payments (Non-LOSP)	0	125,568	125,568	Links from 'Existing Proj - Rent Info' Worksheet	
Residential - LOSP Tenant Assistance Payments	493,792		493,792		
Commercial Space			77,484	0%	
Residential Parking	0	0	0	Links from 'Utilities & Other Income' Worksheet	
Miscellaneous Rent Income	0	0	0	Links from 'Utilities & Other Income' Worksheet	
Supportive Services Income	0	0	0		
Interest Income - Project Operations	0	0	0	Links from 'Utilities & Other Income' Worksheet	
Laundry and Vending	11,315	24,045	35,360	Links from 'Utilities & Other Income' Worksheet	
Tenant Charges	0	0	0	Links from 'Utilities & Other Income' Worksheet	
Miscellaneous Residential Income	0	0	0	Links from 'Utilities & Other Income' Worksheet	
Other Commercial Income			30,000	Links from 'Commercial Op. Budget' Worksheet	
Withdrawal from Capitalized Reserve (deposit to operating account)	0	0	0		
<b>Gross Potential Income</b>	<b>633,859</b>	<b>1,423,601</b>	<b>2,164,944</b>		
Vacancy Loss - Residential - Tenant Rents	(6,438)	(63,699)	(70,137)	Vacancy loss is 5% of Tenant Rents.	
Vacancy Loss - Residential - Tenant Assistance Payments	0	(6,278)	(6,278)	Vacancy loss is 5% of Tenant Assistance Payments.	
Vacancy Loss - Commercial			(3,874)	Links from 'Commercial Op. Budget' Worksheet	
<b>EFFECTIVE GROSS INCOME</b>	<b>627,422</b>	<b>1,353,623</b>	<b>2,084,655</b>	<b>PUPA: 15,328</b>	

<b>OPERATING EXPENSES</b>					
<b>Management</b>					
Management Fee	38,124	81,012	119,136	1st Year to be set according to HUD schedule	
Asset Management Fee	6,541	13,899	20,440		
<b>Sub-total Management Expenses</b>	<b>44,664</b>	<b>94,912</b>	<b>139,576</b>	<b>PUPA: 1,026</b>	
<b>Salaries/Benefits</b>					
Office Salaries	75,749	104,606	180,355	2fte Assistant Manager (LOSP alloc pro-rata), 3 fte Desk Clerks (LOSP alloc: 50%)	
Manager's Salary	44,126	93,767	137,893	1fte Senior Property Manager, 1fte Property Manager	
Health Insurance and Other Benefits	40,481	55,902	96,383	11 fte. Please note participation varies per individual	
Other Salaries/Benefits	0	0	0	Please note participation varies per individual. Included in Health Insurance and Other	
Administrative Rent-Free Unit	0	0	0	Excluded since Rent is excluded in Revenue	
<b>Sub-total Salaries/Benefits</b>	<b>160,356</b>	<b>254,275</b>	<b>414,631</b>	<b>PUPA: 3,049</b>	
<b>Administration</b>					
Advertising and Marketing	707	1,503	2,210		
Office Expenses	16,696	35,480	52,176		
Office Rent	0	0	0		
Legal Expense - Property	6,404	6,404	12,808	50/50 split. Updated using 2017 number	
Audit Expense	3,258	6,922	10,180		
Bookkeeping/Accounting Services	4,961	10,543	15,504		
Bad Debts	3,378	3,378	6,756	50/50 split. Updated using 2017 number	
Miscellaneous	0	0	0		
<b>Sub-total Administration Expenses</b>	<b>35,405</b>	<b>64,230</b>	<b>99,635</b>	<b>PUPA: 733</b>	
<b>Utilities</b>					
Electricity	15,797	33,569	49,367	updated 2017 number. 5%	
Water	26,594	56,511	83,105	updated 2017 number. 7%	
Gas	18,318	38,927	57,245	updated 2017 number. 5%	
Sewer	40,756	86,606	127,362	updated 2017 number. 14%	
<b>Sub-total Utilities</b>	<b>101,465</b>	<b>215,613</b>	<b>317,078</b>	<b>PUPA: 2,331</b>	
<b>Taxes and Licenses</b>					
Real Estate Taxes	20,280	43,094	63,374	updated using 2017 number. Welfare exemption reduced.	
Payroll Taxes	10,680	22,695	33,376	updated using 2017 number	
Miscellaneous Taxes, Licenses and Permits	3,829	8,137	11,966	updated using 2017 number	
<b>Sub-total Taxes and Licenses</b>	<b>34,789</b>	<b>73,926</b>	<b>108,715</b>	<b>PUPA: 799</b>	
<b>Insurance</b>					
Property and Liability Insurance	34,627	73,583	108,210	updated using 2017 number.	
Fidelity Bond Insurance	0	0	0		
Worker's Compensation	8,795	18,689	27,483	updated using 2017 number	
Director's & Officers' Liability Insurance	0	0	0		
<b>Sub-total Insurance</b>	<b>43,422</b>	<b>92,272</b>	<b>135,694</b>	<b>PUPA: 998</b>	
<b>Maintenance &amp; Repair</b>					
Payroll	56,737	120,567	177,304	1 Maintenance Manager, 2fte Maintenance Technician, 1fte Janitor	
Supplies	6,937	14,740	21,677	updated using 2017 number	
Contracts	54,502	115,817	170,319	updated using 2017 number	
Garbage and Trash Removal	24,579	52,231	76,810	updated 2017 number. 14.42%	
Security Payroll/Contract	28,276	28,276	56,551	updated using 2017 number. 50/50 split	
HVAC Repairs and Maintenance	7,885	16,755	24,640	updated using 2017 number	
Vehicle and Maintenance Equipment Operation and Repairs	0	0	0		
Miscellaneous Operating and Maintenance Expenses	0	0	0		
<b>Sub-total Maintenance &amp; Repair Expenses</b>	<b>178,916</b>	<b>348,386</b>	<b>527,302</b>	<b>PUPA: 3,877</b>	
<b>Supportive Services</b>	<b>0</b>	<b>80,751</b>	<b>80,751</b>		
<b>Commercial Expenses</b>			<b>5,374</b>	Links from 'Commercial Op. Budget' Worksheet	
<b>TOTAL OPERATING EXPENSES</b>	<b>599,017</b>	<b>1,224,365</b>	<b>1,828,756</b>	<b>PUPA: 13,447</b>	

<b>Reserves/Ground Lease Base Rent/Bond Fees</b>					
Ground Lease Base Rent	6,400	13,600	20,000	Ground lease with MOHCD	Provide additional comments here, if needed.
Bond Monitoring Fee	0	0	0		
Replacement Reserve Deposit	26,112	55,488	81,600		
Operating Reserve Deposit	4,720	10,030	14,750		
Other Required Reserve 1 Deposit	0	0	0		
Other Required Reserve 2 Deposit	0	0	0		
Required Reserve Deposit/s, Commercial	0	0	0		
<b>Sub-total Reserves/Ground Lease Base Rent/Bond Fees</b>	<b>37,232</b>	<b>79,118</b>	<b>123,866</b>	<b>PUPA: 911</b>	
<b>TOTAL OPERATING EXPENSES (w/ Reserves/GL Base Rent/ Bond Fees)</b>	<b>636,249</b>	<b>1,303,483</b>	<b>1,952,622</b>	<b>PUPA: 14,358</b>	

<b>NET OPERATING INCOME (INCOME minus OP EXPENSES)</b>	<b>(8,827)</b>	<b>50,140</b>	<b>132,033</b>	<b>PUPA: 971</b>	
<b>DEBT SERVICE/MUST PAY PAYMENTS</b> (*hard debt/amortized loans)					
Hard Debt - First Lender	13,022	27,673	40,695	CHCD	0.42%
Hard Debt - Second Lender (HCD Program 0.42% pymt, or other 2nd Lender)	0	0	0		Provide additional comments here, if needed.
Hard Debt - Third Lender (Other HCD Program, or other 3rd Lender)	0	0	0		Provide additional comments here, if needed.
Hard Debt - Fourth Lender	0	0	0		Provide additional comments here, if needed.
Commercial Hard Debt Service					Links from 'Commercial Op. Budget' Worksheet
<b>TOTAL HARD DEBT SERVICE</b>	<b>13,022</b>	<b>27,673</b>	<b>40,695</b>	<b>PUPA: 299</b>	

<b>CASH FLOW (NOI minus DEBT SERVICE)</b>	<b>(21,849)</b>	<b>22,468</b>	<b>91,338</b>		
Commercial Only Cash Flow			90,720		
Allocation of Commercial Surplus to LOSP/non-LOSP (residual income)	29,030	61,689			
<b>AVAILABLE CASH FLOW</b>	<b>7,181</b>	<b>84,157</b>	<b>91,338</b>	<b>3.24</b>	
<b>USES OF CASH FLOW BELOW (This row also shows DSCR.)</b>					
<b>USES THAT PRECEDE MOHCD DEBT SERVICE IN WATERFALL</b>					
"Below-the-line" Asset Mgt fee (uncommon in new projects, see policy)	0	0	0	0	
Partnership Management Fee (see policy for limits)	6,541	13,899	20,440	2	
Investor Service Fee (aka "LP Asset Mgt Fee") (see policy for limits)	640	1,360	2,000	1	
Other Payments	0	0	0	0	
Non-amortizing Loan Pmnt - Lender 1 (select lender in comments field)	0	0	0	Provide additional comments here, if needed.	
Non-amortizing Loan Pmnt - Lender 2 (select lender in comments field)	0	0	0	Provide additional comments here, if needed.	
Deferred Developer Fee (Enter amt <= Max Fee from cell I130)	0	0	0	Def. Develop. Fee split: 0% Provide additional comments here, if needed.	
<b>TOTAL PAYMENTS PRECEDING MOHCD</b>	<b>7,181</b>	<b>15,259</b>	<b>22,440</b>	<b>PUPA: 165</b>	
<b>RESIDUAL RECEIPTS (CASH FLOW minus PAYMENTS PRECEDING MOHCD)</b>	<b>0</b>	<b>68,898</b>	<b>68,898</b>		

<b>Residual Receipts Calculation</b>					
Does Project have a MOHCD Residual Receipt Obligation?		<b>Yes</b>	Project has MOHCD ground lease?	<b>Yes</b>	
Will Project Defer Developer Fee?		<b>No</b>			
Max Deferred Developer Fee/Borrower % of Residual Receipts in Yr 1:		33%			
% of Residual Receipts available for distribution to soft debt lenders in		67%			

<b>Soft Debt Lenders with Residual Receipts Obligations</b>					
MOHCD/OCII - Soft Debt Loans			All MOHCD/OCII Loans payable from res. recs	\$27,966,873	61.60%
MOHCD/OCII - Ground Lease Value			Ground Lease	\$7,245,000	15.96%
HCD (soft debt loan) - Lender 3			CHCD	\$10,189,329	22.44%
Other Soft Debt Lender - Lender 4					0.00%
Other Soft Debt Lender - Lender 5					0.00%
<b>MOHCD RESIDUAL RECEIPTS DEBT SERVICE</b>					
MOHCD Residual Receipts Amount Due	35,623	35,623	67% of residual receipts, multiplied by 77.56% -- MOHCD's pro rata share of all soft debt		
Proposed MOHCD Residual Receipts Amount to Loan Repayment	0	0	50% (2/3)		
Proposed MOHCD Residual Receipts Amount to Residual Ground Lease	35,623	35,623	If applicable, MOHCD residual receipts amt due LESS amt proposed for loan repymt.		

<b>REMAINING BALANCE AFTER MOHCD RESIDUAL RECEIPTS DEBT SERVICE</b>					
					33,274
<b>NON-MOHCD RESIDUAL RECEIPTS DEBT SERVICE</b>					
HCD Residual Receipts Amount Due		10,308	67% of residual receipts, multiplied by 22.44% -- CHCD's pro rata share of all soft debt		
Lender 4 Residual Receipts Due		0			
Lender 5 Residual Receipts Due		0			
<b>Total Non-MOHCD Residual Receipts Debt Service</b>		<b>10,308</b>			
<b>REMAINDER (Should be zero unless there are distributions below)</b>					
Owner Distributions/Incentive Management Fee		22,966	100% of Borrower share of 33% of residual receipts		
Other Distributions/Uses			50% (1/3), max 50k		
<b>Final Balance (should be zero)</b>		<b>0</b>			

**Application Date:**

**Total # Units:** 136  
**First Year of Operations** (provide data assuming that Year 1 is a full year, i.e. 12 months of operations): 2018

**INCOME**

Residential - Tenant Rents	Alternative LOSP Split		non-LOSP	Approved By (reqd)
Residential - Tenant Assistance Payments (Non-LOSP)	Residential - Tenant Assistance Payments (Non-LOSP)	0.00%	100.00%	
Residential - LOSP Tenant Assistance Payments				
Commercial Space				
Residential Parking				
Miscellaneous Rent Income	Alternative LOSP Split		non-LOSP	Approved By (reqd)
Supportive Services Income	Supportive Services Income			
Interest Income - Project Operations				
Laundry and Vending	Projected LOSP Split		non-LOSP	(only acceptable if LOSP-specific expenses are being tracked at entry level in the project's accounting system)
Tenant Charges	Tenant Charges			
Miscellaneous Residential Income				
Other Commercial Income	Alternative LOSP Split		non-LOSP	Approved By (reqd)
Withdrawal from Capitalized Reserve (deposit to operating account)	Withdrawal from Capitalized Reserve (deposit to operating account)			

**Gross Potential Income**

Vacancy Loss - Residential - Tenant Rents
Vacancy Loss - Residential - Tenant Assistance Payments
Vacancy Loss - Commercial

**EFFECTIVE GROSS INCOME**

**OPERATING EXPENSES**

<b>Management</b>	Alternative LOSP Split	LOSP	non-LOSP	Approved By (reqd)
Management Fee	Management Fee			
Asset Management Fee	Asset Management Fee			

**Sub-total Management Expenses**

<b>Salaries/Benefits</b>	Alternative LOSP Split	LOSP	non-LOSP	Approved By (reqd)
Office Salaries	Office Salaries	42.00%	58.00%	
Manager's Salary	Manager's Salary			
Health Insurance and Other Benefits	Health Insurance and Other Benefits	42.00%	58.00%	
Other Salaries/Benefits	Other Salaries/Benefits			
Administrative Rent-Free Unit	Administrative Rent-Free Unit			

**Sub-total Salaries/Benefits**

**Administration**

Advertising and Marketing				
Office Expenses				
Office Rent	Projected LOSP Split	LOSP	non-LOSP	(only acceptable if LOSP-specific expenses are being tracked at entry level in the project's accounting system)
Legal Expense - Property	Legal Expense - Property	50.00%	50.00%	
Audit Expense				
Bookkeeping/Accounting Services	Projected LOSP Split	LOSP	non-LOSP	(only acceptable if LOSP-specific expenses are being tracked at entry level in the project's accounting system)
Bad Debts	Bad Debts	50.00%	50.00%	
Miscellaneous				

**Sub-total Administration Expenses**

**Utilities**

Electricity	Projected LOSP Split	LOSP	non-LOSP	(only acceptable if LOSP-specific expenses are being tracked at entry level in the project's accounting system)
Water	Electricity	32.00%	68.00%	
Gas				
Sewer				

**Sub-total Utilities**

**Taxes and Licenses**

	Alternative LOSP Split	LOSP	non-LOSP	Approved By (reqd)
Real Estate Taxes	Real Estate Taxes			
Payroll Taxes	Payroll Taxes			
Miscellaneous Taxes, Licenses and Permits				

**Sub-total Taxes and Licenses**

**Insurance**

Property and Liability Insurance				
Fidelity Bond Insurance	Alternative LOSP Split	LOSP	non-LOSP	Approved By (reqd)
Worker's Compensation	Worker's Compensation			
Director's & Officers' Liability Insurance				

**Sub-total Insurance**

**Maintenance & Repair**

Payroll	Projected LOSP Split	LOSP	non-LOSP	(only acceptable if LOSP-specific expenses are being tracked at entry level in the project's accounting system)
Supplies	Supplies	32.00%	68.00%	
Contracts	Contracts			
Garbage and Trash Removal	Alternative LOSP Split	LOSP	non-LOSP	Approved By (reqd)
Security Payroll/Contract	Security Payroll/Contract	50.00%	50.00%	
HVAC Repairs and Maintenance				
Vehicle and Maintenance Equipment Operation and Repairs				
Miscellaneous Operating and Maintenance Expenses				

**Sub-total Maintenance & Repair Expenses**

<b>Supportive Services</b>	Alternative LOSP Split	LOSP	non-LOSP	Approved By (reqd)
Supportive Services	Supportive Services	0.00%	100.00%	
<b>Commercial Expenses</b>				

**TOTAL OPERATING EXPENSES**

**Reserves/Ground Lease Base Rent/Bond Fees**

Ground Lease Base Rent				
Bond Monitoring Fee	Alternative LOSP Split	LOSP	non-LOSP	Approved By (reqd)
Replacement Reserve Deposit	Replacement Reserve Deposit			
Operating Reserve Deposit	Operating Reserve Deposit			
Other Required Reserve 1 Deposit	Other Required Reserve 1 Deposit			
Other Required Reserve 2 Deposit				
Required Reserve Deposit/s, Commercial				

**Sub-total Reserves/Ground Lease Base Rent/Bond Fees**

**TOTAL OPERATING EXPENSES (w/ Reserves/GL Base Rent/ Bond Fees)**

**NET OPERATING INCOME (INCOME minus OP EXPENSES)**

<b>DEBT SERVICE/MUST PAY PAYMENTS</b> (*hard debt*/amortized loans)	Alternative LOSP Split	LOSP	non-LOSP	Approved By (reqd)
Hard Debt - First Lender	Hard Debt - First Lender	32.00%	68.00%	
Hard Debt - Second Lender (HCD Program 0.42% pymt, or other 2nd Lender)	Hard Debt - Second Lender (HCD Program 0.42% pymt, or other 2nd Lender)			
Hard Debt - Third Lender (Other HCD Program, or other 3rd Lender)	Hard Debt - Third Lender (Other HCD Program, or other 3rd Lender)			
Hard Debt - Fourth Lender	Hard Debt - Fourth Lender			
Commercial Hard Debt Service				

**TOTAL HARD DEBT SERVICE**

**CASH FLOW (NOI minus DEBT SERVICE)**

Commercial Only Cash Flow				
Allocation of Commercial Surplus to LOSP/non-LOSP (residual income)	Allocation of Commercial Surplus to LOSP/non-LOSP	32.00%	68.00%	

**AVAILABLE CASH FLOW**

**USES OF CASH FLOW BELOW (This row also shows DSCR.)**

**USES THAT PRECEDE MOHCD DEBT SERVICE IN WATERFALL**

"Below-the-line" Asset Mgt fee (uncommon in new projects, see policy)				
Partnership Management Fee (see policy for limits)				
Investor Service Fee (aka "LP Asset Mgt Fee") (see policy for limits)	Alternative LOSP Split	LOSP	non-LOSP	Approved By (reqd)
Other Payments	Other Payments			
Non-amortizing Loan Pmnt - Lender 1 (select lender in comments field)	Non-amortizing Loan Pmnt - Lender 1 (select lender in comments field)			
Non-amortizing Loan Pmnt - Lender 2 (select lender in comments field)				
Deferred Developer Fee (Enter amt <= Max Fee from cell I130)	Deferred Developer Fee (Enter amt <= Max Fee from cell I130)	0.00%	100.00%	

**TOTAL PAYMENTS PRECEDING MOHCD**

**RESIDUAL RECEIPTS (CASH FLOW minus PAYMENTS PRECEDING MOHCD)**

**Residual Receipts Calculation**

Does Project have a MOHCD Residual Receipt Obligation?  
 Will Project Defer Developer Fee?

Max Deferred Developer Fee/Borrower % of Residual Receipts in Yr 1: Sum of DD F from LOSP and non-LOSP: 0  
 % of Residual Receipts available for distribution to soft debt lenders in Ratio of Sum of DDF and calculated 50%: #VALUE!

**Soft Debt Lenders with Residual Receipts Obligations**

MOHCD/OCII - Soft Debt Loans
MOHCD/OCII - Ground Lease Value
HCD (soft debt loan) - Lender 3
Other Soft Debt Lender - Lender 4
Other Soft Debt Lender - Lender 5

**MOHCD RESIDUAL RECEIPTS DEBT SERVICE**

MOHCD Residual Receipts Amount Due
Proposed MOHCD Residual Receipts Amount to Loan Repayment
Proposed MOHCD Residual Receipts Amount to Residual Ground Lease

**REMAINING BALANCE AFTER MOHCD RESIDUAL RECEIPTS DEBT SERVICE**

**NON-MOHCD RESIDUAL RECEIPTS DEBT SERVICE**

HCD Residual Receipts Amount Due
Lender 4 Residual Receipts Due
Lender 5 Residual Receipts Due
<b>Total Non-MOHCD Residual Receipts Debt Service</b>

**REMAINDER (Should be zero unless there are distributions below)**

Owner Distributions/Incentive Management Fee
Other Distributions/Uses
<b>Final Balance (should be zero)</b>

**Attachment C: 20-year Operating Proforma**







10th and Mission

Main financial table with columns: Total # Units (LOSP/Non-LOSP), % annual inc LOSP, % annual increase, Comments, Year 13 2030, Year 14 2031, Year 15 2032, Year 16 2033. Rows include INCOME (Residential - Tenant Rents, Commercial Space, etc.), OPERATING EXPENSES (Management, Salaries/Benefits, Administration, etc.), and TOTAL OPERATING EXPENSES.

DEBT SERVICE/MUST PAY PAYMENTS section. Includes rows for Hard Debt - First Lender, Second Lender, Third Lender, Fourth Lender, and Commercial Hard Debt Service. Columns for years 13-16.

CASH FLOW (NOI minus DEBT SERVICE) section. Shows Commercial Only Cash Flow, Allocation of Commercial Surplus to LOPS/non-LOSP (residual income), and AVAILABLE CASH FLOW. Includes DSCR values and Debt Service details.

RESIDUAL RECEIPTS (CASH FLOW minus PAYMENTS PRECEDING MOHCD) section. Details MOHCD Residual Receipts Debt Service, NON-MOHCD Residual Receipts Debt Service, and REMAINDER (Should be zero unless there are distributions below).

REPLACEMENT RESERVE - RUNNING BALANCE and OPERATING RESERVE - RUNNING BALANCE sections. Tracks starting balances, deposits, withdrawals, and interest for both RR and OR reserves.





**Attachment D: LOSP Funding Schedule A**

<b>LOSP FUNDING SCHEDULE</b>	
Project Address:	10th and Mission
Project Start Date:	7/1/2018

**Exhibit A**

Calendar Year	Full Year Funding Amount	# Months to Fund	Total Disbursement for Calendar Year	Estimated Disbursement Date	FY Budgeted (for Disbursement)
CY-1 2018	\$493,792	6	\$246,896	6/1/2018	FY2018/19
CY-2 2019	\$496,130	12	\$496,130	1/1/2019	FY2018/19
CY-3 2020	\$513,339	12	\$513,339	1/1/2020	FY2019/20
CY-4 2021	\$531,193	12	\$531,193	1/1/2021	FY2020/21
CY-5 2022	\$549,715	12	\$549,715	1/1/2022	FY2021/22
CY-6 2023	\$568,931	12	\$568,931	1/1/2023	FY2022/23
CY-7 2024	\$588,865	12	\$588,865	1/1/2024	FY2023/24
CY-8 2025	\$609,544	12	\$609,544	1/1/2025	FY2024/25
CY-9 2026	\$621,742	12	\$621,742	1/1/2026	FY2025/26
CY-10 2027	\$643,692	12	\$643,692	1/1/2027	FY2026/27
CY-11 2028	\$666,461	12	\$666,461	1/1/2028	FY2027/28
CY-12 2029	\$690,079	12	\$690,079	1/1/2029	FY2028/29
CY-13 2030	\$714,577	12	\$714,577	1/1/2030	FY2029/30
CY-14 2031	\$739,987	12	\$739,987	1/1/2031	FY2030/31
CY-15 2032	\$766,343	12	\$766,343	1/1/2032	FY2031/32
CY-16 2033	\$793,678	12	\$793,678	1/1/2033	FY2032/33
<b>Total Contract Amount:</b>			<b>\$9,741,171</b>		