TOPOF BROADWAY and the second s COMMUNITY BENEFIT DISTRICT

ANNUAL REPORT 2013 - 2014

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LETTER FROM THE BOARD PRESIDENT

Dear Top of Broadway Community,

n behalf of the Top of Broadway Community Benefit District's (ToBCBD) Board of Directors, I am pleased to present to you our first annual report. As we end our fiscal year, it is a great time to reflect on the many accomplishments that the ToBCBD has achieved in a short amount of time. We are all privileged to be part of this unique and historic neighborhood, and it is with great confidence and enthusiasm that the ToBCBD continues its path toward an even brighter future. Many thanks to our dedicated Board of Directors, committee members, property owners, business owners and community partners who continue to strive toward "making the area around Broadway a safe, beautiful, diverse, and enjoyable place to live, work and visit, with a commitment to promoting economic vitality, improving livability, and advocating area identity and history." Special thanks to our contractors — you are all integral to the success of ToBCBD and to the strength and spirit of our district.

Certainly, our largest achievement to date is the successful incorporation of the Top of Broadway Community Benefit District. One year ago, in July 2013, the San Francisco Board of Supervisors approved the establishment of the ToBCBD, which joined twelve other CBDs and BIDs across the City. Our Steering Committee became a larger Interim Board of Directors, all of whom volunteered an extraordinary amount of time to accomplish the many requirements of CBD formation and implementation. A short time later, in November 2013, the CBD was officially incorporated and this passionate group of individuals got to work on making revitalization and safety improvements a reality. Our City contract became finalized in January, and we began receiving assessments in late March 2014.

The Top of Broadway Community Benefit District has already made a significant and positive impact on the neighborhood. The Board of Directors, Executive Director and three advisory committees continue to work diligently toward our goals. Early in 2014, the ToBCBD focused on cleanliness and public safety as our top priority, and to that end, we have successfully contracted with professional cleaning and security organizations which have made a definitive and beneficial impact on our public space. In May 2014, we contracted with a public relations firm to help us promote our district

and its businesses, and to foster a positive district identity and sense of place. You may have noticed other impactful changes, including the addition of flower baskets and festive, decorative lighting in some of our trees. It is an exciting time for the ToBCBD, and we are just getting started.



In the 2014-15 fiscal year, our focus will be on marketing & identity projects including the unveiling of our logo, development of collateral to help market the district, the launch of a new and improved website, and upcoming events to re-introduce our area to locals and visitors alike. Finally, we are developing plans to perform a retail strategy study and visioning project for the area. It is important to all of us that we work collaboratively, and that the community is engaged. We encourage you to attend our meetings, which are open to the public, and/or to participate on our advisory committees. Our volunteers are the heart of ToBCBD.

Thank you all for your optimism, hard work and support. The successful opening of three exciting restaurants, Tosca, Little Szechuan, and Mura, during our first fiscal year inspires confidence in a very bright future. I have no doubt that our continued teamwork will ensure the Top of Broadway Community Benefit District is a vibrant, clean, and safe neighborhood which honors our history and diversity, and also makes us all proud to be part of this extraordinary effort.

Sincerely,

Stephanie Greenburg Board President



ACCOMPLISHMENTS SIDEWALK OPERATIONS, BEAUTIFICATION & ORDER

- Instituted Security Protocols developed by District Attorney Office in conjunction with community
- Developed RFP for cleaning & safety services and distribute
- Hired cleaning company and implemented 5 day per wee street cleaning and monthly pressure washing services
- Hired security company and implemented 3 night per wee safety and hospitality patrols
- Provided landscaping maintenance to trees in district
- Evaluated district conditions on regular basis with DPW an advocated for improvements
- Removed graffiti-covered street furniture
- Conducted initial security camera and lighting audit
- Hosted numerous Central Station Captain's meeting including new Captain's security plan meeting for Broadwa
- Advocated to City and property owners and businesses for improved management of parking lots, trash management and illegal dumping, loitering and party bus control

CLEANING & MAINTENANCE TOTALS FEBRUARY – JUNE 2014

- District cleaning and litter removal
- Graffiti incidents removal
- Human/animal waste clean-up
- Pressure washing entire district 5 times plus problem areas
- Illegal dumping reports





SAFETY INCIDENT SUMMARY REPORT: TOTALS FOR FEBRUARY-JUNE 2014

's	SERVICES	YTD
ed	 Hospitality/concierge services 	131
ek	 Physical altercations/fighting 	28
	 Drunk & disorderly 	58
ek	 Calls for service city agencies 	13
	 Merchant check ins 	554
	 Traffic/parking violations 	79
ld	• Loitering	244
	 Alcohol & drug consumption 	63
	• Jaywalking	398
	Crowd control issues and assistance	31
js W	 Parking lot issues 	32
ay or	SFPD interactions	171
nt	 Party bus rogue count 	22
	Party bus invited count	98
	Public urination	14

TOTALS 1,936

108 381 85 reas 169



MARKETING & IDENTITY ACCOMPLISHMENTS

- Created RFP and distributed to public relations consultants and firms
- Conducted audit of area history and community survey and research to develop branding identity and key messages
- Developed outline for 6-month PR plan and goals
- Crafted branding identity and area story to convey the district's rich history
- Drafted RFP for a logo designer and selected logo designer and collaborated on a visual mark that embodies area's diversity and legacy
- Created social media platforms
- Hired and collaborated with professional photographer for photographs to be used across all collateral materials
- Outreached to social organizations to craft a neighborhood event
- Developing website and collateral materials to accurately reflect area's brand identity
- Installed decorative lighting on 15 trees within district
- Installed 6 flower baskets (in-kind donation)
- Advocated, contributed and worked with CBD Consortium on beat cop funding, strategic planning and CBD/BID legislation

GENERAL ADMIN, ORGANIZATION & CORPORATE OPERATIONS ACCOMPLISHMENTS

- Formed initial Board of Directors and recruited new Board members
- Drafted Bylaws & Articles of Incorporation
- Incorporated and registered with City, State & IRS
- Developed 3 advisory committees
- Drafted initial budget and 14-15FY budget
- Negotiated and completed City contract
- Setup accounting system and produced year-end financial reports
- Researched CPA firms and selected firm within budget
- Bound several insurance policies
- Approved numerous governance policies



- Submitted tax exempt applications
- Developed Executive Director job description and hiring process and hired Executive Director

LOOKING FORWARD FOR 14-15 FISCAL YEAR **MARKETING & IDENTITY MAJOR PROJECTS**

- Media relations & events
- Collateral development
- Flower baskets and decorative lighting
- Kearny Street Steps project
- Community relations and outreach
- Retail strategy and area visioning project
- Expansion of district and recruitment of new members

SIDEWALK OPERATIONS, BEAUTIFICATION & ORDER MAJOR PROJECTS

- Maintaining cleaning & maintenance and security patrols standards and continued evaluation and advocacy
- District lighting & security camera planning and advocacy
- Community communications tool and networking

GENERAL ADMIN, ORGANIZATION & CORPORATE OPERATIONS MAJOR PROJECTS

- CPA review & 990 completion
- Annual meeting
- Fundraising
- Member survey







BACKGROUND & ASSESSMENT METHODOLOGY

The total assessment per parcel is determined by adding the first The Top of Broadway business community represents one of the floor building square footage assessment (if applicable to the oldest continuous commercial, cultural and entertainment corridors parcel), plus the linear frontage assessment, plus the parcel/lot on the West Coast. This district has a very rich history of music, square footage assessment. restaurants and adult entertainment, with venues that have been frequented by millions over the past 130 years. Formerly known as Each property owner's assessment is calculated according to the the Barbary Coast, this area is distinct as a special sub-district of the special benefit received from the services provided by the Top of North Beach Community of San Francisco. Although the area has Broadway Community Benefit District. Accordingly, each property a rich history in recent years the area has had numerous safety and owner is assessed for their proportional special benefit for the cleanliness issues and suffered from blight and neglect. following services:

The Top of Broadway Community Benefit District (map below) was formed to address some of these issues as a community and to represent and give a voice to all members of the community including retail stores, restaurants, residents and visitors. The ToBCBD was officially formed in November 2013 and began delivering safety and cleaning services in December 2013 and January 2014.

Funding for the district is proportionally shared by property owners, who are self-assessed to provide services to supplement those



provided by the City of San Francisco. These annual assessments are based on the following variables:

- Frontage: approximately 3,211 linear frontage in the district
- 1st floor building square footage: approximately 141,273 building square footage
- Lot/Parcel size: approximately 165,591 square footage in lot size

Rates for each variable are as follows:

• Linear Frontage:	\$9.4517
 1st Floor Building Square Footage: 	\$0.32153
 Lot/Parcel Size: 	\$0.17953106

- Sidewalk operations, beautification and order (cleaning and maintenance)
- Marketing & identity and streetscape improvements
- General Admin, organization and corporate operations

The Broadway Entertainment & Cultural Association pledged a total of \$200,000 in the first two years of operations of the Top of Broadway Community Benefit District. This generous donation helped fund security, additional district cleanup and maintenance, administration and other improvements.

Top of Broadway Community Benefit District

TOP OF BROADWAY COMMUNITY BENEFIT DISTRICT, INC. FINANCIAL RESULTS FOR 13-14FY (Unaudited)

FUNDS	13-14 BUDGET*	13-14 ACTUAL	VARIANCE	DETAILS
Special Assessment Funds	\$105,502	\$105,502	\$0	
Other Funds	\$1,066	\$217,632	\$216,566	2 year pledge of \$100,000 per year and in-kind donations
TOTAL FUNDS	\$106,568	\$323,134	\$216,566	
EXPENSES District Identity & Marketing	\$45,000	\$13,988	\$31,012	PR/marketing services began in May 2014
Sidewalk Operations, Beautification & Order (SOBO)	\$30,000	\$57,333	\$(27,333)	Cleaning/security began in January supplemented by portion of pledge
Administration, Organization & Corporate Operations	\$31,568	\$36,328	\$(4,761)	Includes in-kind expenses of \$13,500 and supplemented by portion of pledge
TOTAL EXPENSES	\$106,568	\$107,650	\$(1,082)	

\$215,484

*Budget from management plan year one of operations. Assessment revenue not received until March 18, 2014

STATEMENT OF FINANCIAL POS AS OF JUNE 30, 2014	SITION
ASSETS	AMOUNT
Cash	\$108,876
Assessment Receivable	\$2,991
Pledge Receivable	\$125,000
Other Current Assets	\$716
TOTAL ASSETS	\$237,583
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LIABILITIES & NET ASSETS	
LIABILITIES	
Accounts Payable & Accrued Expenses	\$22,099
TOTAL LIABILITIES	\$22,099
NET ASSETS	
Unrestricted	\$215,484
Restricted Temporarily	\$0
TOTAL NET ASSETS	\$215,484
TOTAL LIABILITIES & NET ASSETS	\$237,583

NET SURPLUS FOR 13-14FY

JULY 2014 - JUNE 2015 BUDGET		
INCOME	AMOUNT	% OF INCOME
Assessment Revenue	\$105,502	64%
Fundraising & Other	\$59,100	36%
TOTAL INCOME	\$164,602	100.00%
EXPENSES		% OF EXPENSES
District Identity & Marketing	\$100,920	36%
Sidewalk Operations, Beautification & Order	\$129,440	47%
Administration, Organization & Corporate Ops	\$47,100	17%
TOTAL EXPENSES	\$277,460	100%

CARRY OVER FUNDS FROM FY 13-14

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TOTAL CARRY OVER FUNDS (FROM 13-14) \$215,484

SERVICES

Cleaning & Maintenance Weekly Thursday – Monday 8am -12pm Monthly Pressure Washing of Entire District

Safety Services Weekly Thursday, Friday and Saturday Nights 10pm - 2:30am

Marketing & Identity Website, Social Media, Events, PR, Collateral Development and Beautification Projects

BOARD OF DIRECTORS

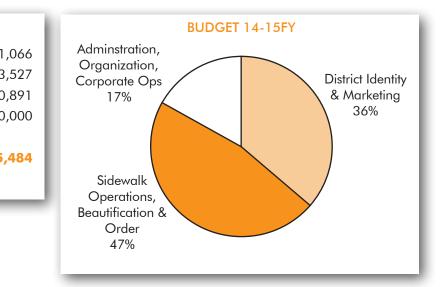
Stephanie Greenburg Joe Carouba	President Vice President
Calvin Louie	Treasurer
Oliver Mar	Secretary
Carmen Crotti	Director
Matias Drago	Director
Gail Gilman	Director
Malcolm Yeung	Director
Nader Marvi	Director
Ryan Maxey	Director

ADVISORY COMMITTEE CHAIRS

Stephanie Greenburg	Marketing & Identity
Nader Marvi	Safety & Services
Calvin Louie	Finance

EXECUTIVE DIRECTOR

Benjamin Horne





CLEANING & MAINTENANCE SERVICES Dome Cleaning

SECURITY & SAFETY SERVICES Security Intelligence Specialist Corporation

> PUBLIC RELATIONS Change Communications

Top of Broadway Community Benefit District



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